



## TELECOM REGULATORY AUTHORITY OF INDIA

*Independent Drive Test Report*

*Delhi LSA*

*December 2025*

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## 1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet the required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interests of the consumers of telecommunications services.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

## 2. Executive Summary (LSA)

### 2.1 Drive test details

This report covers the findings of the IDT undertaken in Delhi License Service Area (LSA) during the month of December-2025 under the supervision of TRAI Regional Office (RO) Delhi. Details of route/area covered during the IDT are as given below:

S. No	Drive test route	Type of route	Distance covered (KMs)	From date	To date
1	Delhi	City	347.4	15-Dec-2025	17-Dec-2025
2	Delhi	Hotspot	12 Locations	17-Dec-2025	18-Dec-2025
3	Delhi	Walk test	7.8	18-Dec-2025	18-Dec-2025

**Table-1:** Drive test summary

## 2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, hotspots and walk test as per the legends shown on the map.

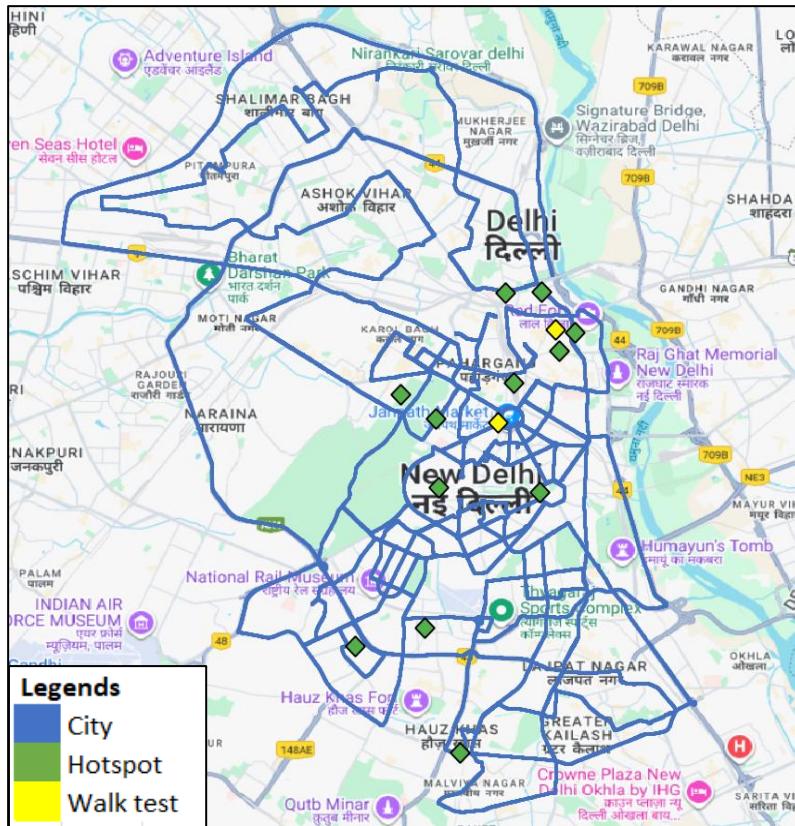


Figure-1: Drive test routes

## 2.3 Summary of areas covered

**a) City**- Nearby Hauz Khas, Greater Kailash, Lajpat Nagar, Khan Market, Paharganj, Janpath Market, Rajinder Nagar, Punjabi Bagh, Ashok Vihar, Model Town, Jahangirpuri, Balli Maran, Vishwavidyalaya etc.

### b) Hotspot

1. Birla Mandir (Laxmi Narayan Temple)
2. Delhi Public School R.K. Puram New Delhi
3. District & Sessions Courts Tis Hazari
4. Hauz Khas Metro Station
5. India Gate
6. ISBT Kashmere Gate
7. Jama Masjid
8. New Delhi Railway Station
9. Rashtrapati Bhawan
10. Red Fort
11. Sarojini Nagar Market
12. Sir Ganga Ram Hospital New Delhi

### c) Walk Test

1. Connaught Place Market
2. Chandni Chowk Market

## 2.4 Telecom service providers detected frequency bands

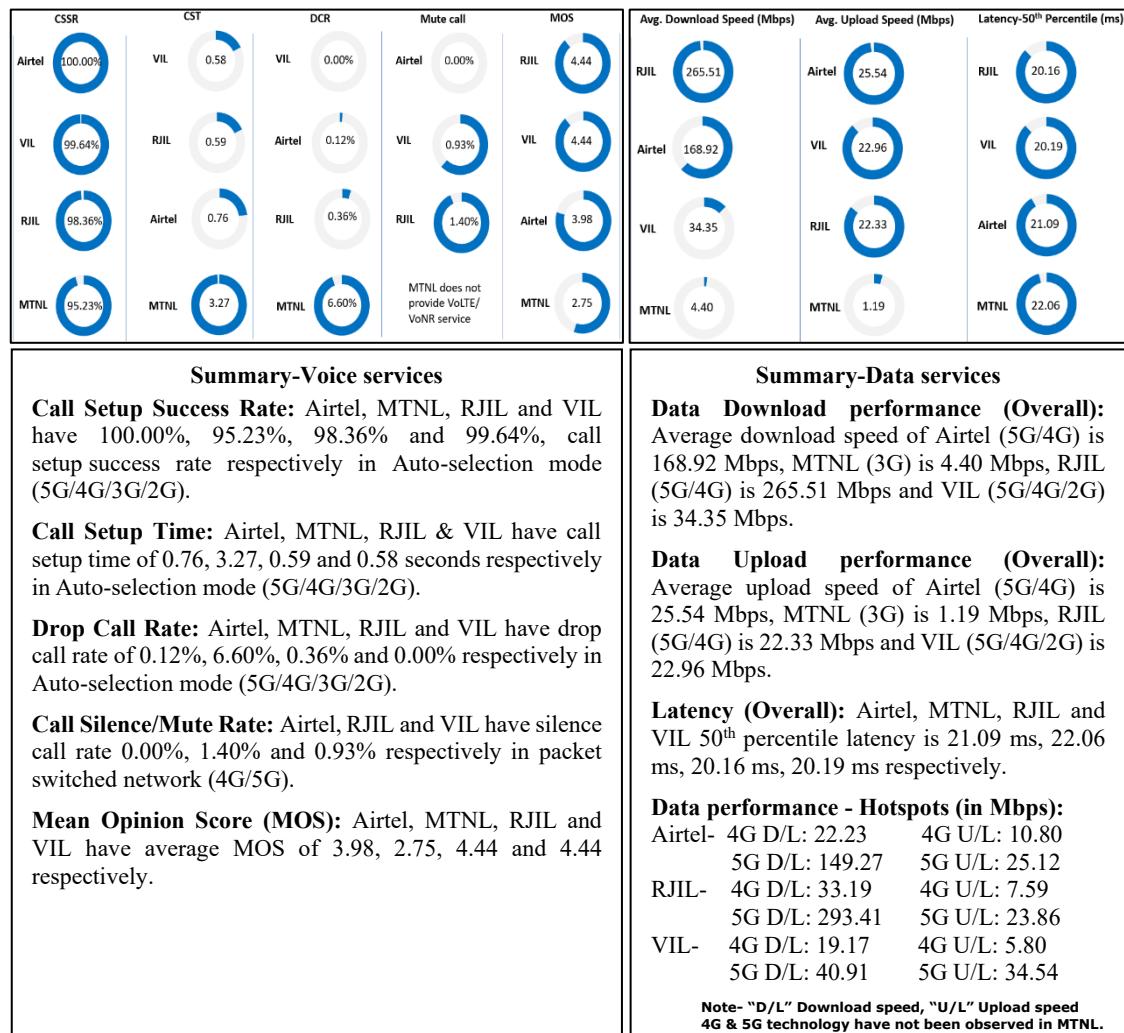
Technologies covered during the IDT and frequency bands in use are summarised in table below:

S.no.	Name of TSP	Technology	Frequency Bands (In MHz)
1	Bharti Airtel Ltd.	2G	900,1800
2	Bharti Airtel Ltd.	4G	900,1800,2100,2300
3	Bharti Airtel Ltd.	5G	3500
4	MTNL	3G	2100
5	Reliance JIO Infocomm Ltd.	4G	850,1800,2300
6	Reliance JIO Infocomm Ltd.	5G	700,3500
7	Vodafone Idea Ltd.	2G	900,1800
8	Vodafone Idea Ltd.	4G	900,1800,2500
9	Vodafone Idea Ltd.	5G	3500

**Table-2:** Telecom service provider (TSP) covered in IDT

## 2.5 Performance against key QoS parameters

**CSR:** Call Setup Success Rate (in %), **CST:** Call Setup Time (in seconds), **DCR:** Drop Call Rate (in %) & **MOS:** Mean Opinion Score.



- The poor Signal Strength in auto-selection mode (5G/4G/3G/2G) during **voice** testing has been observed as 0.42%, 49.71%, 0.50% & 0.36% in the **city IDT route** in case of Airtel, MTNL, RJIL & VIL respectively. {refer **figure- 33 to 36** as per the **Section 6.1** under **Para-6(Annexure)**}
- The poor Signal Strength in auto-selection mode (5G/4G/3G/2G) during **data** testing has been observed as 2.84%, 58.63%, 2.67% & 1.55% in the **city IDT route** in case of Airtel, MTNL, RJIL & VIL respectively. {refer **figure- 37 to 40** as per the **Section 6.1** under **Para-6(Annexure)**}

# QoS Performance Analysis- Delhi LSA

### 3. QoS performance analysis-LSA level

#### 3.1 Overview

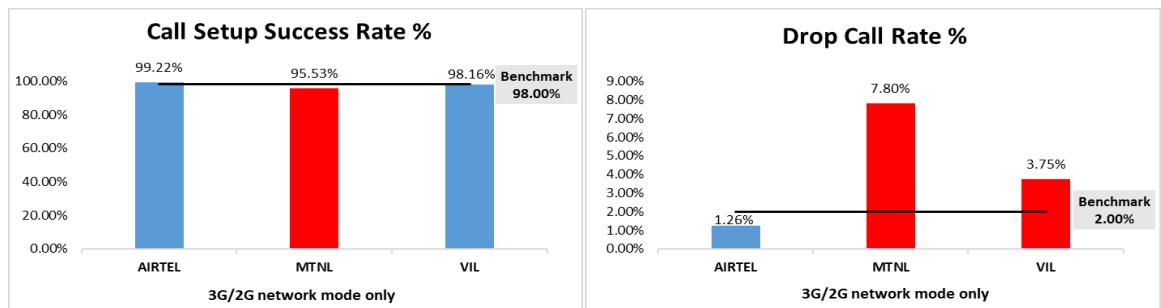
This section provides summary of overall QoS performance of the telecom service provider's network in the LSA by aggregating the results of drive tests conducted in the Delhi LSA during the month of December-2025 covering city drive, hotspots and walk test. (Refer Table 1)

#### 3.2 Voice performance

**(a) Voice Call Performance in 3G/2G network mode only:** 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	MTNL	VIL
<b>Call Attempts</b>	640	671	652
<b>Call Setup Success Rate %</b>	99.22	95.53	98.16
<b>Drop Call Rate %</b>	1.26	7.80	3.75
<b>Call Setup Time-Average (Second)</b>	3.30	2.71	3.40
<b>Handover Success Rate %</b>	97.35	99.98	96.27

**Table-3:** Summary of voice call performance in 3G/2G network mode only.



**Figure-2:** Call setup success rate and drop call rate performance.

Technology	Number of unique cell Id's covered in Voice test- Technology wise		
	Service Provider		
	3G/2G network mode only		
<b>3G</b>	AIRTEL	NA	NA
<b>2G</b>	1231	NA	1286

**Table-4:** Technology wise number of network cell Id's latched during drive test.

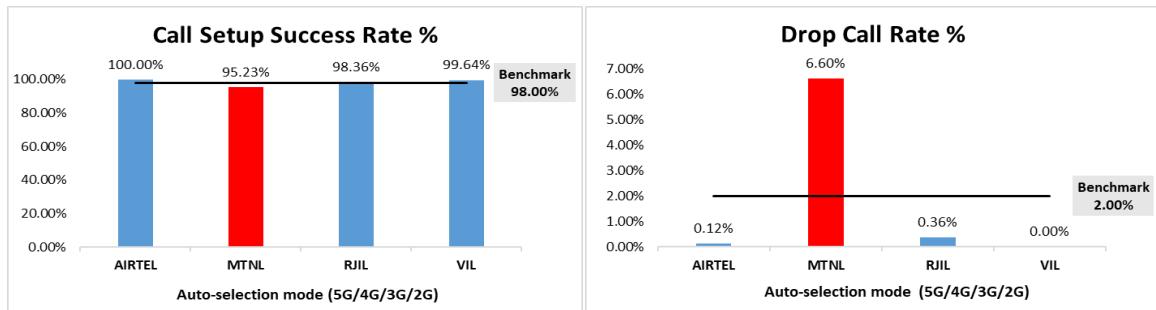
**Note-**

- RJIL does not have 3G/2G network.
- NA- Service provider doesn't provide services in respective technology.

**(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)**

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>Call Attempts</b>	841	859	853	842
<b>Call Setup Success Rate %</b>	100.00	95.23	98.36	99.64
<b>Drop Call Rate %</b>	0.12	6.60	0.36	0.00
<b>Call Setup Time-Average (Second)</b>	0.76	3.27	0.59	0.58
<b>Handover Success Rate %</b>	99.91	99.96	99.92	100.00

**Table-5:** Summary of voice call performance in network auto-selection mode.



**Figure-3:** Performance for call setup success rate and drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	MTNL	RJIL	VIL
<b>Call Established (within service provider Network)</b>	647	578	642	647
<b>Number of silences call for &gt;4 Sec</b>	0	NA	9	6
<b>Silence Call Rate %</b>	0.00	NA	1.40	0.93
<b>Number of silence instances for &gt;4 Sec</b>	0	NA	11	7
<b>Number of silence instances for &gt;3 Sec</b>	2	NA	16	17
<b>Number of silence instances for &gt;2 sec</b>	8	NA	28	61
<b>RTP Jitter (4G &amp; 5G) in ms</b>	5.07	NA	15.6	17.43
<b>Packet loss Rate Downlink %</b>	0.40	NA	1.39	0.98
<b>Packet loss Rate Uplink %</b>	0.32	NA	1.38	0.86

**Table-6:** Summary of silence instances & packet loss rate for mobile to mobile calls.

Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>5G</b>	0	NA	1666	0
<b>4G</b>	3003	NA	633	2256
<b>3G</b>	NA	300	NA	NA
<b>2G</b>	0	NA	NA	0

**Table-7:** Technology wise number of network cell Id's latched during drive test.

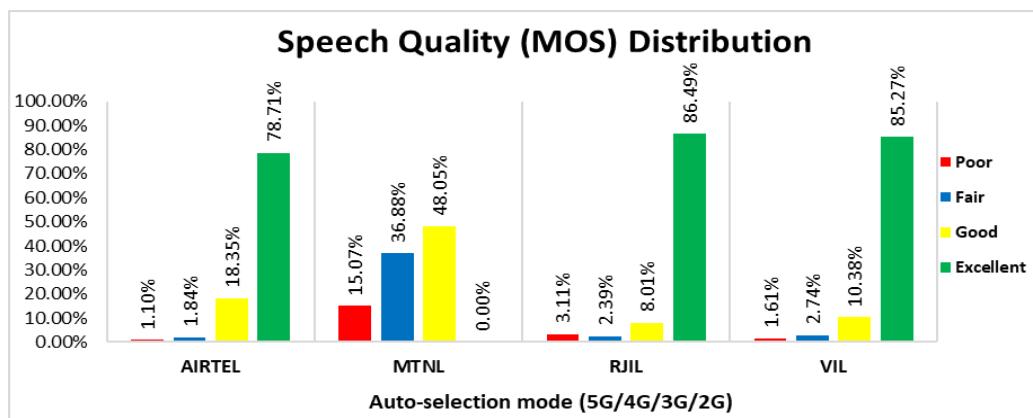
Note-				
<ul style="list-style-type: none"> <li>NA- Due to unavailability of packet switched (VoLTE &amp; VoNR) network in MTNL silence instances are not captured.</li> </ul>				

### (c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values mean: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	MTNL	RJIL	VIL
<b>Total Number of MOS Samples for calls table-6</b>	3804	3159	3768	3796
<b>Speech Quality (Average MOS)</b>	3.98	2.75	4.44	4.44
<b>Number of samples with MOS &gt;=4 to &lt;5 (Excellent)</b>	2994	0	3259	3237
<b>Number of samples with MOS &gt;=3 to &lt;4 (Good)</b>	698	1518	302	394
<b>Number of samples with MOS &gt;=2 to &lt;3 (Fair)</b>	70	1165	90	104
<b>Number of samples with MOS &gt;=1 to &lt;2 (Poor)</b>	42	476	117	61
<b>%age of samples with MOS &gt;=4 to &lt;5 (Excellent)</b>	78.71%	0.00%	86.49%	85.27%
<b>%age of samples with MOS &gt;=3 to &lt;4 (Good)</b>	18.35%	48.05%	8.01%	10.38%
<b>%age of samples with MOS &gt;=2 to &lt;3 (Fair)</b>	1.84%	36.88%	2.39%	2.74%
<b>%age of samples with MOS &gt;=1 to &lt;2 (Poor)</b>	1.10%	15.07%	8.01%	10.38%

**Table-8:** Summary of speech quality (MOS) samples.



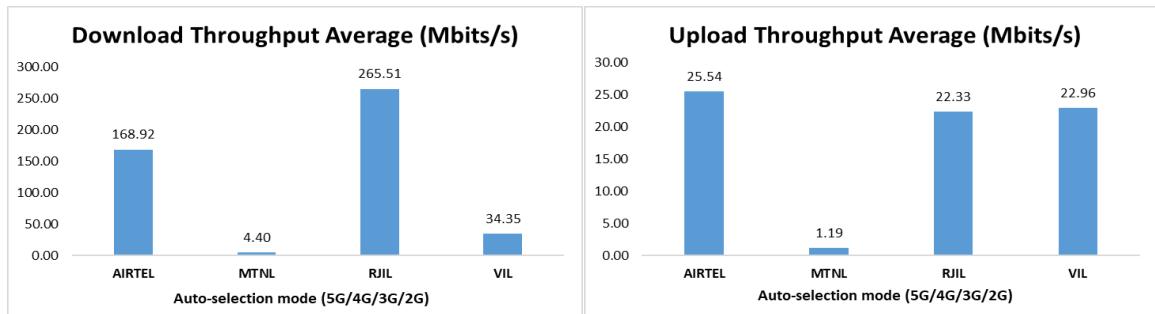
**Figure- 4:** Distribution of samples in MOS range.

