भादूविप्रा
TRAI

TELECOM REGULATORY AUTHORITY OF INDIA

Independent Drive Test Report

Assam LSA

February 2025

Contents

1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interest of the consumers of telecommunications service.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

2. Executive Summary (LSA)

2.1 Drive test details

This report covers the findings of the IDT undertaken in Assam License Service Area (LSA) during the month of February-2025 under the supervision of TRAI Regional Office (RO) Kolkata. Details of route / area covered during the IDT is as given below:

Sl. No	Drive test route	Type of route	Distance covered (KMs)	From date	To date
1	Guwahati city, Kamrup metropolitan & Kamrup district	City	215.2	17-Feb-2025	19-Feb-2025
2	Guwahati city, Kamrup metropolitan & Kamrup district	Inter Operator Calling	2 Locations	20-Feb-2025	20-Feb-2025
3	Guwahati	Walk Test	2.4	18-Feb-2025	19-Feb-2025
4	Guwahati city, Kamrup metropolitan & Kamrup district	Hotspot	7 Locations	19-Feb-2025	20-Feb-2025

Table-1: Drive test summary

2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, inter-operator call test, hotspots & walk test as per the legends shown on the map.

Note- Inter-operator test has bees been performed at Baihata Chariali Main Square Point & Pakhamela Bus Stop Hajo Hotspot locations.

2.3 Summary of areas covered

a) City-Nearby Chhaygaon-Guwahati Road, Goalpara-Guwahati Road, Simina River Side Road, Ajapara, Dharapur-Palashbari-Uparhali Road, Kendukuchi, Jugipara, Rajiv Gandhi Nagar, Nagaon Guwahati Highway, Kamarkuchi, Burha Mayang Par, Dagaru, Hatisila, Khanapara, GS Road, Chandrapur Road, Gauripur etc.

b) Hotspot-

1. Assam Secretariat
2. Baihata Chariali Main Square Point
3. DTO Office, Amingaon
4. ISBT Guwahati
5. Kamakhya Temple
6. Pakhamela Bus Stop Hajo
7. Raj Bhawan

c) Walk Test

1. Assam High Court
2. Guwahati Railway Station
3. Guwahati Medical College and Hospital

2.4 Telecom service providers detected frequency bands

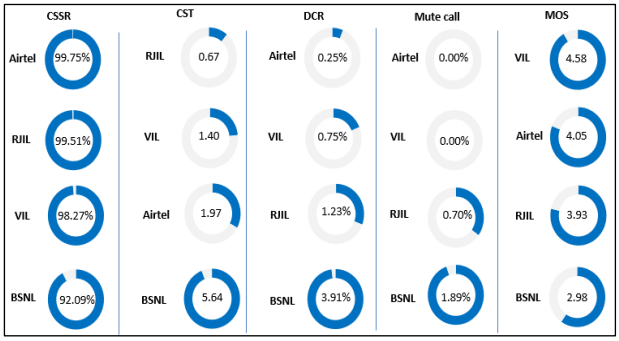
Technologies covered during the IDT and frequency bands in use are summarised in table below:

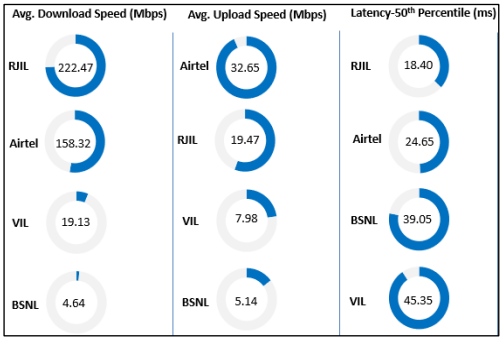
S.no.	Name of TSP	Technology	Frequency Bands (In MHz)
1	Bharti Airtel Ltd.	2G	900,1800
2	Bharti Airtel Ltd.	4G	900,1800,2100,2300
3	Bharti Airtel Ltd.	5G	3500
4	BSNL	2G	900
5	BSNL	3G	2100
6	BSNL	4G	700,2100
7	Reliance JIO Infocomm Ltd.	4G	850,1800,2300
8	Reliance JIO Infocomm Ltd.	5G	700,3500
9	Vodafone Idea Ltd.	2G	900,1800
10	Vodafone Idea Ltd.	3G	2100
11	Vodafone Idea Ltd.	4G	1800,2100,2500

Table-2: Telecom service provider (TSP) covered in IDT

2.5 Performance against key QoS parameters

CSSR: Call setup success rate (in %), **CST:** Call setup time (in milli seconds), **DCR:** Drop call rate (in %) & **MOS:** Mean Opinion Score.





Summary-Voice services

Call Setup Success Rate: Airtel, BSNL, RJIL and VIL have 99.75%, 92.09%, 99.51% and 98.27% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G).

Call Setup Time: Airtel, BSNL, RJIL & VIL call setup time is 1.97, 5.64, 0.67 & 1.40 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

Drop Call Rate: Airtel, BSNL, RJIL and VIL drop call rate are 0.25%, 3.91%, 1.23% and 0.75% respectively in Auto-selection mode (5G/4G/3G/2G).

Call Silence/Mute Rate: Airtel, BSNL, RJIL & VIL have silence rate of 0.00%, 1.89, 0.70% and 0.00% respectively in packet switched network (4G/5G).

Mean Opinion Score (MOS): Airtel, BSNL, RJIL and VIL have average MOS Score of 4.05, 2.98, 3.93 & 4.58 respectively.

Summary-Data services

Data Download performance (Overall): Average download speed of Airtel (5G/4G) is 158.32 Mbps, BSNL (4G/3G/2G) is 4.64 Mbps, RJIL (5G/4G) is 222.47 Mbps and VIL (4G/2G) is 19.13 Mbps.

Data Upload performance (Overall): Average upload speed of Airtel (5G/4G) is 32.65 Mbps, BSNL (4G/3G/2G) is 5.14 Mbps, RJIL (5G/4G) is 19.47 Mbps and VIL (4G/2G) is 7.98 Mbps.

Data performance - Hotspots (in Mbps):

Airtel- 4G D/L: 32.76 4G U/L: 14.48
5G D/L: 128.86 5G U/L: 41.10
BSNL- 4G D/L: 6.33 4G U/L: 4.57
RJIL- 4G D/L: 31.09 4G U/L: 8.37
5G D/L: 167.07 5G U/L: 9.89
VIL- 4G D/L: 18.50 4G U/L: 9.32

Note- "D/L" Download speed, "U/L" Upload speed

QoS Performance Analysis-Assam LSA

3. QoS performance analysis-LSA level

3.1 Overview

This section provides summary of overall QoS performance of the telecom service provider's network in the LSA by aggregating the results of drive tests conducted in the LSA during the month of February-2025 covering City, Hotspots & Walk test. (Refer Table 1)

3.2 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	286	288	286
Call Setup Success Rate %	99.30	97.92	98.95
Drop Call Rate %	1.06	4.61	1.06
Call Setup Time-Average (Second)	3.80	2.56	3.64
Handover Success Rate %	98.84	98.84	98.39

Table-3: Summary of voice call performance in 3G/2G network mode only.

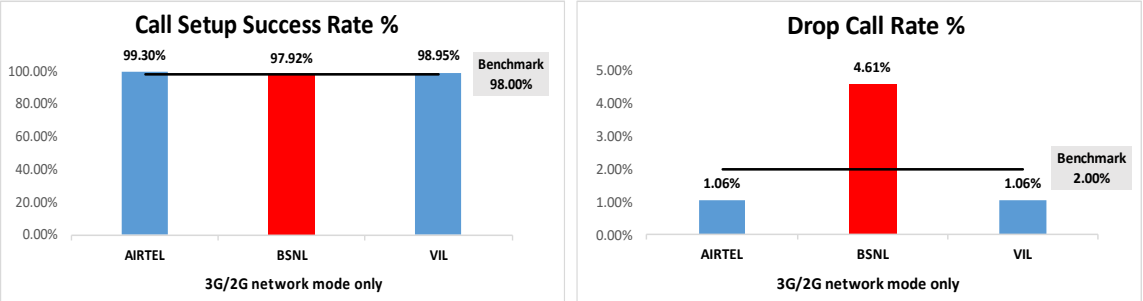


Figure-2: Call setup success rate and drop call rate performance.

Number of unique cell Id's covered in Voice test- Technology wise			
Technology	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
3G	NA	75	1
2G	490	279	425

Table-4: Technology wise number of network cell Id's latched during drive test.

Note-
- RJIL does not have 3G/2G network.
- NA- Service provider doesn't provide services in respective technology.

(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	404	417	410	405
Call Setup Success Rate %	99.75	92.09	99.51	98.27
Drop Call Rate %	0.25	3.91	1.23	0.75
Call Setup Time-Average (Second)	1.97	5.64	0.67	1.40
Handover Success Rate %	100.00	98.21	99.97	100.00

Table-5: Summary of voice call performance in network auto-selection mode.

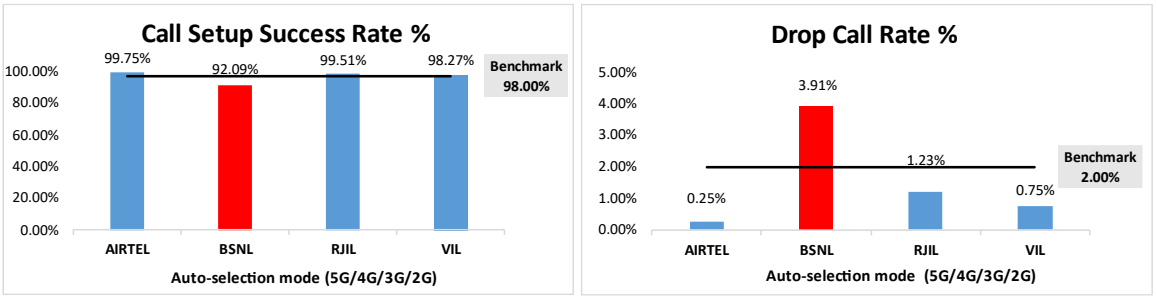


Figure-3: Performance for call setup success rate and drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	287	264	285	284
Number of silence call for >4 Sec	0	5	2	0
Silence Call Rate %	0.00	1.89	0.70	0.00
Number of silence instances for >4 Sec	0	6	2	0
Number of silence instances for >3 Sec	0	10	3	0
Number of silence instances for >2 sec	0	15	4	1
RTP Jitter (4G & 5G) in ms	3.24	14.83	7.31	4.78
Packet loss Rate Downlink %	0.26	6.84	0.58	0.61
Packet loss Rate Uplink %	0.40	4.82	0.62	0.78

Table-6: Summary of silence instances & packet loss rate for mobile to mobile calls.

Number of unique cell Id's covered in Voice test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	391	NA
4G	1053	324	1044	530
3G	NA	14	NA	0
2G	0	96	NA	23

Table-7: Technology wise number of network cell Id's latched during drive test.

Note-
- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

(c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS score values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls table-6	2580	2122	2504	2510
Speech Quality (Average MOS Score)	4.05	2.98	3.93	4.58
Number of samples with MOS >=4 to <5 (Excellent)	2272	562	1857	2291
Number of samples with MOS >=3 to <4 (Good)	270	447	532	161
Number of samples with MOS >=2 to <3 (Fair)	27	703	80	39
Number of samples with MOS >=1 to <2 (Poor)	11	410	35	19
%age of samples with MOS >=4 to <5 (Excellent)	88.06%	26.48%	74.16%	91.27%
%age of samples with MOS >=3 to <4 (Good)	10.47%	21.07%	21.25%	6.41%
%age of samples with MOS >=2 to <3 (Fair)	1.05%	33.13%	3.19%	1.55%
%age of samples with MOS >=1 to <2 (Poor)	0.43%	19.32%	1.40%	0.76%

Table-8: Summary of speech quality (MOS) samples.

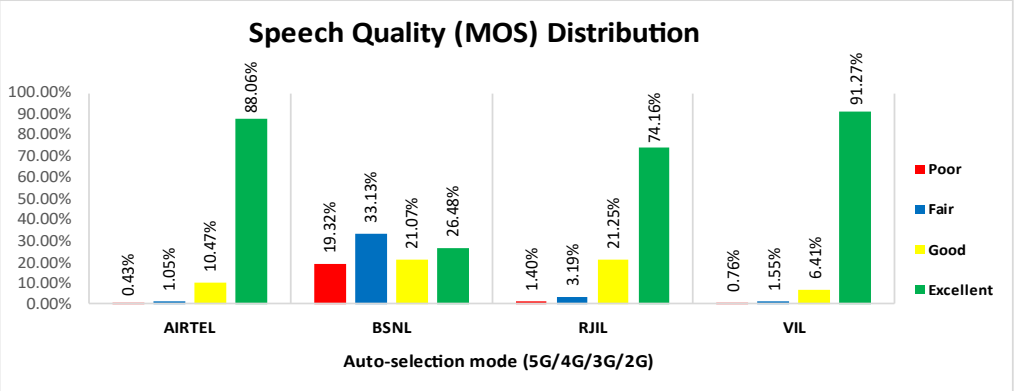


Figure- 4: Distribution of samples in MOS score range.

(d) Inter-service provider voice call performance: To check the performance of inter-service provider call setup success rate, total 39 to 43 inter operator calls were attempted at 2 hotspots. The Call setup success rate and call setup time observation is as below.

Call Setup Success Rate %				
From Service Provider	To Service Provider			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	100.00	97.56	100.00
BSNL	92.86	NA	100.00	100.00
RJIL	100.00	90.70	NA	100.00
VIL	100.00	92.68	100.00	NA

Table-9: Call setup success rate across service providers

Note-

- NA- Only inter-operator calls were measured during test.

Call setup time average (seconds)				
From Service Provider	**To Service Provider**			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
AIRTEL	NA	4.58	2.38	2.27
BSNL	3.42	NA	4.07	3.38
RJIL	1.78	4.06	NA	1.71
VIL	1.78	3.81	2.40	NA

Table-10: Call setup time across service providers

Note-

- NA- Only inter-operator calls were measured during test.

3.3 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		**Service Provider**			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput (Mbits/s)	**Average**	158.32	4.64	222.47	19.13
	80th Percentile	249.65	7.09	361.34	31.22
	20th Percentile	57.51	1.75	67.27	7.72
Upload Throughput (Mbits/s)	**Average**	32.65	5.14	19.47	7.98
	80th Percentile	58.18	9.70	33.37	9.63
	20th Percentile	6.93	1.37	3.73	5.84
Latency (ms)	**50th Percentile**	24.65	39.05	18.40	45.35

Table-11: Summary of data performance in network auto-selection mode.

