# Operator Assisted Drive Test Report Sitamarhi, Sheohar and East Champaran Districts, Bihar May, 2025 (RO, Kolkata)

#### **Key Performance Indicators (KPIs):**

The following TSPs could not meet the KPIs benchmark as stated below—

AIRTEL - Rx Quality in 4G (SINR) network.

**BSNL\*\***- Drop Call Rate, Block Call Rate and Call Setup Success Rate in 2G network and Rx Quality in 4G (SINR) network.

VIL- Rx Quality in 2G network and 4G (SINR) network.

RJIO-Rx Quality in 4G (SINR) network.

\*\*-Voice calls over the 4G network of BSNL were not tested as VolTE is not enabled in the 4G network. Only data services were tested on 4G.

The Operator Assisted Drive Test has been carried out by Regional Office, Kolkata with the help of Service Providers in Sitamarhi, Sheohar and Purba Champaran Districts and surrounding areas including National Highway 227 on 22<sup>nd</sup> and 23<sup>rd</sup> May 2025 from 08.30 AM to 07.45 PM. The drive test covered drive route of 451 KMs (approx) over a period of two days. Approximately 465 + calls were made for each of the 6 networks: three 2G networks, and three 4G networks covering four TSPs.

Overview Voice Summary Data Summary

## **Overview**

**Sitamarhi** is one of the districts in the Indian state of Bihar. Dumra is the administrative headquarters of this district. The district is a part of the Tirhut Division and is located along the border of Nepal.

**Sheohar** is an administrative district of Bihar in India. The district headquarters are located at Sheohar, and the district is a part of Tirhut Division.

**East Champaran** or **Purvi Champaran** is an administrative district in the Tirhut division of the state of Bihar in India. The district headquarter is located at Motihari.

The test results obtained from these drive tests were utilized to assess the network quality for Voice and Data services in terms of:

Voice: Coverage, Quality, Call Setup Success Rate, Drop Call Rate and Block Call Rate.

**Data:** Download Throughputs and Upload Throughputs.

**Voice Tests:** Calls were made for 120 secs duration with wait time of 15 secs between call in 2G/3G on auto mode and 4G/5G on auto mode. Three 2G networks, one 3G network, Three 4G networks covering 4 unique TSPs were tested.

**Data Tests:** Dynamic Data Service Testing was performed along same route in 3G/4G/5G on auto mode. 250 MB file were downloaded and 125 MB file were uploaded from FTTP server in TSP's own server. Static Data Service Testing was also performed in 3G/4G/5G on auto mode covering 4 unique TSPs were tested.

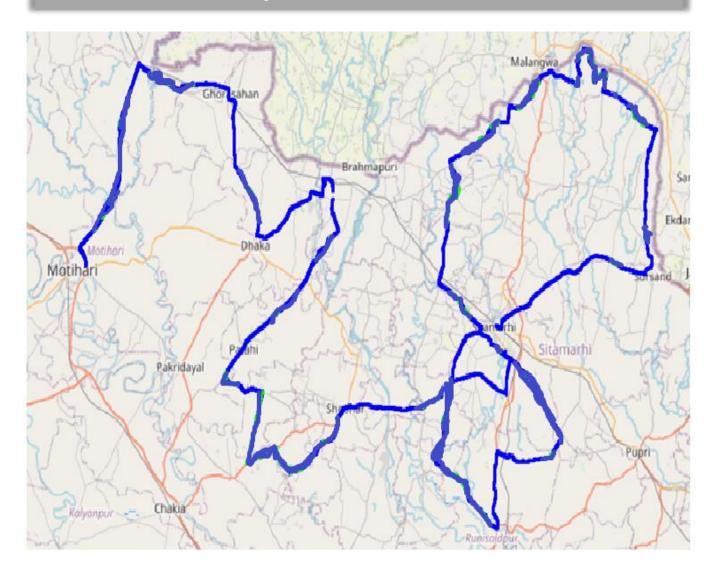
Service	Static Data Service Testing- Specifications		
Download	250 MB in 3G/ 4G / 5G on auto mode		
Upload	125 MB in 3G/ 4G / 5G on auto mode		
Web Browsing	3 links of e- commerce website www.amazon.in, www.flipkart.com and PayTm		
Video Steaming	100 Sec Video & 25 sec Timeout		
Latency	512 Bytes packet 1000 count on TSP own server using Ping.		

