

Mr. JAINENDRA JEET  
HOUSE NO 126/S2 SECTOR 6 VAISHALI,  
VAISHALI NEAR PARK  
GHAZIABAD, UP - 201010

**Total Amount Due: 898.88**  
**Due Date 10-Apr-2015**

**Bill on Mobile:**  
To know your bill amount through your registered mobile number, send SMS in following format:  
SMS BILLINFO <space> <10 digit User ID> to 5676708

Billing Account Number 121 603 012

Billing Account Number: 121 603 012	USER ID : 1110047518	Plan Name: ADBBM4M800
Free Usage(MBs): 35000	Usage Beyond Free Usage(MBs): 7620	Total Usage (MBs): 42620
Bill Number: B1-52632652	Bill Date: 26-Mar-2015	Last Bill Date: 26-Feb-2015

### Bill Summary

Previous Dues	Payments	Current Bill Amount	Amount Due on or before 10-Apr-2015	Amount Due After 10-Apr-2015
899.76	899.76	898.88	898.88	998.88

For Billing Enquiry visit <https://selfcare.tikona.in>

CURRENT BILL DETAILS	Amount(Rs.)
<b>Recurring Charges</b>	<b>800.00</b>
Recurring Charge: ADBBM4M800 (From 26-Mar-2015 to 25-Apr-2015 )	800.00
<b>Usage Charges</b>	<b>0.00</b>
<b>Other Charges &amp; Credits</b>	<b>0.00</b>
<b>Adjustments</b>	<b>0.00</b>
<b>Taxes</b>	<b>98.88</b>
(Service Tax @ 12% + Education Cess @ 3% on Service Tax)	98.88
<b>Deposits</b>	<b>0.00</b>
<b>Current Bill Amount</b>	<b>898.88</b>

**Now, paying your  
Tikona Bill is as  
easy as 1, 2, 3!**

With Quick Bill Pay –  
it's simpler than before!



Log in to our new website [www.tikona.in](http://www.tikona.in)

Note: Annual Charge(s) for Static IP(s) has been revised from Rs. 1,000 to Rs. 1,500 from January 1, 2013. Charge(s) shall be applicable on the renewal of the IP(s).

#### Guidelines:

1) 1) Recurring charges and free usage are on pro-rata basis for the first month and during plan change. 2) For credit & debit adjustment details, visit <https://selfcare.tikona.in> -> Billing and Payments -> Adjustments. 3) Payments received till bill date are considered. 4) On receipt of bill amount paid, SMS will be sent on subscriber's registered mobile number stating that the paid amount is credited to his/her Tikona Billing Account. SMS BILLINFO <space> <10 digit User ID> to 5676708

Tikona Digital Networks Pvt. Ltd., CIN: U72900MH2008PTC182808 'Corpora', 3rd Floor, LBS Marg, Bhandup (West), Mumbai 400 078. T: 1800 209 4276 F: +91 22 4183 1111 E: [customer@tikona.in](mailto:customer@tikona.in) [www.tikona.in](http://www.tikona.in)

Service Tax Registration Number: AACCT9425HST001

#### For Your Records

Cheque Number \_\_\_\_\_  
Bank \_\_\_\_\_  
Date \_\_\_\_\_ Amount \_\_\_\_\_

#### Payment Slip (Please attach this payment slip with your payment.)

Customer Name	Mr. JAINENDRA JEET	Cheque Number	_____
Billing Account Number	121 603 012	Date	_____
Bill Number	B1-52632652	Bank and Branch Name	_____
Total Amount Due	898.88	Amount	_____

Crossed cheque / DD should be drawn locally in favour of Tikona Digital Networks Pvt. Ltd. A/c.121 603 012

Please do not staple the cheque to the payment slip.

# Tikona Broadband Service Bill

## Explanation Of Billing Components

### Tikona Broadband Service Bill



Mr. SHRINAG SHETTGAR  
39, DEETA NAGAR, 1ST FL, NR. GAS  
CIRCLE, OPP. SANGHVI TOWER, ADAJAN  
Navyug College  
SURAT, GJ - 395009

Total Amount Due : ₹ 1223.16  
Due Date : 03.07.2012

Bill on Mobile:  
To know your bill amount through your registered  
mobile number, send SMS in following format:  
SMS BILLINFO <space> <10 digit User ID> to 5676798

Billing Account Number: 112 857 039	User ID: 1101588140	Plan Name: CB499
Billing Account Number: 112 857 039	Usage Beyond Free Usage (MBs): 13102	Total Usage (MBs): 21102
Free Usage (MBs): 8000	Bill Date: 15.06.2012	Last Bill Date: 15.05.2012
Bill Number: 01-38046346		

Bill Summary				
Previous Dues	Payments	Current Bill Amount	Amount Due on or before 03.07.2012	Amount Due After 03.07.2012
842.67	850.00	1230.49	1223.16	1323.16

