TRAI

भादूविप्रा

TELECOM REGULATORY AUTHORITY OF INDIA

Independent Drive Test Report

Kerala LSA

February 2026

Contents

1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet the required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interests of the consumers of telecommunications services.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

2. Executive Summary (LSA)

2.1 Drive test details

This report covers the findings of the IDT undertaken in Kerala License Service Area (LSA) during the month of February-2026 under the supervision of TRAI Regional Office (RO) Bengaluru. Details of route/area covered during the IDT are as given below:

S. No	Drive test route	Type of route	Distance covered (KMs)	From date	To date
1	Kottayam	City	306.0	10-Feb-2026	11-Feb-2026
2	Kottayam	Inter Operator Calling	1 Location	12-Feb-2026	12-Feb-2026
3	Kottayam	Hotspot	10 Locations	11-Feb-2026	12-Feb-2026
4	Kottayam	Walk test	9.2	11-Feb-2026	12-Feb-2026
5	Kottayam to Kochi	Highway	176.3	13-Feb-2026	13-Feb-2026
6	Cheepunkal, Kottayam	Coastal	12.4	12-Feb-2026	12-Feb-2026

Table-1: Drive test summary.

2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, Inter-operator call test, hotspots, walk test, highway and coastal as per the legends shown on the map.
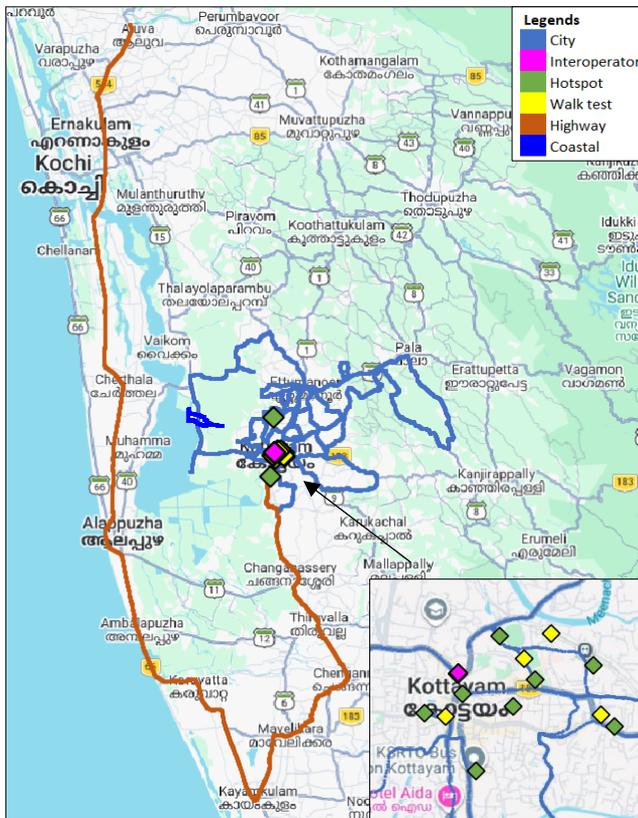
Figure-1: Drive test routes

2.3 Summary of areas covered

a) City-Nattakom, Puthuppally, Meenadom, Pampady, Manarcadu, Ayarkunnam, Kezhuvamkulam, Paika, Poovarani, Kadappattoor, Kidangoor, Ettumanoor, Kothanalloor, Kallara, Neendoor and Kumarakon etc.

b) Hotspot
1. District Collectorate Kottayam
2. Government Medical College Hospital Kottayam
3. Kottayam General Hospital
4. Kottayam Main Bazaar
5. Kottayam Railway Station
6. KSRTC Bus Stand Kottayam
7. Lulu Mall Kottayam
8. Municipal Jubilee Nehru Park
9. Nehru Stadium Kottayam
10. Thirunakkara Temple Kottayam

c) Walk Test
1. District Collectorate Kottayam
2. Kottayam Railway Station to Nagampadam Bus Stand
3. Nehru Stadium Junction
4. Thirunakkara Temple to Thirunakkara Market to Railway Station Road

d) Highway-Kottayam to Kochi passing through Thiruvalla, Kayamkulam, Alappuzha, Cherthala and Aluva etc.

e) Coastal- Cheepunkal, Thollayiram Bridge, Kumarakon Bird Sanctuary Breezy Shore, Cheepunkal Sun Set view Point, Green Island and Cheepunkal.

2.4 Telecom service providers detected frequency bands

Technologies covered during the IDT and frequency bands in use are summarised in table below:

S.no.	Name of TSP	Technology	Frequency Bands (In MHz)
1	Bharti Airtel Ltd.	2G	1800
2	Bharti Airtel Ltd.	4G	900,1800,2100,2300
3	Bharti Airtel Ltd.	5G	3500
4	BSNL	2G	900
5	BSNL	3G	2100
6	BSNL	4G	700,2100,2500
7	Reliance JIO Infocomm Ltd.	4G	850,1800,2300
8	Reliance JIO Infocomm Ltd.	5G	700,3500
9	Vodafone Idea Ltd.	2G	900
10	Vodafone Idea Ltd.	4G	900,1800,2100,2300,2500
11	Vodafone Idea Ltd.	5G	3500

Table-2: Telecom service provider (TSP) covered in IDT

2.5 Performance against key QoS parameters

CSSR: Call Setup Success Rate (in %), **CST**: Call Setup Time (in seconds), **DCR**: Drop Call Rate (in %) & **MOS**: Mean Opinion Score.

	CSSR	CST	DCR	Mute call	MOS	Avg. Download Speed (Mbps)	Avg. Upload Speed (Mbps)	Latency-50th Percentile (ms)
RJIL	100.00%	0.58	—	0.00%	4.58	318.34	26.78	25.80
Airtel	99.84%	1.23	0.16%	0.52%	4.04	149.07	25.56	40.54
VIL	98.92%	0.78	0.47%	2.07%	4.52	22.95	18.71	40.89
BSNL	89.02%	2.05	7.53%	5.77%	3.10	10.33	4.41	58.85
RJIL (DCR)			0.31%					
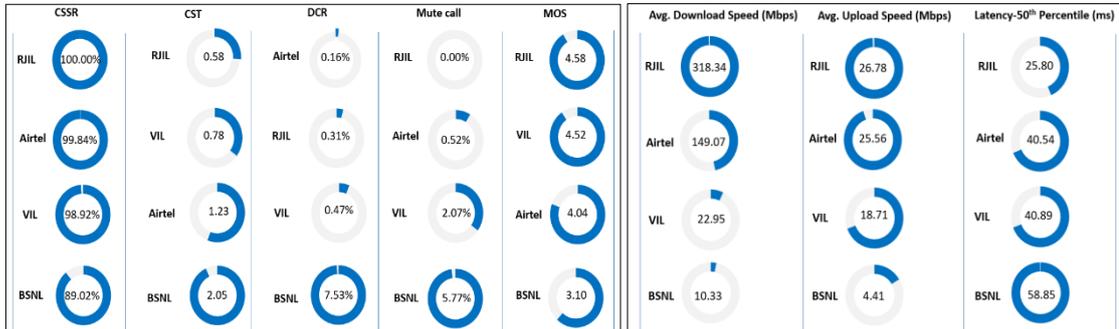
Summary-Voice services

Call Setup Success Rate: Airtel, BSNL, RJIL and VIL have 99.84%, 89.02%, 100.00% and 98.92% call setup success rate respectively in Auto-selection mode (5G/4G/3G/2G).

Call Setup Time: Airtel, BSNL, RJIL and VIL have call setup time of 1.23, 2.05, 0.58 and 0.78 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

Drop Call Rate: Airtel, BSNL, RJIL and VIL have drop call rate of 0.16%, 7.53%, 0.31% and 0.47% respectively in Auto-selection mode (5G/4G/3G/2G).

Call Silence/Mute Rate: Airtel, BSNL, RJIL and VIL have silence call rate of 0.52%, 5.77%, 0.00% and 2.07% respectively in packet switched network (4G/5G).

Mean Opinion Score (MOS): Airtel, BSNL, RJIL and VIL have average MOS of 4.04, 3.10, 4.58 and 4.52 respectively.

Summary-Data services

Data Download performance (Overall): Average download speed of Airtel (5G/4G/2G) is 149.07 Mbps, BSNL (4G/3G/2G) is 10.33 Mbps, RJIL (5G/4G) is 318.34 Mbps and VIL (5G/4G/2G) is 22.95 Mbps.

Data Upload performance (Overall): Average upload speed of Airtel (5G/4G/2G) is 25.56 Mbps, BSNL (4G/3G/2G) is 4.41 Mbps, RJIL (5G/4G) is 26.78 Mbps and VIL (5G/4G/2G) is 18.71 Mbps.

Latency (Overall): Airtel, BSNL, RJIL and VIL 50th percentile latency is 40.54 ms, 58.85 ms, 25.80 ms, 40.89 ms respectively.

Data performance - Hotspots (in Mbps):

Airtel-	4G D/L: 39.37	4G U/L: 7.15
	5G D/L: 239.21	5G U/L: 49.75
BSNL-	4G D/L: 19.64	4G U/L: 11.49
RJIL-	4G D/L: 44.55	4G U/L: 10.34
	5G D/L: 363.65	5G U/L: 27.79
VIL-	4G D/L: 29.26	4G U/L: 33.41
	5G D/L: 33.67	5G U/L: 43.68

Note- "D/L" Download speed, "U/L" Upload speed

- The Poor signal strength in auto-selection mode (5G/4G/3G/2G) during **voice** testing has been observed in 1.54%, 8.54%, 1.29% & 3.38% of the **City IDT route** in case of Airtel, BSNL, RJIL and VIL respectively. {refer **figure- 70 to 73** as per the **Section 6.1** under Para-6 (Annexure)}

- The Poor signal strength in auto-selection mode (5G/4G/3G/2G) during **data** testing has been observed in 17.63%, 13.37%, 10.84% & 8.54% of the **City IDT route** in case of Airtel, BSNL, RJIL and VIL respectively. {refer **figure- 74 to 77** as per the **Section 6.1** under Para-6 (Annexure)}

- The Poor signal strength in auto-selection mode (5G/4G/3G/2G) during **voice** testing has been observed in 0.56%, 7.80%, 0.19% & 0.78% of the **Highway IDT route** in case of Airtel, BSNL, RJIL and VIL respectively. {refer **figure- 81 to 84** as per the **Section 6.1** under Para-6 (Annexure)}

- The Poor signal strength in auto-selection mode (5G/4G/3G/2G) during **data** testing has been observed in 7.06%, 6.08%, 2.96% & 4.42% of the **Highway IDT route** in case of Airtel, BSNL, RJIL and VIL respectively. {refer **figure- 85 to 88** as per the **Section 6.1** under Para-6 (Annexure)}

- The Poor signal strength in auto-selection mode (5G/4G/3G/2G) during **voice** testing has been observed in 20.70%, 6.23%, 10.83% & 12.43% of the **Coastal IDT route** in case of Airtel, BSNL, RJIL and VIL respectively. {refer **figure- 89 to 92** as per the **Section 6.1** under Para-6 (Annexure)}

- The Poor signal strength in auto-selection mode (5G/4G/3G/2G) during **data** testing has been observed in 61.16%, 23.14%, 54.89% & 13.80% of the **Coastal IDT route** in case of Airtel, BSNL, RJIL and VIL respectively. {refer **figure- 93 to 96** as per the **Section 6.1** under Para-6 (Annexure)}

QoS Performance Analysis-Kerala LSA

3. QoS performance analysis-LSA level

3.1 Overview

This section provides summary of overall QoS performance of the telecom service provider's network in the LSA by aggregating the results of drive tests conducted in the Kerala LSA during the month of February-2026 covering city drive, hotspots, walk test, highway and coastal. (Refer Table 1)

3.2 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	380	417	378
Call Setup Success Rate %	99.21	96.88	100.00
Drop Call Rate %	0.80	3.71	0.53
Call Setup Time-Average (Second)	4.22	4.11	4.40
Handover Success Rate %	98.85	97.69	98.79

Table-3: Summary of voice call performance in 3G/2G network mode only.

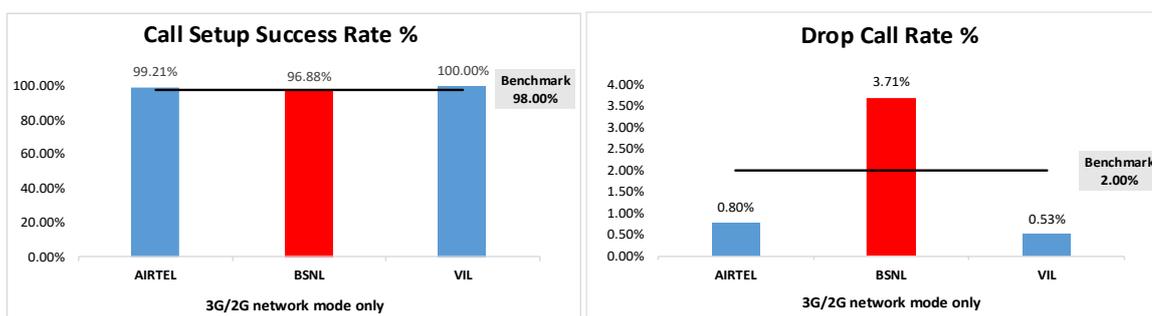**Figure-2:** Call setup success rate and drop call rate performance.

Number of unique cell Id's covered in Voice test- Technology wise			
Technology	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
3G	NA	70	NA
2G	756	488	726

Table-4: Technology wise number of network cell Id's latched during drive test.

Note-
- RJIL does not have 3G/2G network.
- NA- Service provider doesn't provide services in respective technology.

(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	641	701	644	646
Call Setup Success Rate %	99.84	89.02	100.00	98.92
Drop Call Rate %	0.16	7.53	0.31	0.47
Call Setup Time-Average (Second)	1.23	2.05	0.58	0.78
Handover Success Rate %	99.93	98.76	99.85	99.97

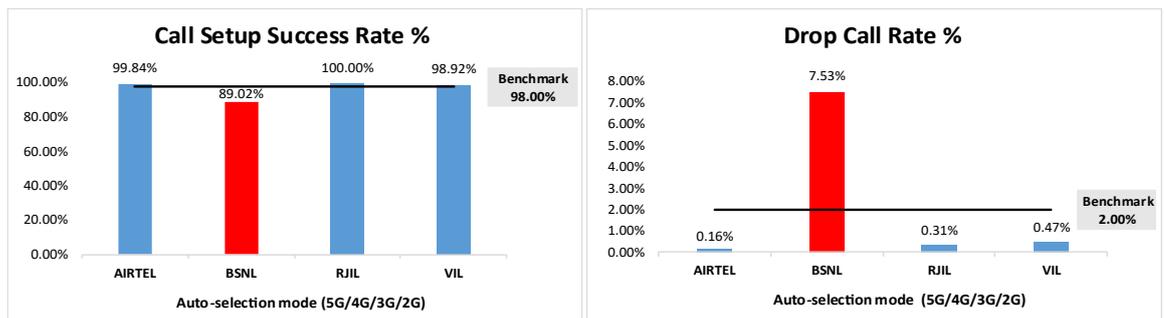**Table-5:** Summary of voice call performance in network auto-selection mode.

Figure-3: Performance for call setup success rate and drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	385	364	386	387
Number of silences call for >4 Sec	2	21	0	8
Silence Call Rate %	0.52	5.77	0.00	2.07
Number of silence instances for >4 Sec	3	24	0	16
Number of silence instances for >3 Sec	6	37	0	20
Number of silence instances for >2 sec	11	70	1	62
RTP Jitter (4G & 5G) in ms	4.25	7.58	11.83	17.14
Packet loss Rate Downlink %	0.12	4.91	0.29	1.10
Packet loss Rate Uplink %	0.13	4.67	0.32	1.06

Table-6: Summary of silence instances & packet loss rate for mobile to mobile calls.

Number of unique cell Id's covered in Voice test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	843	0
4G	1263	903	504	1320
3G	NA	21	NA	NA
2G	1	206	NA	4

Table-7: Technology wise number of network cell Id's latched during drive test.

> **Note**-
> * NA- Service provider doesn't provide services in respective technology.
> * 0- No cell Id's were found in respective technology.

(c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls table-6	2874	2399	2842	2854
Speech Quality (Average MOS)	4.04	3.10	4.58	4.52
Number of samples with MOS >=4 to <5 (Excellent)	2537	816	2610	2564
Number of samples with MOS >=3 to <4 (Good)	267	478	178	201
Number of samples with MOS >=2 to <3 (Fair)	59	711	36	40
Number of samples with MOS >=1 to <2 (Poor)	11	394	18	49
%age of samples with MOS >=4 to <5 (Excellent)	88.27%	34.01%	91.84%	89.84%
%age of samples with MOS >=3 to <4 (Good)	9.29%	19.92%	6.26%	7.04%
%age of samples with MOS >=2 to <3 (Fair)	2.05%	29.64%	1.27%	1.40%
%age of samples with MOS >=1 to <2 (Poor)	0.38%	16.42%	0.63%	1.72%

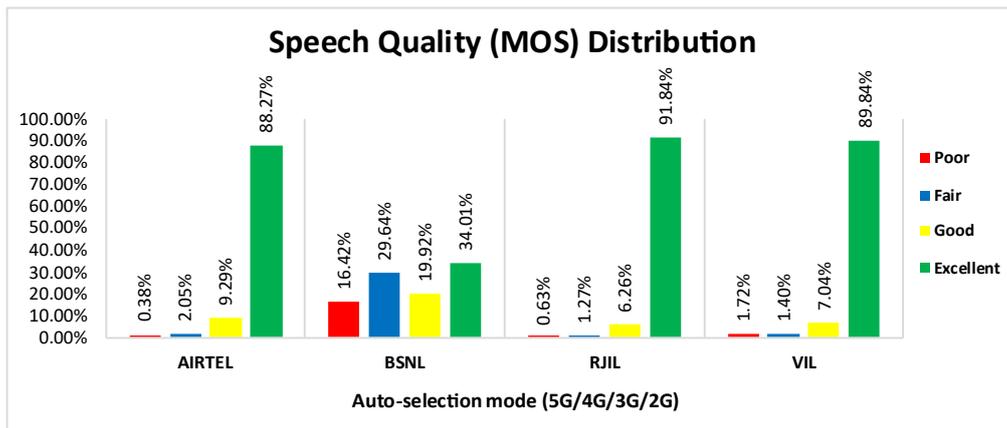**Table-8:** Summary of speech quality (MOS) samples.

Figure- 4: Distribution of samples in MOS range.

(d) Inter-service provider voice call performance:
To check the performance of inter-service providers call setup success rate, total 13 to 14 inter operator calls were attempted at one location which is Baker Junction Kottayam. The call setup success rate and call setup time observation is as below.

Call Setup Success Rate %				
From Service Provider	**To Service Provider**			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	100.00	100.00	100.00
BSNL	100.00	NA	100.00	100.00
RJIL	100.00	100.00	NA	100.00
VIL	100.00	100.00	100.00	NA

Table-9: Call setup success rate across service providers

Note-
- NA- Only inter-operator calls were measured during test.

Call setup time average (seconds)				
From Service Provider	**To Service Provider**			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
AIRTEL	NA	2.97	0.96	1.89
BSNL	2.52	NA	1.57	1.84
RJIL	1.64	1.81	NA	1.40
VIL	1.57	2.08	1.19	NA

Table-10: Call setup time across service providers.

> **Note-**
> * NA- Only inter-operator calls were measured during test.

3.3 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput (Mbits/s)	**Average**	149.07	10.33	318.34	22.95
	80th Percentile	250.92	15.34	521.06	36.17
	20th Percentile	35.19	2.99	105.15	10.76
Upload Throughput (Mbits/s)	**Average**	25.56	4.41	26.78	18.71
	80th Percentile	49.44	6.67	48.07	36.02
	20th Percentile	3.50	1.36	4.27	3.13
Latency (ms)	**50th Percentile**	40.54	58.85	25.80	40.89

Table-11: Summary of data performance in network auto-selection mode.
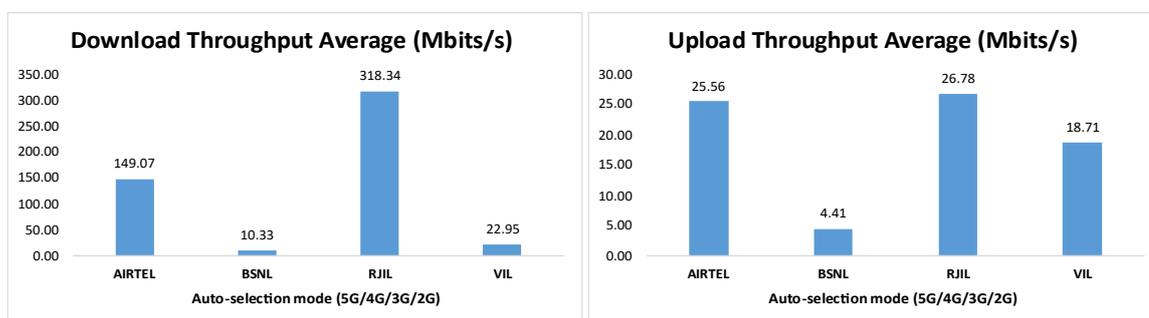
Figure- 5: Download and Upload throughput

Number of unique cell Id's covered in Data test- Technology wise				
Technology	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	0	NA	839	0
4G	1286	1069	327	1198
3G	NA	15	NA	NA
2G	4	27	NA	0

Table-12: Technology wise number of network cell Id's latched during drive test.

> **Note**-
> * NA- Service provider doesn't provide services in respective technology.
> * 0- No cell Id's were found in respective technology.

Detailed QoS Performance Analysis

4. Detailed QoS performance analysis

4.1 Overview

This section covers analysis on performance of various categories of drives like city, hotspots, walk test, highway and coastal for all telecom service providers, the results of drive tests conducted are shown individually for respective areas/locations.

4.2 City

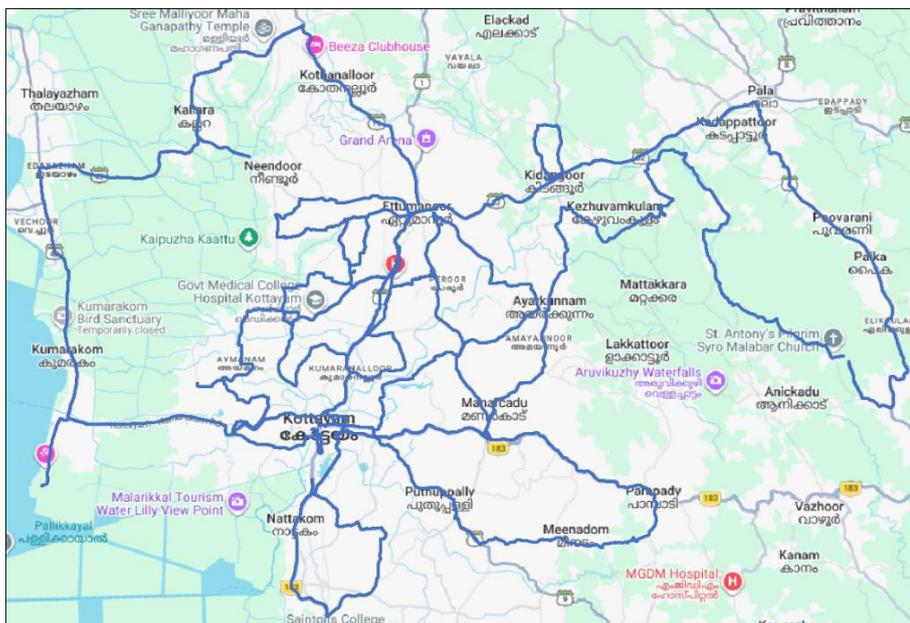Drive test has been conducted on 10th & 11th February 2026 in Kottayam city. (Refer Table-1)

4.2.1 Drive test route

Figure- 6: Drive test routes

4.2.2 Areas covered

Nattakom, Puthuppally, Meenadom, Pampady, Manarcadu, Ayarkunnam, Kezhuvamkulam, Paika, Poovarani, Kadappattoor, Kidangoor, Ettumanoor, Kothanalloor, Kallara, Neendoor and Kumarakon etc.

4.2.3 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	292	296	289
Call Setup Success Rate %	98.97	99.66	100.00
Drop Call Rate %	0.35	3.73	0.35
Call Setup Time-Average (Second)	4.23	3.81	4.45
Handover Success Rate %	99.77	97.66	98.65

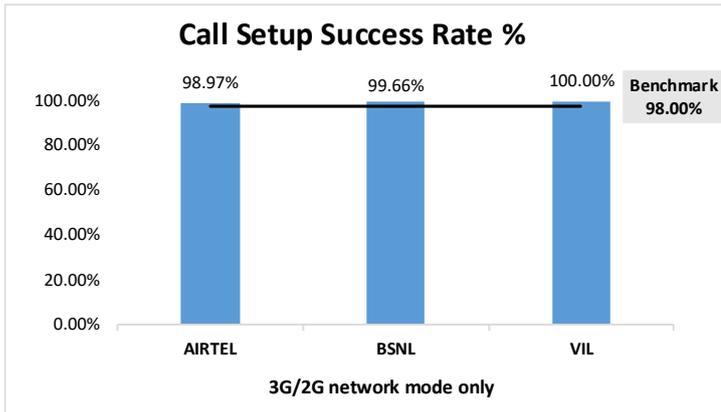**Table-13:** Summary of voice call performance in 3G/2G network mode only**.**

Figure-7: Performance for call setup success rate.
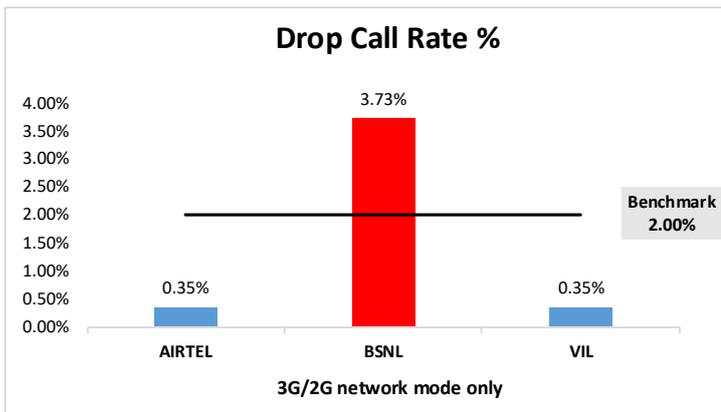

Figure-8: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider		
	AIRTEL	**BSNL**	**VIL**
3G	NA	16.53%	NA
2G	100.00%	83.42%	99.98%
Limited Service	0.00%	0.05%	0.02%

Table-14: Time spent on technology during drive test 3G/2G network mode.

> **Note**-
> * NA- Service provider doesn't provide services in respective technology.
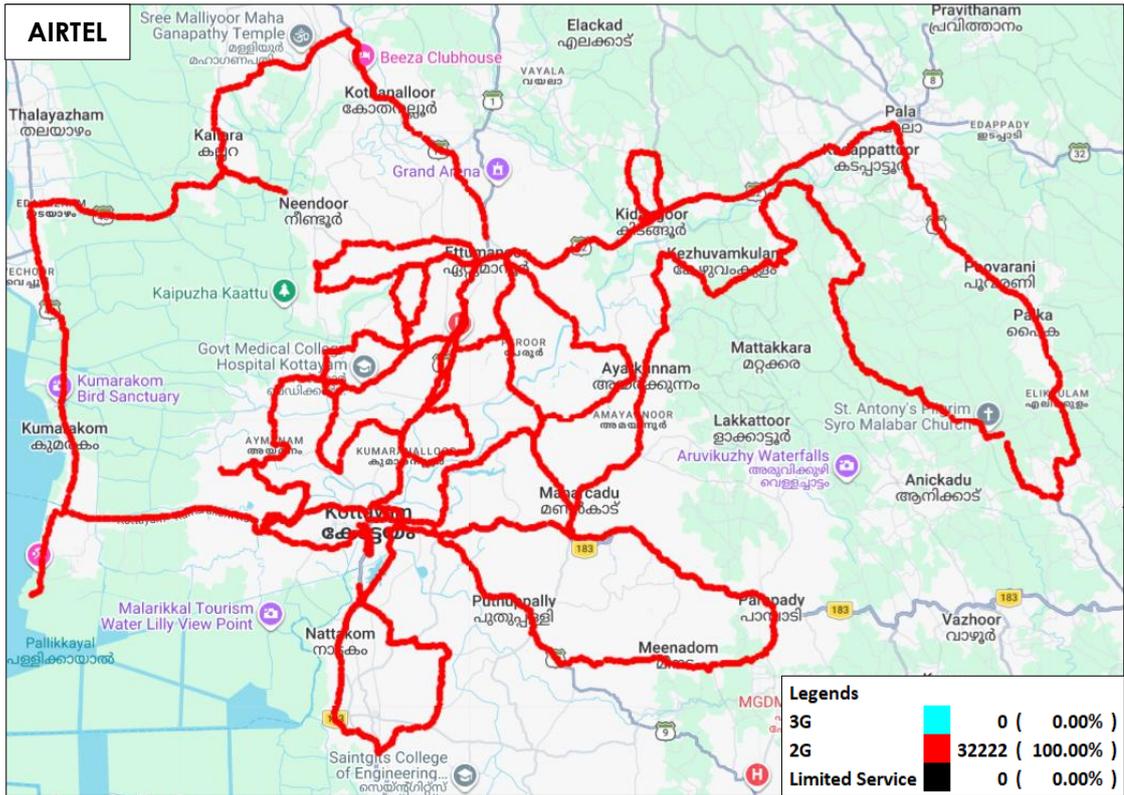
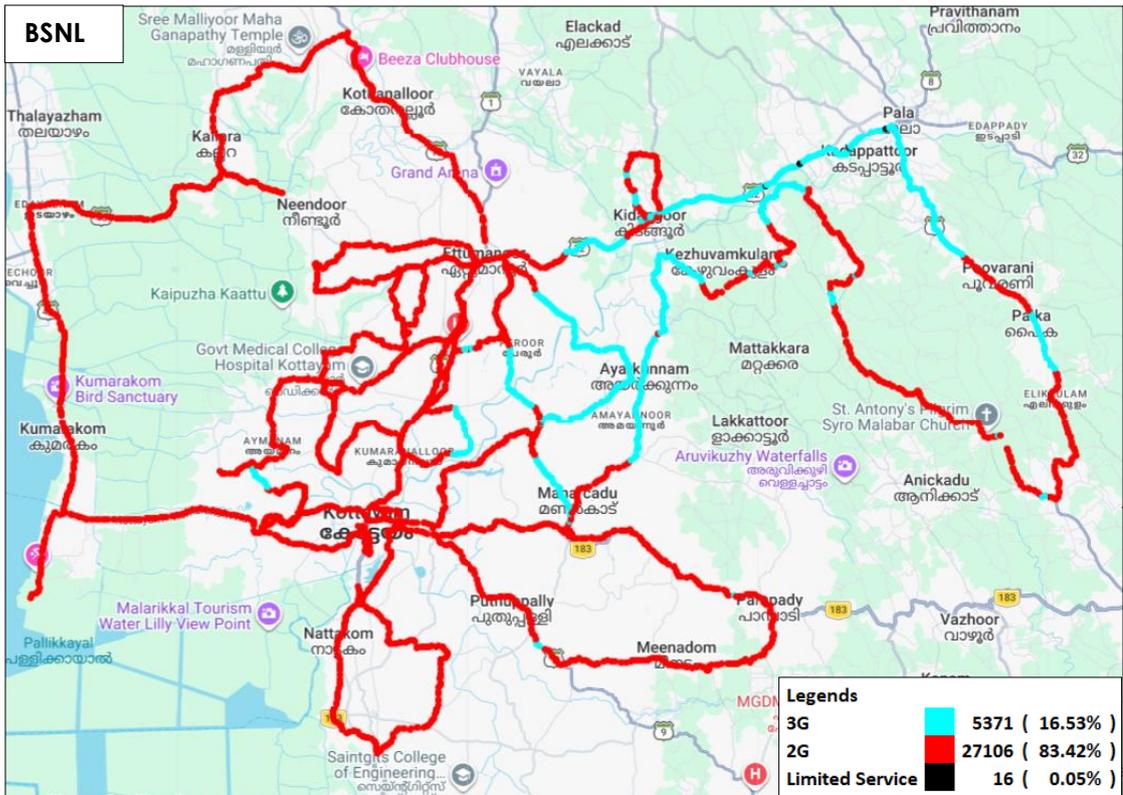**Figure-9:** Serving technology plots 3G/2G network mode - AIRTEL

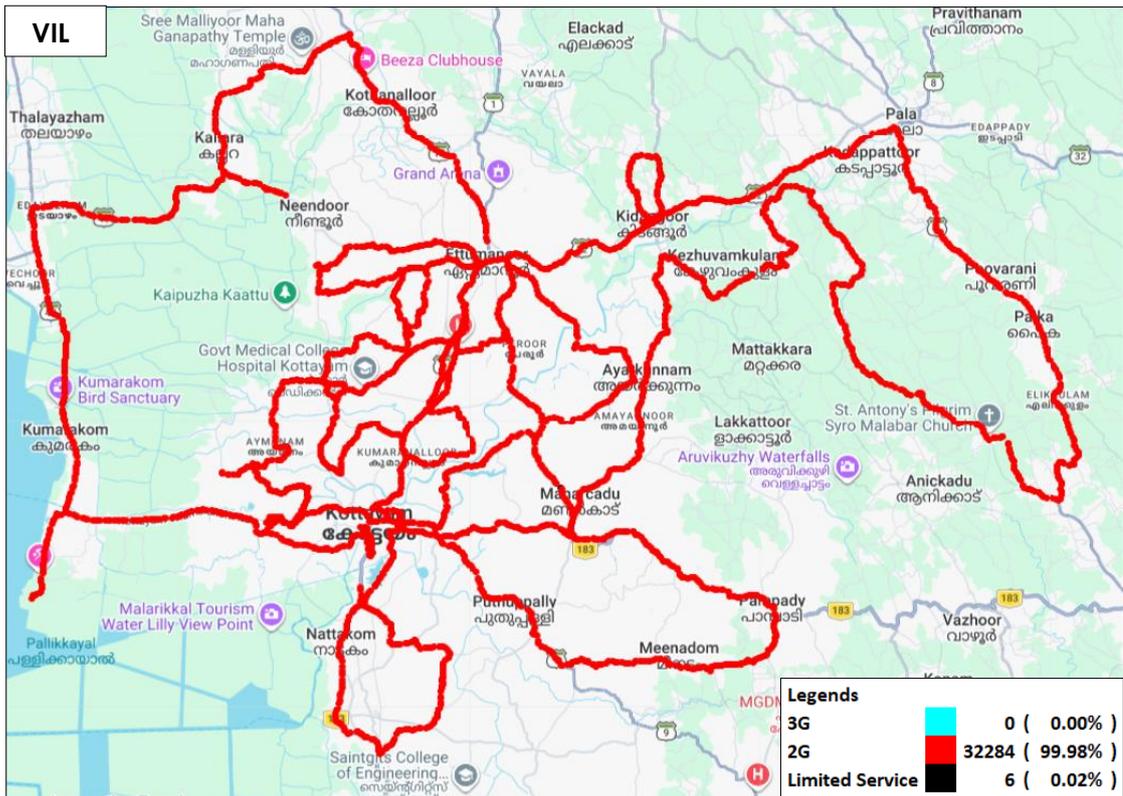**Figure-10:** Serving technology plots 3G/2G network mode - BSNL.