Technology/ TSP	AIRTEL	BSNL	RJIO	VODAFONE-IDEA
2G	YES	YES	NO	YES
3G	NO	NO	NO	NO
4G	YES	YES	YES	YES
TOOL USED	TEMS	NIMO	X-CAL	TEMS

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## **Overview**

#### **Voice & Dynamic Data Test Drive Route**



#### Drive Routes: Sitamarhi, Sheohar and East Champaran Districts

**DAY-1** Sitamarhi Railway Station – Jawaharlal Nehru Memorial College – Majhauli Bazar – Middle School – Middle School , Sanbarsa – Dayan Chhapra Panchayat Office – Dr. Ganesh Ray Degree College—D.M Office, Sitamarhi – MS Manik Chowk Sanskrit Middle School –Garha Branch Post Office – RNTS College Morsand, Runnisaidpur – Bhandari Bazar – Dema Pull Chowk – Janaki Sthan Mandir.

**DAY-2** Janaki Stadium – Dubba Ghat Bridge – Collectoriate Sheohar – Lalgarh High School –Lalgarh Chhawni Hospital – Shekpurwa bazar bus stand – Govt. Middle School – Block Office, Bargania –Post Office, Dhaka, Bairgania – Motihari Dhaka Bus Stop, Motihari – Virta Chowk – Chauradano Bus Stand

#### **Data Service Test- Static Locations**

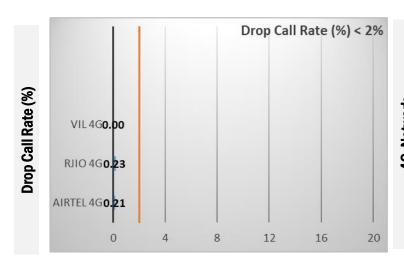
Static Locations				
Sitamarhi Railway Station				
Janaki Stadium, Sitamarhi				

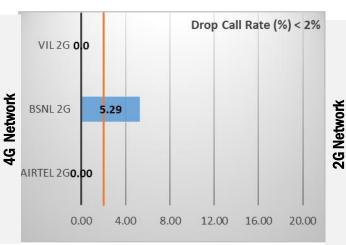
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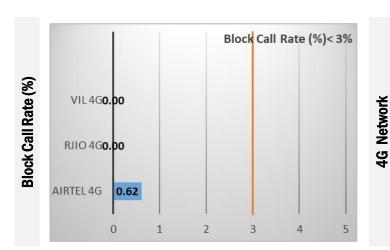
## **Voice Calls**

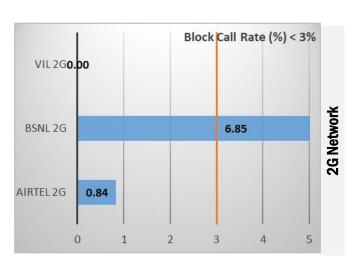
#### **Key Observations**

**QoS compliance** of the TSPs for Voice across technologies 2G/3G/4G-VoLTE:









I/DI-	<b>2</b> G			4G-VolTE		
KPIs	AIRTEL	BSNL	VIL	AIRTEL	RJIO	VIL
Drop Call Rate %	0	5.29	0.00	0.21	0.23	0.00
Block Call Rate %	0.84	6.85	0.00	0.62	0.00	0.00

- a) All TSPs have met the 2% QOS benchmark of Drop Call Rate (DCR%) except BSNL (2G) network.
- b) All TSPs have met the 3% QOS benchmark of Block Call Rate (BCR%) except BSNL (2G) network

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# **Voice Calls**

#### Coverage

a) Percentage of coverage samples for 2G ≥ -85 dBm.

		2G	
TSPs	AIRTEL	BSNL	VIL
Coverage %	72.40	72.77	77.30

b) Percentage of coverage samples for 4G ≥ -110 dBm.

	4G			
TSPs	AIRTEL	BSNL	RJIO	VIL
Coverage	88.33	70.39	83.31	84.87

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# Summary

Voice Call	2G			
Voice Call	AIRTEL	BSNL	VIL	
Call Attempt	474	467	282	
Blocked Call Rate (%)	0.84	6.85	0.00	
CSSR% (Accessibility)	98.52	93.15	100	
Drop Call Rate (%)	0.00	5.29	0.00	
Mobility HOSR (%)	97.87	98.62	98.55	
Rx Quality (%)	96.76	97.21	91.77	

Voice Call	4G			
Voice Call	AIRTEL 4G	RJIO 4G	VIL 4G	
Call Attempt	487	440	357	
Blocked Call Rate (%)	0.62	0.00	0.00	
CSSR% (Accessibility)	98.97	100	100	
Drop Call Rate (%)	0.21	0.23	0.00	
Mobility HOSR (%)	99.78	98.68	97.89	
Rx Quality (%)	85.91	83.31	82.00	

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## **Summary-Data Services Dynamic**

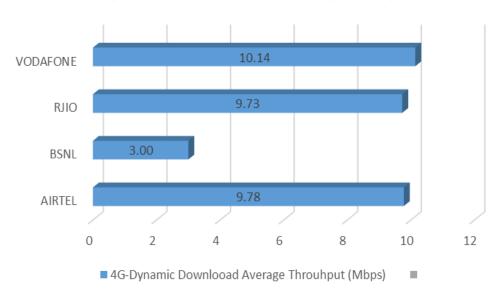
#### **Key Observations**

Dynamic Data was tested for 451 Kms. Download Throughput was tested.

