TELECOM REGULATORY AUTHORITY OF INDIA

Independent Drive Test Report

Gujarat LSA

May 2025

Contents

1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interest of the consumers of telecommunications service.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

2. Executive Summary (LSA)

2.1 Drive test details

This report covers the findings of the IDT undertaken in Gujarat License Service Area (LSA) during the month of May 2025 under the supervision of TRAI Regional Office (RO), Jaipur. Details of route/area covered during the IDT is as given below:

Sl. No	Drive test route	Type of route	Distance covered (KMs)/ Locations	From date	To date
1	Ahmedabad	City	381.7	5-May-2025	7-May-2025
2	Ahmedabad	Hotspot	12 Locations	7-May-2025	8-May-2025
3	Ahmedabad	Inter Operator Calling	11.2	8-May-2025	8-May-2025
4	Ahmedabad to Bhavnagar	Railway	247.1	13-May-2025	13-May-2025
5	Ghogha Port Bhavnagar	Coastal	15.6	14-May-2025	14-May-2025

Table-1: Drive test summary

2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, inter-operator call test, hotspots, railway drive and coastal drive as per the legends shown on the map.
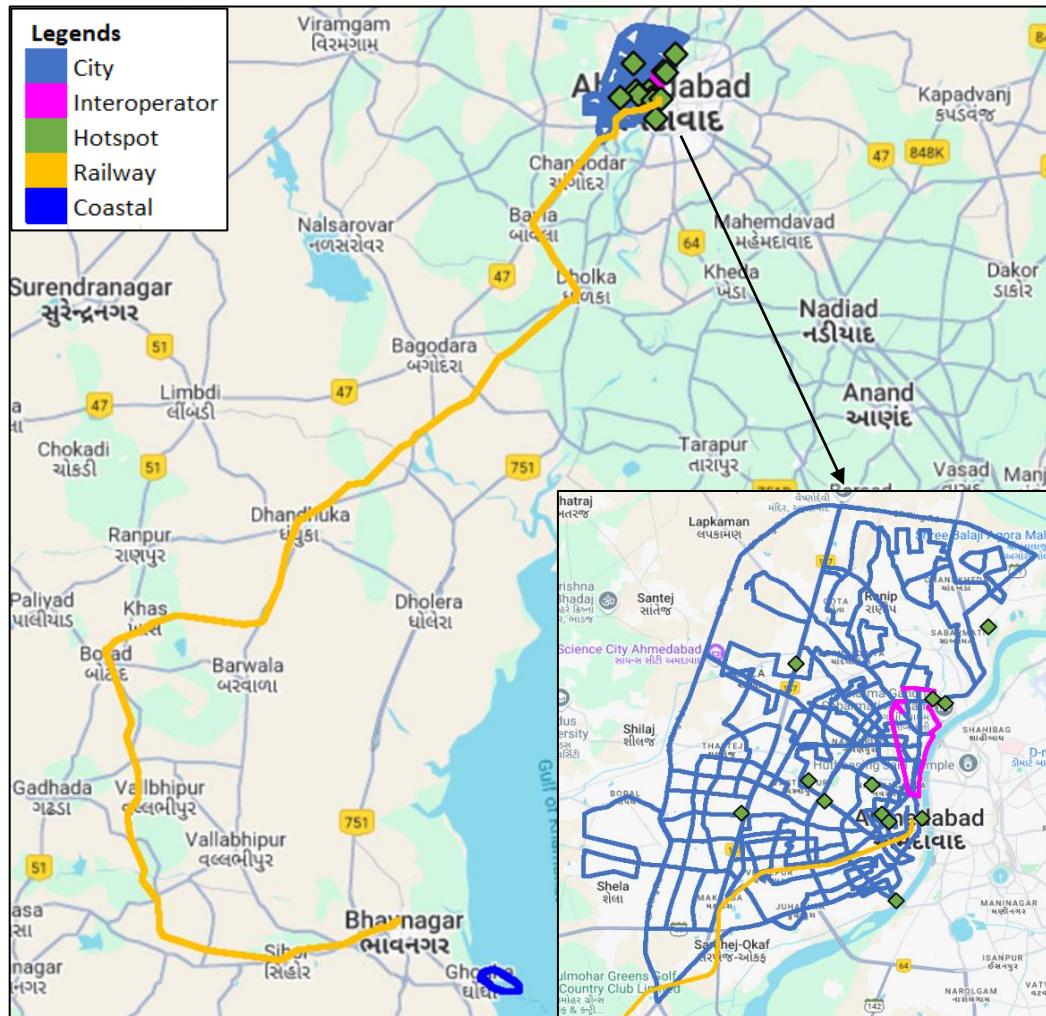
Figure-1: Drive test routes

2.3 Summary of areas covered

a) City- Sarkhej Okaf, Juhapura, Makarba, Vejalpur, Bopal, Thaltej, Vastrapur, Navrangpura, Sola, Chandlodiya, Ranip, Gota and Chandkheda etc.

b) Hotspot

1. Ahmedabad University, Naranpark Society, Navrangpura
2. Alpha One Mall, Vastrapur
3. CG Road
4. High Court of Gujarat, Sarkhej - Gandhinagar Highway, Sola
5. IIM Ahmedabad Old Campus Main Gate
6. Iskcon Temple
7. Law Garden, Ahmedabad
8. Narendra Modi Stadium
9. Ranip Bus Stand Terminal
10. RTO Ahmedabad
11. Sabarmati Riverfront Biodiversity Park
12. Sabarmati Riverfront, Nehru Bridge

c) Railway

Ahmedabad to Bhavnagar passing through Sarkhej, Dholka, Dhandhuka, Botad, Dhola and Dihor.

d) Coastal

Ghogha Port, Bhavnagar (Testing started and ended at Ghogha Port).

2.4 Telecom service providers detected frequency bands

Technologies covered during the IDT and frequency bands in use are summarised in below table.

| S.No.	Name of TSP	Technology	Frequency Bands (In MHz)
1	Bharti Airtel Ltd.	2G	1800
2	Bharti Airtel Ltd.	4G	900,1800,2100,2300
3	Bharti Airtel Ltd.	5G	3500
4	BSNL	2G	900
5	BSNL	3G	2100
6	BSNL	4G	700,2100
7	Reliance JIO Infocomm Ltd.	4G	850,1800,2300
8	Reliance JIO Infocomm Ltd.	5G	700,3500
9	Vodafone Idea Ltd.	2G	900
10	Vodafone Idea Ltd.	4G	900,1800,2100,2500

Table 2: Telecom service provider (TSP) covered in IDT.

2.5 Performance against key QoS parameters

CSSR: Call Setup Success Rate (in %), **CST**: Call Setup Time (in milli seconds), **DCR**: Drop Call Rate (in %) & **MOS**: Mean Opinion Score.
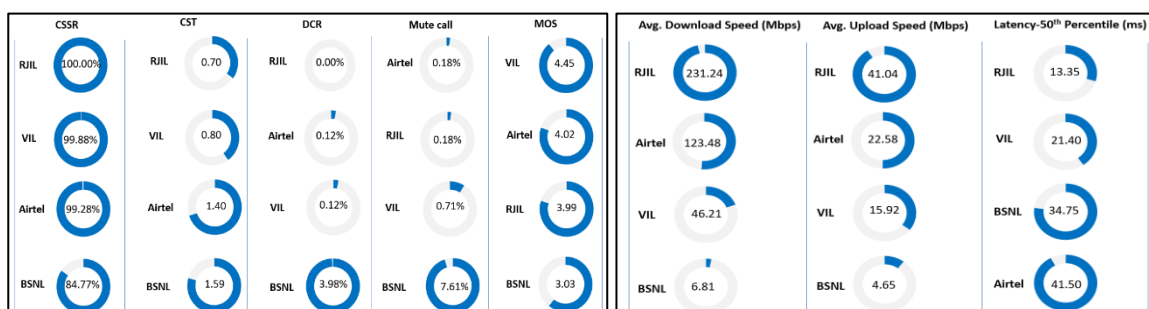
Summary-Voice Service

Call Setup Success Rate: Airtel, BSNL, RJIL and VIL have call setup success rate of 99.28%, 84.77%, 100.00% and 99.88% respectively in Auto-selection mode (5G/4G/3G/2G).

Call Setup Time: Airtel, BSNL, RJIL and VIL have call setup time of 1.40, 1.59, 0.70 & 0.80 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

Drop Call Rate: Airtel, BSNL, RJIL and VIL have drop call rate of 0.12%, 3.98%, 0.00% & 0.12% respectively in Auto-selection mode (5G/4G/3G/2G).

Call Silence/Mute Rate: Airtel, BSNL, RJIL and VIL have silence call rate of 0.18%, 7.61%, 0.18% and 0.71% respectively in packet switched network (4G/5G).

Mean Opinion Score (MOS): Airtel, BSNL, RJIL and VIL have average MOS of 4.02, 3.03, 3.99 & 4.45 respectively.

Summary-Data Service

Data Download performance (Overall): Average download speed of Airtel (5G/4G/2G) is 123.48 Mbps, BSNL (4G/3G/2G) is 6.81 Mbps, RJIL (5G/4G) is 231.24 Mbps and VIL (4G/2G) is 46.21 Mbps.

Data Upload performance (Overall): Average upload speed of Airtel (5G/4G/2G) is 22.58 Mbps, BSNL (4G/3G/2G) is 4.65 Mbps, RJIL (5G/4G) is 41.04 Mbps and VIL (4G/2G) is 15.92 Mbps.

Data performance - Hotspots (in Mbps):
Airtel- 4G D/L: 27.25   4G U/L: 7.92
            5G D/L: 132.50   5G U/L: 34.05
BSNL- 4G D/L: 9.63   4G U/L: 11.14
RJIL- 4G D/L: 62.74   4G U/L: 21.82
            5G D/L: 355.92   5G U/L: 55.07
VIL-   4G D/L: 35.17   4G U/L: 12.54

Note- "D/L" Download speed, "U/L" Upload speed

QoS Performance Analysis- Gujarat LSA

3. QoS performance analysis- LSA level

3.1 Overview

This section provides summary of overall QoS performance of the telecom service provider's network in the LSA by aggregating the results of drive test conducted in the LSA during the month of May-2025 covering city drive, hotspots, railway drive and coastal drive. (refer table 1)

3.2 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	476	494	483
Call Setup Success Rate %	98.74	97.77	98.96
Drop Call Rate %	0.43	2.69	0.42
Call Setup Time-Average (Second)	5.40	2.75	4.52
Handover Success Rate %	97.83	98.64	97.47

Table-3: Summary of voice call performance in 3G/2G network mode only.
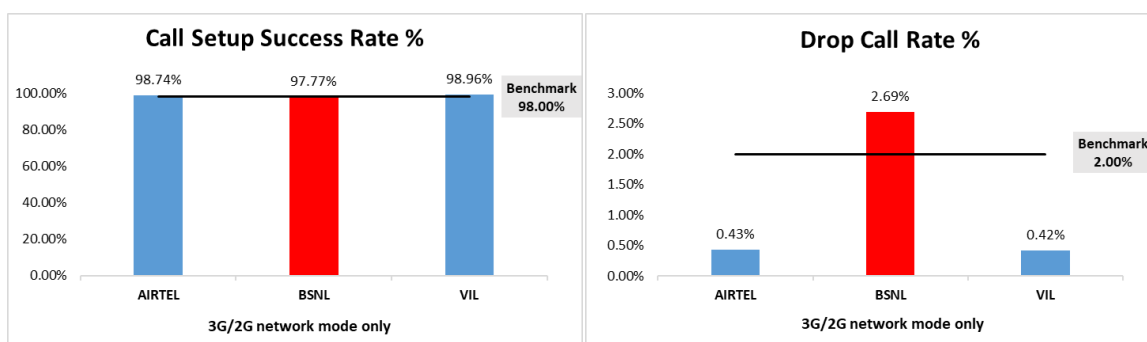
Figure-2: Call setup success rate and drop call rate performance.

Number of unique cell id's covered in Voice test- Technology wise			
Technology	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
3G	NA	216	NA
2G	943	447	913

Table-4: Technology wise number of network cell id's latched during drive test.

> **Note**-
> - RJIL does not have 3G/2G network.
> - NA- Service provider doesn't provide services in respective technology.

(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	837	919	843	835
Call Setup Success Rate %	99.28	84.77	100.00	99.88
Drop Call Rate %	0.12	3.98	0.00	0.12
Call Setup Time-Average (Second)	1.40	1.59	0.70	0.80
Handover Success Rate %	99.98	100.00	99.91	99.97

Table-5: Summary of voice call performance in network auto-selection mode.

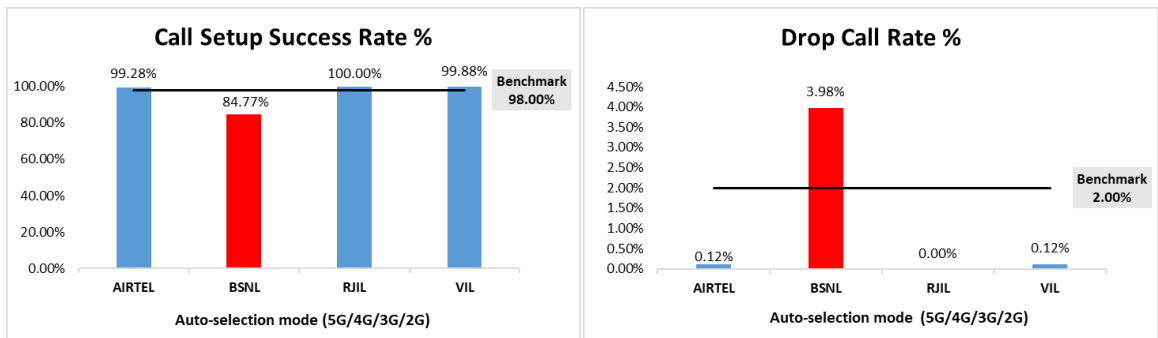**Figure-3:** Performance for call setup success rate and drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	561	552	560	565
Number of silence call for >4 Sec	1	42	1	4
Silence Call Rate %	0.18	7.61	0.18	0.71
Number of silence instances for >4 Sec	1	58	1	4
Number of silence instances for >3 Sec	3	67	1	9
Number of silence instances for >2 sec	5	99	7	40
RTP Jitter (4G & 5G) in ms	5.62	13.36	6.44	12.75
Packet loss Rate Downlink %	0.17	10.55	0.07	0.53
Packet loss Rate Uplink %	0.21	5.74	0.16	0.58

Table-6: Summary of silence instances & packet loss rate for mobile-to-mobile call.

Number of unique cell id's covered in Voice test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	919	NA
4G	2140	488	2627	2150
3G	NA	25	NA	NA
2G	1	83	NA	0

Table-7: Technology wise number of network cell id's latched during drive test.

Note-
• NA- Service provider doesn't provide services on respective technology.

(c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls in table-6	3329	2824	3345	3328
Speech Quality (Average MOS)	4.02	3.03	3.99	4.45
Number of samples with MOS >=4 to <5 (Excellent)	2802	596	2598	2868
Number of samples with MOS >=3 to <4 (Good)	445	1018	654	359
Number of samples with MOS >=2 to <3 (Fair)	58	691	76	74
Number of samples with MOS >=1 to <2 (Poor)	24	519	17	27
%age of samples with MOS >=4 to <5 (Excellent)	84.17%	21.10%	77.67%	86.18%
%age of samples with MOS >=3 to <4 (Good)	13.37%	36.05%	19.55%	10.79%
%age of samples with MOS >=2 to <3 (Fair)	1.74%	24.47%	2.27%	2.22%
%age of samples with MOS >=1 to <2 (Poor)	0.72%	18.38%	0.51%	0.81%

Table-8: Summary of speech quality (MOS) samples.
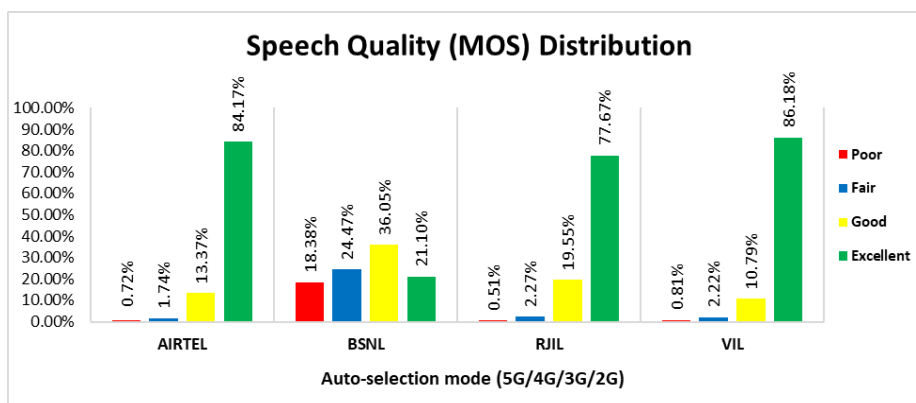
Figure- 4: Distribution of samples in MOS range.

(d) Inter-service provider voice call performance:
To check the performance of inter-service provider call setup success rate, total 22 to 36 inter operator calls were attempted. The Call setup success rate and call setup time observation is as below.

Call Setup Success Rate %				
From Service Provider	To Service Provider			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	100.00	100.00	100.00
BSNL	87.88	NA	9.09	97.06
RJIL	100.00	95.83	NA	100.00
VIL	100.00	100.00	97.22	NA

Table-9: Call setup success rate across service providers

> **Note-**
> • NA- Only inter-operator calls were measured during test.

Call setup time average (seconds)				
From Service Provider	**To Service Provider**			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
AIRTEL	NA	3.48	2.09	1.67
BSNL	2.66	NA	3.35	2.29
RJIL	1.99	2.74	NA	1.64
VIL	2.03	2.46	2.09	NA

Table-10: Call setup time across service providers

> **Note-**
> - NA- Only inter-operator calls were measured during test.

3.3 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput (Mbits/s)	**Average**	123.48	6.81	231.24	46.21
	80th Percentile	206.52	12.74	376.79	76.16
	20th Percentile	20.30	1.20	51.20	16.31
Upload Throughput (Mbits/s)	**Average**	22.58	4.65	41.04	15.92
	80th Percentile	45.46	8.55	69.43	25.54
	20th Percentile	1.45	1.31	9.96	6.42
Latency (ms)	**50th Percentile**	41.50	34.75	13.35	21.40

Table-11: Summary of data performance in network auto-selection mode.
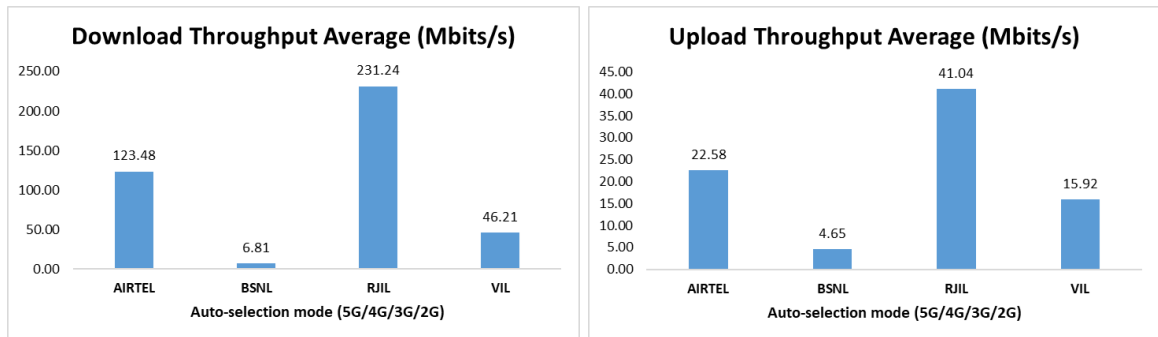
Figure- 5: Download and upload throughput.

Number of unique cell id's covered in Data test- Technology wise				
Technology	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	0	NA	1429	NA
4G	2254	397	72	2104
3G	NA	53	NA	NA
2G	2	47	NA	2

Table-12: Technology wise number of network cell id's latched during drive test.

> **Note**-
> - NA- Service provider doesn't provide services in respective technology.

Detailed QoS Performance Analysis

4. Detailed QoS performance analysis

4.1 Overview

This section covers analysis on performance of various categories of drives like city, hotspots, railway and coastal for all telecom service providers, the results of drive tests conducted are shown individually for respective areas/locations.

