

Name of the State/UT	Detail about workshop held				Number of participants	Name of the COs invited & participated	Category of complaint received
	Theme	Date	District	Location/Address			
Bihar	a. What are UCC and spam calls?	10-Apr-26	Saran	EduGaon - School of technology	43	Sanjeev Kumar Chaudhary/Participated - NA	Internet Speed - Resolution given by the local team
	b. TRAI initiatives to curb spamming-			Rajendra College Sarovar, Kashi Bazar, Chapra, Saran			
	TCCCPR 2023, directions,						
	c. UCC Preference and consents						
	i. TSPs APP, Websites						
	ii. 1909 Call						
	iii. Digital Consent Acquisition						
	d. SPAM Reporting						
	i. DND App, Service Provider App						
	e. 1600 awareness						
	f. Sender awareness						
	g. Calling Name Presentation (CNAP)						
	i. TRAI Apps and Portals (DND, MySpeed						
	& MyCall, Channel Selector)						
	ii. Voice & SMS vouchers,						
	iii. PM WANI						