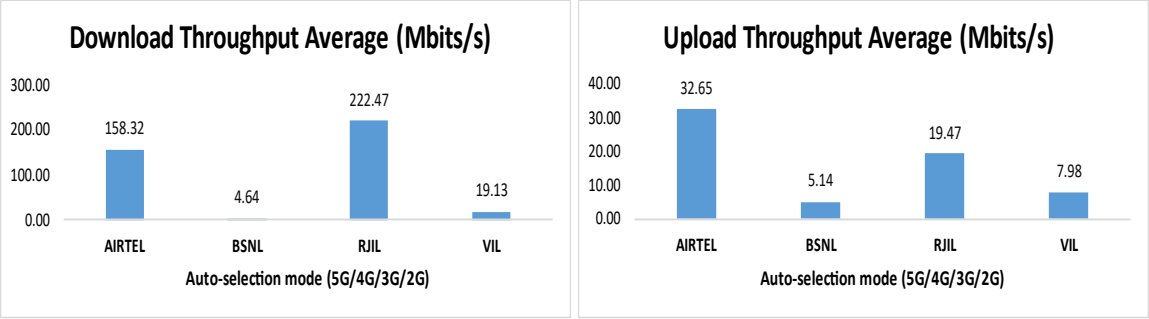


Figure- 5: Download and Upload throughput

Number of unique cell Id's covered in Data test- Technology wise				
Technology	**Service Provider**			
	Auto-selection mode 5G/4G/3G/2G			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	0	NA	528	NA
4G	944	333	183	557
3G	NA	35	NA	0
2G	0	42	NA	29

Table-12: Technology wise number of network cell Id's latched during drive test.

Note-

- NA**-** Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

Detailed QoS Performance Analysis

4. Detailed QoS performance analysis

4.1 Overview

This section covers analysis on performance of various categories of drives like City, Hotspots & Walk test for all telecom service providers, the results of drive tests conducted is shown individually for respective areas/locations.

4.2 City

Drive test has been conducted from 17th February 2025 to 19th February 2025 in Guwahati. (Refer Table-1)

4.2.1 Drive test route

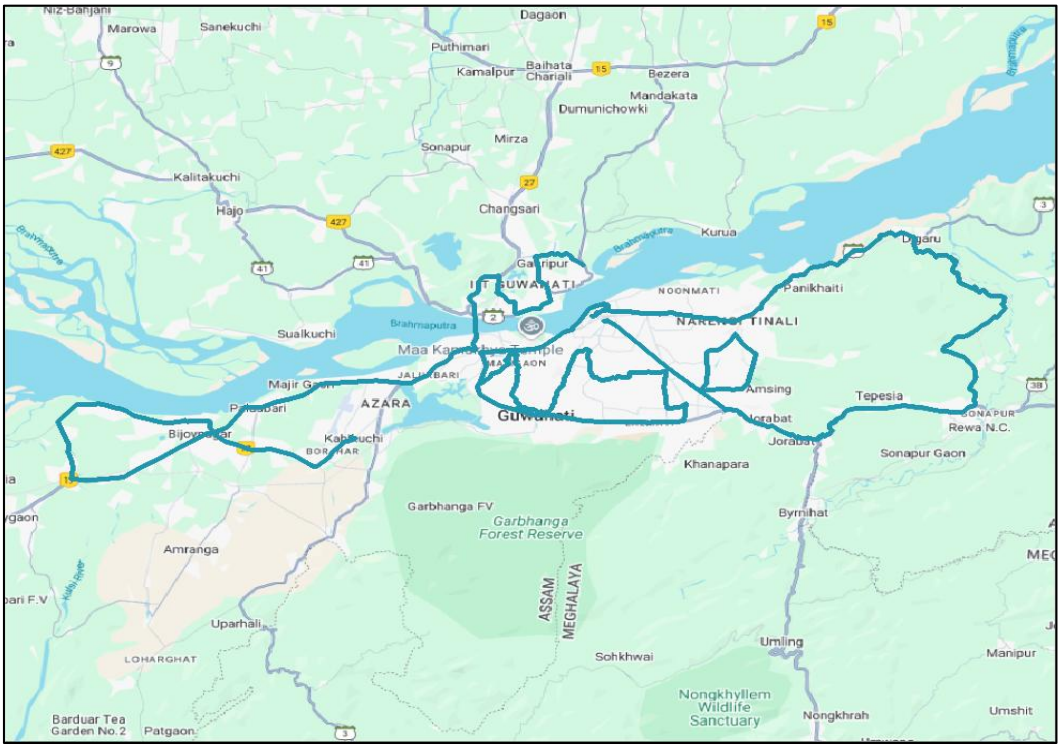


Figure- 6: Drive test routes

4.2.2 Areas covered

Nearby Chhaygaon-Guwahati Road, Goalpara-Guwahati Road, Simina River Side Road, Ajapara, Dharapur-Palashbari-Uparhali Road, Kendukuchi, Jugipara, Rajiv Gandhi Nagar, Nagaon Guwahati Highway, Kamarkuchi, Burha Mayang Par, Dagaru, Hatisila, Khanapara, GS Road, Chandrapur Road, Gauripur etc.

4.2.3 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	286	288	286
Call Setup Success Rate %	99.30	97.92	98.95
Drop Call Rate %	1.06	4.61	1.06
Call Setup Time-Average (Second)	3.80	2.56	3.64
Handover Success Rate %	98.84	98.84	98.39

Table-13: Summary of voice call performance in 3G/2G network mode only**.**

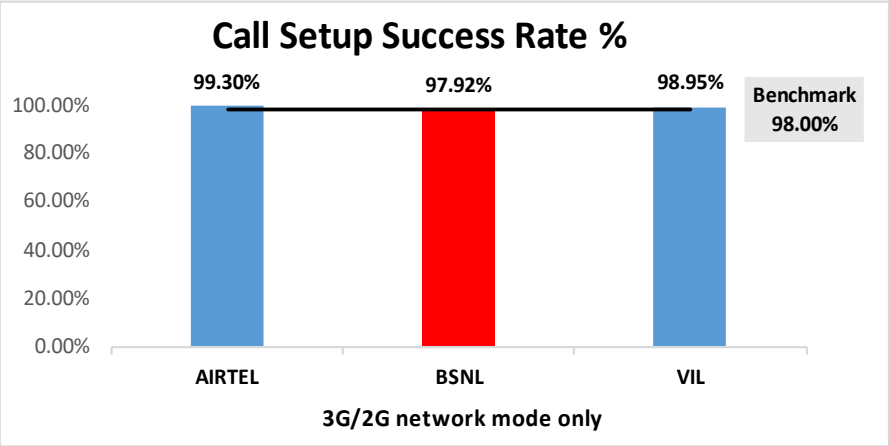


Figure-7: Performance for call setup success rate.

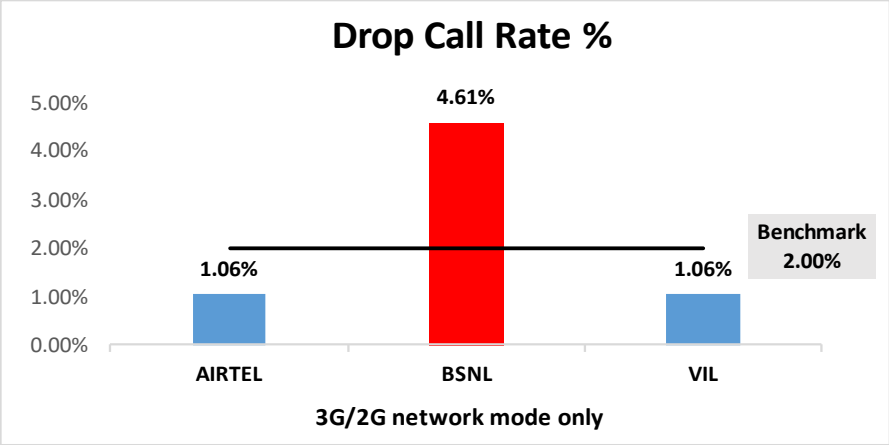


Figure-8: Performance for drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider		
	AIRTEL	BSNL	VIL
3G	NA	9.74%	0.86%
2G	100.00%	88.43%	99.14%
Limited Service	0.00%	1.84%	0.00%

Table-14: Time spent on technology during drive test 3G/2G network mode.

Note-
- NA**-** Service provider doesn't provide services in respective technology.

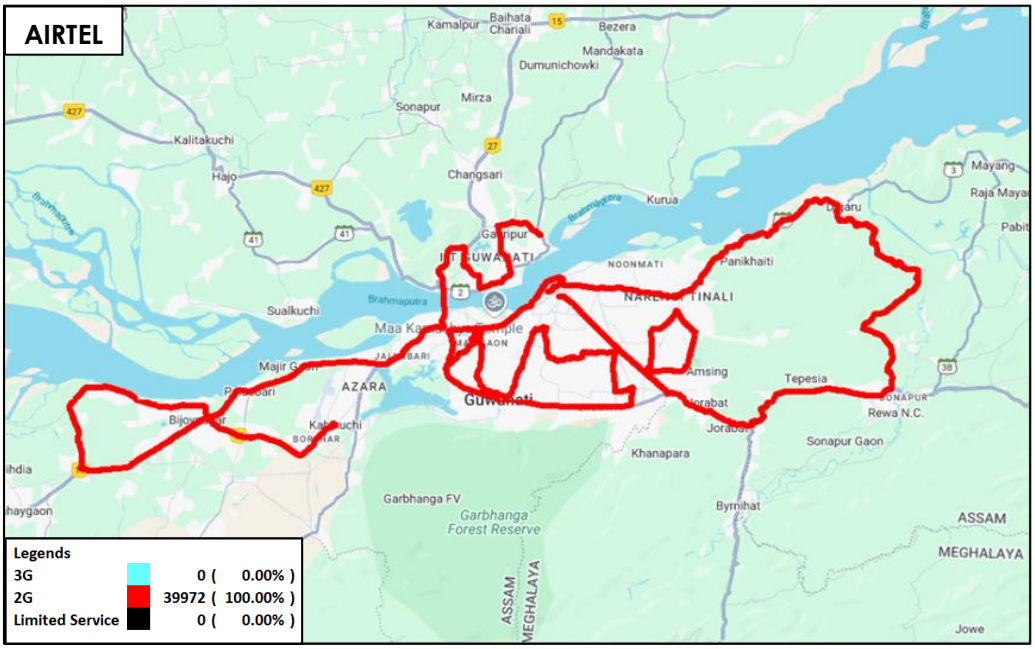


Figure-9: Serving technology plots 3G/2G network mode – AIRTEL

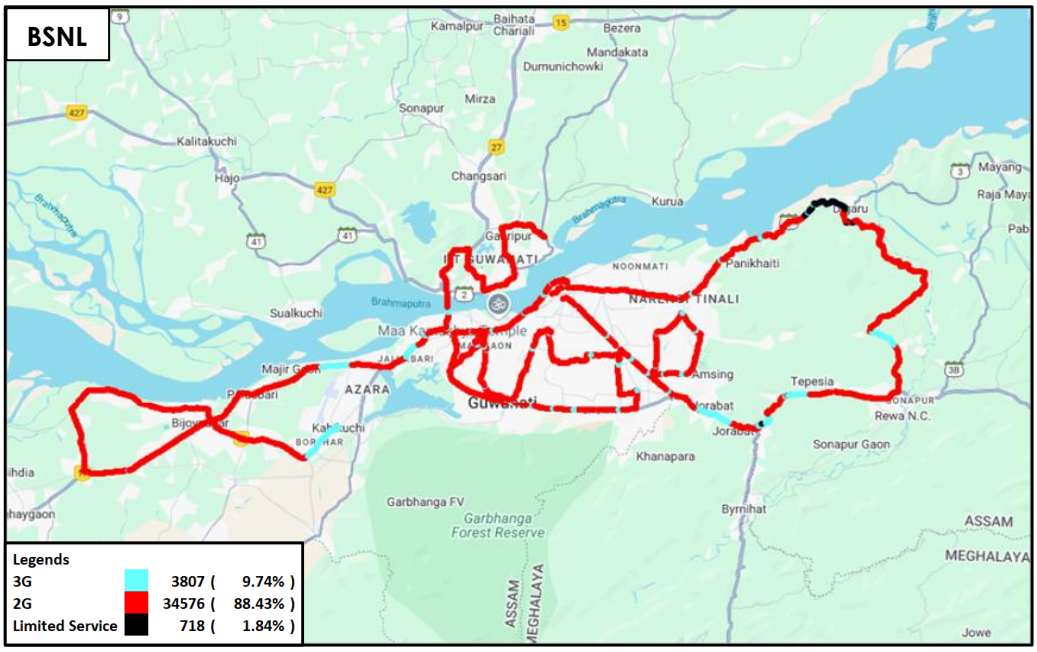


Figure-10: Serving technology plots 3G/2G network mode –BSNL.

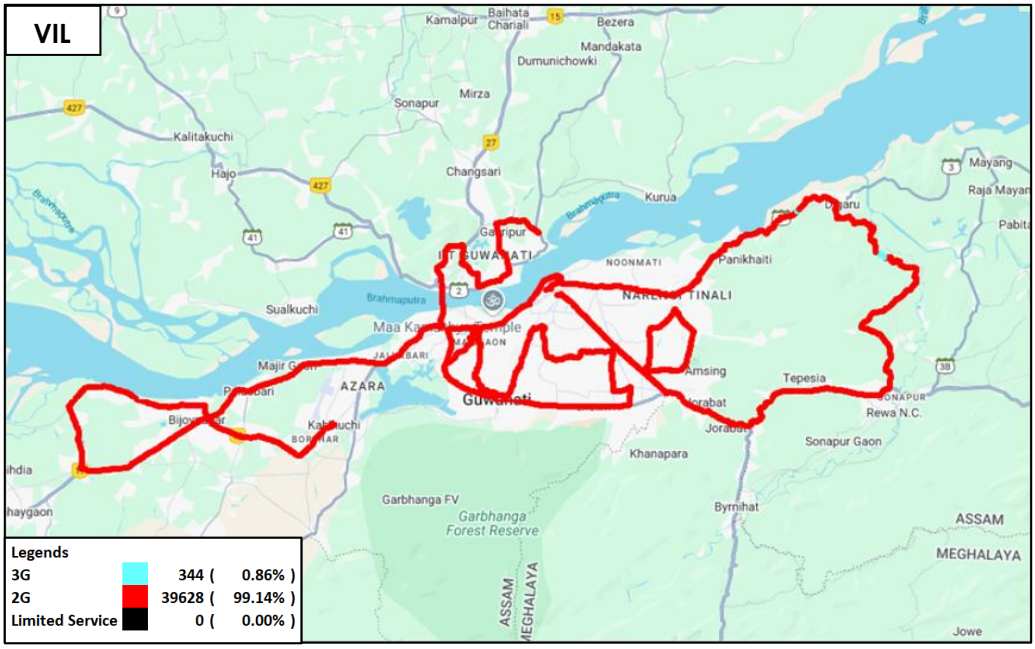


Figure-11: Serving technology plots 3G/2G network mode –VIL.

