



Fwd: Comments on consultation paper on Review of TCPR 2012

RK

Rajender Kumar Sharma • 🔍

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POOJA RANI, Ajay Jain

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From: Amit Sharma <advfea1@traigov.in>
To: "Ajay Ashok" <ajay.ashok@traigov.in>, "Rajender Kumar Sharma" <rajender@traigov.in>
Date: Wed, 14 Aug 2024 09:46:59 +0530
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From: lipika970313@gmail.com
To: "Amit Sharma" <advfea1@traigov.in>
Sent: Tuesday, August 13, 2024 12:35:35 PM
Subject: Comments on consultation paper on Review of TCPR 2012

Answer to Q1: No, the current tariff plans offered by Telecom Service Providers (TSPs) are not well-aligned with the preferences and usage patterns of elderly individuals. A significant portion of the older population relies on feature phones, which do not support advanced functionalities such as internet browsing or app usage. Consequently, they have little need for bundled offerings that include data services, SMS, and other features. Instead, their primary requirement is for affordable, voice-only packs that cater exclusively to making and receiving calls. Unfortunately, such targeted plans are largely absent from the current telecom market, leaving elderly users with limited options that do not fully meet their needs.

Answer to Q2: Yes, there is a strong need for a voice-only pack in the current telecom landscape. Given the specific requirements of elderly users and others who primarily use their phones for voice communication, it is imperative for TSPs to introduce at least one voice-only tariff plan in the market. Such a plan would not only address the unmet needs of a significant segment of the population but also ensure that telecom services remain inclusive and accessible to all users, regardless of their technological preferences or requirements.

Thanks,
Lipika
Data Scientist

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