4.2 City

Drive test has been conducted from 5th May 2025 to 7th May 2025 in Ahmedabad. (refer table-1)

4.2.1 Drive test route

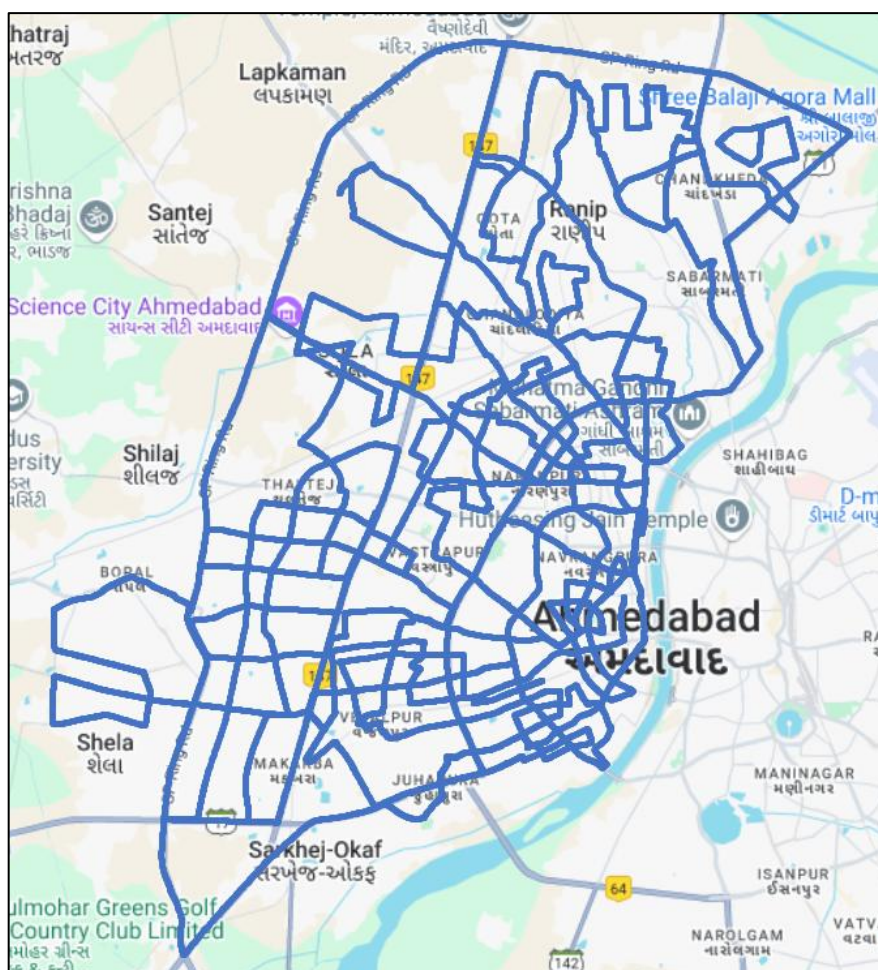**Figure- 6:** Drive test routes.

4.2.2 Areas covered

Sarkhej Okaf, Juhapura, Makarba, Vejalpur, Bopal, Thaltej, Vastrapur, Navrangpura, Sola, Chandlodiya, Ranip, Gota and Chandkheda etc.

4.2.3 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	476	494	483
Call Setup Success Rate %	98.74	97.77	98.96
Drop Call Rate %	0.43	2.69	0.42
Call Setup Time-Average (Second)	5.40	2.75	4.52
Handover Success Rate %	97.83	98.64	97.47

Table-13: Summary of voice call performance in 3G/2G network mode only.
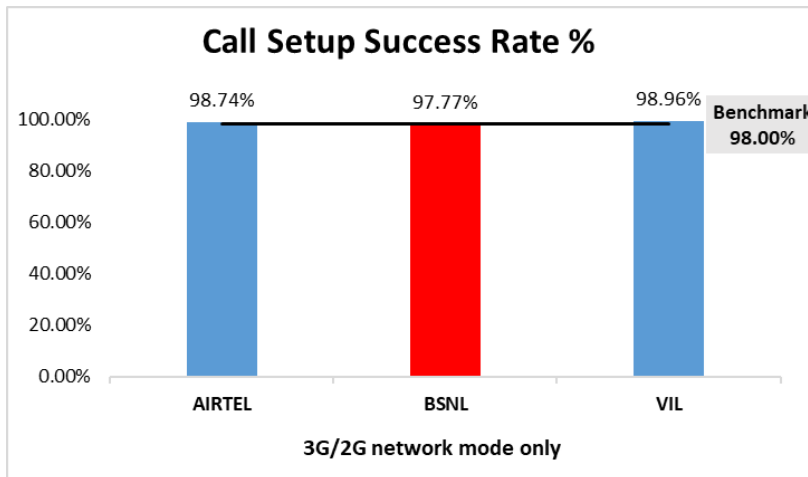
Figure-7: Performance for call setup success rate.
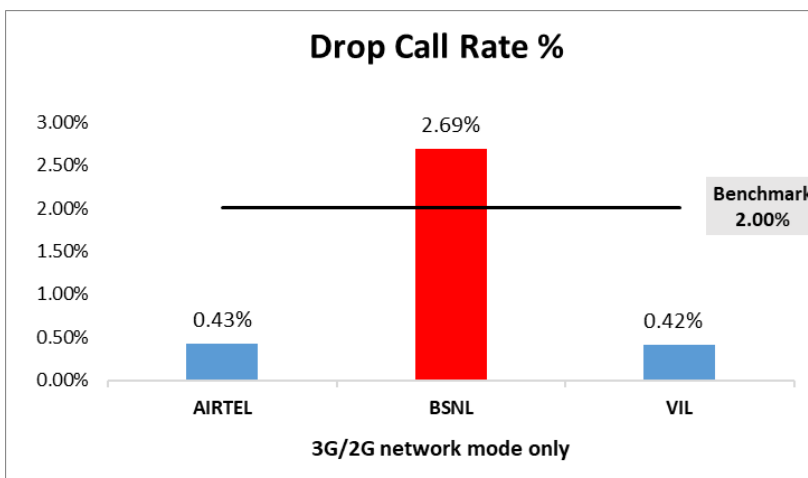
Figure-8: Performance for drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider		
	AIRTEL	BSNL	VIL
3G	NA	23.77%	NA
2G	99.99%	76.21%	99.99%
Limited Service	0.01%	0.02%	0.01%

Table-14: Time spent on technology during drive test 3G/2G network mode only.
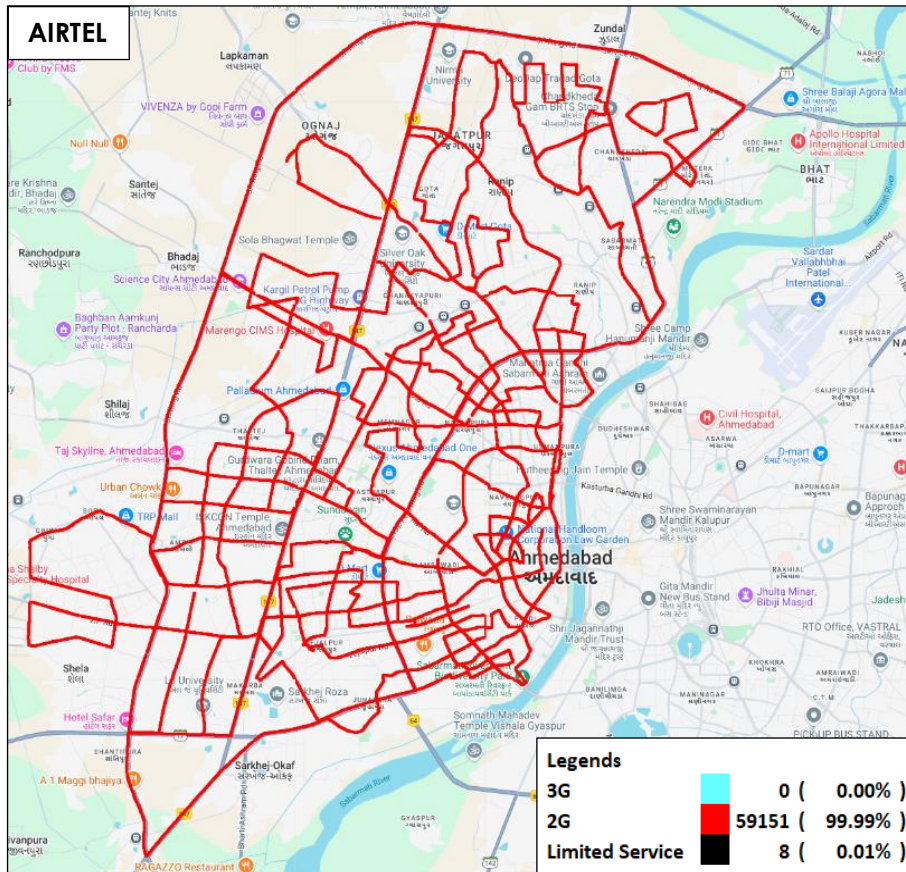
Figure-9: Serving technology plots 3G/2G network mode - AIRTEL
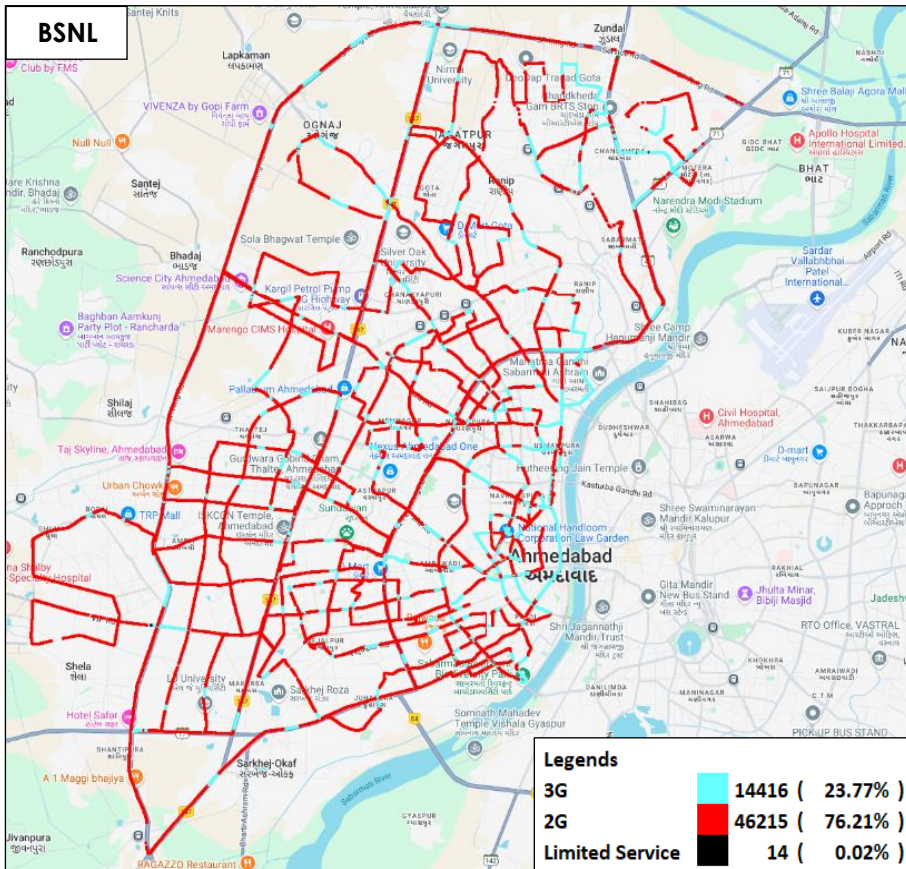
Figure-10: Serving technology plots 3G/2G network mode – BSNL.
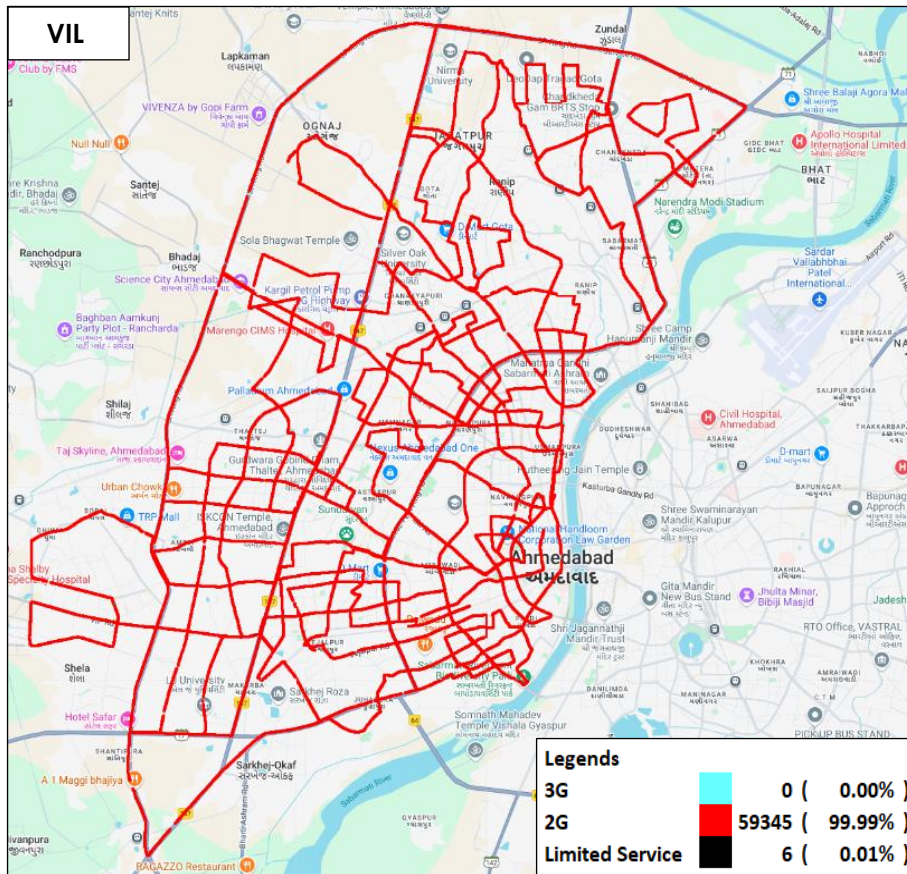
Figure-11: Serving technology plots 3G/2G network mode – VIL.

(c) Network Signal Strength distribution: The following chart represents signal strength distribution for 3G/2G network mode only. (refer figure-44, 45 & 46 for map view)
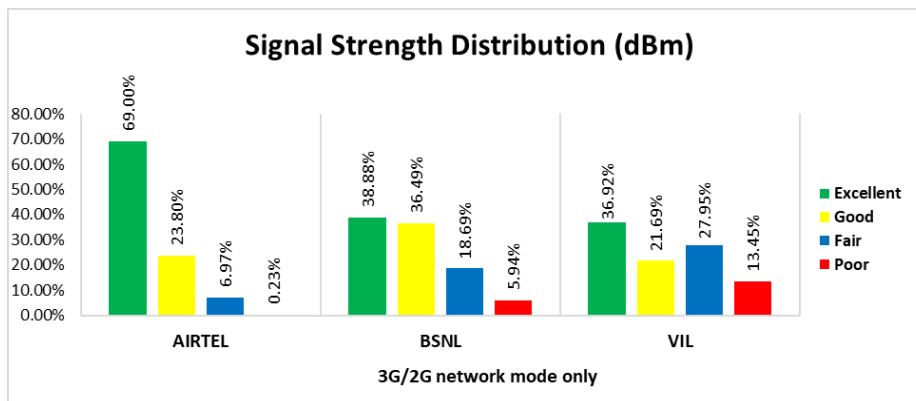
Figure-12: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 69% of samples falling in the excellent signal strength category.
- BSNL has 39% of samples falling in the excellent signal strength category.
- VIL has 37% of samples falling in the excellent signal strength category.

15

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	578	626	581	578
Call Setup Success Rate %	100.00	87.38	100.00	99.83
Drop Call Rate %	0.00	3.66	0.00	0.17
Call Setup Time Average (Second)	1.34	1.65	0.64	0.79
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-15: Summary of voice call performance in network auto-selection mode.

Figure-13: Performance for call setup success rate.

Figure-14: Performance for drop call rate.

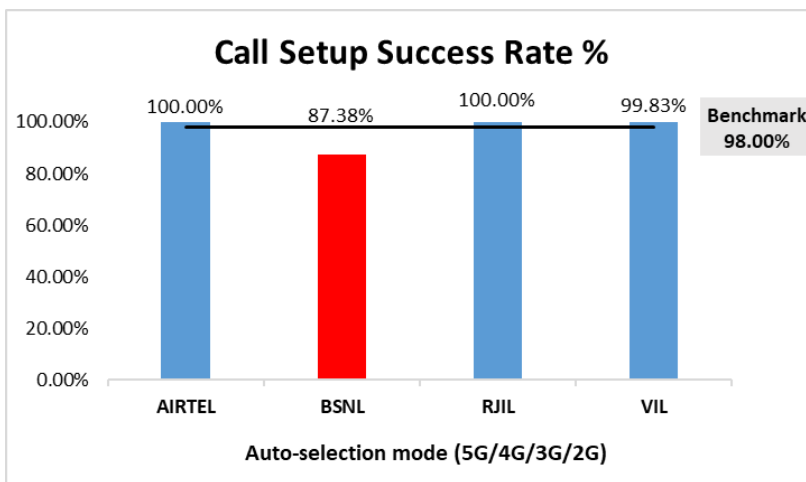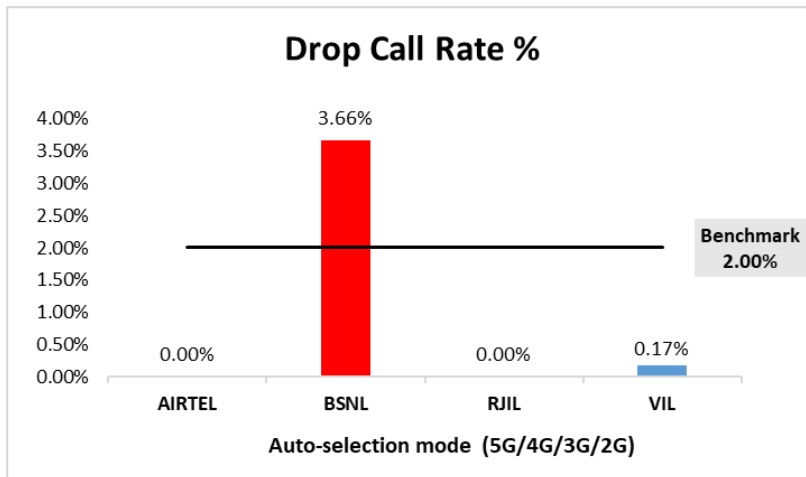| Parameter	Service Provider Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	561	552	560	565
Number of silence call for >4 Sec	1	42	1	4
Silence Call Rate %	0.18	7.61	0.18	0.71
Number of silence instances for >4 Sec	1	58	1	4
Number of silence instances for >3 Sec	3	67	1	9
Number of silence instances for >2 sec	5	99	7	40
RTP Jitter (4G & 5G) in ms	5.62	13.36	6.44	12.75
Packet loss Rate Downlink %	0.17	10.55	0.07	0.53
Packet loss Rate Uplink %	0.21	5.74	0.16	0.58

Table-16: Summary of silence instances & packet loss rate for mobile to mobile call.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls in table-16	3329	2824	3345	3328
Speech Quality (Average MOS)	4.02	3.03	3.99	4.45
Number of samples with MOS >=4 to <5 (Excellent)	2802	596	2598	2868
Number of samples with MOS >=3 to <4 (Good)	445	1018	654	359
Number of samples with MOS >=2 to <3 (Fair)	58	691	76	74
Number of samples with MOS >=1 to <2 (Poor)	24	519	17	27
%age of samples with MOS >=4 to <5 (Excellent)	84.17%	21.10%	77.67%	86.18%
%age of samples with MOS >=3 to <4 (Good)	13.37%	36.05%	19.55%	10.79%
%age of samples with MOS >=2 to <3 (Fair)	1.74%	24.47%	2.27%	2.22%
%age of samples with MOS >=1 to <2 (Poor)	0.72%	18.38%	0.51%	0.81%

Table-17: Summary of speech quality (MOS) samples.
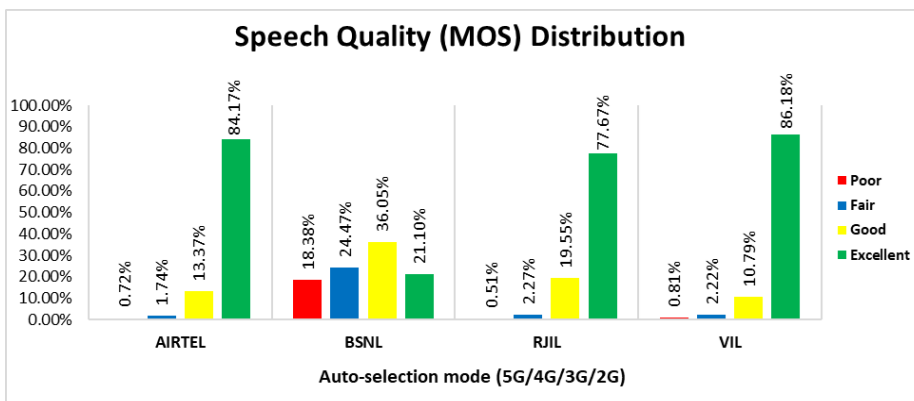
Figure-15: Distribution of samples in MOS range.

(f) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	10.94%	NA	19.88%	NA
4G	89.06%	87.98%	80.12%	100.00%
3G	NA	2.09%	NA	NA
2G	0.00%	9.06%	NA	0.00%
Limited Service	0.00%	0.87%	0.00%	0.00%

Table-18: Time spent on technology during drive test.