(c) Network Signal Strength Distribution: The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure- 34, 35 & 36 for map view)

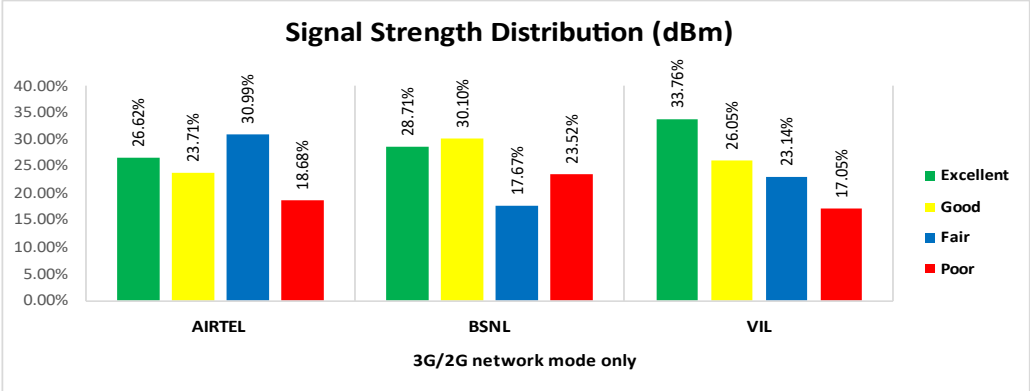


Figure-12: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 27% of samples falling in the excellent signal strength category.
- BSNL has 29% of samples falling in the excellent signal strength category.
- VIL has 34% of samples falling in the excellent signal strength category.

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	295	309	301	297
Call Setup Success Rate %	99.66	90.61	99.34	97.98
Drop Call Rate %	0.34	5.00	1.67	1.03
Call Setup Time Average (Second)	2.01	5.70	0.69	1.47
Handover Success Rate %	100.00	97.86	100.00	100.00

Table-15: Summary of voice call performance in network auto-selection mode.

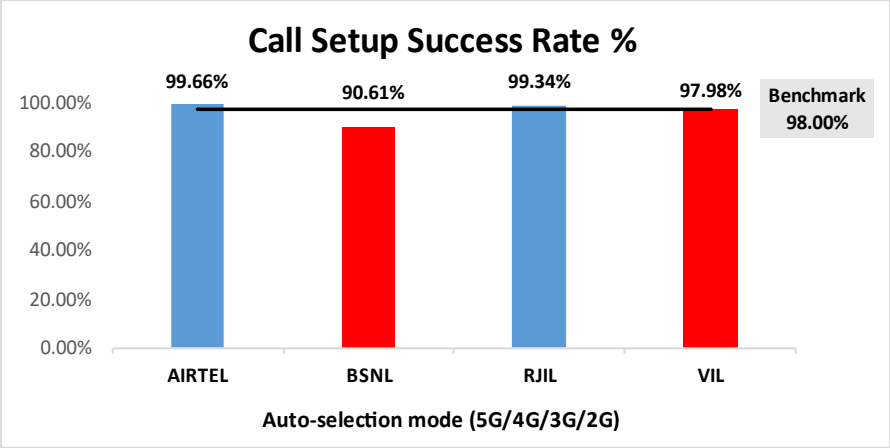


Figure-13: Performance for call setup success rate.

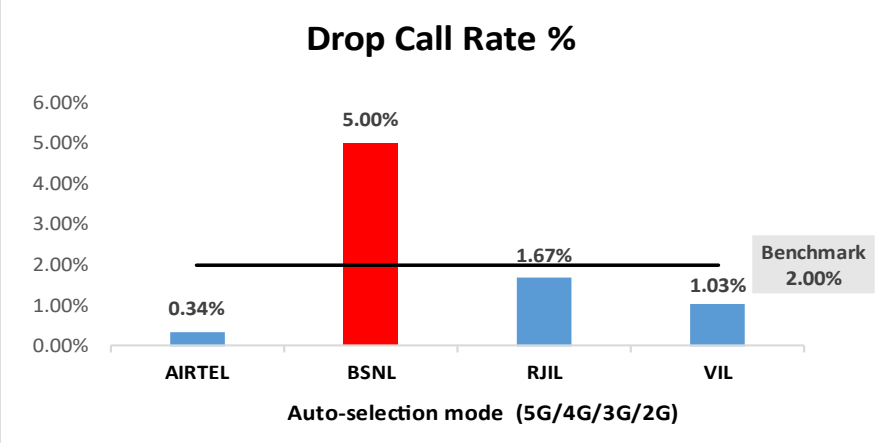


Figure-14: Performance for drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	287	264	285	284
Number of silence call for >4 Sec	0	5	2	0
Silence Call Rate %	0.00	1.89	0.70	0.00
Number of silence instances for >4 Sec	0	6	2	0
Number of silence instances for >3 Sec	0	10	3	0
Number of silence instances for >2 sec	0	15	4	1
RTP Jitter (4G & 5G) in ms	3.24	14.83	7.31	4.78
Packet loss Rate Downlink %	0.26	6.84	0.58	0.61
Packet loss Rate Uplink %	0.40	4.82	0.62	0.78

Table-16: Summary of silence instances & packet loss rate for mobile to mobile call.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS score value means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls in table-16	2580	2122	2504	2510
Speech Quality (Average MOS Score)	4.05	2.98	3.93	4.58
Number of samples with MOS >=4 to <5 (Excellent)	2272	562	1857	2291
Number of samples with MOS >=3 to <4 (Good)	270	447	532	161
Number of samples with MOS >=2 to <3 (Fair)	27	703	80	39
Number of samples with MOS >=1 to <2 (Poor)	11	410	35	19
%age of samples with MOS >=4 to <5 (Excellent)	88.06%	26.48%	74.16%	91.27%
%age of samples with MOS >=3 to <4 (Good)	10.47%	21.07%	21.25%	6.41%
%age of samples with MOS >=2 to <3 (Fair)	1.05%	33.13%	3.19%	1.55%
%age of samples with MOS >=1 to <2 (Poor)	0.43%	19.32%	1.40%	0.76%

Table-17: Summary of speech quality (MOS) samples.

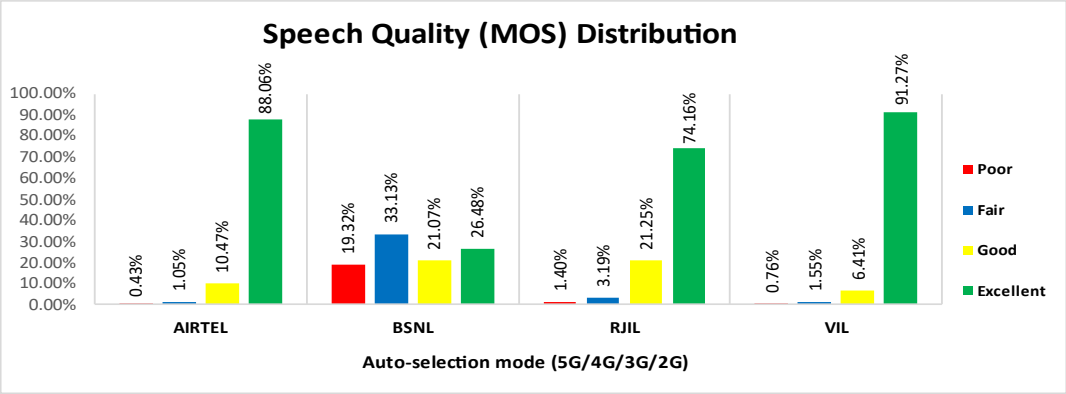


Figure-15: Distribution of samples in MOS score range.

(f) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	1.85%	NA	15.19%	NA
4G	98.15%	71.63%	84.81%	93.83%
3G	NA	3.97%	NA	0.04%
2G	0.00%	24.07%	NA	6.13%
Limited Service	0.00%	0.32%	0.00%	0.00%

Table-18: Time spent on technology during drive test.

Note-

- NA**-** Service provider doesn't provide services in respective technology.

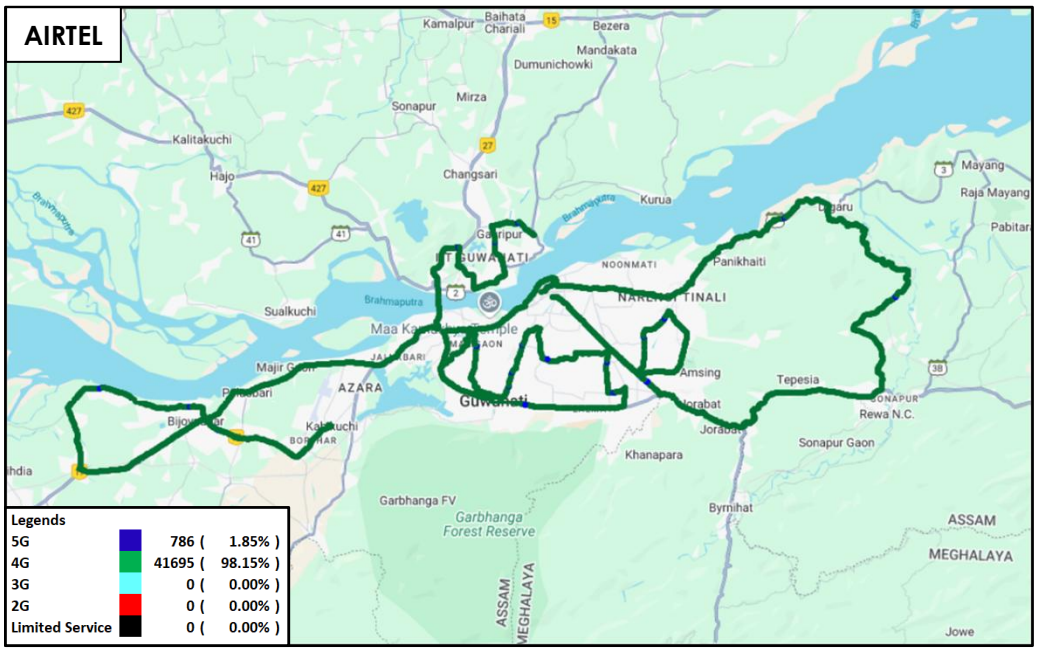


Figure-16: Serving technology plots in auto-selection mode (5G/4G/3G/2G) -AIRTEL.

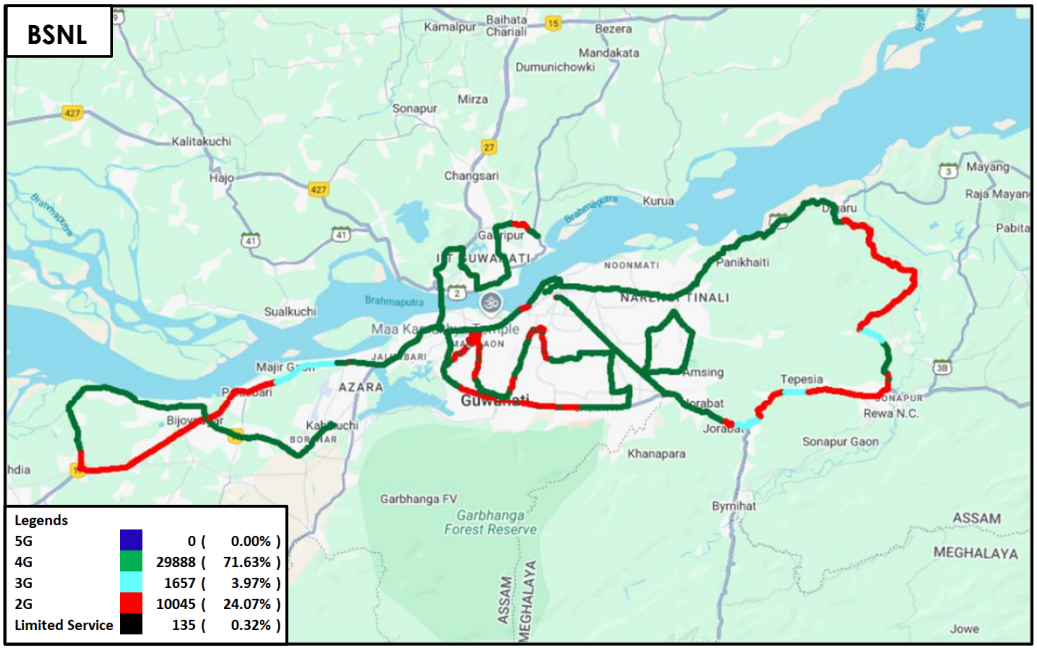


Figure-17: Serving technology plots in auto-selection mode (5G/4G/3G/2G) -BSNL.

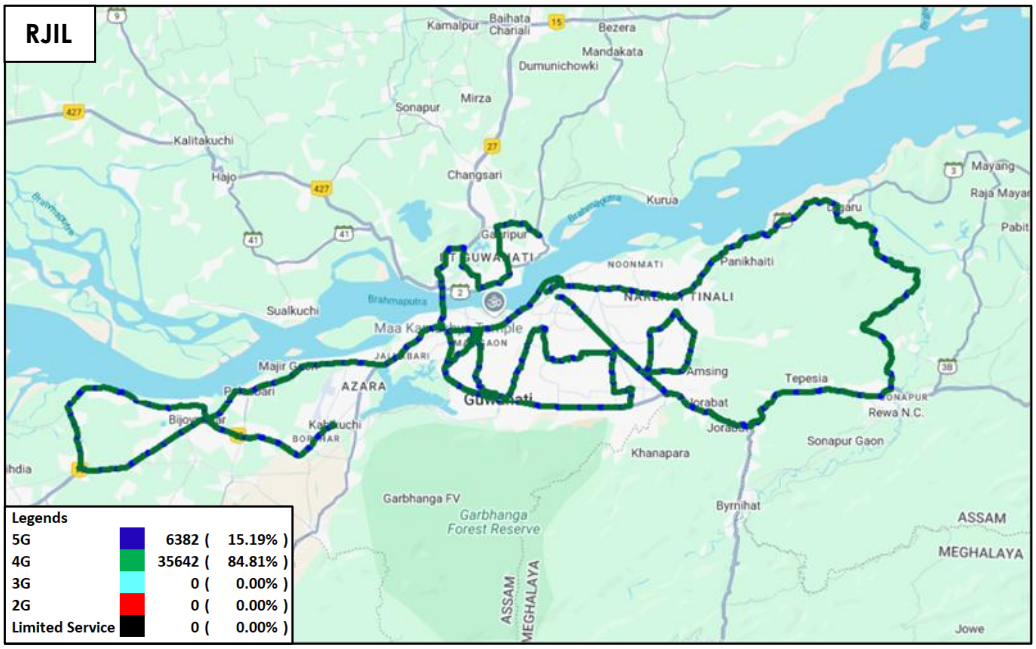


Figure-18: Serving technology plots in auto-selection mode (5G/4G/3G/2G)- RJIL.