#### Data Download Performance (Average Throughput in Mbps) - Dynamic Data Testing

#### **4G Network:**

#### 4G-Dynamic Download Throuhputput(Mbps)



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## **Summary-Data Services Static**

**City Level Summary**-

Average Data Services Static	4G/5G				
Average Data Services Static	AIRTEL 4G/5G	BSNL 4G	RJIO 4G/5G	VIL 4G	
Download throughput in Mbps	143.59	5.45	86.46	15.07	
Upload Throughput in Mbps	9.69	3.50	37.19	5.52	
Video streaming delay (sec)	5.84	1.5	0.50	1.50	
Web Browsing Delay (secs)	2.38	6.0	1.04	5.99	
Latency (msec)	21.5	75	32.87	36.5	

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## **Summary-Data Services Static**

## **Location Level Summary-**

	4G /5G				
Location:-Sitamarhi Railway Station	AIRTEL 4G/5G	BSNL 4G	RJIO 4G/5G	VIL 4G	
Download throughput in Mbps	179.84	4.92	62.07	14.83	
Upload Throughput in Mbps	8.22	4.0	8.37	4.13	
Video streaming delay (secs)	5.9	2.0	0.33	1.50	
Web Browsing Delay (secs)	1.36	7.0	1.78	6.09	
Latency (msec)	23	80	27.45	38.00	

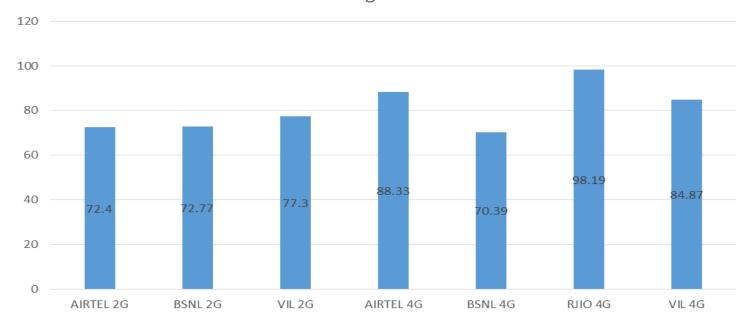
Location, Jonalii Ctadium Citamonki	4G				
Location:- Janaki Stadium, Sitamarhi	AIRTEL 4G/5G	BSNL 4G	RJIO 4G/5G	VIL 4G	
Download throughput in (mbps)	107.33	6.0	110.85	15.31	
Upload Throughput in (mbps)	11.16	3.0	54.02	6.92	
Video streaming delay (secs)	5.78	1.0	0.67	1.50	
Web Browsing Delay (secs)	3.39	5.0	1.35	5.90	
Latency (msec)	20.0	70.0	38.3	35.00	

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RF Coverage relates to the geographical footprint within the system that has sufficient RF signal strength to provide for a call session. The Coverage rate is calculated on the basis of % of samples in which the Rx level  $\geq$  -85 dBm, RSCP is  $\geq$  -90 dBm & RSRP  $\geq$  -110dBm. The details are as follows.

TSP	Coverage Rate %
AIRTEL 2G	72.40
BSNL 2G	72.77
VIL 2G	77.30
AIRTEL 4G	88.33
BSNL 4G	70.39
RJIO 4G	98.19
VIL 4G	84.87

Coverage Rate %



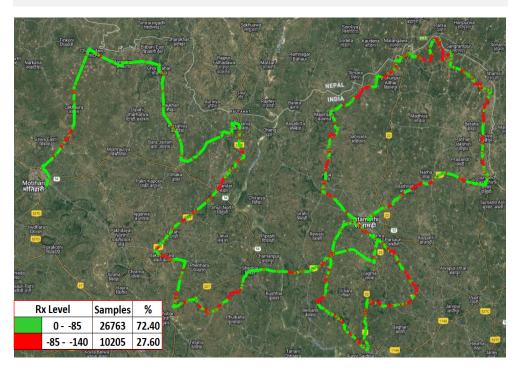
**Note- Coverage** is the percentage of samples having signal strength more than the threshold value ( $2G \ge -85$  dbm,  $3G \ge -90$  dbm and  $4G \ge -110$  dbm). However, these samples are only for the portion of the OADT routes where TSPs have coverage i.e 'no coverage' routes have been excluded.