Figure-11: Serving technology plots 3G/2G network mode - VIL.

(c) Network Signal Strength Distribution: The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure- 67, 68 & 69 for map view)
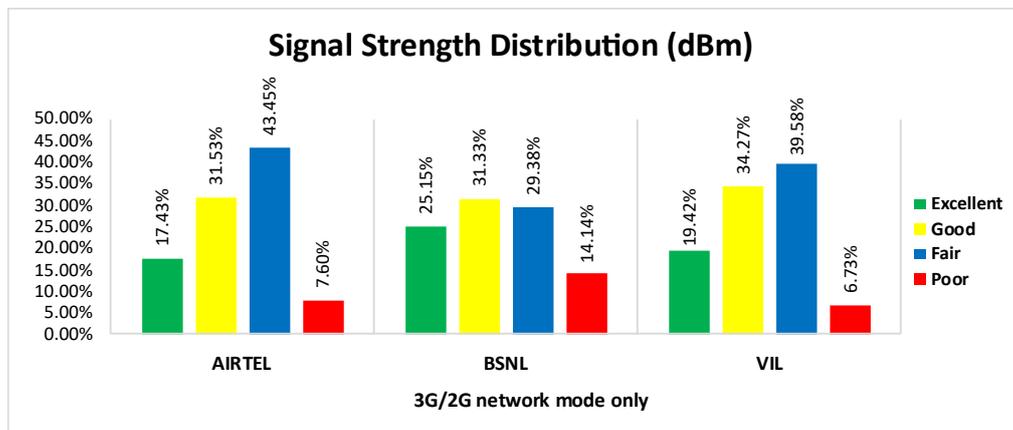

Figure-12: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 17% of samples falling in the excellent signal strength category.
- BSNL has 25% of samples falling in the excellent signal strength category.
- VIL has 19% of samples falling in the excellent signal strength category.

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempts	305	330	306	308
Call Setup Success Rate %	100.00	91.52	100.00	99.03
Drop Call Rate %	0.00	9.93	0.33	0.33
Call Setup Time Average (Second)	1.21	2.01	0.59	0.80
Handover Success Rate %	100.00	98.60	100.00	99.94

Table-15: Summary of voice call performance in network auto-selection mode.
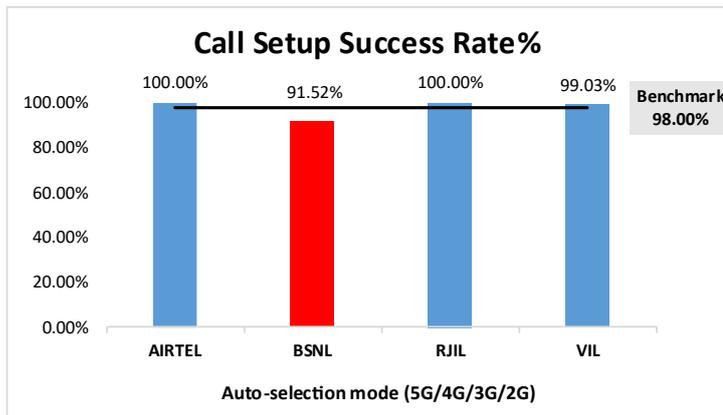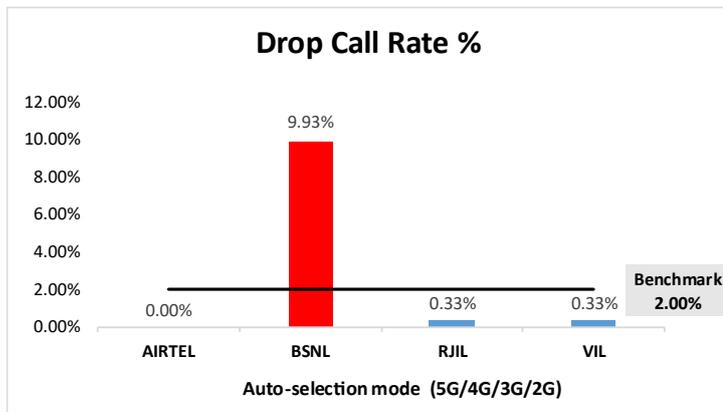

Figure-13: Performance for call setup success rate.

Figure-14: Performance for drop call rate.

Parameter	Service Provider Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	297	280	295	298
Number of silences call for >4 Sec	1	16	0	4
Silence Call Rate %	0.34	5.71	0.00	1.34
Number of silence instances for >4 Sec	1	19	0	5
Number of silence instances for >3 Sec	1	29	0	5
Number of silence instances for >2 sec	3	57	1	27
RTP Jitter (4G & 5G) in ms	4.11	9.48	12.43	16.97
Packet loss Rate Downlink %	0.09	5.76	0.36	0.94
Packet loss Rate Uplink %	0.09	5.28	0.37	1.11

Table-16: Summary of silence instances & packet loss rate for mobile to mobile call.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS value means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls in table-16	1739	1455	1721	1724
Speech Quality (Average MOS)	4.07	3.01	4.55	4.54
Number of samples with MOS >=4 to <5 (Excellent)	1560	480	1563	1556
Number of samples with MOS >=3 to <4 (Good)	171	238	114	125
Number of samples with MOS >=2 to <3 (Fair)	7	445	26	19
Number of samples with MOS >=1 to <2 (Poor)	1	292	18	24
%age of samples with MOS >=4 to <5 (Excellent)	89.71%	32.99%	90.82%	90.26%
%age of samples with MOS >=3 to <4 (Good)	9.83%	16.36%	6.62%	7.25%
%age of samples with MOS >=2 to <3 (Fair)	0.40%	30.58%	1.51%	1.10%
%age of samples with MOS >=1 to <2 (Poor)	0.06%	20.07%	1.05%	1.39%

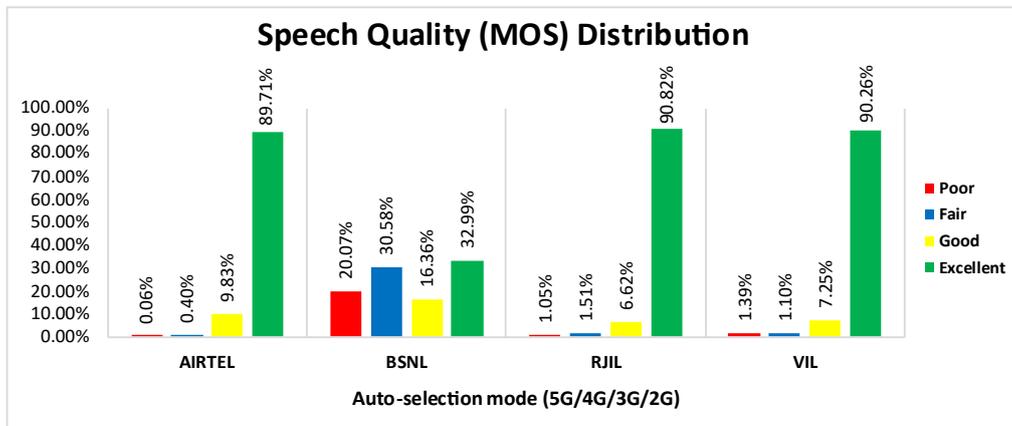**Table-17:** Summary of speech quality (MOS) samples.

Figure-15: Distribution of samples in MOS range.

(f) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	5.78%	NA	66.38%	2.31%
4G	94.22%	80.32%	33.62%	97.59%
3G	NA	3.02%	NA	NA
2G	0.00%	16.54%	NA	0.10%
Limited Service	0.00%	0.12%	0.00%	0.00%

Table-18: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) voice.

> **Note**-
> • NA- Service provider doesn't provide services in respective technology.
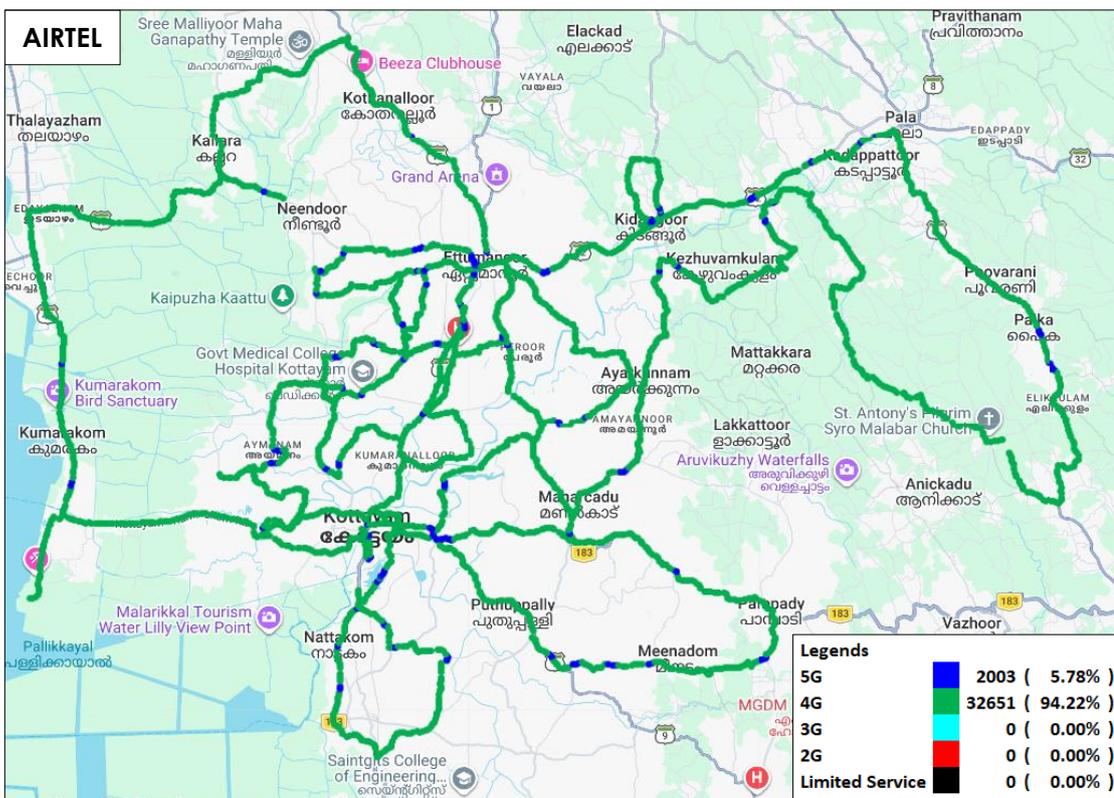

Figure-16: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.
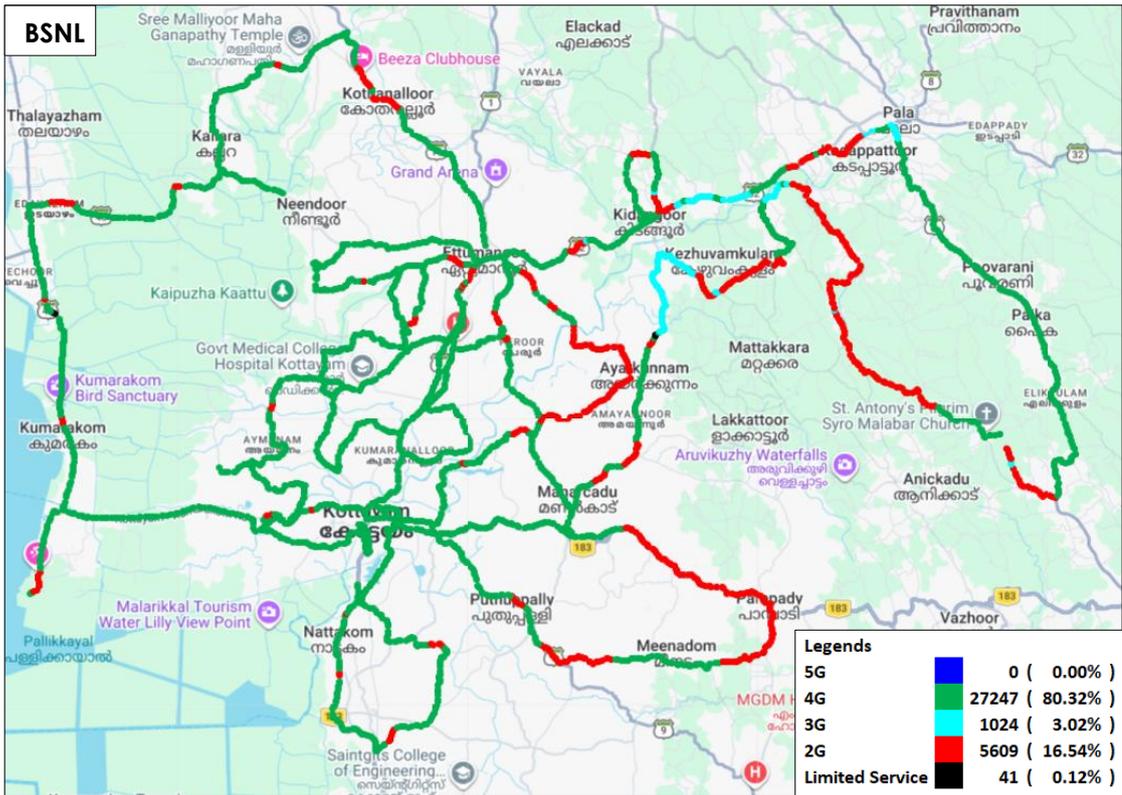
Figure-17: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - BSNL.
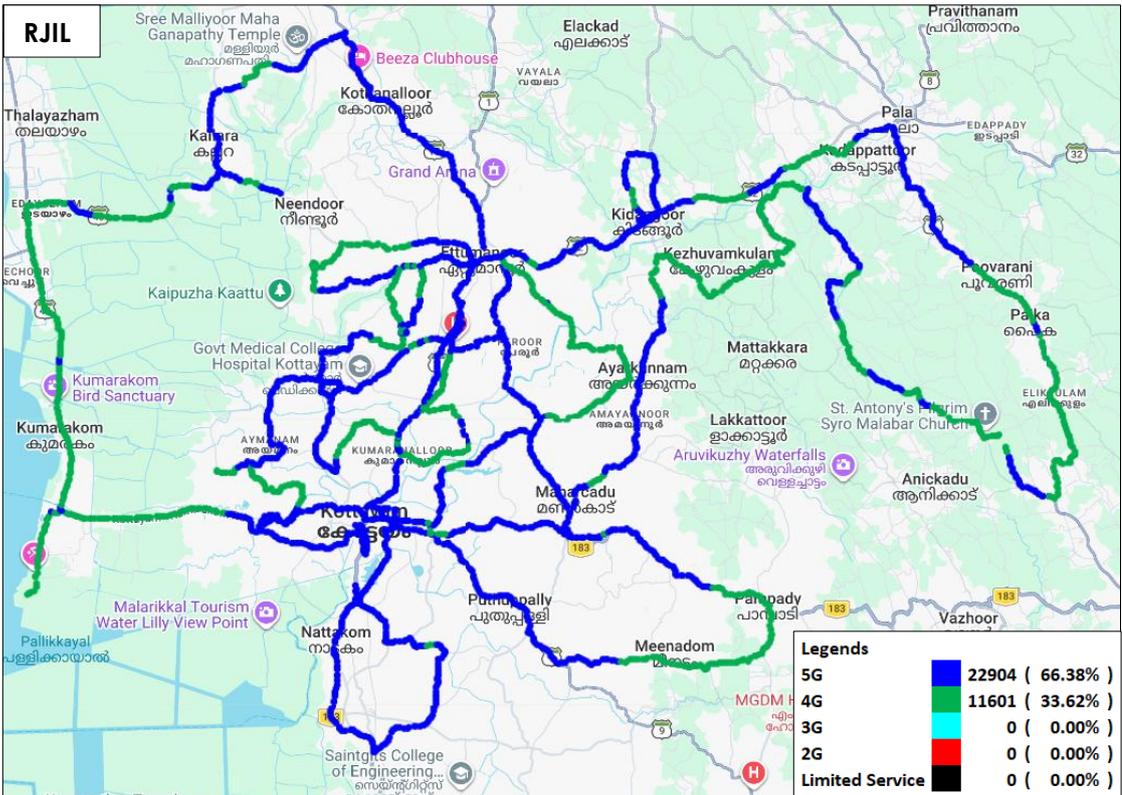

Figure-18: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - RJIL.
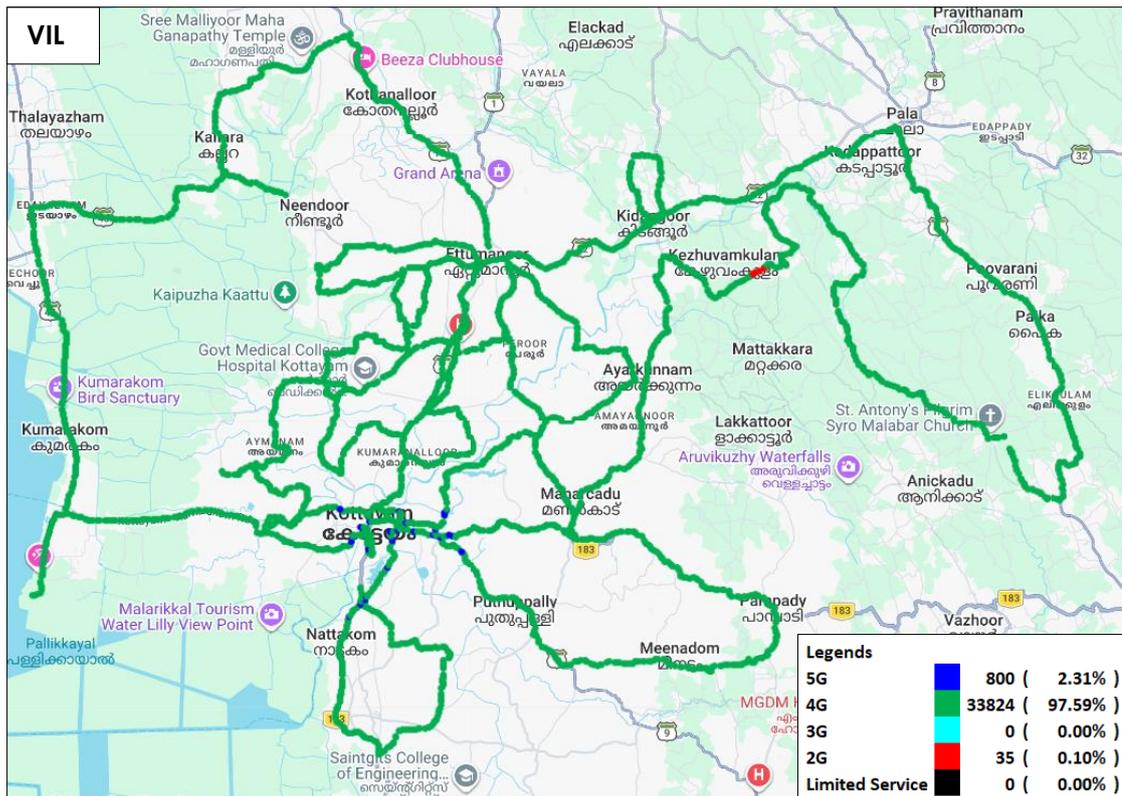
Figure-19: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - VIL.

(g) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) voice. (Refer figure-70, 71, 72 & 73 for map view)
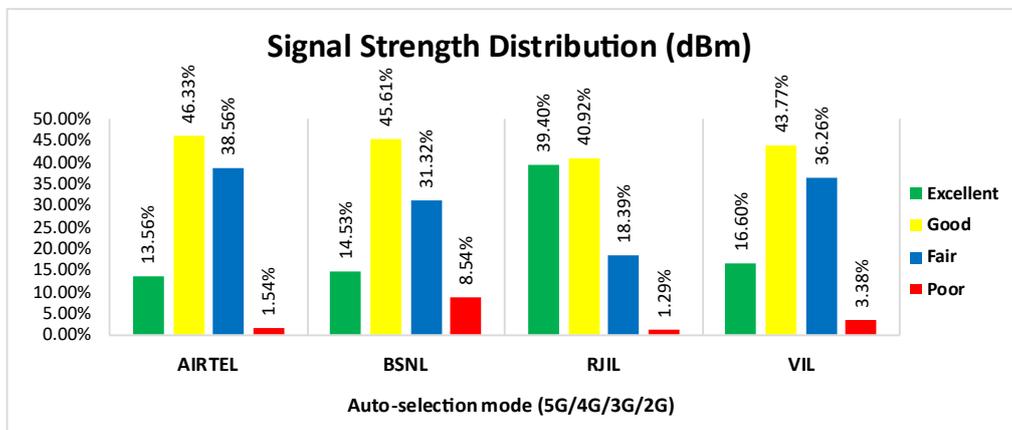

Figure-20: Signal strength distribution auto-selection mode (5G/4G/3G/2G) voice.

Observations:

- Airtel has 14% of samples falling in the excellent signal strength category.
- BSNL has 15% of samples falling in the excellent signal strength category.
- RJIL has 39% of samples falling in the excellent signal strength category.
- VIL has 17% of samples falling in the excellent signal strength category.

4.2.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	133.82	7.64	294.35	20.55
	80th Percentile	240.30	11.64	532.91	30.76
	20th Percentile	26.31	2.17	66.60	10.58
Upload Throughput (Mbits/s)	Average	18.33	2.79	24.39	14.02
	80th Percentile	33.89	3.73	46.86	24.87
	20th Percentile	2.29	1.25	3.80	2.98
Latency (ms)	50th Percentile	41.13	59.73	26.50	36.94

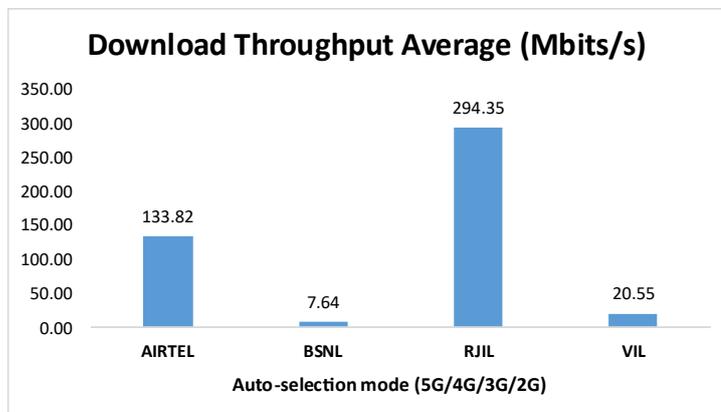**Table-19:** Summary of Data performance in network auto-selection mode.
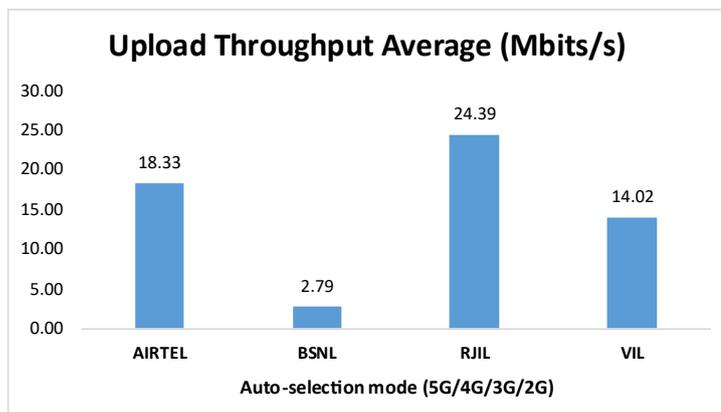

Figure- 21: Download throughput

Figure- 22: Upload throughput

(b) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	59.08%	NA	87.28%	11.94%
4G	40.90%	91.42%	12.71%	88.06%
3G	NA	5.71%	NA	NA
2G	0.02%	2.73%	NA	0.00%
Limited Service	0.00%	0.15%	0.02%	0.00%

Table-20: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) data.

> **Note**-
> * NA**-** Service provider doesn't provide services in respective technology.

Figure-23: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data -AIRTEL.