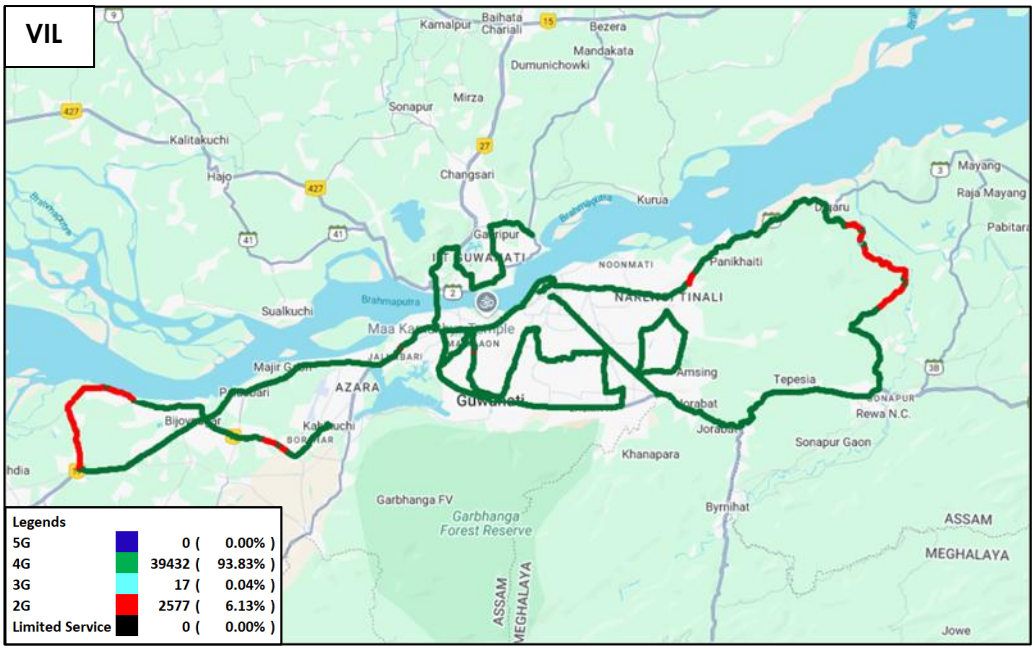


Figure-19: Serving technology plots in auto-selection mode (5G/4G/3G/2G) – VIL.

(g) Network Signal Strength Distribution: The following chart provide signal strength distribution for auto-selection mode (5G/4G/3G/2G). (Refer figure-37, 38, 39 & 40 for map view)

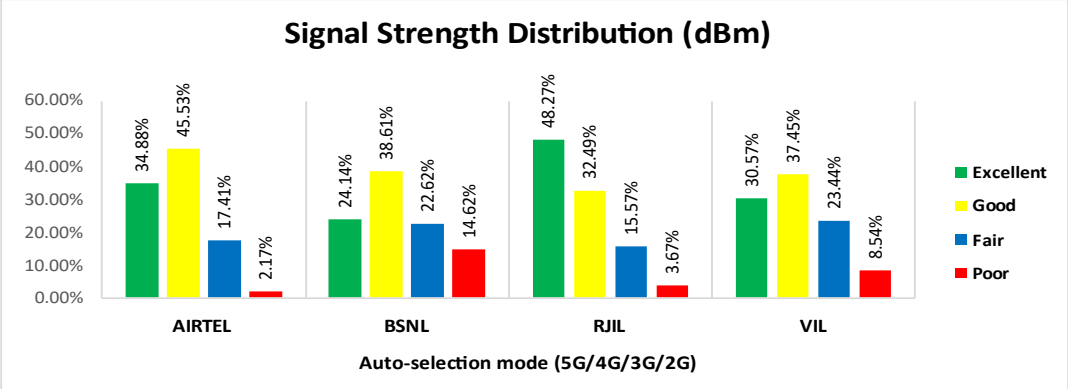


Figure-20: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

Observations:

- Airtel has 35% of samples falling in the excellent signal strength category.
- BSNL has 24% of samples falling in the excellent signal strength category.
- RJIL has 48% of samples falling in the excellent signal strength category.
- VIL has 31% of samples falling in the excellent signal strength category.

4.2.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	165.67	4.75	242.52	19.82
	80th Percentile	257.11	7.11	380.46	32.15
	20th Percentile	59.39	1.90	92.58	8.14
Upload Throughput (Mbits/s)	Average	32.92	5.04	20.99	8.00
	80th Percentile	58.18	8.88	38.17	9.63
	20th Percentile	7.90	1.36	4.00	5.98
Latency (ms)	50th Percentile	24.05	36.90	17.45	45.80

Table-19: Summary of Data performance in network auto-selection mode.

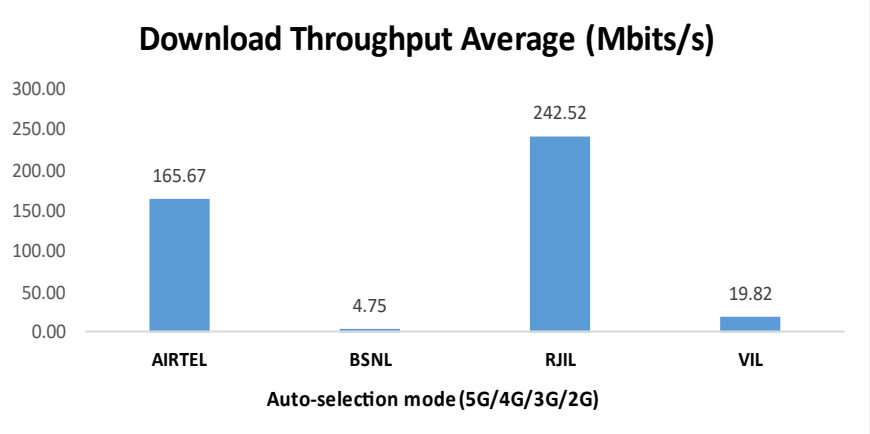


Figure- 21: Download throughput

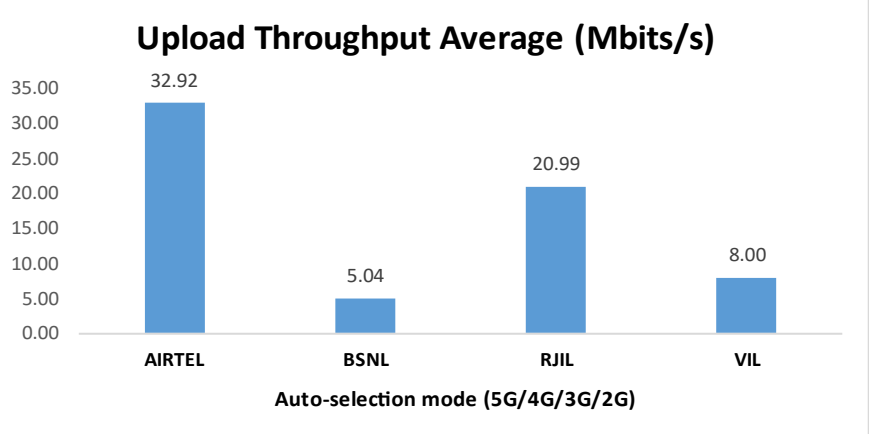


Figure- 22: Upload throughput

4.3 Hotspots

Hotspot testing have been done from 19th February 2025 to 20th February 2025. Seven locations have been tested in the city.

4.3.1 Locations

Figure- 23: Hotspot locations

4.3.2 Hotspot covered

1. Assam Secretariat
2. Baihata Chariali Main Square Point
3. DTO Office, Amingaon
4. ISBT Guwahati
5. Kamakhya Temple
6. Pakhamela Bus Stop Hajo
7. Raj Bhawan

4.3.3 Voice performance

Overall Voice Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	70	70	70	70
Call Setup Success Rate %	100.00	97.14	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.88	4.20	0.60	1.11

Table-20: Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Assam Secretariat				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.93	7.19	0.56	1.03

Table-21: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Baihata Chariali Main Square Point				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.94	2.59	0.57	1.15

Table-22: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

DTO Office, Amingaon				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.81	3.11	0.76	1.08

Table-23: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

ISBT Guwahati				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.84	2.48	0.65	1.21

Table-24: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Kamakhya Temple				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.88	2.76	0.55	1.20

Table-25: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Pakhamela Bus Stop Hajo				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.87	2.49	0.58	0.95

Table-26: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Raj Bhawan				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.86	9.62	0.56	1.18

Table-27: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

4.3.4 Data performance (Auto-selection mode 5G/4G/3G/2G)

Overall Data Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	117.16	3.21	158.91	22.56
Download Throughput 80th Percentile (Mbit/s)	177.91	6.32	273.49	31.22
Download Throughput 20th Percentile (Mbit/s)	71.98	0.03	34.88	14.04
Download Session Setup Success Rate %	100.00	74.29	100.00	100.00
Upload Throughput Average (Mbits/s)	35.42	2.85	9.63	8.66
Upload Throughput 80th Percentile (Mbit/s)	78.34	2.42	15.26	9.65
Upload Throughput 20th Percentile (Mbit/s)	2.51	0.22	2.15	8.80
Upload Session Setup Success Rate %	94.29	77.14	100.00	100.00
Web Browsing Delay (Second)	4.52	5.41	3.86	3.87
Youtube Initial Buffer Delay (Second)	1.35	2.44	0.96	1.04
Latency (ms) - 50th Percentile	25.45	43.60	18.70	44.85
Jitter (ms)	20.49	126.67	26.66	7.57
Packet Loss Rate%	1.94	46.29	1.13	2.70
Packet Loss Rate- 90th percentile	4.98	100.00	2.50	6.60

Table-28: Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Assam Secretariat				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	96.58	4.57	119.63	23.86
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	7.19	1.78	14.59	9.57
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.51	4.56	2.84	3.37
Youtube Initial Buffer Delay (Second)	1.95	1.39	1.40	1.00
Latency (ms) - 50th Percentile	34.15	35.85	20.90	45.95
Jitter (ms)	79.17	71.54	17.24	3.32
Packet Loss Rate%	6.00	6.30	0.60	0.60

Table-29: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Baihata Chariali Main Square Point				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	77.45	0.08	116.62	18.74
Download Session Setup Success Rate %	100.00	80.00	100.00	100.00
Upload Throughput Average (Mbits/s)	6.72	0.09	5.34	9.60
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	4.11	-	3.11	3.39
Youtube Initial Buffer Delay (Second)	0.95	-	0.90	0.99
Latency (ms) - 50th Percentile	33.65	214.50	19.65	46.15
Jitter (ms)	8.04	311.81	11.70	3.98
Packet Loss Rate%	0.30	100.00	0.80	1.00

Table-30: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-" Web Browsing and Youtube tests were failed.

DTO Office, Amingaon				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	210.69	0.02	40.15	23.03
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	79.25	1.45	2.17	9.58
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.32	-	6.30	3.52
Youtube Initial Buffer Delay (Second)	1.13	-	0.83	0.76
Latency (ms)- 50th Percentile	21.18	1150.50	16.55	43.00
Jitter (ms)	4.18	170.05	42.32	2.83
Packet Loss Rate%	0.00	100.00	0.30	0.40

Table-31: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-" Web Browsing and Youtube tests were failed.

ISBT Guwahati				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	84.80	4.23	19.47	31.01
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	15.93	1.56	1.74	8.99
Upload Session Setup Success Rate %	60.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.23	6.74	5.78	3.63
Youtube Initial Buffer Delay (Second)	0.61	3.08	0.87	0.66
Latency (ms)- 50th Percentile	24.20	37.80	19.70	43.85
Jitter (ms)	3.87	26.90	79.45	3.05
Packet Loss Rate%	0.00	5.50	4.90	0.70

Table-32: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Kamakhya Temple				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	104.47	7.45	260.95	37.01
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	101.87	10.38	15.10	9.58
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.26	3.47	3.39	3.77
Youtube Initial Buffer Delay (Second)	-	0.91	0.66	0.57
Latency (ms)- 50th Percentile	19.85	36.30	14.05	43.75
Jitter (ms)	3.64	88.60	14.36	3.28
Packet Loss Rate%	0.00	10.00	0.40	0.60

Table-33: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Pakhamela Bus Stop Hajo				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	181.69	0.01	208.38	13.30
Download Session Setup Success Rate%	100.00	20.00	100.00	100.00
Upload Throughput Average (Mbits/s)	27.36	0.01	12.53	9.28
Upload Session Setup Success Rate %	100.00	20.00	100.00	100.00
Web Browsing Delay (Second)	4.58	8.72	3.71	4.97
Youtube Initial Buffer Delay (Second)	1.10	3.30	0.74	1.38
Latency (ms)- 50th Percentile	23.10	2128.00	20.20	52.50
Jitter (ms)	8.16	165.13	16.51	30.24
Packet Loss Rate%	4.30	100.00	0.90	15.00

Table-34: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Raj Bhawan				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	64.47	1.84	347.14	10.98
Download Session Setup Success Rate%	100.00	20.00	100.00	100.00
Upload Throughput Average (Mbits/s)	1.85	0.64	15.94	4.03
Upload Session Setup Success Rate %	100.00	20.00	100.00	100.00
Web Browsing Delay (Second)	9.09	5.10	2.96	4.44
Youtube Initial Buffer Delay (Second)	2.60	7.41	0.77	1.20
Latency (ms)- 50th Percentile	33.85	38.85	27.93	43.65
Jitter (ms)	37.55	83.98	5.06	6.33
Packet Loss Rate%	3.00	2.20	0.00	0.60

Table-35: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

Overall Data Performance					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	128.86	-	167.07	-
	Upload Throughput Average (Mbits/s)	41.10	-	9.89	-
4G	Download Throughput Average (Mbits/s)	32.76	6.33	31.09	18.50
	Upload Throughput Average (Mbits/s)	14.48	4.57	8.37	9.32

Table-36: Overall Summary of 5G only & 4G only data download & upload speed

Note- "-"Respective technology was not observed during the test.

Assam Secretariat					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	96.58	-	119.63	-
	Upload Throughput Average (Mbits/s)	7.19	-	14.59	-
4G	Download Throughput Average (Mbits/s)	35.36	4.46	17.84	16.54
	Upload Throughput Average (Mbits/s)	7.48	1.92	10.32	9.48

Table-37: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Baihata Chariali Main Square Point					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	77.45	-	116.62	-
	Upload Throughput Average (Mbits/s)	6.72	-	5.34	-
4G	Download Throughput Average (Mbits/s)	17.30	-	38.99	25.02
	Upload Throughput Average (Mbits/s)	11.72	-	6.88	9.52

Table-38: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

DTO Office, Amingaon					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	210.69	-	21.85	-
	Upload Throughput Average (Mbits/s)	79.25	-	2.17	-
4G	Download Throughput Average (Mbits/s)	23.33	-	74.12	14.54
	Upload Throughput Average (Mbits/s)	27.64	-	16.98	9.47

Table-39: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

ISBT Guwahati					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	141.33	-	40.55	-
	Upload Throughput Average (Mbits/s)	18.33	-	1.97	-
4G	Download Throughput Average (Mbits/s)	13.97	5.84	3.77	14.87
	Upload Throughput Average (Mbits/s)	3.39	4.33	0.85	9.26

Table-40: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Kamakhya Temple					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	104.47	-	260.95	-
	Upload Throughput Average (Mbits/s)	101.87	-	15.10	-
4G	Download Throughput Average (Mbits/s)	79.14	7.59	12.91	41.44
	Upload Throughput Average (Mbits/s)	31.5	10.60	7.12	9.49

Table-41: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Pakhamela Bus Stop Hajo					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	181.69	-	208.38	-
	Upload Throughput Average (Mbits/s)	33.72	-	12.53	-
4G	Download Throughput Average (Mbits/s)	41.90	-	15.55	5.61
	Upload Throughput Average (Mbits/s)	16.48	-	5.60	9.55

Table-42: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Raj Bhawan					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	72.10	-	347.14	-
	Upload Throughput Average (Mbits/s)	2.05	-	15.94	-
4G	Download Throughput Average (Mbits/s)	18.33	6.95	54.46	11.47
	Upload Throughput Average (Mbits/s)	3.17	1.44	10.82	8.48

Table-43: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

4.4 Walk Test

Walk Test has been conducted on 18th February 2025 and 19th February 2025. Three locations have been tested in the city.