### 3.3 Data performance

#### (a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters	Service Provider				
	Auto-selection mode (5G/4G/3G/2G)				
	AIRTEL	MTNL	RJIL	VIL	
<b>Download Throughput (Mbits/s)</b>	<b>Average</b>	168.92	4.40	265.51	34.35
	<b>80th Percentile</b>	262.08	6.33	414.63	45.91
	<b>20th Percentile</b>	59.45	2.10	114.72	20.26
<b>Upload Throughput (Mbits/s)</b>	<b>Average</b>	25.54	1.19	22.33	22.96
	<b>80th Percentile</b>	43.49	1.96	39.86	40.01
	<b>20th Percentile</b>	6.47	0.12	4.43	5.37
<b>Latency (ms)</b>	<b>50th Percentile</b>	21.09	22.06	20.16	20.19

**Table-9:** Summary of data performance in network auto-selection mode.



**Figure- 5:** Download and Upload throughput

Technology	Number of unique cell Id's covered in Data test- Technology wise			
	Service Provider			
	AIRTEL	MTNL	RJIL	VIL
<b>5G</b>	0	NA	1441	0
<b>4G</b>	2748	NA	150	1935
<b>3G</b>	NA	305	NA	NA
<b>2G</b>	0	NA	NA	1

**Table-10:** Technology wise number of network cell Id's latched during drive test.

**Note-**

- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

# **Detailed QoS Performance Analysis**

## 4. Detailed QoS performance analysis

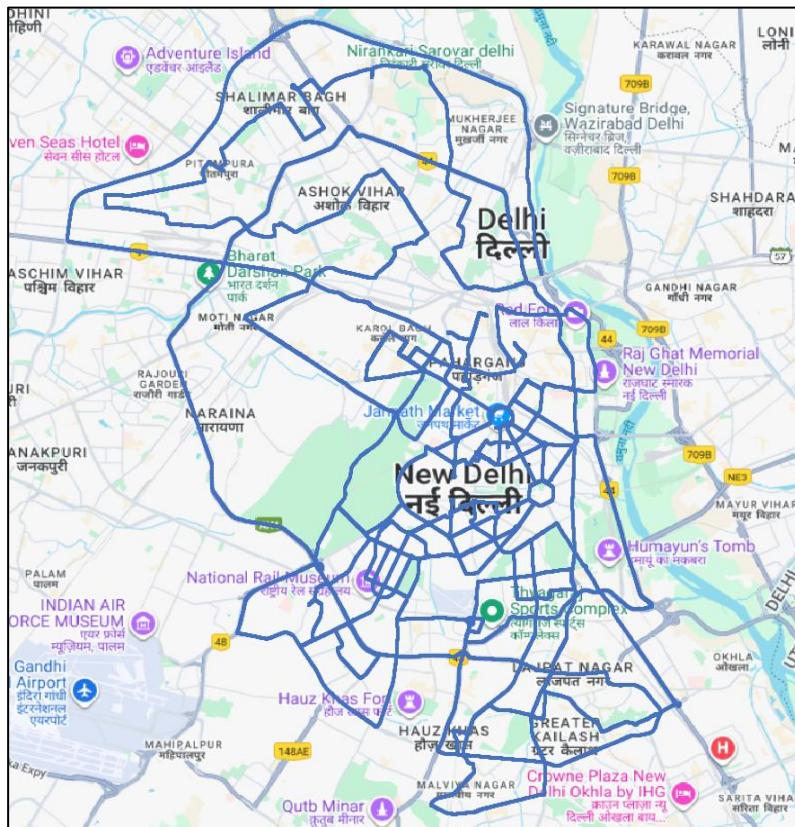
### 4.1 Overview

This section covers analysis on performance of various categories of drives like city, hotspots and walk test for all telecom service providers, the results of drive tests conducted are shown individually for respective areas/locations.

### 4.2 City

Drive test has been conducted from 15<sup>th</sup> December 2025 to 17<sup>th</sup> December 2025 in Delhi city. (Refer Table-1)

#### 4.2.1 Drive test route



**Figure- 6:** Drive test routes

#### 4.2.2 Areas covered

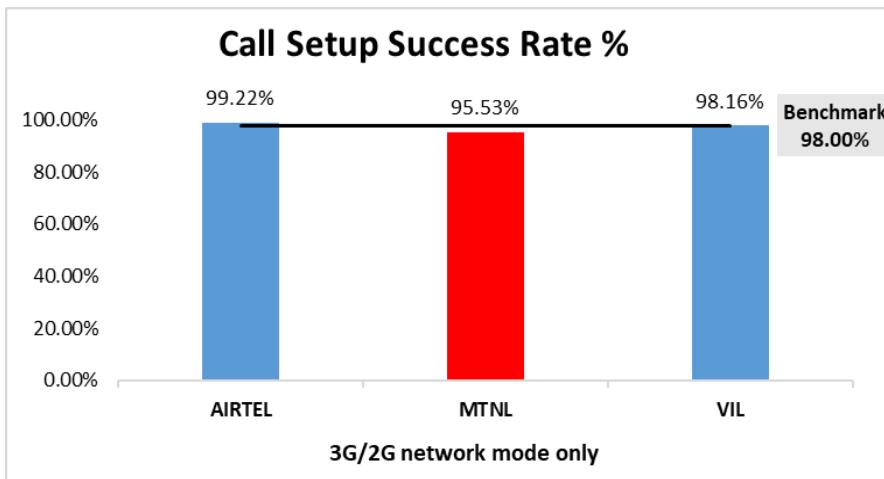
Nearby Hauz Khas, Greater Kailash, Lajpat Nagar, Khan Market, Paharganj, Janpath Market, Rajinder Nagar, Punjabi Bagh, Ashok Vihar, Model Town, Jahangirpuri, Balli Maran, Vishwavidyalaya etc.

#### 4.2.3 Voice performance

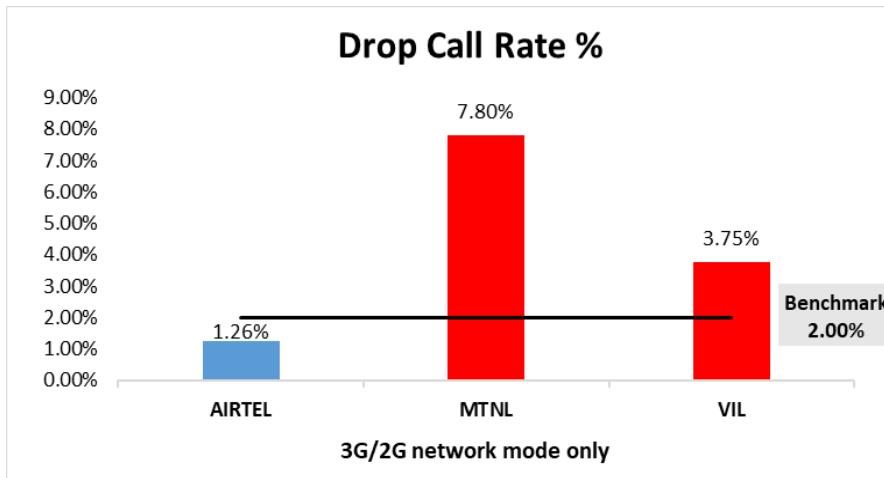
**(a) Voice Call Performance in 3G/2G network mode only:** 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	MTNL	VIL
<b>Call Attempts</b>	640	671	652
<b>Call Setup Success Rate %</b>	99.22	95.53	98.16
<b>Drop Call Rate %</b>	1.26	7.80	3.75
<b>Call Setup Time-Average (Second)</b>	3.30	2.71	3.40
<b>Handover Success Rate %</b>	97.35	99.98	96.27

**Table-11:** Summary of voice call performance in 3G/2G network mode only.



**Figure-7:** Performance for call setup success rate.



**Figure-8:** Performance for drop call rate.

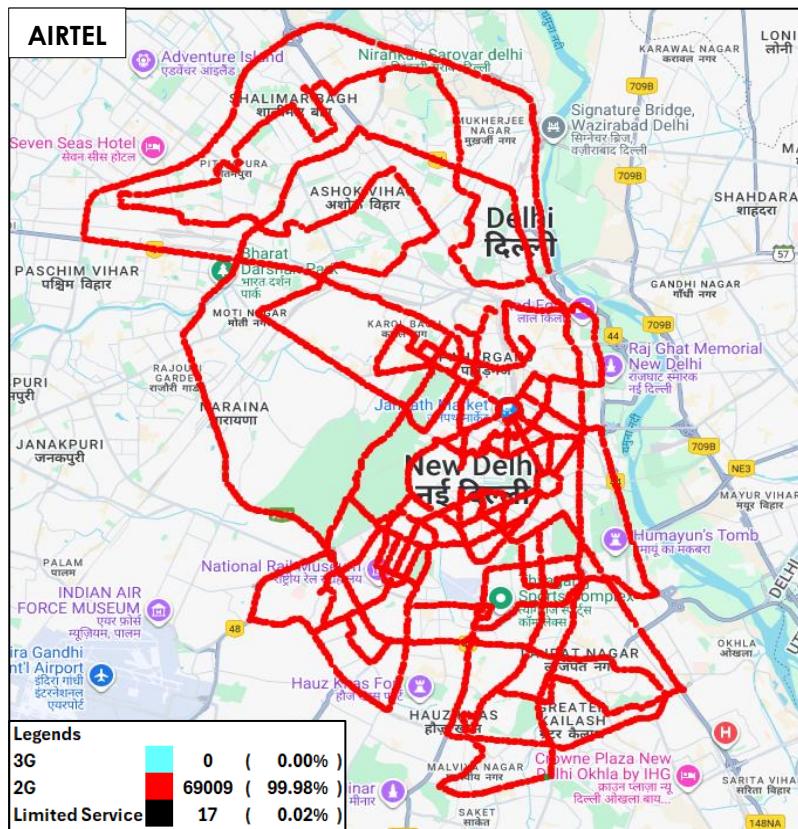
**(b) Network Technology:** This section represent time spent on various network technologies.

Technology	Service Provider		
	AIRTEL	MTNL	VIL
<b>3G</b>	NA	99.99%	NA
<b>2G</b>	99.98%	NA	99.82%
<b>Limited Service</b>	0.02%	0.01%	0.18%

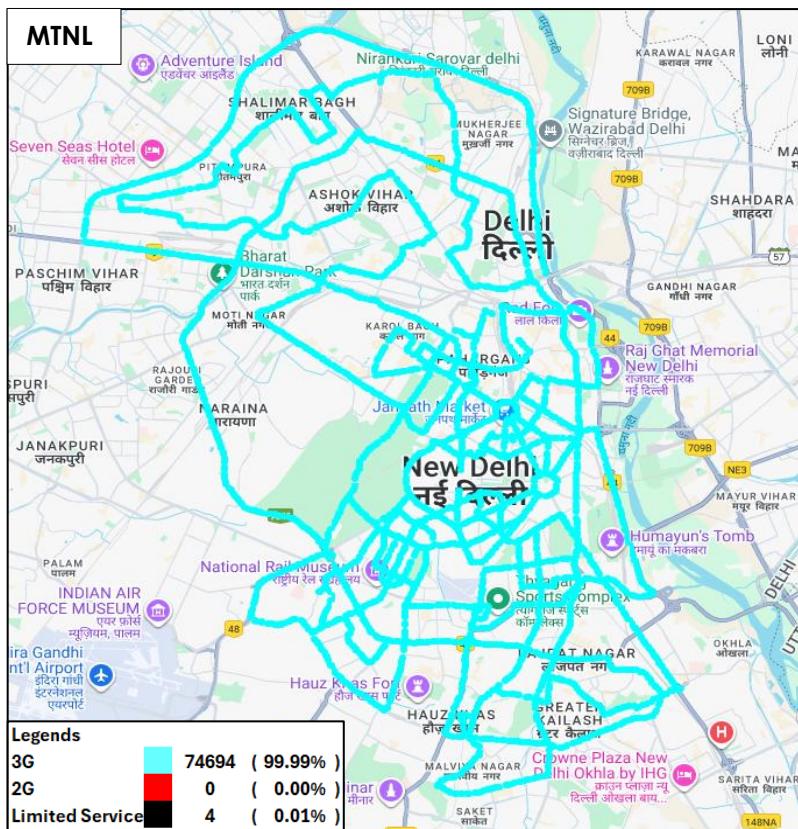
**Table-12:** Time spent on technology during drive test 3G/2G network mode.

**Note-**

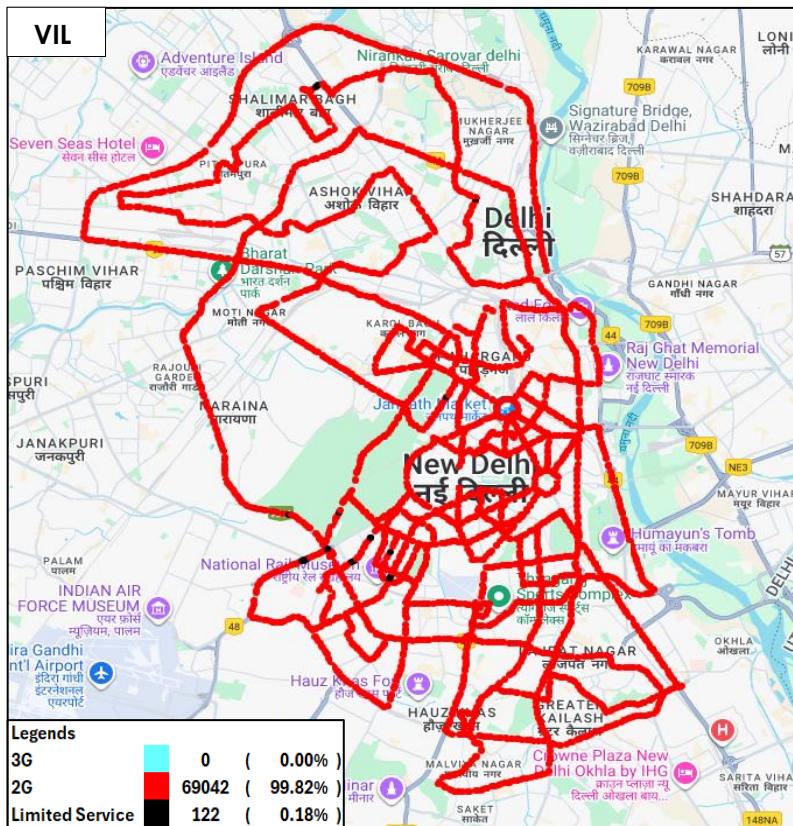
- NA- Service provider doesn't provide services in respective technology.



**Figure-9:** Serving technology plot 3G/2G network mode - AIRTEL

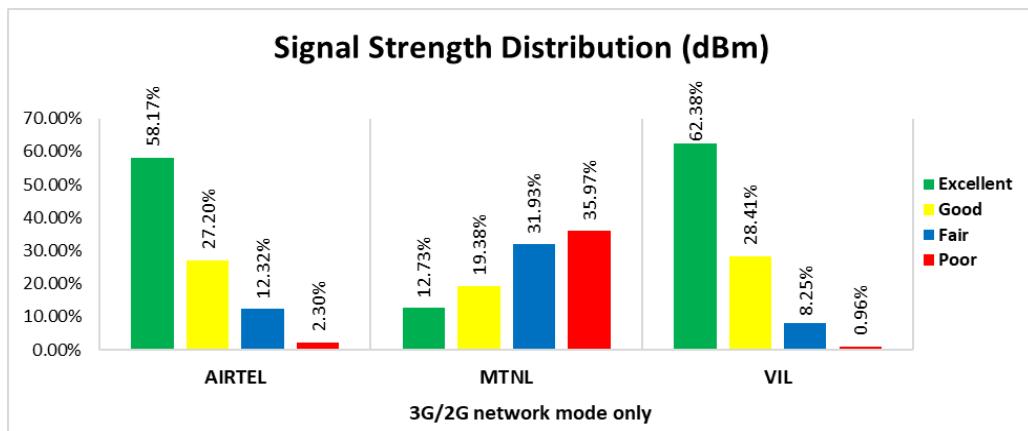


**Figure-10:** Serving technology plot 3G/2G network mode - MTNL.



**Figure-11:** Serving technology plot 3G/2G network mode - VIL.

**(c) Network Signal Strength Distribution:** The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure- 30, 31 & 32 for map view)



**Figure-12:** Signal strength distribution 3G/2G network mode only.

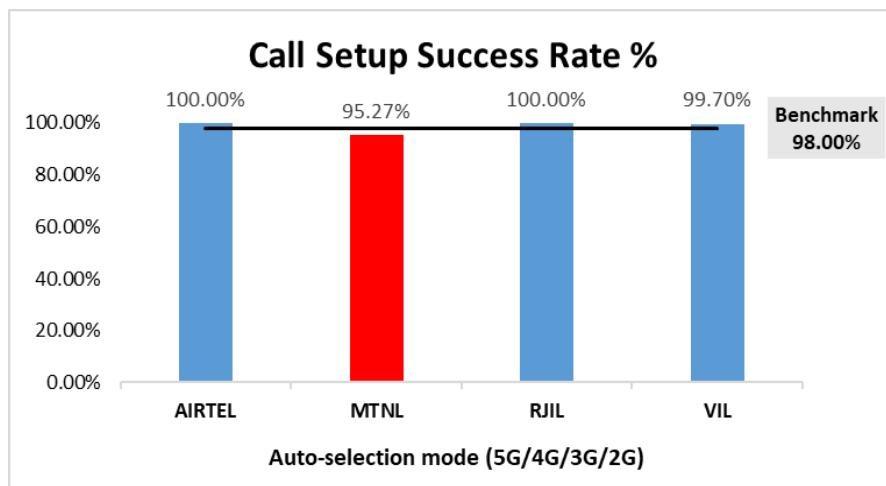
### Observations:

- Airtel has 58% of samples falling in the excellent signal strength category.
- MTNL has 13% of samples falling in the excellent signal strength category.
- VIL has 62% of samples falling in the excellent signal strength category.