Figure-24: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data-BSNL.
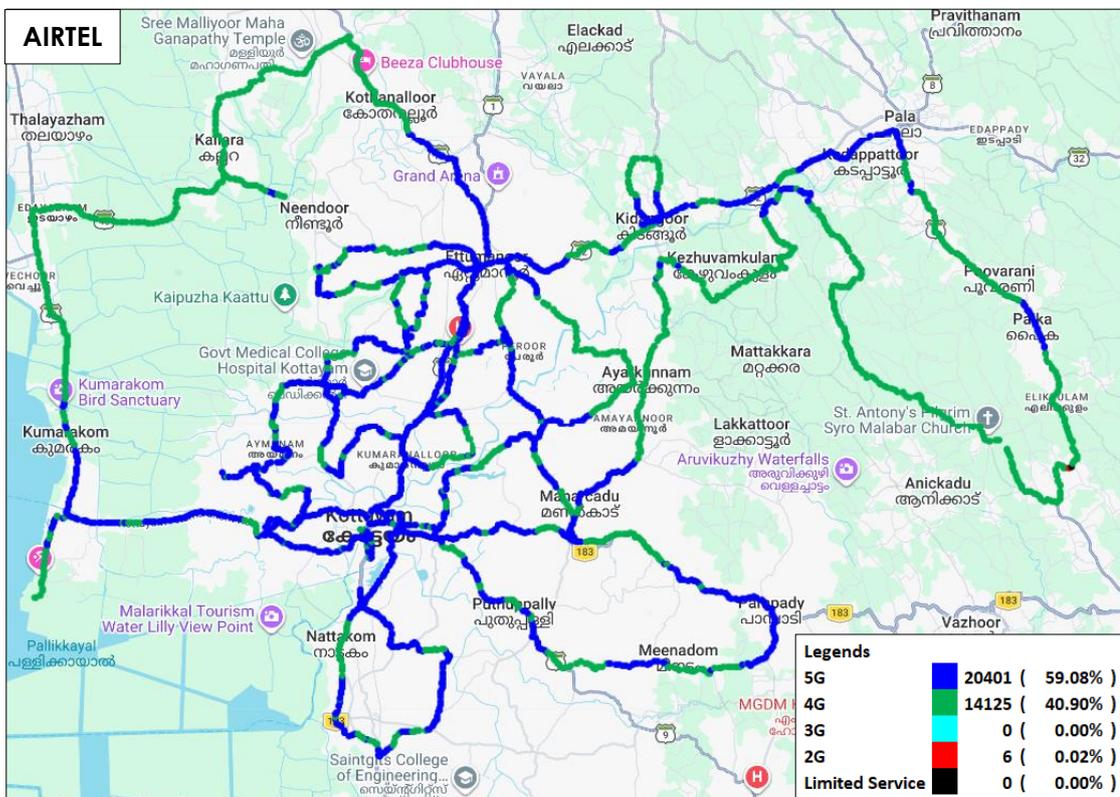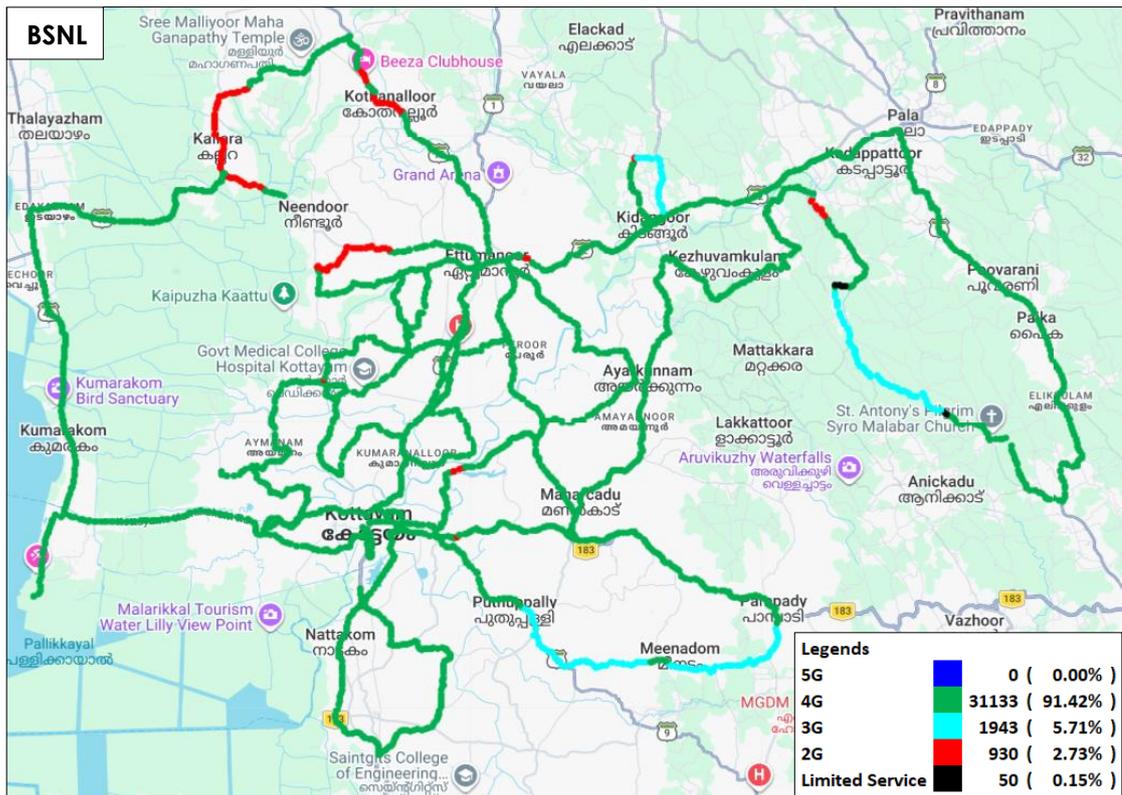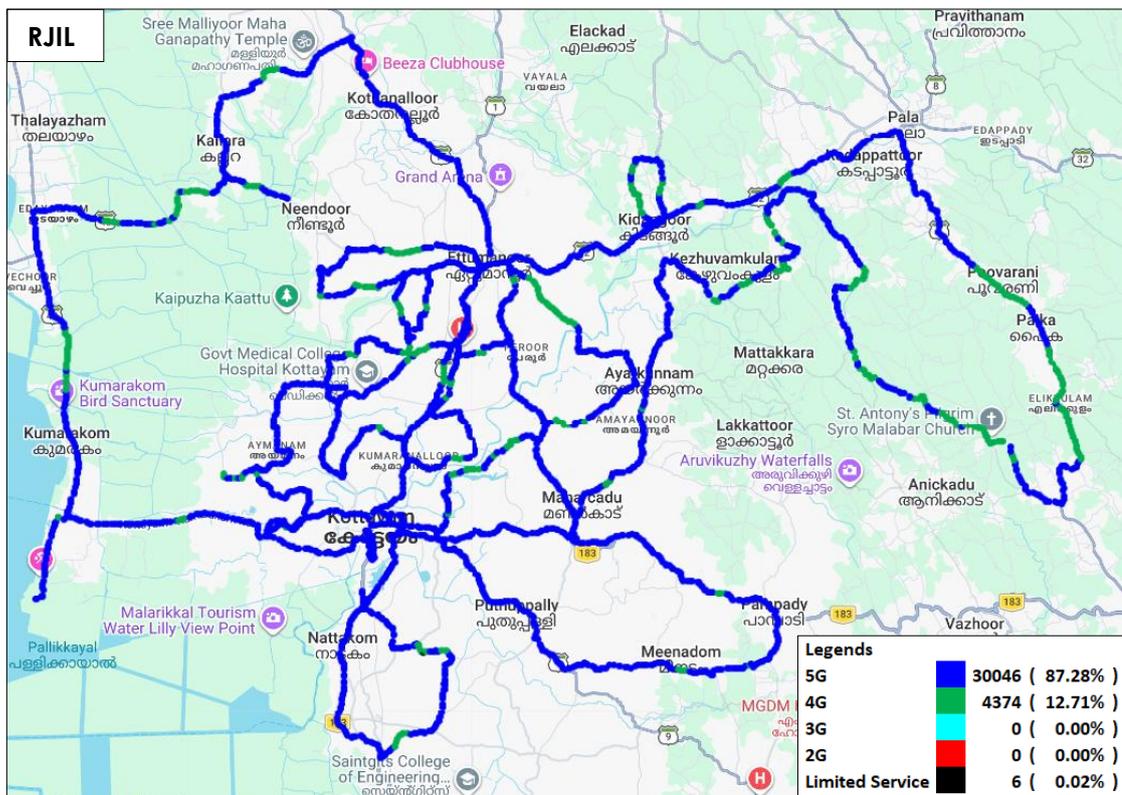

Figure-25: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data- RJIL.
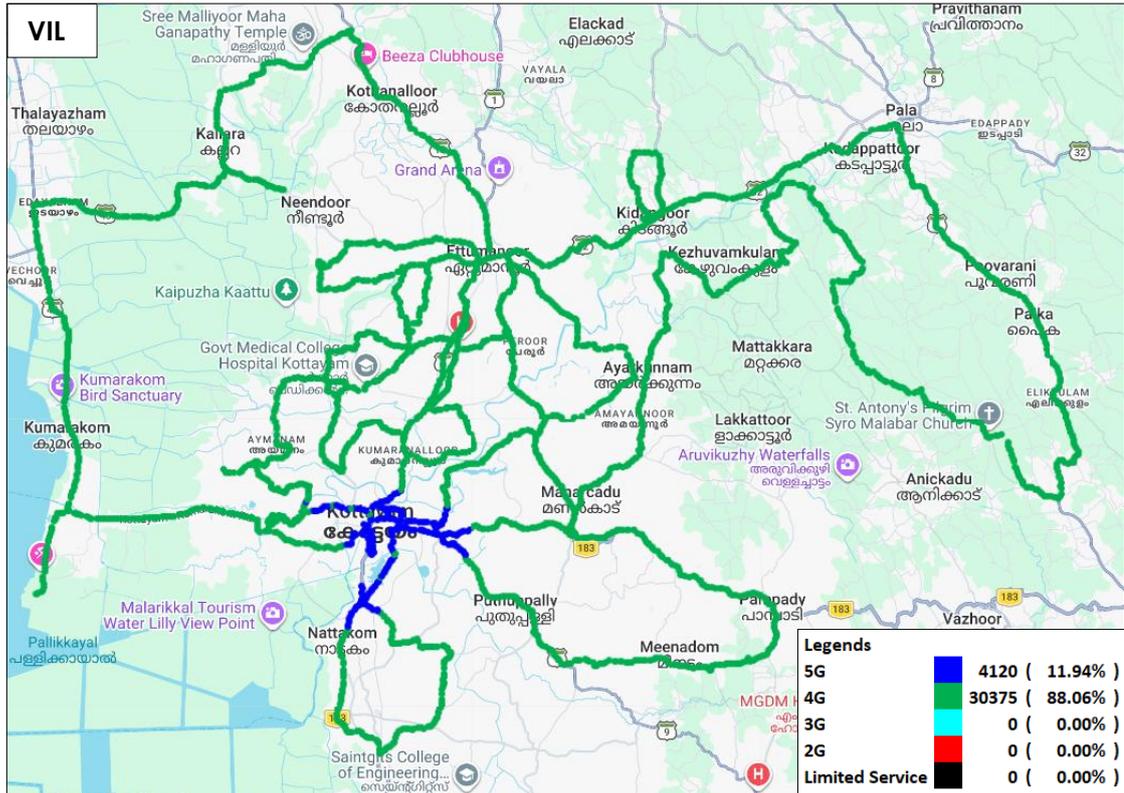
Figure-26: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data– VIL

(c) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) data. (Refer figure-74, 75, 76 & 77 for map view)
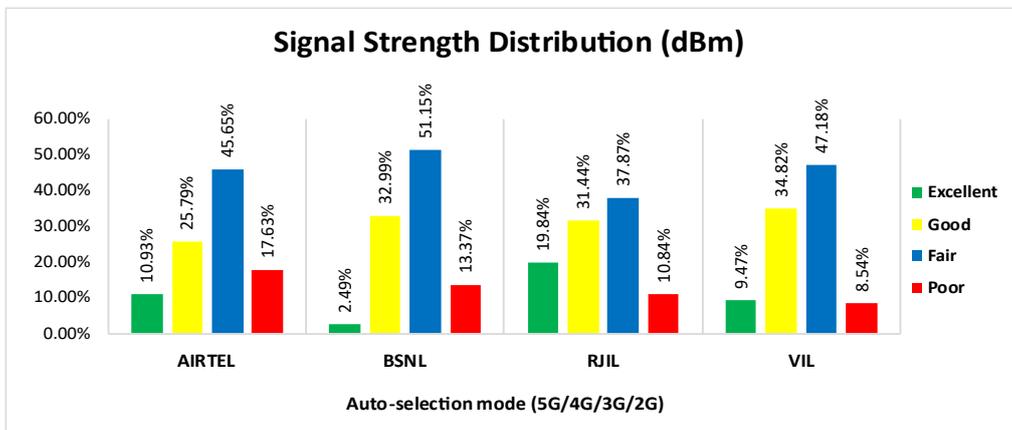
Figure-27: Signal strength distribution auto-selection mode (5G/4G/3G/2G) data.

Observations:
- Airtel has 11% of samples falling in the excellent signal strength category.
- BSNL has 2% of samples falling in the excellent signal strength category.
- RJIL has 20% of samples falling in the excellent signal strength category.
- VIL has 9% of samples falling in the excellent signal strength category.

4.3 Hotspots

Hotspot testing has been conducted on 11th and 12th February 2026. Ten locations have been tested in the city. (Refer Table-1)

4.3.1 Locations
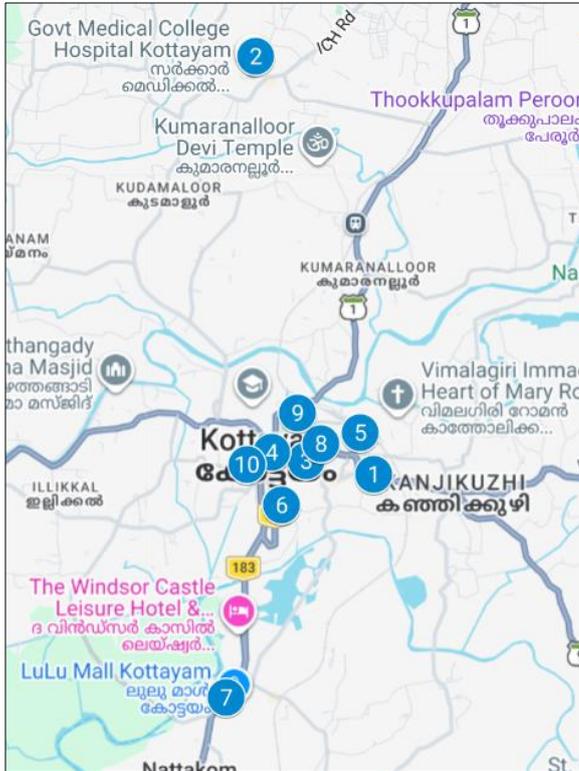

Figure- 28: Hotspot locations

4.3.2 Hotspot covered

1. District Collectorate Kottayam
2. Government Medical College Hospital Kottayam
3. Kottayam General Hospital
4. Kottayam Main Bazaar
5. Kottayam Railway Station
6. KSRTC Bus Stand Kottayam
7. Lulu Mall Kottayam
8. Municipal Jubilee Nehru Park
9. Nehru Stadium Kottayam
10. Thirunakkara Temple Kottayam

4.3.3 Voice performance

Overall Voice Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	100	100	100	100
Call Setup Success Rate %	100.00	93.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.27	1.55	0.53	0.59

Table-21: Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

District Collectorate Kottayam				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	80.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.22	1.25	0.49	0.58

Table-22: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Government Medical College Hospital Kottayam				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.20	1.35	0.56	0.67

Table-23: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Kottayam General Hospital				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.33	1.43	0.61	0.55

Table-24: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Kottayam Main Bazaar				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.30	2.10	0.54	0.60

Table-25: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Kottayam Railway Station				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.24	1.01	0.49	0.57

Table-26: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

KSRTC Bus Stand Kottayam				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.32	1.28	0.54	0.57

Table-27: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Lulu Mall Kottayam				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.19	1.19	0.51	0.58

Table-28: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Municipal Jubilee Nehru Park				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.18	2.00	0.63	0.60

Table-29: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Nehru Stadium Kottayam				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	80.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.31	2.15	0.47	0.62

Table-30: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Thirunakkara Temple Kottayam				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.36	1.95	0.5	0.54

Table-31: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

4.3.4 Data performance (Auto-selection mode 5G/4G/3G/2G)

Overall Data Performance				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	240.21	18.15	411.85	34.74
Download Throughput 80th Percentile (Mbit/s)	300.09	21.08	538.32	47.77
Download Throughput 20th Percentile (Mbit/s)	158.69	9.12	297.90	19.51
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	43.25	7.72	29.67	37.28
Upload Throughput 80th Percentile (Mbit/s)	59.28	10.24	49.42	53.10
Upload Throughput 20th Percentile (Mbit/s)	17.08	3.72	14.27	19.88
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.77	5.38	4.51	4.46
Youtube Initial Buffer Delay (Second)	0.62	1.10	0.55	0.72
Latency (ms) - 50th Percentile	40.89	58.99	25.17	52.06
Jitter (ms)	14.82	17.78	5.36	9.36
Packet Loss Rate%	13.18	11.11	0.43	8.18
Packet Loss Rate- 90th percentile	34.64	18.10	0.20	16.98

Table-32: Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

District Collectorate Kottayam				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	93.82	16.99	292.31	36.88
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	13.25	12.87	11.58	44.29
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.88	5.89	4.18	4.87
Youtube Initial Buffer Delay (Second)	0.66	0.68	0.57	0.76
Latency (ms) - 50th Percentile	51.63	58.71	31.23	138.85
Jitter (ms)	17.14	5.89	5.91	23.45
Packet Loss Rate%	15.10	0.00	0.00	46.20

Table-33: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Government Medical College Hospital Kottayam				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	174.30	6.95	145.32	29.64
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	19.16	1.62	11.46	5.52
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.86	8.58	4.94	5.62
Youtube Initial Buffer Delay (Second)	0.60	4.07	0.67	0.79
Latency (ms) - 50th Percentile	36.33	49.44	36.82	32.35
Jitter (ms)	10.18	29.16	9.41	7.27
Packet Loss Rate%	0.20	4.60	0.10	0.00

Table-34: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Kottayam General Hospital				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	291.67	16.45	577.18	30.64
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	53.69	11.97	66.48	25.48
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.25	5.50	4.23	5.32
Youtube Initial Buffer Delay (Second)	0.54	0.82	0.48	1.19
Latency (ms) – 50th Percentile	58.52	59.27	24.48	48.30
Jitter (ms)	60.09	8.01	2.78	16.06
Packet Loss Rate%	65.30	3.00	0.10	14.50

Table-35: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Kottayam Main Bazaar				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	256.47	8.43	361.38	27.59
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	79.47	3.15	14.89	16.15
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.71	2.71	4.21	4.91
Youtube Initial Buffer Delay (Second)	0.60	2.63	0.49	0.78
Latency (ms) - 50th Percentile	36.96	50.21	22.44	72.76
Jitter (ms)	5.17	24.16	2.19	18.30
Packet Loss Rate%	0.30	4.40	0.00	7.20

Table-36: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Kottayam Railway Station				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	152.46	19.61	535.34	46.68
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	44.88	10.84	27.19	58.04
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.83	5.95	5.25	5.15
Youtube Initial Buffer Delay (Second)	0.60	0.64	0.52	0.55
Latency (ms)- 50th Percentile	38.60	56.13	25.29	41.42
Jitter (ms)	4.22	81.37	16.30	6.07
Packet Loss Rate%	35.60	47.50	4.00	0.20

Table-37: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

KSRTC Bus Stand Kottayam				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	217.73	15.79	290.26	43.19
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	45.48	8.06	12.00	44.24
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	4.33	5.82	4.46	2.29
Youtube Initial Buffer Delay (Second)	0.59	0.99	0.63	0.67
Latency (ms) - 50th Percentile	44.08	61.40	25.59	40.26
Jitter (ms)	8.18	5.55	3.01	4.32
Packet Loss Rate%	0.30	5.90	0.00	0.10

Table-38: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Lulu Mall Kottayam				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	538.07	10.11	387.24	47.33
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	66.38	6.77	33.16	40.54
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.75	2.21	4.70	4.23
Youtube Initial Buffer Delay (Second)	0.56	1.13	0.57	0.60
Latency (ms) – 50th Percentile	39.91	59.57	24.49	40.22
Jitter (ms)	9.25	3.52	4.69	3.92
Packet Loss Rate%	0.10	3.20	0.00	0.00

Table-39: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Municipal Jubilee Nehru Park				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	162.02	12.64	428.31	20.00
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	10.73	9.41	16.64	25.03
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.99	6.65	4.57	4.44
Youtube Initial Buffer Delay (Second)	0.83	1.30	0.54	0.61
Latency (ms) - 50th Percentile	41.20	60.36	24.93	73.15
Jitter (ms)	12.82	5.92	3.30	7.72
Packet Loss Rate%	0.40	9.20	0.00	6.80

Table-40: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Nehru Stadium Kottayam				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	294.66	12.05	479.99	16.92
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	47.19	8.20	45.47	48.84
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.35	7.17	4.23	3.16
Youtube Initial Buffer Delay (Second)	0.64	0.79	0.55	0.62
Latency (ms)- 50th Percentile	40.16	76.72	24.22	64.24
Jitter (ms)	2.60	9.02	3.44	4.20
Packet Loss Rate%	3.10	24.70	0.10	6.70

Table-41: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Thirunakkara Temple Kottayam				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	220.86	62.49	621.18	48.55
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	52.29	4.36	57.87	64.66
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.76	3.69	4.28	3.59
Youtube Initial Buffer Delay (Second)	0.56	0.64	0.53	0.58
Latency (ms) - 50th Percentile	55.26	58.38	25.27	34.11
Jitter (ms)	18.50	5.90	2.60	2.49
Packet Loss Rate%	11.40	8.60	0.00	0.10

Table-42: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

Overall Data Performance					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	239.21	-	363.65	33.67
	Upload Throughput Average (Mbits/s)	49.75	-	27.79	43.68
4G	**Download Throughput Average (Mbits/s)**	39.37	19.64	44.55	29.26
	Upload Throughput Average (Mbits/s)	7.15	11.49	10.34	33.41

Table-43: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

District Collectorate Kottayam					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	103.68	-	277.09	30.77
	Upload Throughput Average (Mbits/s)	33.47	-	16.39	47.31
4G	**Download Throughput Average (Mbits/s)**	21.40	18.39	12.89	24.63
	Upload Throughput Average (Mbits/s)	3.82	14.96	2.01	28.99

Table-44: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

	Government Medical College Hospital Kottayam				
	Parameters	**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	Download Throughput Average (Mbits/s)	218.52	-	109.11	-
	Upload Throughput Average (Mbits/s)	27.12	-	11.09	-
4G	Download Throughput Average (Mbits/s)	11.89	7.24	12.85	16.12
	Upload Throughput Average (Mbits/s)	2.10	1.66	2.20	9.04

Table-45: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

	Kottayam General Hospital				
	Parameters	**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	Download Throughput Average (Mbits/s)	238.85	-	565.16	40.19
	Upload Throughput Average (Mbits/s)	58.16	-	67.69	37.00
4G	Download Throughput Average (Mbits/s)	41.03	12.49	54.85	22.27
	Upload Throughput Average (Mbits/s)	8.82	8.40	7.96	13.30

Table-46: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

	Kottayam Main Bazaar				
	Parameters	**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	Download Throughput Average (Mbits/s)	234.40	-	300.05	31.48
	Upload Throughput Average (Mbits/s)	65.71	-	11.66	50.34
4G	Download Throughput Average (Mbits/s)	48.96	47.04	31.48	30.96
	Upload Throughput Average (Mbits/s)	11.62	20.20	11.82	52.26

Table-47: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

	Kottayam Railway Station				
	Parameters	**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	Download Throughput Average (Mbits/s)	174.07	-	201.07	43.31
	Upload Throughput Average (Mbits/s)	55.59	-	20.76	45.88
4G	Download Throughput Average (Mbits/s)	17.67	20.32	38.26	39.84
	Upload Throughput Average (Mbits/s)	3.84	18.13	25.36	41.42

Table-48: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

	KSRTC Bus Stand Kottayam				
	Parameters	**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	Download Throughput Average (Mbits/s)	213.92	-	329.28	41.53
	Upload Throughput Average (Mbits/s)	59.50	-	16.98	40.37
4G	Download Throughput Average (Mbits/s)	44.52	15.88	34.59	39.56
	Upload Throughput Average (Mbits/s)	8.37	7.71	6.88	34.97

Table-49: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Lulu Mall Kottayam					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	479.36	-	392.16	41.30
	Upload Throughput Average (Mbits/s)	69.47	-	30.20	38.31
4G	**Download Throughput Average (Mbits/s)**	78.94	8.71	42.17	36.61
	Upload Throughput Average (Mbits/s)	13.89	7.80	6.78	37.64

Table-50: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Municipal Jubilee Nehru Park					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	189.80	-	452.00	13.21
	Upload Throughput Average (Mbits/s)	15.88	-	22.21	29.93
4G	**Download Throughput Average (Mbits/s)**	11.13	10.93	20.75	21.04
	Upload Throughput Average (Mbits/s)	3.79	8.94	2.86	21.29

Table-51: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Nehru Stadium Kottayam					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	324.84	-	414.97	15.74
	Upload Throughput Average (Mbits/s)	59.91	-	24.42	41.51
4G	**Download Throughput Average (Mbits/s)**	39.74	12.66	108.44	21.92
	Upload Throughput Average (Mbits/s)	3.10	9.43	26.11	43.05

Table-52: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Thirunakkara Temple Kottayam					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	214.62	-	595.58	45.52
	Upload Throughput Average (Mbits/s)	52.72	-	56.50	62.46
4G	**Download Throughput Average (Mbits/s)**	78.44	42.73	89.19	39.67
	Upload Throughput Average (Mbits/s)	12.17	17.68	11.46	52.13

Table-53: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

4.4 Walk Test

Walk test has been conducted on 11th & 12th February 2026. Four locations have been tested in the city. (Refer Table-1)

4.4.1 Walk test locations
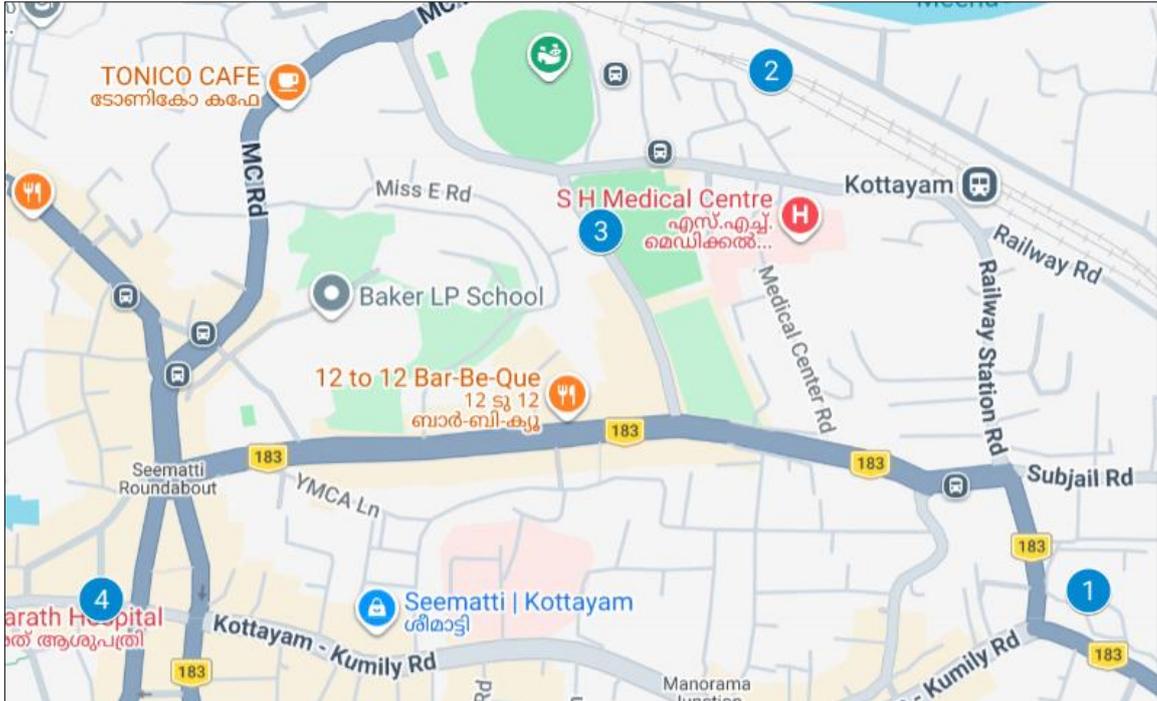
Figure-29: Walk Test locations.

4.4.2 Walk Test Covered

1. District Collectorate Kottayam
2. Kottayam Railway Station to Nagampadam Bus Stand
3. Nehru Stadium Junction
4. Thirunakkara Temple to Thirunakkara Market to Railway Station Road

4.4.3 Voice Performance

District Collectorate Kottayam				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	15	15	15	15
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	6.67	0.00	0.00
Call Setup Time-Average (Second)	1.24	2.48	0.68	0.62

Table-54: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Kottayam Railway Station to Nagampadam Bus Stand				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	24	24	24	24
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.28	1.45	0.51	0.58

Table-55: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Nehru Stadium Junction				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	14	14	15	14
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.28	1.15	0.62	0.62

Table-56: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Thirunakkara Temple to Thirunakkara Market to Railway Station Road				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	22	23	22	22
Call Setup Success Rate %	100.00	95.65	100.00	100.00
Drop Call Rate %	0.00	9.09	0.00	0.00
Call Setup Time-Average (Second)	1.17	1.43	0.51	0.65

Table-57: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

4.4.4 Data Performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

District Collectorate Kottayam				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	65.24	19.66	206.31	38.05
Download Session Setup Success Rate %	100.00	64.29	100.00	93.75
Upload Throughput Average (Mbits/s)	23.35	14.18	10.58	33.64
Upload Session Setup Success Rate %	100.00	69.23	100.00	100.00
Latency (ms) - 50th Percentile	56.05	50.02	25.60	44.63

Table-58: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Kottayam Railway Station to Nagampadam Bus Stand				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	136.05	15.84	342.73	34.64
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	40.43	14.67	32.98	52.16
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms) - 50th Percentile	43.74	60.20	26.69	43.67

Table-59: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Nehru Stadium Junction				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	211.05	13.54	512.02	35.85
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	71.03	12.50	53.22	50.43
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms) - 50th Percentile	37.36	46.73	24.91	41.85

Table-60: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Thirunakkara Temple to Thirunakkara Market to Railway Station Road				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	125.28	10.67	404.28	38.33
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	44.29	9.39	37.21	43.64
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms) - 50th Percentile	41.40	57.34	27.30	40.44

Table-61: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

4.5 Highway

Drive test has been conducted on 13th February 2026 covering one highway route. (Refer Table-1)

4.5.1 Drive test route
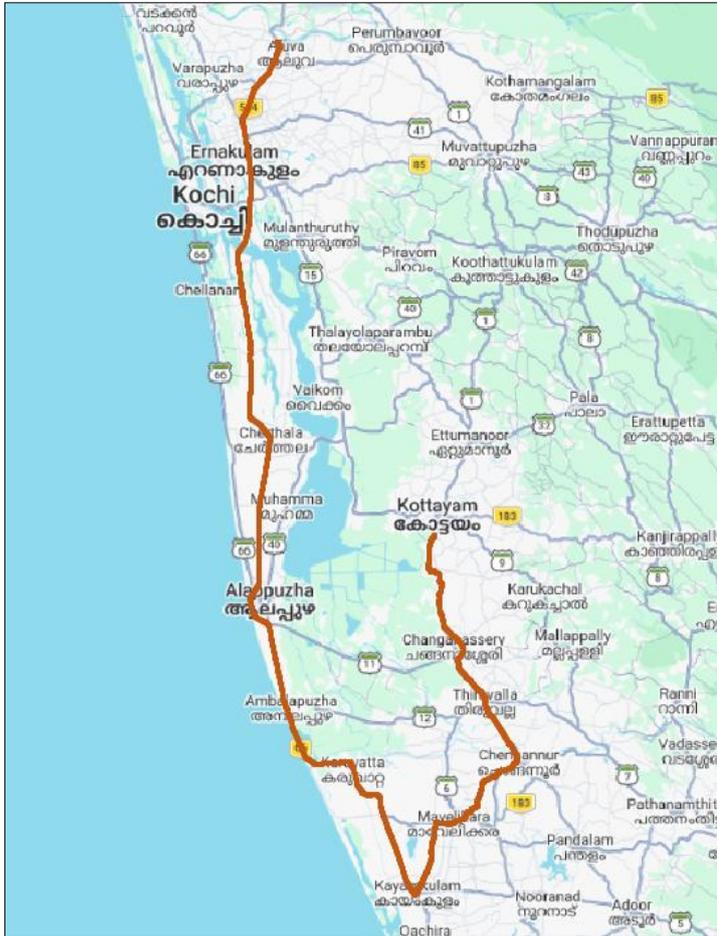
Figure-30: Drive test route Highway.

4.5.2 Routes Covered

Kottayam to Kochi passing through Thiruvalla, Kayamkulam, Alappuzha, Cherthala and Aluva etc.

4.5.3 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect the experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	88	121	89
Call Setup Success Rate %	100.00	90.08	100.00
Drop Call Rate %	2.27	3.67	1.12
Call Setup Time-Average (Second)	4.21	4.90	4.23
Handover Success Rate %	97.12	97.75	99.01

Table-62: Summary of voice call performance in 3G/2G network mode only.
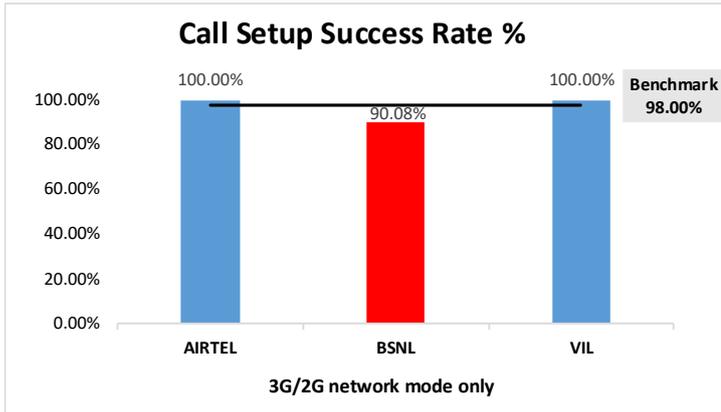
Figure-31: Performance for call setup success rate.
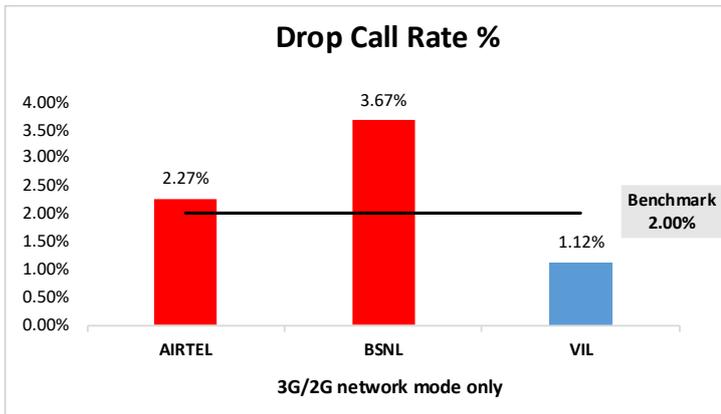
Figure-32: Performance for drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider		
	AIRTEL	**BSNL**	**VIL**
3G	NA	8.18%	NA
2G	100.00%	91.76%	100.00%
Limited Service	0.00%	0.06%	0.00%

Table-63: Time spent on technology during drive test 3G/2G network mode only.

