

Respected sir,

With due respect i beg to say that

1. in our country where illiterate persons are more, like in states HIMACHAL PRADESH, UTTANCHAL etc..telecom companies are deducting money as their will.....further VAS services are activated on their number without their consent and the consumers are literally being exploited.....

2. In delhi also..it happens to atleast 50-60% of peoples..but since this peoples are illiterate so they fight for refund and often get it..

3. without any consent the balance of customer is taken to negative level...and then he can,t even call the customer care..

4. when called or mailed they mostly don,t even reply to e-mails and rejects calls.

So, sir i request you to kindly address my issue and please answer what i can do as a social worker so that we can stop exploitation of poor persons....

regards,

pankaj

mob: +91-8802555080