4.4.1 Walk test locations

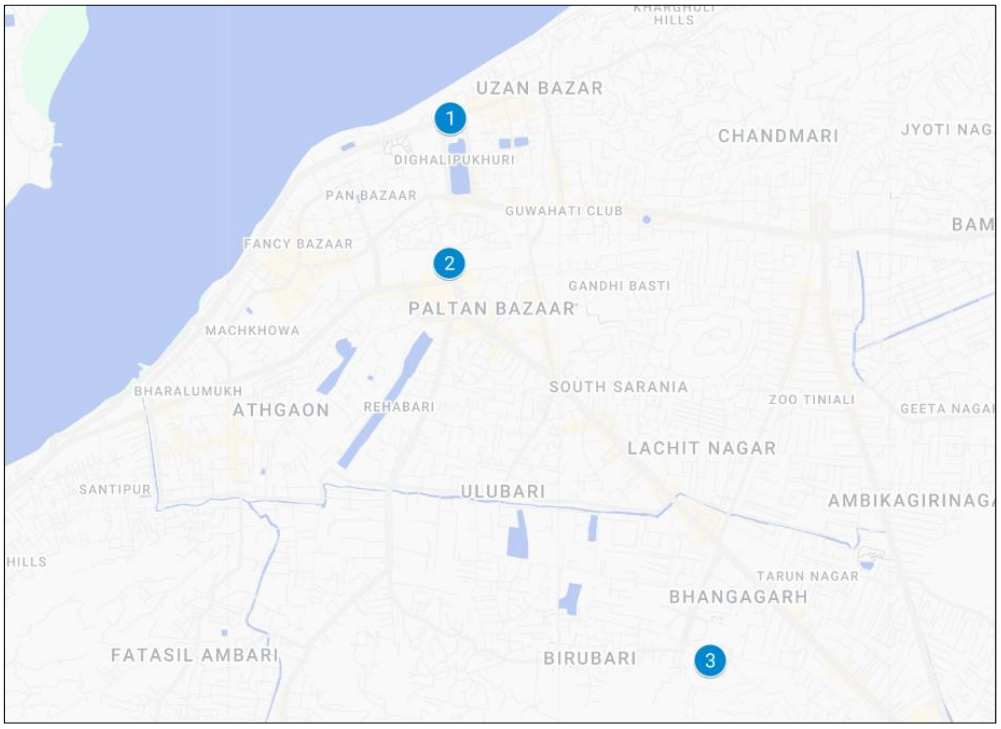


Figure-24: Walk Test locations.

4.4.2 Walk Test Covered

1. Assam High Court
2. Guwahati Railway Station
3. Guwahati Medical College and Hospital

4.4.3 Voice Performance

i) Assam High Court

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Assam High Court				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	12	10	11	11
Call Setup Success Rate %	100.00	100.00	100.00	90.91
Drop Call Rate %	0.00	10.00	0.00	0.00
Call Setup Time-Average (Sec)	1.86	10.27	0.57	2.15
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-44: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

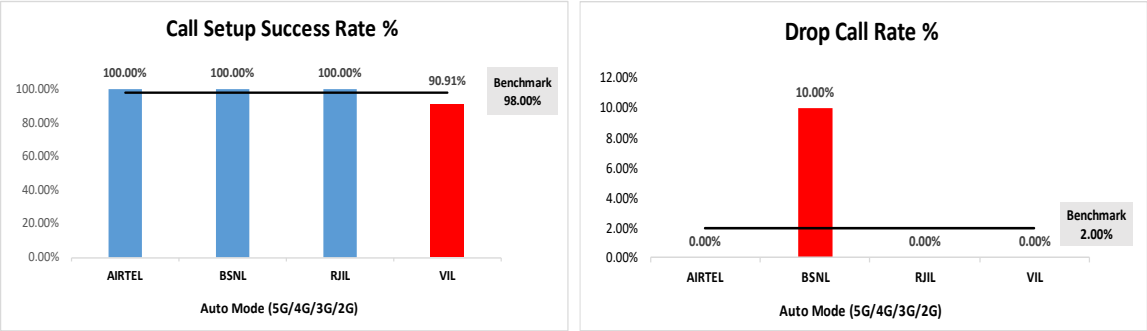


Figure- 25: Performance for call setup success rate and drop call rate

(b) Network Technology: This section represents time spent on various network technologies.

Assam High Court				
Technology	**Service Provider**			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	2.23%	NA	16.35%	NA
4G	97.77%	100.00%	83.65%	88.14%
3G	NA	0.00%	NA	0.00%
2G	0.00%	0.00%	NA	11.86%
Limited service	0.00%	0.00%	0.00%	0.00%

Table-45: Time spent on technology during Walk test

(c) Network Signal Strength distribution: The following chart provide signal strength distribution for auto-selection mode (5G/4G/3G/2G).

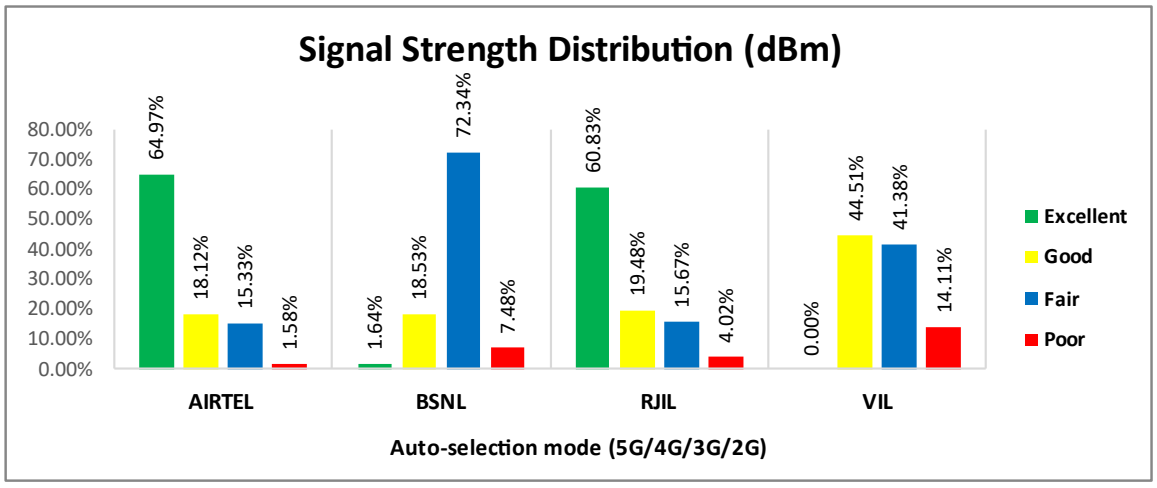


Figure-26: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

ii) Guwahati Railway Station

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Guwahati Railway Station				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	15	16	16	15
Call Setup Success Rate %	100.00	87.50	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.96	8.79	0.63	1.15
Handover Success Rate %	100.00	100.00	99.55	100.00

Table-46: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

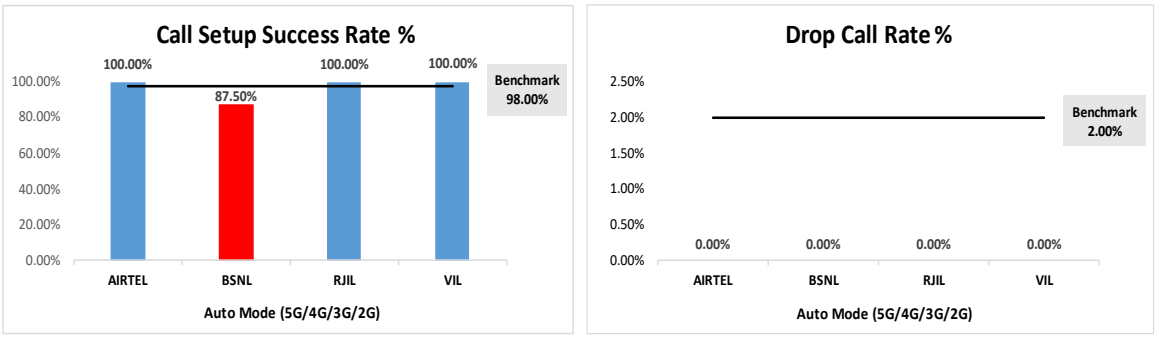


Figure- 27: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Guwahati Railway Station				
Technology	**Service Provider**			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	0.18%	NA	15.64%	NA
4G	99.82%	100.00%	84.36%	100.00%
3G	NA	0.00%	NA	0.00%
2G	0.00%	0.00%	NA	0.00%
Limited service	0.00%	0.00%	0.00%	0.00%

Table-47: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

(c) Network Signal Strength distribution: The following chart provide signal strength distribution for auto-selection mode (5G/4G/3G/2G).

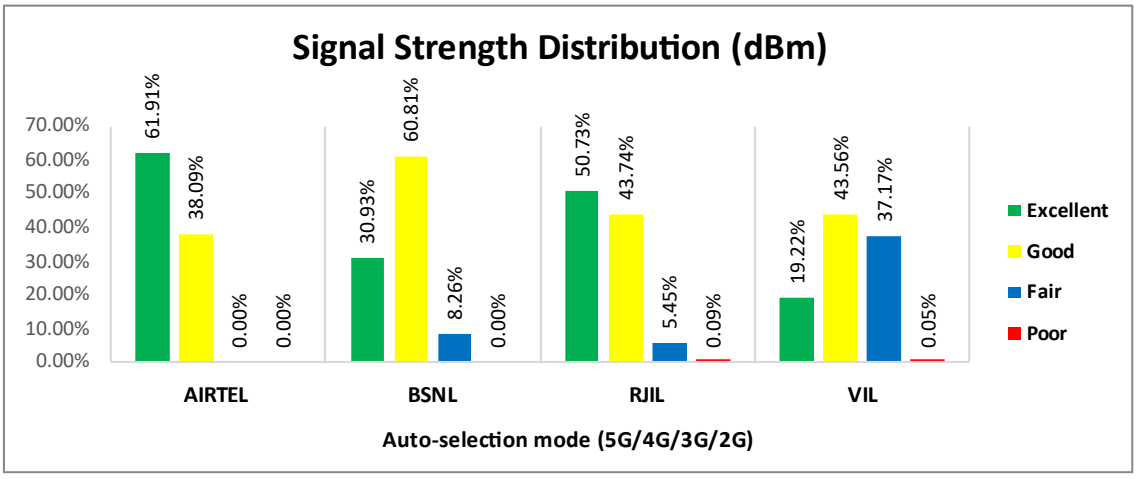


Figure-28: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

iii) Guwahati Medical College and Hospital

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Guwahati Medical College and Hospital				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	12	12	13	12
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.90	5.46	0.60	1.22
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-48: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

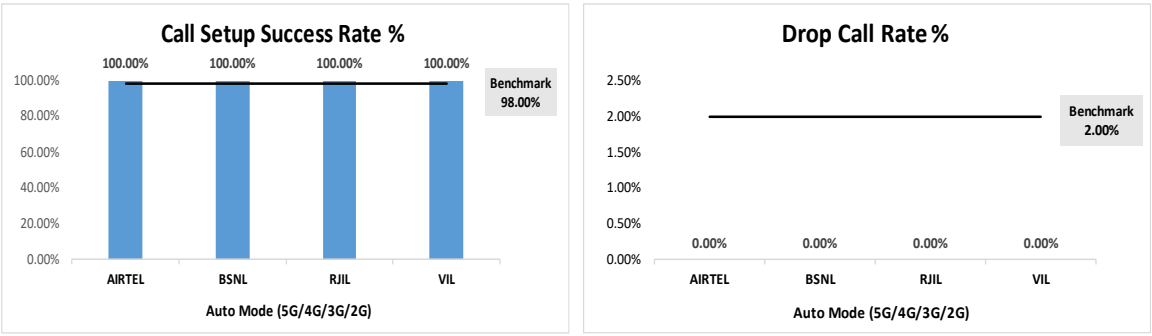


Figure- 29: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Guwahati Medical College and Hospital				
Technology	**Service Provider**			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	0.17%	NA	6.01%	NA
4G	99.83%	65.36%	93.99%	100.00%
3G	NA	0.00	NA	0.00%
2G	0.00%	34.64%	NA	0.00%
Limited service	0.00%	0.00%	0.00%	0.00%

Table-49: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

(c) Network Signal Strength distribution: The following chart provide signal strength distribution for auto-selection mode (5G/4G/3G/2G).

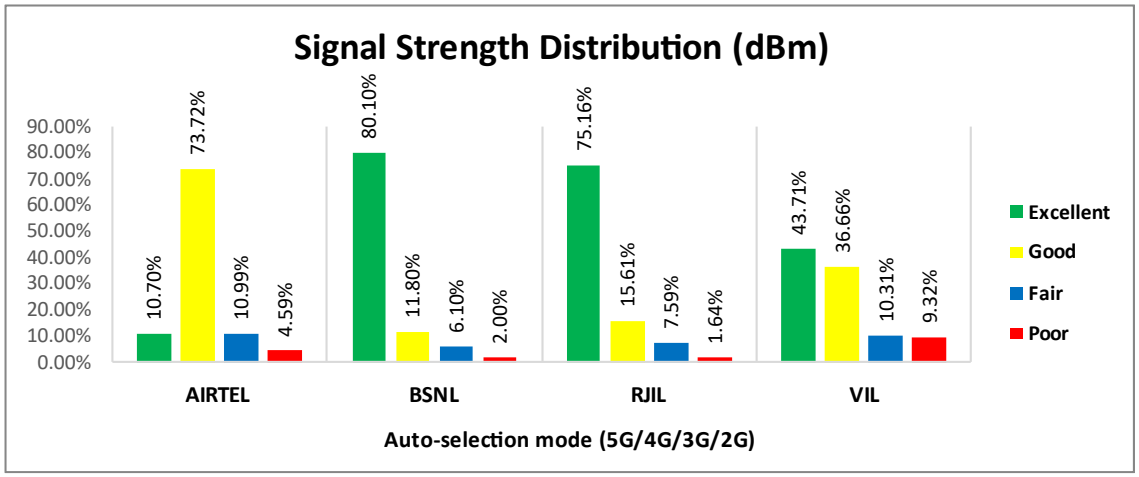


Figure-30: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

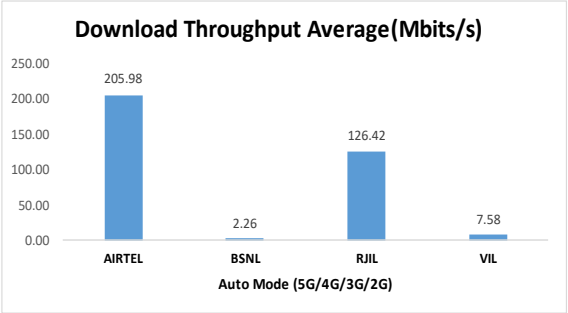
4.4.4 Data performance

i) Assam High Court

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Assam High Court				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average(Mbits/s)	205.98	2.26	126.42	7.58
Download Throughput 80th Percentile	273.37	3.53	167.88	10.30
Download Throughput 20th Percentile	103.41	0.75	56.05	4.35
Download Session Setup Success Rate %	100.00	92.86	100.00	100.00
Upload Throughput Average (Mbits/s)	33.43	6.55	15.77	4.38
Upload Throughput 80th Percentile	51.46	12.13	22.62	5.84
Upload Throughput 20th Percentile	6.73	1.67	4.28	2.93
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms)-50th Percentile	29.10	38.30	22.08	43.80

Table-50: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).