Note-
- NA**-** Service provider doesn't provide services in respective technology.
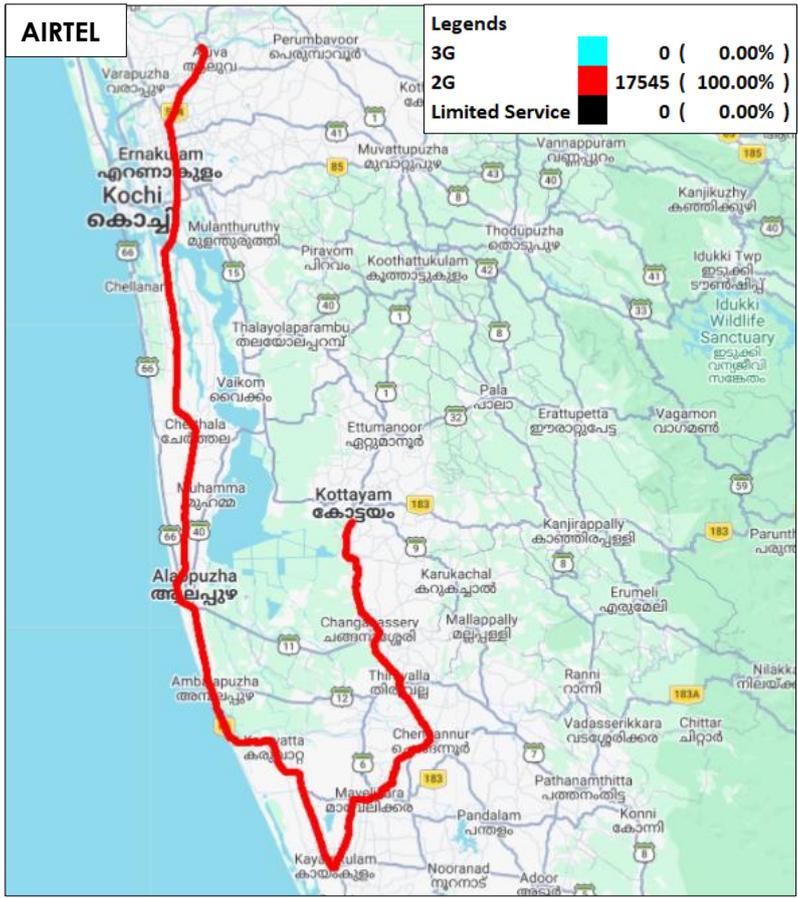
Figure-33: Serving technology plots 3G/2G network mode - AIRTEL.
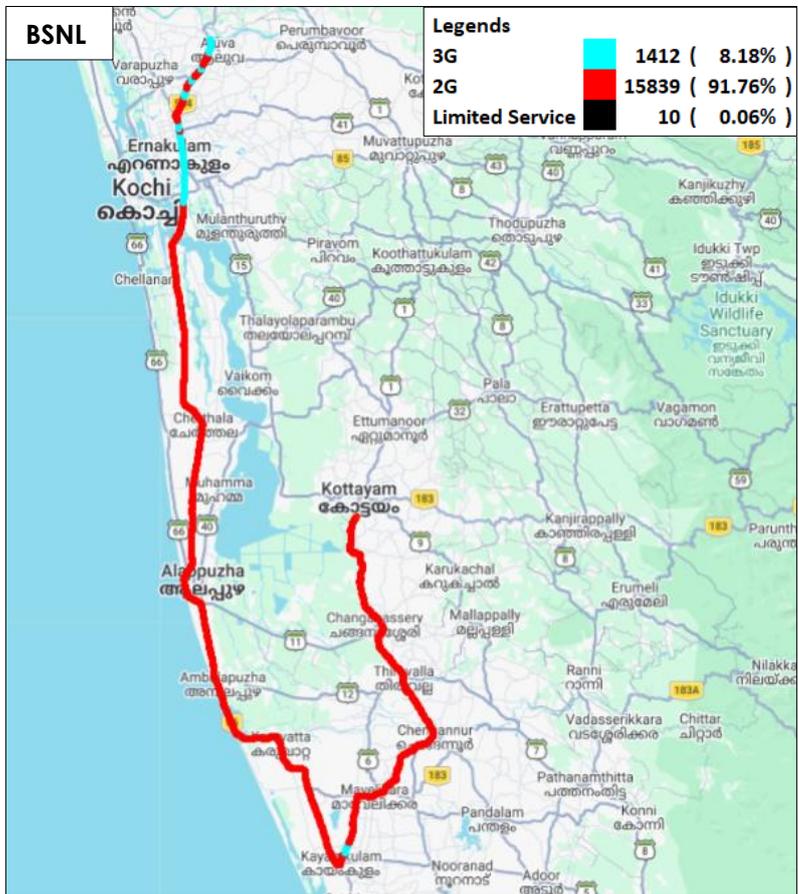
Figure-34: Serving technology plots 3G/2G network mode - BSNL.
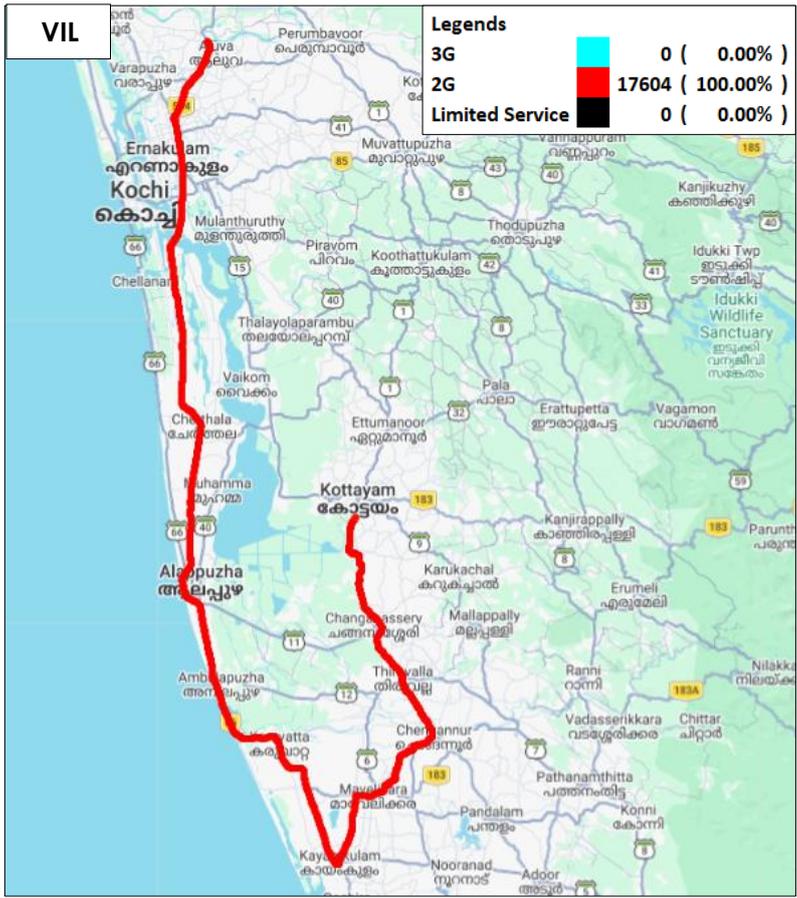
Figure 35: Serving technology plots 3G/2G network mode - VIL.

(c) Network Signal Strength Distribution: The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure-78, 79 & 80 for map view)
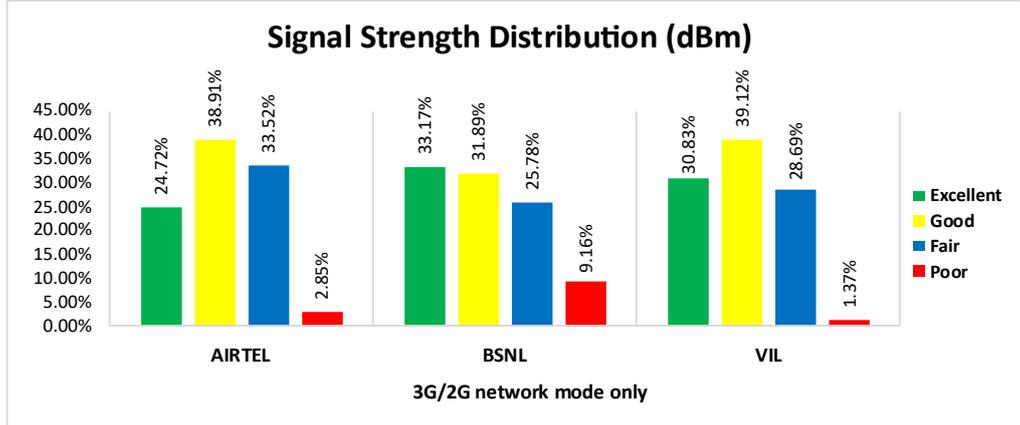
Figure-36: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 25% of samples falling in the excellent signal strength category.
- BSNL has 33% of samples falling in the excellent signal strength category.
- VIL has 31% of samples falling in the excellent signal strength category.

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	91	110	92	90
Call Setup Success Rate %	98.90	82.73	100.00	100.00
Drop Call Rate %	0.00	10.99	1.09	0.00
Call Setup Time Average (Second)	1.13	2.23	0.53	0.95
Handover Success Rate %	100.00	99.20	100.00	100.00

Table-64: Summary of voice call performance in network auto-selection mode.
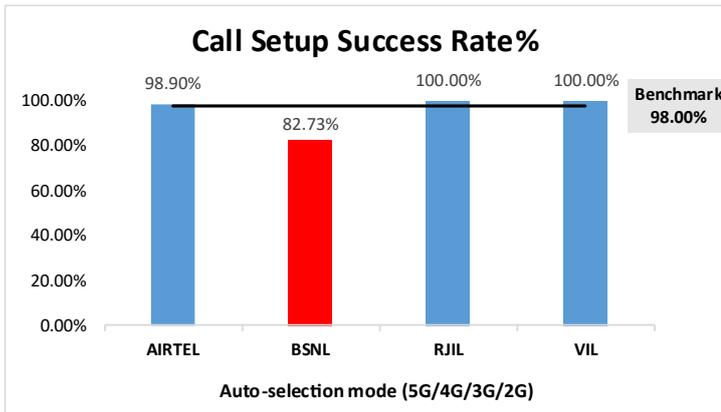
Figure-37: Performance for call setup success rate.
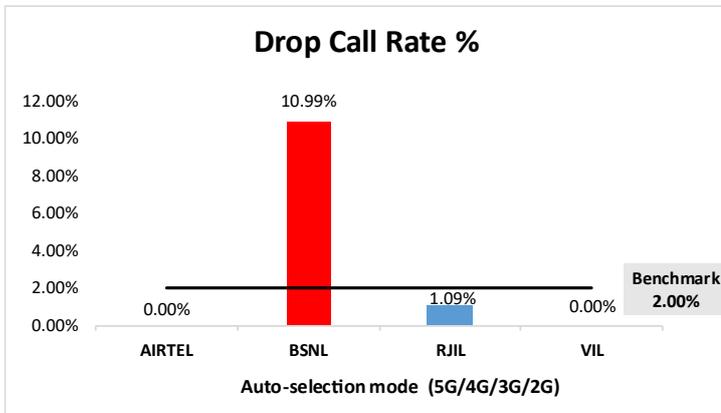
Figure-38: Performance for drop call rate.

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Parameter	Service Provider Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	88	84	91	89
Number of silence call for >4 Sec	1	5	0	4
Silence Call Rate %	1.14	5.95	0.00	4.49
Number of silence instances for >4 Sec	2	5	0	11
Number of silence instances for >3 Sec	5	8	0	15
Number of silence instances for >2 sec	8	13	0	35
RTP Jitter (4G & 5G) in ms	4.47	5.55	10.82	17.44
Packet loss Rate Downlink %	0.24	2.69	0.09	1.63
Packet loss Rate Uplink %	0.24	2.60	0.17	0.89

Table-65: Summary of silence instances & packet loss rate for mobile to mobile call.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls in table-65	1135	944	1121	1130
Speech Quality (Average MOS)	4.00	3.24	4.61	4.49
Number of samples with MOS >=4 to <5 (Excellent)	977	336	1047	1008
Number of samples with MOS >=3 to <4 (Good)	96	240	64	76
Number of samples with MOS >=2 to <3 (Fair)	52	266	10	21
Number of samples with MOS >=1 to <2 (Poor)	10	102	0	25
%age of samples with MOS >=4 to <5 (Excellent)	86.08%	35.59%	93.40%	89.20%
%age of samples with MOS >=3 to <4 (Good)	8.46%	25.42%	5.71%	6.73%
%age of samples with MOS >=2 to <3 (Fair)	4.58%	28.18%	0.89%	1.86%
%age of samples with MOS >=1 to <2 (Poor)	0.88%	10.81%	0.00%	2.21%

Table-66: Summary of speech quality (MOS) samples.
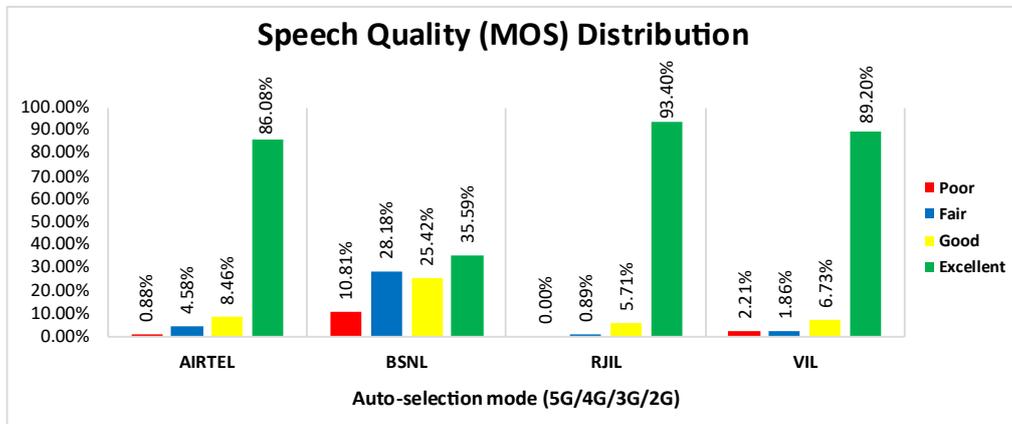
Figure-39: Distribution of samples in MOS range.

(f) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	1.63%	NA	91.66%	0.27%
4G	98.21%	64.53%	8.34%	99.73%
3G	NA	5.07%	NA	NA
2G	0.15%	30.30%	NA	0.00%
Limited Service	0.00%	0.09%	0.00%	0.00%

Table-67: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) voice.

Note-
- NA- Service provider doesn't provide services in respective technology.
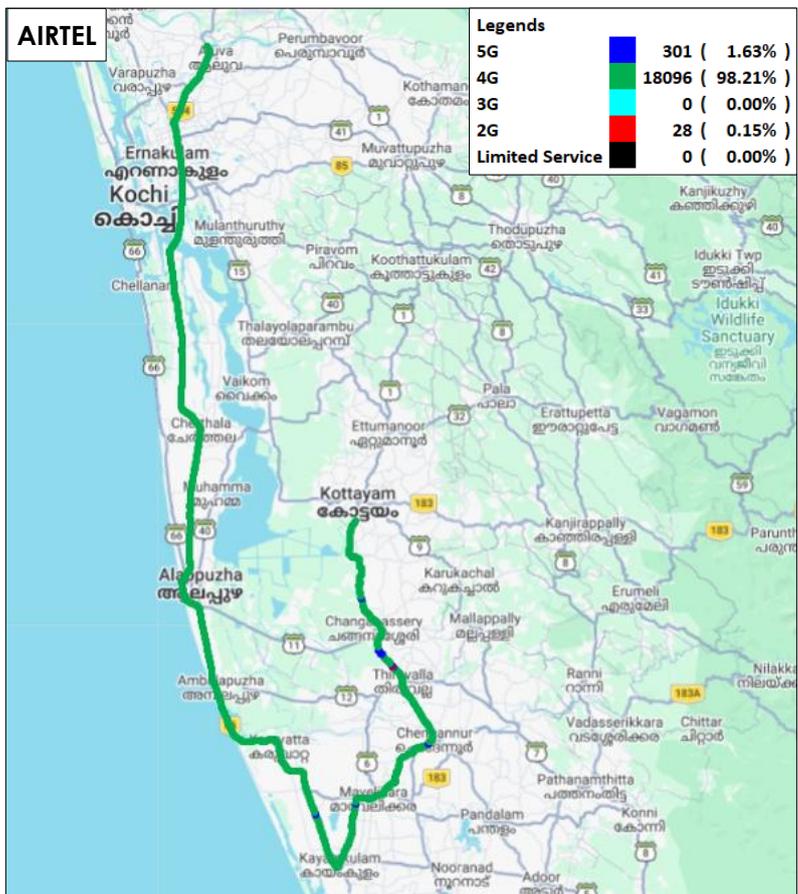
Figure-40: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - AIRTEL

Legends		
5G	■	0 (0.00%)
4G	■	11636 (64.53%)
3G	■	915 (5.07%)
2G	■	5464 (30.30%)
Limited Service	■	17 (0.09%)
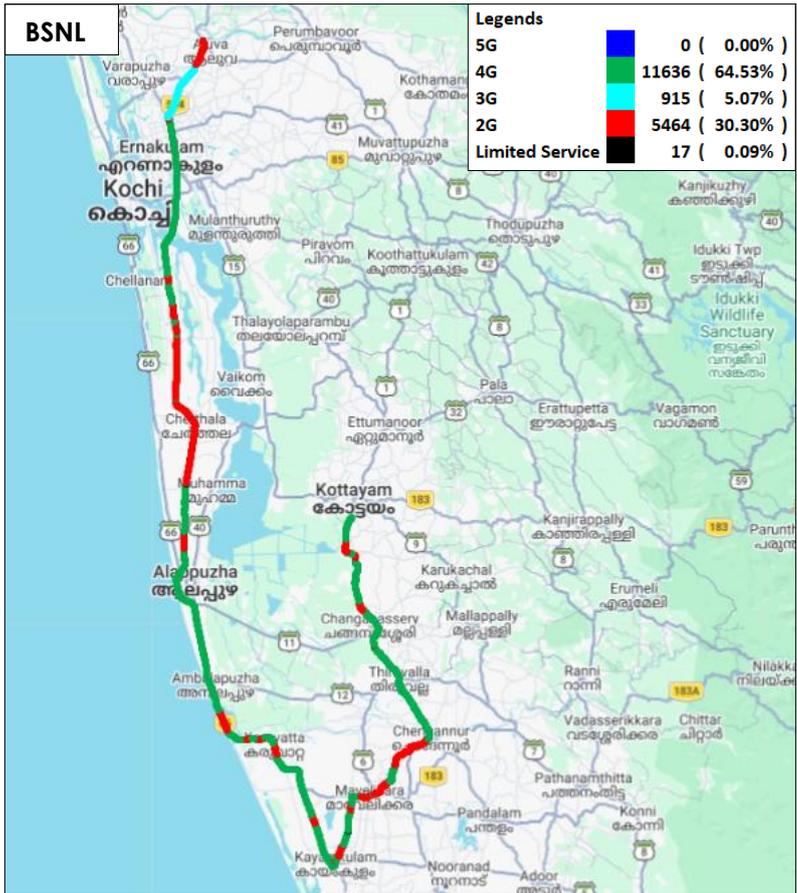
Figure-41: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - BSNL.

| Legends		
5G	■	16865 (91.66%)
4G	■	1534 (8.34%)
3G	■	0 (0.00%)
2G	■	0 (0.00%)
Limited Service	■	0 (0.00%)
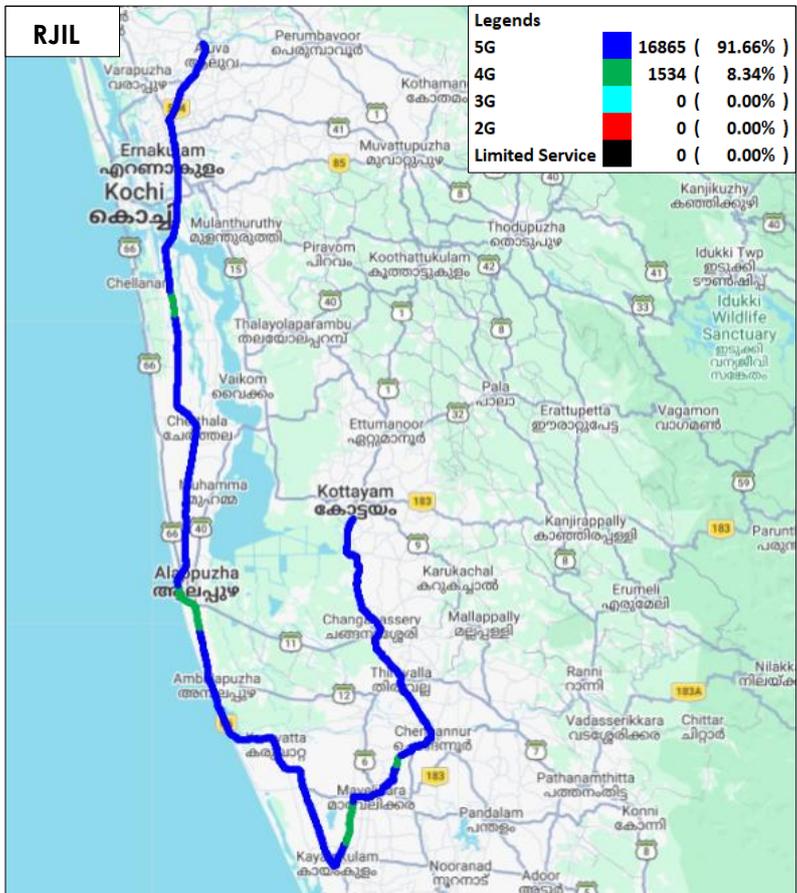
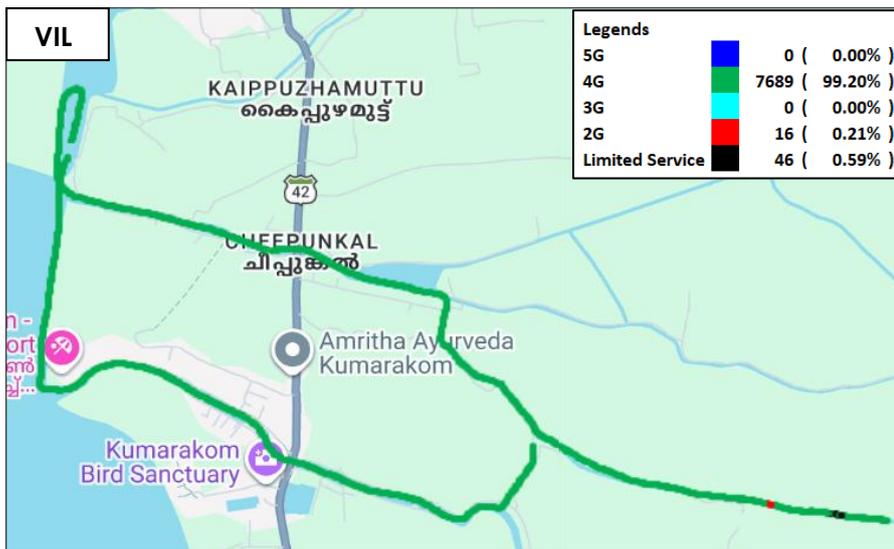**Figure-42:** Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - RJIL.
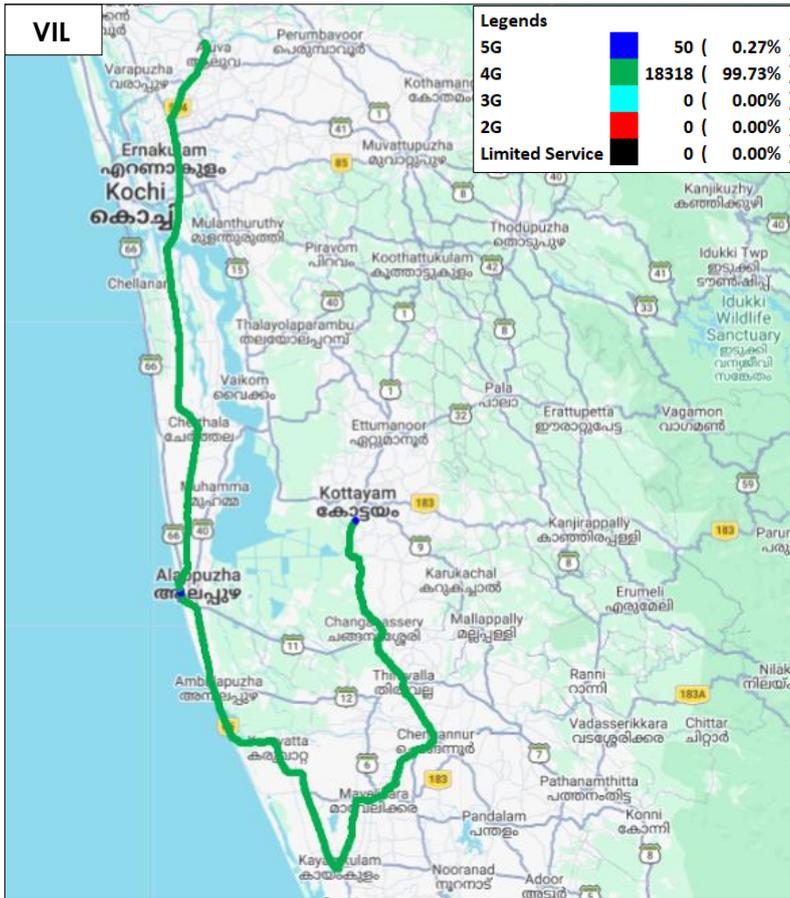
Figure-43: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - VIL.

(g) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) voice. (Refer figure-81, 82, 83 & 84 for map view)
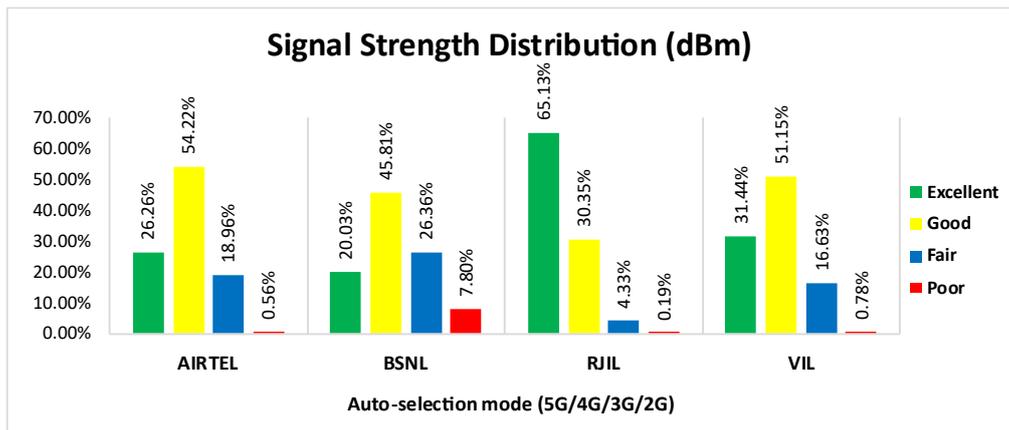
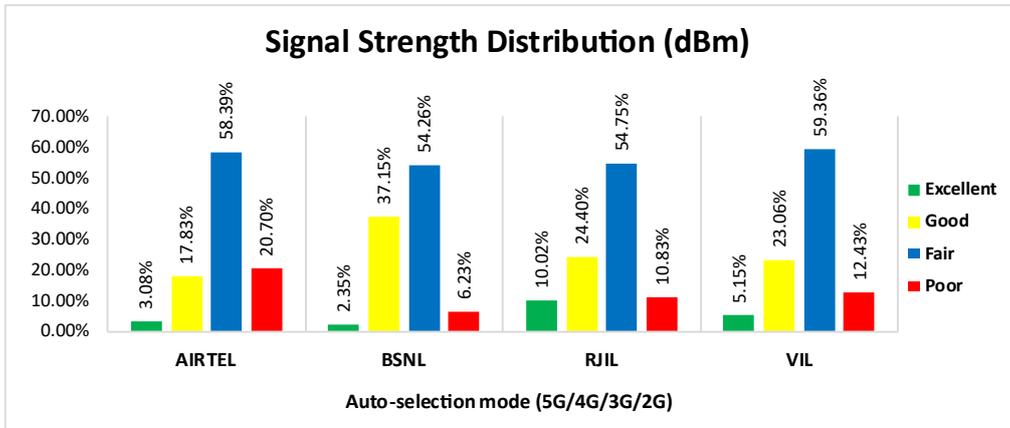**Figure-44:** Signal strength distribution auto-selection mode (5G/4G/3G/2G) voice.

Observations:

- Airtel has 26% of samples falling in the excellent signal strength category.
- BSNL has 20% of samples falling in the excellent signal strength category.
- RJIL has 65% of samples falling in the excellent signal strength category.
- VIL has 31% of samples falling in the excellent signal strength category.

4.5.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	188.58	11.01	384.26	22.65
	80th Percentile	269.86	15.33	524.85	31.63
	20th Percentile	90.01	4.30	235.03	11.18
Upload Throughput (Mbits/s)	Average	29.66	2.90	32.47	11.58
	80th Percentile	49.87	3.83	50.77	22.13
	20th Percentile	8.03	1.36	10.79	2.33
Latency (ms)	50th Percentile	38.40	57.33	25.56	39.44

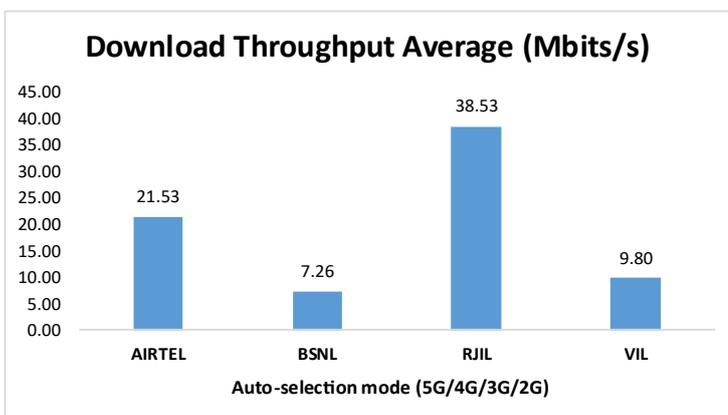**Table-68:** Summary of Data performance in network auto-selection mode.
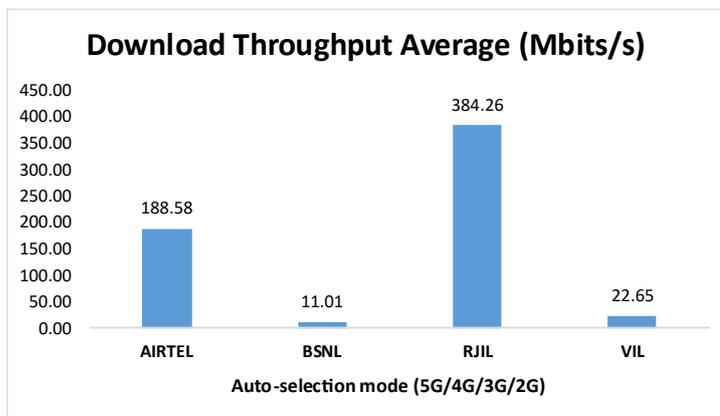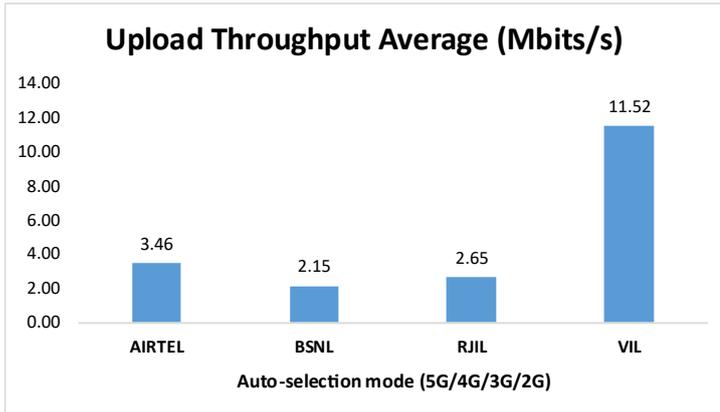

Figure 45: Download throughput.
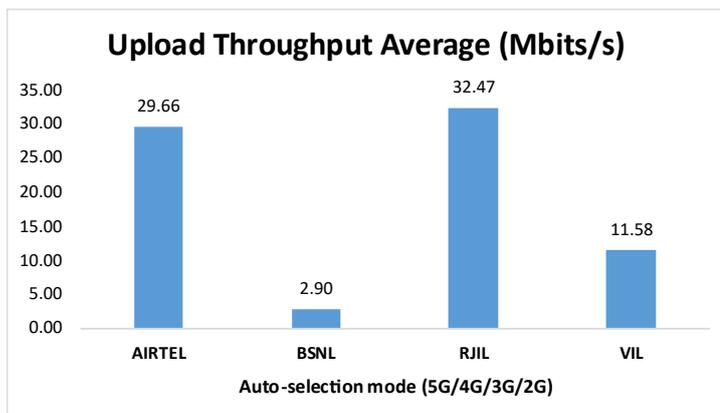
Figure-46: Upload throughput.