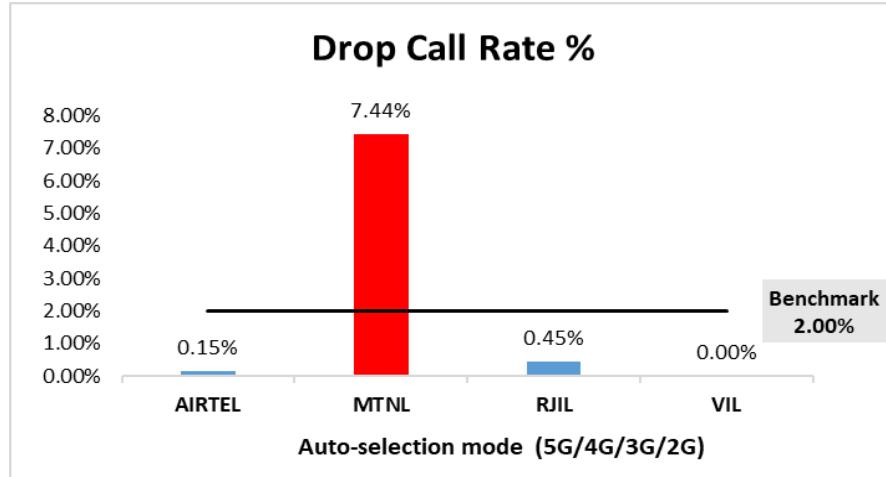
**(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)**

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>Call Attempts</b>	664	677	665	663
<b>Call Setup Success Rate %</b>	100.00	95.27	100.00	99.70
<b>Drop Call Rate %</b>	0.15	7.44	0.45	0.00
<b>Call Setup Time Average (Second)</b>	0.76	3.27	0.59	0.58
<b>Handover Success Rate %</b>	99.89	99.95	99.94	100.00

**Table-13:** Summary of voice call performance in network auto-selection mode.



**Figure-13:** Performance for call setup success rate.



**Figure-14:** Performance for drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	MTNL	RJIL	VIL
<b>Call Established (within service provider Network)</b>	647	578	642	647
<b>Number of silences call for &gt;4 Sec</b>	0	NA	9	6
<b>Silence Call Rate %</b>	0.00	NA	1.40	0.93
<b>Number of silence instances for &gt;4 Sec</b>	0	NA	11	7
<b>Number of silence instances for &gt;3 Sec</b>	2	NA	16	17
<b>Number of silence instances for &gt;2 sec</b>	8	NA	28	61
<b>RTP Jitter (4G &amp; 5G) in ms</b>	5.07	NA	15.60	17.43
<b>Packet loss Rate Downlink %</b>	0.40	NA	1.39	0.98
<b>Packet loss Rate Uplink %</b>	0.32	NA	1.38	0.86

**Table-14:** Summary of silence instances & packet loss rate for mobile to mobile call.

**Note-**

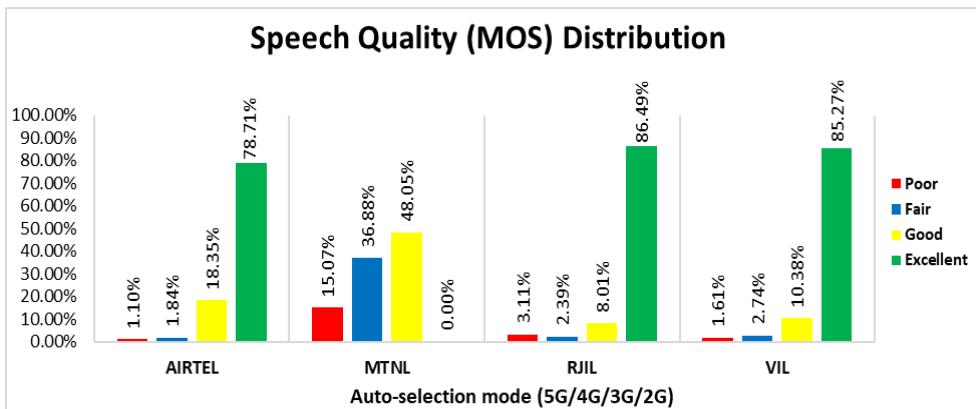
- NA- Due to unavailability of packet switched (VoLTE & VoNR) network in MTNL silence instances are not captured.

**(e) Mean Opinion Score (MOS) performance for speech quality:**

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS value means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	MTNL	RJIL	VIL
<b>Total Number of MOS Samples for calls in table-14</b>	3804	3159	3768	3796
<b>Speech Quality (Average MOS)</b>	3.98	2.75	4.44	4.44
<b>Number of samples with MOS &gt;=4 to &lt;5 (Excellent)</b>	2994	0	3259	3237
<b>Number of samples with MOS &gt;=3 to &lt;4 (Good)</b>	698	1518	302	394
<b>Number of samples with MOS &gt;=2 to &lt;3 (Fair)</b>	70	1165	90	104
<b>Number of samples with MOS &gt;=1 to &lt;2 (Poor)</b>	42	476	117	61
<b>%age of samples with MOS &gt;=4 to &lt;5 (Excellent)</b>	78.71%	0.00%	86.49%	85.27%
<b>%age of samples with MOS &gt;=3 to &lt;4 (Good)</b>	18.35%	48.05%	8.01%	10.38%
<b>%age of samples with MOS &gt;=2 to &lt;3 (Fair)</b>	1.84%	36.88%	2.39%	2.74%
<b>%age of samples with MOS &gt;=1 to &lt;2 (Poor)</b>	1.10%	10.38%	3.11%	1.61%

**Table-15:** Summary of speech quality (MOS) samples.



**Figure-15:** Distribution of samples in MOS range.

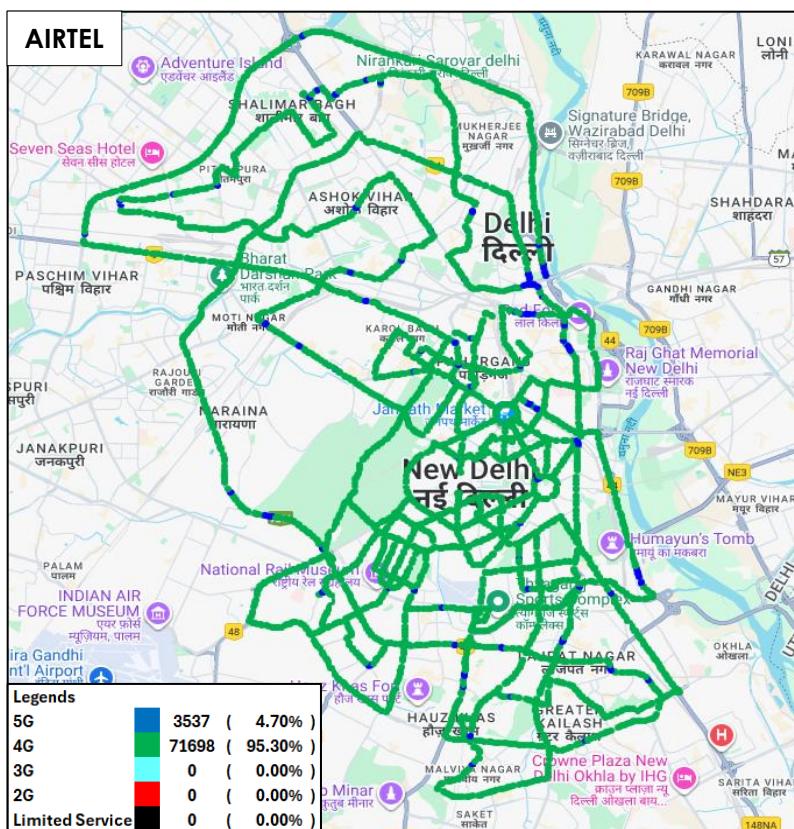
**(f) Network Technology:** This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	MTNL	RJIL	VIL
<b>5G</b>	4.70%	NA	87.74%	0.67%
<b>4G</b>	95.30%	NA	12.26%	99.33%
<b>3G</b>	NA	99.85%	NA	NA
<b>2G</b>	0.00%	NA	NA	0.00%
<b>Limited Service</b>	0.00%	0.15%	0.00%	0.00%

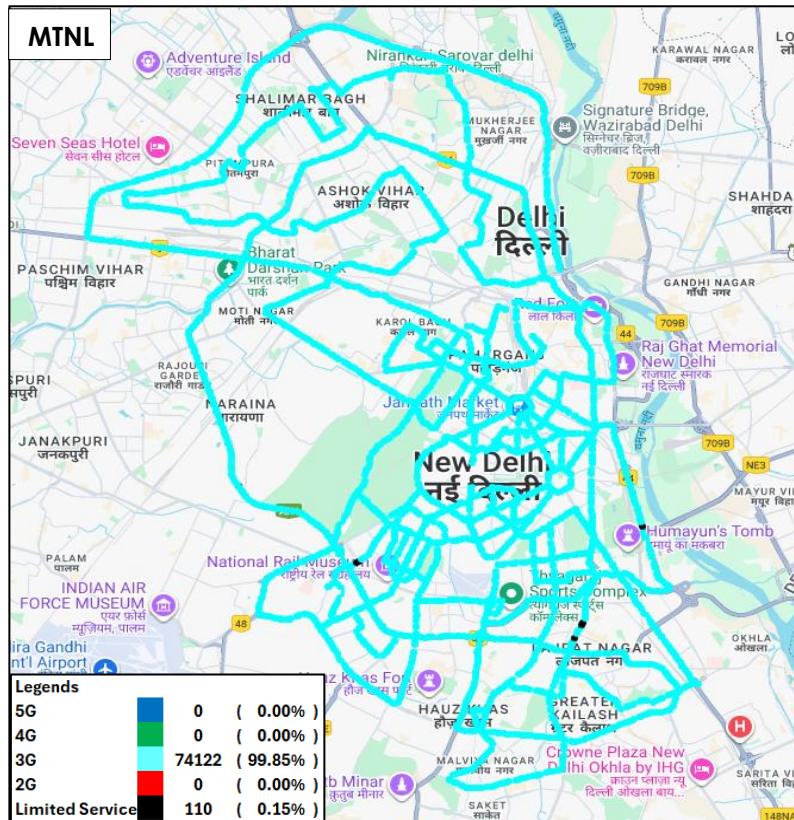
**Table-16:** Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) voice.

**Note-**

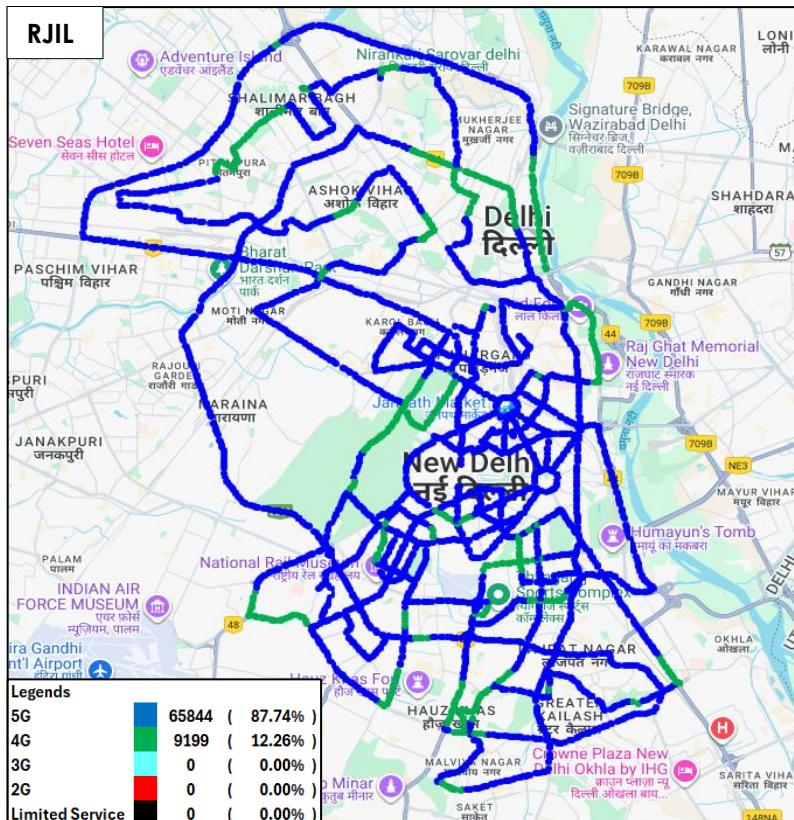
- NA- Service provider doesn't provide services in respective technology.



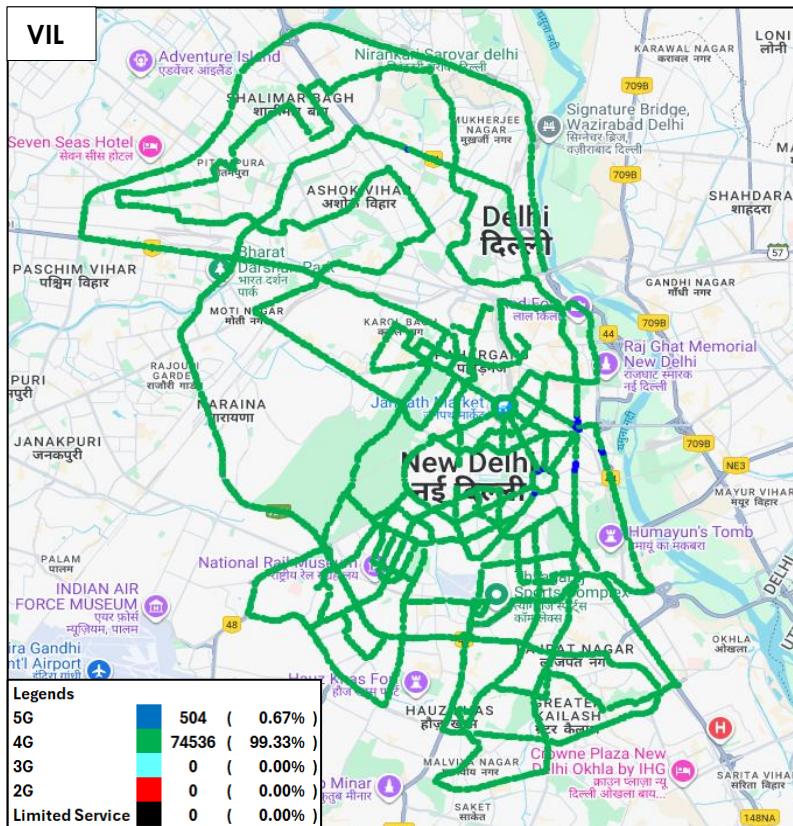
**Figure-16:** Serving technology plot in auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.



**Figure-17:** Serving technology plot in auto-selection mode (5G/4G/3G/2G) voice - MTNL.

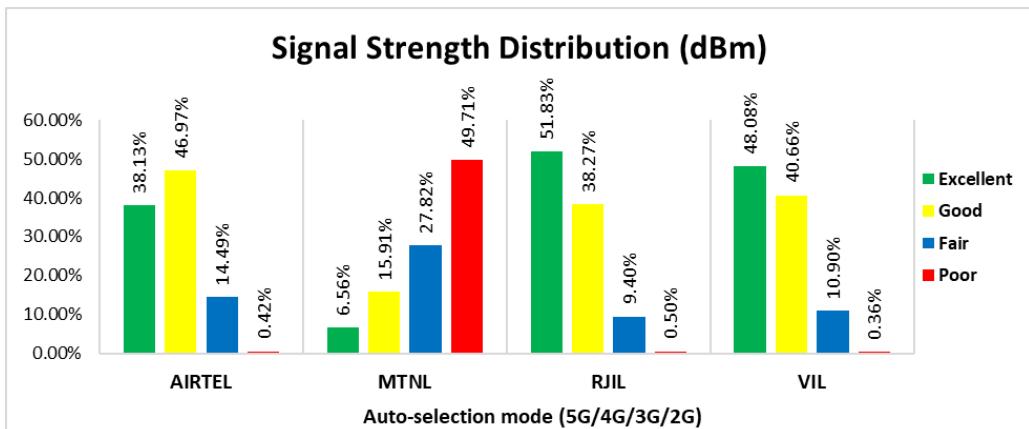


**Figure-18:** Serving technology plot in auto-selection mode (5G/4G/3G/2G) voice - RJIL.



**Figure-19:** Serving technology plot in auto-selection mode (5G/4G/3G/2G) voice - VII

**(g) Network Signal Strength Distribution:** The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) voice. (Refer figure-33, 34, 35 & 36 for map view)



**Figure-20:** Signal strength distribution auto-selection mode (5G/4G/3G/2G) voice.

#### Observations:

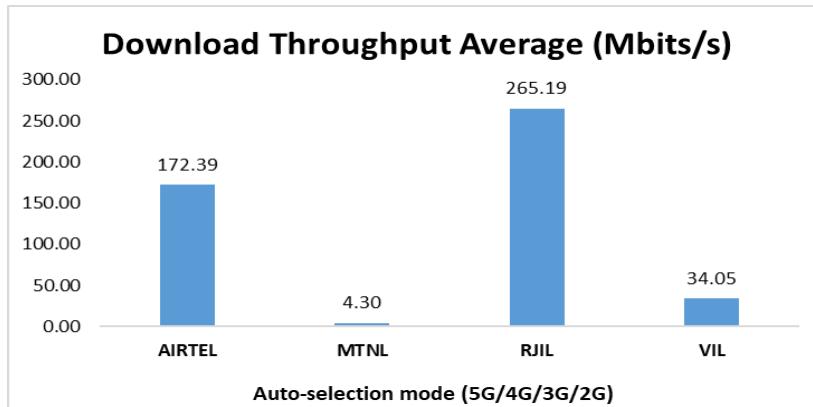
- Airtel has 38% of samples falling in the excellent signal strength category.
- MTNL has 7% of samples falling in the excellent signal strength category.
- RJIL has 52% of samples falling in the excellent signal strength category.
- VIL has 48% of samples falling in the excellent signal strength category.