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#### **AIRTEL**

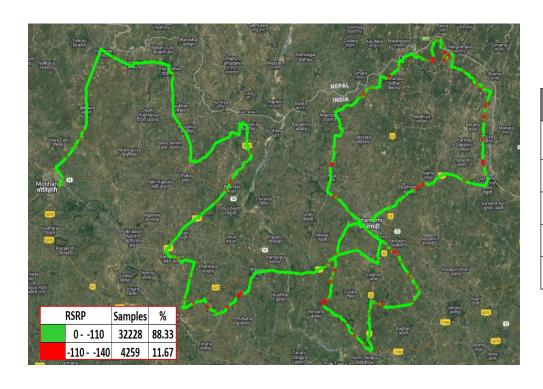
Technology	Coverage Rate %
2G	72.40
4G	88.33

**2G** 



Overall Rx Level	Sample %
[Max >=-75]	39.16
[-75 >=-85)	33.23
[-85 >=-95)	19.41
[-95 >=Min)	8.20
Total	100

4G



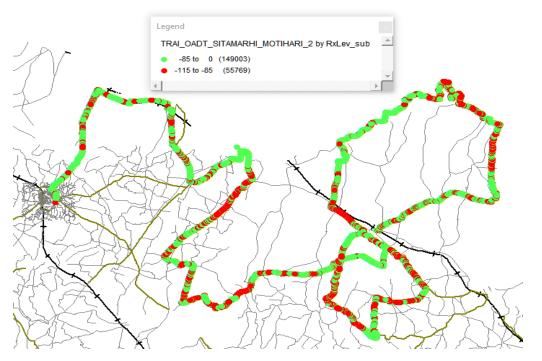
Overall RSRP	Sample %
[Max >=-80]	5.07
[-80 >=-90)	21.15
[-90 >=-110)	62.11
[-110 >=Min)	11.67
Total	100

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#### **BSNL**

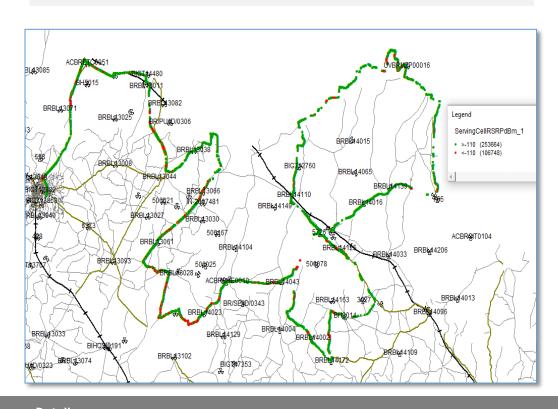
Technology	Coverage Rate %
2G	72.77
4G	70.39

#### **2G**



Overall Rx Level	Sample %
[Max >=-75]	50.73
[-75 >=-85)	7.28
[-85 >=-95)	14.75
[-95 >=Min)	27.24
Total	100

4G

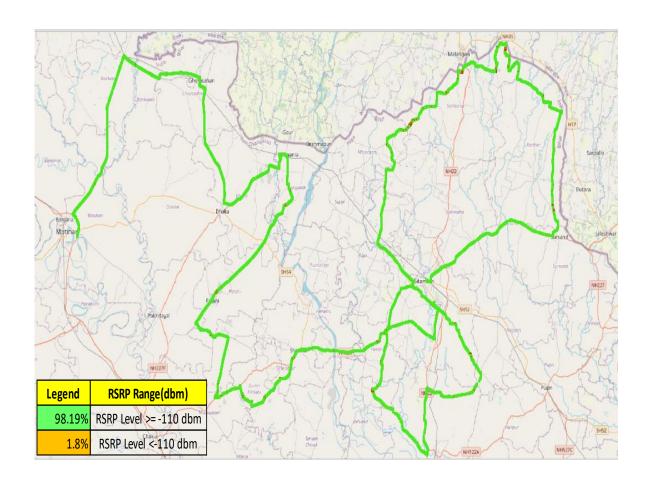


Overall RSRP	Sample %
[Max >=-80]	31.19
[-80 >=-90)	5.52
[-90 >=-110)	33.67
[-110 >=Min)	29.62
Total	100

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#### RJI0

Technology	Coverage Rate %
4G	98.19
4G	



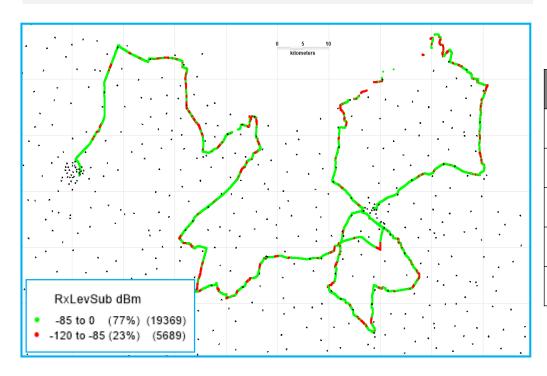
Overall RSRP	Sample %
[Max >=-80]	29.18
[-80 >=-90)	28.67
[-90>=-110)	40.34
[-110 >=Min)	1.81
Total	100

