

Padamnave Parashar

government should send e bill to all the subscribers . in.current scenario almost all the smart phone users have email id . this initiative will save money in terms of paper and printing cost , men hours and record keeping .

Menaka Naorem

In my opinion bills can be send through electronic media.As today all are using mobile phones and people have no time to check paper bills .#TRAI [#MyGov](#)

Vaibhav Shah

It's a great initiative, should have done it earlier itself, will save lots of trees, water, money and other resources. However certain section of society, those who are not digitally active like senior citizen people should be given printed bills.

Chandrashekhar Swamy

Dear Sir,

kindly send all postpaid bill to their email account it will save lot of trees and save environment and make india a digital india thank you.

JYOTINDRA Haribhai Patel

yes it is very good idia

Vinayak Shankarrao Khare

Printed bills to be provided to customers if requested who need it to certify official and personal calls. Past data may be required in case of disputed bill payment. Service providers must make online provision of password protected passbook which customers can view including details of monthly bills and payments made by him. On yearly basis PDF file must be sent by service provider to customer for his records. This document should have legal validity and should be accepted by tribunal/court.

Pritam Pradip Modak

I think printed bills are not required.It would just be waste of paper.Rather e-mail of text message should be implemented. This is good for the envioronment and would comply with the digital India initiative as well.

Deepak Jadhav

I do not think printed copy is required to pay bills. so in my opinion its not required.

Garvit Gupta

Yes,we know that nowadays pollution become the major issue for the country but we are not doing anything to overcome while we are just increases by cutting plants /trees daily. one most important of factors of cutting trees is paper as we know that it is important but as that where we can change the system paperless then why we can't do that like all the bills should be in e-format, all policies should be in e-format not in paper format .

M.D. Hegde

free printed bills can be sent only on request

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free printed bills can be sent only on request

Saroj Ulpia

yes it is good information

Sameer Kumar

yes its very important

Anoop Kumar

There is a need to develop the new apps/websites to send the postpaid bills to the customers ID.

Prashant Vaghela_3

कू भी खरीदारी का बिल digilocker app में आ जाना चाहिए । सभी डॉक्यूमेंट को अधिकृत सभी राज्योंको करना चाहिए। #mygov #traiprashantvaghela

Avinash Goyal

according to me first company provides option of email to the customer or link to the customer and if still customer want printed copy then charge from him .so that he come to the value .

Atul Pandey

It is an era of Digital India so we have to learn to pay bills of electricity, water, telephone, recharges by using an easy mode which is online mode by doing this we can save so many trees and can contribute in making environment clean and young generations has a responsibility to train all near and dear people about pay the bill online.

Amit Kumar

NOW WE ARE LIVING IN A DIGITAL INDIA SO WE JUST TRY TO UPDATE OURSELVES AND SIMPLY LEARN HOW TO PAY BILL ONLINE ,RECHARGES, BECAUSE USING THIS WE ARE CONTRIBUTING TO OUR ENVIRONMENT WE SHOULD TRY AS POSSIBLE AS TO PAY BILLS ONLINE SO WE CAN SAVE MANY OF TREES AND FEEL PROUD TO BE A GOOD CITIZEN

Bipinbihari Naik

Digital indian ke Nirman ke liye e-bill best offer hai lakin is ko Email, Message, WhatsApp, and any other Tarika ho to us main send kar dena chahiye kuki kal koi yeh na kah sake ki mujhe bill nhi mila Or Bo Paresan Na Ho.

Kartik Jadon

yes pay bills on time

DEBAYAN KAR

E-bill is first of all Environment Friendly approach. The Electronic version has the provision of saving, forwarding and submission for further clarification. Today we all tend to become IT-savvy and Electronic Gadgets are around us round the clock. If such features can save environment from degradation then hard copy of bills should be discarded from the system. For those who are unable to have such media, SMS can be a good media for communication, preceding clarification.

REVATHI 1 week 5 hours ago

the bill is available online. Even though we are in need to know about our bill for the verification. so hard copy is essential to the customers

Bhoj Raj

E bill is very simple method to transfer your bill

Nayan Malkhedkar

i think the company should make tie up with the platforms such as paytm, phonepe where every transaction is digital. The facility should be made that the e copy of the bill must be sent to customer and should provide cashback!!

Awesh Shrivastava

no need to send hard copy of bills. everything should be available online. paper bill can be provided on request

Radhe Shyam

paper ka use hona hi ni chahiye . ye kadam hme 20 sal pahle uthana tha . 1 tree se 8333 paper bante h . socho india m kitne tree kate jate h paper k liye . tree save krke hm global warming se bach skte h . flood se bach skte h . baris achchi hogi pollution kam hoga. you know 100 million newspaper copies sold by india as 2013 think how many trees. now india using 14 million ton paper daily . think how many tree we are going toward death

RAVI KHAVSE

ई-बिल से कागज की बचत होती है।

Manish Singh

rather than discontinuing it directly or charging it. A nominal incentive can be provided for user going to e bill or app bill. In this way it can be done away with...

Sunil Gupta

the printed copy of bill should not be sent to anyone. but this must be sent on demand from customers. an email can be sent, an SMS with a link to the details can be sent, and now in WhatsApp a detailed pdf can also be attached. hope this helps.

Nirav Rana

people who are above 50 age for that henerate hard copy but below that age they can access easily mail so mo.need of hard copy,impliment for new connection also

Narayan Mohapatra

email madhym se post paid user keliye bill bhejna bahat achi bat hei.

Pratik Gandhi

Printed Bill mist be sent to registered address in case of debit Balance.