#### 4.2.4 Data performance

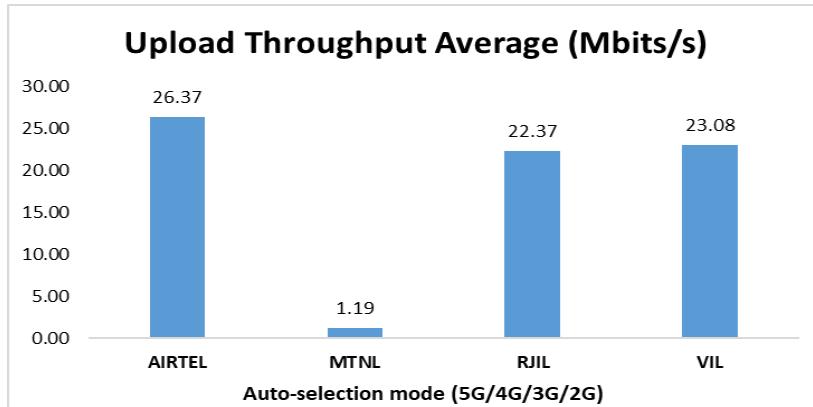
##### (a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	MTNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	172.39	4.30	265.19	34.05
	80th Percentile	262.56	6.15	412.76	45.53
	20th Percentile	63.01	2.04	115.94	19.27
Upload Throughput (Mbits/s)	Average	26.37	1.19	22.37	23.08
	80th Percentile	44.11	1.98	39.69	40.22
	20th Percentile	7.06	0.13	4.79	5.34
Latency (ms)	50th Percentile	20.92	21.75	19.92	18.17

**Table-17:** Summary of Data performance in network auto-selection mode.



**Figure- 21:** Download throughput



**Figure- 22:** Upload throughput

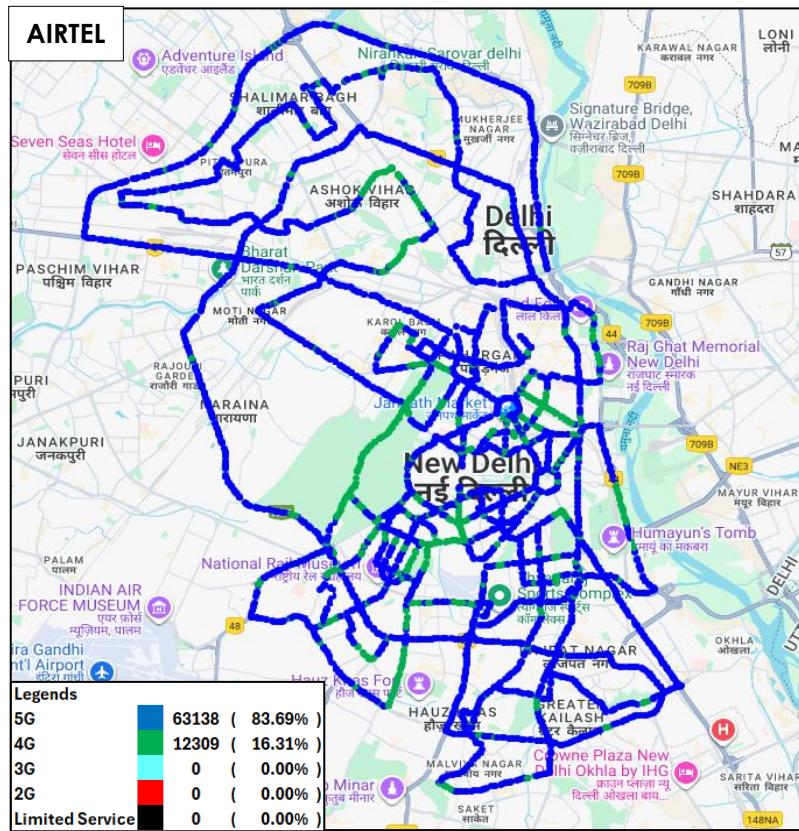
**(b) Network Technology:** This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	MTNL	RJIL	VIL
<b>5G</b>	83.69%	NA	97.77%	70.06%
<b>4G</b>	16.31%	NA	2.21%	29.92%
<b>3G</b>	NA	98.94%	NA	NA
<b>2G</b>	0.00%	NA	NA	0.01%
<b>Limited Service</b>	0.00%	1.06%	0.02%	0.00%

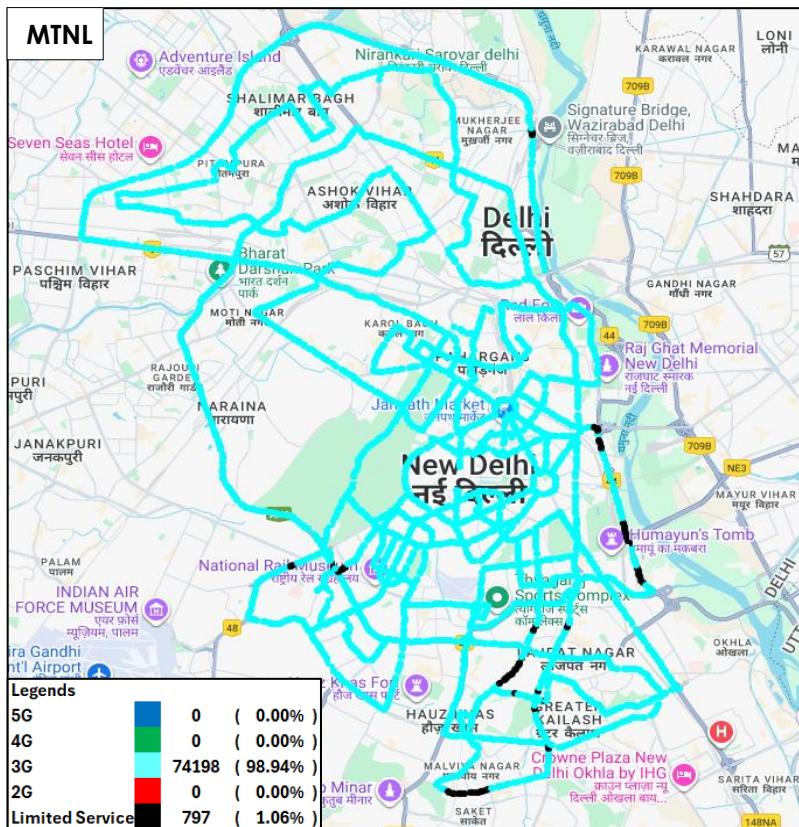
**Table-18:** Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) data.

**Note-**

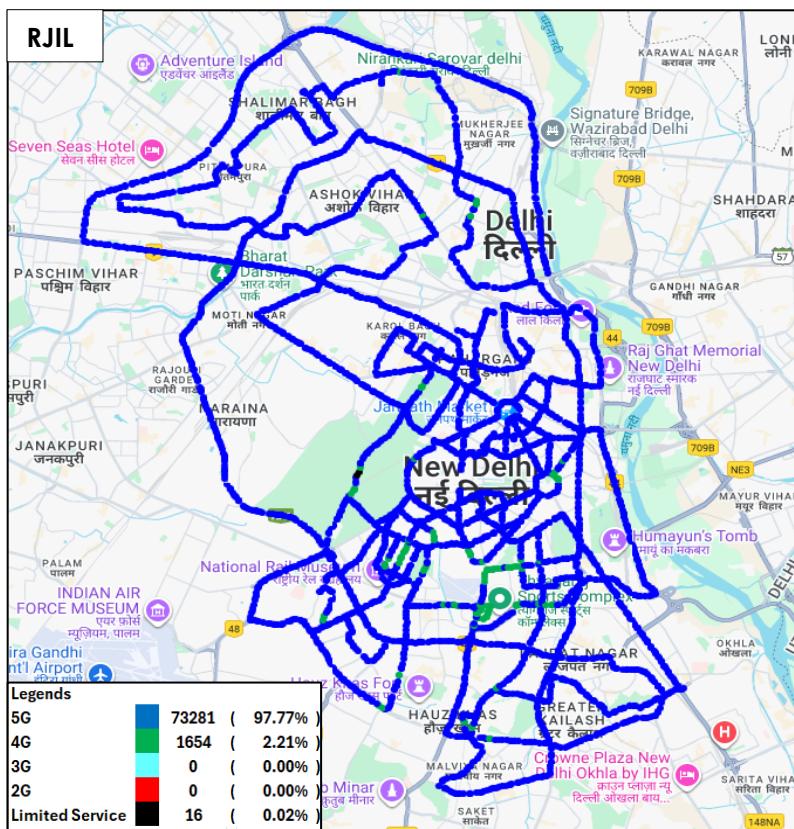
- NA- Service provider doesn't provide services in respective technology.



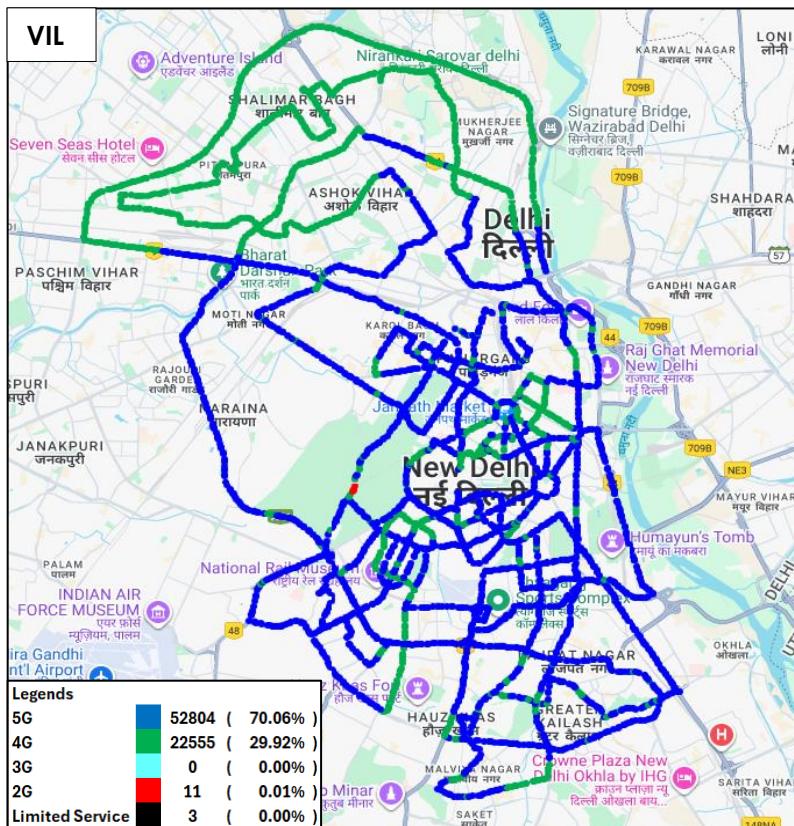
**Figure-23:** Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - AIRTEL.



**Figure-24:** Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - MTNL.

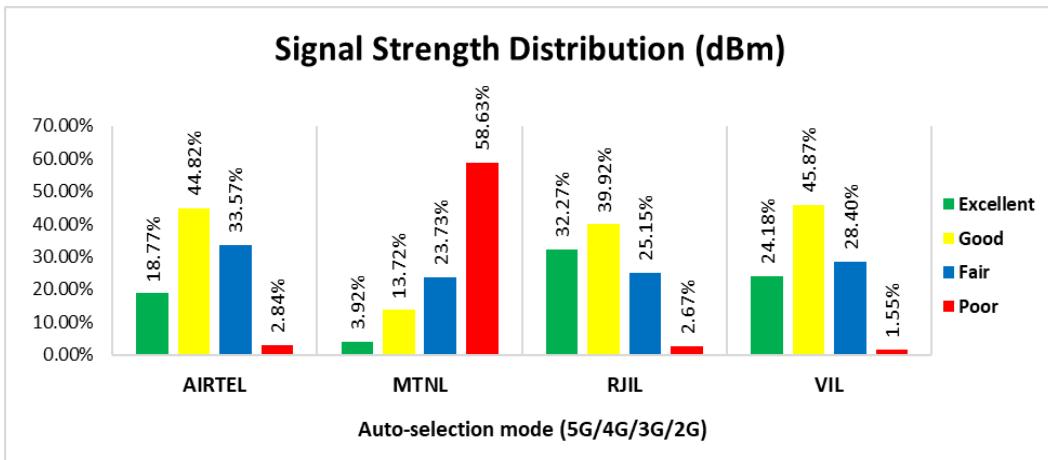


**Figure-25:** Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - RJIL.



**Figure-26:** Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - VIL

**(c) Network Signal Strength Distribution:** The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) data. (Refer figure-37, 38, 39 & 40 for map view)



**Figure-27:** Signal strength distribution auto-selection mode (5G/4G/3G/2G) data.

#### Observations:

- Airtel has 19% of samples falling in the excellent signal strength category.
- MTNL has 4% of samples falling in the excellent signal strength category.
- RJIL has 32% of samples falling in the excellent signal strength category.
- VIL has 24% of samples falling in the excellent signal strength category.

## 4.3 Hotspots

Hotspot testing has been done on 17<sup>th</sup> December 2025 and 18<sup>th</sup> December 2025. Twelve locations have been tested in the city. (Refer Table-1)

### 4.3.1 Locations

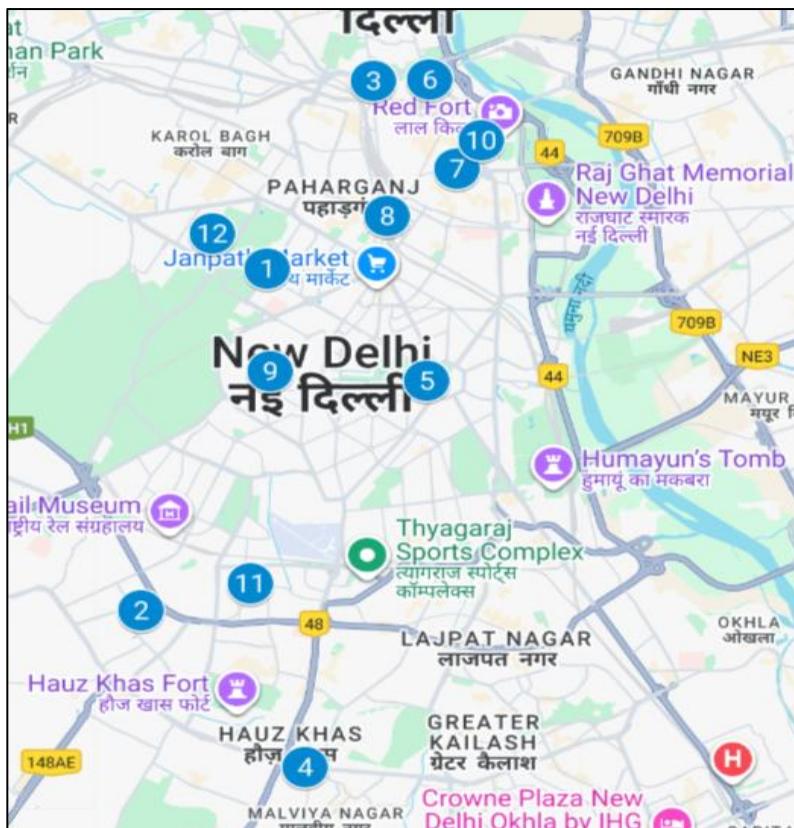


Figure- 28: Hotspot locations

### 4.3.2 Hotspot covered

1. Birla Mandir (Laxmi Narayan Temple)
2. Delhi Public School R.K. Puram New Delhi
3. District & Sessions Courts Tis Hazari
4. Hauz Khas Metro Station
5. India Gate
6. ISBT Kashmere Gate
7. Jama Masjid
8. New Delhi Railway Station
9. Rashtrapati Bhawan
10. Red Fort
11. Sarojini Nagar Market
12. Sir Ganga Ram Hospital New Delhi

### 4.3.3 Voice performance

Overall Voice Performance				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>Call Attempt</b>	120	120	120	120
<b>Call Setup Success Rate %</b>	100.00	98.33	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.85	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.71	3.13	0.58	0.56

**Table-19:** Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Birla Mandir (Laxmi Narayan Temple)				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.66	3.09	0.49	0.50

**Table-20:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Delhi Public School R.K. Puram New Delhi				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.64	3.05	0.57	0.55

**Table-21:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

District & Sessions Courts Tis Hazari				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.97	3.39	0.64	0.45

**Table-22:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Hauz Khas Metro Station				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.65	4.10	0.50	0.55

**Table-23:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

<b>India Gate</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-selection mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.67	2.61	0.54	0.45

**Table-24:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

<b>ISBT Kashmere Gate</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-selection mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.74	3.56	0.60	0.52

**Table-25:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

<b>Jama Masjid</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-selection mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	80.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	12.50	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.65	3.23	0.59	0.52

**Table-26:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

<b>New Delhi Railway Station</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-selection mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.70	2.40	0.62	0.82

**Table-27:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

<b>Rashtrapati Bhawan</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-selection mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.67	3.00	0.56	0.47

**Table-28:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

<b>Red Fort</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-selection mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.71	2.86	0.57	0.45

**Table-29:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

<b>Sarojini Nagar Market</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-selection mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.69	3.04	0.52	0.51

**Table-30:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

<b>Sir Ganga Ram Hospital New Delhi</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-selection mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Call Attempt</b>	10	10	10	10
<b>Call Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Drop Call Rate %</b>	0.00	0.00	0.00	0.00
<b>Call Setup Time-Average (Second)</b>	0.77	3.18	0.73	0.88

**Table-31:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

#### **4.3.4 Data performance (Auto-selection mode 5G/4G/3G/2G)**

<b>Overall Data Performance</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-selection mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Download Throughput Average (Mbits/s)</b>	169.28	5.77	301.06	38.96
<b>Download Throughput 80th Percentile (Mbit/s)</b>	307.80	7.12	498.22	47.84
<b>Download Throughput 20th Percentile (Mbit/s)</b>	54.77	4.02	47.64	29.00
<b>Download Session Setup Success Rate %</b>	98.33	70.00	86.67	100.00
<b>Upload Throughput Average (Mbits/s)</b>	21.45	1.67	24.77	21.64
<b>Upload Throughput 80th Percentile (Mbit/s)</b>	42.38	3.56	56.05	31.54
<b>Upload Throughput 20th Percentile (Mbit/s)</b>	2.78	0.19	2.20	3.79
<b>Upload Session Setup Success Rate %</b>	100.00	86.67	93.33	100.00
<b>Web Browsing Delay (Second)</b>	6.82	3.75	4.13	3.64
<b>Youtube Initial Buffer Delay (Second)</b>	2.25	1.58	1.17	1.61
<b>Latency (ms) - 50th Percentile</b>	21.23	22.38	20.15	24.79
<b>Jitter (ms)</b>	14.02	236.53	107.05	21.03
<b>Packet Loss Rate%</b>	5.17	33.58	13.15	4.58
<b>Packet Loss Rate- 90th percentile</b>	11.10	100.00	34.70	8.46

