



TELECOM REGULATORY AUTHORITY OF INDIA

Independent Drive Test Report

Assam LSA

April 2026

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1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet the required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interests of the consumers of telecommunications services.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

2. Executive Summary (LSA)

2.1 Drive test details

This report covers the findings of the IDT undertaken in Assam License Service Area (LSA) during the month of April-2026 under the supervision of TRAI Regional Office (RO) Kolkata. Details of route/area covered during the IDT are as given below:

S. No	Drive test route	Type of route	Distance covered (KMs)	From date	To date
1	Cities & adjoining areas of Dibrugarh and Tinsukia Districts	City	374.5	13-Apr-2026	17-Apr-2026
2	Dibrugarh	Inter Operator Calling	1 Location	17-Apr-2026	17-Apr-2026
3	Cities & adjoining areas of Dibrugarh and Tinsukia Districts	Hotspot	13 Locations	13-Apr-2026	17-Apr-2026
4	Dibrugarh and Tinsukia Districts	Walk test	2.2	13-Apr-2026	16-Apr-2026

Table-1: Drive test summary.

2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, Inter-operator call test, hotspots and walk test as per the legends shown on the map.

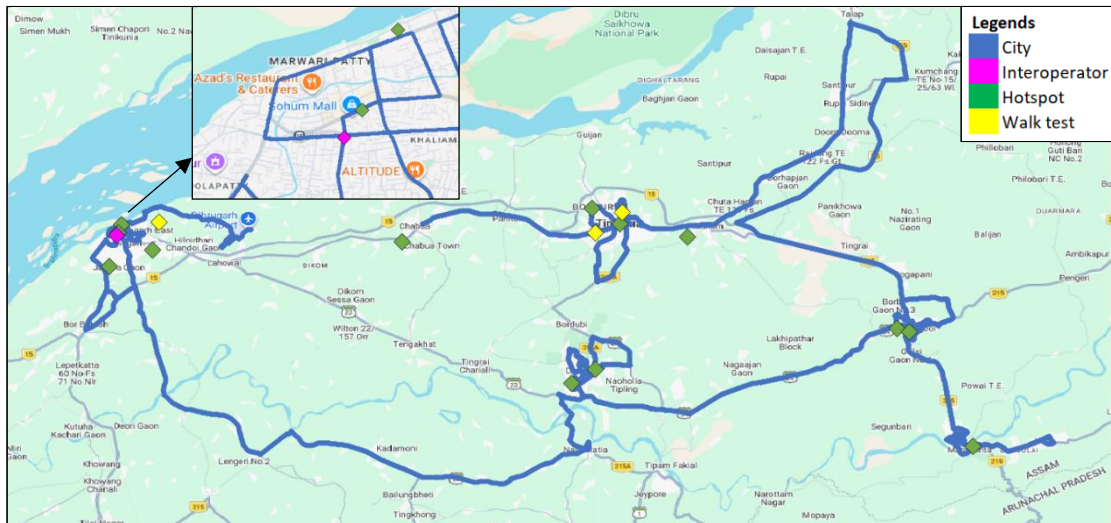


Figure-1: Drive test routes

2.3 Summary of areas covered

a) City- Dibrugarh Airport, Dibrujan, Boiragimoth, Marwari Patty, Amolapatty, Bor Baruah, Chring Gaon, Nij Khanikar Gaon, Halaguri Gaon, Naharkatia, Chalakataki No.2, Jaloni Naohalia, Duliajan No.1, Gelipung, Borbil Gaon No.2, Powai Forest Village, Ledo, Digboi, Ultapool, Lajum Gaon No.1, Tipuk TE 101 Fs., Doom Dooma, Makum, Tinsukia and Mereli Pathar etc.

b) Hotspot

1. Coal Heritage Park and Museum Margherita
2. Dibrugarh Railway Station Dibrugarh
3. Dibrugarh University Dibrugarh
4. Digboi College Digboi
5. District and Sessions Judge Court Dibrugarh
6. District Judicial Court Borguri Tinsukia
7. Duliajan College - 1 No. Dulia Duliajan
8. Duliajan New Bus Stand Hukuta Duliajan Oil Town Duliajan
9. Dibrugarh Head Post Office Rkb Path, Dibrugarh
10. IOCL Digboi Refinery Main Gate IOCL AOD Private Rd Digboi
11. Tata Hospital and Research Centre Khailabari Bagan Gaon
12. Tinsukia Dist. Head Post Office Thana Rd Opposite of Sadar Police Station Tinsukia
13. Tinsukia Medical College and Hospital Luhari Bongali Gaon

c) Walk Test

1. Assam Medical College and Hospital Dibrugarh
2. New Tinsukia Junction Railway Station Tinsukia
3. Tinsukia Civil Hospital Sector 1 Bordoloi Nagar Tinsukia