> **Note**-
> * NA**-** Service provider doesn't provide services in respective technology.
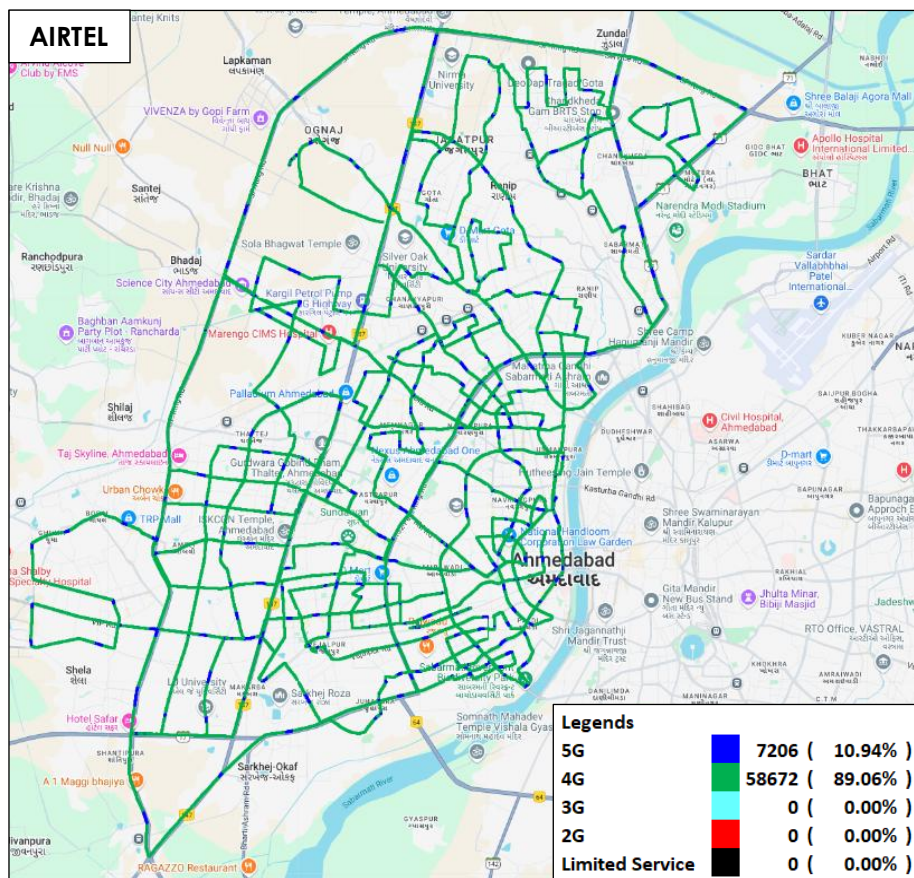
Figure-16: Serving technology plots in auto-selection mode (5G/4G/3G/2G) – AIRTEL.
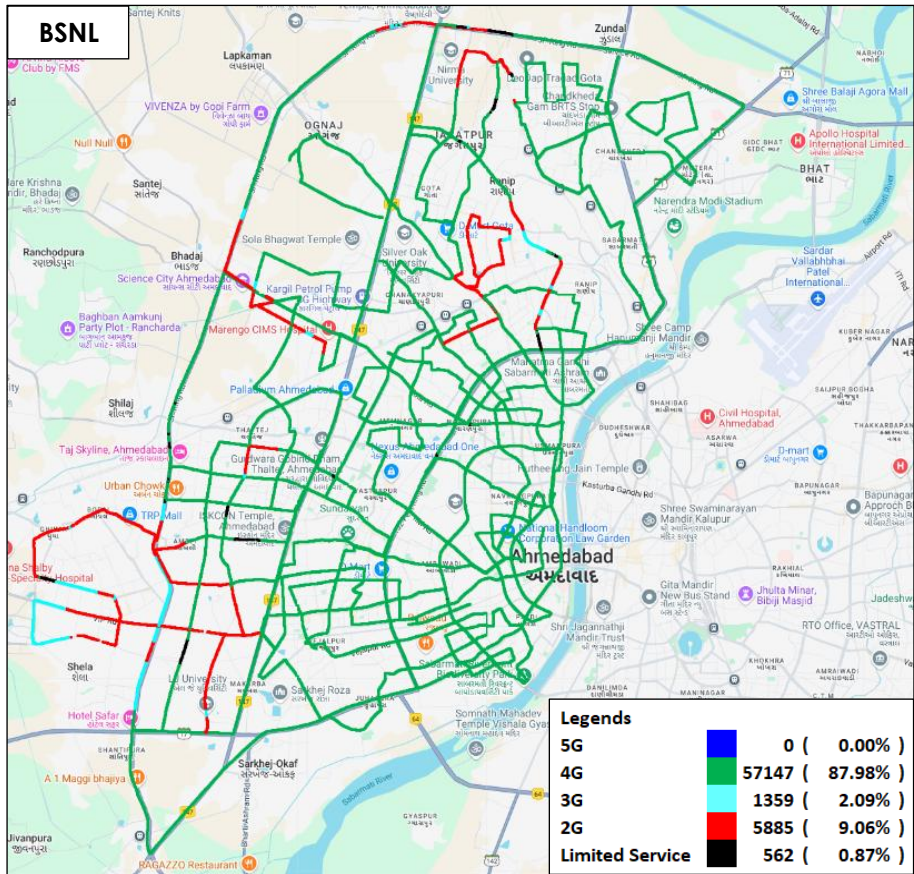
Figure-17: Serving technology plots in auto-selection mode (5G/4G/3G/2G) – BSNL.
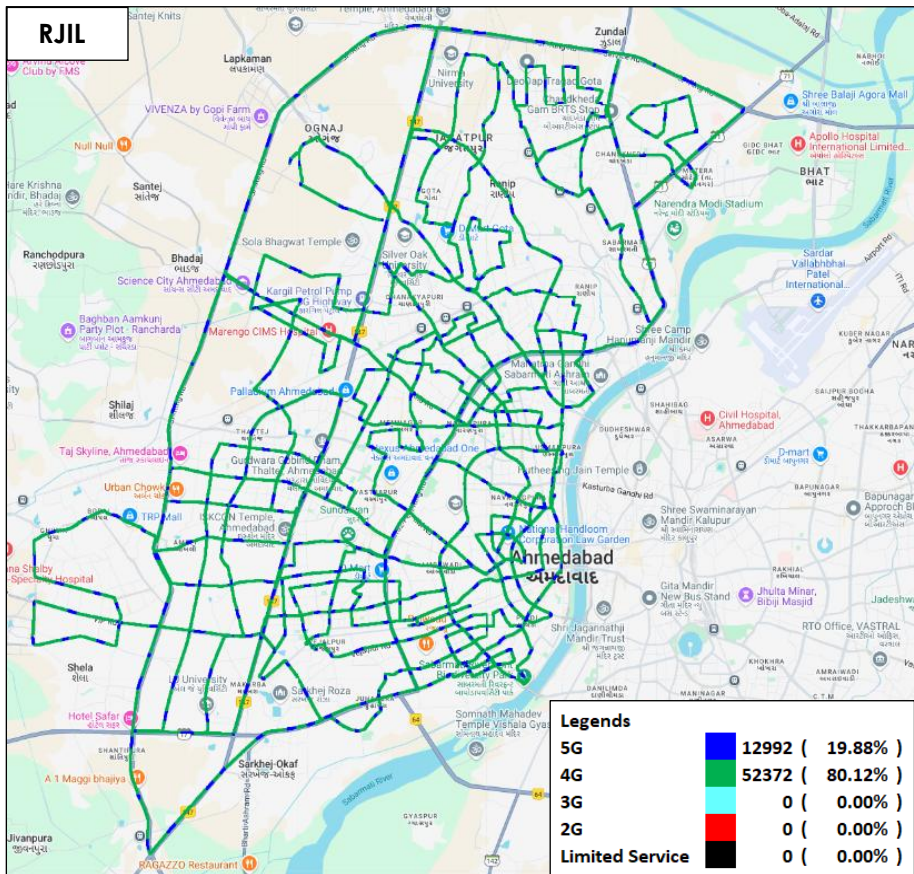
Figure-18: Serving technology plots in auto-selection (5G/4G/3G/2G) - RJIL.
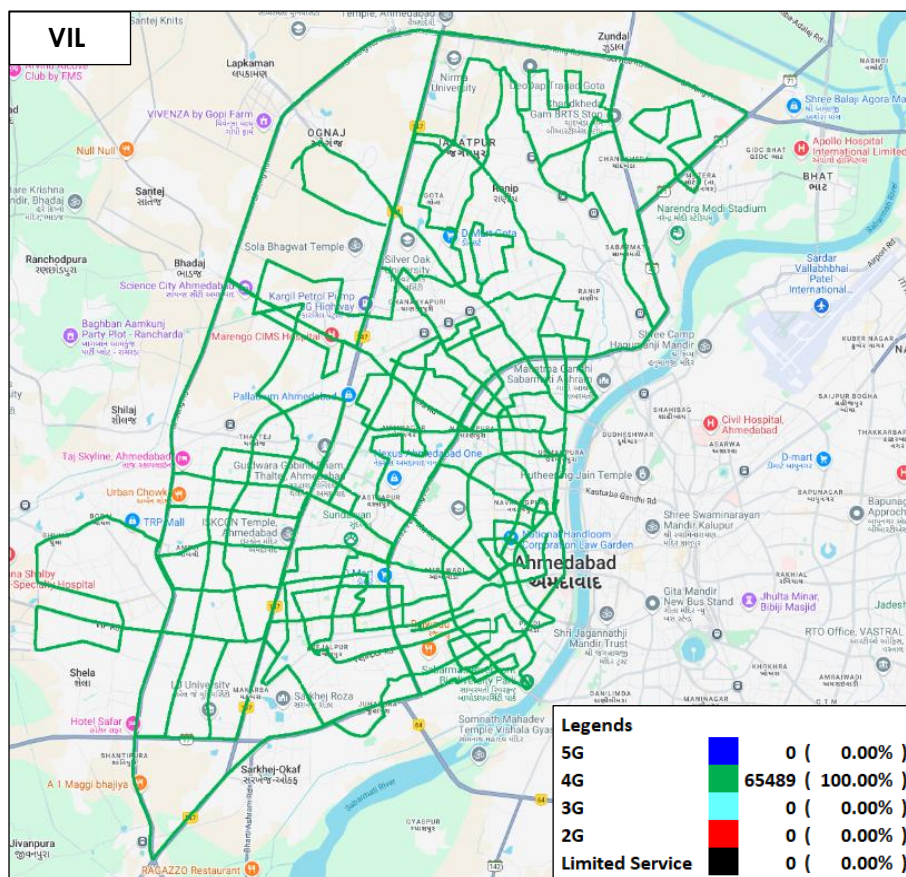
Figure-19: Serving technology plots in auto-selection mode (5G/4G/3G/2G) – VIL.

(g) Network Signal Strength distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G). (refer figure-47, 48, 49 & 50 for map view)
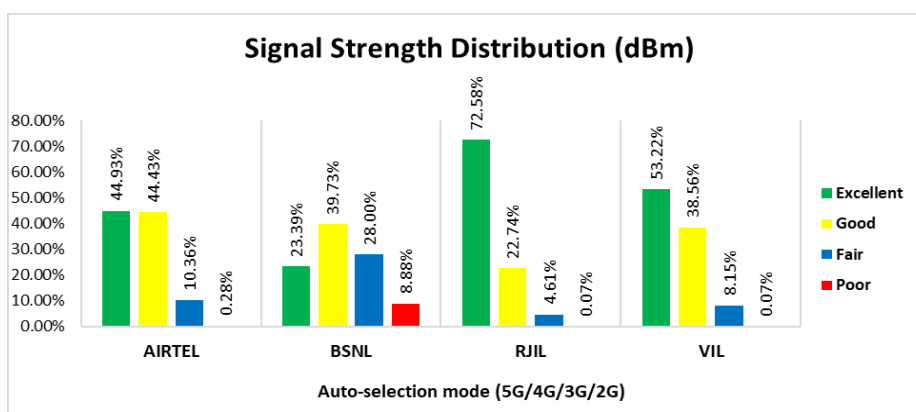
Figure-20: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

Observations:

- Airtel has 45% of samples falling in the excellent signal strength category.
- BSNL has 23% of samples falling in the excellent signal strength category.
- RJIL has 73% of samples falling in the excellent signal strength category.
- VIL has 53% of samples falling in the excellent signal strength category.

4.2.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	145.43	6.36	267.79	53.36
	80th Percentile	233.85	12.20	405.48	79.68
	20th Percentile	49.21	1.17	95.04	25.41
Upload Throughput (Mbits/s)	Average	26.11	3.94	47.97	17.96
	80th Percentile	51.19	6.94	72.29	27.10
	20th Percentile	0.00	1.20	19.27	8.88
Latency (ms)	50th Percentile	36.00	40.20	12.90	19.50

Table-19: Summary of Data performance in network auto-selection mode.
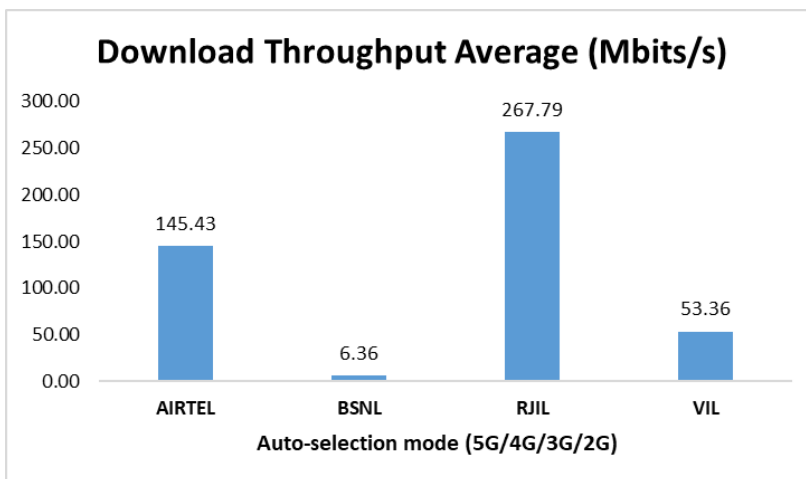
Figure- 21: Download throughput.
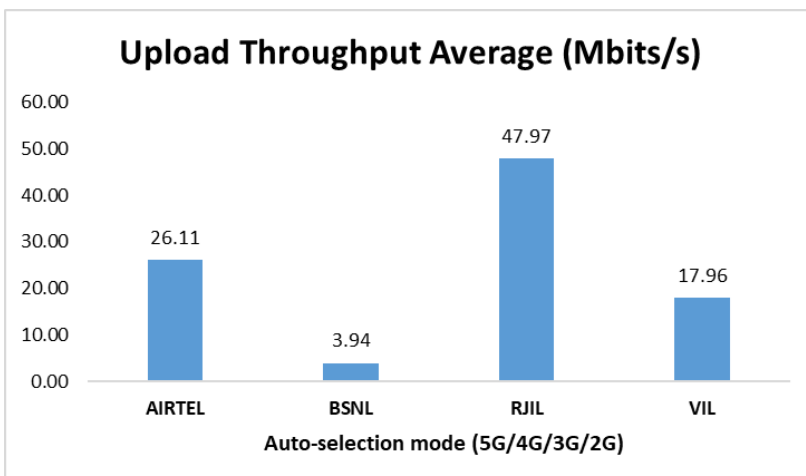
Figure- 22: Upload throughput.

4.3 Hotspots

Hotspot testing has been done on 7th May 2025 and 8th May. Twelve locations have been tested in the city.

4.3.1 Locations
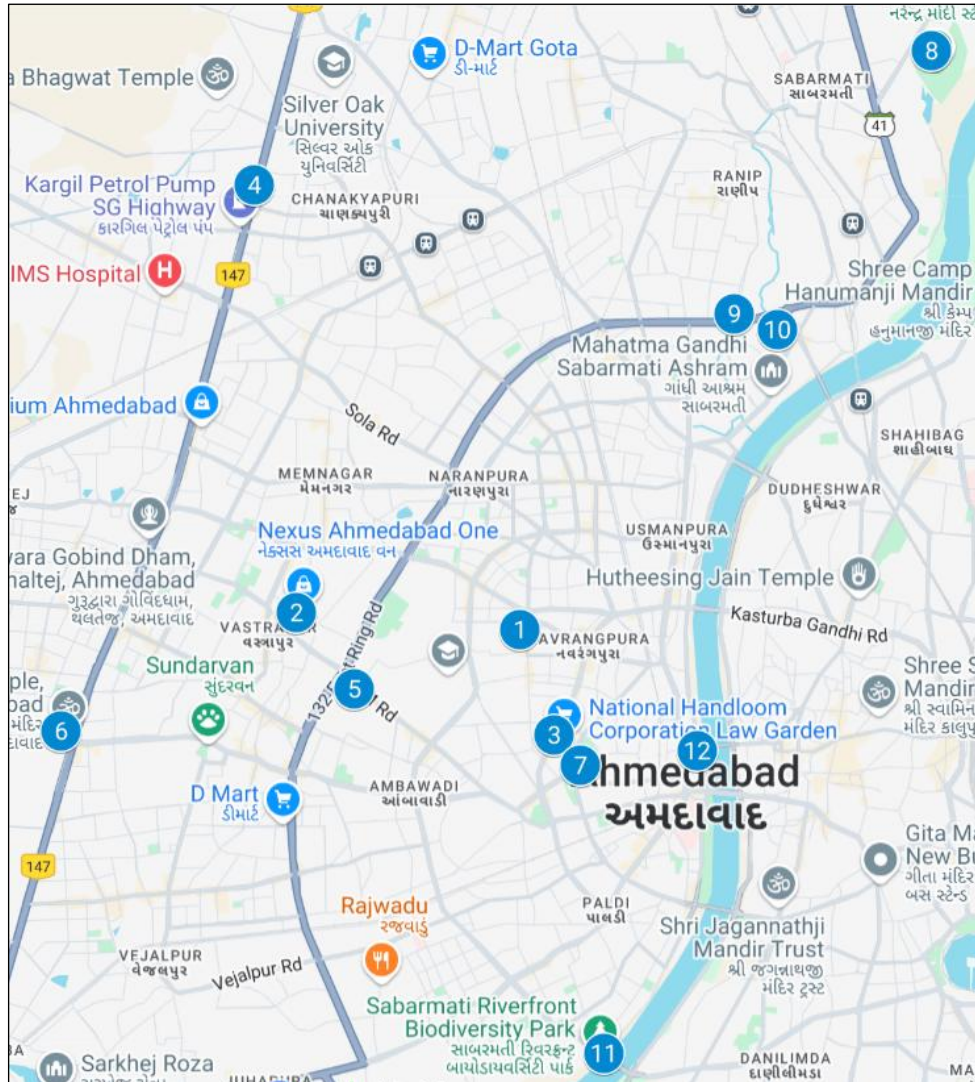
Figure- 23: Hotspot locations

4.3.2 Hotspot covered

1. Ahmedabad University, Naranpark Society, Navrangpura
2. Alpha One Mall, Vastrapur
3. CG Road
4. High Court of Gujarat, Sarkhej - Gandhinagar Highway, Sola
5. IIM Ahmedabad Old Campus Main Gate
6. Iskcon Temple
7. Law Garden, Ahmedabad
8. Narendra Modi Stadium
9. Ranip Bus Stand Terminal
10. RTO Ahmedabad
11. Sabarmati Riverfront Biodiversity Park
12. Sabarmati Riverfront, Nehru Bridge

4.3.3 Voice performance

Overall Voice Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	120	120	120	120
Call Setup Success Rate %	100.00	95.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.28	0.94	0.53	0.80

Table-20: Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Ahmedabad University, Naranpark Society, Navrangpura				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.20	0.76	0.50	0.88

Table-21: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Alpha One Mall, Vastrapur				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.28	0.86	0.63	0.70

Table-22: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

CG Road				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.35	0.87	0.49	0.88

Table-23: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

High Court of Gujarat, Sarkhej - Gandhinagar Highway, Sola				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.20	0.83	0.49	0.92

Table-24: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

IIM Ahmedabad Old Campus Main Gate				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.20	0.69	0.51	0.75

Table-25: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Iskcon Temple				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	60.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.28	3.00	0.56	0.88

Table-26: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Law Garden, Ahmedabad				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	80.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.31	1.83	0.58	0.66

Table-27: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Narendra Modi Stadium				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.22	0.63	0.44	0.75

Table-28: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Ranip Bus Stand Terminal				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.29	0.72	0.50	0.66

Table-29: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

RTO Ahmedabad				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.33	0.77	0.63	0.70

Table-30: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Sabarmati Riverfront Biodiversity Park				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.36	0.70	0.49	1.13

Table-31: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Sabarmati Riverfront, Nehru Bridge				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.33	0.62	0.58	0.73

Table-32: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

4.3.4 Data performance (Auto-selection mode 5G/4G/3G/2G)

Overall Data Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	118.64	9.90	368.88	53.06
Download Throughput 80th Percentile (Mbit/s)	193.64	14.42	518.01	85.01
Download Throughput 20th Percentile (Mbit/s)	40.50	5.32	227.22	29.91
Download Session Setup Success Rate %	95.00	96.67	95.00	100.00
Upload Throughput Average (Mbits/s)	17.40	5.39	61.60	15.35
Upload Throughput 80th Percentile (Mbit/s)	31.49	8.76	87.49	23.91
Upload Throughput 20th Percentile (Mbit/s)	0.00	1.76	42.22	7.04
Upload Session Setup Success Rate %	95.00	98.33	100.00	100.00
Web Browsing Delay (Second)	1.48	2.35	1.36	1.56
Youtube Initial Buffer Delay (Second)	1.18	1.97	0.62	1.12
Latency (ms)-50th Percentile	43.90	31.35	12.70	26.10
Jitter (ms)	9.35	26.83	4.31	5.77
Packet Loss Rate%	5.54	5.51	0.10	1.73
Packet Loss Rate- 90th percentile	10.35	10.03	0.20	3.73