**Table-32:** Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

<b>Birla Mandir (Laxmi Narayan Temple)</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-Selection Mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Download Throughput Average (Mbits/s)</b>	24.89	6.33	509.89	34.83
<b>Download Session Setup Success Rate %</b>	100.00	60.00	100.00	100.00
<b>Upload Throughput Average (Mbits/s)</b>	4.06	0.64	52.18	29.42
<b>Upload Session Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Web Browsing Delay (Second)</b>	5.62	5.58	3.73	4.79
<b>Youtube Initial Buffer Delay (Second)</b>	3.43	-	0.52	0.91
<b>Latency (ms) - 50th Percentile</b>	25.91	20.15	15.19	29.62
<b>Jitter (ms)</b>	7.68	106.98	3.63	51.99
<b>Packet Loss Rate%</b>	0.80	2.30	0.00	13.80

**Table-33:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

**Note-** "- "Youtube tests were failed.

<b>Delhi Public School R.K. Puram New Delhi</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-Selection Mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Download Throughput Average (Mbits/s)</b>	188.69	3.65	382.11	48.32
<b>Download Session Setup Success Rate %</b>	100.00	40.00	100.00	100.00
<b>Upload Throughput Average (Mbits/s)</b>	13.72	0.54	22.63	22.19
<b>Upload Session Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Web Browsing Delay (Second)</b>	9.19	3.78	3.24	1.60
<b>Youtube Initial Buffer Delay (Second)</b>	3.71	-	0.73	1.01
<b>Latency (ms) - 50th Percentile</b>	16.07	35.03	15.86	21.31
<b>Jitter (ms)</b>	3.85	301.09	2.93	82.12
<b>Packet Loss Rate%</b>	0.00	46.60	0.00	3.20

**Table-34:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

**Note-** "- "Youtube tests were failed.

<b>District &amp; Sessions Courts Tis Hazari</b>				
<b>Parameters</b>	<b>Service Provider</b>			
	<b>Auto-Selection Mode (5G/4G/3G/2G)</b>			
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>	<b>VIL</b>
<b>Download Throughput Average (Mbits/s)</b>	214.64	5.20	11.00	40.27
<b>Download Session Setup Success Rate %</b>	100.00	100.00	60.00	100.00
<b>Upload Throughput Average (Mbits/s)</b>	7.60	2.85	2.63	13.78
<b>Upload Session Setup Success Rate %</b>	100.00	100.00	60.00	100.00
<b>Web Browsing Delay (Second)</b>	5.28	2.82	5.35	3.62
<b>Youtube Initial Buffer Delay (Second)</b>	2.11	2.35	1.21	1.79
<b>Latency (ms) - 50<sup>th</sup> Percentile</b>	28.11	20.62	52.30	33.47
<b>Jitter (ms)</b>	64.02	48.36	463.70	12.24
<b>Packet Loss Rate%</b>	18.20	4.90	30.90	0.60

**Table-35:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Hauz Khas Metro Station				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>Download Throughput Average (Mbits/s)</b>	288.07	11.81	478.63	36.37
<b>Download Session Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Upload Throughput Average (Mbits/s)</b>	75.57	4.61	70.10	42.29
<b>Upload Session Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Web Browsing Delay (Second)</b>	8.69	5.65	3.18	1.58
<b>Youtube Initial Buffer Delay (Second)</b>	3.21	0.91	0.63	1.21
<b>Latency (ms) - 50th Percentile</b>	17.62	13.66	20.05	33.52
<b>Jitter (ms)</b>	3.88	12.66	4.61	47.98
<b>Packet Loss Rate%</b>	0.40	0.40	0.00	0.70

**Table-36:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

India Gate				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>Download Throughput Average (Mbits/s)</b>	404.18	1.18	630.39	24.50
<b>Download Session Setup Success Rate%</b>	100.00	40.00	100.00	100.00
<b>Upload Throughput Average (Mbits/s)</b>	48.54	0.09	70.00	30.35
<b>Upload Session Setup Success Rate %</b>	100.00	100.00	100.00	100.00
<b>Web Browsing Delay (Second)</b>	7.20	-	3.38	2.90
<b>Youtube Initial Buffer Delay (Second)</b>	1.67	-	0.87	0.70
<b>Latency (ms)- 50th Percentile</b>	15.97	565.90	13.40	20.86
<b>Jitter (ms)</b>	3.13	1161.04	3.73	14.77
<b>Packet Loss Rate%</b>	0.10	94.70	0.00	0.10

**Table-37:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

**Note-** "- "Browsing & Youtube tests were failed.

ISBT Kashmere Gate				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
<b>Download Throughput Average (Mbits/s)</b>	9.46	4.65	40.39	46.07
<b>Download Session Setup Success Rate %</b>	100.00	100.00	20.00	100.00
<b>Upload Throughput Average (Mbits/s)</b>	3.05	1.14	2.49	28.89
<b>Upload Session Setup Success Rate %</b>	100.00	100.00	60.00	100.00
<b>Web Browsing Delay (Second)</b>	5.28	4.17	6.06	1.66
<b>Youtube Initial Buffer Delay (Second)</b>	1.27	1.65	0.87	0.77
<b>Latency (ms) - 50th Percentile</b>	35.69	30.75	205.66	21.04
<b>Jitter (ms)</b>	10.20	100.45	1051.98	5.54
<b>Packet Loss Rate%</b>	1.40	5.40	96.80	0.00

**Table-38:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

<b>Jama Masjid</b>					
<b>Parameters</b>	<b>Service Provider</b>				
	<b>Auto-Selection Mode (5G/4G/3G/2G)</b>				<b>VIL</b>
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>		
<b>Download Throughput Average (Mbits/s)</b>	114.67	3.74	297.52	44.44	
<b>Download Session Setup Success Rate %</b>	100.00	100.00	100.00	100.00	
<b>Upload Throughput Average (Mbits/s)</b>	13.35	1.16	16.92	18.46	
<b>Upload Session Setup Success Rate %</b>	100.00	100.00	100.00	100.00	
<b>Web Browsing Delay (Second)</b>	4.13	3.48	4.03	3.64	
<b>Youtube Initial Buffer Delay (Second)</b>	0.83	-	0.51	0.86	
<b>Latency (ms) - 50<sup>th</sup> Percentile</b>	17.33	25.83	19.67	30.42	
<b>Jitter (ms)</b>	3.89	9.67	5.43	4.92	
<b>Packet Loss Rate%</b>	0.50	0.20	0.00	0.20	

**Table-39:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

**Note-** “-” Youtube tests were failed.

<b>New Delhi Railway Station</b>					
<b>Parameters</b>	<b>Service Provider</b>				
	<b>Auto-Selection Mode (5G/4G/3G/2G)</b>				<b>VIL</b>
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>		
<b>Download Throughput Average (Mbits/s)</b>	145.43	-	7.17	42.96	
<b>Download Session Setup Success Rate %</b>	100.00	0.00	100.00	100.00	
<b>Upload Throughput Average (Mbits/s)</b>	40.00	0.18	1.02	23.20	
<b>Upload Session Setup Success Rate %</b>	100.00	40.00	100.00	100.00	
<b>Web Browsing Delay (Second)</b>	7.35	-	5.16	4.07	
<b>Youtube Initial Buffer Delay (Second)</b>	3.21	-	6.78	0.97	
<b>Latency (ms) - 50<sup>th</sup> Percentile</b>	16.76	-	28.02	22.26	
<b>Jitter (ms)</b>	5.44	-	7.83	6.31	
<b>Packet Loss Rate%</b>	0.10	100.00	0.20	0.00	

**Table-40:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

**Note-** “-” Download, Browsing, Youtube & Ping tests were failed.

<b>Rashtrapati Bhawan</b>					
<b>Parameters</b>	<b>Service Provider</b>				
	<b>Auto-Selection Mode (5G/4G/3G/2G)</b>				<b>VIL</b>
	<b>AIRTEL</b>	<b>MTNL</b>	<b>RJIL</b>		
<b>Download Throughput Average (Mbits/s)</b>	369.87	7.48	472.26	34.25	
<b>Download Session Setup Success Rate%</b>	100.00	100.00	100.00	100.00	
<b>Upload Throughput Average (Mbits/s)</b>	37.18	1.20	31.03	6.15	
<b>Upload Session Setup Success Rate %</b>	100.00	100.00	100.00	100.00	
<b>Web Browsing Delay (Second)</b>	4.54	2.78	3.62	5.02	
<b>Youtube Initial Buffer Delay (Second)</b>	0.63	-	0.52	2.88	
<b>Latency (ms)- 50<sup>th</sup> Percentile</b>	24.14	16.00	14.88	23.60	
<b>Jitter (ms)</b>	8.88	24.79	2.28	5.38	
<b>Packet Loss Rate%</b>	0.00	0.50	0.10	0.00	

**Table-41:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

**Note-** “-” Youtube tests were failed.

Red Fort					
Parameters	Service Provider				
	Auto-Selection Mode (5G/4G/3G/2G)				
	AIRTEL	MTNL	RJIL	VIL	
<b>Download Throughput Average (Mbits/s)</b>	111.72	-	71.48	24.21	
<b>Download Session Setup Success Rate %</b>	100.00	0.00	60.00	100.00	
<b>Upload Throughput Average (Mbits/s)</b>	2.22	-	2.08	1.93	
<b>Upload Session Setup Success Rate %</b>	100.00	0.00	100.00	100.00	
<b>Web Browsing Delay (Second)</b>	9.46	-	4.94	5.95	
<b>Youtube Initial Buffer Delay (Second)</b>	5.02	-	2.01	3.35	
<b>Latency (ms) - 50th Percentile</b>	25.21	968.23	37.06	22.34	
<b>Jitter (ms)</b>	25.96	4271.64	54.59	7.88	
<b>Packet Loss Rate%</b>	1.10	99.60	12.90	0.20	

**Table-42:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

**Note-** “-” Download, Upload, Browsing & Youtube tests were failed.

Sarojini Nagar Market					
Parameters	Service Provider				
	Auto-Selection Mode (5G/4G/3G/2G)				
	AIRTEL	MTNL	RJIL	VIL	
<b>Download Throughput Average (Mbits/s)</b>	80.81	4.22	171.94	46.33	
<b>Download Session Setup Success Rate%</b>	100.00	100.00	100.00	100.00	
<b>Upload Throughput Average (Mbits/s)</b>	7.48	3.93	6.09	40.53	
<b>Upload Session Setup Success Rate %</b>	100.00	100.00	100.00	100.00	
<b>Web Browsing Delay (Second)</b>	5.21	2.68	3.87	3.51	
<b>Youtube Initial Buffer Delay (Second)</b>	0.73	1.47	0.67	0.56	
<b>Latency (ms)- 50th Percentile</b>	19.89	15.05	31.53	24.30	
<b>Jitter (ms)</b>	8.95	55.28	21.70	5.60	
<b>Packet Loss Rate%</b>	35.60	36.80	6.40	36.00	

**Table-43:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Sir Ganga Ram Hospital New Delhi					
Parameters	Service Provider				
	Auto-Selection Mode (5G/4G/3G/2G)				
	AIRTEL	MTNL	RJIL	VIL	
<b>Download Throughput Average (Mbits/s)</b>	56.33	5.66	123.56	45.00	
<b>Download Session Setup Success Rate %</b>	80.00	100.00	100.00	100.00	
<b>Upload Throughput Average (Mbits/s)</b>	4.60	1.09	2.25	2.49	
<b>Upload Session Setup Success Rate %</b>	100.00	100.00	100.00	100.00	
<b>Web Browsing Delay (Second)</b>	13.85	3.14	5.35	3.40	
<b>Youtube Initial Buffer Delay (Second)</b>	6.11	-	1.02	4.57	
<b>Latency (ms) - 50th Percentile</b>	34.25	20.01	43.70	25.49	
<b>Jitter (ms)</b>	22.71	63.80	31.49	7.58	
<b>Packet Loss Rate%</b>	3.80	11.60	10.50	0.10	

**Table-44:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

**Note-** “-” Youtube tests were failed.

### 4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

Overall Data Performance					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbps)	149.27	-	293.41	40.91
	Upload Throughput Average (Mbps)	25.12	-	23.86	34.54
4G	Download Throughput Average (Mbps)	22.23	-	33.19	19.17
	Upload Throughput Average (Mbps)	10.80	-	7.59	5.80

**Table-45:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** --Respective technology was not observed during the test.

Birla Mandir (Laxmi Narayan Temple)					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbps)	31.88	-	562.46	48.39
	Upload Throughput Average (Mbps)	5.92	-	56.82	33.55
4G	Download Throughput Average (Mbps)	28.27	-	101.65	18.41
	Upload Throughput Average (Mbps)	15.55	-	27.16	10.55

**Table-46:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** --Respective technology was not observed during the test.

Delhi Public School R.K. Puram New Delhi					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbps)	131.43	-	371.65	57.33
	Upload Throughput Average (Mbps)	21.90	-	19.48	-
4G	Download Throughput Average (Mbps)	20.23	-	34.45	21.42
	Upload Throughput Average (Mbps)	7.26	-	13.98	2.63

**Table-47:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** --Respective technology was not observed during the test.

District & Sessions Courts Tis Hazari					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbps)	258.02	-	28.09	-
	Upload Throughput Average (Mbps)	12.14	-	2.60	-
4G	Download Throughput Average (Mbps)	7.04	-	13.38	16.57
	Upload Throughput Average (Mbps)	6.23	-	2.13	6.05

**Table-48:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** --Respective technology was not observed during the test.

Hauz Khas Metro Station					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbps)	243.43	-	467.10	-
	Upload Throughput Average (Mbps)	76.03	-	11.17	50.23
4G	Download Throughput Average (Mbps)	66.00	-	46.05	20.83
	Upload Throughput Average (Mbps)	20.83	-	16.24	4.67

**Table-49:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** --Respective technology was not observed during the test.

India Gate					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbps)	413.16	-	575.54	22.64
	Upload Throughput Average (Mbps)	43.06	-	84.06	32.99
4G	Download Throughput Average (Mbps)	47.12	-	23.81	18.81
	Upload Throughput Average (Mbps)	31.23	-	10.64	17.40

**Table-50:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** --Respective technology was not observed during the test.

ISBT Kashmere Gate					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbps)	11.34	-	5.36	44.84
	Upload Throughput Average (Mbps)	2.90	-	3.33	30.38
4G	Download Throughput Average (Mbps)	8.69	-	8.71	32.07
	Upload Throughput Average (Mbps)	2.39	-	2.26	2.76

**Table-51:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** --Respective technology was not observed during the test.

Jama Masjid					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbps)	107.60	-	299.18	42.15
	Upload Throughput Average (Mbps)	6.27	-	17.30	29.37
4G	Download Throughput Average (Mbps)	24.77	-	20.60	9.82
	Upload Throughput Average (Mbps)	9.66	-	3.51	1.97

**Table-52:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** --Respective technology was not observed during the test.

New Delhi Railway Station					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbps)	123.31	-	2.16	-
	Upload Throughput Average (Mbps)	43.39	-	1.12	31.31
4G	Download Throughput Average (Mbps)	3.11	-	19.20	6.84
	Upload Throughput Average (Mbps)	3.40	-	1.21	1.46

**Table-53:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** --Respective technology was not observed during the test.

Rashtrapati Bhawan					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbps)	139.25	-	499.11	-
	Upload Throughput Average (Mbps)	71.62	-	46.22	-
4G	Download Throughput Average (Mbps)	24.41	-	67.79	31.88
	Upload Throughput Average (Mbps)	12.64	-	5.98	12.63

**Table-54:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** --Respective technology was not observed during the test.

Red Fort					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	<b>Download Throughput Average (Mbits/s)</b>	144.87	-	78.35	-
	<b>Upload Throughput Average (Mbits/s)</b>	4.42	-	1.71	-
4G	<b>Download Throughput Average (Mbits/s)</b>	5.02	-	21.89	24.57
	<b>Upload Throughput Average (Mbits/s)</b>	2.70	-	1.44	6.39

**Table-55:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

Sarojini Nagar Market					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	<b>Download Throughput Average (Mbits/s)</b>	77.79	-	168.00	47.14
	<b>Upload Throughput Average (Mbits/s)</b>	6.79	-	8.00	40.62
4G	<b>Download Throughput Average (Mbits/s)</b>	10.16	-	8.81	9.54
	<b>Upload Throughput Average (Mbits/s)</b>	10.49	-	2.84	1.57

**Table-56:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

Sir Ganga Ram Hospital New Delhi					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	<b>Download Throughput Average (Mbits/s)</b>	49.62	-	233.48	41.38
	<b>Upload Throughput Average (Mbits/s)</b>	3.46	-	13.80	-
4G	<b>Download Throughput Average (Mbits/s)</b>	21.93	-	31.97	19.29
	<b>Upload Throughput Average (Mbits/s)</b>	7.16	-	3.65	1.48

**Table-57:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

## 4.4 Walk Test

Walk Test has been conducted on 18<sup>th</sup> December 2025. Two locations have been tested in the city. (Refer Table-1)

### 4.4.1 Walk test locations

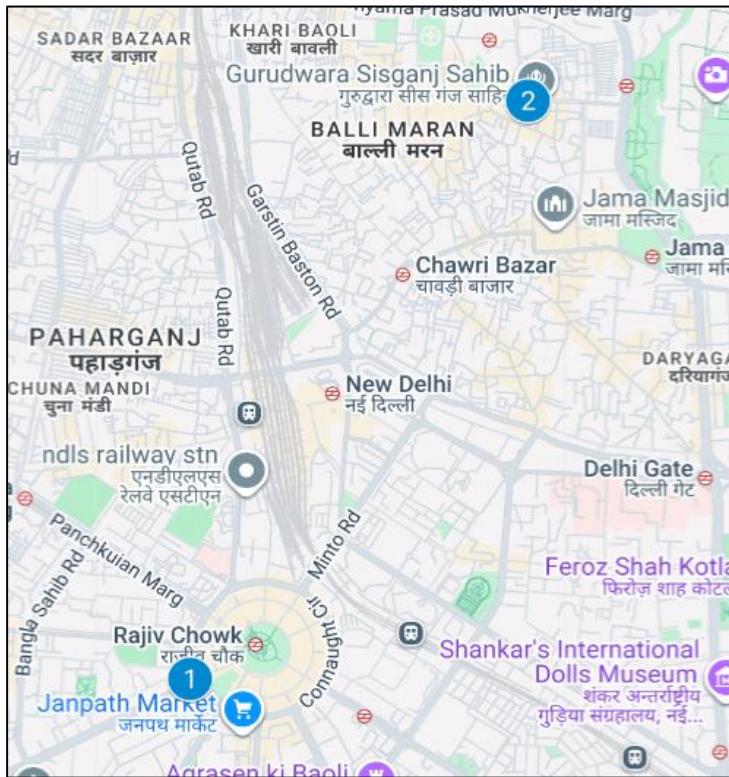


Figure-29: Walk Test locations.