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#### **VIL**

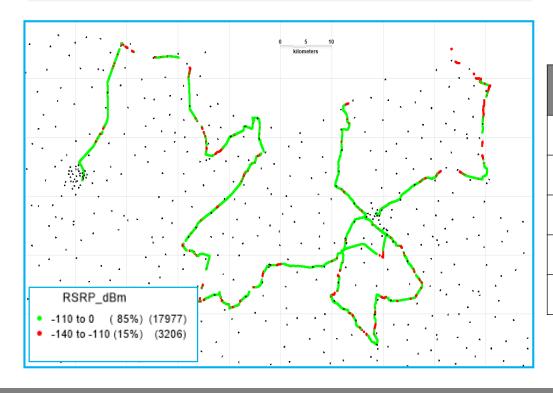
Technology	Coverage Rate %
2G	77.30
4G	84.87

**2G** 



Overall Rx Level	Sample %
[Max >=-75]	45.42
[-75 >=-85)	31.87
[-85 >=-95)	18.81
[-95 =Min)	3.89
Total	100

4G



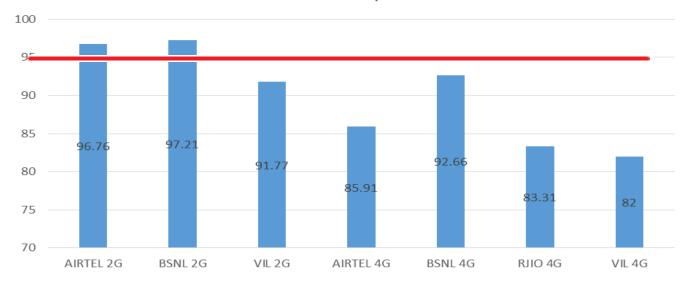
Overall RSRP	Sample %
[Max >=-80]	4.67
[-80 >=-90)	22.12
[-90>=-110)	58.07
[-110 >=Min)	15.13
Total	100

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For measuring voice quality, as per the QoS norms, Rx Quality<=5 for GSM, Ec/No >=-14 dBm for 3G and SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq 95\%$ .

TSP	Rx Quality %
AIRTEL 2G	96.76
BSNL 2G	97.21
VIL 2G	91.77
AIRTEL 4G	85.91
BSNL 4G	92.66
RJIO 4G	83.31
VIL 4G	82.00

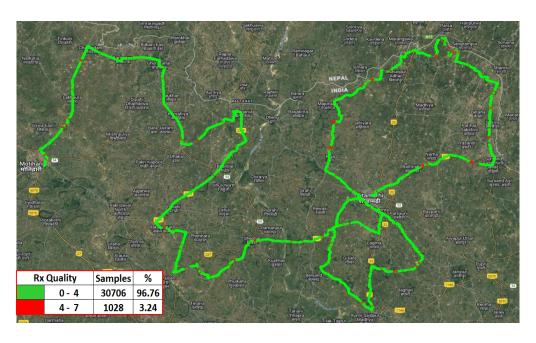
Rx Quality %



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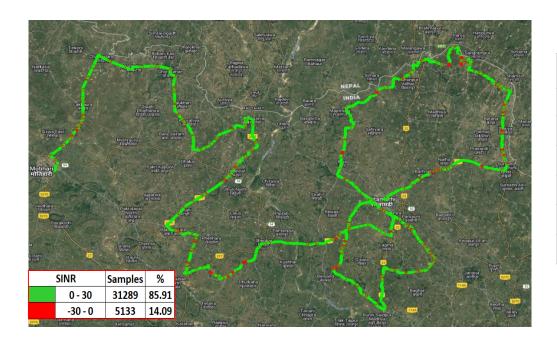
#### **AIRTEL**

Technology	Rx Quality %
2G	96.76
4G	85.91
2 <b>G</b>	



Overall Rx Quality	Sample %
(Min <=2)	88.84
(2 <=3)	5.58
(3 <=4)	2.34
(4 <=5)	1.52
(5 <=Max)	1.72
Total	100

4G



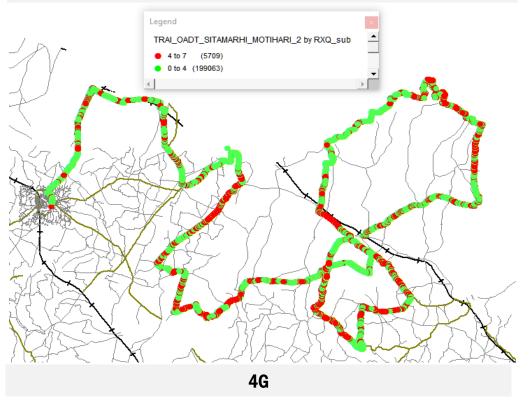
Overall SINR	Sample %
(Min <=0)	14.09
(0 <=5)	31.14
(5 <=10)	25.22
(10 <=15)	18.02
(15 <=Max)	11.53
Total	100