(b) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	82.49%	NA	98.72%	14.00%
4G	16.71%	99.90%	1.28%	86.00%
3G	NA	0.00%	NA	NA
2G	0.56%	0.07%	NA	0.00%
Limited Service	0.24%	0.03%	0.00%	0.00%

Table-69: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) data.

Note-
- NA- Service provider doesn't provide services in respective technology.
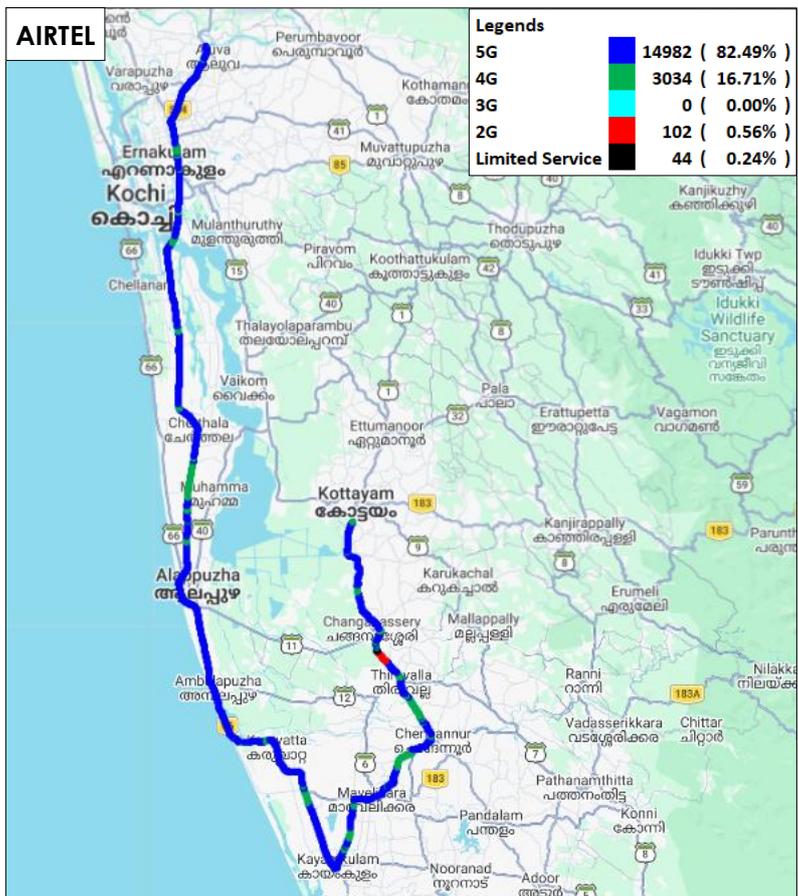
Figure-47: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - AIRTEL
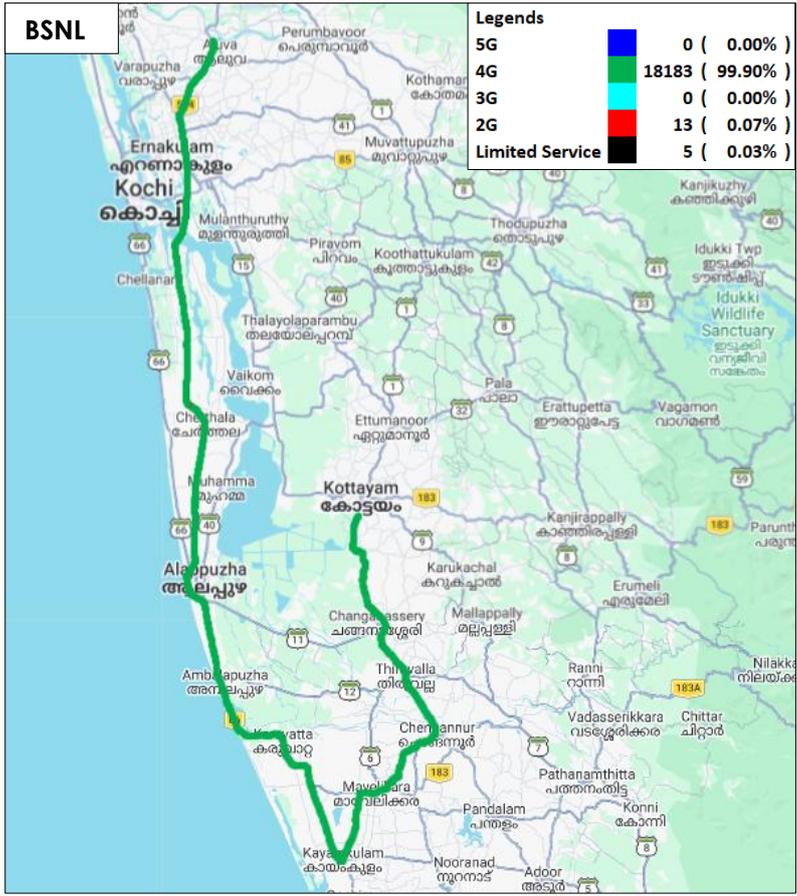
Figure-48: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - BSNL.
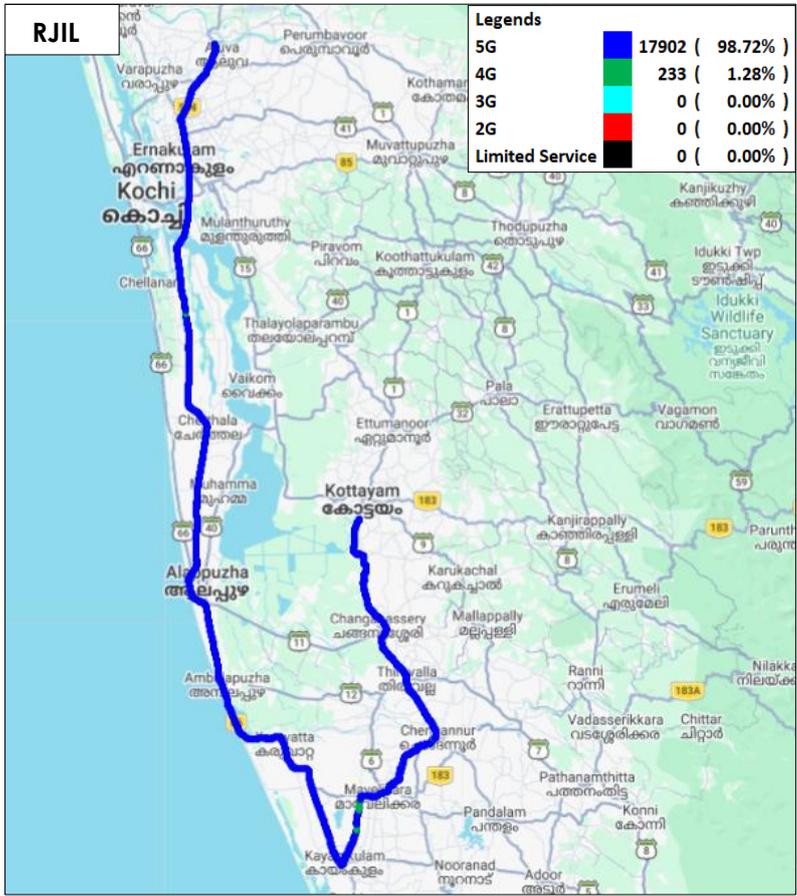
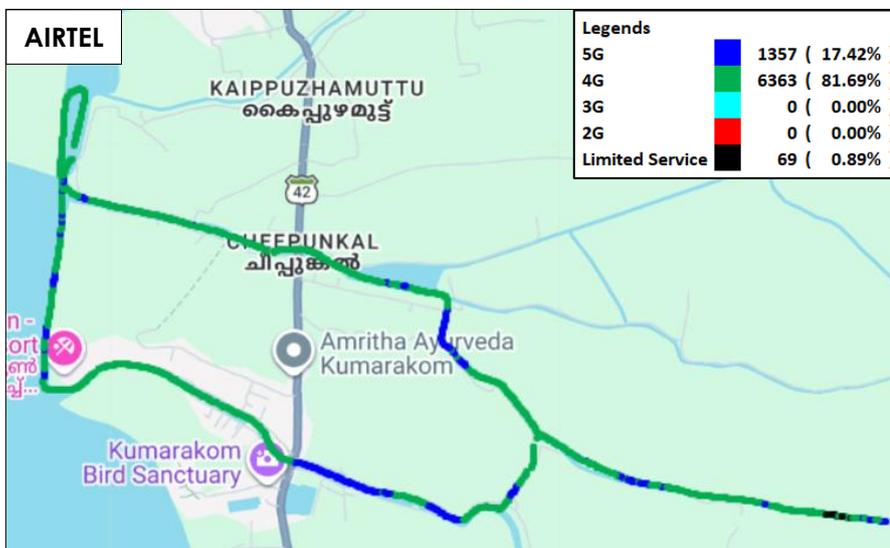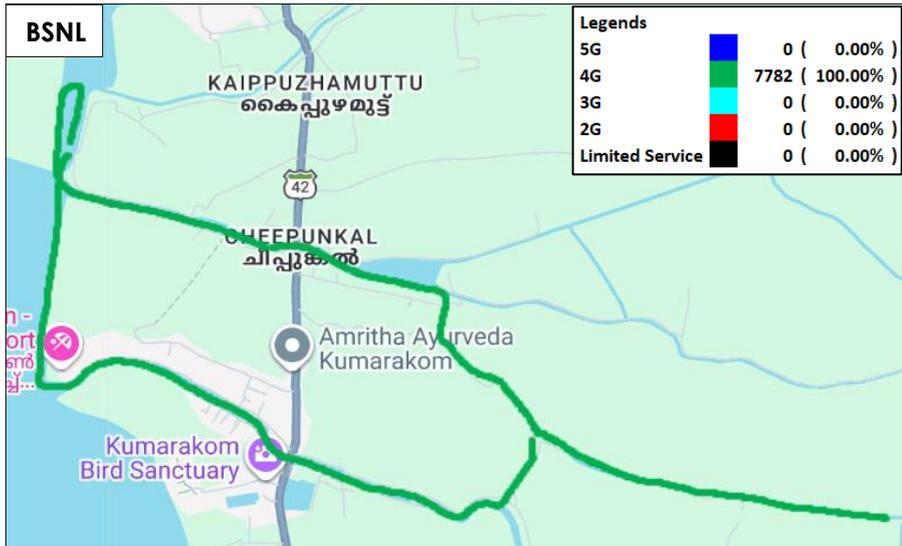**Figure-49:** Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - RJIL.
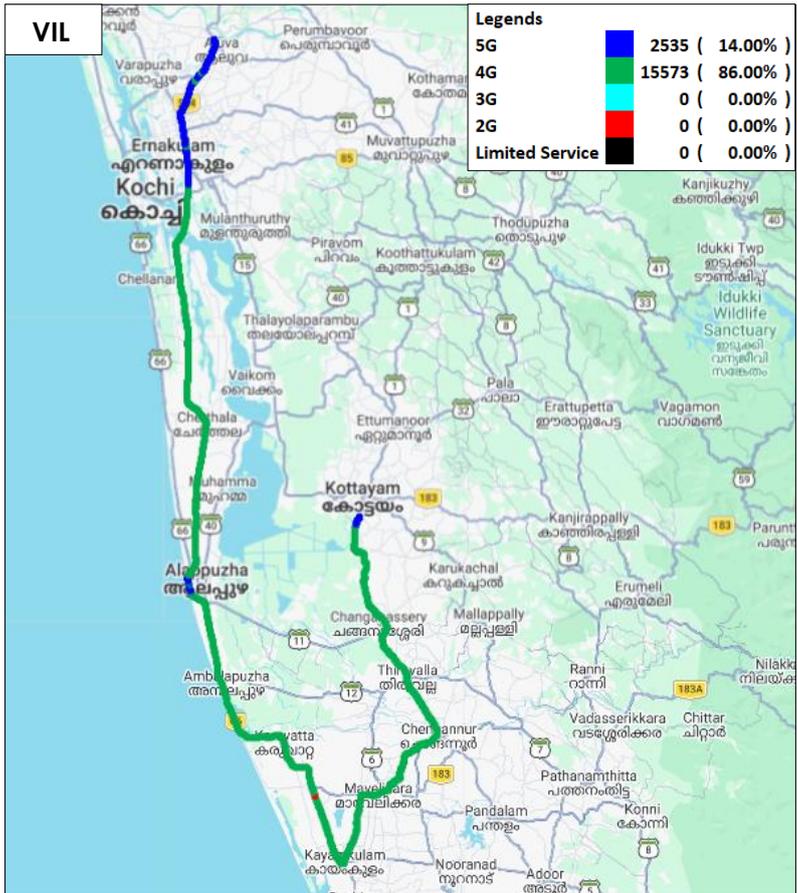
Figure-50: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - VIL.

(c) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) data. (Refer figure-85, 86, 87 & 88 for map view)
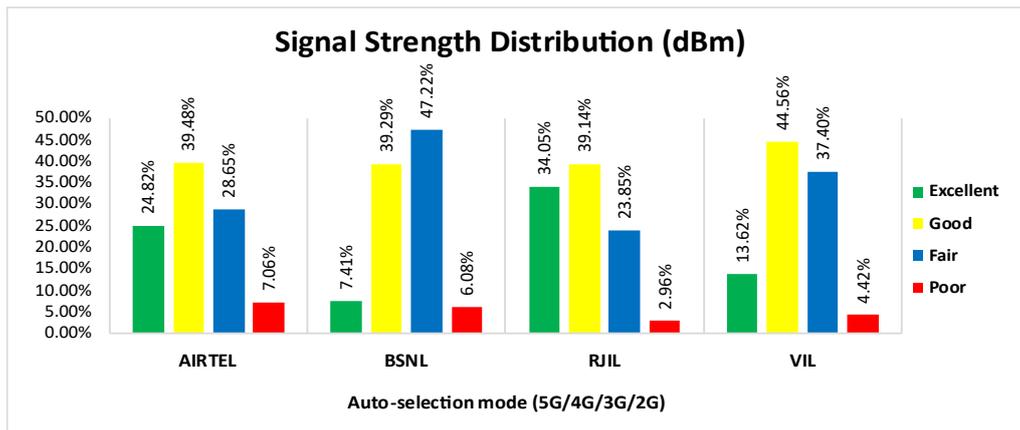
Figure-51: Signal strength distribution auto-selection mode (5G/4G/3G/2G) data.

Observations:

- Airtel has 25% of samples falling in the excellent signal strength category.
- BSNL has 7% of samples falling in the excellent signal strength category.
- RJIL has 34% of samples falling in the excellent signal strength category.
- VIL has 14% of samples falling in the excellent signal strength category.

4.6 Coastal

Drive test has been conducted on 12th February 2026 covering one Coastal route. (Refer Table-1)

4.6.1 Drive test route
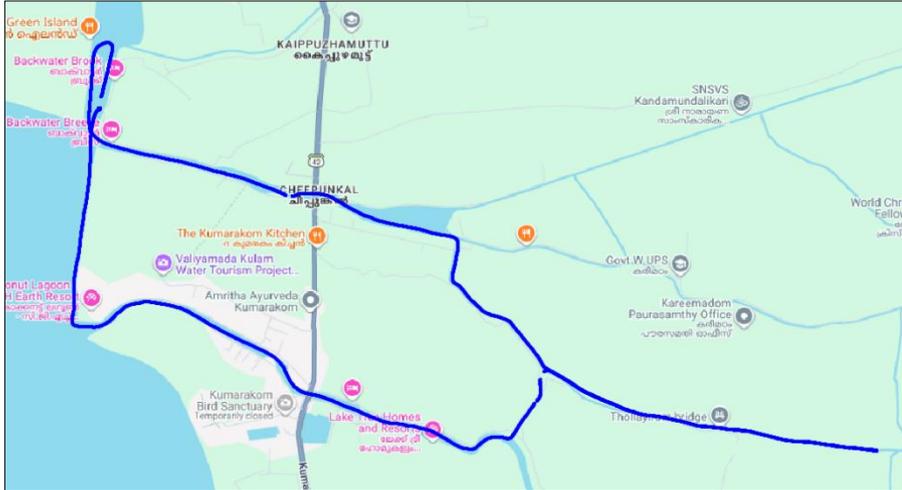
Figure-52: Drive test route Coastal.

4.6.2 Routes Covered

Cheepunkal, Thollayiram Bridge, Kumarakon Bird Sanctuary Breezy Shore, Cheepunkal Sun Set view point, Green Island and Cheepunkal.

4.6.3 Voice performance

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	70	85	70	73
Call Setup Success Rate %	100.00	74.12	100.00	94.52
Drop Call Rate %	1.43	6.35	0.00	2.90
Call Setup Time Average (Second)	1.41	3.30	0.72	0.90
Handover Success Rate %	99.68	95.92	99.32	100.00

Table-70: Summary of voice call performance in network auto-selection mode.
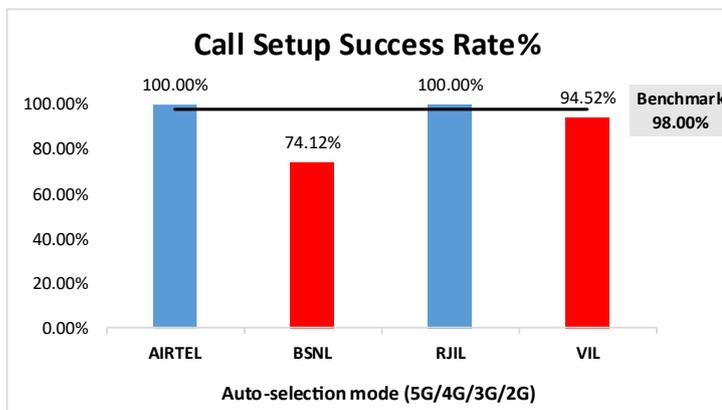
Figure-53: Performance for call setup success rate.
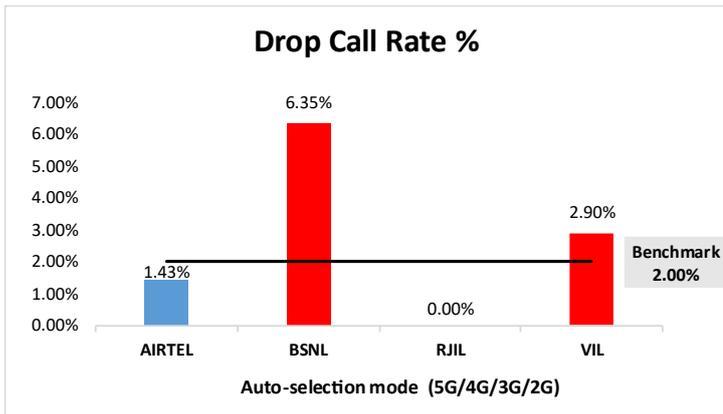
Figure-54: Performance for drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	1.95%	NA	19.57%	0.00%
4G	98.05%	70.98%	80.43%	99.20%
3G	NA	0.16%	NA	NA
2G	0.00%	26.74%	NA	0.21%
Limited Service	0.00%	2.12%	0.00%	0.59%

Table-71: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) voice.

> **Note-**
> - NA- Service provider doesn't provide services in respective technology.
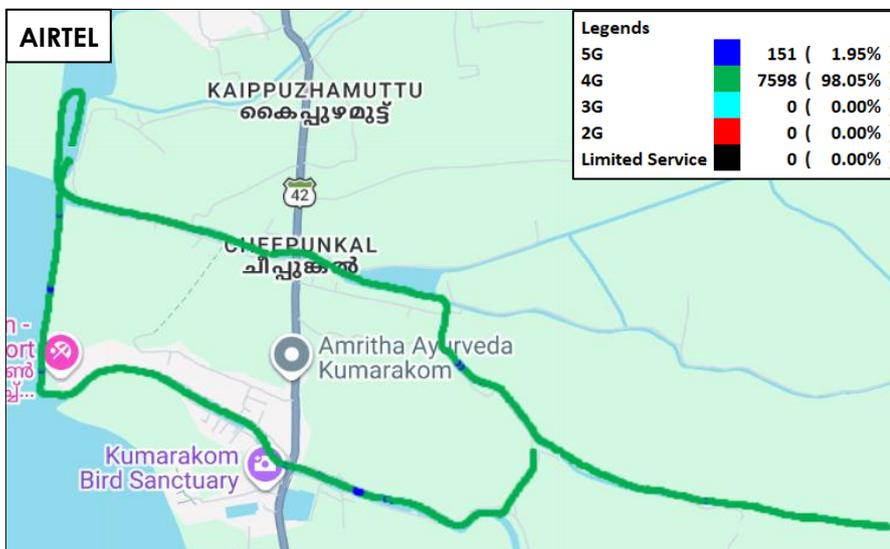
Figure-55: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice – AIRTEL.
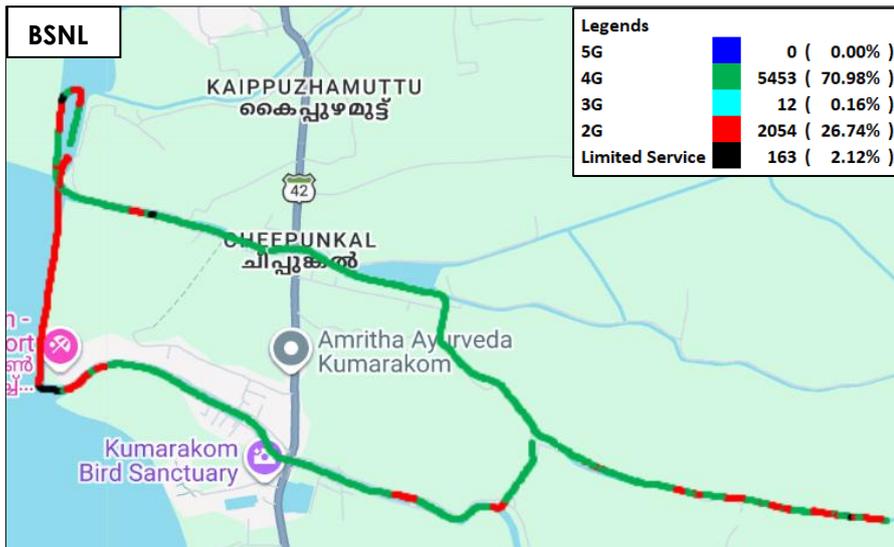
Figure-56: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - BSNL.
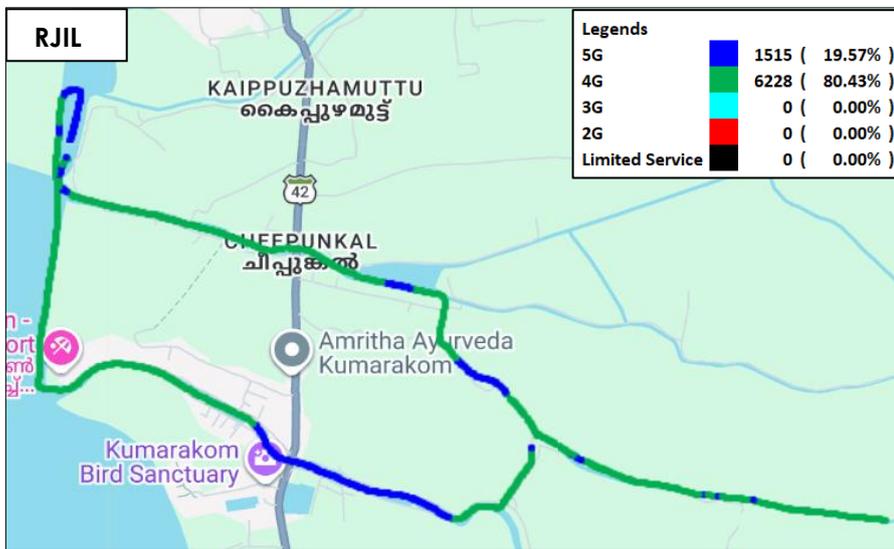
Figure-57: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - RJIL.

Figure-58: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - VIL.

(c) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) voice. (Refer figure-89, 90, 91 & 92 for map view)

Figure-59: Signal strength distribution auto-selection mode 5G/4G/3G/2G voice.

Observations:
- Airtel has 3% of samples falling in the excellent signal strength category.
- BSNL has 2% of samples falling in the excellent signal strength category.
- RJIL has 10% of samples falling in the excellent signal strength category.
- VIL has 5% of samples falling in the excellent signal strength category.

4.6.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	21.53	7.26	38.53	9.80
	80th Percentile	33.45	12.13	50.56	14.88
	20th Percentile	1.15	0.77	0.24	2.98
Upload Throughput (Mbits/s)	Average	3.46	2.15	2.65	11.52
	80th Percentile	4.66	3.01	3.46	17.12
	20th Percentile	1.18	1.23	0.86	2.28
Latency (ms)	50th Percentile	58.93	53.00	34.57	48.02

Table-72: Summary of Data performance in network auto-selection mode.

Figure 60: Download throughput.

Figure-61: Upload throughput.

(b) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	17.42%	NA	21.60%	0.00%
4G	81.69%	100.00%	78.40%	100.00%
3G	NA	0.00%	NA	NA
2G	0.00%	0.00%	NA	0.00%
Limited Service	0.89%	0.00%	0.00%	0.00%

Table-73: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) data.

> **Note**-
> • NA**-** Service provider doesn't provide services in respective technology.

Figure-62: Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - AIRTEL.

Figure-63: Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - BSNL.
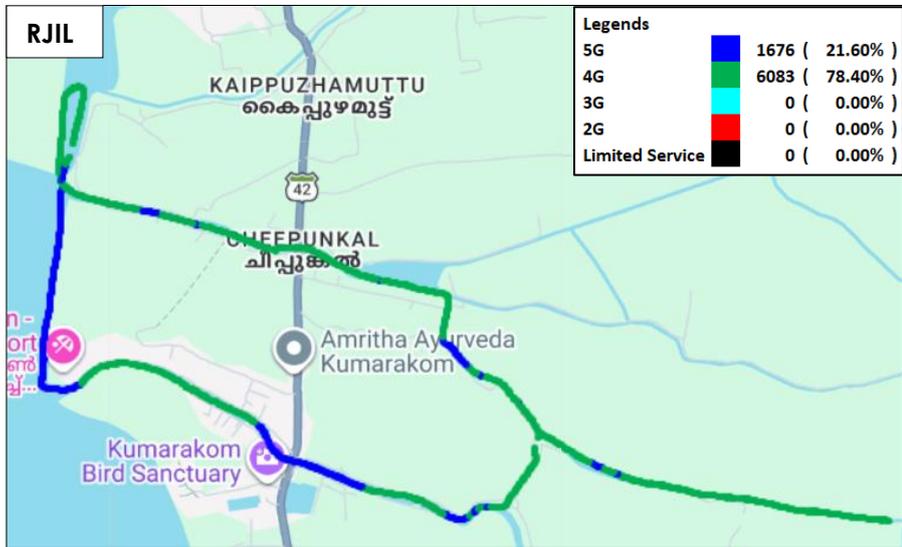
Figure-64: Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - RJIL.
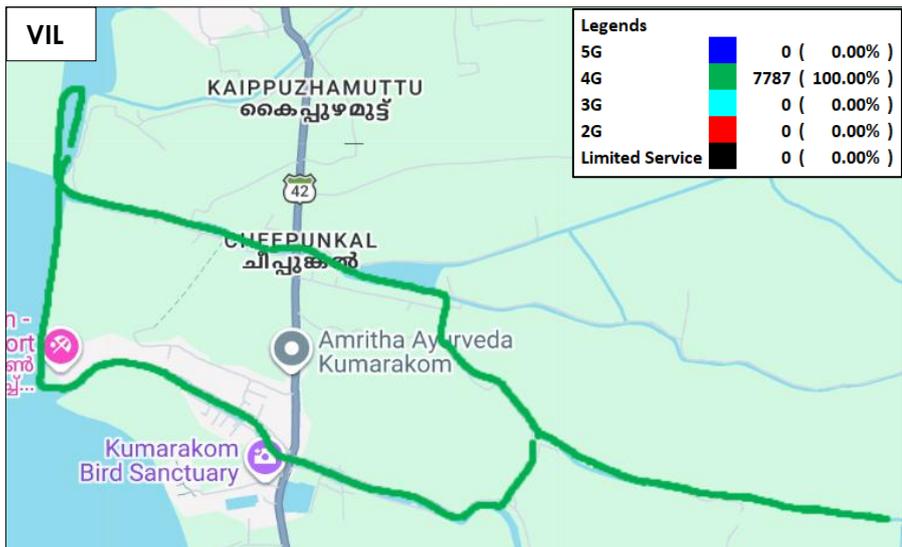
Figure-65: Serving technology plot in auto-selection mode (5G/4G/3G/2G) data – VIL.

(c) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) data. (Refer figure-93, 94, 95 & 96 for map view)
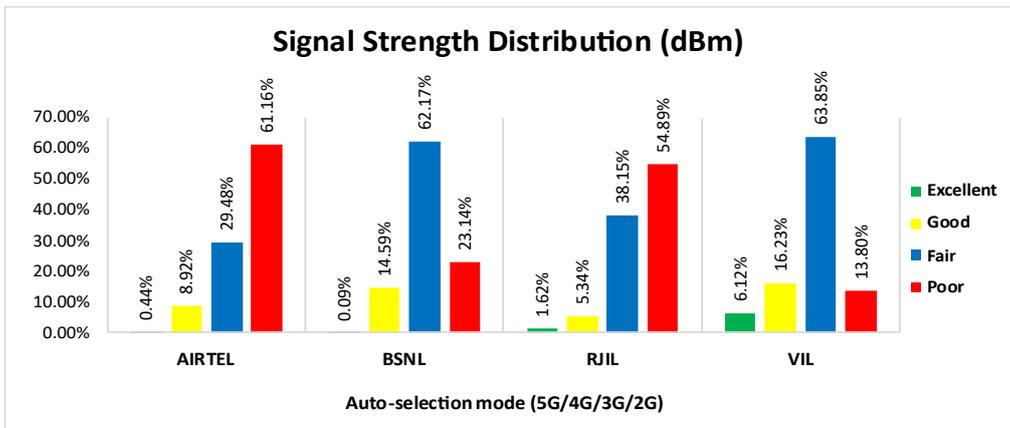
Figure-66: Signal strength distribution auto-selection mode (5G/4G/3G/2G) data.

Observations:

- Airtel has 0% of samples falling in the excellent signal strength category.
- BSNL has 0% of samples falling in the excellent signal strength category.
- RJIL has 2% of samples falling in the excellent signal strength category.
- VIL has 6% of samples falling in the excellent signal strength category.