### 4.4.2 Walk Test Covered

1. Connaught Place Market
2. Chandni Chowk Market

### 4.4.3 Voice Performance

Connaught Place Market				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
Call Attempt	31	32	31	32
Call Setup Success Rate %	100.00	96.88	100.00	96.88
Drop Call Rate %	0.00	3.23	0.00	0.00
Call Setup Time-Average (Second)	0.82	3.24	0.60	0.56

Table-58: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Chandni Chowk Market				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
Call Attempt	26	30	37	27
Call Setup Success Rate %	100.00	80.00	62.16	100.00
Drop Call Rate %	0.00	16.67	0.00	0.00
Call Setup Time-Average (Second)	0.72	4.18	0.57	0.77

Table-59: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

#### 4.4.4 Data Performance

##### (a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters	Connaught Place Market			
	Service Provider			
	AIRTEL	MTNL	RJIL	VIL
<b>Download Throughput Average (Mbits/s)</b>	85.43	3.61	214.14	23.33
<b>Download Session Setup Success Rate %</b>	100.00	47.22	87.50	100.00
<b>Upload Throughput Average (Mbits/s)</b>	11.16	0.57	14.34	18.08
<b>Upload Session Setup Success Rate %</b>	100.00	71.43	100.00	100.00
<b>Latency (ms) - 50th Percentile</b>	26.44	58.10	24.52	21.19

**Table-60:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Parameters	Chandni Chowk Market			
	Service Provider			
	AIRTEL	MTNL	RJIL	VIL
<b>Download Throughput Average (Mbits/s)</b>	177.71	4.55	257.80	44.18
<b>Download Session Setup Success Rate %</b>	100.00	33.33	100.00	100.00
<b>Upload Throughput Average (Mbits/s)</b>	32.02	0.51	25.90	28.79
<b>Upload Session Setup Success Rate %</b>	100.00	68.97	96.30	96.15
<b>Latency (ms) - 50th Percentile</b>	19.82	20.96	19.25	16.29

**Table-61:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

## 5. Voice & Data Key findings

### 5.1 Overall Voice

#### 1. Call Setup Success Rate:

- a) Airtel, MTNL and VIL have 99.22%, 95.53% and 98.16% call setup success rate respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, MTNL, RJIL and VIL have 100.00%, 95.23%, 98.36% and 99.64% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

#### 2. Call Setup Time:

- a) Airtel, MTNL and VIL call setup time is 3.30, 2.71 & 3.40 seconds respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, MTNL, RJIL & VIL call setup time is 0.76, 3.27, 0.59 & 0.58 seconds respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

#### 3. Call Silence/Mute Rate:

In packet switched network (4G/5G) RJIL, VIL and Airtel have 1.40%, 0.93% & 0.00% silence call rate respectively. Further RJIL has higher RTP packet loss rate in downlink (1.39%) compared to VIL (0.98%), & Airtel (0.40%). In uplink the RTP packet loss rate is higher for RJIL (1.38%) compared to VIL (0.86%) & Airtel (0.32%). (refer table-6)

#### 4. Drop Call Rate:

- a) Airtel, MTNL and VIL drop call rate is 1.26%, 7.80% and 3.75% respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, MTNL, RJIL and VIL drop call rate is 0.12%, 6.60%, 0.36% and 0.00% respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

### 5.2 Overall Data

#### 1. Data download and upload performance (Overall i.e. LSA):

- a) Airtel, MTNL, RJIL and VIL average download speeds are 168.92 Mbps, 4.40 Mbps, 265.51 Mbps and 34.35 Mbps respectively. (refer table-9)
- b) Airtel, MTNL, RJIL and VIL average upload speeds are 25.54 Mbps, 1.19 Mbps, 22.33 Mbps and 22.96 Mbps respectively. (refer table-9)

#### 2. Data download and upload performance (static i.e. while stationary):

- a) Airtel, MTNL, RJIL and VIL average download speeds are 169.28 Mbps, 5.77 Mbps, 301.06 Mbps and 38.96 Mbps respectively. (refer table-32)
- b) Airtel, MTNL, RJIL and VIL average upload speeds are 21.45 Mbps, 1.67 Mbps, 24.77 Mbps and 21.64 Mbps respectively. (refer table-32)

#### 3. Data session setup success rate (static i.e. while stationary):

- a) Airtel, MTNL, RJIL and VIL have 98.33%, 70.00%, 86.67% and 100.00% download session setup success rate respectively. (refer table-32)
- b) Airtel, MTNL, RJIL and VIL have 100.00%, 86.67%, 93.33% and 100.00% upload session setup success rate respectively. (refer table-32)

## 5.3 Operator wise Key Findings

### 1. Airtel:

#### Voice

- 99.22% call setup success rate and 1.26% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 11)
- 100.00% call setup success rate and 0.12% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 100.00% call setup success rate and 0.15% drop call rate have been observed in 3G/2G network mode for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-13)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-19)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at both walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-58 & 59)

#### Data

- Airtel has 168.92 Mbps average download speed & 25.54 Mbps average upload speed for LSA. (refer table-9)
- Airtel has 172.39 Mbps average download speed & 26.37 Mbps average upload speed across the measured routes for city drive. (refer table-17)
- Birla Mandir (Laxmi Narayan Temple), ISBT Kashmere Gate, Sarojini Nagar Market and Sir Ganga Ram Hospital New Delhi have less download speed (less than 100 Mbps) out of total 12 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 33, 38, 43 & 44)
- Birla Mandir (Laxmi Narayan Temple), Delhi Public School R.K. Puram New Delhi, District & Sessions Courts Tis Hazari, ISBT Kashmere Gate, Jama Masjid, Red Fort, Sarojini Nagar Market and Sir Ganga Ram Hospital New Delhi have less upload speed (less than 20 Mbps) out of total 12 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 33, 34, 35, 38, 39, 42, 43 & 44)
- Connaught Place Market walk test location has less download speed (less than 100 Mbps) out of total 2 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-60)
- Connaught Place Market walk test location has less upload speed (less than 20 Mbps) out of total 2 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-60)

### 2. MTNL:

#### Voice

- 95.53% call setup success rate and 7.80% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 11)

- 95.23% call setup success rate and 6.60% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 95.27% call setup success rate and 7.44% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-13)
- 98.33% call setup success rate and 0.85% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-19)
- 96.88% call setup success rate and 3.23% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Connaught Place Market walk test location. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-58)
- 80.00% call setup success rate and 16.67% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Chandni Chowk Market walk test location. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-59)

#### **Data**

- MTNL has 4.40 Mbps average download speed & 1.19 Mbps average upload speed for LSA. (refer table-9)
- MTNL has 4.30 Mbps average download speed & 1.19 Mbps average upload speed across the measured routes for city drive. (refer table-17)
- All hotspot locations have less download speed (less than 10 Mbps) except Hauz Khas Metro Station for auto-selection mode (5G/4G/3G/2G). (refer table-33, 34, 35, 37, 38, 39, 40, 41, 42, 43 & 44)
- All hotspot locations have less upload speed (less than 2 Mbps) except District & Sessions Courts Tis Hazari, Hauz Khas Metro Station and Sarojini Nagar Market for auto-selection mode (5G/4G/3G/2G). (refer table-33, 34, 37, 38, 39, 40, 41, 42 & 44)
- Both walk test location have less download speed (less than 10 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 60 & 61)
- Both walk test location have less upload speed (less than 2 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-60 & 61)

### **3. RJIL:**

#### **Voice**

- 98.36% call setup success rate and 0.36% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 100.00% call setup success rate and 0.45% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-13)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-19)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Connaught Place Market walk test location. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-58)
- 62.16% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Chandni Chowk Market walk test location. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-59)

#### **Data**

- RJIL has 265.51 Mbps average download speed & 22.33 Mbps average upload speed for LSA. (refer table-9)
- RJIL has 265.19 Mbps average download speed & 22.37 Mbps average upload speed across the measured routes for city drive. (refer table-17)
- District & Sessions Courts Tis Hazari, ISBT Kashmere Gate, New Delhi Railway Station and Red Fort have less download speed (less than 100 Mbps) out of total 12 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-35, 38, 40 & 42)
- District & Sessions Courts Tis Hazari, ISBT Kashmere Gate, Jama Masjid, New Delhi Railway Station, Red Fort, Sarojini Nagar Market and Sir Ganga Ram Hospital New Delhi have less upload speed (less than 20 Mbps) out of total 12 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 35, 38, 39, 40, 42, 43 & 44)
- Connaught Place Market walk test location has less upload speed (less than 20 Mbps) out of total 2 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-60)

#### **4. VIL:**

##### **Voice**

- 98.16% call setup success rate and 3.75% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 2.00% for drop call rate. (refer table-3 & 11)
- 99.64% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 99.70% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-13)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-19)
- 96.88% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Connaught Place Market walk test location. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-58)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Chandni Chowk Market walk test location. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-59)

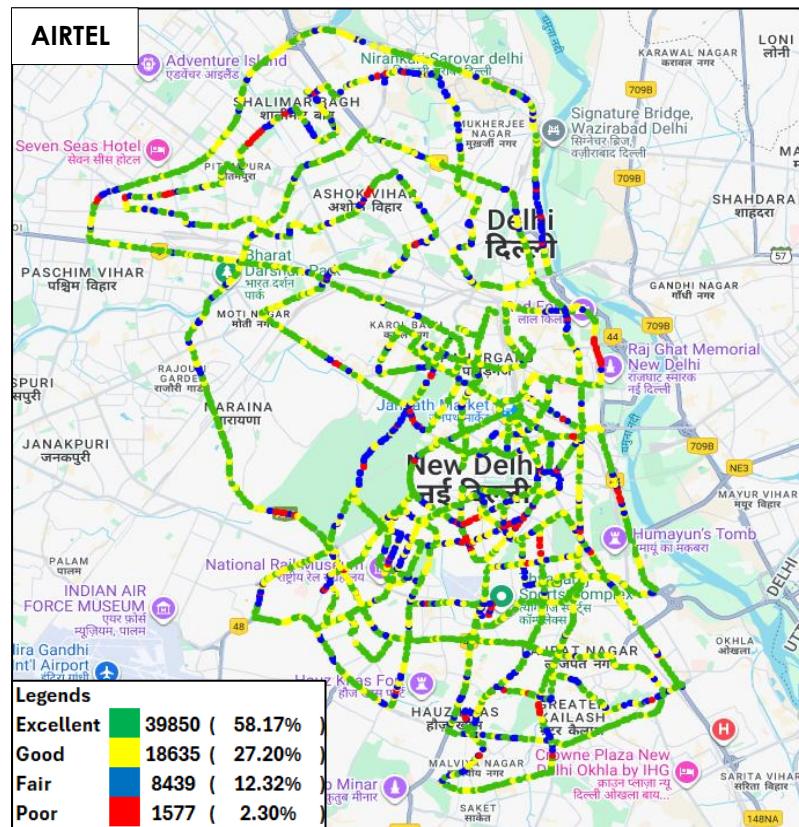
**Data**

- VIL has 34.35 Mbps average download speed & 22.96 Mbps average upload speed for LSA. (refer table-9)
- VIL has 34.05 Mbps average download speed & 23.08 Mbps average upload speed across the measured routes for city drive. (refer table-17)
- All hotspot locations have less download speed (less than 100 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 33 to 44)
- District & Sessions Courts Tis Hazari, Jama Masjid, Rashtrapati Bhawan, Red Fort and Sir Ganga Ram Hospital New Delhi have less upload speed (less than 20 Mbps) out of total 12 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 35, 39, 41, 42 & 44)
- Both walk test location have less download speed (less than 100 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 60 & 61)
- Connaught Place Market has less upload speed (less than 20 Mbps) out of total 2 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table- 60)

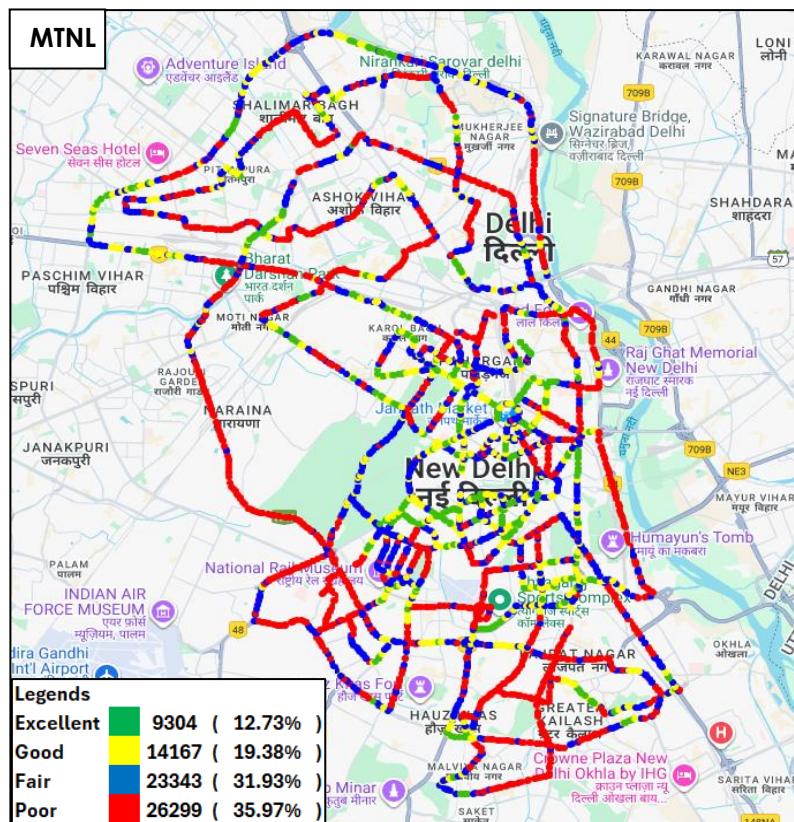
## 6. Annexure

### 6.1 Route wise coverage map

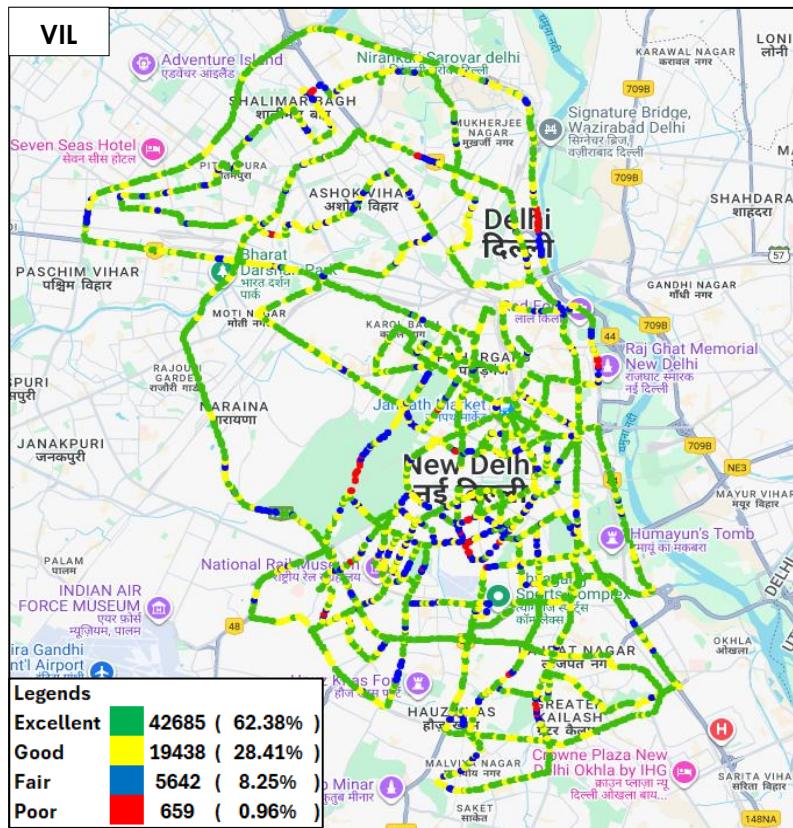
#### 6.1.1 City



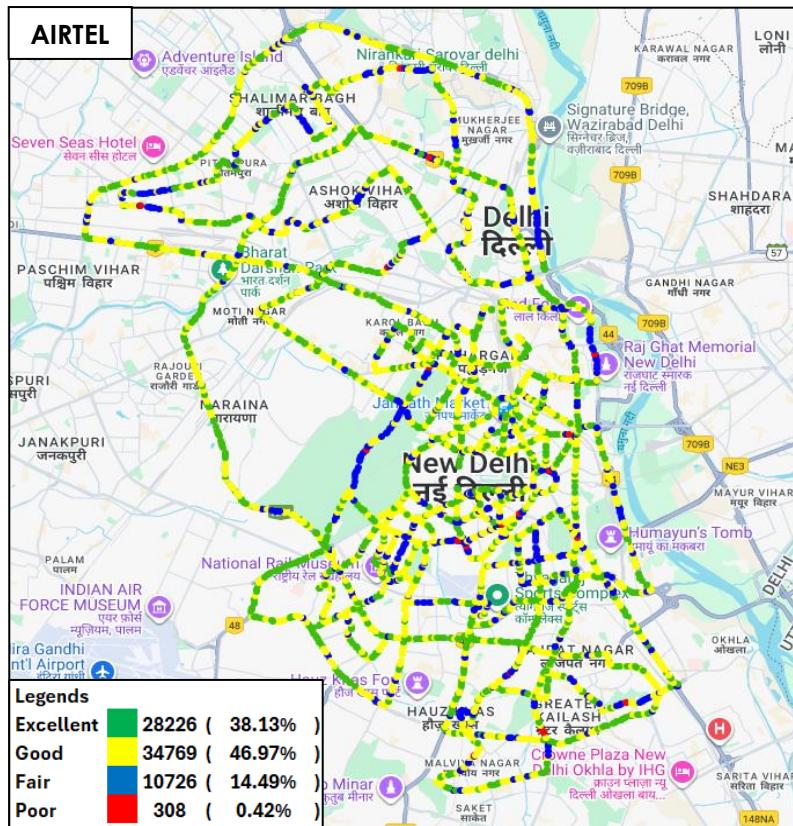
**Figure-30:** Signal strength 3G/2G network mode - AIRTEL.