Manish Soni

sir, your decision is good. to improve technologies but Abhi bhi India me esse log he jineh education ki jarurat he so Kuch esse program or school hone chaiye jisme children's ke liye he Nahi balki Jyada age wale logo ke liye bhi hona chaiye. or knowledge practical bhi honi chaiye.

Vishnu Kumar

very nice

SHASHIKANT_59

good decision. इंटरनेट ने संदेश के समय सीमा को बहुत कम किया है। इसलिये e-bill को ज्यादा से ज्यादा बढ़ावा मिलना चाहिये। e -bill पर्यावरण पूरक है जीससे पेडों की कटाई में भी कमी लाई जा सकती है।

Navneet Kumar Sahu

इंटरनेट सुविधा के माध्यम से हमें काफी लाभ मिले हैं जिसके द्वारा हम कई दिनों के कार्य कई घंटों के कार्य चंद मिनट में चंद सेकंड में कर सकते हैं और इंटरनेट की सफलता में कामयाबी कई सारी मिली हैं इसके लिए मैं नरेंद्र मोदी जी को धन्यवाद कहता हूं और इंटरनेट का गलत इस्तेमाल ना करें यही आप लोगों से गुजारिश है

Satish Lodhi

very nice...good dicision take by gov.

SATYAJIT DAS

1 week 3 days ago
it is a good decisions taken by govt.

Laxman Agrawal

Today, almost Everyone have access to Mobile and then their Pre-enabled Gmail!! "So the Most Rational solution can be to send their bills on their Email id". Apart from it, today the Information and Technology have grown up so much in our country that We could see our all Utilities Bills with fingertips with the help of so many wallets available today!!

Nachiketa Sharma

The option to receive telecommunication service provider's post paid bills via post should be an option given to consumer.

Aakash Sharma

need to update app's , and start activations mandatory from apps , once its starts from app's provide full facilities, and make it mandatory and provide rewards on paper less bill(e bill) need to provide all the facilities like plan changing, address Chang, complaint booking, e bill activation ect.

Dr Bharat Ratna Pandey

मेरा एक सुझाव है कि समस्त प्रकार की क्लीनिक जैसे होम्योपैथिक, आयुर्वेदिक, योगा, यूनानी, सिद्धा , एलोपैथी एवं अन्य का क्लीनिक रजिस्ट्रेशन ONLINE कराया जाए जिसका link आप चाहे तो डॉक्टर के रजिस्ट्रेशन एवं आधार से Link कर सकते है जिससे कि सारे डॉक्टरों के क्लीनिक का रजिस्ट्रेशन बिना भागदौड़ के आसानी से रजिस्ट्रेशन हो जाएगा और झोलाछाप डॉक्टरों से समाज को छुटकारा मिलेगा । इस प्रकार की सेवा को जल्दी ही शुरू करने का आग्रह करता हूँ आपसे ।
धन्यवाद

Mukesh Bajaj

the best way to do away with Bill is one person one phone one pay, prepaid, save paperwork save money save complications, ie competition scheme, un paid bills. so why to give such options. one aadhar one phone one bank ac one pan one atm all linked all

Amandeep Singh

No need to send postpaid hard copy of bill and receipt only soft copy is sufficient but where there is employee bill paid by employers where employee print soft copy of bill and send for reimbursement . Telecommunication companies so much cost cutting through soft copy bill .

AVIRAL PRATAP SINGHh

I think for the postpaid bill receipt send by online in soft copy.No need for hard copy because it is just waste of money,time , and tree. Which is most important in the country.So save tree and save life. If you are send hard copy then may be it losses so after lossing bill then again request to the operator for bill.

HARESH KHUSHALANI

No need to send free printed bill of post paid mob bill only SMS alert is sufficient bec these bills only increase wait of waste paper

Pradeep Singh Thakur

printed bill k upar kharch jyada aata hai, jabki email ya anya social site k through bahut kam isliye.

Atul Singh Rathore

user must have options to get either printed or ebills, its the responsibility of citizens that if they feel that the paper based bill is not required then they can opt for ebill, it should not be compulsion. Also if service providers can provide bill details from since inception then also it can solve the problem because most people opt for paper based bill because they fear how to get older once.

Manish Singh

sir kya msg ke through bill nahi bheja ja sakta paper bill se hi kyo paper bill na bhej ke agar msg se bill bheja jaye to paper ki bachat hogi + ise tree ki bhi bachat hogi

Sanjay Kumar Dwivedi

सॉफ्ट कॉपी email के माध्यम से भेजना चाहिए। प्रिंटेड कॉपी निशुल्क नहीं होना चाहिए। पर्यावरण के हित में होगा।

NAVIN KUMAR

No need of this Sir. This is only the wastage of paper , ink and money . The bills are easily sent on their email addresses .# I think no need of this #

SUDIP_181 1 week 5 days ago

steps should be taken considering customers' convenience. for the aged persons paperless system may be a burden. needs groundwork before taking any decision.

Trilok

I think service provide should provide online portal so customers easily assess his account, Bill PAYMENT AND etc....

Upendra Kumar Singh

sir, apse mera ek hi request hain ki youth ko rojgar kaise mile jyada dyan dene ki jarurart hain

Trilok

I think postpaid and lendline company already provide ebill service. We can easily downlord by email, biller websit.