5. Voice & Data Key findings

5.1 Overall Voice

1. Call Setup Success Rate:
   a) Airtel, BSNL and VIL have 99.21%, 96.88% and 100.00% call setup success rate respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL and VIL have 99.84%, 89.02%, 100.00% and 98.92% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

   c) All operators have 100.00% call setup success rate while calling on peer service provider's network for inter-operator calls. (refer table-9)

2. Call Setup Time:
   a) Airtel, BSNL and VIL call setup time is 4.22, 4.11 and 4.40 seconds respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL & VIL call setup time is 1.23, 2.05, 0.58 & 0.78 seconds respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

3. Call Silence/Mute Rate: In packet switched network (4G/5G) BSNL, VIL, Airtel and RJIL have 5.77%, 2.07%, 0.52%, 0.00% silence call rate respectively. Further BSNL has higher RTP packet loss rate in downlink (4.91%) compared to VIL (1.10%), RJIL (0.29%), Airtel (0.12%). In uplink the RTP packet loss rate is higher for BSNL (4.67%) compared to VIL (1.06%), RJIL (0.32%), Airtel (0.13%). (refer table-6)

4. Drop Call Rate:
   a) Airtel, BSNL and VIL drop call rate is 0.80%, 3.71% and 0.53% respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL and VIL drop call rate is 0.16%, 7.53%, 0.31% and 0.47% respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

5.2 Overall Data

1. Data download and upload performance (Overall i.e. LSA):
   a) Airtel, BSNL, RJIL and VIL average download speeds are 149.07 Mbps, 10.33 Mbps, 318.34 Mbps and 22.95 Mbps respectively. (refer table-11)

   b) Airtel, BSNL, RJIL and VIL average upload speeds are 25.56 Mbps, 4.41 Mbps, 26.78 Mbps and 18.71 Mbps respectively. (refer table-11)

2. Data download and upload performance (static i.e. while stationary):
   a) Airtel, BSNL, RJIL and VIL average download speeds are 240.21 Mbps, 18.15 Mbps, 411.85 Mbps and 34.74 Mbps respectively. (refer table-32)

   b) Airtel, BSNL, RJIL and VIL average upload speeds are 43.25 Mbps, 7.72 Mbps, 29.67 Mbps and 37.28 Mbps respectively. (refer table-32)

3. Data session setup success rate (static i.e. while stationary):
   a) All operators have 100.00% download session setup success rate. (refer table-32)

   b) All operators have 100.00% upload session setup success rate. (refer table-32)

5.3 Operator wise Key Findings
1. Airtel:
Voice

- 99.21% call setup success rate and 0.80% drop call rate have been observed in 3G/2G network mode for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3)

- 99.84% call setup success rate and 0.16% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 98.97% call setup success rate and 0.35% drop call rate have been observed in 3G/2G network mode for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-13)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-54 to 57)

- 100.00% call setup success rate and 2.27% drop call rate have been observed in 3G/2G network mode for highway drive. Performance is not meeting the benchmark of 2.00% for drop call rate. (refer table-62)

- 98.90% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for highway drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-64)

- 100.00% call setup success rate and 1.43% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for coastal drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-70)

Data

- Airtel has 149.07 Mbps average download speed & 25.56 Mbps average upload speed for LSA. (refer table-11)

- Airtel has 133.82 Mbps average download speed & 18.33 Mbps average upload speed across measured routes for city drive. (refer table-19)

- District Collectorate Kottayam has less download speed (less than 100 Mbps) out of total 10 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-33)

- District Collectorate Kottayam, Government Medical College Hospital Kottayam and Municipal Jubilee Nehru Park have less upload speed (less than 20 Mbps) out of total 10 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-33, 34 & 40)

- District Collectorate Kottayam has less download speed (less than 100 Mbps) out of total 4 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-58)

- Airtel has 188.58 Mbps average download speed & 29.66 Mbps average upload speed across measured routes for highway drive. (refer table-68)

- Airtel has 21.53 Mbps average download speed & 3.46 Mbps average upload speed across measured routes for Coastal drive. (refer table-72)

2. BSNL:
Voice

- 96.88% call setup success rate and 3.71% drop call rate have been observed in 3G/2G network mode for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3)

- 89.02% call setup success rate and 7.53% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 99.66% call setup success rate and 3.73% drop call rate have been observed in 3G/2G network mode for city drive. Performance is not meeting the benchmark of 2.00% for drop call rate. (refer table-13)

- 91.52% call setup success rate and 9.53% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 93.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-21)

- 100.00% call setup success rate and 6.67% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at District Collectorate Kottayam walk test location. Performance is not meeting the benchmark of 2.00% for drop call rate. (refer table- 54)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Kottayam Railway Station to Nagampadam Bus Stand and Nehru Stadium Junction walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-55 & 56)

- 95.65% call setup success rate and 9.09% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Thirunakkara Temple to Thirunakkara Market to Railway Station Road walk test location. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-57)

- 90.08% call setup success rate and 3.67% drop call rate have been observed in 3G/2G network mode for highway drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-62)

- 82.73% call setup success rate and 10.99% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for highway drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-64)

- 74.12% call setup success rate and 6.35% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for coastal drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-70)

Data

- BSNL has 10.33 Mbps average download speed & 4.41 Mbps average upload speed for LSA. (refer table-11)

- BSNL has 7.64 Mbps average download speed & 2.79 Mbps average upload speed across measured routes for city drive. (refer table-19)

- Government Medical College Hospital Kottayam and Kottayam Main Bazaar have less download speed (less than 10 Mbps) out of total 10 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-34 & 36)

- Government Medical College Hospital Kottayam has less upload speed (less than 2 Mbps) out of total 10 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-34)

- BSNL has 11.01 Mbps average download speed & 2.90 Mbps average upload speed across measured routes for highway drive. (refer table-68)

- BSNL has 7.26 Mbps average download speed & 2.15 Mbps average upload speed across measured routes for Coastal drive. (refer table-72)

3. RJIL:
Voice

- 100.00% call setup success rate and 0.31% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 100.00% call setup success rate and 0.33% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-54 to 57)

- 100.00% call setup success rate and 1.09% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for highway drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-64)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for coastal drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-70)

Data

- RJIL has 318.34 Mbps average download speed & 26.78 Mbps average upload speed for LSA. (refer table-11)

- RJIL has 294.35 Mbps average download speed & 24.39 Mbps average upload speed across measured routes for city drive. (refer table-19)

- District Collectorate Kottayam, Government Medical College Hospital Kottayam, Kottayam Main Bazaar, KSRTC Bus Stand Kottayam and Municipal Jubilee Nehru Park have less upload speed (less than 20 Mbps) out of total 10

hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-33, 34, 36, 38 & 40)

- District Collectorate Kottayam has less upload speed (less than 20 Mbps) out of total 4 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-58)

- RJIL has 384.26 Mbps average download speed & 32.47 Mbps average upload speed across measured routes for highway drive. (refer table-68)

- RJIL has 38.53 Mbps average download speed & 2.65 Mbps average upload speed across measured routes for Coastal drive. (refer table-72)

4. VIL:
Voice

- 100.00% call setup success rate and 0.53% drop call rate have been observed in 3G/2G network mode for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3)

- 98.92% call setup success rate and 0.47% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 100.00% call setup success rate and 0.35% drop call rate have been observed in 3G/2G network mode for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-13)

- 99.03% call setup success rate and 0.33% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-54 to 57)

- 100.00% call setup success rate and 1.12% drop call rate have been observed in 3G/2G network mode for highway drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-62)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for highway drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-64)

- 94.52% call setup success rate and 2.90% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for coastal drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-70)

Data

- VIL has 22.95 Mbps average download speed & 18.71 Mbps average upload speed for LSA. (refer table-11)

- VIL has 20.55 Mbps average download speed & 14.02 Mbps average upload speed across measured routes for city drive. (refer table-19)

- All hotspot locations have less download speed (less than 100 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-33 to 42)

- Government Medical College Hospital Kottayam and Kottayam Main Bazaar have less upload speed (less than 20 Mbps) out of total 10 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-34 & 36)

- All walk test locations have less download speed (less than 100 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-58 to 61)

- VIL has 22.65 Mbps average download speed & 11.58 Mbps average upload speed across measured routes for highway drive. (refer table-68)

- VIL has 9.80 Mbps average download speed & 11.52 Mbps average upload speed across measured routes for Coastal drive. (refer table-72)

