



Fwd: grievance in general public interest - non of mob.operator had plan for simply call and sms facility (without i-net)



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Subject: grievance in general public interest - non of mob.operator had plan for simply call and sms facility (without i-net)

Dear Sir,
Greetings!

This is to bring to you kind notice that all mob. operators hav plans for consumer with mobile data. Recent hike made them costlier.

But there is NO PLAN by any of these operator, which provide only calling and sms facility. Many population in rural area do not use the internet facility or use 2nd sim card, just because there is NO RANGE of particular service provider in their area and the need SIM to get sms.

In absence of the plan purely for "call and sms (without i-net data)" is must. In absence of such plan, many consumers are forced to buy data plan forcefully and waste money. Also many population is not using i-net (aged people and old geneartion).

Also the plan is needed to secure school childred, to whom some parants wish to give mob. for safety purpose, and need only calling facility. Many people even dont afford handset costing 5k and buy 2nd hand. There need is restricted to call only.

You are requested to kindly consider this request and do the needful in the interest of consumer/citizens of india. This will also help people to save cost on increasing tel./mob handset expn.

How this is ignored by department is also a great surprise. Tel. operators purposely ignored this segment of providing plan for only "call and sms"

Thanks & Regards,

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