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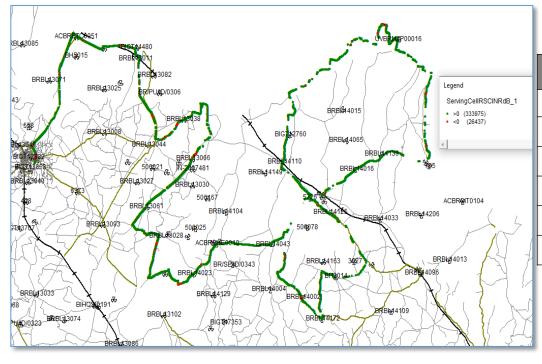
#### **BSNL**

Technology	Rx Quality %
2G	97.21
4G	92.66

**2G** 



Overall Rx Quality	Sample %
(Min <=2)	96.04
(2 <= 3)	0.58
(3 <=4)	0.59
(4 <=5)	0.65
(5 <=Max)	2.14
Total	100

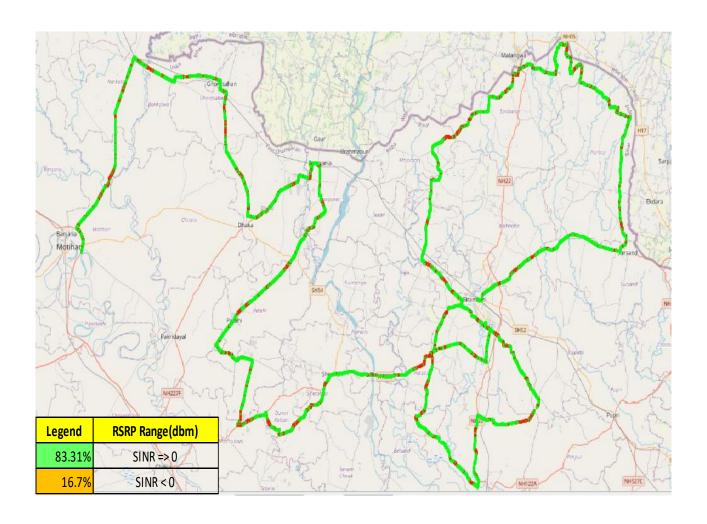


Overall SINR	Sample %
(Min <=0)	7.34
(0 <=5)	37.03
(5 <=10)	16.31
(10 <=15)	15.09
(15 <=Max)	24.23
Total	100
	-

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#### **RJIO**

Technology	Rx Quality %	
4G	83.31	
4G		



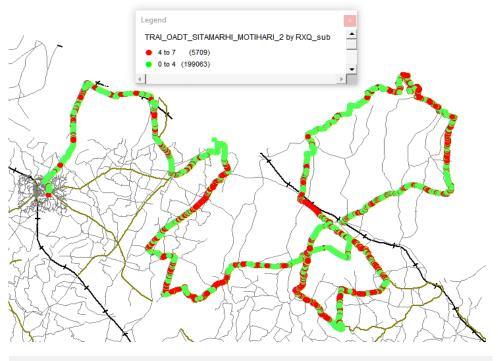
Overall SINR	Sample %
(Min <=0)	16.69
(0 <=5)	26.66
(5 <=10)	25.93
(10 <=15)	18.47
(15 <=Max)	12.25
Total	100

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#### VIL

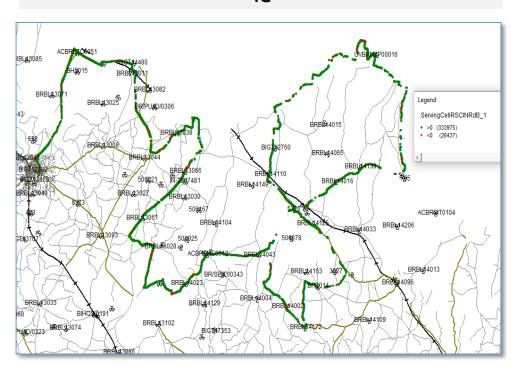
Technology	Rx Quality %
2G	91.77
4G	82.00

**2G** 



Overall Rx Quality	Sample %
(Min <=2)	80.90
(2 <= 3)	5.73
(3 <=4)	5.13
(4 <=5)	3.10
(5 <=Max)	5.13
Total	100

4G



Overall SINR	Sample %
(Min <=0)	18.00
(0 <=5)	21.73
(5 <=10)	25.74
(10 <=15)	17.43
(15 <=Max)	17.10
Total	100