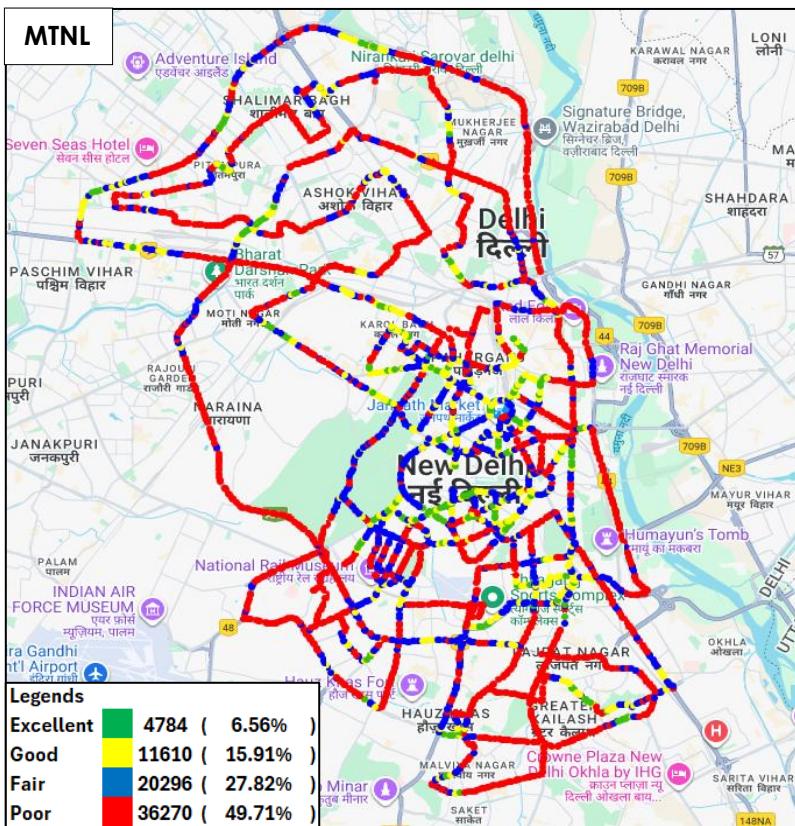
**Figure-31:** Signal strength 3G/2G network mode - MTNL.



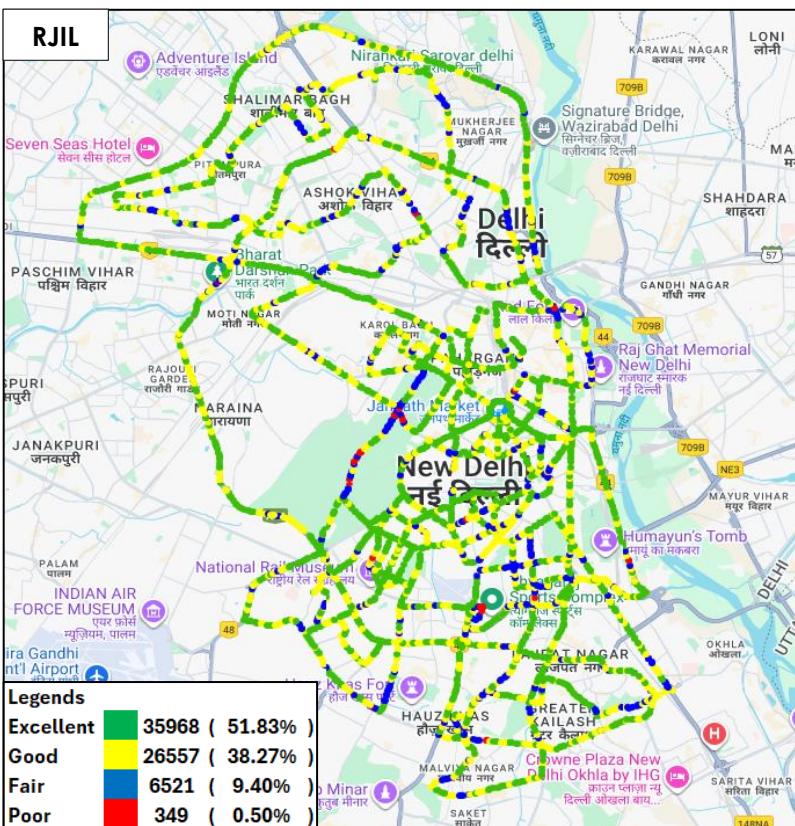
**Figure-32:** Signal strength 3G/2G network mode - VIL.



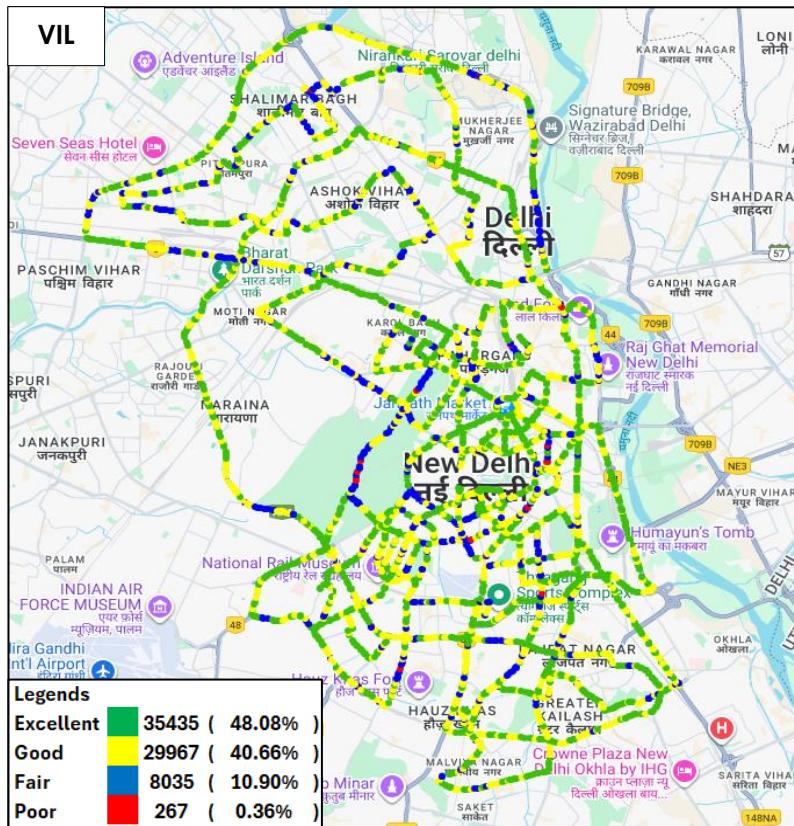
**Figure-33:** Signal strength auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.



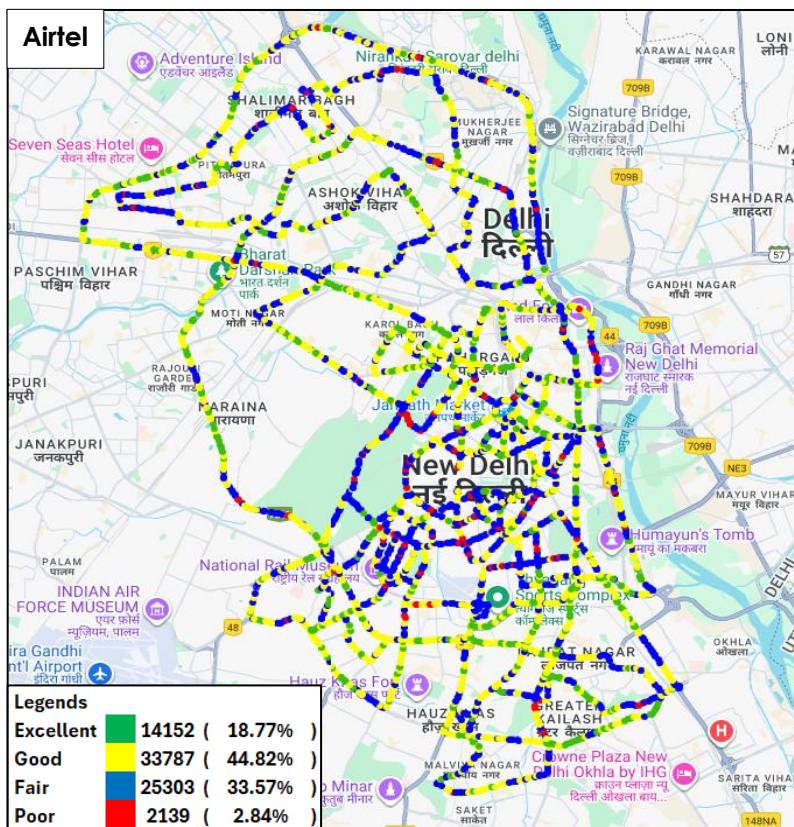
**Figure-34:** Signal strength auto-selection mode (5G/4G/3G/2G) voice - MTNL.



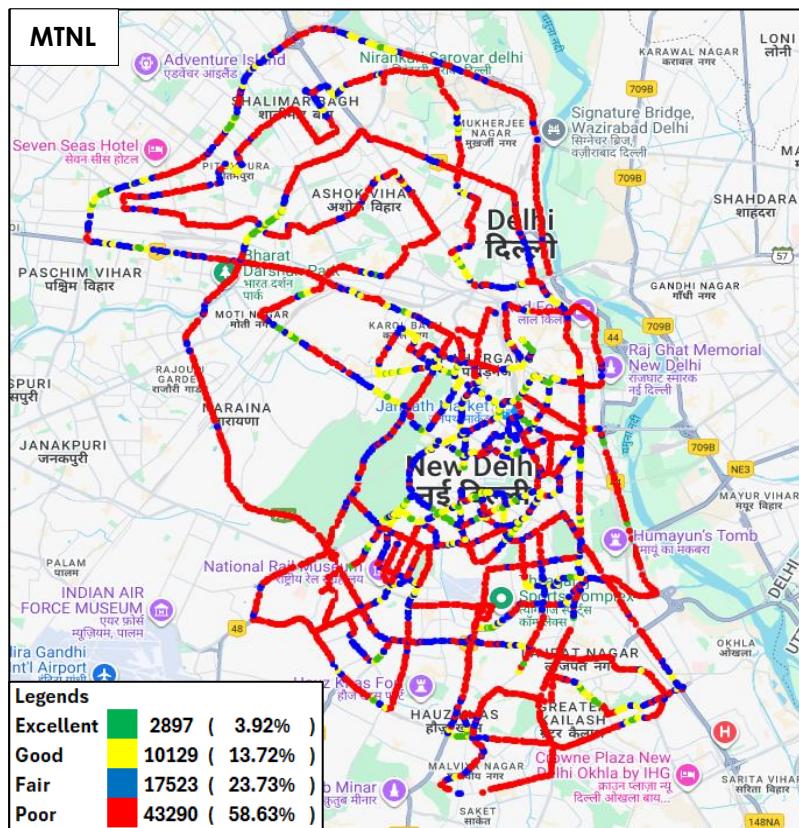
**Figure-35:** Signal strength auto-selection mode (5G/4G/3G/2G) voice - RJIL.



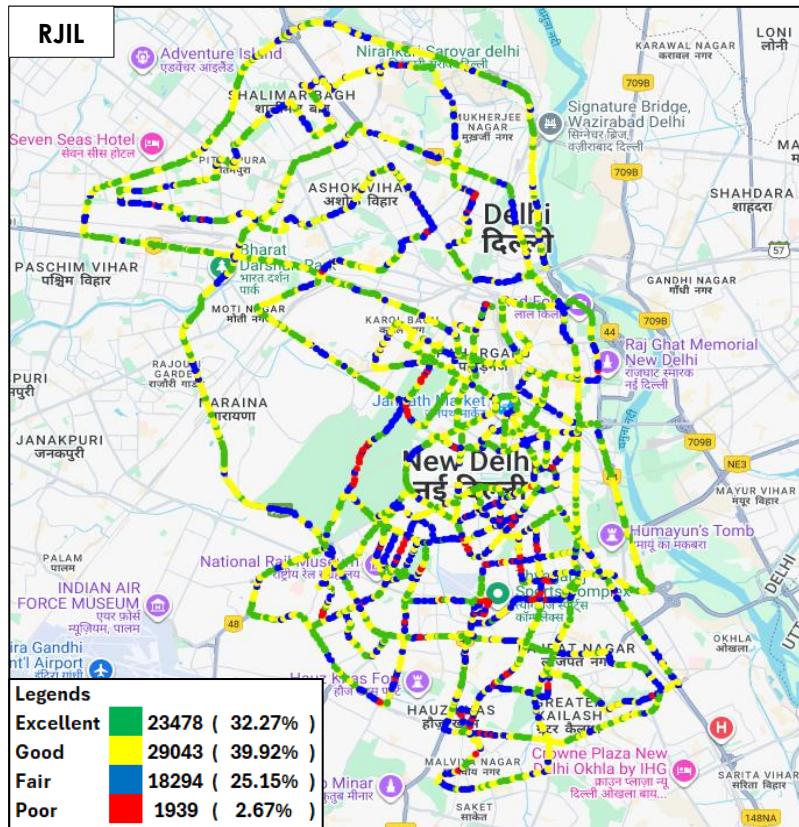
**Figure-36:** Signal strength auto-selection mode (5G/4G/3G/2G) voice - VIL.



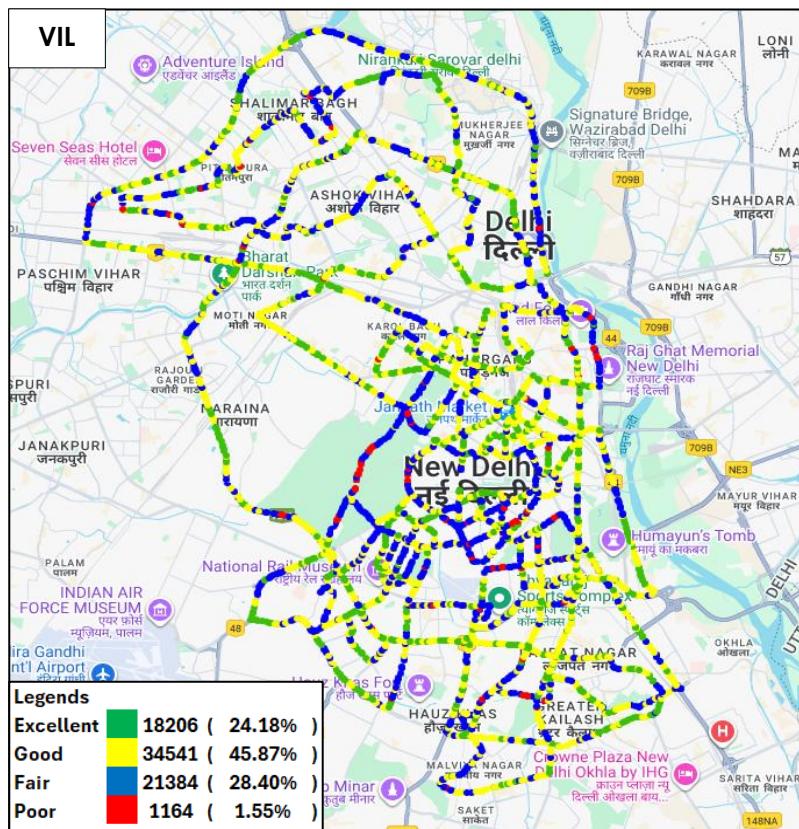
**Figure-37:** Signal strength auto-selection mode (5G/4G/3G/2G) data - AIRTEL.



**Figure-38:** Signal strength auto-selection mode (5G/4G/3G/2G) data - MTNL.



**Figure-39:** Signal strength auto-selection mode (5G/4G/3G/2G) data - RJIL.



**Figure-40:** Signal strength auto-selection mode (5G/4G/3G/2G) data - VIL.

## 7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1:** OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2:** Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software:** Azenqos Engineering capable Applications to capture actual user experience.

### 7.1 Appendix-I

#### 7.1.1 Drive test setup

Voice Call		
Call details	Technology	Detail
Call Setup Timeout	• 3G/2G auto mode- switch Call • 5G/4G/3G/2G auto mode- switch Call • 5G/4G MOS Call	30 Sec
Call Duration		90 Sec
Wait/ Guard Time		15 Sec

**Table-62:** Voice test detail

#### Note-

- There is 15 sec wait time after locking and before starting first call in 3G/2G call.
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
- Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.
- 180 Sec calls were made only in highway & railway route drive.