Lalji

good

Soumitra Das

no need of printed paper bills . paperless bills are more acceptable

Umamageswari Maruthappan

I would like if the emailing process, as mentioned above, comes into effect. it will allow each one to use the mailing Facility, owing to the large no. of mobile users. This way of digitalizing is also a welcome step. I agree on the cutting of trees. Also, paper work can be time consuming and hectic. In my opinion, if we have to come up with any strategy, we need to go on a path which has lesser cons, in general. It's evident that paperless one has more benefits for individuals & nation.

Sonu Kumar_178

महोदय, भारत को अपने 70%तक कैंशलेस कर दिया है ।यह सराहनीय है लेकिन पोस्टपेड उपभोक्ताओं के मामले में अभी भी सरकारी दफ्तरों के कर्मचारियों की अवधारणा पेपर बिल की ही है,क्योंकि सरकारी टेलिकॉम की कंपनियां अपने उपभोक्ताओं

से पेपर बिल की मांगती है ,ऑनलाइन भुगतान के बावजूद यह सोचने योग्य बात है । इस पर ध्यान देना होगा ।ताकि हम अपने भविष्य के लिए भी कुछ पेड़ और कागज बचा सके।

SATYAM VAISHNAV

माननीय प्रधानमंत्रीजी के नेतृत्व में डिजिटल इंडिया व केश लेस के तहत बहुत बदलाव हुआ है जिस देश के गावों में लोगों को मालूम तक नहीं था की केश लेस क्या होता लेकिन प्रधानमंत्री जी प्रयासों से ये सब संभव हो सका है और रही बात पेपर बिल की जो मैं कहना चाऊंगा की अब भारत उचाइयों को चु रहा है जिसमें हमें केश लेस व पेपर लेस हर काम कर देना चाइये व वेरिफ़ाई डॉक्यूमेंट के लिए डिजिटल लॉकर का इस्तेमाल करना चाइये ताकि हमारे पेड़ पौधे भी रहेंगे व सभी काम भी आसान होगा और एक स्वस्त व हरा भरा भारत बनेगा
जय भारत

MADHA RAM

वर्तमान समय में पेपर बिल भेजना किसी तरह से उचित नहीं है लेकिन साथ ही डिजिटल बिल की उपलब्धता को आसान कर देना चाहिये ताकि किसी भी उपभोक्ता को कभी भी जरूरत के समय बिल की प्रति के लिये आफिस के चक्कर लगाने ना पड़े और आसानी से और न्यूनतम फीस पर मिल जाये सब जगह

Ananda Ks

yes

Arunachalam

yes it's do for developing

Adarsh Verma

हमें यह समझना चाहिए कि पेड़ हमारे लिए बहुत ही जरूरी है इसलिए इसे कम से कम काटना चाहिए । इस लिए बिल की सॉफ्ट कॉपी ही देनी चाहिए

Jyoti Mehta

आज का युग विज्ञान का युग है और जैसा कि हम सब जानते हैं कि हमारी आज की पीढ़ी प्राकृतिक संसाधनों के बचाव की ओर कोई खास ध्यान नहीं दे रही है, इसी को ध्यान में रखते हुए मेरे विचार से हमें पेपर पर बिजली बिल या अन्य कोई बिल की आवश्यकता नहीं है, क्योंकि हम सब जानते हैं कि पेपर पेड़ से बनता है और आज के समय में पेड़ बचे ही कहाँ हैं तो हम सभी का आपसे अनुरोध है कि जितना हो सके पेपर बचाएं और बिल की soft copy उपलब्ध करवाएं।

Vineet Singh

There is no need for paper bills as everyone has moved on digital India E- bill is economical and easy to access. E- bill is environment friendly and the need of future. However we need to educate everyone how to check E- bills and how to pay them online and simply running certain promotion and providing them some incentives to promote E-bills.

Devendra Jagannath Borse

When we are moving towards with the moto of "Paperless Administration" then it is not necessary to supply printed bills of landline or mobile phones. When a consumer is using postpaid mobile phone. He

must have email id and telecom companies are regularly in contact with him.. TRAI have to reserch about the necessity of printed bill. If any consumer wants detailed printed bill companies will have option to send them only.

Vishal Deokar

mobile or landline service provider company may be used app for real time billing system as like bank Ex. Mostly banking app provides soft copy of statement with view and PDF also with secured system, and it May be provide any changes/complaint/any suggestions for or behalf service provider

Arun Kaniseth

Cancel paper bills and promote digital bill

Naveen Gulati

though i agree that soft copies save environment. BUT in case of bills being sent to companies and businesses a printout of the bill has to be taken for keeping a record for taxation authorities. if income tax also abolishes the need of hard copy for record. i guess then it may be eliminated. in case of businesses the environment is not getting saved at all and additional cost is being levied on the consumers.

Akash Kumar

आज के दौर में भारत डिजिटल इंडिया की ओर बढ़ रहा है और ये अत्यधिक महत्वपूर्ण है कि हम ऐसा विकास करे जिसे हमारा पर्यावरण भी सुरक्षित रहे और डिजिटल इंडिया की ये मुहिम कही न कही पर्यावरण संरक्षण में अपना महत्वपूर्ण योगदान दे रहा है ,अतः आवश्यक है कि पोस्टपेड के बिल को सॉफ्ट कॉपी के रूप में उपभोक्ता को उपलब्ध कराए ।

Bablu Jain

there is no need for a hard copy in first place if any customer demand for hard copy so provid him otherwise today every people has a smart phone so just mail them

Amit Kumar Garg

Notification !

Sanjay Murmu

isme abhi ka support rahna jaruri hai

Rajesh Khetan 1 week 6 days ago

This will not be environment friendly, instead the mobile company should provide this facility app based where by simply login to the account datewise details of call and data consumption in detail should be given. However, print facility may also be provided in app to take pdf of the bill which can be printed by consumer as and when required. Yes, telcos must be instructed to provide complete details in this regard. Just like credit card uses details may be available on daily basis.