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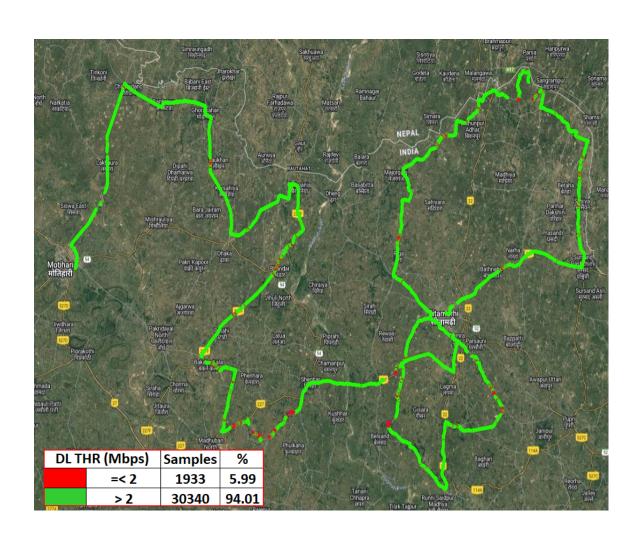
# III. Dynamic Data Test- 4G DL Details

#### **AIRTEL**

#### **Dynamic Data Testing Complete 451 Kms**

Data KPIs - Overall	4G
Average Download Throughput (Mbps)	9.78

4G



AVG. DOWNLOAD SPEED (Mbps)	9.78
DL throughput	Sample %
0 to <2 Mbps	52.60
2 to <10 Mbps	21.70
10 to <=30 Mbps	14.98
>30 Mbps	10.72
Total	100

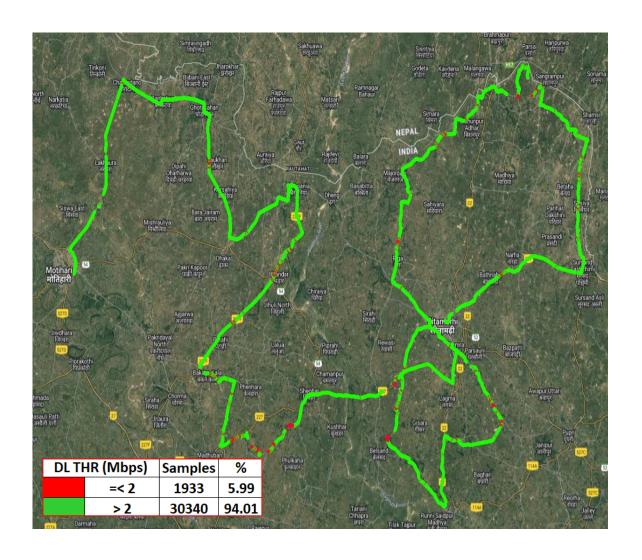
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# III. Dynamic Data Test- 5G DL Details

#### **AIRTEL**

#### **Dynamic Data Testing Complete 451 Kms**

Data KPIs - Overall	5G
Average Download Throughput (Mbps)	112.45
5 <b>G</b>	



AVG. DOWNLOAD SPEED (Mbps)	112.45
DL throughput	Sample %
0 to <2 Mbps	1.14
2 to <10 Mbps	3.26
10 to <50 Mbps	19.99
> 50 Mbps	75.62
Total	100

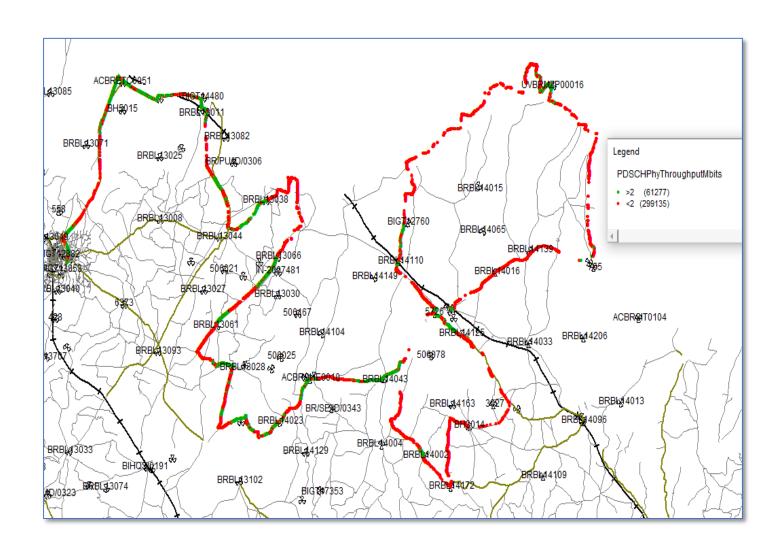
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#### **BSNL**