Table-33: Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Ahmedabad University, Naranpark Society, Navrangpura				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	201.89	5.67	674.55	83.56
Download Session Setup Success Rate %	100.00	60.00	100.00	100.00
Upload Throughput Average (Mbits/s)	20.60	1.80	88.19	20.43
Upload Session Setup Success Rate %	100.00	80.00	100.00	100.00
Web Browsing Delay (Second)	1.29	2.79	1.41	1.54
Youtube Initial Buffer Delay (Second)	0.85	2.41	0.55	0.75
Latency (ms)-50th Percentile	44.40	35.55	10.70	51.00
Jitter (ms)	3.21	33.83	2.80	6.63
Packet Loss Rate%	0.00	10.20	0.00	0.60

Table-34: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Alpha One Mall, Vastrapur				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	26.22	9.15	349.91	47.09
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	2.21	1.34	45.52	8.41
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	2.05	2.62	1.15	1.44
Youtube Initial Buffer Delay (Second)	6.09	2.19	0.97	0.81
Latency (ms)-50th Percentile	30.35	32.15	13.55	17.15
Jitter (ms)	5.59	26.50	4.87	3.82
Packet Loss Rate%	0.10	3.70	0.00	0.20

Table-35: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

CG Road				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	65.54	4.08	177.35	39.54
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	15.31	1.67	21.97	22.30
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.54	4.44	1.56	1.55
Youtube Initial Buffer Delay (Second)	0.81	5.68	0.72	0.64
Latency (ms)-50th Percentile	59.50	31.90	17.70	28.30
Jitter (ms)	10.43	28.28	2.45	6.29
Packet Loss Rate%	1.80	3.90	0.00	0.70

Table-36: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

High Court of Gujarat, Sarkhej - Gandhinagar Highway, Sola				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	158.98	12.54	341.88	74.04
Download Session Setup Success Rate %	100.00	100.00	60.00	100.00
Upload Throughput Average (Mbits/s)	25.20	3.98	60.56	28.24
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.20	2.63	1.32	1.58
Youtube Initial Buffer Delay (Second)	0.61	1.31	0.53	0.66
Latency (ms)-50th Percentile	31.55	32.45	11.20	24.75
Jitter (ms)	3.62	31.18	5.65	4.37
Packet Loss Rate%	0.00	6.70	0.20	0.20

Table-37: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

IIM Ahmedabad Old Campus Main Gate				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	238.28	13.29	652.78	98.48
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	43.54	5.63	76.38	23.98
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.46	1.82	1.27	1.38
Youtube Initial Buffer Delay (Second)	0.73	1.08	0.51	0.74
Latency (ms)-50th Percentile	39.63	31.50	10.70	17.90
Jitter (ms)	3.51	35.78	2.44	3.54
Packet Loss Rate%	0.00	6.70	0.00	0.30

Table-38: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Iskcon Temple				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	87.84	3.57	514.66	40.60
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	13.64	1.78	84.70	7.69
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.22	2.30	1.18	1.33
Youtube Initial Buffer Delay (Second)	0.82	3.38	0.70	1.05
Latency (ms)-50th Percentile	45.40	26.53	16.88	24.10
Jitter (ms)	7.92	14.20	6.74	4.33
Packet Loss Rate%	0.40	1.10	0.00	0.30

Table-39: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Law Garden, Ahmedabad				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	71.85	7.08	265.55	81.64
Download Session Setup Success Rate %	100.00	100.00	80.00	100.00
Upload Throughput Average (Mbits/s)	13.50	2.23	51.55	23.56
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.46	3.08	1.49	1.43
Youtube Initial Buffer Delay (Second)	0.69	1.95	0.55	0.63
Latency (ms)-50th Percentile	53.00	27.00	11.45	27.70
Jitter (ms)	11.96	8.46	6.21	2.92
Packet Loss Rate%	0.50	0.00	0.10	0.00

Table-40: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Narendra Modi Stadium				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	249.90	10.38	314.62	52.05
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	24.15	10.38	33.88	13.71
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.46	1.88	1.32	1.71
Youtube Initial Buffer Delay (Second)	0.69	1.32	0.54	0.71
Latency (ms)-50th Percentile	92.00	30.18	12.98	-
Jitter (ms)	22.78	26.62	4.01	-
Packet Loss Rate%	51.90	4.10	0.00	100.00

Table-41: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-" Ping tests were failed.

Ranip Bus Stand Terminal				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	126.27	15.99	190.55	13.83
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	23.65	13.34	82.61	9.92
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.36	1.67	1.40	1.69
Youtube Initial Buffer Delay (Second)	0.65	1.28	0.59	3.43
Latency (ms)-50th Percentile	40.80	36.60	12.75	28.35
Jitter (ms)	7.78	30.59	6.87	5.94
Packet Loss Rate%	0.10	7.30	0.20	0.10

Table-42: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

RTO Ahmedabad				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	80.50	7.74	334.08	52.45
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	13.38	7.11	91.20	20.28
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.41	1.89	1.37	1.59
Youtube Initial Buffer Delay (Second)	0.71	2.73	0.55	0.62
Latency (ms)-50th Percentile	37.70	35.95	12.90	-
Jitter (ms)	2.25	31.15	3.72	-
Packet Loss Rate%	0.00	8.50	0.00	100.00

Table-43: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-" Ping tests were failed.

Sabarmati Riverfront Biodiversity Park				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	40.34	10.46	362.38	40.87
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	2.46	9.40	59.32	4.42
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	2.05	2.67	1.46	1.58
Youtube Initial Buffer Delay (Second)	3.83	1.36	0.75	0.75
Latency (ms)-50th Percentile	44.88	29.85	16.75	16.65
Jitter (ms)	10.08	25.13	2.65	2.11
Packet Loss Rate%	0.40	10.40	0.00	12.10

Table-44: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Sabarmati Riverfront, Nehru Bridge				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	12.34	17.11	216.76	12.60
Download Session Setup Success Rate %	40.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	1.78	5.31	43.33	1.23
Upload Session Setup Success Rate %	40.00	100.00	100.00	100.00
Web Browsing Delay (Second)	-	1.56	1.40	1.92
Youtube Initial Buffer Delay (Second)	-	1.51	0.53	2.70
Latency (ms)-50th Percentile	68.50	30.90	10.45	33.00
Jitter (ms)	23.03	31.19	3.33	17.36
Packet Loss Rate%	11.30	3.50	0.70	2.80

Table-45: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-"Web browse and youtube tests were failed.

4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

Overall Data Performance					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	Download Throughput Average (Mbits/s)	132.50	-	355.92	-
	Upload Throughput Average (Mbits/s)	34.05	-	55.07	-
4G	Download Throughput Average (Mbits/s)	27.25	9.63	62.74	35.17
	Upload Throughput Average (Mbits/s)	7.92	11.14	21.82	12.54

Table-46: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Ahmedabad University, Naranpark Society, Navrangpura					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	Download Throughput Average (Mbits/s)	255.52	-	623.06	-
	Upload Throughput Average (Mbits/s)	35.08	-	36.95	-
4G	Download Throughput Average (Mbits/s)	53.88	12.16	98.04	87.61
	Upload Throughput Average (Mbits/s)	9.60	6.22	15.76	30.76

Table-47: Summary of data download & upload speed 5G only & 4G only.

Note- "-"Respective technology was not observed during the test.

Alpha One Mall, Vastrapur					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	Download Throughput Average (Mbits/s)	126.36	-	316.98	-
	Upload Throughput Average (Mbits/s)	12.61	-	47.6	-
4G	Download Throughput Average (Mbits/s)	10.49	10.21	88.93	6.77
	Upload Throughput Average (Mbits/s)	5.32	5.75	16.55	0.88

Table-48: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

CG Road					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	Download Throughput Average (Mbits/s)	53.70	-	231.14	-
	Upload Throughput Average (Mbits/s)	20.41	-	11.75	-
4G	Download Throughput Average (Mbits/s)	34.74	9.09	89.81	29.41
	Upload Throughput Average (Mbits/s)	11.60	9.56	16.4	9.92

Table-49: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

High Court of Gujarat, Sarkhej - Gandhinagar Highway, Sola					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	132.48	-	397.48	-
	Upload Throughput Average (Mbits/s)	58.33	-	57.21	-
4G	Download Throughput Average (Mbits/s)	29.20	14.64	3.34	25.14
	Upload Throughput Average (Mbits/s)	6.39	13.34	6.64	6.95

Table-50: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

IIM Ahmedabad Old Campus Main Gate					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	236.74	-	671.68	-
	Upload Throughput Average (Mbits/s)	60.62	-	74.74	-
4G	Download Throughput Average (Mbits/s)	24.72	0.13	77.17	72.69
	Upload Throughput Average (Mbits/s)	6.07	7.06	16.13	18.42

Table-51: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Iskcon Temple					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	27.30	-	178.46	-
	Upload Throughput Average (Mbits/s)	18.55	-	30.52	-
4G	Download Throughput Average (Mbits/s)	11.41	0.62	32.21	22.44
	Upload Throughput Average (Mbits/s)	2.49	1.15	42.24	9.58

Table-52: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Law Garden, Ahmedabad					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	69.27	-	346.44	-
	Upload Throughput Average (Mbits/s)	21.73	-	57.8	-
4G	Download Throughput Average (Mbits/s)	56.02	1.26	81.63	50.25
	Upload Throughput Average (Mbits/s)	6.61	3.43	49.74	13.69

Table-53: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Narendra Modi Stadium					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	220.77	-	430.05	-
	Upload Throughput Average (Mbits/s)	43.78	-	31.79	-
4G	Download Throughput Average (Mbits/s)	33.20	7.69	64.75	21.75
	Upload Throughput Average (Mbits/s)	14.11	13.18	18.3	20.16

Table-54: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Ranip Bus Stand Terminal					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	94.60	-	230.86	-
	Upload Throughput Average (Mbits/s)	33.99	-	93.13	-
4G	Download Throughput Average (Mbits/s)	16.76	16.04	105.65	10.34
	Upload Throughput Average (Mbits/s)	7.14	23.68	44.41	10.97

Table-55: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

RTO Ahmedabad					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	60.18	-	149.32	-
	Upload Throughput Average (Mbits/s)	56.54	-	90.12	-
4G	Download Throughput Average (Mbits/s)	23.37	12.27	28.98	57.71
	Upload Throughput Average (Mbits/s)	18.46	11.57	16.05	17.46

Table-56: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Sabarmati Riverfront Biodiversity Park					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	129.36	-	371.36	-
	Upload Throughput Average (Mbits/s)	13.73	-	71.38	-
4G	Download Throughput Average (Mbits/s)	30.49	10.98	72.32	28.66
	Upload Throughput Average (Mbits/s)	4.78	21.54	15.28	10.18

Table-57: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Sabarmati Riverfront, Nehru Bridge					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	27.52	-	306.2	-
	Upload Throughput Average (Mbits/s)	3.39	-	57.77	-
4G	**Download Throughput Average (Mbits/s)**	2.65	11.55	24.23	9.34
	Upload Throughput Average (Mbits/s)	2.45	11.67	4.35	1.51

Table-58: Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

4.4 Railway

Drive test has been conducted on 13th May 2025 covering one railway route. (Refer Table-1)

4.4.1 Drive test route
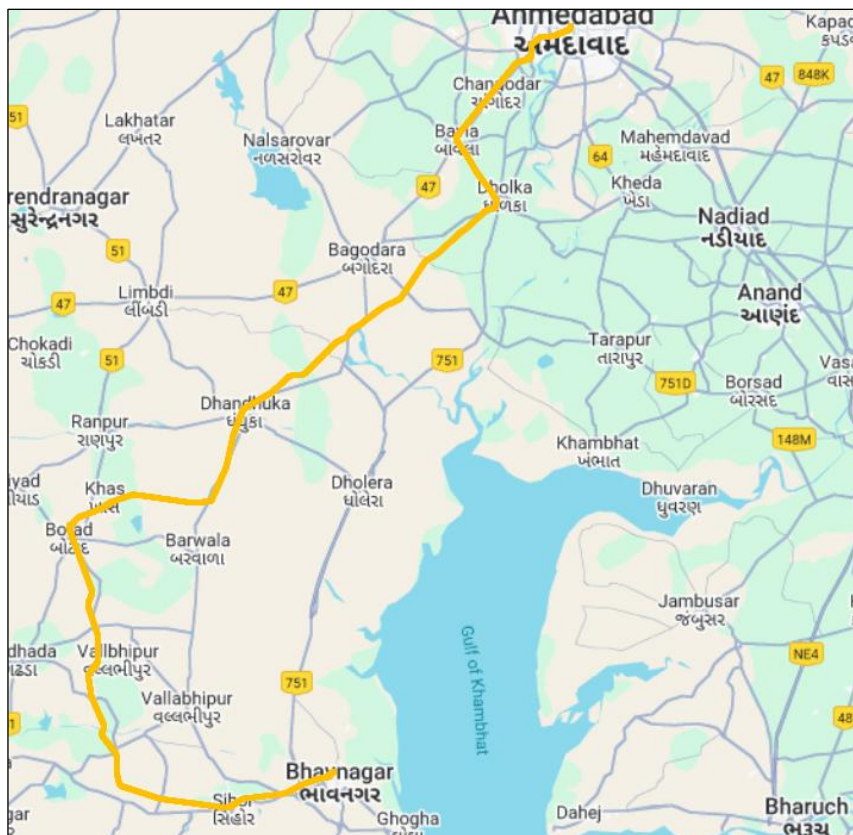
Figure-24: Drive test route railway.

4.4.2 Routes Covered

Ahmedabad to Bhavnagar passing through Sarkhej, Dholka, Dhandhuka, Botad, Dhola and Dihor.

4.4.3 Voice Performance

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	76	97	79	76
Call Setup Success Rate %	100.00	77.32	100.00	100.00
Drop Call Rate %	0.00	13.33	0.00	0.00
Call Setup Time Average (Second)	1.40	1.85	0.91	0.84
Handover Success Rate %	99.90	100.00	99.92	99.89

**Table-59:** Summary of voice call performance in network auto-selection mode.
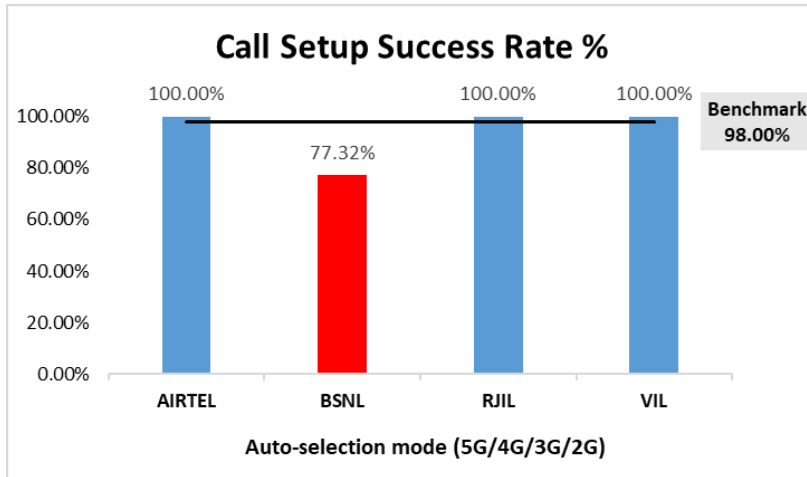
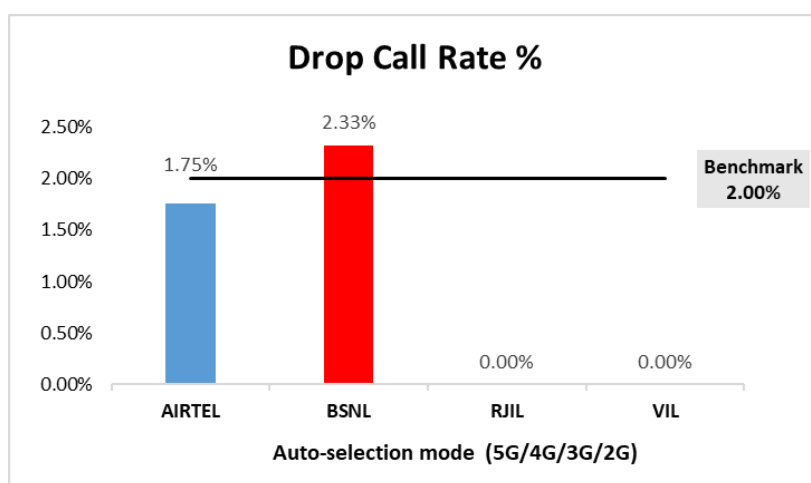**Figure-25:** Performance for call setup success rate.
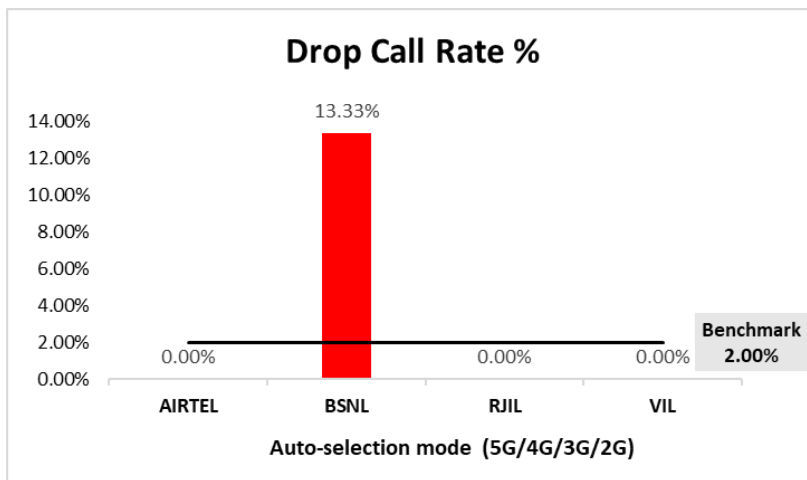
Figure-26: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	3.64%	NA	15.55%	NA
4G	96.36%	83.24%	84.45%	100.00%
3G	NA	4.47%	NA	NA
2G	0.00%	11.44%	NA	0.00%
Limited Service	0.00%	0.85%	0.00%	0.00%

Table-60: Time spent on technology during drive test.