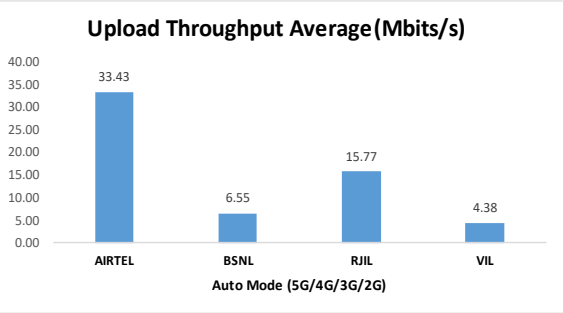


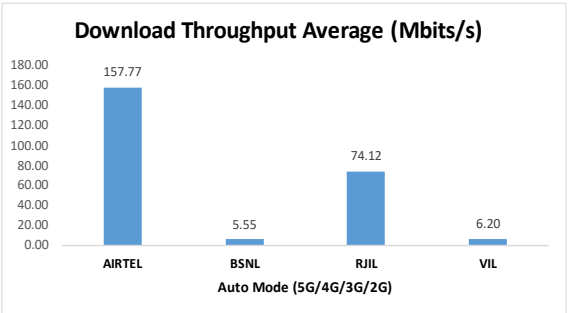
Figure- 31: Download and Upload throughput.

ii) Guwahati Railway Station

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Guwahati Railway Station				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average(Mbits/s)	157.77	5.55	74.12	6.20
Download Throughput 80th Percentile	186.36	7.34	138.53	8.63
Download Throughput 20th Percentile	119.81	3.84	7.69	1.75
Download Session Setup Success Rate %	100.00	80.95	94.74	100.00
Upload Throughput Average (Mbits/s)	41.57	7.00	7.89	7.86
Upload Throughput 80th Percentile	60.33	12.00	16.35	9.55
Upload Throughput 20th Percentile	25.15	1.64	2.09	5.89
Upload Session Setup Success Rate %	100.00	90.48	100.00	100.00
Latency (ms)-50th Percentile	23.65	33.83	69.00	45.45

Table-51: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).



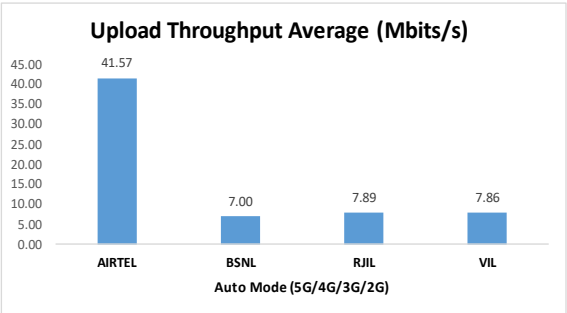


Figure- 32: Download and Upload throughput.

iii) Guwahati Medical College and Hospital

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Guwahati Medical College and Hospital				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average(Mbits/s)	10.93	6.22	111.43	19.71
Download Throughput 80th Percentile	11.07	7.13	163.98	29.59
Download Throughput 20th Percentile	4.57	5.54	58.37	13.20
Download Session Setup Success Rate %	100.00	93.75	100.00	100.00
Upload Throughput Average (Mbits/s)	7.39	7.63	19.51	8.56
Upload Throughput 80th Percentile	8.18	10.76	26.81	9.69
Upload Throughput 20th Percentile	2.99	4.56	12.36	8.41
Upload Session Setup Success Rate %	100.00	93.33	100.00	100.00
Latency (ms)-50th Percentile	26.03	34.80	28.95	45.45

Table-52: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

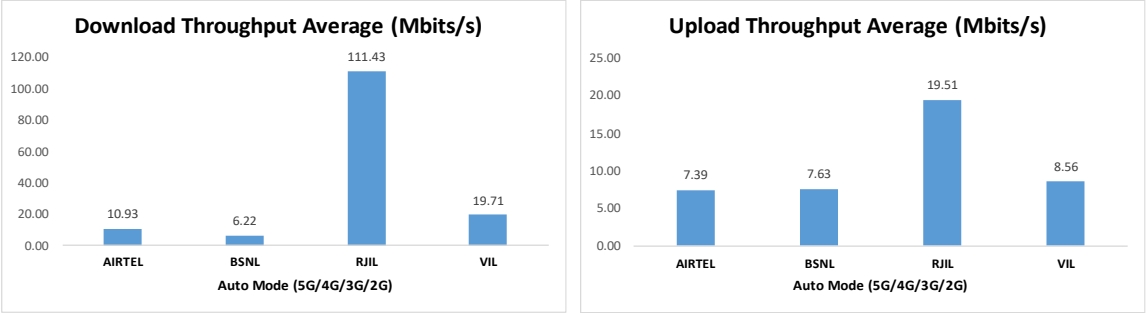


Figure- 33: Download and Upload throughput

5. Voice & Data Key Findings

5.1 Overall Voice

1. **Call Setup Success Rate:**
   a) Airtel, BSNL and VIL have 99.30%, 97.92% and 98.95% call setup success rate respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL and VIL have 99.75%, 92.09%, 99.51% and 98.27% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

2. **Call Setup Time**:
   a) Airtel, BSNL and VIL call setup time is 3.80, 2.56 & 3.64 seconds respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL & VIL call setup time is 1.97, 5.64, 0.67 & 1.40 seconds respectively in Auto-selection mode (5G/4G/3G/2G). (refer table-5)

3. **Call Silence/Mute Rate**: In packet switched network (4G/5G) BSNL, RJIL, VIL and Airtel have 1.89%, 0.70%, 0.00% & 0.00% silence call rate respectively. Further BSNL has higher RTP packet loss rate in downlink (6.84%) compared to VIL (0.61%), RJIL (0.58%) and Airtel (0.26%), In uplink the RTP packet loss rate is higher for BSNL (4.82%) compared to VIL (0.78%), RJIL (0.62%) and Airtel (0.40%). (refer table-6)

4. **Drop Call Rate**:
   a) Airtel, BSNL and VIL drop call rate are 1.06%, 4.61% and 1.06% respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL and VIL drop call rate are 0.25%, 3.91%, 1.23% and 0.75% respectively in Auto-selection mode (5G/4G/3G/2G). (refer table-5)

5.2 Overall Data

1. **Data download and upload performance (Overall i.e. LSA):**
   a) Airtel, BSNL, RJIL and VIL average download speeds are 158.32 Mbps, 4.64 Mbps, 222.47 Mbps and 19.13 Mbps respectively. (refer table-11)

   b) Airtel, BSNL, RJIL and VIL average upload speeds are 32.65 Mbps, 5.14 Mbps, 19.47 Mbps and 7.98 Mbps respectively. (refer table-11)

2. **Data download and upload performance (static i.e. while stationary):**
   a) Airtel, BSNL, RJIL and VIL average download speeds are 117.16 Mbps, 3.21 Mbps, 158.91 Mbps and 22.56 Mbps respectively. (refer table-37)

   b) Airtel, BSNL, RJIL and VIL average upload speeds are 35.42 Mbps, 2.85 Mbps, 9.63 Mbps and 8.66 Mbps respectively. (refer table-37)

3. **Data session setup success rate (static i.e. while stationary):**
   a) Airtel, BSNL, RJIL and VIL have 100.00%, 74.29%, 100.00% and 100.00% download session setup success rate respectively. (refer table-37)

   b) Airtel, BSNL, RJIL and VIL have 94.29%, 77.14%, 100.00% and 100.00% upload session setup success rate. (refer table-37)

5.3 Operator wise Key Findings

1. Airtel:

Voice

- 99.30% call setup success rate and 1.06% drop call rate have been observed for 3G/2G network mode respectively for LSA and City Drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 and 11)

- 99.75% call setup success rate and 0.25% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 99.66% call setup success rate and 0.34% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for City Drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-44, 46 & 48)

Data

- Airtel has 158.32 Mbps average download throughput & 32.65 Mbps average upload throughput across measured routes for LSA. (refer table-11)

- Airtel has 165.67 Mbps average download throughput & 32.92 Mbps average upload throughput across measured routes for city drive. (refer table-19)

- Assam Secretariat, Baihata Chariali Main Square Point, ISBT Guwahati and Raj Bhawan have less download speed (less than 100 Mbps) out of total 7 Hotspots for auto-selection mode (5G/4G/3G/2G). (refer table-29, 30, 32 & 35)

- Assam Secretariat, Baihata Chariali Main Square Point, ISBT Guwahati and Raj Bhawan have less upload speed (less than 20 Mbps) out of total 7 Hotspots for auto-selection mode (5G/4G/3G/2G). (refer table-29, 30, 32, & 35)

- Guwahati Medical College and Hospital has less download speed (less than 100 Mbps) out of total 3 Walk test for auto-selection mode (5G/4G/3G/2G) (refer table-52)

- Guwahati Medical College and Hospital has less upload speed (less than 20 Mbps) out of total 3 Walk test for auto-selection mode (5G/4G/3G/2G) (refer table-52)

2. BSNL:

Voice

- 97.92% call setup success rate and 4.61% drop call rate have been observed for 3G/2G network mode respectively for LSA and City Drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)

- 92.09% call setup success rate and 3.91% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 90.61% call setup success rate and 5.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for City Drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 97.14% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for all hotspot locations. Performance is not well within the benchmark of 98.00% call setup success rate. (refer table-20)

- 100.00%, 87.50% & 100.00% call setup success rate and 10.00%, 0.00% & 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for walk test locations. (refer table-44, 46 & 48)

Data

- BSNL has 4.64 Mbps average download throughput & 5.14 Mbps average upload throughput across measured routes for LSA. (refer table-11)

- BSNL has 4.75 Mbps average download throughput & 5.04 Mbps average upload throughput across measured routes for city drive. (refer table-19)

- All hotspots have less download speed (less than 10 Mbps) out of total 7 Hotspots for auto-selection mode (5G/4G/3G/2G). (refer table- 29, 30, 31, 32, 33, 34 & 35)

- All hotspots have less upload speed (less than 2 Mbps) except Kamakhya Temple out of total 7 Hotspots for auto-selection mode (5G/4G/3G/2G). (refer table- 29, 30, 31, 32, 33, 34 & 35)

- All walk tests have less download speed (less than 10 Mbps) for auto-selection mode (5G/4G/3G/2G) (refer table-50, 51 & 52)

3. RJIL:

Voice

- 99.51% call setup success rate and 1.23% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) respectively for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 99.34% call setup success rate and 1.67% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) respectively for City Drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) respectively for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for three walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-44, 46 & 48)

Data

- RJIL has 222.47 Mbps average download speed & 19.47 Mbps average upload speed across measured routes in LSA. (refer table-11)

- RJIL has 242.52 Mbps average download speed & 20.99 Mbps average upload speed across measured routes in city drive. (refer table-19)

- DTO Office Amingaon and ISBT Guwahati have less download speed (less than 100 Mbps) out of total 7 Hotspots for auto-selection mode (5G/4G/3G/2G). (refer table-31 & 32)

- All hotspots have less upload speed (less than 20 Mbps) out of total 7 Hotspots for auto-selection mode (5G/4G/3G/2G) (refer table- 29, 30, 31, 32, 33, 34 & 35)

- Guwahati Railway Station has less download speed (less than 100 Mbps) out of total 3 walk test for auto-selection mode (5G/4G/3G/2G). (refer table-51)

- All walk test have less upload speed (less than 20 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-50, 51 & 52)

4. VIL:

Voice

- 98.95% call setup success rate and 1.06% drop call rate have been observed for 3G/2G network mode respectively for LSA and City Drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)

- 98.27% call setup success rate and 0.75% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 97.98% call setup success rate and 1.03% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for City Drive. Whereas the

call setup success rate is not meeting the benchmark of 98.00% and the drop call rate is below the benchmark of 2.00%. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)

- 90.91%, 100.00% & 100.00% call setup success rate and 0.00%, 0.00% & 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for walk test locations. (refer table-44, 46 & 48)

Data

- VIL has 19.13 Mbps average download throughput & 7.98 Mbps average upload throughput across measured routes for LSA. (refer table-11)

- VIL has 19.82 Mbps average download throughput & 8.00 Mbps average upload throughput across measured routes for city drive. (refer table-19)

- Assam High Court and Guwahati Railway Station have less download speed (less than 10 Mbps) out of total 3 walk test for auto-selection mode (5G/4G/3G/2G) (refer table-50 & 51)

6. Annexure

6.1 Route wise coverage map

6.1.1 City

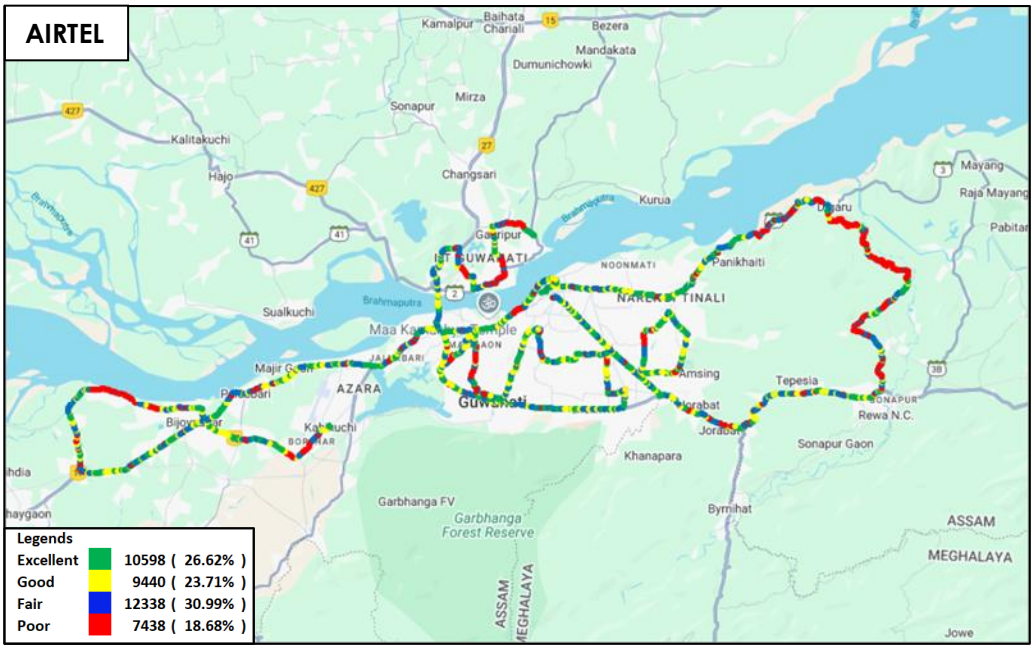


Figure-34: Signal strength 3G/2G network mode – AIRTEL.