Arun Dwivedi

at this stage being Optional is a good choice.. because sometimes digital bill doesn't reach us at the right time. need to improve digitalized system. #MyGov

Balbeer Singh Danu

NO Need to Send Free Printed to Home! it's good to send digitally to mobile !

Vipul Vaniya

It is good initiative to send the mobile bills by digital method. It is a good try to save the trees by reducing the paper making from it. But my own review is that this does not matter much in saving trees. No doubt electronic mode of bill is good step to save trees but along with it there is need to plant more trees. so trying to plant more trees with these initiative.

Mahesh Bhambarge

There is no need of printed bills because 1.everyone have digital cell phone and email. 2 every citizen have gmail account in mobile and computer. 3 government should launch app for individual bills of postpaid services and electricity for further need.4 it will helpfull for every citizen to save bills in mobile phone . 5 it will save crores of trees and money also.6 it will save lots of time of administration.7 online bills solve big problems of environmental crisis 8.online bills are quick& easy

PRACHI SHARMA

With technology guiding us through major globalized goals, we definitely are at crossroads with environmental issues and development on the other.

Digitization is the call of the hour, easy and accessible. Cutting trees while having substitutes like e-bill is unnecessary. Thus, E-billing should be accepted as a mandatory form of communication between the service provider and consumer on a mutual benchmark of maintaining privacy of information and trust.

Sumankalyan Pradhan

We are now living in digital world that is suffering from severe air pollution caused by deforestation. So it is very urgent to save tree by giving up such type of practice to have hard copy of any bill where softcopy is easily available.

Dheeraj Kumar Pal

Save Trees and save natural life of next generation no need to send printout of any bills everybody is aware about mail

PRATAP SHEKHAR JHA

we are going towards digitalising so from my opinion we should gone through paperless job.

Lalit Kumar Lohar

मैंरे हिसाब से प्रिन्टेड बिल को स्वैच्छिक कर देना चाहिए जिससे कि पर्यावरण को नुकसान नहीं पहुंचे और पेड़ों की कटाई पर रोक लग सके।

T SALOMI SAKUNTALA RANI

hardcopy of bill may be mandatory for non broadband customers. For other postpaid customers softcopy may be made mandatory and hard copy may be made optional.

HARSHVARDHAN SINGH RATHORE

We are moving towards a digital era, so we have to accept paperless billings, it is also an environment friendly concept, less use of papers means less cutting of trees.

Debasis Ray

We need to move to Paper less Job.

Jesal Bhatt

It is very good initiative taken by our Govt. But, we have to see that it is working perfectly or not. Take my example, I have BSNL LL connection in my house. I have been waiting for bill sent on my email since I learnt about 'GO GREEN' concept. Now, I am receiving my bill on email as well as hard copy. I also subscribed to the GO GREEN initiative taken by co. but the hard copy is still arriving to my house. so, in short it is good initiative but poor implementation of strategies leads to failures

Ashish Dhaka

paper bills are no more a good idea for information relating postpaid and landlines bills in this digital world. more than that they are prepared at the cost of our precious trees which in along is an issue to be concern about. since everyone in today's life has a digital or smartphone except some people. although a person who can't afford smartphone, will not go for a postpaid sim. so related bills should be sent on their mobile no through pdf or simply by message. it will save time and money. [#MyGov](#)

Suresh N V

providing printed bill to the customer is mandatory. but it is waste paper. instead of that soft copy of bill is like to ecofriendly

Rama Kant Bajpai

पेपर बिल भेजना पूरी तरह से रोककर सैकड़ों पेड़ कटने से बचाए जा सकते हैं। सेवा प्रदाता पेपर बिल के बजाय उपभोक्ता का बिल उसके मोबाइल पर मैसेज या ईमेल पर भेज सकते हैं।

Tushar Jindal

Yes, paper bills should be stopped. People who opt for post paid connections mostly use smart phones, hence they can download the respective Telecom company app to see their monthly activity. This is yet another step in making India a Digitally strong country. [#MyGov](#) [#TRAI](#) [#DigitalIndia](#) [#Savetrees](#)

Vidyaranya Vijayapura

Paper bill still is a backward looking step. Educate consumers about why paper bill is not possible. Send bills only through sms and email. Make simple access to ebills on portals for last 3 years using Aadhaar /otp verification. Many countries in Europe like Austria is becoming complete paperless. We need to lead the world in conservation atleast by reducing paper use as far as possible. In spite of this if customers want paper bill, use recycled paper both for bills and cover and put fee

Gautam Bhansali

many Consumers are not aware about different mode of obtaining bills. so first get everybody's mobile and email updated, then send email and sms along with link of itemized bill. also a due date reminder before 24hrs to make payment. this way its win win situation for all.

Jayanta Topadar

Honourable Prime Minister Sir, Indeed, in this age of digital excellence, it is a better idea to SAVE trees by putting an end to the use of any paper bill. Instead a copy of the same may be easily issued on any cell phone.

Hardip Mahida

paperbill is good but some reasons send mobile smart phone, messages, e-mail id also

PRADEEP MOHAN MUNGEKAR

I think that there is no need of hardcopied postpaid bill. Once the customer receive the bill it becomes waste of paper. With present e-governance soft copy through email is sufficient.