> **Note-**
> - NA- Service provider doesn't provide services in respective technology.
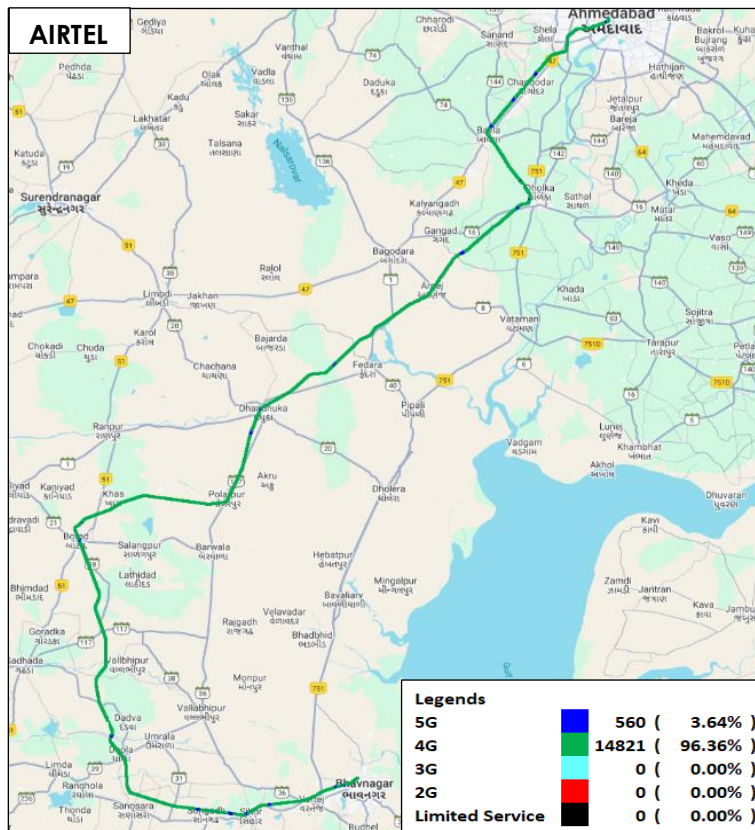
Figure-27: Serving technology plots in auto-selection mode (5G/4G/3G/2G) - AIRTEL.
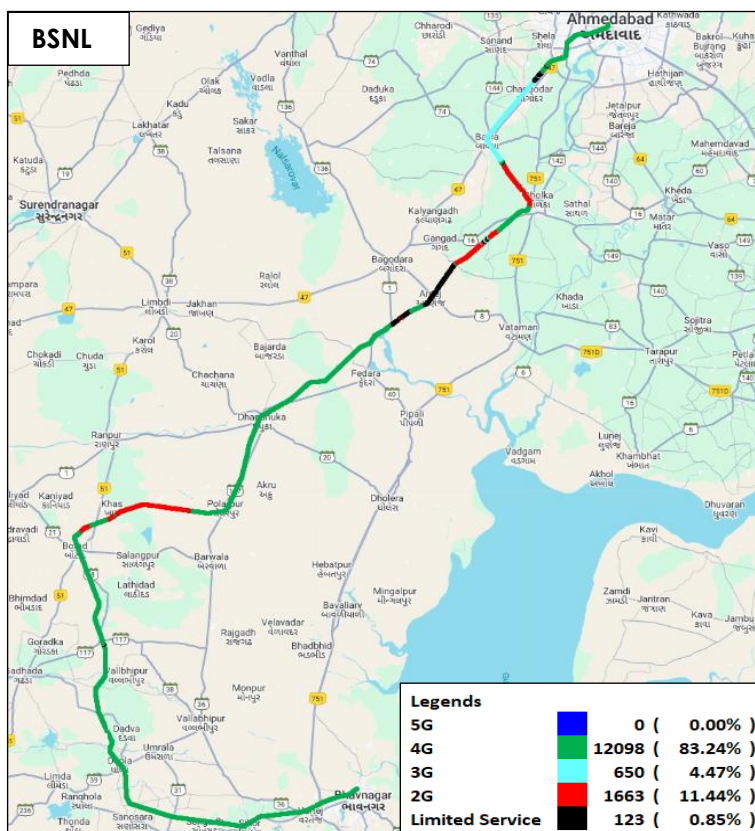
Figure-28: Serving technology plots in auto-selection mode (5G/4G/3G/2G) - BSNL.
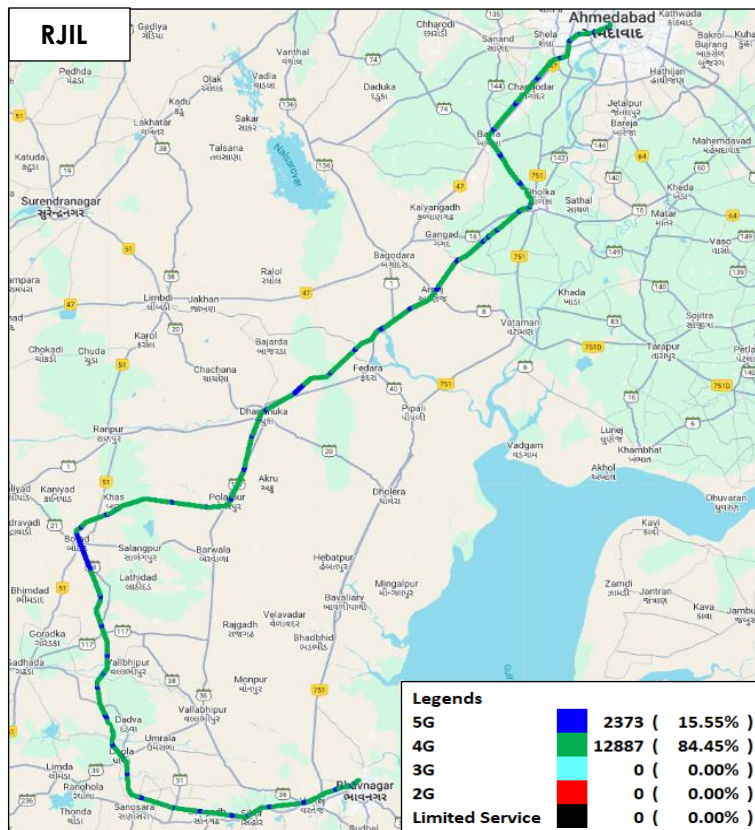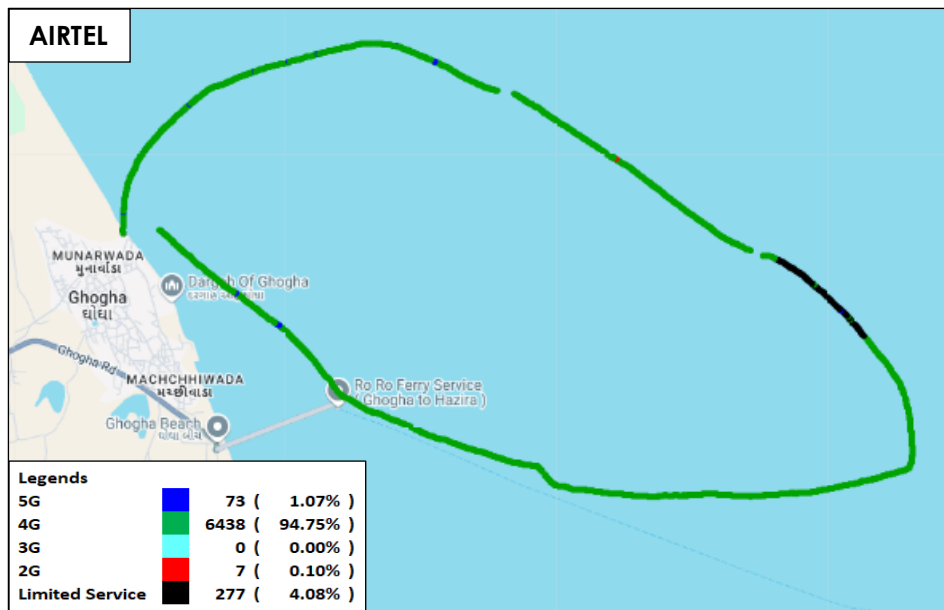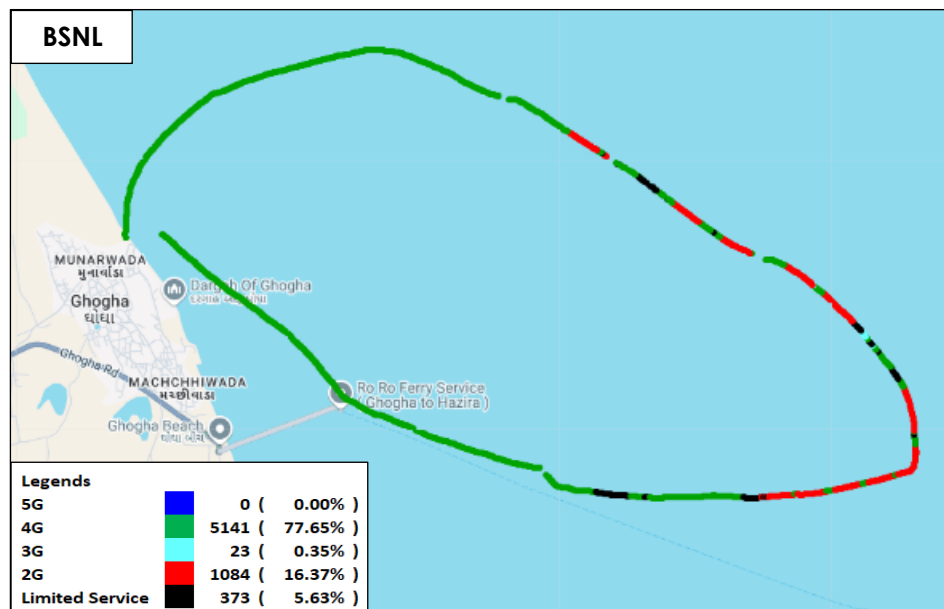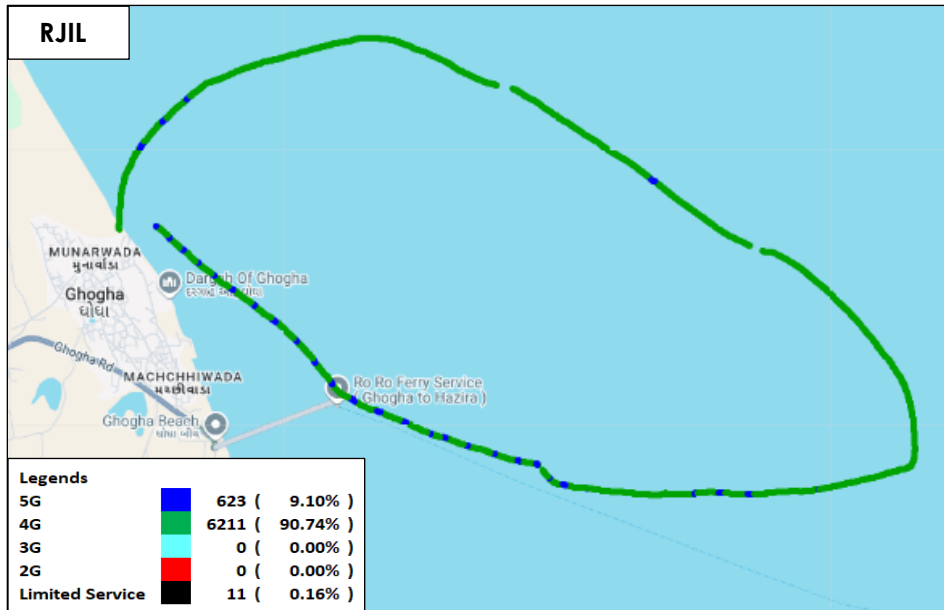
Figure-29: Serving technology plots in auto-selection mode (5G/4G/3G/2G) - RJIL.
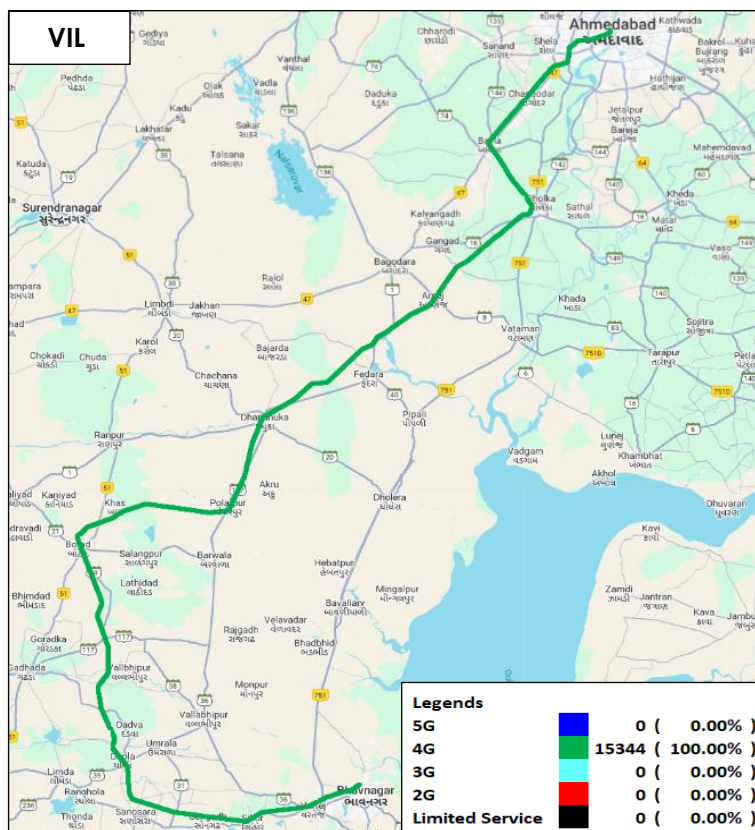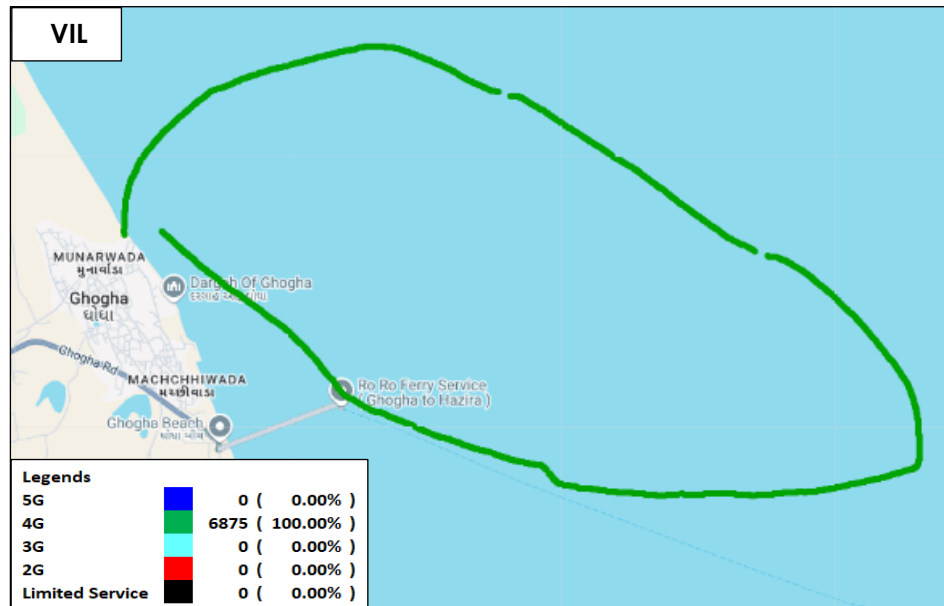

Figure-30: Serving technology plots in auto-selection mode (5G/4G/3G/2G) - VIL.

(c) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G). (Refer figure-51, 52, 53 & 54 for map view)
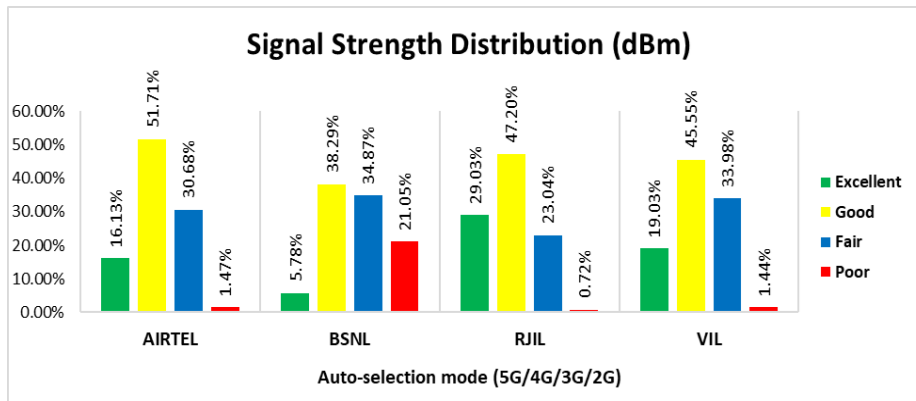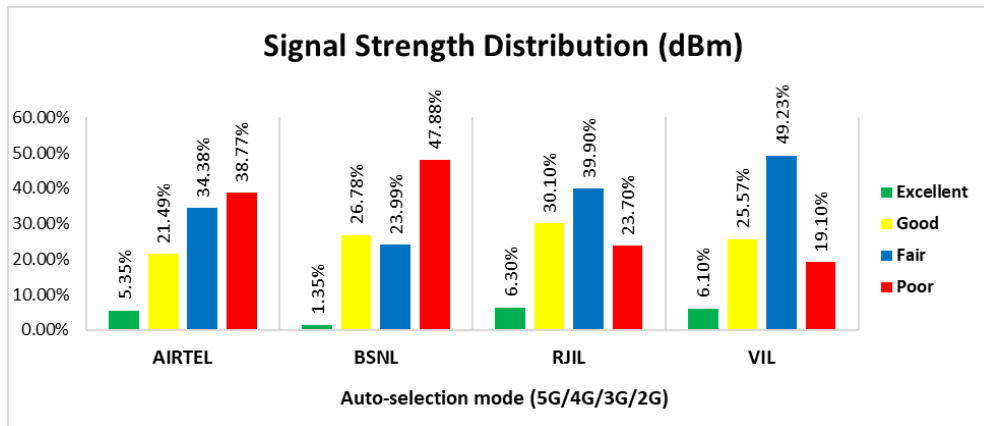

Figure-31: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

Observations:
- Airtel has 16% of samples falling in the excellent signal strength category.
- BSNL has 6% of samples falling in the excellent signal strength category.
- RJIL has 29% of samples falling in the excellent signal strength category.
- VIL has 19% of samples falling in the excellent signal strength category.

4.4.4 Data Performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	59.84	8.73	94.59	25.61
	80th Percentile	114.11	14.12	146.37	42.65
	20th Percentile	4.55	1.83	19.79	4.66
Upload Throughput (Mbits/s)	Average	14.29	7.34	14.55	12.19
	80th Percentile	22.02	12.69	21.86	17.87
	20th Percentile	3.46	1.77	4.41	5.39
Latency (ms)	50th Percentile	56.00	37.15	16.60	20.05

Table-61: Summary of Data performance in network auto-selection mode.
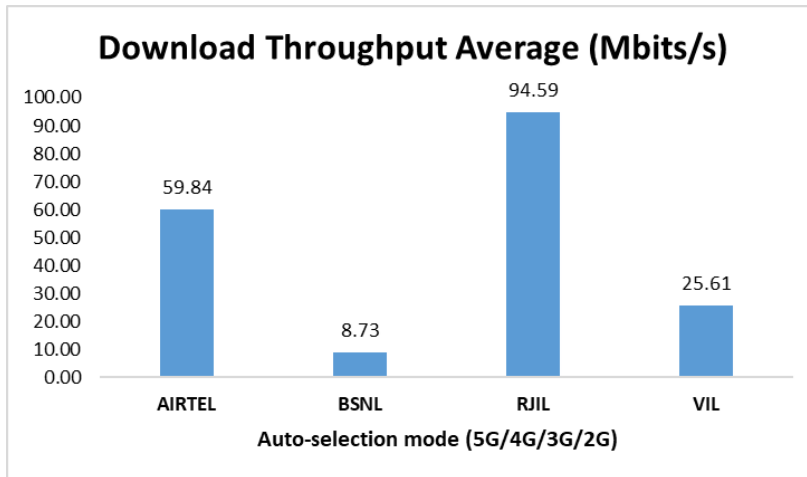
Figure-32: Download throughput.
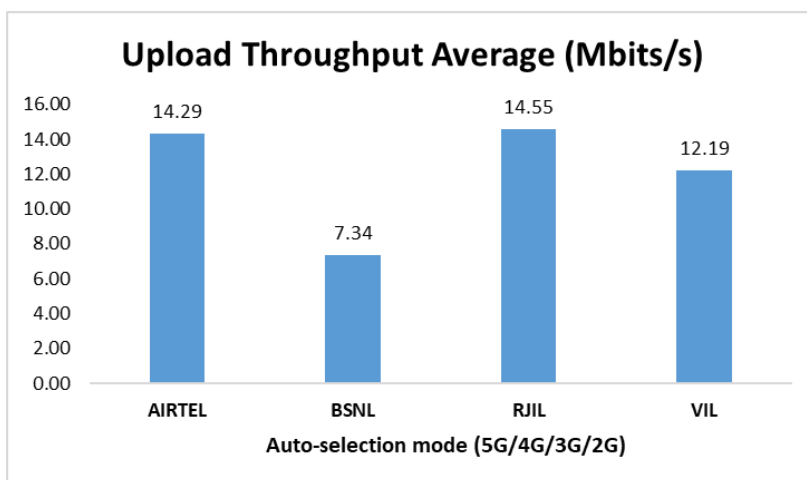
Figure-33: Upload throughput.

4.5 Coastal

Drive test has been conducted on 14th May 2025 covering one coastal route. (Refer Table-1)

4.5.1 Drive test route

Figure-34: Drive test route coastal.

4.5.2 Routes Covered

Ghogha Port, Bhavnagar (Testing started and ended at Ghogha Port).

4.5.3 Voice Performance

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	63	76	63	61
Call Setup Success Rate %	90.48	56.58	100.00	100.00
Drop Call Rate %	1.75	2.33	0.00	0.00
Call Setup Time Average (Second)	2.25	2.10	1.26	0.83
Handover Success Rate %	100.00	100.00	98.70	100.00

Table-62: Summary of voice call performance in network auto-selection mode.
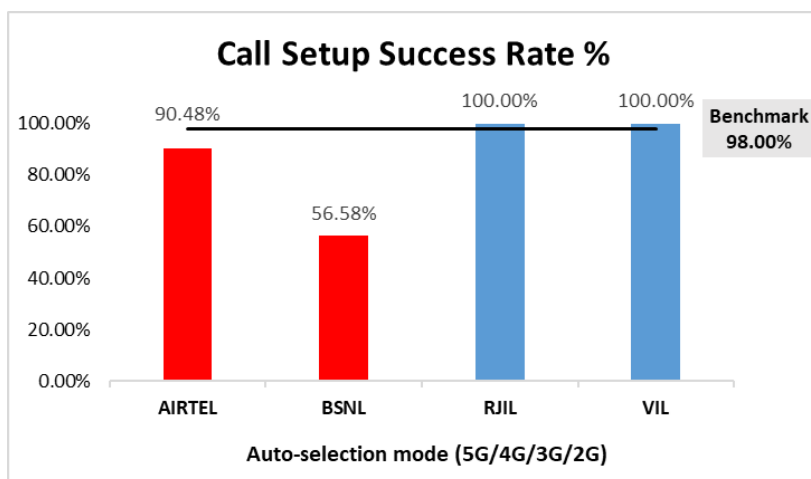
Figure-35: Performance for call setup success rate.

Figure-36: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	1.07%	NA	9.10%	NA
4G	94.75%	77.65%	90.74%	100.00%
3G	NA	0.35%	NA	NA
2G	0.10%	16.37%	NA	0.00%
Limited Service	4.08%	5.63%	0.16%	0.00%

Table-63: Time spent on technology during drive test.

> **Note-**
> - NA- Service provider doesn't provide services in respective technology.

Figure-37: Serving technology plots in auto-selection mode (5G/4G/3G/2G) - AIRTEL.

Figure-38: Serving technology plots in auto-selection mode (5G/4G/3G/2G) - BSNL.

Figure-39: Serving technology plots in auto-selection mode (5G/4G/3G/2G) - RJIL.