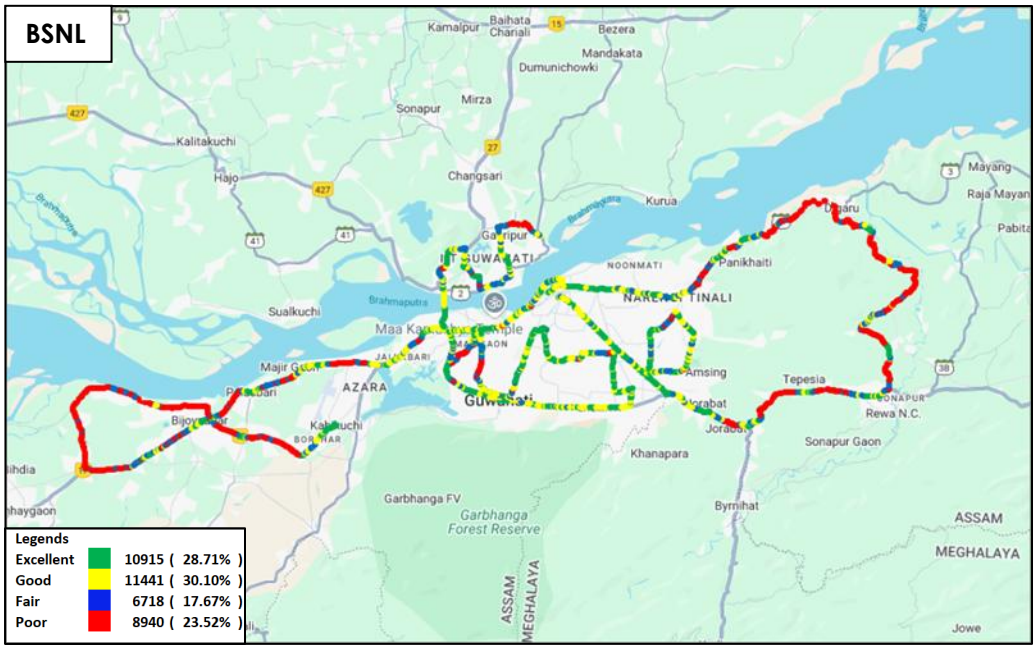


Figure-35: Signal strength 3G/2G network mode – BSNL.

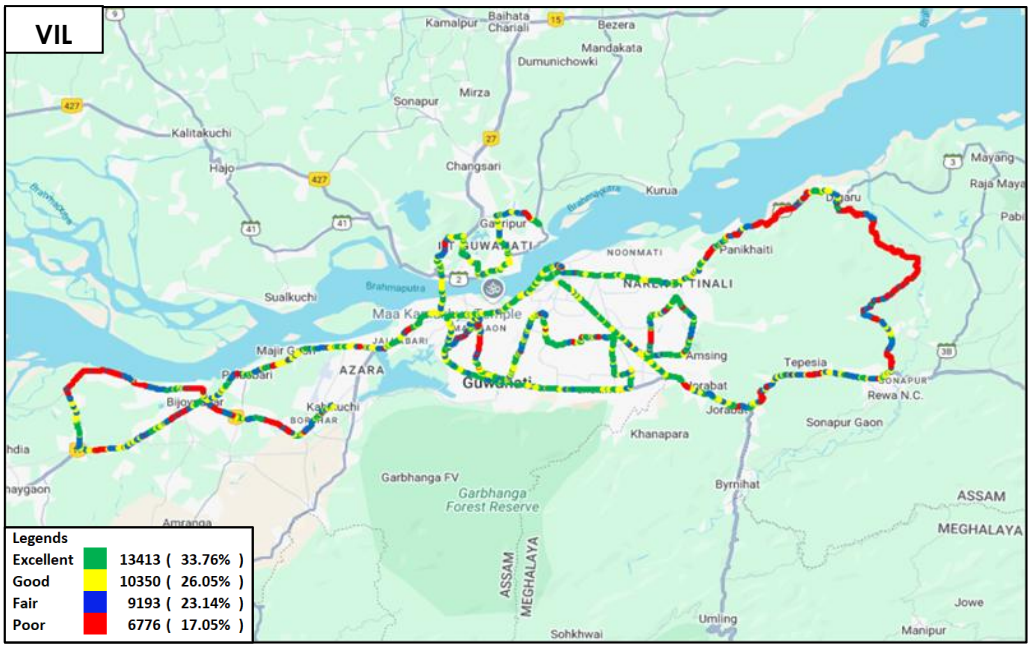


Figure-36: Signal strength 3G/2G network mode – VIL.

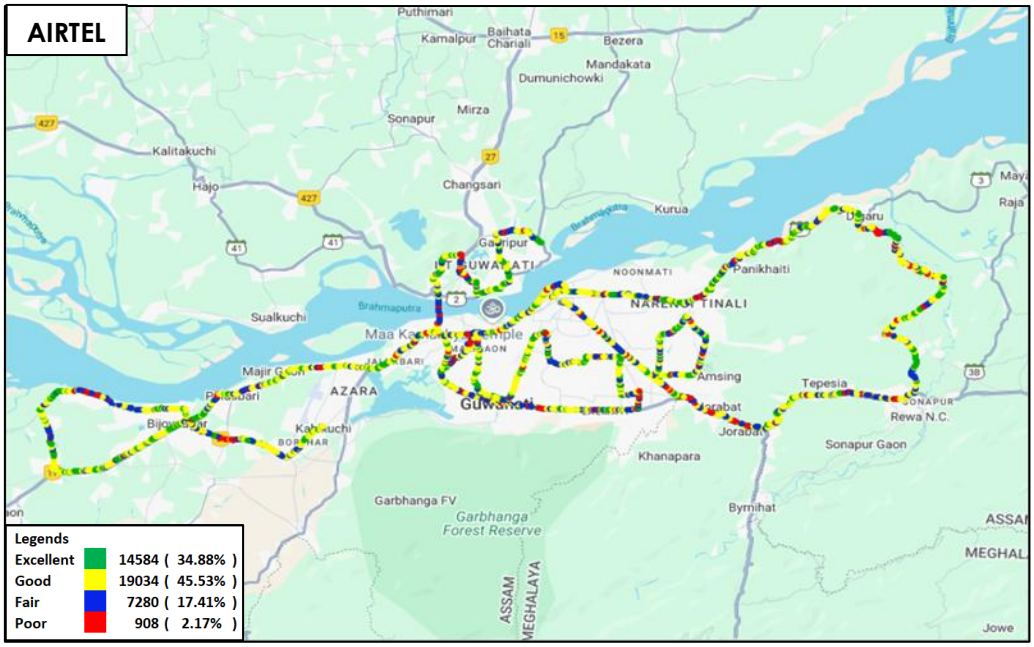


Figure-37: Signal strength auto-selection mode 5G/4G/3G/2G – AIRTEL.

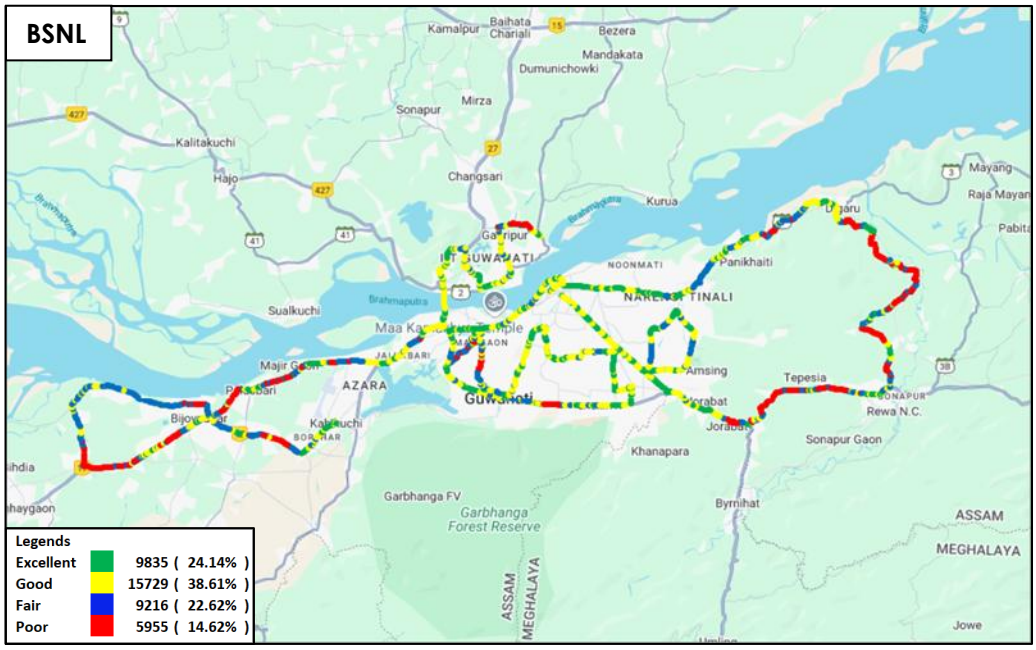


Figure-38: Signal strength auto-selection mode 5G/4G/3G/2G – BSNL.

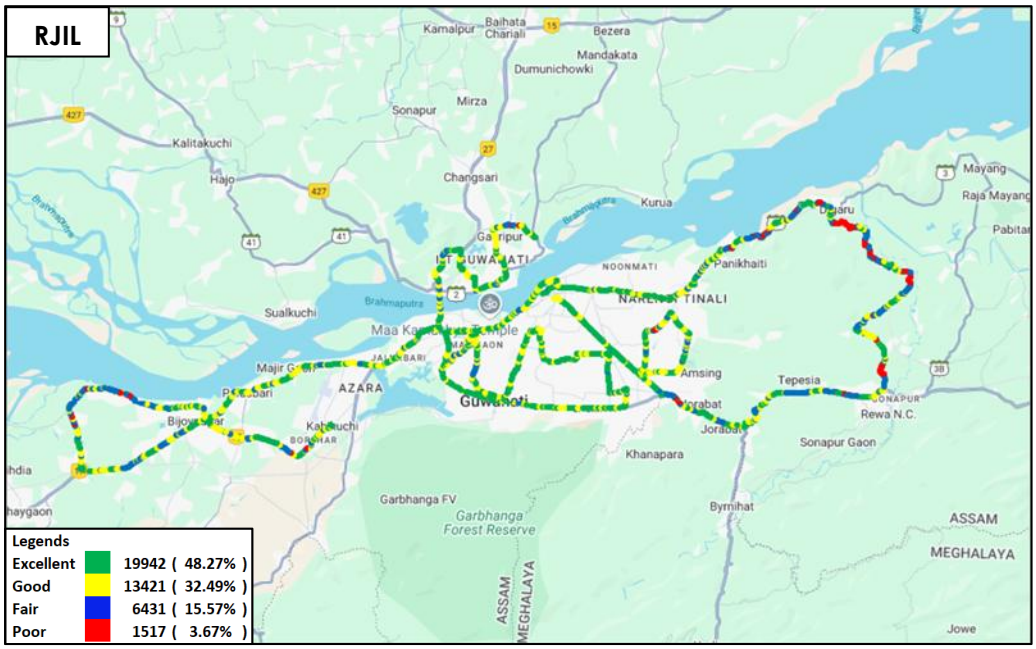


Figure-39: Signal strength auto-selection mode 5G/4G/3G/2G – RJIL.

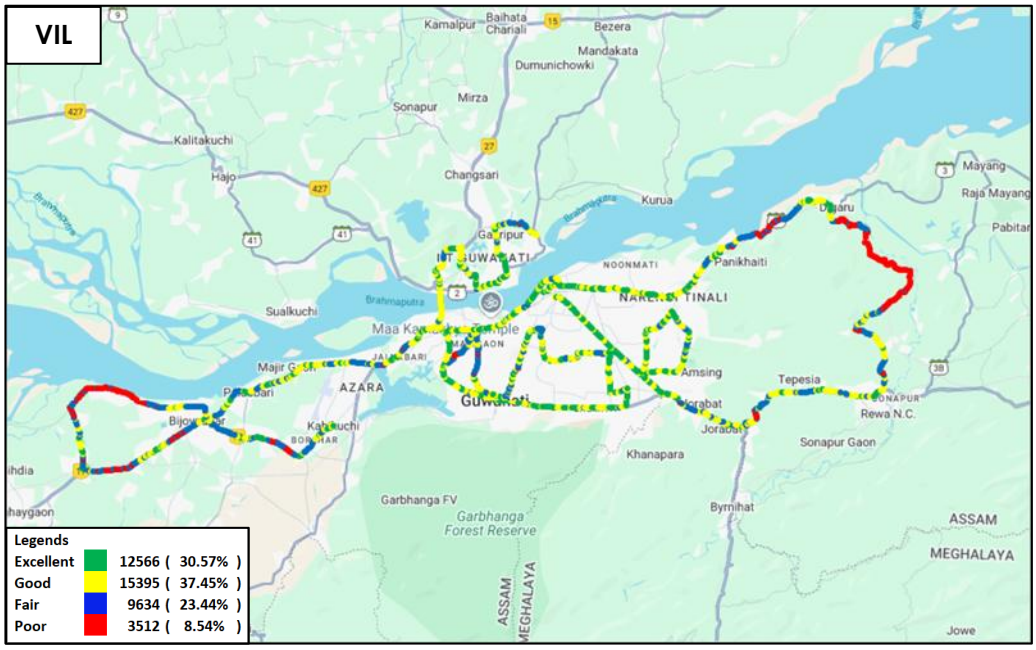


Figure-40: Signal strength auto-selection mode 5G/4G/3G/2G – VIL.

7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1**: OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2**: Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software**: Azenqos Engineering capable Applications to capture actual user experience.

7.1 Appendix-I

7.1.1 Drive test setup

Voice Call		
Call details	**Technology**	**Detail**
Call Setup Timeout	• 3G/2G auto mode- switch Call • 5G/4G/3G/2G auto mode- switch Call • 5G/4G MOS Call	30 Sec
Call Duration		120 sec
Wait/ Guard Time		15 Sec

Table-53: Voice test detail

Note-

- There is 15 sec wait time after locking and before starting first call in 3G/2G call.
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
- Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.
- 180 Sec calls were made only in highway & railway route drive.

Data Test		
Test Type	**Technology**	**Detail**
HTTP/FTP Download	5G/4G/3G/2G Auto Mode	500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
HTTP/FTP Upload		250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
YouTube Streaming		20 Sec Video & 25 sec Timeout (Only at Hotspot)
Web Browsing		3 popular websites (https://www.flipkart.com, www.amazon.in, http://www.paytm.com) 20 sec timeout (only at Hotspot)

Latency		25 count- Dynamic 1000 count- Hotspot Payload- 512 bytes in all drive

Table-54: Data test detail

Note-

- 5 Data iteration to be done at each hotspot location.
- Minimum 5 iteration to be made during the walk test. Iteration count will be increased based on walk test distance.
- Ping test to be performed only once at hotspot location.
- Youtube & Web browsing test to be performed at static location only.
- All values are taken up to two decimal places with round off.
- Download and upload testing has been done on FTP server for Airtel, BSNL & RJIL. (Airtel, BSNL & RJIL not provided HTTP server)
- VIL download and upload testing is done on HTTP Server.
- Download & Upload test performed at hotspot locations in 4G/3G/2G auto-selection also.