Sanjit Sah

मेरे ख्याल से तो पोस्टपेड सेवा बंद ही हो जानी चाहिए इसमे गरबरी की संभावना ज्यादा रहता है अभी प्रीपेड का जमाना है मिनट मिनट में अपना हिसाब जान सकते है

SANAT VAJPAYEE

सभी बिल आधार कार्ड से जुड़ जाने चाहिए।और आधार कार्ड डालने पर इंटरनेट में ही बिल आ जाना चाहिए।मोबाइल पर भी साथ साथ मैसेज जाना चाहिए।

Miihr Sarkar

Instead of sending itemised bill on paper it is better to send soft copy of bill on mail id.

Onkar Nagpal

I think there is no need to send printed bills to the consumer.

ARJIT PORWAL

no need it may be through e mail save paper save trees.

Khem Tomar

no need to paper bill

BISWANATH ACHARI

yes

Pancakes Gary 2 weeks 2 days ago

yes agreed totally with the suggestion

SushmaSrivasta

digital India bnane ke liye bills mail pr ya direct mobile pr hi aana chahiye and no paper work.

BHUVANESH SolalInki

hme digital india k spne ko pura krne k liye paper less hona hoga to isko dekhte hue ye accha sujhab h

AYUSH0313

Great

Rabindra Kalita

we don't need any kind of paper bills. Instead of it only one message regarding the bill amount is sufficient for us.

Mukesh Shanker M S

We should reduce papee wastage. Printed bills not required.

Mahesh S Handigund

It s true that everything has been digitising gradually , why the paper print is required , in turn u can save trees by avoiding paper bills.

Rameshwar Bharat

आज जब हम डिजिटल इंडिया की बात करते हैं तो बिल भी कागजों पर प्रिंट क्यों किया जाये। किसी भी प्रकार का बिल क्यों न हो (बिजली, पानी, फोन आदि) उसका भुगतान भी डिजिटल तरीके से किया जा सकता है। सरल सा तरीका है, जो भी बिल हो उससे उपभोक्ता का आधार या बैंक अकाउंट लिंक कर दो। जब भी भुगतान की तिथी आएगी, ऑटो मोड में अकाउंट से पैसा कट जाएगा। पैसा कटने का संदेश व लिंक मोबाइल एवं मेल पर आ जायेगा। उपभोक्ता मेल से प्रिंट लेकर रख सकता है या डिजिटल तरीके से सेव कर सकता है।

Hemant Magadum

send bill via mobile and mail . as all having smartphone

Hari Chidanand Sharma

if we are talking about our environmental issues, we should be going for e-billing and same should be acceptable by government offices or any other organization where it use as address proof documents.

Lalit Menaria

उपाय:-

- 1.आज के दौर में हमारे पास बहुत सारे विकल्प है जैसे कि SMS द्वारा ,मोबाइल एप द्वारा, telicalling द्वारा सुचित किया जा सकता है।
- 2.इस के प्रोत्साह के लिए कंपनी को ऑफर देना चाहिए जैसे

जो पेपर बिल नहीं मंगाए गा उसको बिल में 5% कम भुगतान करना होगा आदि।

3. इस माध्यम से बिल समय से मिलेगा और भुगतान भी समय से होगा।

पेपर बिल के नुकसान:-

1. पेड़ों की कटाई।

2. कंपनियों का अतिरिक्त व्यय।

3. बिल कई बार समय से भी नहीं मिल पाता, इस से लोगो का समय पर भुगतान भी नहीं हो पाता और अतिरिक्त चार्ज भी लगता है। (यह कट

Arun Kumar Singh

Yes, this is the right step to save environment and stop culture of hard copy. I think all service providers implement very easily.

Mohammad Zainul Aabedin

Dear modi Ji, this can be the good changes in environment. As simply everyone know that hardcopy contain paper which made by cutting trees and we need take oxygen issue seriously. and lower the use of papers in every sector its not only about government sector we should try this to apply to all over the india even also all over the world. And it should be optional for valid reason , such as if person does not use phone ,pc, so he can get hardcopy .

Anchal Gupta

My suggestion is to allow customers for a choice between hardcopy and softcopy. If a person opts for hardcopy , then a nominal charge of Rs 5 or Rs 10 can be taken from them. Although India is becoming smart, but still we have to admit that there are many such people who are not using these advanced technologies (such as farmers, old age people, illiterates, etc).

Sudarsan Rajagopalan

Dear Sir/Madam,. The idea of saving trees seems good. However, there are many rural areas in our country where people use internet without knowledge about electronic mailing. So, I believe to safeguard their interests it would be good if they can be provided with both options and asking them to select hardcopy if and only if they need one. By this way, we can save trees as well as safeguard people's interests. #MyGov, #TRAI

Saurabh Singh Parihar

No need to send Hardcopy of the bills, people are smart enough now n they can see the bills on mail or App/web Portal of ISP. Moreover as many suggested whatsapp could be another medium to send bill. Also Govt can make it Mandatory for service Provider to have a dedicated system and assigned person if in case customer is not having mail or not that friendly with internet uses. #MyGov, # TRAI# Go Green save Earth.

Kundan Kumar

मैं कुन्दन कुमार पोद्दार, पिछले 6 सालों से ईमेल पर अपने मोबाईल का बिल प्राप्त करता रहा हूँ। मेरे विचार से इसे सिर्फ ईमेल पर भेजने चाहिये। अब नई व्यवस्था हो सकती है कि व्हाट्सएप्प पर भी मोबाईल बिल भेजा जा सकता है। जिनके पास ईमेल

एवं व्हाट्सएप्प उपलब्ध नहीं है उन्हें मामूली राशि ₹10 चार्ज करके प्रिंट कॉपी घर के पते पर डाक द्वारा भेजी जा सकती है। हमें अगर कुछ बदलाव चाहिए तो मुफ्त की व्यवस्था करनी पड़ेगी।

Pravin Katkar

Bill through email is already implemented by all operators, those who dont have email id those can view their bill through mobile app of respective operator. Notification must be send through sms so that bill can be viewed through app or email & paid before validity to avoid penalty.