Figure-40: Serving technology plots in auto-selection mode (5G/4G/3G/2G) - VIL.

(c) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G). (Refer figure-55, 56, 57 & 58 for map view)

Figure-41: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

Observations:

- Airtel has 5% of samples falling in the excellent signal strength category.
- BSNL has 1% of samples falling in the excellent signal strength category.
- RJIL has 6% of samples falling in the excellent signal strength category.
- VIL has 6% of samples falling in the excellent signal strength category.

4.5.4 Data Performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	25.39	1.75	41.57	13.81
	80th Percentile	23.95	3.16	83.85	21.20
	20th Percentile	0.84	0.10	0.26	6.00
Upload Throughput (Mbits/s)	Average	4.77	4.96	9.08	3.21
	80th Percentile	6.60	7.37	13.84	4.40
	20th Percentile	1.18	1.77	1.34	1.10
Latency (ms)	50th Percentile	77.00	33.65	28.85	24.00

Table-64: Summary of Data performance in network auto-selection mode.
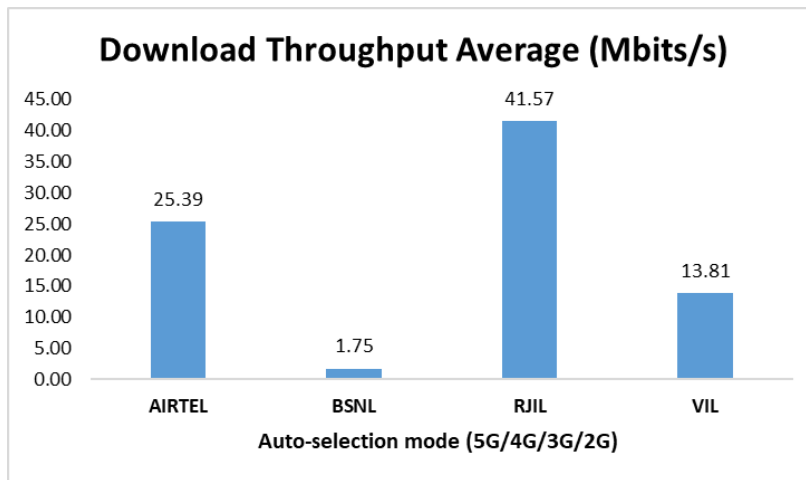
Figure-42: Download throughput.
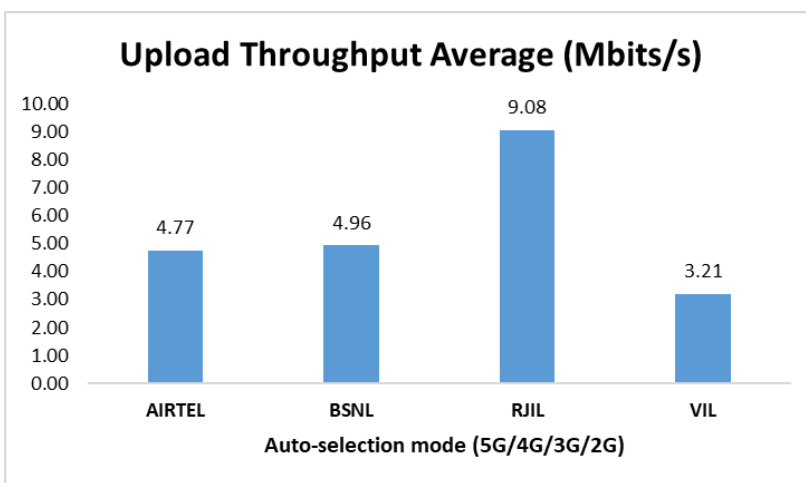
Figure-43: Upload throughput.

5. Voice & Data Key findings

5.1 Overall Voice

1. Call Setup Success Rate:

a) Airtel, BSNL and VIL have 98.74%, 97.77% and 98.96% call setup success rate respectively in 3G/2G network mode. (refer table-3)

b) Airtel, BSNL, RJIL and VIL have 99.28%, 84.77%, 100.00% and 99.88% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

c) Airtel has 100% call setup success rate while calling on peer service provider's network, while BSNL, RJIL and VIL have block call rate for inter-operator calls. (refer table-9)

2. Call Setup Time:

a) Airtel, BSNL and VIL call setup time is 5.40, 2.75 & 4.52 seconds respectively in 3G/2G network mode. (refer table-3)

b) Airtel, BSNL, RJIL & VIL call setup time is 1.40, 1.59, 0.70 & 0.80 seconds respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

3. Drop Call Rate:

a) Airtel, BSNL and VIL drop call rate is 0.43%, 2.69% & 0.42% respectively in 3G/2G network mode. (refer table-3)

b) Airtel, BSNL, RJIL and VIL drop call rate is 0.12%, 3.98% 0.00% & 0.12% respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

4. Call Silence/Mute Rate:
In packet switched network (4G/5G) BSNL, VIL, Airtel and RJIL have 7.61%, 0.71%, 0.18% & 0.18% silence call rate respectively. Further BSNL has higher RTP packet loss rate in downlink (10.55%) compared to VIL (0.53%), Airtel (0.17%) and RJIL (0.07%). In uplink the RTP packet loss rate is higher for BSNL (5.74%) compared to VIL (0.58%), Airtel (0.21%) and RJIL (0.16%). (refer table-6)

5.2 Overall Data

1. Data download and upload performance (Overall i.e. LSA):

a) Airtel, BSNL, RJIL and VIL average download speeds are 123.48 Mbps, 6.81 Mbps, 231.24 Mbps and 46.21 Mbps respectively. (refer table-11)

b) Airtel, BSNL, RJIL and VIL average upload speeds are 22.58 Mbps, 4.65 Mbps, 41.04 Mbps and 15.92 Mbps respectively. (refer table-11)

2. Data download and upload performance (static i.e. while stationary):

a) Airtel, BSNL, RJIL and VIL average download speeds are 118.64 Mbps, 9.90 Mbps, 368.88 Mbps and 53.06 Mbps respectively. (refer table-33)

b) Airtel, BSNL, RJIL and VIL average upload speeds are 17.40 Mbps, 5.39 Mbps, 61.60 Mbps and 15.35 Mbps respectively. (refer table-33)

3. Data session setup success rate (static i.e. while stationary):

a) Airtel, BSNL, RJIL and VIL have 95.00%, 96.67%, 95.00% and 100.00% download session setup success rate respectively. (refer table-33)

b) Airtel, BSNL, RJIL and VIL have 95.00%, 98.33%, 100.00% and 100.00% upload session setup success rate respectively. (refer table-33)

5.3 Operator wise Key Findings

1. Airtel:

Voice

- 98.74% call setup success rate and 0.43% drop call rate have been observed in 3G/2G network mode for LSA & city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)

- 99.28% call setup success rate and 0.12% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for railway drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-59)

- 90.48% call setup success rate and 1.75% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for coastal drive. Performance is not meeting the benchmark of 98.00% for call setup success rate while within the benchmark of 2.00% for drop call rate. (refer table-62)

Data

- Airtel has average download speed of 123.48 Mbps and average upload speed of 22.58 Mbps for LSA. (refer table-11)

- Airtel has average download speed of 145.43 Mbps and average upload speed of 26.11 Mbps across the measured routes for city drive. (refer table-19)

- Alpha One Mall Vastrapur, CG Road, Iskcon Temple, Law Garden Ahmedabad, RTO Ahmedabad, Sabarmati Riverfront Biodiversity Park and Sabarmati Riverfront Nehru Bridge have less download speed (less than 100 Mbps) out of total 12 hotspots for auto-selection mode (5G/4G/3G/2G). (refer table-35, 36, 39, 40, 43, 44 & 45)

- Alpha One Mall Vastrapur, CG Road, Iskcon Temple, Law Garden Ahmedabad, RTO Ahmedabad, Sabarmati Riverfront Biodiversity Park and Sabarmati Riverfront Nehru Bridge have less upload speed (less than 20 Mbps) out of total 12 hotspots in auto-selection mode (5G/4G/3G/2G). (refer table-35, 36, 39, 40, 43, 44 & 45)

- Airtel has average download speed of 59.84 Mbps and average upload speed of 14.29 Mbps across the measured routes for railway drive. (refer table-61)

- Airtel has average download speed of 25.39 Mbps and average upload speed of 4.77 Mbps across the measured routes for coastal drive. (refer table-64)

2. BSNL:

Voice

- 97.77% call setup success rate and 2.69% drop call rate have been observed in 3G/2G network mode for LSA & city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)

- 84.77% call setup success rate and 3.98% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 87.38% call setup success rate and 3.66% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 95.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for all hotspot locations. Performance is not meeting the benchmark of 98.00% for call setup success rate while within the benchmark of 2.00% for drop call rate. (refer table-20)

- 77.32% call setup success rate and 13.33% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for railway drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-59)

- 56.58% call setup success rate and 2.33% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for coastal drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-62)

Data

- BSNL has average download speed of 6.81 Mbps and average upload speed of 4.65 Mbps for LSA. (refer table-11)

- BSNL has average download speed of 6.36 Mbps and average upload speed of 3.94 Mbps across the measured routes for city drive. (refer table-19)

- Ahmedabad University Naranpark Society Navrangpura, Alpha One Mall Vastrapur, CG Road, Iskcon Temple, Law Garden Ahmedabad and RTO Ahmedabad have less download speed (less than 10 Mbps) out of total 12 hotspots for auto-selection mode (5G/4G/3G/2G). (refer table-34, 35, 36, 39, 40 & 43)

- Ahmedabad University Naranpark Society Navrangpura, Alpha One Mall Vastrapur, CG Road and Iskcon Temple have less upload speed (less than 2 Mbps) out of total 12 hotspots in auto-selection mode (5G/4G/3G/2G). (refer table-34, 35, 36 & 39)

- BSNL has average download speed of 8.73 Mbps and average upload speed of 7.34 Mbps across the measured routes for railway drive. (refer table-61)

- BSNL has average download speed of 1.75 Mbps and average upload speed of 4.96 Mbps across the measured routes for coastal drive. (refer table-64)

3. RJIL:

Voice

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for railway drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-59)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for coastal drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-62)

Data
- RJIL has average download speed of 231.24 Mbps and average upload speed of 41.04 Mbps for LSA. (refer table-11)

- RJIL has average download speed of 267.79 Mbps and average upload speed of 47.97 Mbps across the measured routes for city drive. (refer table-19)

- RJIL has average download speed of 94.59 Mbps and average upload speed of 14.55 Mbps across the measured routes for railway drive. (refer table-61)

- RJIL has average download speed of 41.57 Mbps and average upload speed of 9.08 Mbps across the measured routes for coastal drive. (refer table-64)

4. VIL:
Voice
- 98.96% call setup success rate and 0.42% drop call rate have been observed in 3G/2G network mode for LSA & city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)

- 99.88% call setup success rate and 0.12% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 99.83% call setup success rate and 0.17% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for railway drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-59)

- 100.00% call setup success rate and 0.00% drop call rate have been observed for auto-selection mode (5G/4G/3G/2G) respectively for coastal drive.

Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-62)

Data

- VIL has average download speed of 46.21 Mbps and average upload speed of 15.92 Mbps for LSA. (refer table-11)

- VIL has average download speed of 53.36 Mbps and average upload speed of 17.96 Mbps across the measured routes for city drive. (refer table-19)

- Sabarmati Riverfront Nehru Bridge has less upload speed (less than 2 Mbps) out of total 12 hotspots in auto-selection mode (5G/4G/3G/2G). (refer table-45)

- VIL has average download speed of 25.61 Mbps and average upload speed of 12.19 Mbps across the measured routes for railway drive. (refer table-61)

- VIL has average download speed of 13.81 Mbps and average upload speed of 3.21 Mbps across the measured routes for coastal drive. (refer table-64)

6. Annexure

6.1 Route wise coverage map

6.1.1 City
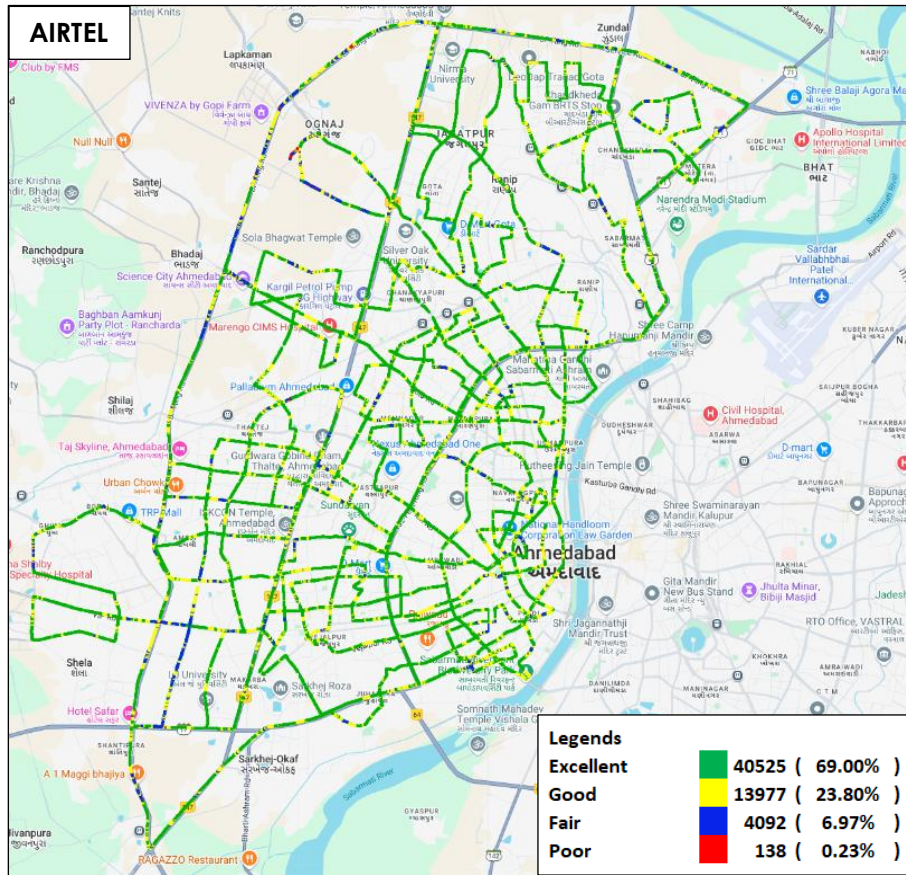
Figure-44: Signal strength 3G/2G network mode – AIRTEL.
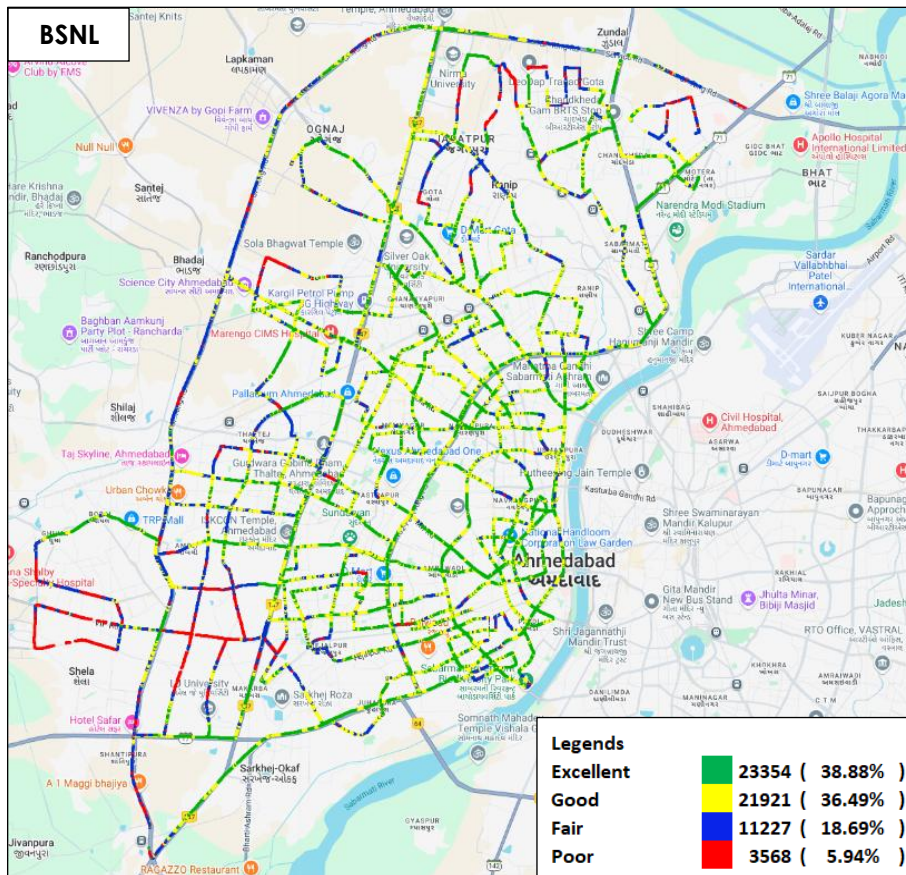
Figure-45: Signal strength 3G/2G network mode – BSNL.
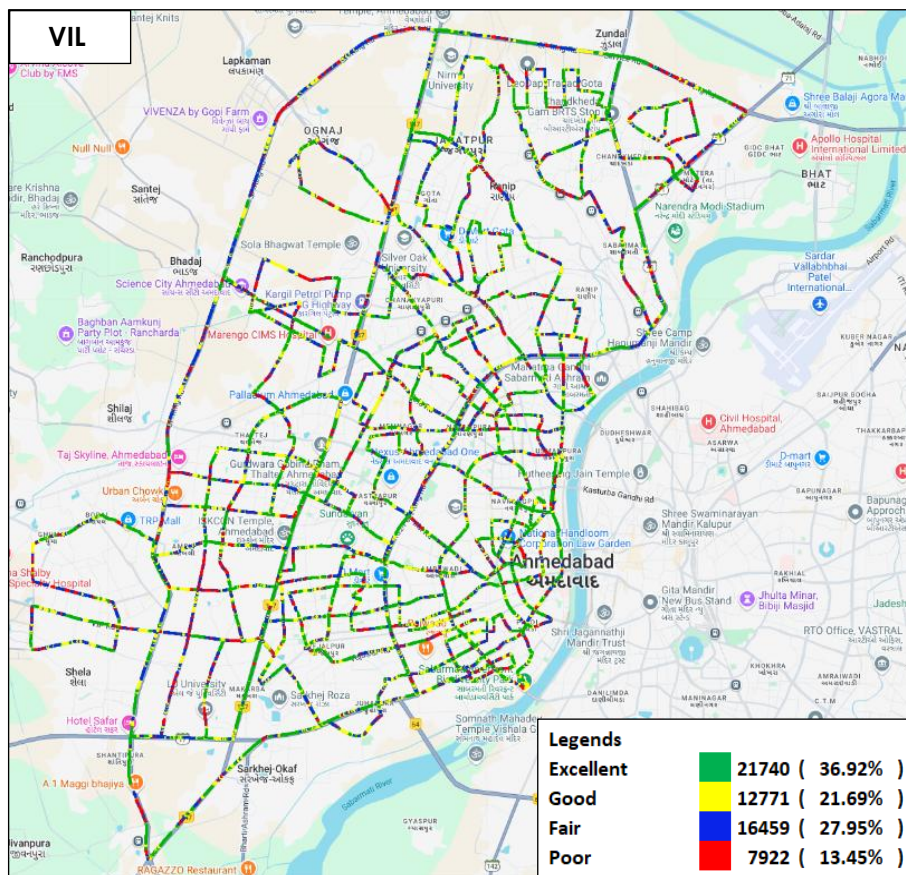
Figure-46: Signal strength 3G/2G network mode – VIL.
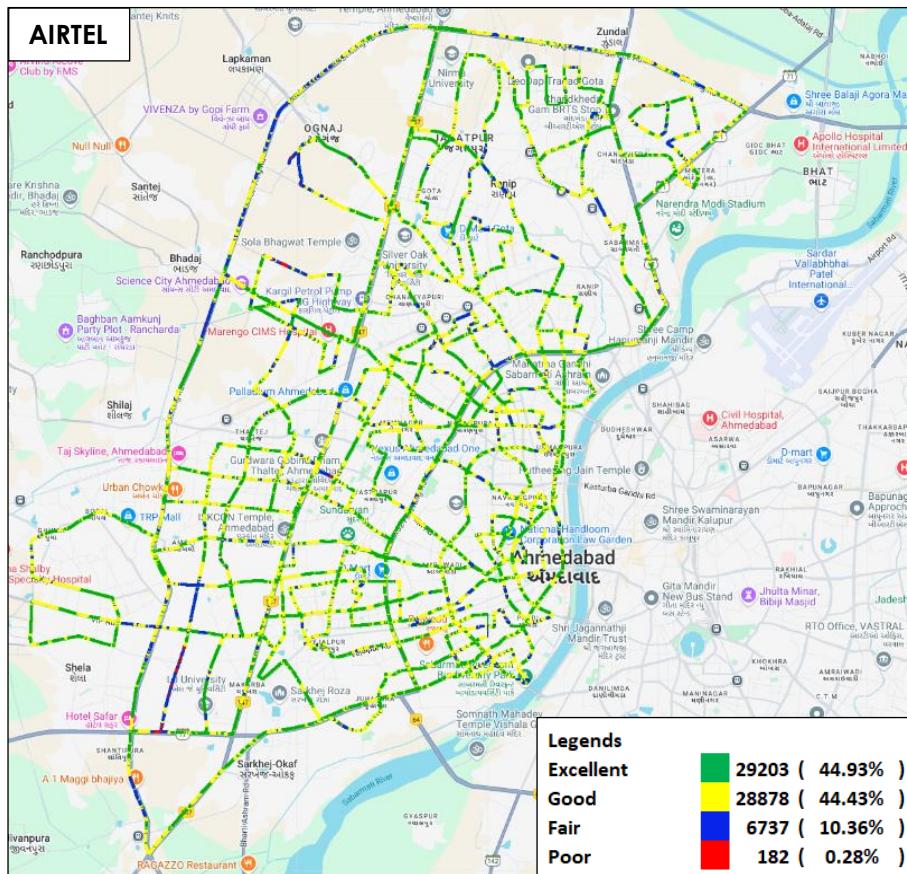
Figure-47: Signal strength auto-selection mode 5G/4G/3G/2G – AIRTEL.

