

Comments on the consultation paper of “Deactivation of SIM due to Non-usage”

Regarding the proposal of deactivation of SIMs or mobile connections due to not in use for a long time, I think this process may bring a solution for the service providers to manage their numbering resources better. But at the same time I would like to add a point that while initiating such process the particular customer or the SIM connection holder should be well informed in advance, in written communication (as the customer’s SIM has been not in use for long time so sending SMS will not be fruitful) that his or her SIM connection would be deactivated and in case the customer wish to retain the SIM/connection even when not using them , he/she has the option to do so on payment of a connection retention fee.

With thanks & regards

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