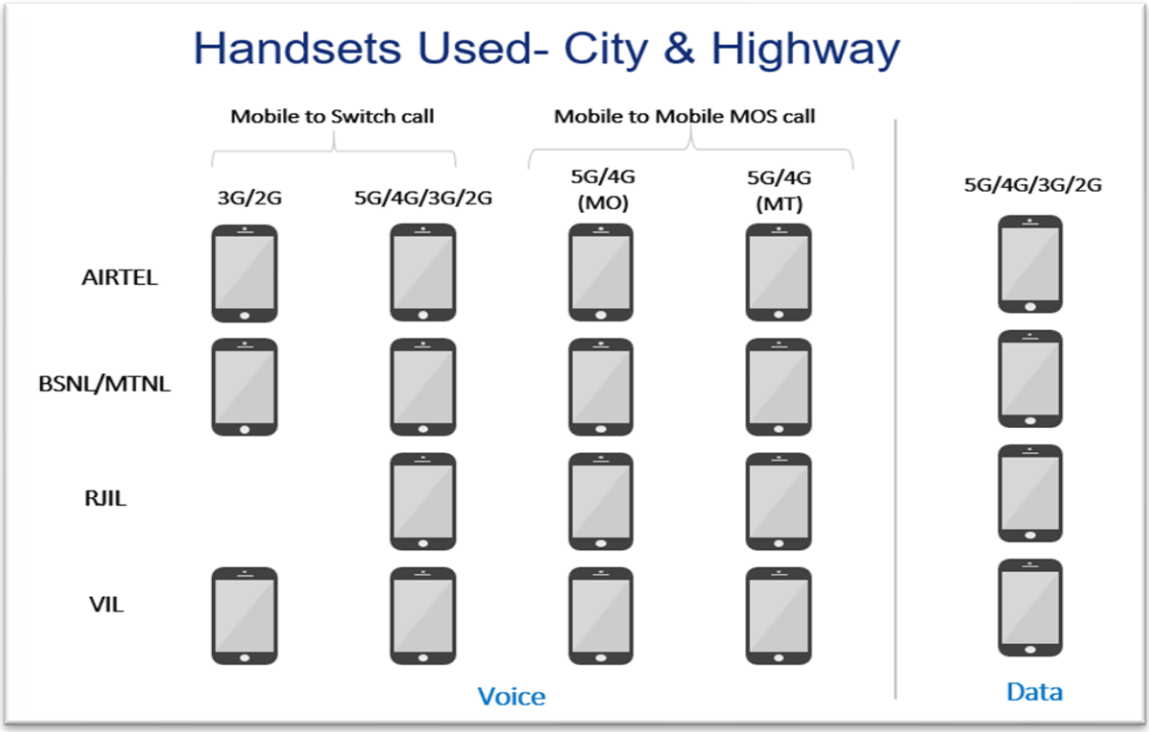


Figure-41: Number of handsets used in city & highway drive

MO: Mobile originating

MT: Mobile terminating

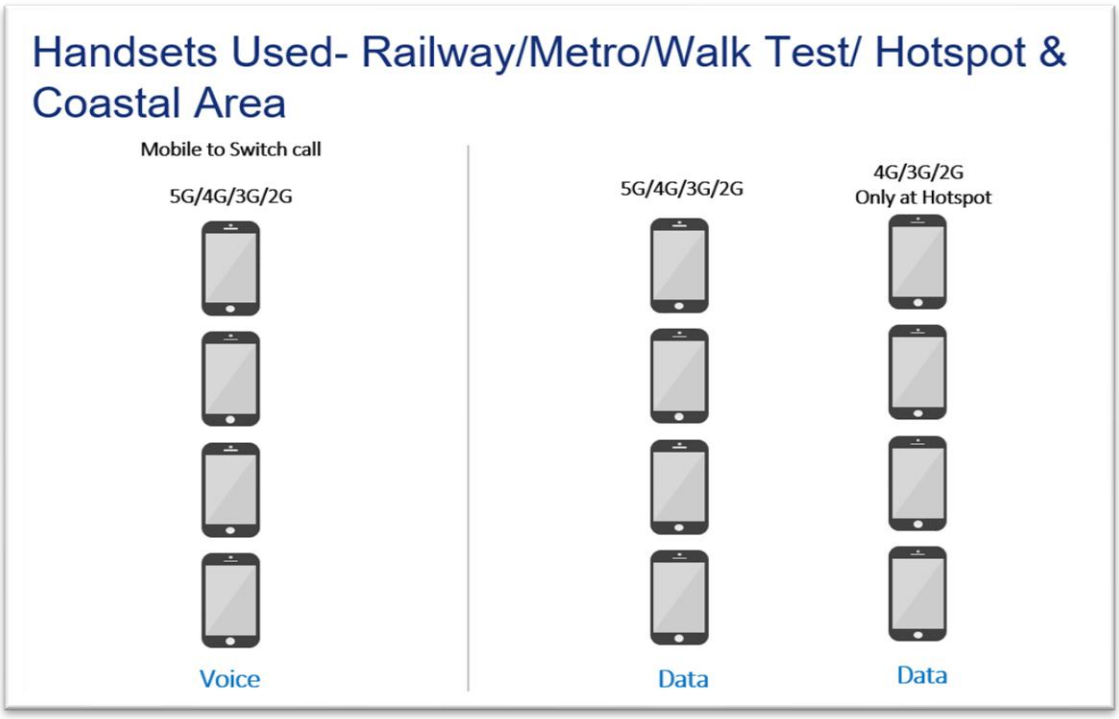


Figure-42: Number of handsets used in railway/metro/walktest/hotspot & coastal area

7.1.2 Drive test Methodology

(a) Dynamic voice testing (on the move)

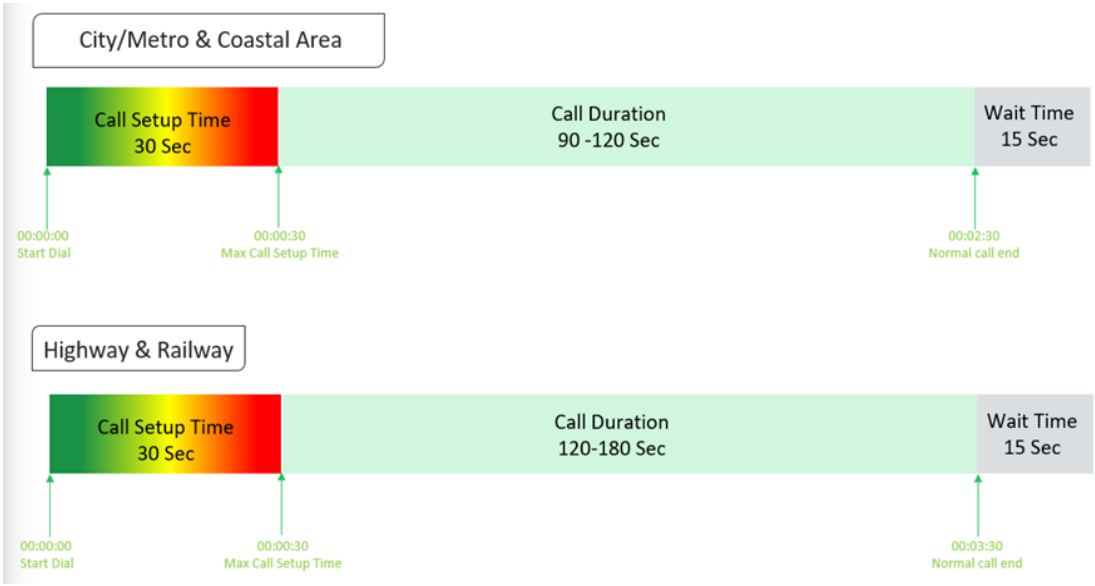


Figure-43: Voice test script for city/railway/metro/highway & coastal area

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

(b) Hotspot voice testing

Figure-44: Voice test script for walktest/hotspot

- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.

(c) Dynamic Data (internet) test

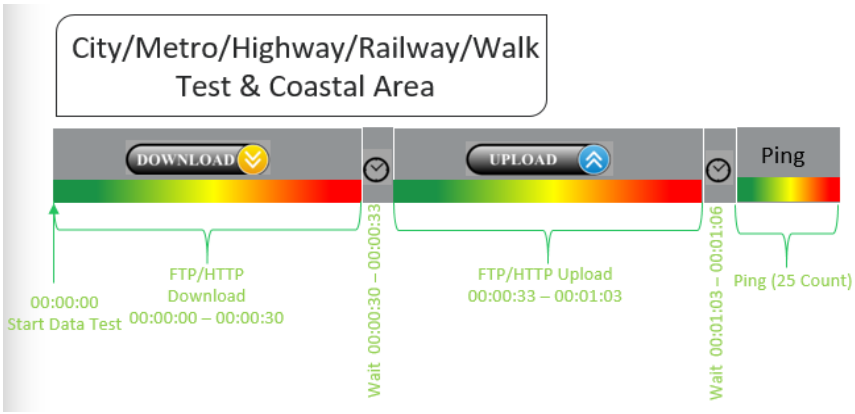


Figure-45: Data test script used in city/metro/railway/highway/walk test & coastal area

(d) Static Data(internet) testing

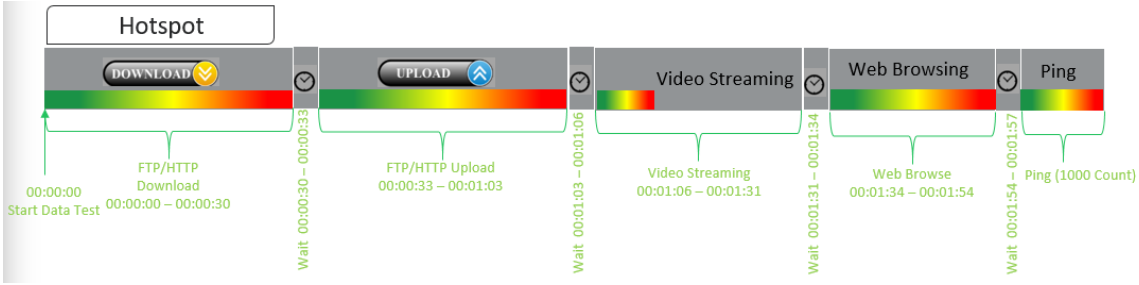


Figure-46: Data test script used at hotspot

- 5 Data iteration done at each hotspot location
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- Only 1 ping iteration (with 1000 Count) done at hotspot location.
- Download & Upload test performed at hotspot locations in 4G/3G/2G auto-selection also.

7.2 Appendix-II

7.2.1 Network Performance Parameters for Voice calls

Parameter Name	Definition
Call Setup Success Rate	(i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup: (a) Call attempt is made (b) The signaling channel is allocated (c) The call is routed to the outwards path of the terminating network (d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement. CSSR = (Total Call Established/ Total Call Attempt) *100 As per QoS Regulation 2024 benchmark value is **>=98%**
Drop Call Rate	Call drop represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network Drop Call Rate = (Total Call Drop/Total Call Established) *100 As per QoS Regulation 2024 benchmark value is **<=2%**
Call Setup Time	Time taken from call initiate to call alerting/ringing. Call Setup Time = T2- T1 T2- Ringing (VoLTE/VoNR) & Alerting (for WCDMA & GSM), T1- Invite (VoLTE/VoNR) & CM Service Request (for WCDMA & GSM)
Voice Quality (MOS)	Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as: Excellent: MOS $\geq$ 4 and < 5 Good : MOS $\geq$ 3 and < 4 Fair : MOS $\geq$ 2 and < 3 Poor : MOS $\geq$ 1 and < 2
Handover Success Rate	Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100 Handover type which are considered- 2G Inter & Intra cell, 3G Soft & IRAT, 4G Inter & Intra frequency & SRVCC, 5G Inter & Intra frequency & 5G to 4G handovers.
Silence Call	A call which has ≥ 4 sec continuous RTP gap is considered as a Silence Call. Silence call rate = (count of silence call / Total calls established) *100 If a call observes multiple silence count >=4 sec in a particular established call it has been taken as one silent event.

<table>
<tr><td>Jitter</td><td>The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If Si is the RTP timestamp from packet i, and Ri is the time of arrival in RTP timestamps units for packet i, then for two packets i and j the inter-arrival jitter D can be expressed as:
D(i,j) = (Rj - Ri) - (Sj - Si)

The interarrival jitter is calculated continuously as each data packet i is received from source SSRC_n, using this difference D for that packet and the previous packet i-1 in order of arrival (not necessarily in sequence), according to the formula
J(i) = J(i-1) + (|D(i-1,i)| - J(i-1))/16 or 8</td></tr>
<tr><td>Downlink Packet Drop Rate</td><td>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset.
This KPI is calculated from MOS call for packet call only (VoNR/VoLTE)</td></tr>
<tr><td>Uplink Packet Drop Rate</td><td>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).</td></tr>
<tr><td>Signal Strength</td><td>Signal strength is the signal power level received by the wireless user.
<table>
<tr><th rowspan="2">Parameter Name</th><th rowspan="2">Technology</th><th colspan="4">Signal Strength (dBm)</th></tr>
<tr><th>Excellent</th><th>Good</th><th>Fair</th><th>Poor</th></tr>
<tr><td>Rx Level</td><td>GSM</td><td>0 to ≥ -65</td><td><-65 to ≥ -75</td><td><-75 to ≥-85</td><td><-85 to min</td></tr>
<tr><td>RSCP</td><td>WCDMA</td><td>0 to ≥ -70</td><td><-70 to ≥ -80</td><td><-80 to ≥ -90</td><td><-90 to min</td></tr>
<tr><td>RSRP</td><td>LTE</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr>
<tr><td>SS_RSRP</td><td>NR</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr>
</table></td></tr>
</table>

Table-55: Network performance parameter and definition voice

7.2.2 Network Performance Parameters Data tests

Parameter Name	Definition
Download Speed (Mbps)	The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device. Download Speed = Total bytes transferred during download / Total time for transfer • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data
Upload Speed (Mbps)	The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server. Upload Speed = Total bytes transferred during upload / Total time for transfer. • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.

Download Session Setup Success Rate	(total download session established (successfully connected to server)/ total download session attempt) *100. This KPI has been calculated for Hotspot only.
Upload Session Setup Success Rate	(total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.
Web Page Download Time	Web browsing test is used to measure performance in terms of opening a web/HTTP page. Time taken to open the web page successfully is considered as web browsing delay/web page download time.
Video Streaming Delay	The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.
Latency	Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again. The Latency is measured in milliseconds (ms). To calculate the one-way latency we just do half of the round-trip time. 50th percentile of one-way latency has been reported.
Jitter	Measure of variation in time in arrival of packets from a source to destination The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL IPDV(i) = D(i) – D(i-1) then Stdvs of IPDV is considered as jitter.
Packet Loss Rate	Number of packets lost out of total packet transferred during test. Packet loss rate = (Total packet lost / Total packet sent) *100 * Packet delay (using ping) >90 ms considered as packet loss and included in packet loss rate. * Packet loss rate is calculated based on ICMP *90th percentile for Packet loss rate has been reported in overall Hotspot performance summary.

Table-56: Network performance parameter and definition Data

Disclaimer: The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.

Hardik Rajeshbhai Patel

Digitally signed by Hardik Rajeshbhai Patel
Date: 2025.05.06 14:29:30 +05'30'