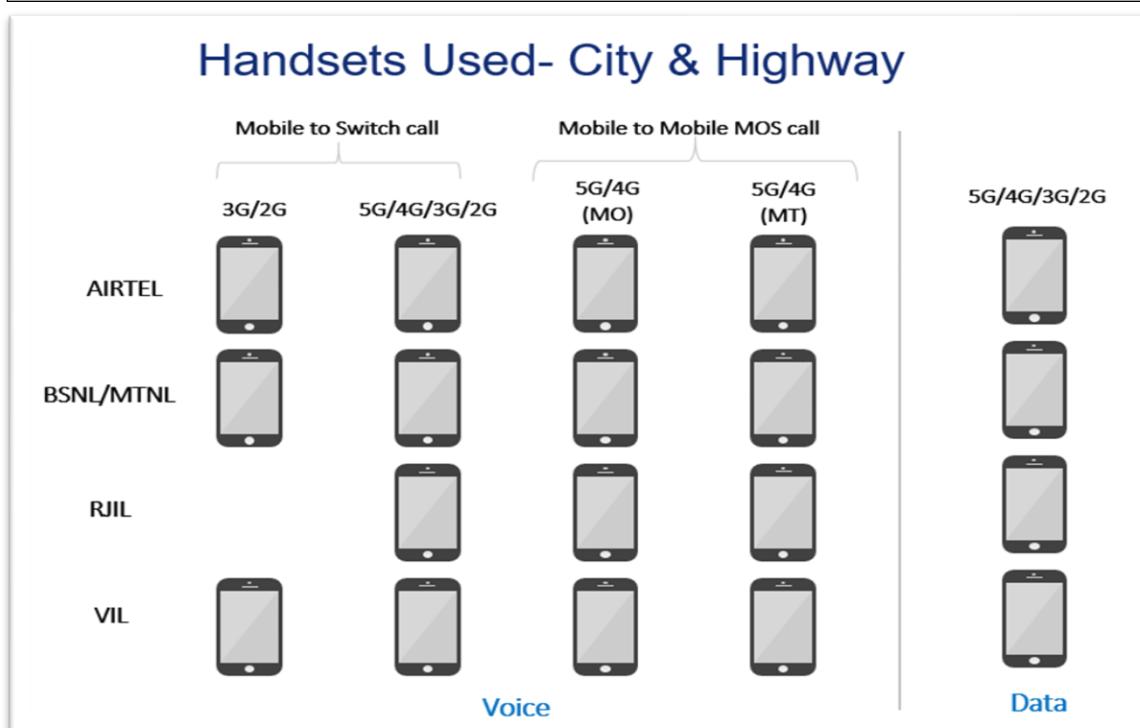
Data Test		
Test Type	Technology	Detail
FTP/HTTP Download	5G/4G/3G/2G Auto Mode	500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
FTP/HTTP Upload		250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
YouTube Streaming		20 Sec Video & 25 sec Timeout (Only at Hotspot)
Web Browsing		3 popular websites ( <a href="http://www.google.co.in">www.google.co.in</a> , <a href="http://www.irctc.co.in">www.irctc.co.in</a> , <a href="http://sbi.bank.in">sbi.bank.in</a> ) 20 sec timeout (only at Hotspot)

Latency & Jitter (TWAMP-UDP)		25 count- Dynamic 500 count- Hotspot Payload- 42 bytes in all drive
Packet Loss Rate (TWAMP-UDP & TCP)		500 counts (TWAMP-UDP) 500 counts (TCP) at each hotspot Payload- 42 bytes in all drive

**Table-63:** Data test detail

**Note-**

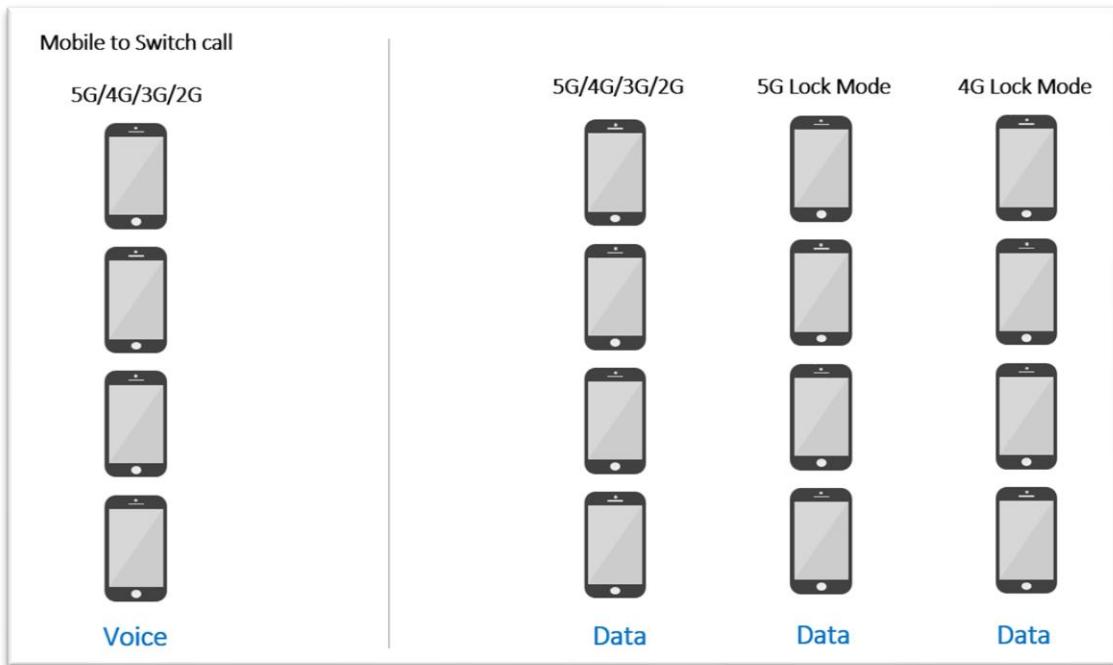
- 5 Data iteration to be done at each hotspot location.
- Minimum 5 iteration to be made during the walk test. Iteration count will be increased based on walk test distance.
- TWAMP-UDP & TCP test to be performed only once at hotspot location.
- Youtube & Web browsing test to be performed at static location only.
- All values are taken up to two decimal places with round off.
- Delhi-based TRAI server was used for HTTP Download, Upload, TCP and TWAMP testing for Airtel and MTNL.
- RJIL server was used for FTP Download, FTP Upload, TCP and TWAMP testing, for RJIL.
- VIL server was used for HTTP Download and HTTP Upload, the Delhi-based TRAI server was used for TCP and TWAMP testing for VIL.



**Figure-41:** Number of handsets used in city & highway drive

MO: Mobile originating

MT: Mobile terminating

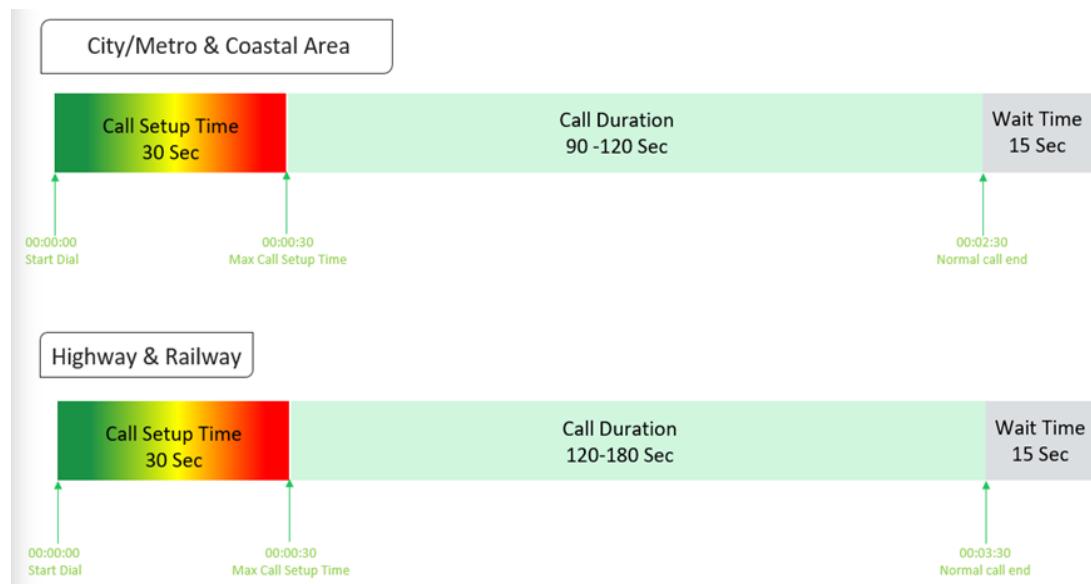


**Figure-42:** Number of handsets used in railway/metro/walktest/hotspot/coastal area

**Note-** 5G & 4G Lock mode testing has been performed at hotspot locations only.

### 7.1.2 Drive test Methodology

#### (a) Dynamic voice testing (on the move)



**Figure-43:** Voice test script for city/railway/metro/highway & coastal area

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

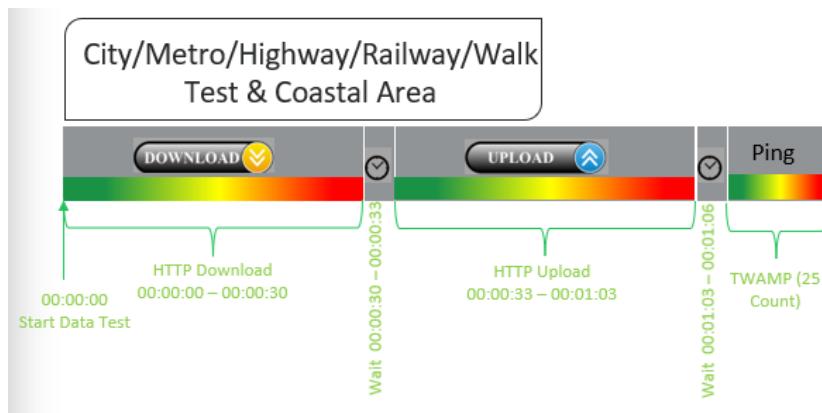
## (b) Hotspot voice testing



**Figure-44:** Voice test script for walktest/hotspot

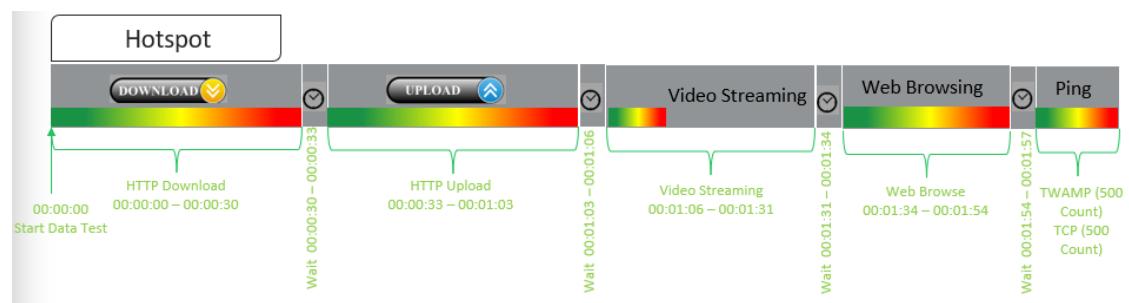
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.

## (c) Dynamic Data (internet) test



**Figure-45:** Data test script used in city/metro/railway/highway/walk test & coastal area

## (d) Static Data (internet) testing



**Figure-46:** Data test script used at hotspot

- 5 Data iteration done at each hotspot location
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- One Ping iteration (with 500 Count of each- TWAMP & TCP) done at hotspot location.

## 7.2 Appendix-II

### 7.2.1 Network Performance Parameters for Voice calls

Parameter Name	Definition
<b>Call Setup Success Rate</b>	<p>(i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup:</p> <ul style="list-style-type: none"> <li>(a) Call attempt is made</li> <li>(b) The signaling channel is allocated</li> <li>(c) The call is routed to the outwards path of the terminating network</li> <li>(d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement.</li> </ul> <p><math>\text{CSSR} = (\text{Total Call Established} / \text{Total Call Attempt}) * 100</math></p> <p>As per QoS Regulation 2024 benchmark value is <b><math>\geq 98\%</math></b></p>
<b>Drop Call Rate</b>	<p>Call drop represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network</p> <p><math>\text{Drop Call Rate} = (\text{Total Call Drop} / \text{Total Call Established}) * 100</math></p> <p>As per QoS Regulation 2024 benchmark value is <b><math>\leq 2\%</math></b></p>
<b>Call Setup Time</b>	<p>Time taken from call initiate to call alerting/ringing.</p> <p><math>\text{Call Setup Time} = T2 - T1</math></p> <p>T2- Ringing (VoLTE/VoNR) &amp; Alerting (for WCDMA &amp; GSM), T1- Invite (VoLTE/VoNR) &amp; CM Service Request (for WCDMA &amp; GSM)</p>
<b>Voice Quality (MOS)</b>	<p>Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as:</p> <p>Excellent: <math>\text{MOS} \geq 4</math> and <math>&lt; 5</math>      Good : <math>\text{MOS} \geq 3</math> and <math>&lt; 4</math>      Fair : <math>\text{MOS} \geq 2</math> and <math>&lt; 3</math>      Poor : <math>\text{MOS} \geq 1</math> and <math>&lt; 2</math></p>
<b>Handover Success Rate</b>	<p>Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100</p> <p>Handover type which are considered- 2G Inter &amp; Intra cell, 3G Soft &amp; IRAT, 4G Inter &amp; Intra frequency &amp; SRVCC, 5G Inter &amp; Intra frequency &amp; 5G to 4G handovers.</p>
<b>Silence Call</b>	<p>A call which has <math>\geq 4</math> sec continuous RTP gap is considered as a Silence Call.</p> <p><math>\text{Silence call rate} = (\text{count of silence call} / \text{Total calls established}) * 100</math></p> <p>If a call observes multiple silence count <math>\geq 4</math> sec in a particular established call it has been taken as one silent event.</p>

<b>Jitter</b>	<p>The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If <math>S_i</math> is the RTP timestamp from packet <math>i</math>, and <math>R_i</math> is the time of arrival in RTP timestamps units for packet <math>i</math>, then for two packets <math>i</math> and <math>j</math> the inter-arrival jitter <math>D</math> can be expressed as:</p> $D(i,j) = (R_j - R_i) - (S_j - S_i)$ <p>The interarrival jitter is calculated continuously as each data packet <math>i</math> is received from source <math>SSRC_n</math>, using this difference <math>D</math> for that packet and the previous packet <math>i-1</math> in order of arrival (not necessarily in sequence), according to the formula</p> $J(i) = J(i-1) + ( D(i-1,i)  - J(i-1))/16 \text{ or } 8$																																		
<b>Downlink Packet Drop Rate</b>	<p>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE)</p>																																		
<b>Uplink Packet Drop Rate</b>	<p>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).</p>																																		
<b>Signal Strength</b>	<p>Signal strength is the signal power level received by the wireless user.</p> <table border="1"> <thead> <tr> <th rowspan="2">Parameter Name</th> <th rowspan="2">Technology</th> <th colspan="4">Signal Strength (dBm)</th> </tr> <tr> <th>Excellent</th> <th>Good</th> <th>Fair</th> <th>Poor</th> </tr> </thead> <tbody> <tr> <td>Rx Level</td> <td>GSM</td> <td>0 to <math>\geq -65</math></td> <td><math>&lt;-65</math> to <math>\geq -75</math></td> <td><math>&lt;-75</math> to <math>\geq -85</math></td> <td><math>&lt;-85</math> to min</td> </tr> <tr> <td>RSCP</td> <td>WCDMA</td> <td>0 to <math>\geq -70</math></td> <td><math>&lt;-70</math> to <math>\geq -80</math></td> <td><math>&lt;-80</math> to <math>\geq -90</math></td> <td><math>&lt;-90</math> to min</td> </tr> <tr> <td>RSRP</td> <td>LTE</td> <td>0 to <math>\geq -80</math></td> <td><math>&lt;-80</math> to <math>\geq -95</math></td> <td><math>&lt;-95</math> to <math>\geq -110</math></td> <td><math>&lt;-110</math> to min</td> </tr> <tr> <td>SS_RSRP</td> <td>NR</td> <td>0 to <math>\geq -80</math></td> <td><math>&lt;-80</math> to <math>\geq -95</math></td> <td><math>&lt;-95</math> to <math>\geq -110</math></td> <td><math>&lt;-110</math> to min</td> </tr> </tbody> </table>	Parameter Name	Technology	Signal Strength (dBm)				Excellent	Good	Fair	Poor	Rx Level	GSM	0 to $\geq -65$	$<-65$ to $\geq -75$	$<-75$ to $\geq -85$	$<-85$ to min	RSCP	WCDMA	0 to $\geq -70$	$<-70$ to $\geq -80$	$<-80$ to $\geq -90$	$<-90$ to min	RSRP	LTE	0 to $\geq -80$	$<-80$ to $\geq -95$	$<-95$ to $\geq -110$	$<-110$ to min	SS_RSRP	NR	0 to $\geq -80$	$<-80$ to $\geq -95$	$<-95$ to $\geq -110$	$<-110$ to min
Parameter Name	Technology			Signal Strength (dBm)																															
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RSCP	WCDMA	0 to $\geq -70$	$<-70$ to $\geq -80$	$<-80$ to $\geq -90$	$<-90$ to min																														
RSRP	LTE	0 to $\geq -80$	$<-80$ to $\geq -95$	$<-95$ to $\geq -110$	$<-110$ to min																														
SS_RSRP	NR	0 to $\geq -80$	$<-80$ to $\geq -95$	$<-95$ to $\geq -110$	$<-110$ to min																														

**Table-64:** Network performance parameter and definition voice

### 7.2.2 Network Performance Parameters Data tests

Parameter Name	Definition
<b>Download Speed (Mbps)</b>	<p>The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device.</p> <p>Download Speed = Total bytes transferred during download / Total time for transfer</p> <ul style="list-style-type: none"> <li>80th percentile (upper range) &amp; 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data</li> </ul>
<b>Upload Speed (Mbps)</b>	<p>The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server.</p> <p>Upload Speed = Total bytes transferred during upload / Total time for transfer.</p> <ul style="list-style-type: none"> <li>80th percentile (upper range) &amp; 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.</li> </ul>
<b>Download Session Setup Success Rate</b>	<p>(total download session established (successfully connected to server)/ total download session attempt) *100. This KPI has been calculated for Hotspot only.</p>

<b>Upload Session Setup Success Rate</b>	(total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.
<b>Web Page Download Time</b>	Web browsing test is used to measure performance in terms of opening a web/HTTP page. Time taken to open the web page successfully is considered as web browsing delay/web page download time.
<b>Video Streaming Delay</b>	The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.
<b>Latency (TWAMP-UDP)</b>	Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again. The Latency is measured in milliseconds (ms). To calculate the one-way latency we just do half of the round-trip time. 50th percentile of one-way latency has been reported.
<b>Jitter (TWAMP-UDP)</b>	Measure of variation in time in arrival of packets from a source to destination  The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL  $\text{IPDV}(i) = D(i) - D(i-1)$ then Stdvs of IPDV is considered as jitter.
<b>Packet Loss Rate (TWAMP-UDP &amp; TCP)</b>	Number of packets lost out of total packet transferred during test. Packet loss rate = (Total packet lost / Total packet sent) *100  * Packet delay (using TWAMP-UDP & TCP) >90 ms considered as packet loss and included in packet loss rate.  * Packet loss rate is calculated based on TWAMP-UDP & TCP.  *90 <sup>th</sup> percentile for Packet loss rate has been reported in overall Hotspot performance summary.

**Table-65:** Network performance parameter and definition Data

**Disclaimer:** The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.