Legends		
Excellent		29203 (44.93%)
Good		28878 (44.43%)
Fair		6737 (10.36%)
Poor		182 (0.28%)
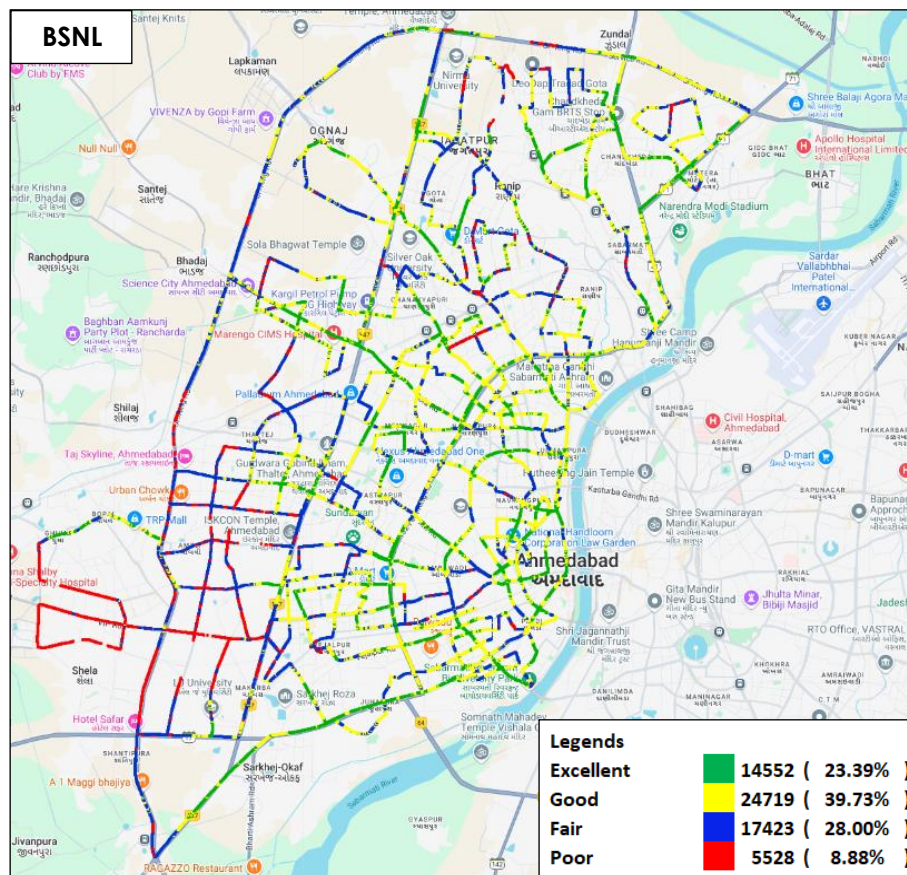
Figure-48: Signal strength auto-selection mode 5G/4G/3G/2G – BSNL.

Legends		
Excellent		14552 (23.39%)
Good		24719 (39.73%)
Fair		17423 (28.00%)
Poor		5528 (8.88%)

Legends		
Excellent	46797	(72.58%)
Good	14664	(22.74%)
Fair	2970	(4.61%)
Poor	45	(0.07%)
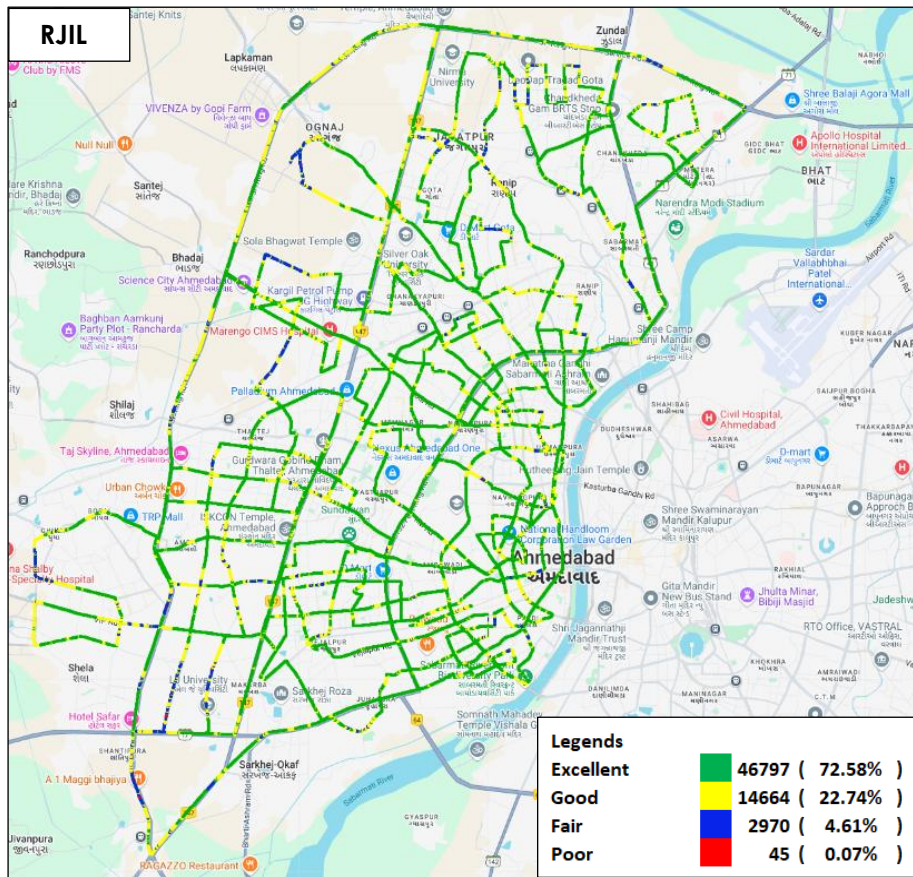
Figure-49: Signal strength auto-selection mode 5G/4G/3G/2G – RJIL.

Legends		
Excellent	34212	(53.22%)
Good	24784	(38.56%)
Fair	5240	(8.15%)
Poor	43	(0.07%)
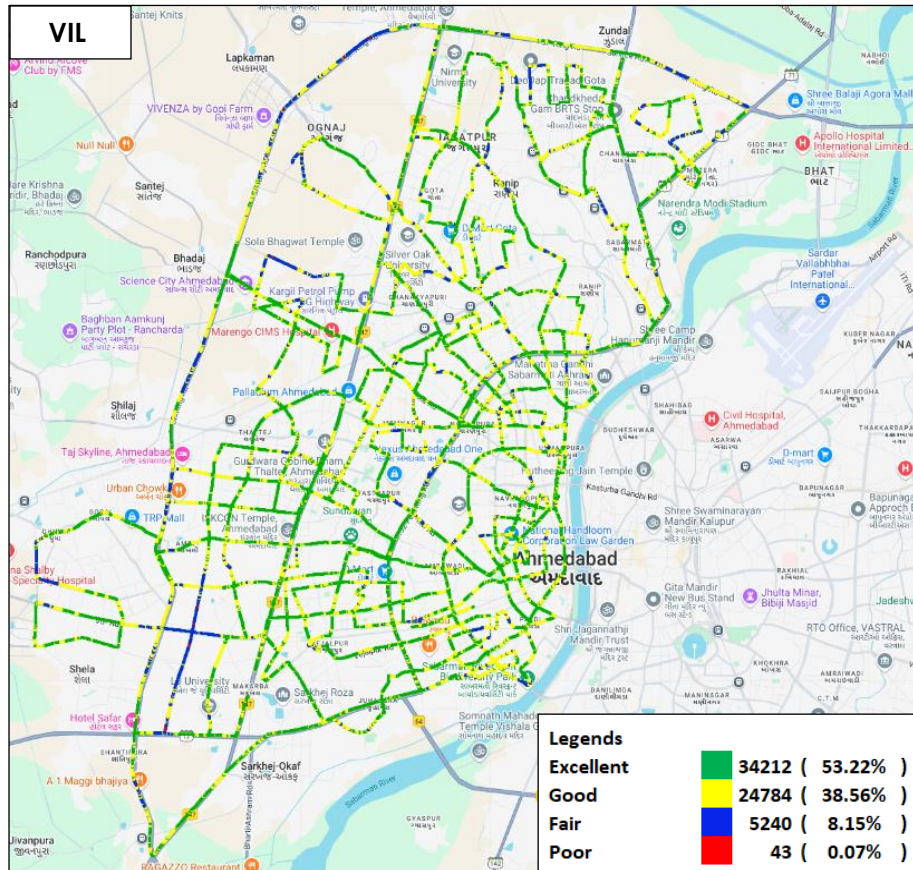
Figure-50: Signal strength auto-selection mode 5G/4G/3G/2G – VIL.

6.1.2 Railway

i) Ahmedabad to Bhavnagar

Legends		
Excellent		2462 (16.13%)
Good		7891 (51.71%)
Fair		4682 (30.68%)
Poor		225 (1.47%)
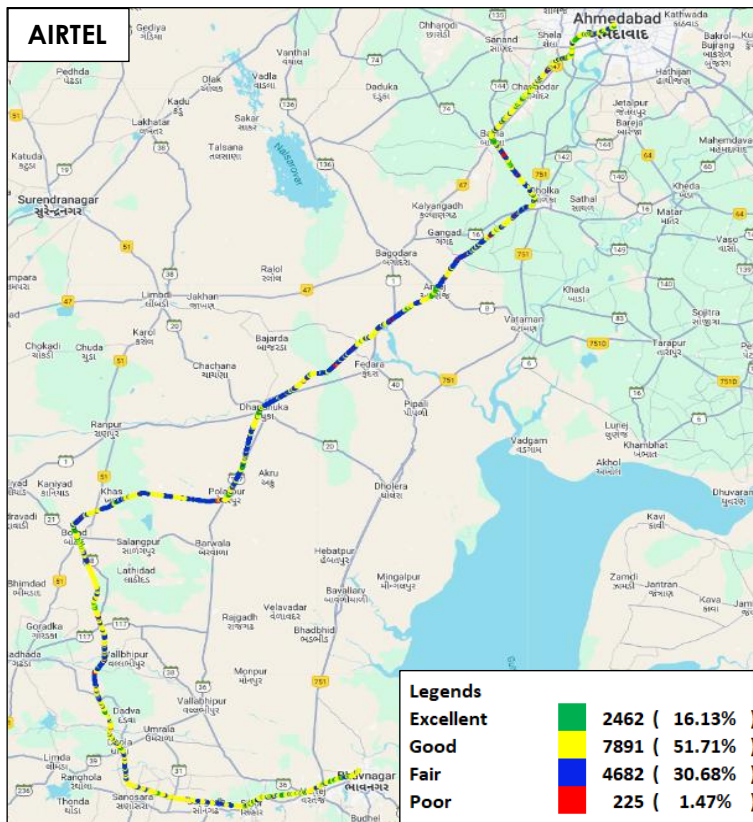
Figure-51: Signal strength auto-selection mode 5G/4G/3G/2G – AIRTEL.

Legends		
Excellent		813 (5.78%)
Good		5382 (38.29%)
Fair		4902 (34.87%)
Poor		2959 (21.05%)
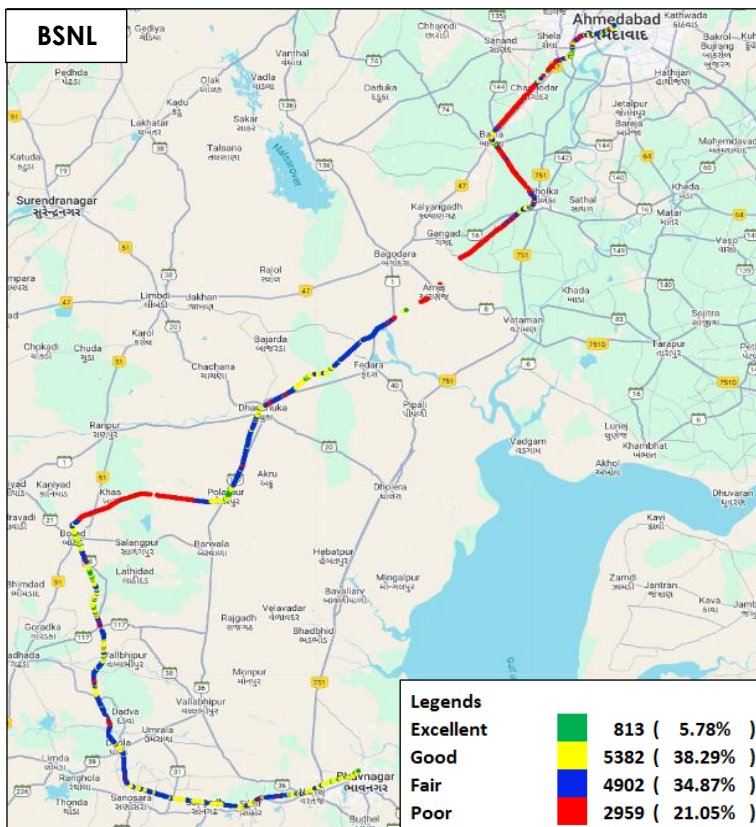
Figure-52: Signal strength auto-selection mode 5G/4G/3G/2G – BSNL
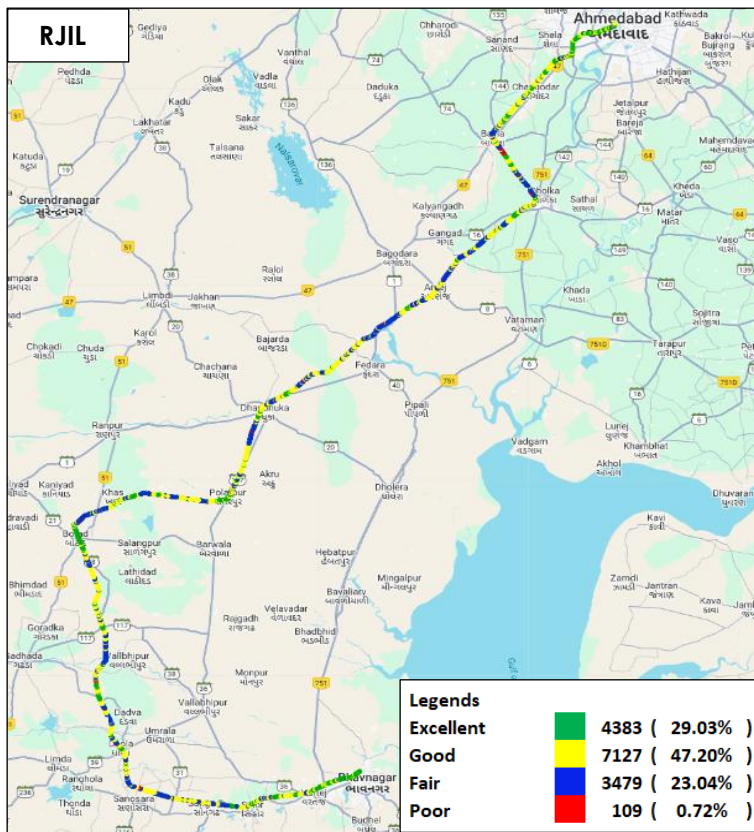
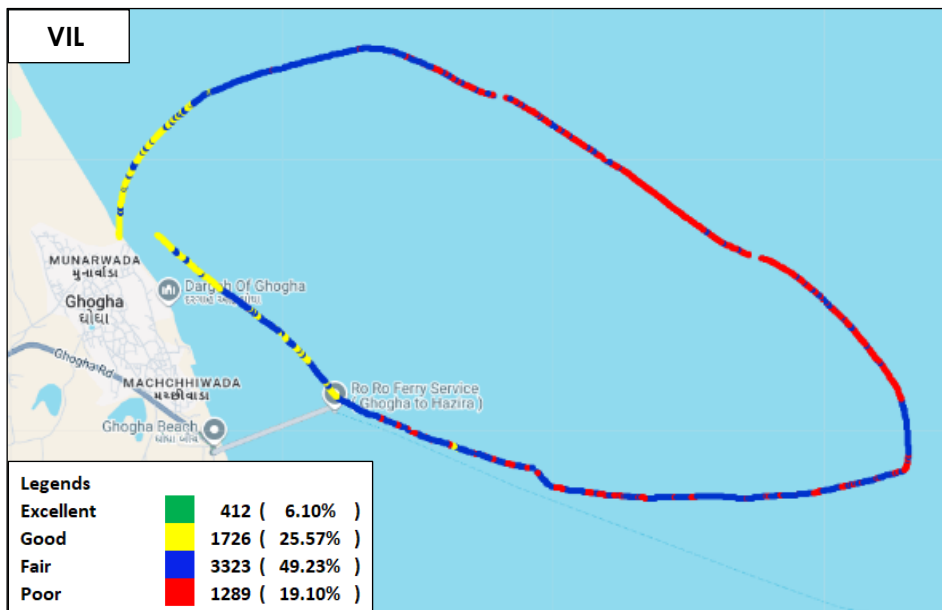**Figure-53:** Signal strength auto-selection mode 5G/4G/3G/2G – RJIL

Legends
Excellent		4383 (29.03%)
Good		7127 (47.20%)
Fair		3479 (23.04%)
Poor		109 (0.72%)
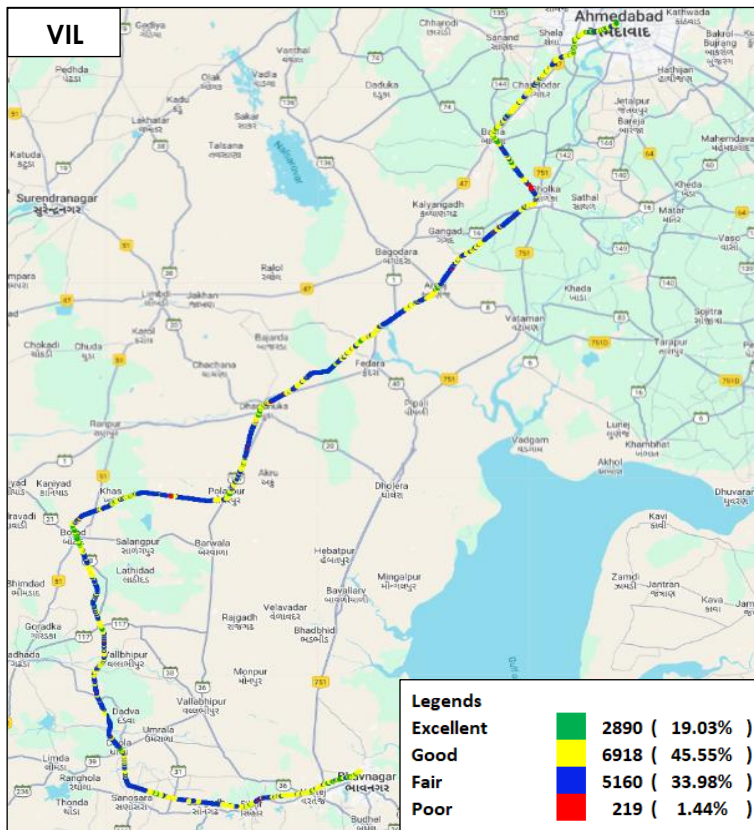
Figure-54: Signal strength auto-selection mode 5G/4G/3G/2G - VIL.