6. Annexure

6.1 Route wise coverage map

6.1.1 City
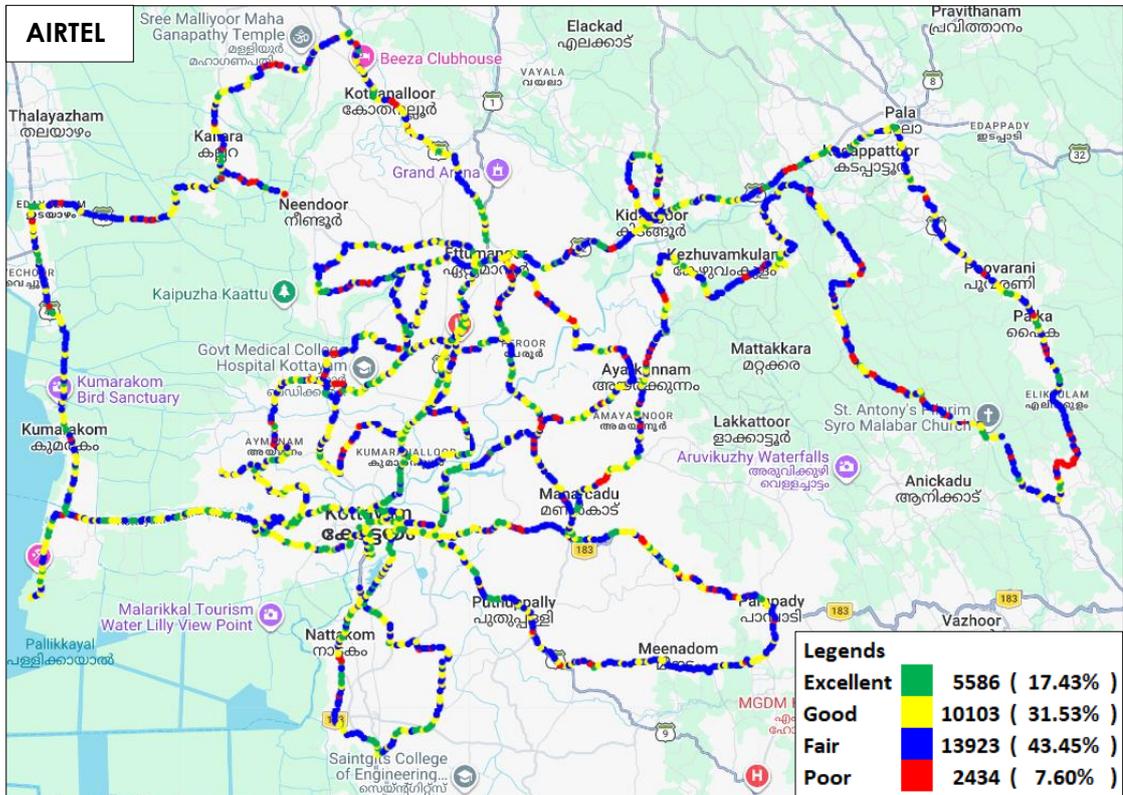
Figure-67: Signal strength 3G/2G network mode voice - AIRTEL.
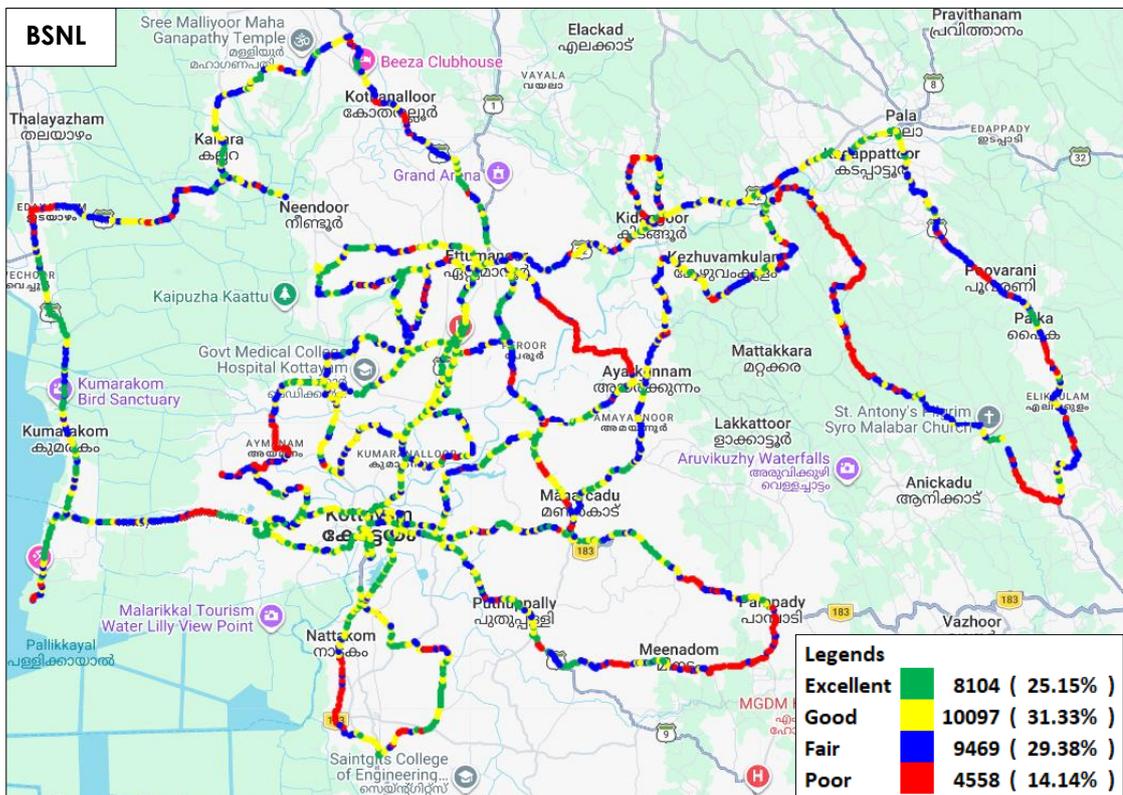
Figure-68: Signal strength 3G/2G network mode voice - BSNL.
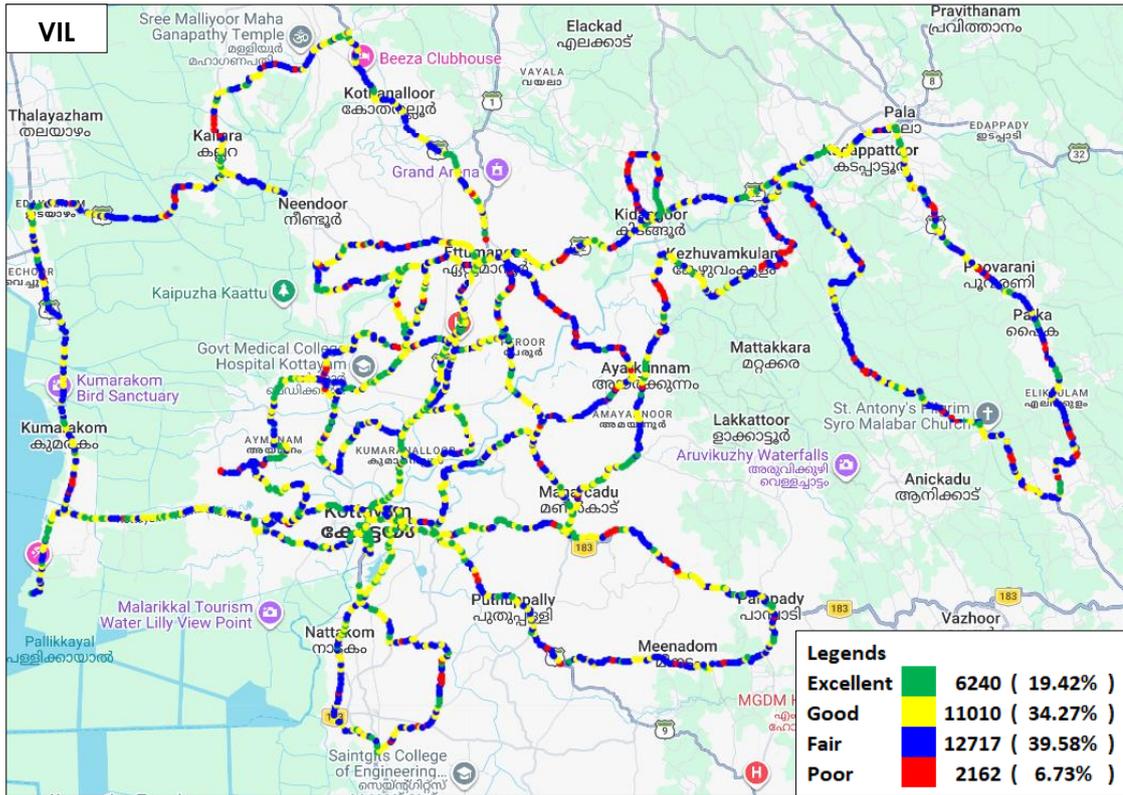
Figure-69: Signal strength 3G/2G network mode voice - VIL.
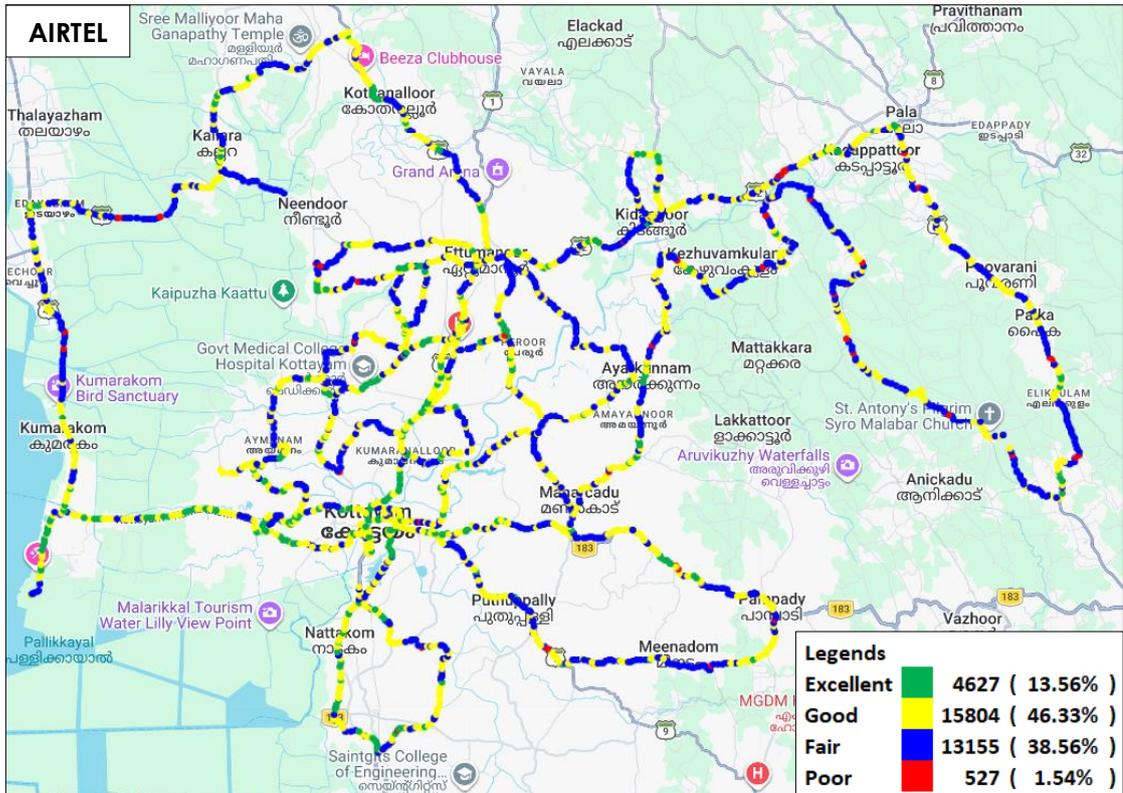
Figure-70: Signal strength auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.
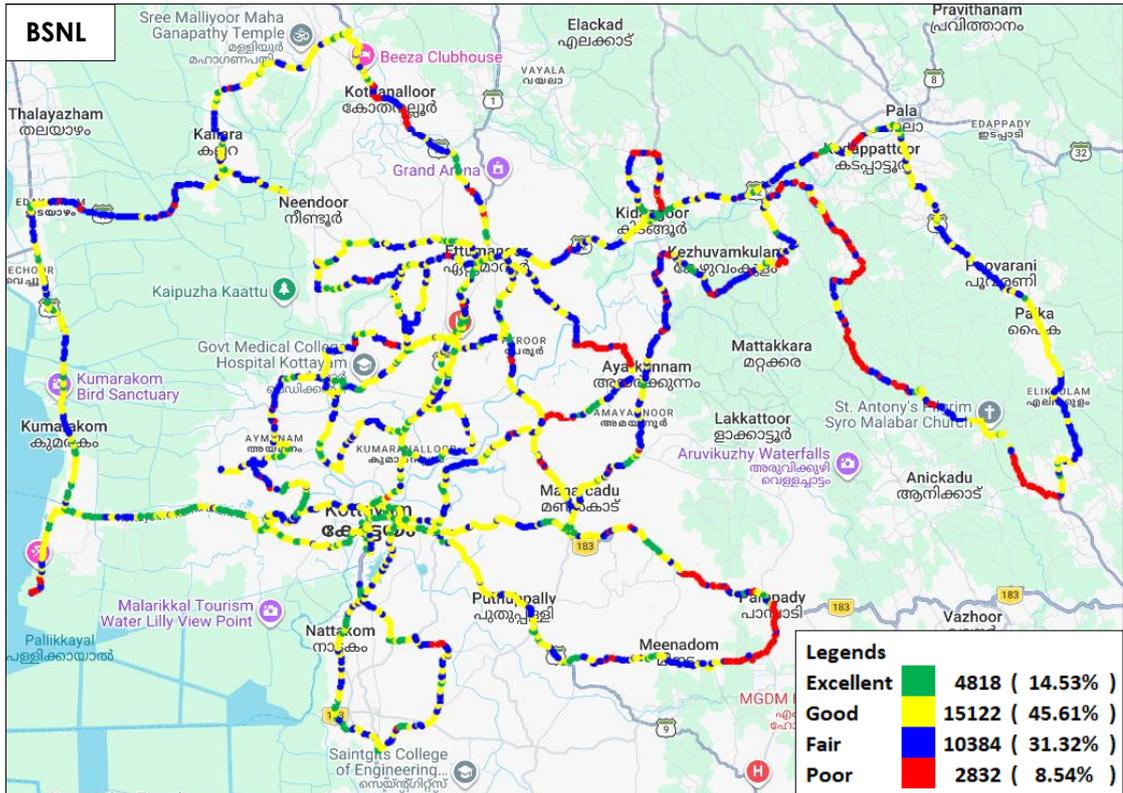
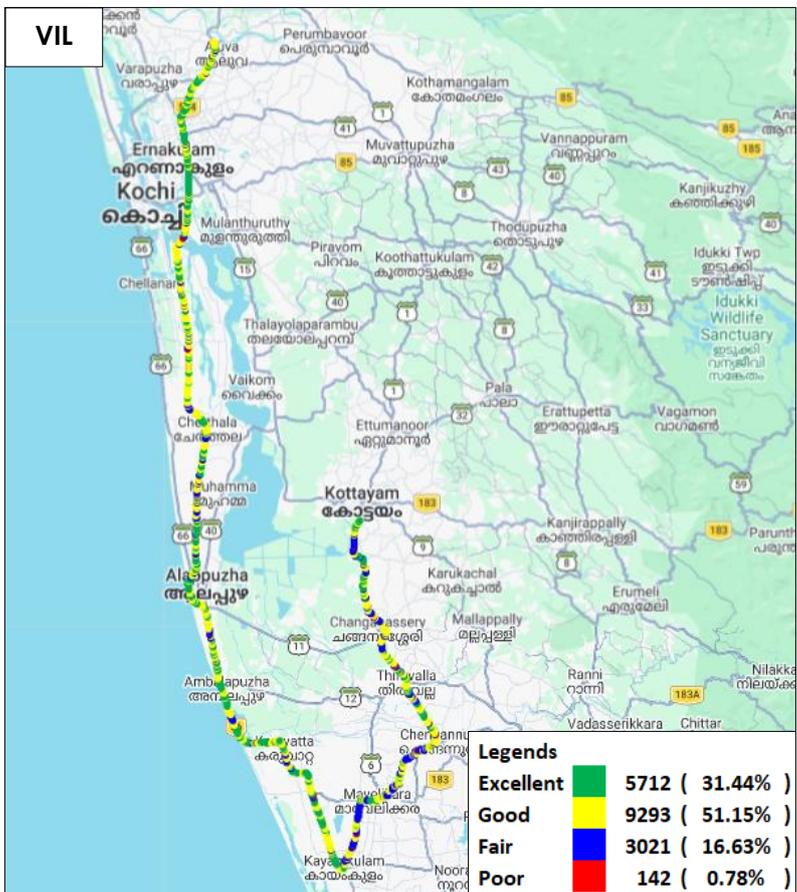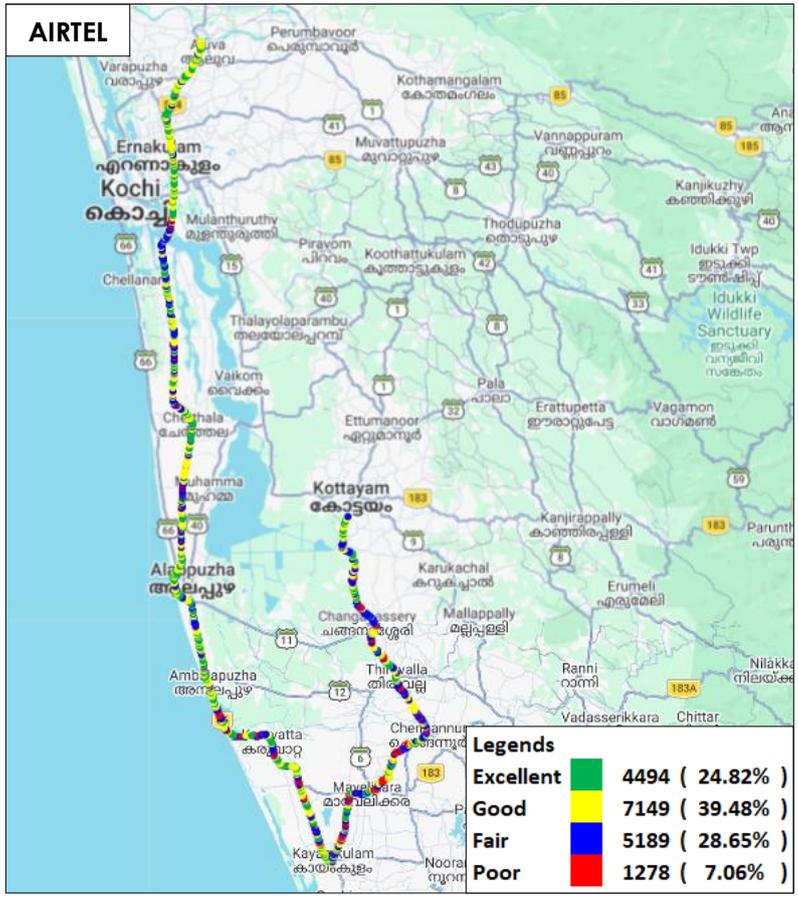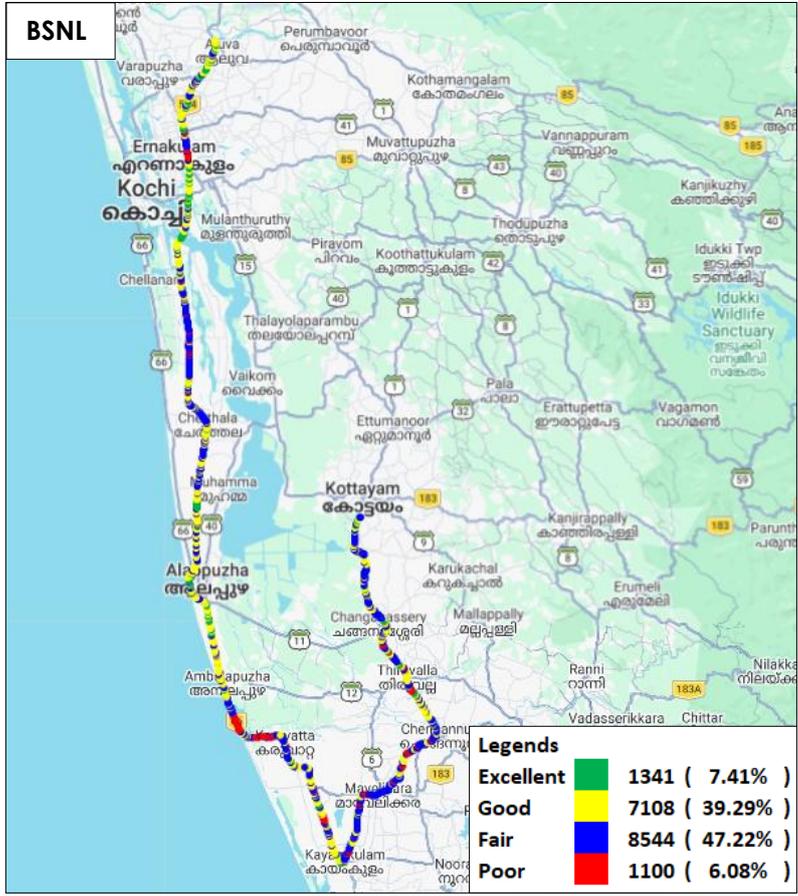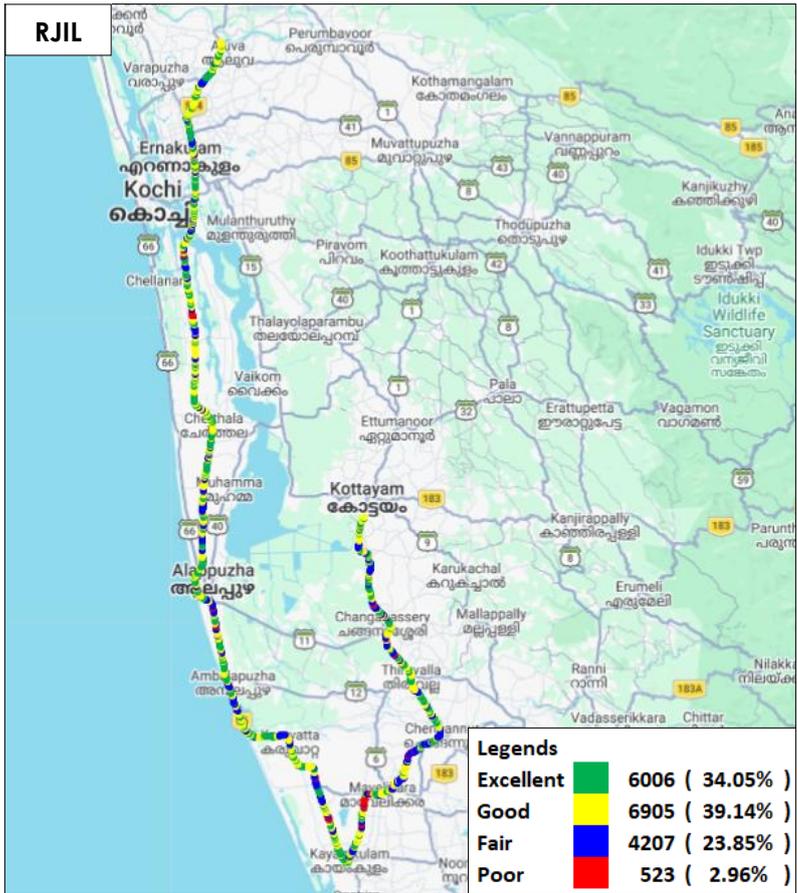**Figure-71:** Signal strength auto-selection mode (5G/4G/3G/2G) voice - BSNL.
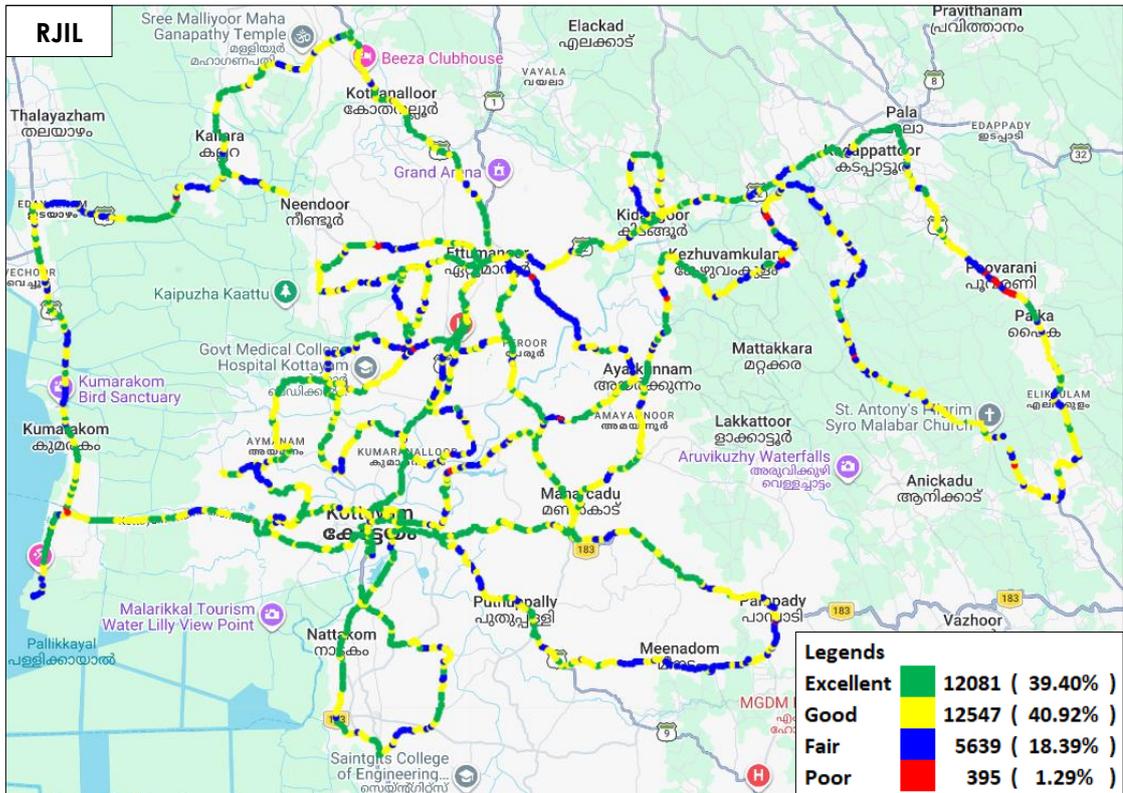
Figure-72: Signal strength auto-selection mode (5G/4G/3G/2G) voice - RJIL.
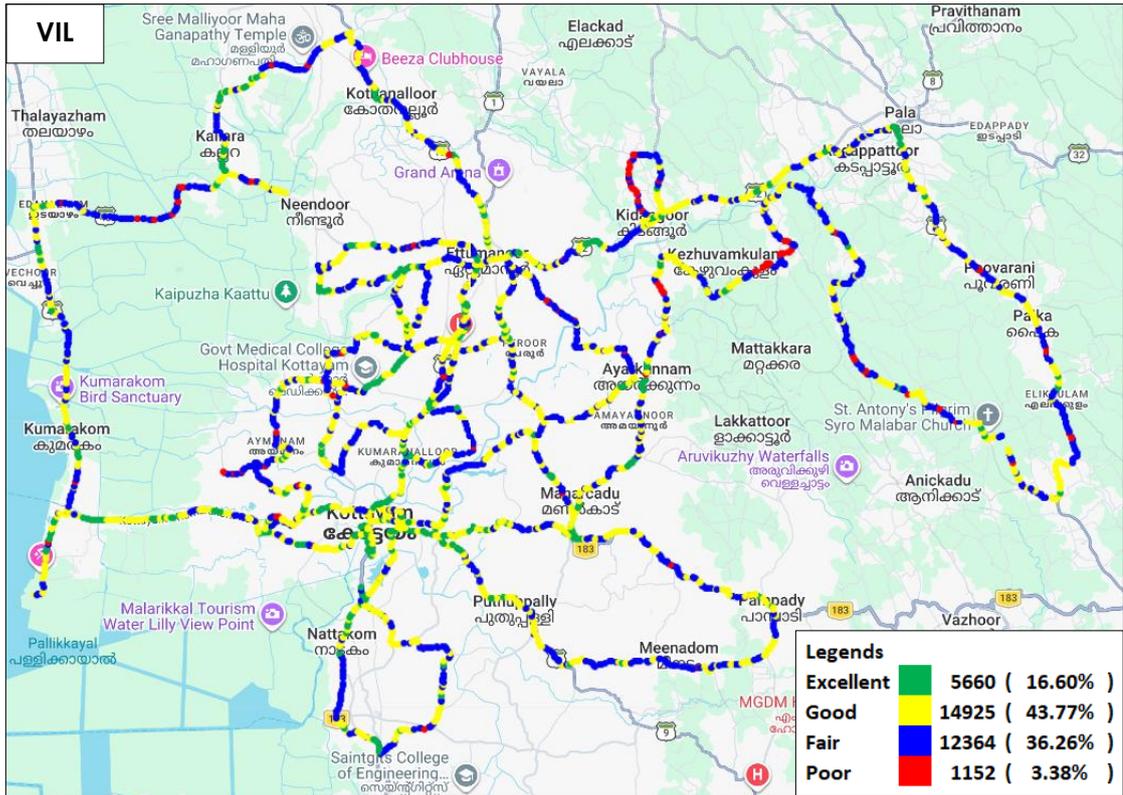
Figure-73: Signal strength auto-selection mode (5G/4G/3G/2G) voice - VIL.
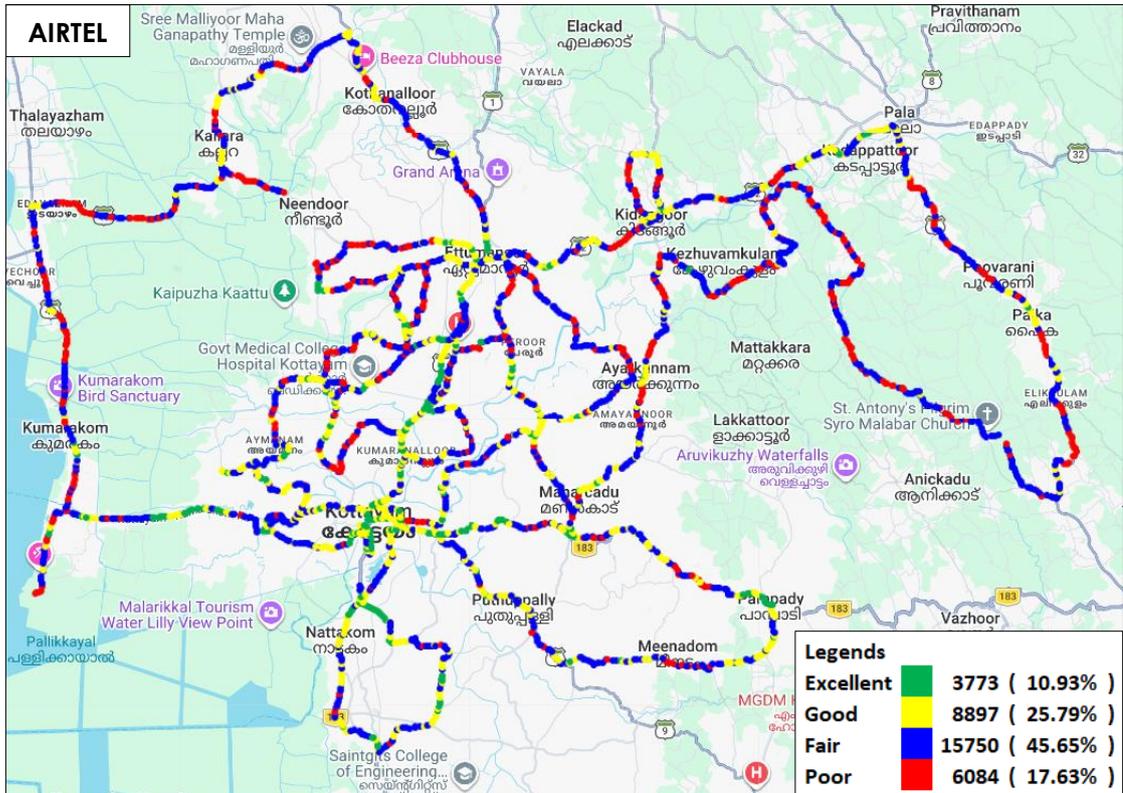
Figure-74: Signal strength auto-selection mode (5G/4G/3G/2G) data - AIRTEL.
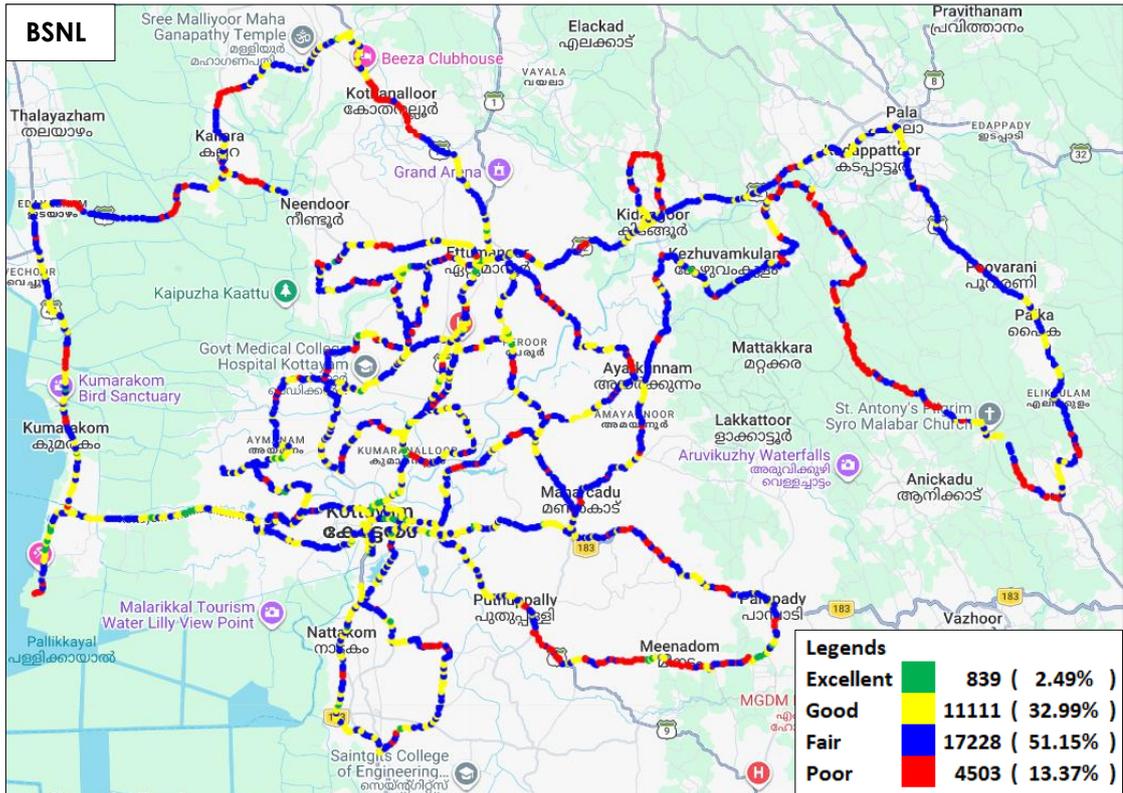
Figure-75: Signal strength auto-selection mode (5G/4G/3G/2G) data - BSNL.
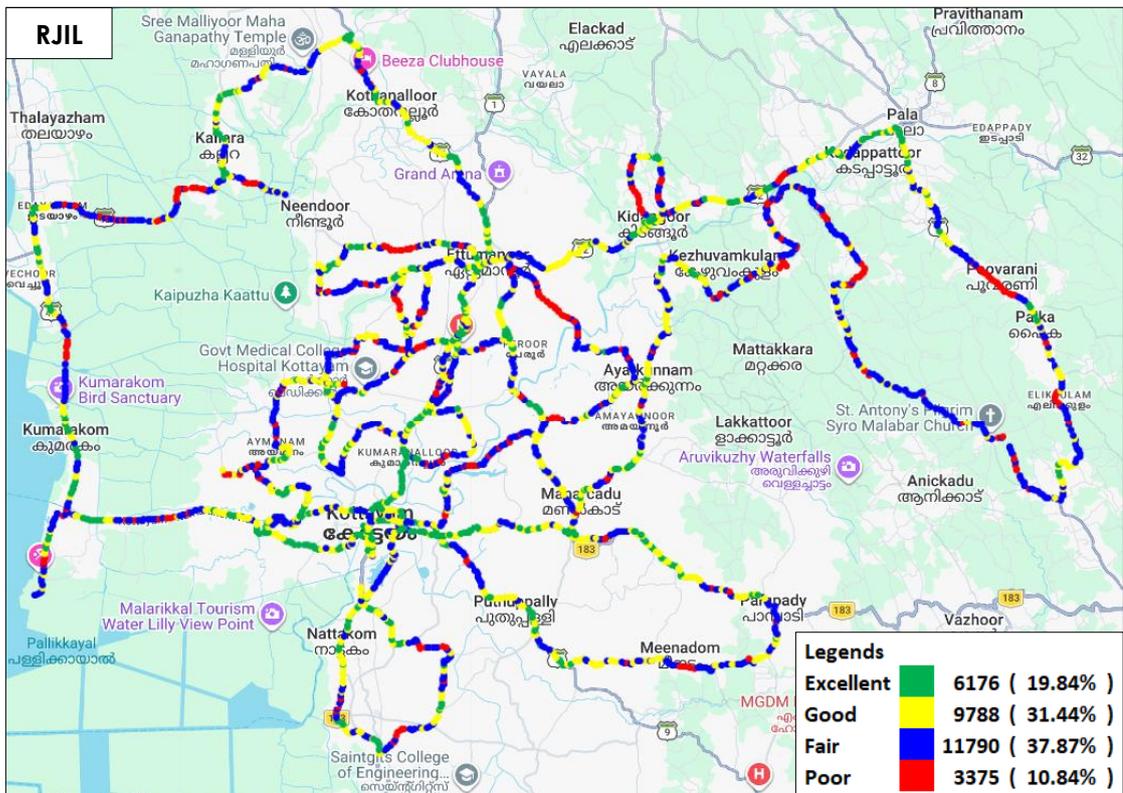
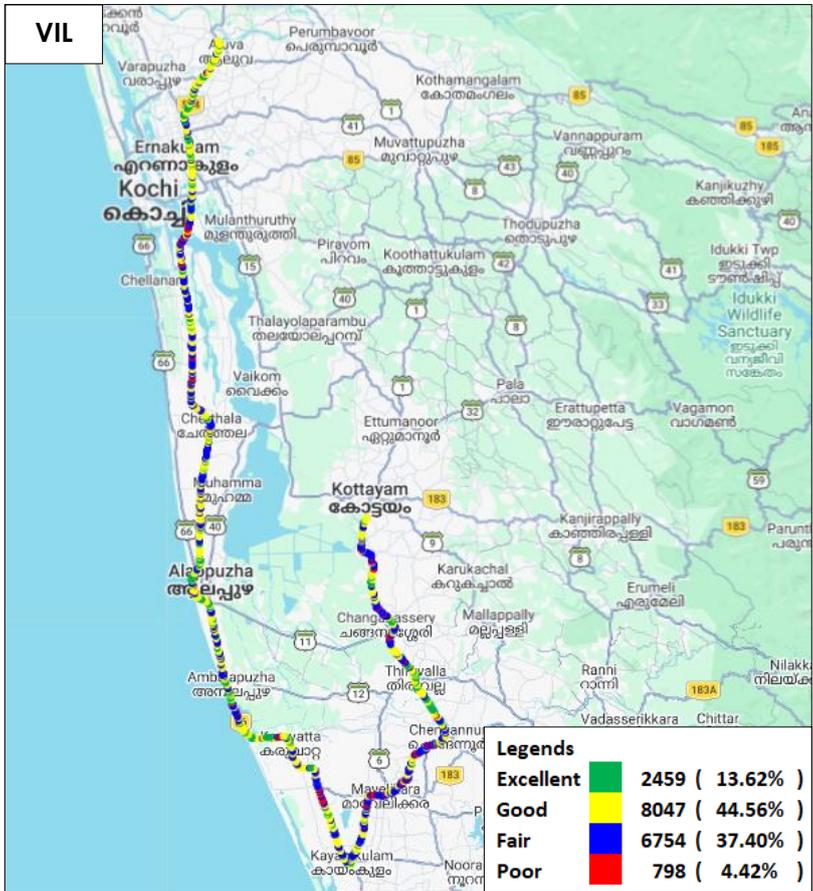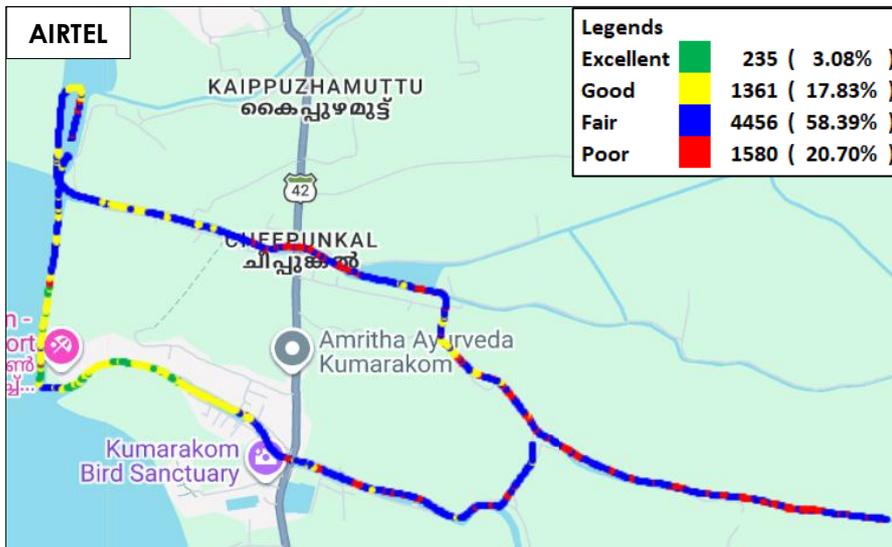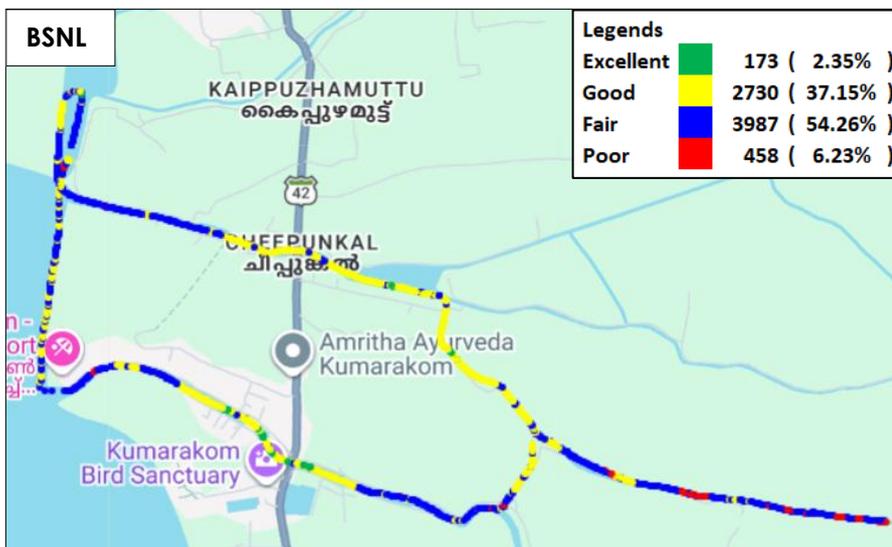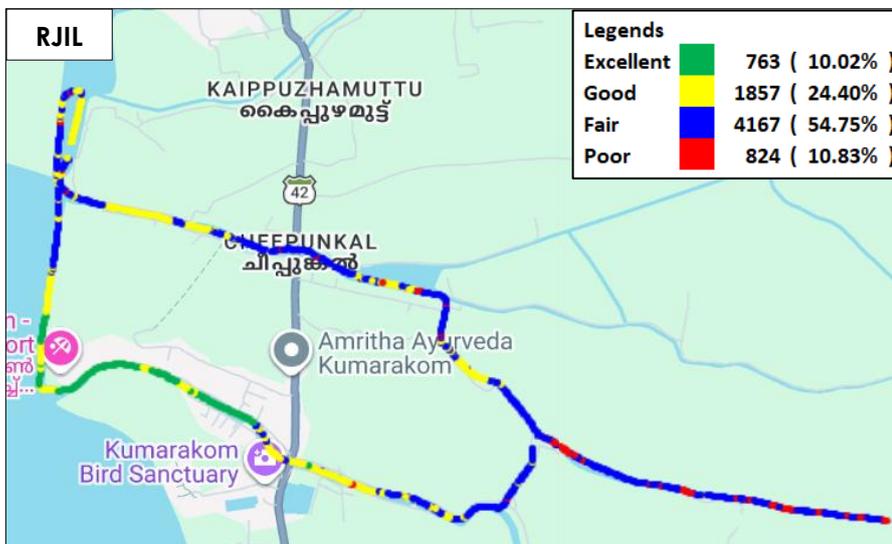**Figure-76:** Signal strength auto-selection mode (5G/4G/3G/2G) data - RJIL.
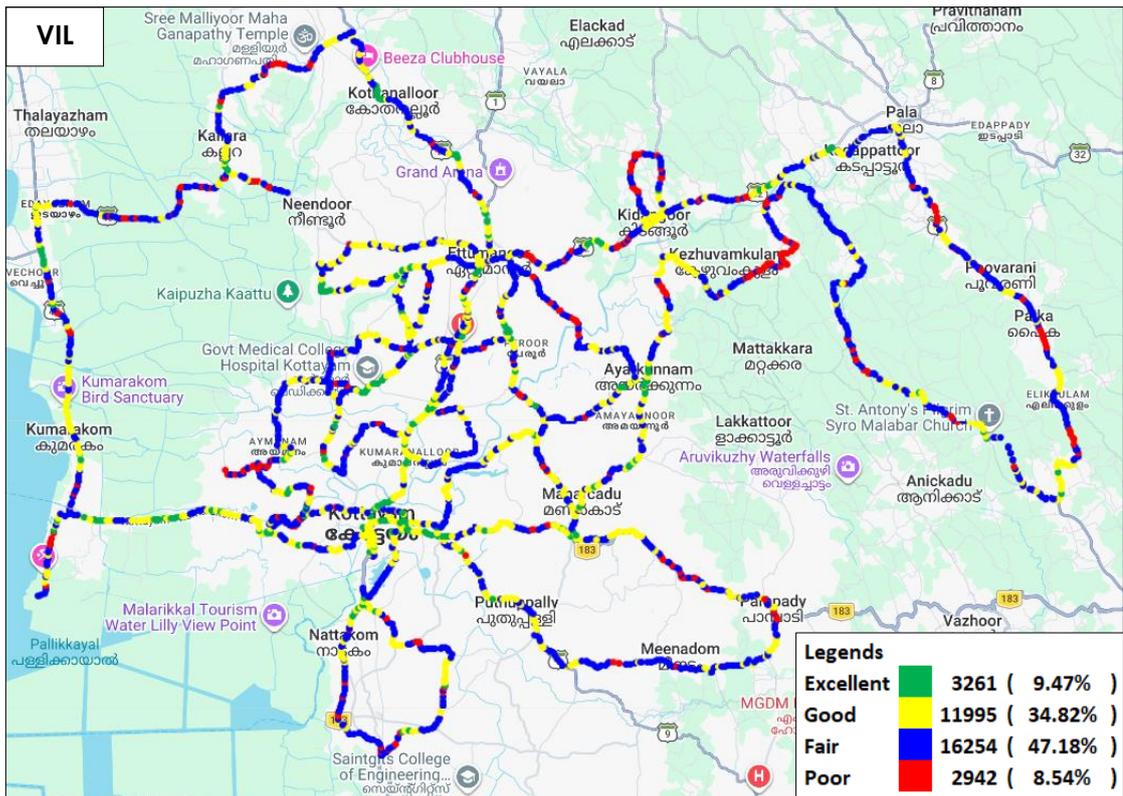
Figure-77: Signal strength auto-selection mode (5G/4G/3G/2G) data - VIL.

6.1.2 Highway

i) Kottayam to Kochi
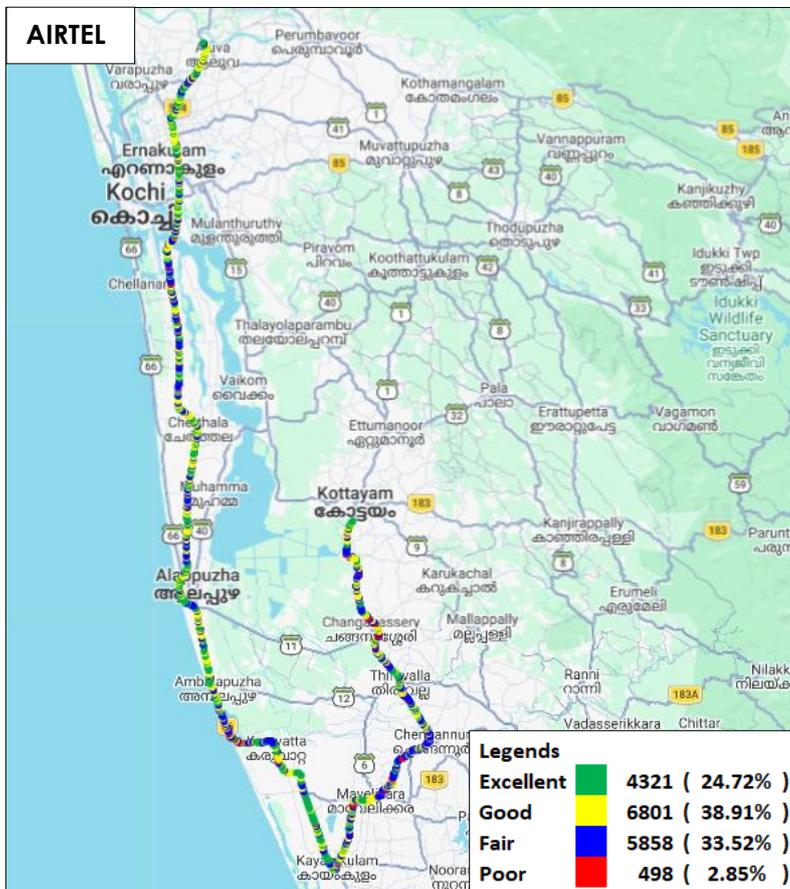
Figure-78: Signal strength 3G/2G network mode voice - AIRTEL.
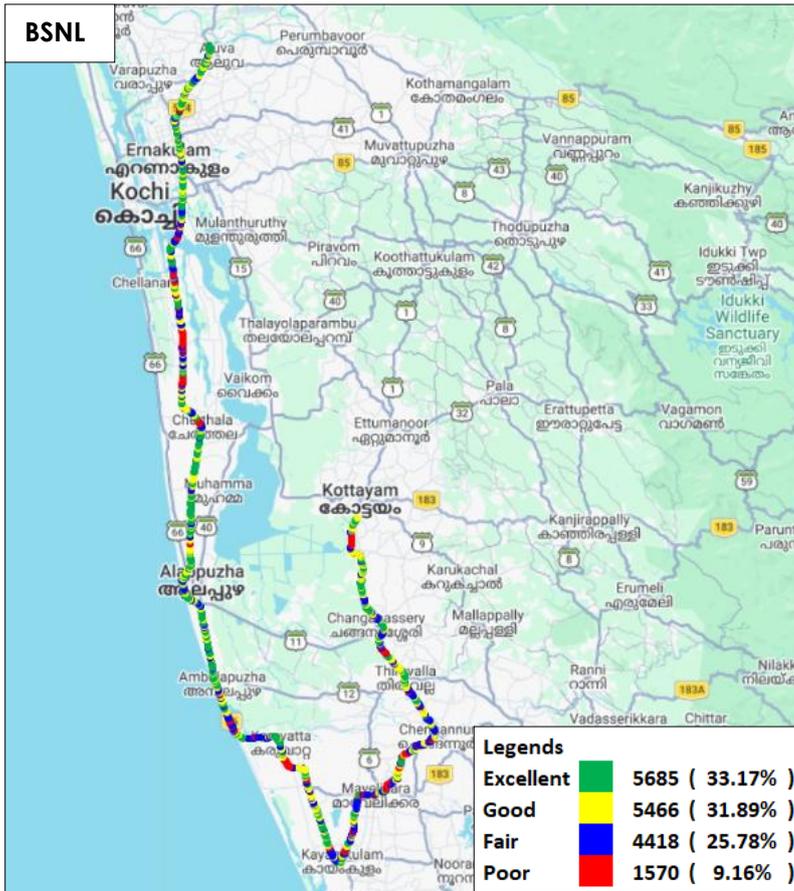
Figure-79: Signal strength 3G/2G network mode voice - BSNL.

Legends
Excellent 5685 (33.17%)
Good 5466 (31.89%)
Fair 4418 (25.78%)
Poor 1570 (9.16%)
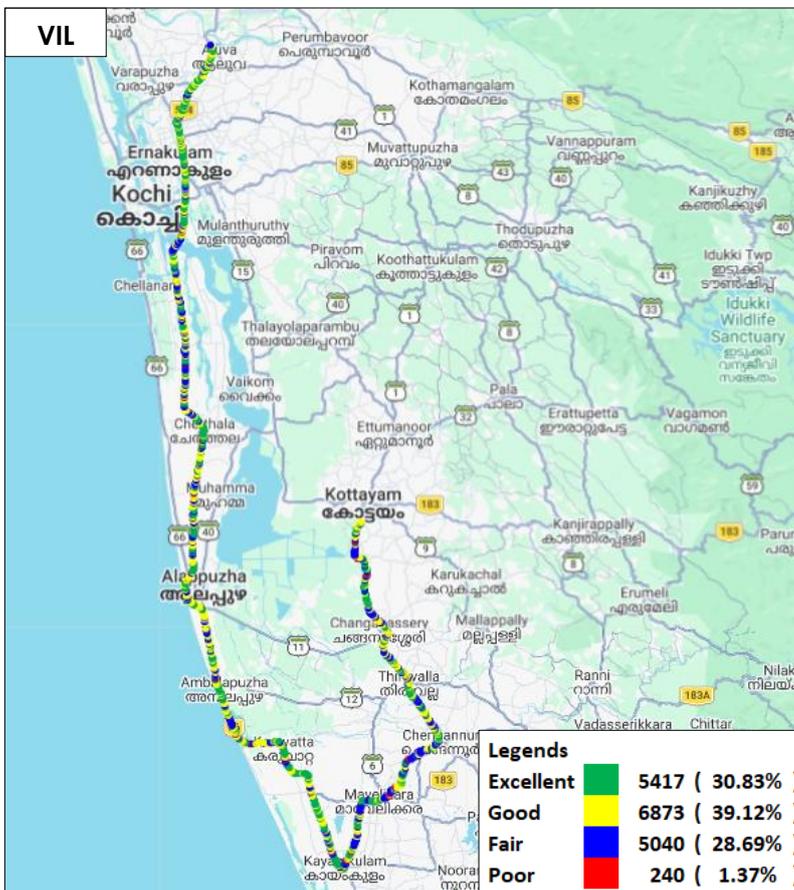
Figure-80: Signal strength 3G/2G network mode voice - VIL.

