



Telecom Regulatory Authority of India
6th Floor, Tower-F, NBCC World Trade Centre,
Nauroji Nagar, New Delhi-110029



Telecom Regulatory Authority of India (TRAI) is organizing a seminar on “**Balancing Innovation and Consumer Protection: The Dual Challenge of Unsolicited Commercial Communication and Spam Calls in the Modern Telecom Landscape**” at Indore (MP), with the objective of providing a platform for deliberation, discussion and exchange of views. In this seminar presentations will be made by subject experts on key issues of discussion such as impact of spam calls, regulations by TRAI, Government initiatives, The Role of AI in Detecting and Preventing Spam Calls, the Economics of Spam, Legal Consequences of Sending Spam Communications and technological solution used by service providers etc. The seminar will be attended by eminent experts from IIM, IIT, banks, various professional institutes, students and teachers, Central and State Governments and PSU officers, representatives from financial Institutions, Private sectors, Telecom and Internet Service providers, Industry and various consumer groups etc. Relevant details of the seminar are given below, for the information of interested participants:

Office	Date & Time	Address	Contact person, Tel. No. & Email ID
TRAI Regional Office, Bhopal	24 th March 2025 (Monday) 9:30 AM to 5:30 PM	Hotel Fairfield by Marriott, Indore Plot no 18/C, CA Scheme 94, Ring Road, Indore - 452010, MP	Shri Alok Shrivastava Senior Research Officer (Tel. No. 0755-2931793) Email: sro2.bhopal@trai.gov.in