Tikona Broadband Service Bill



Mr. JAINENDRA JEET HOUSE NO 126/S2 SECTOR 6 VAISHALI, VAISHALI NEAR PARK GHAZIABAD, UP - 201010

Total Amount Due: 898.88

Due Date 10-Apr-2015

mo

Bill on Mobile:
To know your bill amount through your registered mobile number, send SMS in following format:
SMS BILLINFO <space> <10 digit User ID> to 5676708

Billing Account Number 121 603 012

 Plan Name: ADBBM4M800

Free Usage(MBs): 35000

Usage Beyond Free Usage(MBs): 7620

Total Usage (MBs): 42620

Bill Number: B1-52632652

Bill Date: 26-Mar-2015

Last Bill Date: 26-Feb-2015



For Billing Enquiry visit https://selfcare.tikona.in

CURRENT BILL DETAILS	Amount(Rs.)
Recurring Charges Recurring Charge: ADBBM4M800 (From 26-Mar-2015 to 25-Apr-2015)	800.00 800.00
Usage Charges	0.00
Other Charges & Credits	0.00
Adjustments	0.00
Taxes	98.88
(Service Tax @ 12% + Education Cess @ 3% on Service Tax)	98.88
Deposits	0.00
Current Bill Amount	898.88



Note: Annual Charge(s) for Static IP(s) has been revised from Rs. 1,000 to Rs. 1,500 from January 1, 2013. Charge(s) shall be applicable on the renewal of the IP(s).

Guidelines:

1) 1) Recurring charges and free usage are on pro-rata basis for the first month and during plan change. 2) For credit & debit adjustment details, visit https://selfcare.tikona.in -> Billing and Payments -> Adjustments. 3) Payments received till bill date are considered. 4) On receipt of bill amount paid, SMS will be sent on subscriber's registered mobile number stating that the paid amount is credited to his/her Tikona Billing Account. SMS BILLINFO <space> <10 digit User ID> to 5676708

Tikona Digital Networks Pvt. Ltd., CIN: U72900MH2008PTC182808 'Corpora', 3rd Floor, LBS Marg, Bhandup (West), Mumbai 400 078. T: 1800 209 4276 F: +91 22 4183 1111 E: customercare@tikona.in www.tikona.in

Service Tax Registration Number: AACCT9425HST001

For Your Records	
Cheque Number	
Bank	
Date	Amount

Payment Slip (Please attach this payment slip with your payment.)

Customer Name Mr. JAINENDRA JEET Billing Account Number 121 603 012

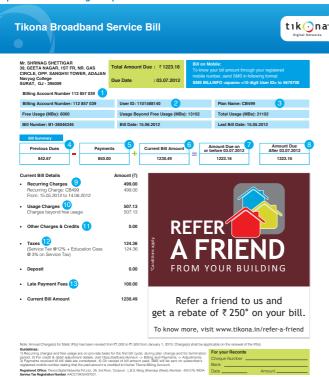
Bill Number B1-52632652 Total Amount Due 898.88 Cheque Number Date

Bank and Branch Name
Amount

Tikona Broadband Service Bill



Explanation Of Billing Components



Terms & Conditions

1. Bills shall be dispatched to your registered billing address within 7 days of bill date. An electronic copy of your bill is also sent to your email id registered with us. In case you have not received your bill, kindly get in touch with us on 1800-20-94276 and we will send you an e-copy of the bill. 2. Bounced cheque charges: All cheques returned as unpaid by your bank will attract cheque bounce charges of ₹ 250. 3. No charges will be levied for any service without explicit consent of the subscriber. 4. Please pay on or before 'due date' to avoid late payment charges and/or disconnection. If payments are made after due date, late payment charges will be levied @ 2% per month or ₹ 100 whichever is higher. 5. All contents will be deemed correct by the subscriber if he/she does not inform Tikona Digital Networks about the discrepancy within the due date

Pro-rata charges/usage: It implies that the bill rental or free usage will be accounted for certain period of the month. For free usage, pro-rata means from the start of the bill period till end of bill period i.e., billing period which is indicated on the front side of the bill. For plan charges, it means from the date of first login till bill generation date. Pro-rata charges/usage will appear during the plan activation, plan change or termination.

- 1 Billing Account Number A unique identification number of your billing account
- User ID A unique identification number of your service that should be mentioned in any communication with Tikona Digital Networks
- 3 Plan name Your subscribed plan
- 4 Previous dues Total amount due on previous bill
- Section 1. Support of payments and entrough Cheque/DD/Online payment for the billing period
- 6 Current bill Amount Amount charged during the billing period
- 7 Amount due on or before due date Amount that needs to be paid against the bill before due date
- 8 Amount due after due date Amount that needs to be paid, if payment is made after due date. It includes Total Amount Due + late payment charges for the billing period
- 9 Recurring charges Fixed plan charges and any other value added service charges that apply during the billing period
- Usage charges Amount charged for additional usage done beyond free usage available with the plan
- (1) Other charges and credits Any other charges or credits posted in your account during the billing period
- 12 Taxes Applicable taxes on the service provided
- 13 Late Payment fees Charges applicable if Amount Due is paid after due date

Bill payment made easy

Pay your bills through various convenient options like

- 1. Cheque
- 2. Demand draft
- 3. Online payment using Quick Bill Pay at www.tikona.in

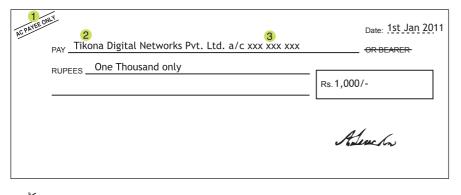
Contact details of Appellate Authority

Appellate Authority

Mr. Jaykrishnan Nair,

Tikona Digital Networks Pvt. Ltd. 2nd Floor, 'Corpora', L.B.S. Marg, Bhandup (West), Mumbai - 400 078.

Fax no: 022 - 4183 0111, Email: j.nair@tikona.in



Guidelines for cheque payment

- 1. Please make sure the cheque is crossed.
- Cheque to be addressed to Tikona Digital Networks Pvt. Ltd.
- 3. Please mention your 9-digit Billing Account No.



Change of Billing Address

Name		User ID
Building Name		
Ballaling Name —		- Fide IVO.
Street Name	Area	_ Landmark
City	Pincode	State

For change in your billing address, contact TikonaCare @ 1800-20-94276. You would be required to submit a photocopy of proof of your new address to our authorised representative. Documents considered as proof of address: driving license, passport, ration card, voter ID card, lease agreement, form 16/assessment income tax order, utility bills (recent two months) like electricity, telephone, water, gas bills.

Your Signature