Legends
Excellent		2890 (19.03%)
Good		6918 (45.55%)
Fair		5160 (33.98%)
Poor		219 (1.44%)

6.1.3 Coastal

i) Ghogha Port, Bhavnagar
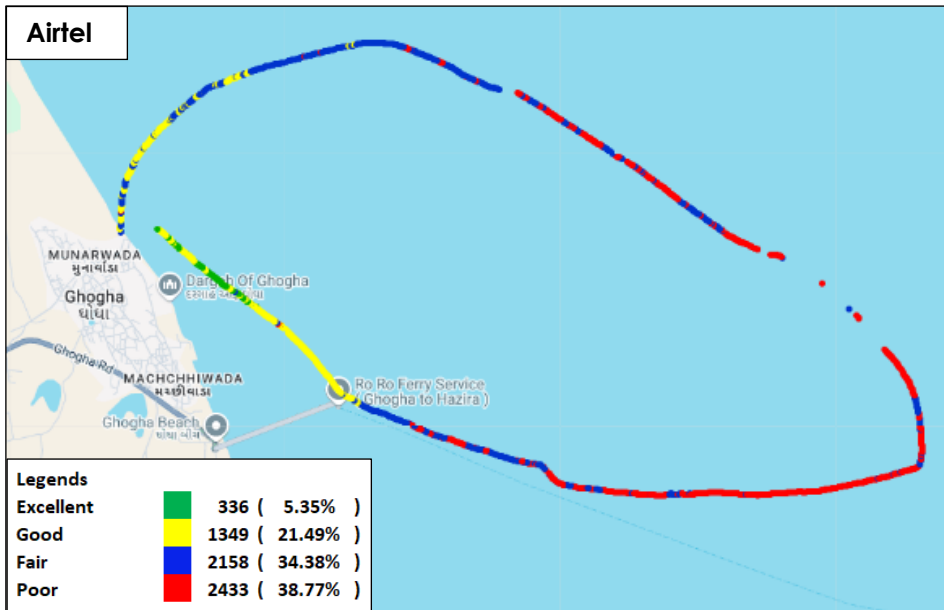
Figure-55: Signal strength auto-selection mode 5G/4G/3G/2G – AIRTEL.
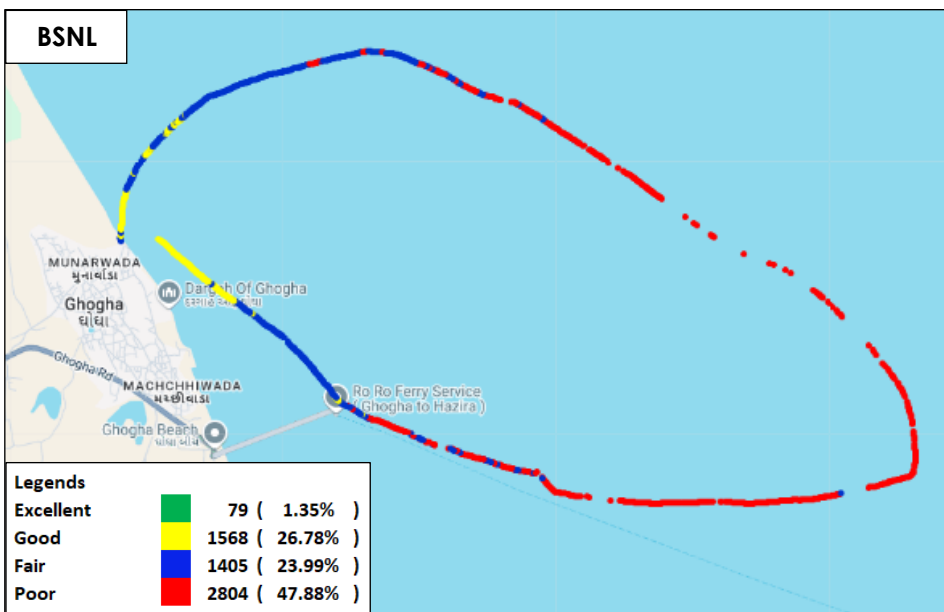
Figure-56: Signal strength auto-selection mode 5G/4G/3G/2G – BSNL.
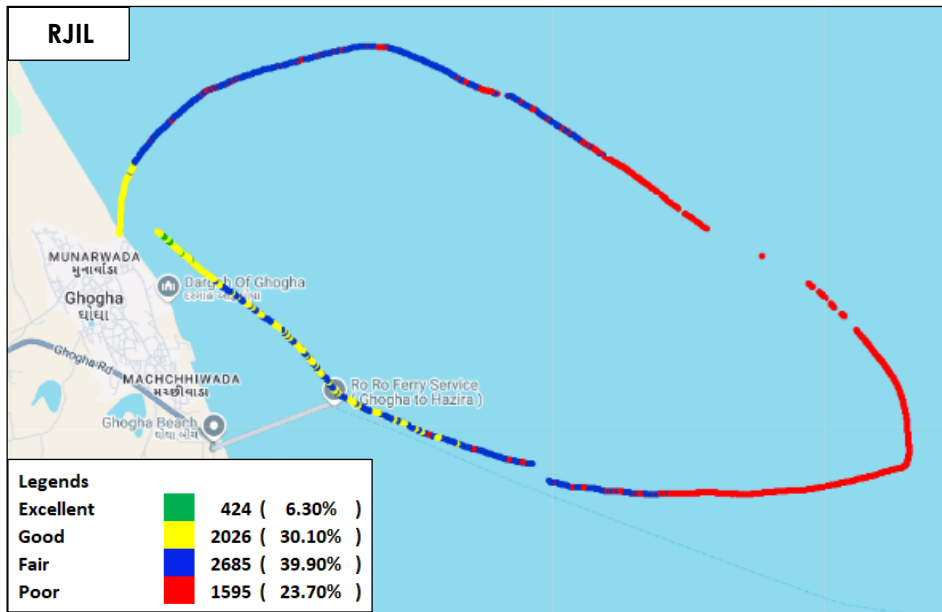
Figure-57: Signal strength auto-selection mode 5G/4G/3G/2G – RJIL.

Figure-58: Signal strength auto-selection mode 5G/4G/3G/2G – VIL.

7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1**: OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2**: Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software**: Azenqos Engineering capable Applications to capture actual user experience.

7.1 Appendix-I

7.1.1 Drive test setup

Voice Call		
Call details	**Technology**	**Detail**
Call Setup Timeout	• 3G/2G auto mode- switch Call • 5G/4G/3G/2G auto mode- switch Call • 5G/4G MOS Call	30 Sec
Call Duration		90/180 Sec
Wait/ Guard Time		15 Sec

Table-65: Voice test detail

> **Note-**
> - There is 15 sec wait time after locking and before starting first call in 3G/2G call.
> - 10 calls to be made at each Hotspot location.
> - Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
> - Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.
> - 180 Sec calls were made only in highway & railway route drive.

Data Test		
Test Type	**Technology**	**Detail**
HTTP/FTP Download	5G/4G/3G/2G Auto Mode	500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
HTTP/FTP Upload		250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
YouTube Streaming		20 Sec Video & 25 sec Timeout (Only at Hotspot)
Web Browsing		3 popular websites (www.google.co.in, www.irctc.co.in, www.sbi.co.in) 20 sec timeout (only at Hotspot)

Latency		25 count- Dynamic 1000 count- Hotspot Payload- 42 bytes in all drive

Table-66: Data test detail

Note- • 5 Data iteration to be done at each hotspot location. • Minimum 5 iteration to be made during the walk test. Iteration count will be increased based on walk test distance. • Ping test to be performed only once at hotspot location. • Youtube & Web browsing test to be performed at static location only. • All values are taken up to two decimal places with round off. • Download and upload testing has been done on FTP server for Airtel, BSNL & RJIL. (Airtel, BSNL & RJIL not provided HTTP server) • VIL download and upload testing is done on HTTP Server.
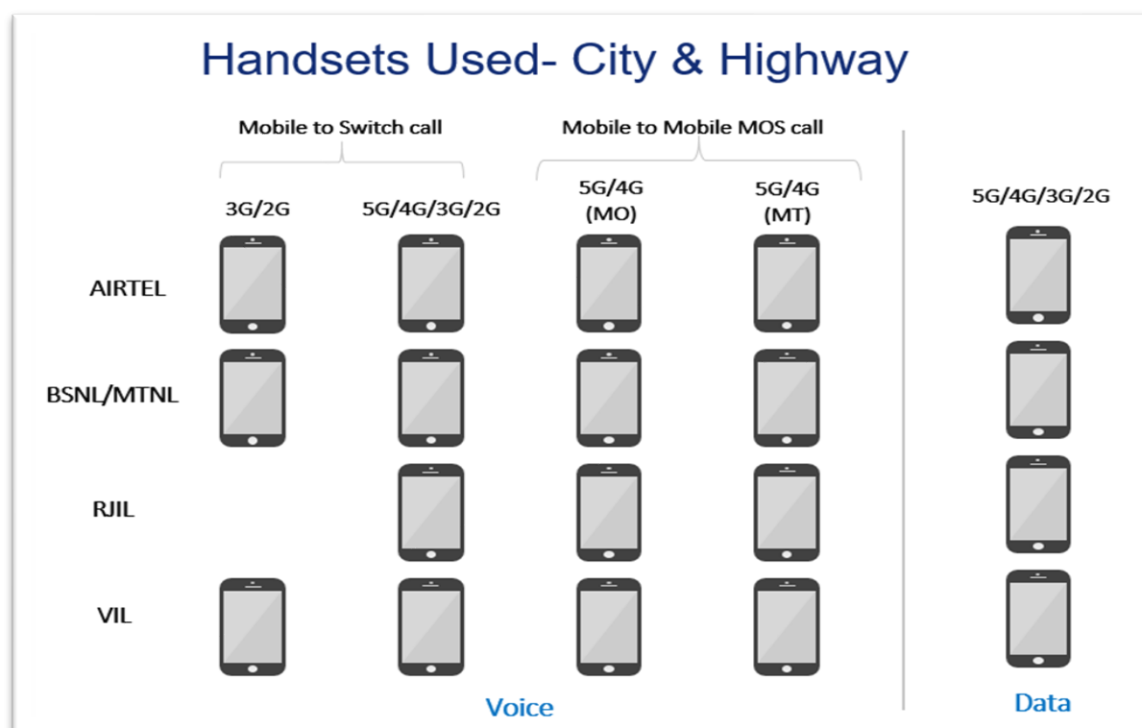
Figure-59: Number of handsets used in city & highway drive

MO: Mobile originating
MT: Mobile terminating

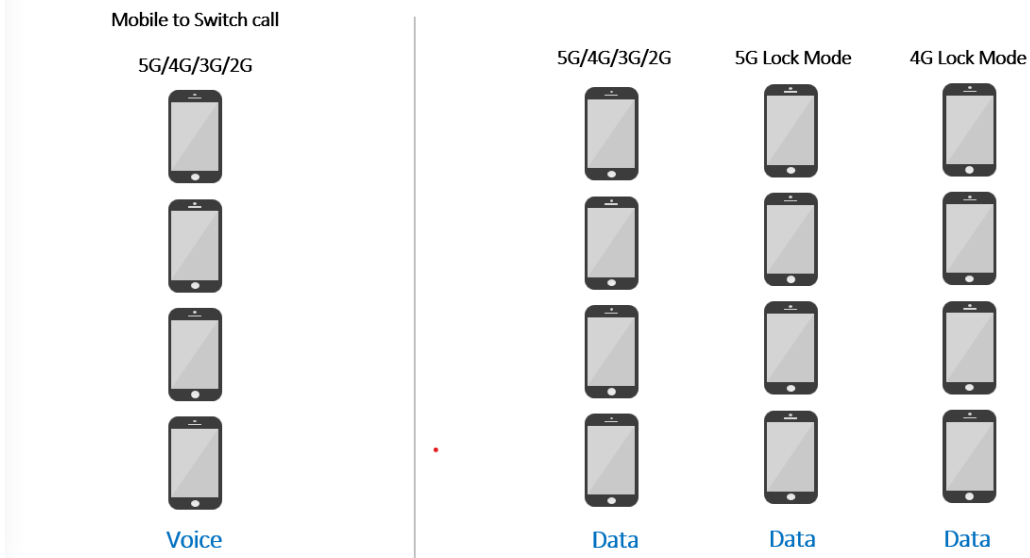## Handsets Used- Railway/Metro/Walk Test/ Hotspot & Coastal Area

Mobile to Switch call

5G/4G/3G/2G

Voice

5G/4G/3G/2G   5G Lock Mode   4G Lock Mode

Data   Data   Data

Figure-60: Number of handsets used in railway/metro/walktest/hotspot & coastal area

> **Note-** 4G & 5G Lock mode testing has been performed at hotspot location only.

7.1.2 Drive test Methodology
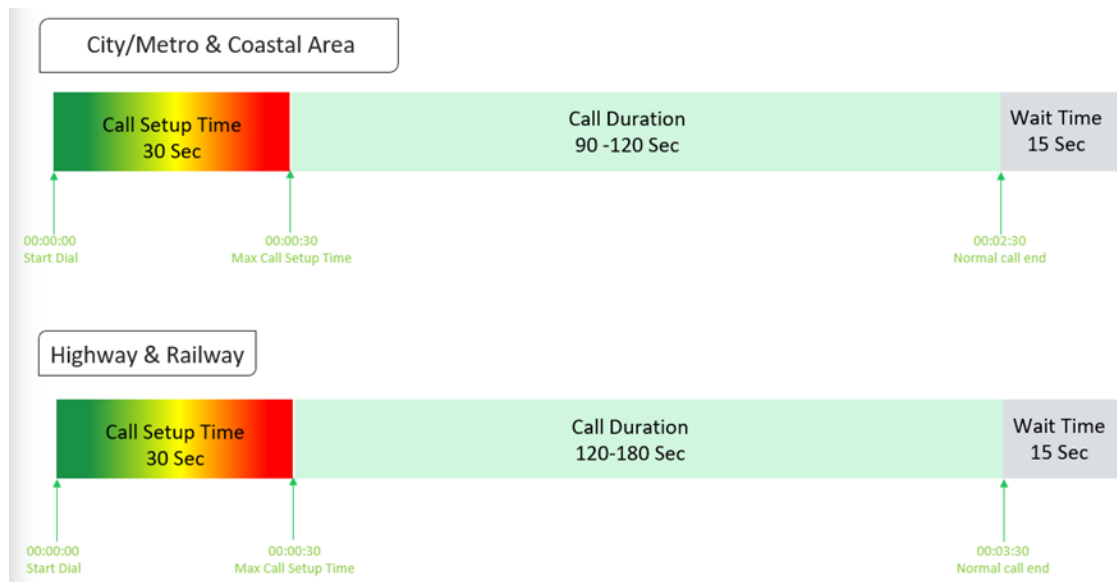
(a) Dynamic voice testing (on the move)

City/Metro & Coastal Area

| Call Setup Time 30 Sec | Call Duration 90 -120 Sec | Wait Time 15 Sec |

00:00:00 Start Dial   00:00:30 Max Call Setup Time   00:02:30 Normal call end

Highway & Railway

| Call Setup Time 30 Sec | Call Duration 120-180 Sec | Wait Time 15 Sec |

00:00:00 Start Dial   00:00:30 Max Call Setup Time   00:03:30 Normal call end

Figure-61: Voice test script for city/railway/metro/highway & coastal area

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

(b) Hotspot voice testing

Figure-62: Voice test script for walktest/hotspot

- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
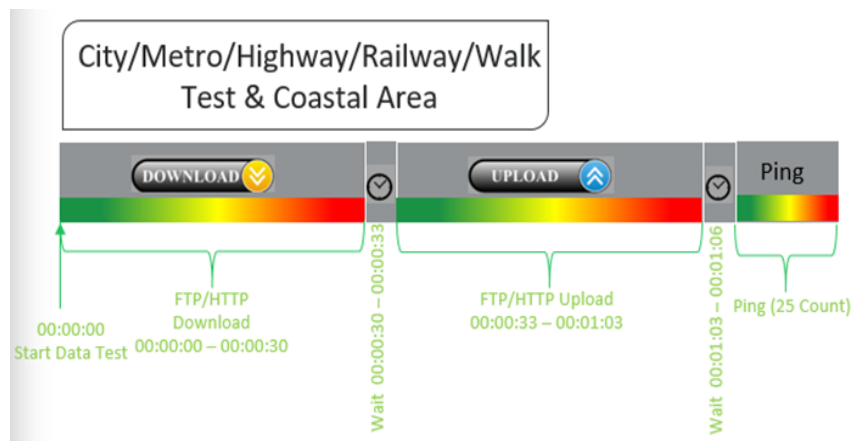
(c) Dynamic Data (internet) test

Figure-63: Data test script used in city/metro/railway/highway/walk test & coastal area
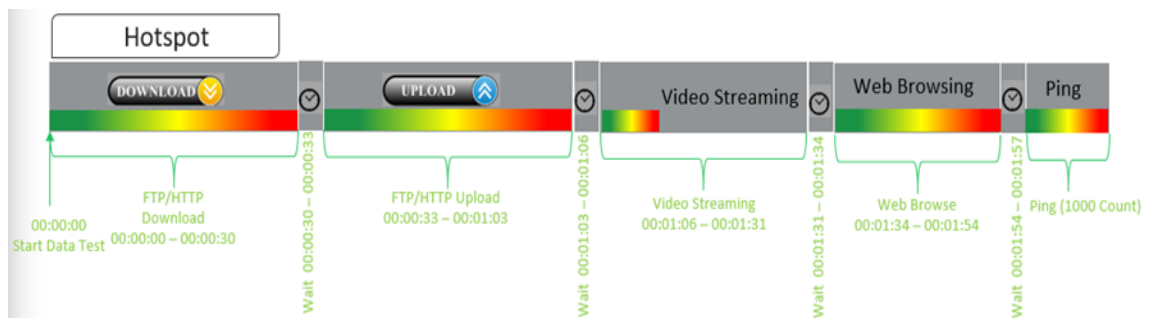
(d)   Static Data(internet) testing

Figure-64: Data test script used at hotspot

- 5 Data iteration done at each hotspot location.
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- Only 1 ping iteration (with 1000 Count) done at hotspot location.

7.2 Appendix-II

7.2.1 Network Performance Parameters for Voice calls

Parameter Name	Definition
Call Setup Success Rate	(i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup: (a) Call attempt is made (b) The signaling channel is allocated (c) The call is routed to the outwards path of the terminating network (d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement. CSSR = (Total Call Established/ Total Call Attempt) *100 As per QoS Regulation 2024 benchmark value is **>=98%**
Drop Call Rate	Drop call represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network Drop Call Rate = (Total Drop Call/Total Call Established) *100 As per QoS Regulation 2024 benchmark value is **<=2%**
Call Setup Time	Time taken from call initiate to call alerting/ringing. Call Setup Time = T2- T1 T2- Ringing (VoLTE/VoNR) & Alerting (for WCDMA & GSM), T1- Invite (VoLTE/VoNR) & CM Service Request (for WCDMA & GSM)
Voice Quality (MOS)	Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as: Excellent: MOS $\geq$ 4 and < 5 Good : MOS $\geq$ 3 and < 4 Fair : MOS $\geq$ 2 and < 3 Poor : MOS $\geq$ 1 and < 2
Handover Success Rate	Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100 Handover type which are considered- 2G Inter & Intra cell, 3G Soft & IRAT, 4G Inter & Intra frequency & SRVCC, 5G Inter & Intra frequency & 5G to 4G handovers.
Silence Call	A call which has $\geq$ 4 sec continuous RTP gap is considered as a Silence Call. Silence call rate = (count of silence call / Total calls established) *100 If a call observes multiple silence count >=4 sec in a particular established call it has been taken as one silent event.

	The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If Si is the RTP timestamp from packet i, and Ri is the time of arrival in RTP timestamps units for packet i, then for two packets i and j the inter-arrival jitter D can be expressed as: **D(i,j) = (Rj - Ri) - (Sj - Si)** The interarrival jitter is calculated continuously as each data packet i is received from source SSRC_n, using this difference D for that packet and the previous packet i-1 in order of arrival (not necessarily in sequence), according to the formula **J(i) = J(i-1) + (|D(i-1,i)| - J(i-1))/16 or 8**
Jitter	
Downlink Packet Drop Rate	Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE)
Uplink Packet Drop Rate	Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).
Signal Strength	Signal strength is the signal power level received by the wireless user. <table><tr><td rowspan="2">Parameter Name</td><td rowspan="2">Technology</td><td colspan="4">Signal Strength (dBm)</td></tr><tr><td>Excellent</td><td>Good</td><td>Fair</td><td>Poor</td></tr><tr><td>Rx Level</td><td>GSM</td><td>0 to ≥ -65</td><td><-65 to ≥ -75</td><td><-75 to ≥-85</td><td><-85 to min</td></tr><tr><td>RSCP</td><td>WCDMA</td><td>0 to ≥ -70</td><td><-70 to ≥ -80</td><td><-80 to ≥ -90</td><td><-90 to min</td></tr><tr><td>RSRP</td><td>LTE</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr><tr><td>SS_RSRP</td><td>NR</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr></table>

Table-67: Network performance parameter and definition voice

7.2.2 Network Performance Parameters Data tests

Parameter Name	Definition
Download Speed (Mbps)	The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device. Download Speed = Total bytes transferred during download / Total time for transfer • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data
Upload Speed (Mbps)	The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server. Upload Speed = Total bytes transferred during upload / Total time for transfer. • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.
Download Session Setup Success Rate	(total download session established (successfully connected to server)/ total download session attempt) *100. This KPI has been calculated for Hotspot only.

Upload Session Setup Success Rate	(total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.
Web Page Download Time	Web browsing test is used to measure performance in terms of opening a web/HTTP page. Time taken to open the web page successfully is considered as web browsing delay/web page download time.
Video Streaming Delay	The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.
Latency	Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again. The Latency is measured in milliseconds (ms). To calculate the one-way latency we just do half of the round-trip time. 50th percentile of one way latency has been reported.
Jitter	Measure of variation in time in arrival of packets from a source to destination The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL IPDV(i) = D(i) – D(i-1) then Stdvs of IPDV is considered as jitter.
Packet Loss Rate	Number of packets lost out of total packet transferred during test. Packet loss rate = (Total packet lost / Total packet sent) *100 * Packet delay (using ping) >90 ms considered as packet loss and included in packet loss rate. * Packet loss rate is calculated based on ICMP * 90th percentile for Packet loss rate has been reported in overall Hotspot performance summary.

Table-68: Network performance parameter and definition Data

Disclaimer: The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.