Current Bill Details		Amount (₹)
• Recurring Charges		499.00
Recurring Charge: CB499		499.00
From: 15.05.2012 to: 14.06.2012		
• Usage Charges		507.13
Charges beyond free usage		507.13
• Other Charges & Credits		0.00
• Taxes		124.36
(Service Tax @ 12% + Education Cess @ 3% on Service Tax)		124.36
• Deposit		0.00
• Late Payment Fees		100.00
• Current Bill Amount		1230.49

Note: Annual Charge(s) for State: (P(s)) has been revised from ₹1,000 to ₹1,500 from January 1, 2013. Charge(s) shall be applicable on the renewal of the P(s).  
Guidelines:  
1) Recurring charges and free usage are on pro-rata basis for the first bill cycle, during plan change and for termination period. 2) For credit & debit adjustment details, visit [www.tikona.in](http://www.tikona.in) -> Billing and Payments -> Adjustments. 3) Payments received @ bill date are considered. 4) On receipt of bill amount paid, SMS will be sent on subscriber's registered mobile number stating the paid amount is credited to his/her Mobile Billing Account.  
Registered Office: Tikona Digital Networks Pvt. Ltd., 3A, 3rd Floor, 'Corpora', L.B.S. Marg, Bhandup (West), Mumbai - 400 078, INDIA.  
Service Tax Registration Number: AACCT942957007

For your Records	
Cheque Number	_____
Bank	_____
Date	_____
Amount	_____

**Pro-rata charges/usage:** It implies that the bill rental or free usage will be accounted for certain period of the month. For free usage, pro-rata means from the start of the bill period till end of bill period i.e., billing period which is indicated on the front side of the bill. For plan charges, it means from the date of first login till bill generation date. Pro-rata charges/usage will appear during the plan activation, plan change or termination.

- Billing Account Number - A unique identification number of your billing account
- User ID - A unique identification number of your service that should be mentioned in any communication with Tikona Digital Networks
- Plan name - Your subscribed plan
- Previous dues - Total amount due on previous bill
- Payments - Value of payments made through Cheque/DD/Online payment for the billing period
- Current bill Amount - Amount charged during the billing period
- Amount due on or before due date - Amount that needs to be paid against the bill before due date
- Amount due after due date - Amount that needs to be paid, if payment is made after due date. It includes Total Amount Due + late payment charges for the billing period
- Recurring charges - Fixed plan charges and any other value added service charges that apply during the billing period
- Usage charges - Amount charged for additional usage done beyond free usage available with the plan
- Other charges and credits - Any other charges or credits posted in your account during the billing period
- Taxes - Applicable taxes on the service provided
- Late Payment fees - Charges applicable if Amount Due is paid after due date

## Terms & Conditions

1. Bills shall be dispatched to your registered billing address within 7 days of bill date. An electronic copy of your bill is also sent to your email id registered with us. In case you have not received your bill, kindly get in touch with us on **1800-20-94276** and we will send you an e-copy of the bill. 2. Bounced cheque charges: All cheques returned as unpaid by your bank will attract cheque bounce charges of ₹ 250. 3. No charges will be levied for any service without explicit consent of the subscriber. 4. Please pay on or before 'due date' to avoid late payment charges and/or disconnection. If payments are made after due date, late payment charges will be levied @ 2% per month or ₹ 100 whichever is higher. 5. All contents will be deemed correct by the subscriber if he/she does not inform Tikona Digital Networks about the discrepancy within the due date

## Bill payment made easy

Pay your bills through various convenient options like

- Cheque
- Demand draft
- Online payment using Quick Bill Pay at [www.tikona.in](http://www.tikona.in)

## Contact details of Appellate Authority

Appellate Authority  
Mr. Jaykrishnan Nair,  
Tikona Digital Networks Pvt. Ltd. 2nd Floor, 'Corpora', L.B.S. Marg, Bhandup (West),  
Mumbai - 400 078.  
Fax no: 022 - 4183 0111, Email: [j.nair@tikona.in](mailto:j.nair@tikona.in)

AC PAYEE ONLY	1	2	3	Date: 1st Jan 2011
	PAY	Tikona Digital Networks Pvt. Ltd. a/c xxx xxx xxx	OR BEARER	
	RUPEES	One Thousand only		
				Rs. 1,000/-
				<i>Signature</i>

## Guidelines for cheque payment

- Please make sure the cheque is crossed.
- Cheque to be addressed to Tikona Digital Networks Pvt. Ltd.
- Please mention your 9-digit Billing Account No.

## Change of Billing Address



Name \_\_\_\_\_ User ID \_\_\_\_\_  
Building Name \_\_\_\_\_ Flat No. \_\_\_\_\_  
Street Name \_\_\_\_\_ Area \_\_\_\_\_ Landmark \_\_\_\_\_  
City \_\_\_\_\_ Pincode       State \_\_\_\_\_

For change in your billing address, contact TikonaCare @ 1800-20-94276. You would be required to submit a photocopy of proof of your new address to our authorised representative. Documents considered as proof of address: driving license, passport, ration card, voter ID card, lease agreement, form 16/assessment income tax order, utility bills (recent two months) like electricity, telephone, water, gas bills.

\_\_\_\_\_  
Your Signature