Sandeep Manik Virkar

Respected Modiji, Person having email id must be sent bills through electronic way as it will reduce paper waste ultimately many trees will not be cut for paper. In case person not having email id need to send physical copy along with charges and suggestion to generate email id to receive in electronic form. Electronic form of bill safe as compare to paper as it consists confidential content n best way to reach to correct person.

Udhayakumar

Today India going digital development in all sectors so paper bills are not given important most people used android smartphone must using postpaid or other purposes using give paper less bills it is very useful coming generation going top level all support new technology and fast service and satisfaction like digital bill every body accept simple and quick and easy and best plan ok

Vidit Sethi

Dear All, In this period of century when we are facing the worst climate impact on every lives on us which is created by humans, its time to look into ways to reduced the usage of papers wherever possible. We know that papers are the outcome of cutting of trees which ultimately impacts the climate and cause many hazardous impact. I strongly support the idea of paperless bills not just in telecom but in all departments like railway, internet, ATMs, public transport etc.

Amaresh Malepati

Sir/madam your opinion is good for saving paper but most of people cannot afford investment on internet bill or on using android mobile or computer in most of our country. large number of people even many students does not know about use of email rather they use whatsapp and facebook. Just think about this also

ASHOK KUMAR UPADHYAY

I fully agree with the proposed system of replacing printed postpaid bills by email or messages.

Tejas Shah

its good move, but not fully effective. i think need to create frame work before implementation below are some key reasons. 1. one person holds more than one connection. 2. family / group holds more than one connection. 3. each one do not have email id. 4. not very regular access of email. indeed, for above reason one may miss on time payment of due bills. it is necessary to club the information based on Aadhar n send a consolidated statement of invoice by email and sms and online login.

SANJAY PREMCHAND SANGTANI

Provision should be made in such a way that Corporate officials, Government officials, Professional and e-commerce business people should mandatorily provided with email based bills and for some other

people's shall be provided in both form. So that other category till it becomes computer savvy will be happy.

Dr Mathar Inutheen

Now a days telecom make hidden charges. Mr A is in post paid connection and he review the ebill by e mail every month but he dont know regarding the e mail ge got because he is not using e mail frequently hebce ge is paying 100 rupees extra for kate payement. his tariff iss 199 plust Gst and he is paying 299 plus gst. to prevent send email and the notification to the sms or whatsapp

Vasant Bhat Bhat

Give 10% discount to person opt soft copy bills

Srihari Dutta

I suggest e bill is presently given free of cost.Senoir citizen and I literate person and person below poverty should be given free of cost bill in hard copy.

Srinivasa Rao Koppolu

We should avoid to use papers as much as possible to save trees and to make greenary India. We should use soft copies and SMS.

Abhijeet Roy

Post paid bills should be sent on emails and provision of hard copy bills should be stopped. People who use post paid connection are amongst established persons and definitely use android phones. And an android user has to always use an email Id. Therefore sending bills on emails will be a good initiative to save papers.

Sushant Khandelwal

Thus, out of sheer environment concern and also as a step towards building a Digital India, my suggestion is to step away from the idea of mandating TSPs to send hardcopy of bills to postpaid consumers.

Sushant Khandelwal

The majority of Postpaid users in our country are from the business class who invariably have an email account for their various routine business purposes. Mandating TSPs to prvide hardcopy of the bill will result in huge waste of paper. there is also a probability of loss,non-delivery of bill etc. At a time when NAD is being established to electronically store educational documents, it doesn't seem appropriate to send hard copy of bills.

P MOHANRAJ

Respected sir, Don't waste papers, save tress use ebill . Thouse using postpaid connection surely use mail id so e-bill is enough.incase they want any proof make a printout of it. This is my humble suggestion. Regards a

Abhiraj Kumar

Showing adv. on bill should be banned. 1 page per bill is wasted due to adv in electricity bill. Same in case telephone bill. No information is shared. Redundant information and other stuff should be removed. Only main information about bill should be there.

Vidyaranya Vijayapura

Any govt office India uses 10 fold more paper than private sector of same size due to the fact that govt employees are resistant to learn basic computer skills. Even courts depend on too much paper. India should put a target to reduce paper usage by 50% in 5 years in all govt departments.

Ajay Dubey

save paper save tree

Bharti Baniwal

as we r moving towards digitization we should also take care of environment too if we can reduce this wastagr of paper cuz of this hard copy of bill it is great we must appreciate this decision

Rajkumar Ramprasad Pal

very good india

Maheshkumar Agrawal

For the post-paid customers, Mobile & Landline bills should be sent thru' sms only, and reminders sent every weekly, and at least twice in the last week before the due date. It'll save a lot of unproductive & costly human effort which can be used more productively elsewhere. Also, it'll save paper & environment.

Manoj Devidas Bhadane

yes sir

Satya Prakash Verma

offcours sir ... Keep the digital pace to transform india digitally by sustaining the optimism inclusively

Shubhendu Mazumdar

New joiners, will have to compulsory enroll into the soft copy of the bill through email or app. No provision of hard copy should be provided to them. Now, the discount offer should be closed within a year and then, need to analyse the remaining count of customers, who still need hard copy and telecommunication company need to send their representative to train the customer related to soft copy of bill and its respective payment method. This is how we will be able to stop the wastage of paper.