#### **Dynamic Data Testing Complete 451 Kms**

Data KPIs - Overall	4G
Average Download Throughput (Mbps)	3.0

**4G** 



AVG. DOWNLOAD SPEED (Mbps)	3.0
DL throughput	Sample %
0 to <2 Mbps	83
2 to <10 Mbps	8
10 to <=30 Mbps	6
>30 Mbps	3
Total	100

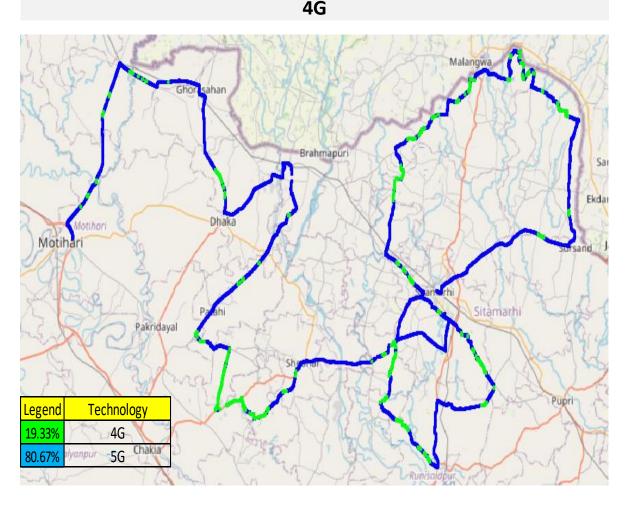
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# III. Dynamic Data Test- 4G DL Details

#### **RJIO**

#### **Dynamic Data Testing Complete 451 Kms**

Data KPIs - Overall	4G	
Average Download Throughput (Mbps)	9.73	
40		



AVG. DOWNLOAD SPEED (Mbps)	9.73
DL throughput	Sample %
0 to <2 Mbps	19.10
2 to <10 Mbps	18.57
10 to <=30 Mbps	15.11
>30 Mbps	47.22
Total	100

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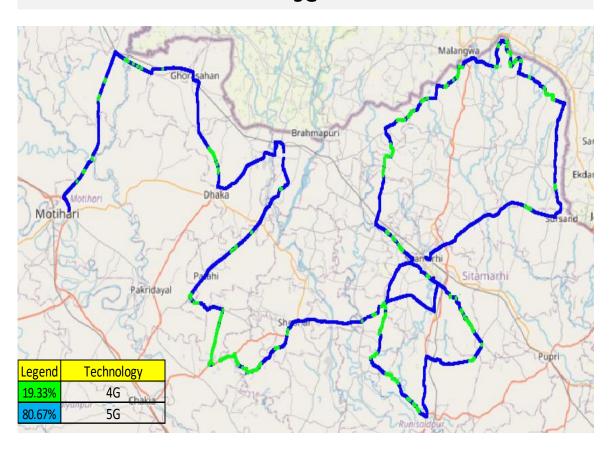
# III. Dynamic Data Test-5G DL Details

#### **RJIO**

#### **Dynamic Data Testing Complete 451 Kms**

Data KPIs – Overall	5G
Average Download Throughput (Mbps)	93.78

#### **5G**



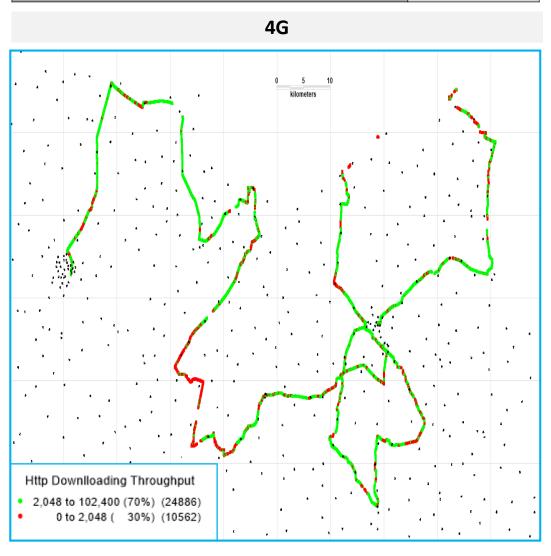
AVG. DOWNLOAD SPEED (Mbps)	93.78
DL throughput	Sample %
0 to <2 Mbps	
2 to <10 Mbps	
10 to <50 Mbps	
> 50 Mbps	
Total	***Report was not submitted

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VIL

#### **Dynamic Data Testing Complete 451 Kms**

Data KPIs – Overall	4G
Average Download Throughput (Mbps)	10.14



AVG. DOWNLOAD SPEED (Mbps)	10.14
DL throughput	Sample %
0 to <2 Mbps	29.80
2 to <10 Mbps	34.17
10 to <=30 Mbps	27.67
>30 Mbps	8.36
Total	100

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