Legends
Excellent 5417 (30.83%)
Good 6873 (39.12%)
Fair 5040 (28.69%)
Poor 240 (1.37%)
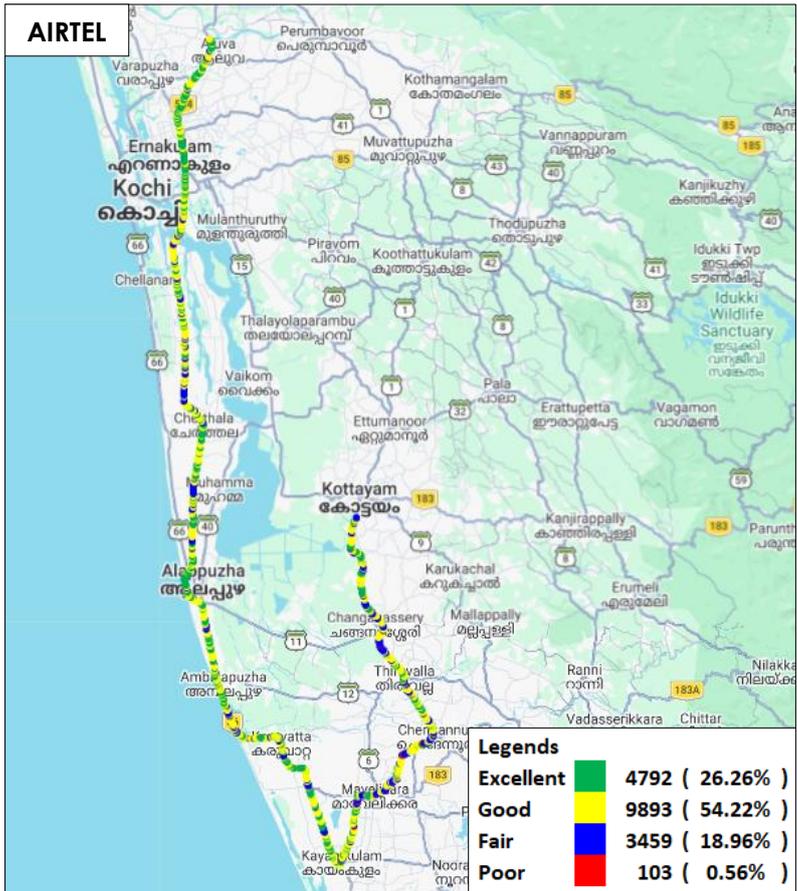
Figure-81: Signal strength auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.

Legends		
Excellent	4792	(26.26%)
Good	9893	(54.22%)
Fair	3459	(18.96%)
Poor	103	(0.56%)
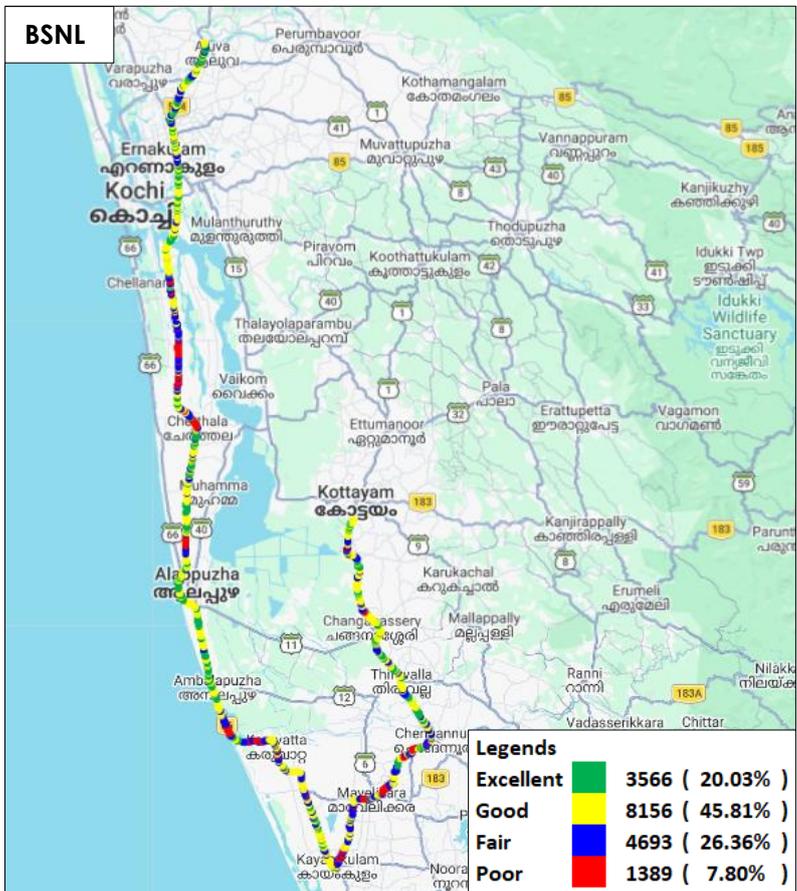
Figure-82: Signal strength auto-selection mode (5G/4G/3G/2G) voice - BSNL.

Legends		
Excellent	3566	(20.03%)
Good	8156	(45.81%)
Fair	4693	(26.36%)
Poor	1389	(7.80%)
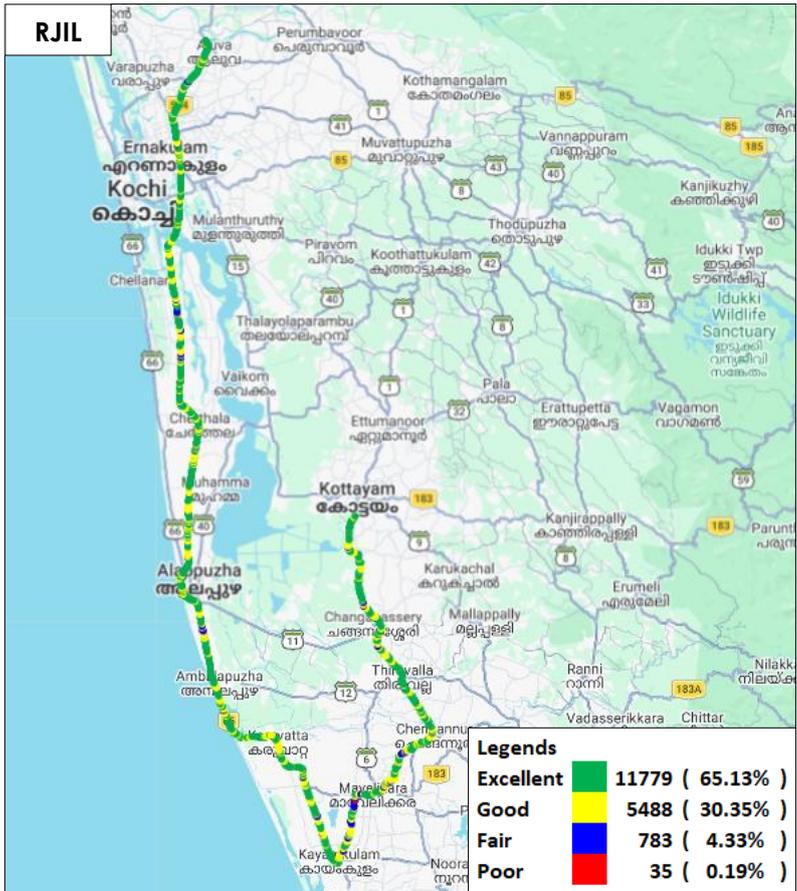
Figure-83: Signal strength auto-selection mode (5G/4G/3G/2G) voice - RJIL.

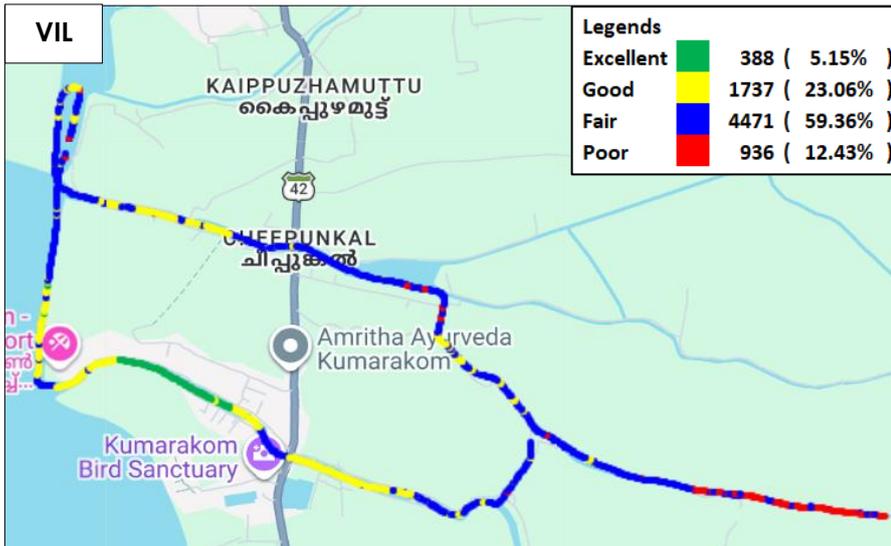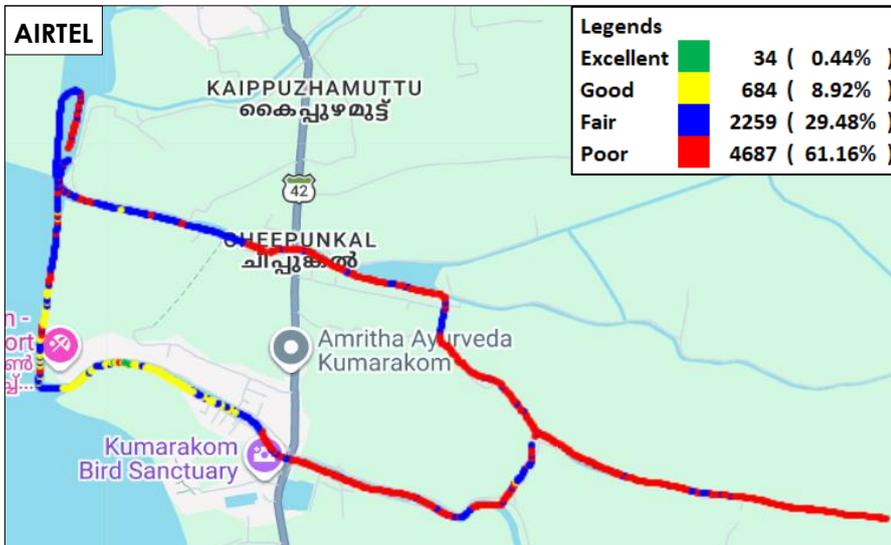**Figure-84:** Signal strength auto-selection mode (5G/4G/3G/2G) voice - VIL.

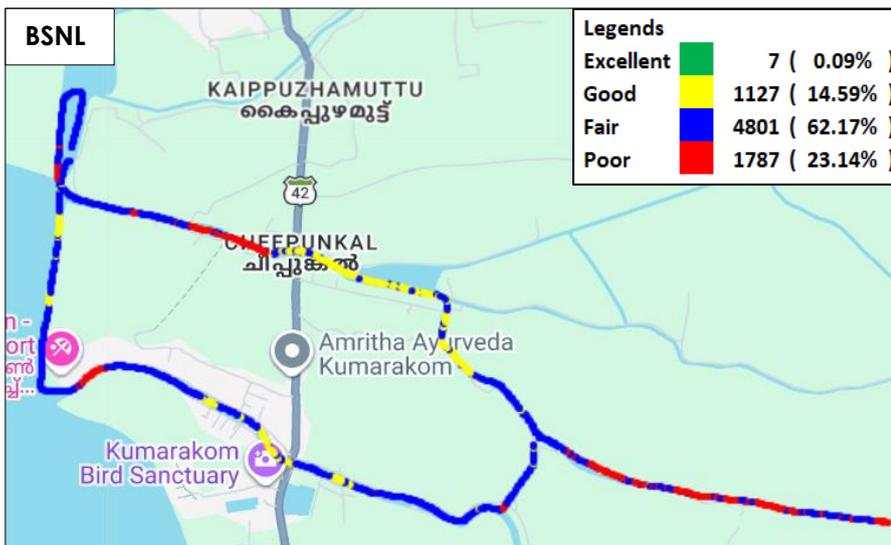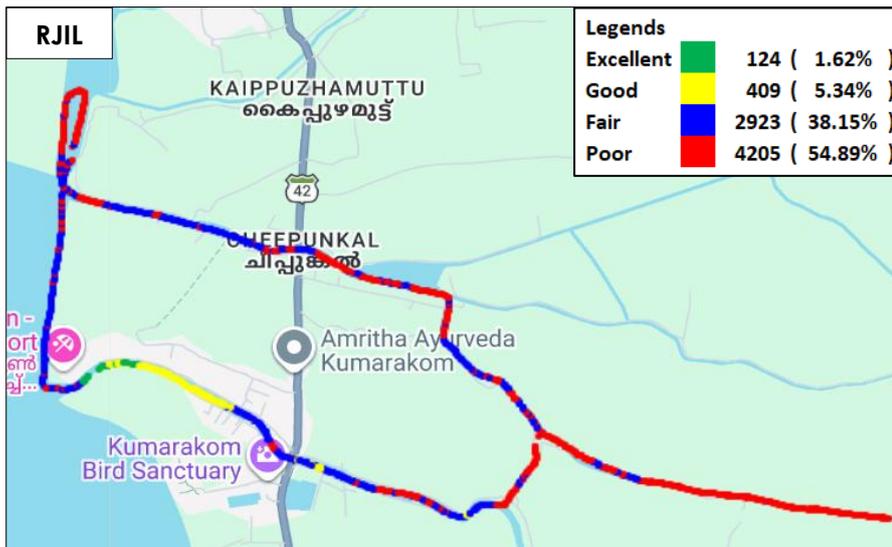**Figure-85:** Signal strength auto-selection mode (5G/4G/3G/2G) data - AIRTEL.

Legends		
Excellent	4494	(24.82%)
Good	7149	(39.48%)
Fair	5189	(28.65%)
Poor	1278	(7.06%)

Figure-86: Signal strength auto-selection mode (5G/4G/3G/2G) data - BSNL.

Legends		
Excellent	1341	(7.41%)
Good	7108	(39.29%)
Fair	8544	(47.22%)
Poor	1100	(6.08%)

Figure-87: Signal strength auto-selection mode (5G/4G/3G/2G) data - RJIL.

Legends

Excellent		6006 (34.05%)
Good		6905 (39.14%)
Fair		4207 (23.85%)
Poor		523 (2.96%)

Figure-88: Signal strength auto-selection mode (5G/4G/3G/2G) data - VIL.

Legends

Excellent		2459 (13.62%)
Good		8047 (44.56%)
Fair		6754 (37.40%)
Poor		798 (4.42%)

6.1.3 Coastal

i) Cheepunkal, Kottayam

Figure-89: Signal strength auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.

Figure-90: Signal strength auto-selection mode (5G/4G/3G/2G) voice - BSNL.

Figure-91: Signal strength auto-selection mode (5G/4G/3G/2G) voice - RJIL.

Figure-92: Signal strength auto-selection mode (5G/4G/3G/2G) voice - VIL.

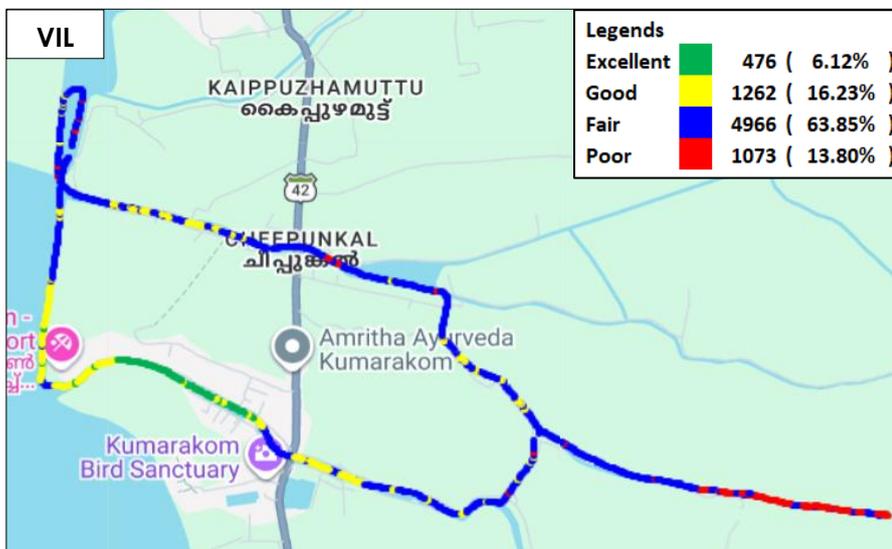**Figure-93:** Signal strength auto-selection mode (5G/4G/3G/2G) data - AIRTEL.

Figure-94: Signal strength auto-selection mode (5G/4G/3G/2G) data - BSNL.

Figure-95: Signal strength auto-selection mode (5G/4G/3G/2G) data - RJIL.

Figure-96: Signal strength auto-selection mode (5G/4G/3G/2G) data - VIL.

7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1**: OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2**: Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software**: Azenqos Engineering capable Applications to capture actual user experience.

7.1 Appendix-I

7.1.1 Drive test setup

Voice Call		
Call details	**Technology**	**Detail**
Call Setup Timeout	• 3G/2G auto mode- switch Call • 5G/4G/3G/2G auto mode- switch Call • 5G/4G MOS Call	30 Sec
Call Duration		90/180 seconds
Wait/ Guard Time		15 Sec

Table-74: Voice test detail

Note-
- There is 15 sec wait time after locking and before starting first call in 3G/2G call.
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
- Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.
- 90 Sec calls were made in highway route drive.

Data Test		
Test Type	**Technology**	**Detail**
FTP/HTTP Download	5G/4G/3G/2G Auto Mode	500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
FTP/HTTP Upload		250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
YouTube Streaming		20 Sec Video & 25 sec Timeout (Only at Hotspot)
Web Browsing		3 popular websites (www.google.co.in, www.irctc.co.in, sbi.bank.in) 20 sec timeout (only at Hotspot)

Latency & Jitter (TWAMP-UDP)		25 count- Dynamic 500 count- Hotspot Payload- 42 bytes in all drive
Packet Loss Rate (TWAMP-UDP & TCP)		500 counts (TWAMP-UDP) 500 counts (TCP) at each hotspot Payload- 42 bytes in all drive

Table-75: Data test detail

Note-
- 5 Data iteration to be done at each hotspot location.
- Minimum 5 iteration to be made during the walk test. Iteration count will be increased based on walk test distance.
- TWAMP-UDP & TCP test to be performed only once at hotspot location.
- Youtube & Web browsing test to be performed at static location only.
- All values are taken up to two decimal places with round off.
- Airtel server was used for FTP Download, FTP Upload, TCP and TWAMP testing, for Airtel.
- Delhi-based TRAI server was used for HTTP Download, HTTP Upload, TCP and TWAMP testing for BSNL.
- RJIL server was used for FTP Download, FTP Upload, TCP and TWAMP testing, for RJIL.
- VIL server was used for HTTP Download, HTTP Upload, TCP and TWAMP testing, for VIL.

Figure-97: Number of handsets used in city & highway drive
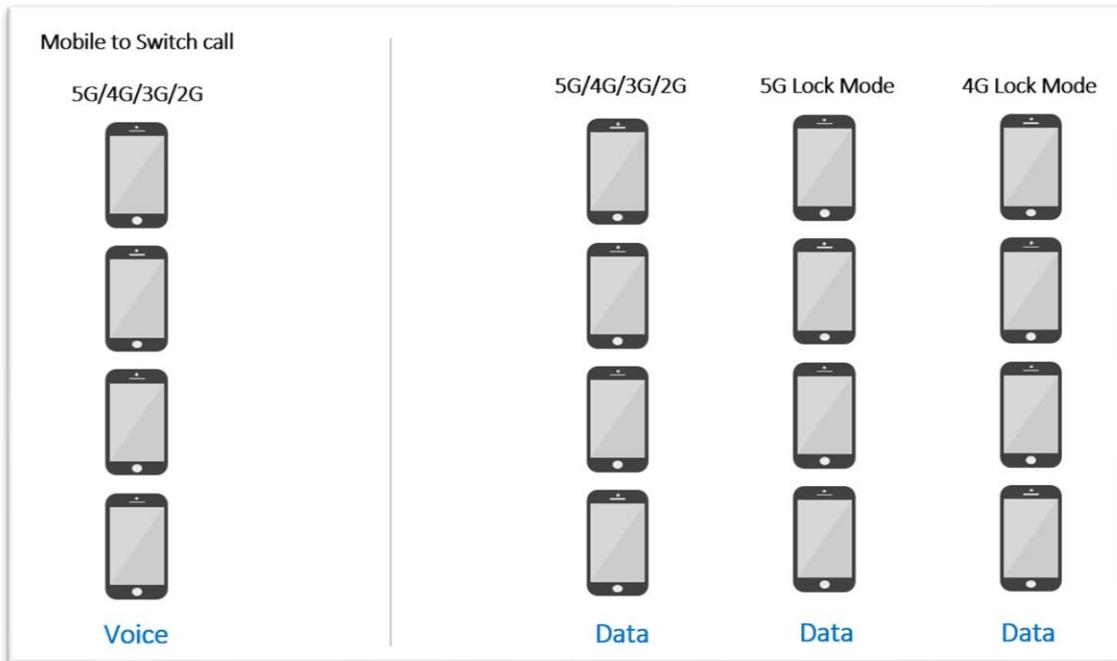
MO: Mobile originating

MT: Mobile terminating

Figure-98: Number of handsets used in railway/metro/walktest/hotspot/coastal area.

Note- 5G & 4G Lock mode testing has been performed at hotspot locations only.

7.1.2 Drive test Methodology

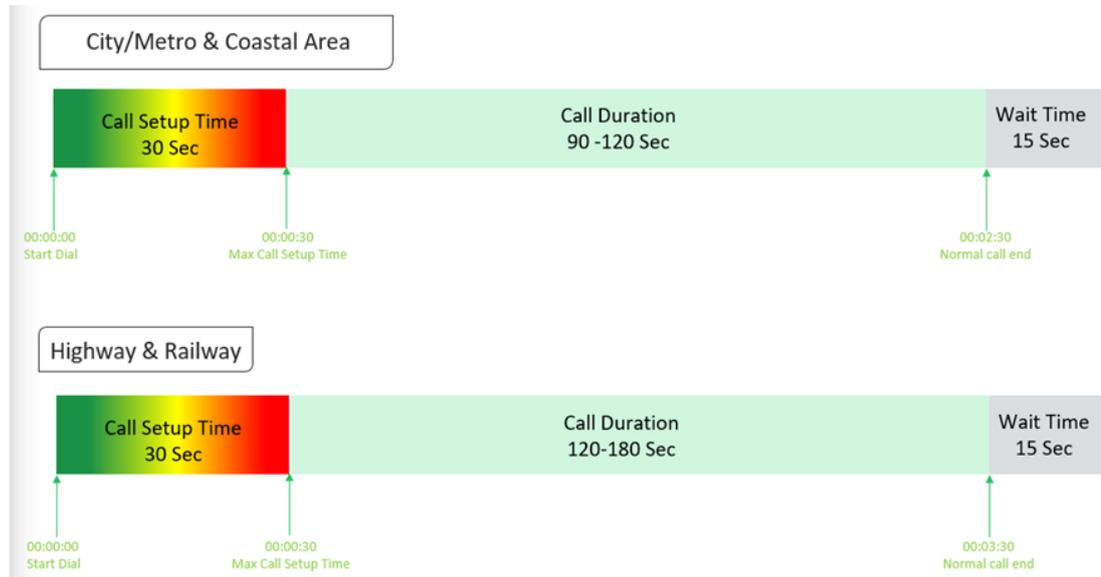### (a) Dynamic voice testing (on the move)

Figure-99: Voice test script for city/railway/metro/highway & coastal area

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

(b) Hotspot voice testing
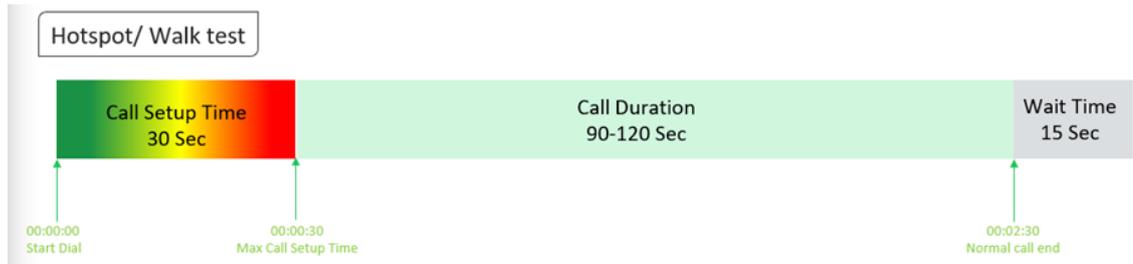
Figure-100: Voice test script for walktest/hotspot

- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
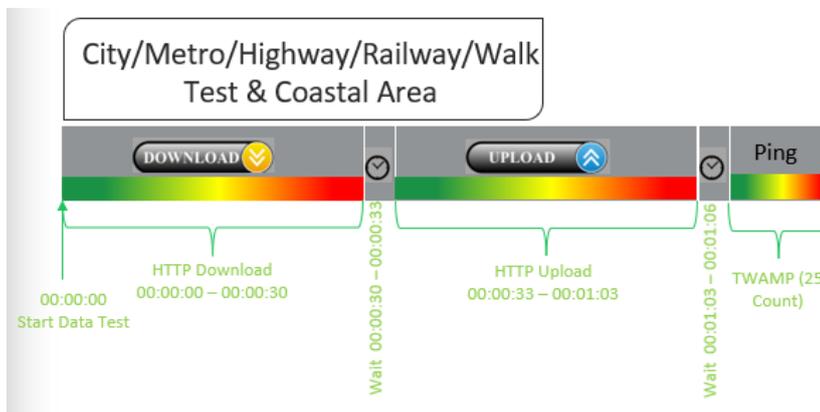
(c) Dynamic Data (internet) test

Figure-101: Data test script used in city/metro/railway/highway/walk test & coastal area

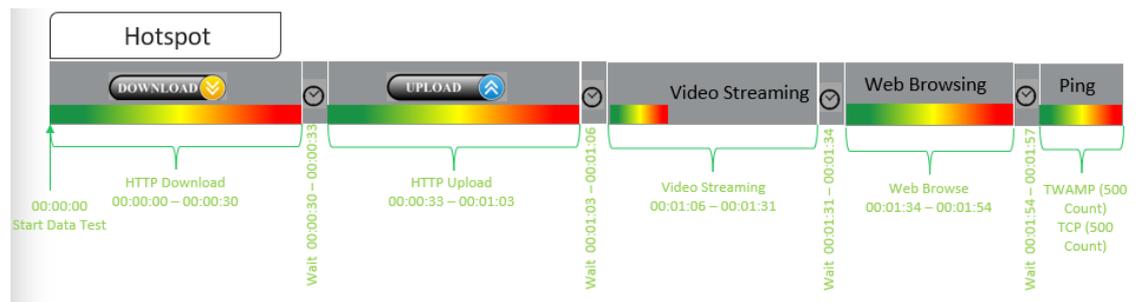## (d) Static Data(internet) testing

Figure-102: Data test script used at hotspot

- 5 Data iteration done at each hotspot location
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- One ping iteration (with 500 Count of each- TWAMP & TCP) done at hotspot location.

7.2 Appendix-II

7.2.1 Network Performance Parameters for Voice calls

Parameter Name	Definition
Call Setup Success Rate	(i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup: (a) Call attempt is made (b) The signaling channel is allocated (c) The call is routed to the outwards path of the terminating network (d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement. CSSR = (Total Call Established/ Total Call Attempt) *100 As per QoS Regulation 2024 benchmark value is **>=98%**
Drop Call Rate	Call drop represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network Drop Call Rate = (Total Call Drop/Total Call Established) *100 As per QoS Regulation 2024 benchmark value is **<=2%**
Call Setup Time	Time taken from call initiate to call alerting/ringing. Call Setup Time = T2- T1 T2- Ringing (VoLTE/VoNR) & Alerting (for WCDMA & GSM), T1- Invite (VoLTE/VoNR) & CM Service Request (for WCDMA & GSM)
Voice Quality (MOS)	Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as: Excellent: MOS $\geq$ 4 and < 5 Good : MOS $\geq$ 3 and < 4 Fair : MOS $\geq$ 2 and < 3 Poor : MOS $\geq$ 1 and < 2
Handover Success Rate	Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100 Handover type which are considered- 2G Inter & Intra cell, 3G Soft & IRAT, 4G Inter & Intra frequency & SRVCC, 5G Inter & Intra frequency & 5G to 4G handovers.
Silence Call	A call which has $\geq$ 4 sec continuous RTP gap is considered as a Silence Call. Silence call rate = (count of silence call / Total calls established) *100 If a call observes multiple silence count >=4 sec in a particular established call it has been taken as one silent event.

Parameter Name	Definition
Jitter	The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If Si is the RTP timestamp from packet i, and Ri is the time of arrival in RTP timestamps units for packet i, then for two packets i and j the inter-arrival jitter D can be expressed as: **D(i,j) = (Rj - Ri) - (Sj - Si)** The interarrival jitter is calculated continuously as each data packet i is received from source SSRC_n, using this difference D for that packet and the previous packet i-1 in order of arrival (not necessarily in sequence), according to the formula **J(i) = J(i-1) + (|D(i-1,i)| - J(i-1))/16 or 8**
Downlink Packet Drop Rate	Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE)
Uplink Packet Drop Rate	Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).
Signal Strength	Signal strength is the signal power level received by the wireless user. <table><tr><td rowspan="2">Parameter Name</td><td rowspan="2">Technology</td><td colspan="4">Signal Strength (dBm)</td></tr><tr><td>Excellent</td><td>Good</td><td>Fair</td><td>Poor</td></tr><tr><td>Rx Level</td><td>GSM</td><td>0 to ≥ -65</td><td><-65 to ≥ -75</td><td><-75 to ≥-85</td><td><-85 to min</td></tr><tr><td>RSCP</td><td>WCDMA</td><td>0 to ≥ -70</td><td><-70 to ≥ -80</td><td><-80 to ≥ -90</td><td><-90 to min</td></tr><tr><td>RSRP</td><td>LTE</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr><tr><td>SS_RSRP</td><td>NR</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr></table>

Table-76: Network performance parameter and definition voice

7.2.2 Network Performance Parameters Data tests

Parameter Name	Definition
Download Speed (Mbps)	The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device. Download Speed = Total bytes transferred during download / Total time for transfer • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data
Upload Speed (Mbps)	The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server. Upload Speed = Total bytes transferred during upload / Total time for transfer. • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.
Download Session Setup Success Rate	(total download session established (successfully connected to server)/ total download session attempt) *100. This KPI has been calculated for Hotspot only.

Upload Session Setup Success Rate	(total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.
Web Page Download Time	Web browsing test is used to measure performance in terms of opening a web/HTTP page. Time taken to open the web page successfully is considered as web browsing delay/web page download time.
Video Streaming Delay	The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.
Latency (TWAMP-UDP)	Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again. The Latency is measured in milliseconds (ms). To calculate the one-way latency, we just do half of the round-trip time. 50th percentile of one-way latency has been reported.
Jitter (TWAMP-UDP)	Measure of variation in time in arrival of packets from a source to destination The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL $IPDV(i) = D(i) - D(i-1)$ then Stdvs of IPDV is considered as jitter.
Packet Loss Rate (TWAMP-UDP & TCP)	Number of packets lost out of total packet transferred during test. Packet loss rate = (Total packet lost / Total packet sent) *100 * Packet delay (using TWAMP-UDP & TCP) >90 ms considered as packet loss and included in packet loss rate. * Packet loss rate is calculated based on TWAMP-UDP & TCP. *90th percentile for Packet loss rate has been reported in overall Hotspot performance summary.

Table-77: Network performance parameter and definition Data

Disclaimer: The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.