Shubhendu Mazumdar 2 weeks 6 days ago

The telecommunication company has the database of their respective customers. Now, they have to filter the data with respect to the following parameters:

1. Age of the customer
2. Mode of payment received in last 6-12 months

Now, based on the above filter, they can propose a discount (the cost incur in preparing and delivering the hard copy of bill to customer) on bill. Now, those who will avail the same, the hard copy of the bill option will get close for them permanently.

Pandurangaiah S V

it should be a choice to customer to receive hardcopy or soft copy of the statement or bill. I prefer getting softcopy as i have e mail is and internet acces. when this is not the same with everyone this must be an option. also opertors can encourage consumers to opt for sof tcooy by porividing incentive for this. it could be token of 5 or 10 Rupees.

Manu Chaturvedi

THERE IS NO NEED TO SEND .HARD COPY OF BILL .THIS PROCESS IS WASTE OF TIME,MONEY AND ENVIROMENT.
SENT BILL BY EMAIL OR SMS.
GOOD DECISION

Shiva

बात बहुत ठीक है पर हर व्यक्ति आज भी ऑनलाइन नहीं है जहाँ तक बात है कागज बचाकर पेड़ बचने की तो बात बहुत बढ़िया है यह पर यह कर सकते हैं कि अगर आपका email है तो आपको बिल ईमेल पर ही आएगा बाकी ओर उसकी सूचना आपको आपके मोबाइल पर sms के द्वारा मिल जाएगी बाकी बचे लोगो हार्ड कॉपी भेज दी जाए.

Neerajsharma

save trees all private companies ordered to work online save trees

Harish Dhawan

The proposal intends to focus on one aspect. Save Trees. If less paper is used . less trees would be cut. Environment Eco Balance would be there. Plus sms messaging would be real time. Monwy saved. Tree saved. Time saved. Immediate updation. A good initiative by Government of India

Vandana Sharma

As india is moving towards digitalization, every other person has a mobile phone. So, I prefer sms and e-bill as it a step towards [#digitalindia](#) and also prevents cutting of trees.

AJAY GUPTA_37

pls give the easy language for submission of new person , and hindi known person , how cani communicate with u .

Vivek Mudgil

There is no need to send printed bills. E-bill is a much better option that saves trees and increase awareness towards application of digital media.

Alok Kumar_95

सभी बिल मेल व मैसेज पर दिए व देखे जा सकते हैं, इंटरनेट व मेल आज के स्किल इंडिया परिवर्तन में हर चौथे व्यक्ति के पास है जिससे पर्यावरण को सुरक्षा प्रदान की जा सकती।

Ayan Kumar Banerjee

[#MyGov](#) [#TRAJ](#) If the company send SMS and call the customer for inform the postpaid bill amount in right time , that's become helpfull. But company should avoid paper bill for deforestation issue. And should avoid E-mail , because if customer hasn't internet connection that's become a problematic situation. But in my opinion , if customer wish take to paper bill , must take extra charges for printed paper from the customer. Thank You.

Priya Pradip Zore

Yes sir it's most important to our environments.so many trees are cutting make a paper.

Venkat Mitra

Yes Go-Green needed, but still for those who doesn't want to go thro. the e-bill procedures, paper bill must be provided, which is being systematically avoided by the service providers. Even when the consumer willing to shed the extra bugs, they were being canvassed for e-mail bills-WHY? what's the HIDDEN agenda? Who are the beneficiary? on whose COSTS? To save TREE did any service provider(other than JIO) accepts e-docs, even for SIM change? Is the Tech. infra more with the consumer than CO?

Venkat Mitra

I prefer the paper bill ;

Almost all service providers(other than BSNL), invariably across age groups, geographical locations,usage levels, consistently prefers to provide the post-paid mobile bills over E-mail even after repeated complaints/ demands for not receiving the paper bills. They fraudulently thro. their telecaller executives/ IVRS systems somehow registers for the e-mail bills even without the knowledge of the consumer.Email bill- business for the service provider at Consumer's cost!

TEEKA RAM LODHI

आज के समय आधुनिक समय इस समय में हर दस्तावेज को हार्ड कॉपी की जगह हम सॉफ्ट कॉपी के यूज़ कर सकते हैं इससे पर्यावरण संरक्षण भी होगा पेड़ों की कटाई भी कम होगी कागज को बनाने में पेड़ों नष्ट होते हैं और मेरा मानना है कि आज के समय में इंटरनेट के माध्यम से ई बैंकिंग केस लेस होने के कारण कागज का उपयोग भी कम हुआ है और हम सभी को सहयोग करना चाहिए

Alka Vashishta

email /sms is enough for bill detail .save paperwork

Sanket Ravindra Dandwate_1

Send Bill by PDF mail to people who pay from mobile from least 3 months.

Rajagopalan Nanjundan

As far as possible the paper work should be avoided since it creates double work. Digital summary of the bill may be sent to customers. Also the other Government Department like GST, Income Tax and etc., should be limited to digital one and hard copies to be avoided. For example after submitting Income Tax and GST, the hard copy has to be submit again. Verification should be made by OTP, SMS and other method. The concerned consumer can take a print out for his own use. We will try paperless.

