

Fwd: Responses

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Date: Wed, 14 Aug 2024 11:49:16 +0530
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From: "kkartiksaini 711" <kkartiksaini.711@gmail.com>
To: "Amit Sharma" <advfea1@traf.gov.in>
Sent: Wednesday, August 14, 2024 11:15:27 AM
Subject: Responses

Answer to Q1.No, the current payment plans offered by Telephone Service Providers (TSPs) do not match the preferences and usage patterns of the elderly. A large portion of the elderly population relies on phones that do not support advanced functions such as web surfing or using apps. As a result, they have little demand for bundled offers that include data services, SMS and other features. Instead, their main needs are premium, voice-only packages that are suitable for making and receiving calls. Unfortunately, most of these apps are no longer found in the current smartphone market, leaving older users with few options that do not meet their needs..

Answer to Q2.Yes, there is a huge demand for voice package in today's mobile world. Considering the special needs of elderly users and others who use their phones for voice communication, it is important that TSPs introduce a voice-only pricing plan in the market. Such a plan will not only address the unmet needs of a large segment of the population, but will also ensure that mobile services remain accessible and accessible to all users, regardless of their needs and technical requirements.

Regards
Mr.Kartik Saini
Assistant Professor, Sri Aurobindo College
(University of Delhi)

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