Sanjay Mavji Rathod

Bill, invoice, is a document of existence,, It will help both, provider and user, to know each other. At the same time bill gives lots of people a job , direct or indirectly, Now a days lots of thinker are saving tree, well then use degradable plastic, Trees as such do not cry when we cut for civil construction, but thinkers cry when used for paper bill. OR cohton bills made of khadi, tons of finance used for khadi but only for cloths, why not Fro Bills. It is degradable,, Bill is must.

O V Gnana Prakash

This has become which eye you want, right or left when both are important which one to select. Similarly, printed bills are essential to all, but at this moment considering environment friendly methods, it is upto me to write here as consolidated 3 months once bills can be sent to customers on an e mail and allow printing option (if necessary). otherwise when ever customer demands a bill, first time free, from next time onwards on chargable basis the same shall be allowed by any service provider

Ammar Kardar

Actually, Printed bills are not required to be sent, rather we can opt for the E-mail or Sms option as it is quite cinvinient option.

Dheeraj Singh

आदरणीय प्रधान मंत्री जी लोगो को अभी भी डीजीटल के बारे मे कुछ नही आया है इसलिय बिल हो या कीसी भी तरह कि कागज हो उसे कागज पर ही उपयोग किजीय

KUSHAL FARSOLE

Providing bills via Email/SMS is definitely a right option in todays environment but who can opt for hard copy of bill they should get it by courier as few people are not yet digital holic. We young generation would like to support to save our environment by best possible ways to handle our daily operation.

Manish Dugarwal

sms is best medium..emails are good for postpaid mobile users. Land lines are mostly used by aged people. they should be consulted and trained.Also it should be implemented gradually.we can start by providing bills by all midium for few months till they are comfortable with digital one.

Anand Atmaram Dhengale

पेड इस संसार का बहुत ही अनमोल खजाना है, पर कागज बनाने के लिये जीस तरह पेड काटे जाते हैं,उससे प्रदूषण में बढा मिळता है, जमीन की धूप होती है, यदी हम एक पेड काटते हे तो 10 पेड लगणे चाहीये, पर कागज का इस्तंमाल कम से कम करणा चाहिये उससे निसर्ग का संतुलन भी कायम रहता है, पेपर का इस्तंमाल कम करके ई-मेल,व्हाट्सएप,या मोबाईल पर बिल आणे चाहिये कोकि हमे भी जीवित रहणा है और पडो को भी बचाना ना है. धन्यवाद. आनंद आत्मराम ढेंगळे

Ashwin Rajesh K

save trees , save forest, save water and save future.

V TRIPATHI

Paperless bills should be the default option but paper bill should be provided to a consumer free of whenever asked by them.

PRITI NANDAKUMAR SHINDE

go green go paperless will make digital india .postpaid or prepaid bill will be only online available for view through digilocker but not on paper

Ravi Mishra

today each any every field is going on-line and now most of us have access to internet and young generations is all aware of online banking/ bill payments etc. So why we are still stuck in sending hard copy of bills. We must opt for soft copy for 2 reasons.

- 1) SAVE PAPER, SAVE TREE
- 2) User can access any older bill at any point of time and they don't have to worry about it.

Rajesh

Save Tree and say no to hard copy

Shraddha Srivastava

it is important to send bills on email,,, bcoz it reduce the use of paper which is good for environment & also make people digital

Sourav Thapa

i think that providing the printed bills to the customers of postpaid mobile phones or landline services will help in decreasing corruption which is growing inside every department

Subash Kuttalingam Regupathy

PostPaid customers may submit their bills for claims and Customers who are technically not updated and using non-smart phones / Land Line need their bills as Hard copy. In some places this bills are considered for address proof also. Considering the environmental concern, as default Hard Copy can be stopped and can be post hard copy for those who request.

Financial year (Apr-Mar) bills for 12 Months should be available on portal or on request as E-copy.

Vikas Mahato

Electricity bill should be paperless and electricity bill should send on mail & sms. This thing may be people can be morden& digital.

Rudra Thakur

Our concern for Environment turns from Statement to Activity when we Switch from Hardcopy bills to e-bills. Hence an ABSOLUTE NO for paper bill however convenient it may seem to somebody. Now, let's count benefits of E-Bill - we get (1) an SMS the very next morning Bill Cycle changes, (2) All service providers have so user friendly apps to retrieve/pay bills, change Bill Plan, connect to Customer Care by many ways (3) Itemized paper bills are chargeable but Itemized E-Bill is free.

Sachin Vibhute

No need to Send hard copy of printed bills.Instead send SMS and email to register mobile number and register emailid.Extra care must be taken to send full information of call ,sms, data chareges should be given.and no hidden charges .

Susanta Kumar Pattnaik

A step with social advance and social security, has exception. High social growth makes time short and maximum. In some instances, time people are busy with their avocations causes insufficiency of time and avoid economic loss, present has excellence.

Subrato Roy

We also think prepaid user should have a hard copy if someone needs it. When we are getting a copy of ballot paper. Despite of 50% population are illiterates. Fax, electric bills etc., we have to keep a zerox copy or else it will vanished. Thousands of children leaving school in the middle. Wasting public money and later flight for equality. Now plastic bags are banned, reintroduce of paper packets. Demonetized currency notes. Which is necessary like copies of telephone bill. As resident proof.

Arunabh Bhattacharjee

Flipkart and Amazon make the invoice available online so paperwork is reduced. Similarly, TRAI should slowly go paperless and send e-copies of bills. In the present time I have to admit that India is not fully equipped to go paperless completely. Until good internet connectivity reaches to every village, it will be tough to implement the paperless method. However, India is developing fast, so TRAI should slowly start to shift away from paper bills, starting with cities and then countrywide.