2.4 Telecom service providers detected frequency bands

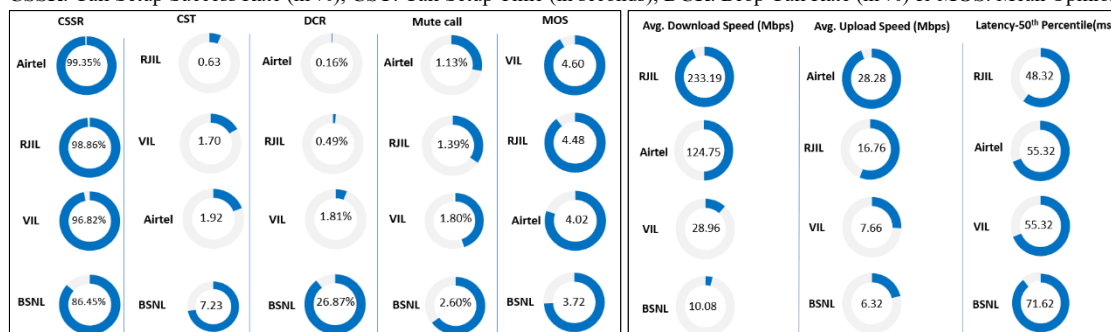
Technologies covered during the IDT and frequency bands in use are summarised in table below:

S.no.	Name of TSP	Technology	Frequency Bands (In MHz)
1	Bharti Airtel Ltd.	2G	900
2	Bharti Airtel Ltd.	4G	900,1800,2100,2300
3	Bharti Airtel Ltd.	5G	3500
4	BSNL	2G	900
5	BSNL	4G	700,2100,2500
6	Reliance JIO Infocomm Ltd.	4G	850,1800,2300
7	Reliance JIO Infocomm Ltd.	5G	700,3500
8	Vodafone Idea Ltd.	2G	1800
9	Vodafone Idea Ltd.	4G	1800

Table-2: Telecom service provider (TSP) covered in IDT

2.5 Performance against key QoS parameters

CSSR: Call Setup Success Rate (in %), CST: Call Setup Time (in seconds), DCR: Drop Call Rate (in %) & MOS: Mean Opinion Score.



Summary-Voice services

Call Setup Success Rate: Airtel, BSNL, RJIL and VIL have 99.35%, 86.45%, 98.86% and 96.82% call setup success rate respectively in Auto-selection mode (5G/4G/3G/2G).

Call Setup Time: Airtel, BSNL, RJIL and VIL have call setup time of 1.92, 7.23, 0.63 and 1.70 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

Drop Call Rate: Airtel, BSNL, RJIL and VIL have drop call rate of 0.16%, 26.87%, 0.49% and 1.81% respectively in Auto-selection mode (5G/4G/3G/2G).

Call Silence/Mute Rate: Airtel, BSNL, RJIL and VIL have silence call rate of 1.13%, 2.60%, 1.39% and 1.80% respectively in packet switched network (4G/5G).

Mean Opinion Score (MOS): Airtel, BSNL, RJIL and VIL have average MOS of 4.02, 3.72, 4.48 and 4.60 respectively.

Summary-Data services

Data Download performance (Overall): Average download speed of Airtel (5G/4G) is 124.75 Mbps, BSNL (4G/2G) is 10.08 Mbps, RJIL (5G/4G) is 233.19 Mbps and VIL (5G/4G/2G) is 28.96 Mbps.

Data Upload performance (Overall): Average upload speed of Airtel (5G/4G) is 28.28 Mbps, BSNL (4G/2G) is 6.32 Mbps, RJIL (5G/4G) is 16.76 Mbps and VIL (5G/4G/2G) is 7.66 Mbps.

Latency (Overall): Airtel, BSNL, RJIL and VIL 50th percentile latency is 55.32 ms, 71.62 ms, 48.32 ms, 55.32 ms respectively.

Data performance - Hotspots (in Mbps):

Airtel- 4G D/L: 30.31 4G U/L: 11.72
 5G D/L: 169.26 5G U/L: 40.90
 BSNL- 4G D/L: 16.57 4G U/L: 14.68
 RJIL- 4G D/L: 40.89 4G U/L: 6.87
 5G D/L: 263.44 5G U/L: 16.21
 VIL- 4G D/L: 31.29 4G U/L: 8.47

Note: "D/L" Download speed, "U/L" Upload speed

- The Poor signal strength in auto-selection mode (5G/4G/3G/2G) during **voice** testing has been observed in 4.34%, 21.56%, 7.00% & 19.98% of the **City IDT route** (Cities & adjoining areas of Dibrugarh and Tinsukia Districts) in case of Airtel, BSNL, RJIL and VIL respectively. {refer **figure- 42 to 45** as per the **Section 6.1** under Para-6 (Annexure)}
- The Poor signal strength in auto-selection mode (5G/4G/3G/2G) during **data** testing has been observed in 13.65%, 23.12%, 17.60% & 25.59% of the **City IDT route** (Cities & adjoining areas of Dibrugarh and Tinsukia Districts) in case of Airtel, BSNL, RJIL and VIL respectively. {refer **figure- 46 to 49** as per the **Section 6.1** under Para-6 (Annexure)}

QoS Performance Analysis- Assam LSA

3. QoS performance analysis-LSA level

3.1 Overview

This section provides summary of overall QoS performance of the telecom service provider’s network in the LSA by aggregating the results of drive tests conducted in the Assam LSA during the month of April-2026 covering city drive, hotspots and walk test. (Refer Table-1)

3.2 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	440	453	446
Call Setup Success Rate %	98.41	92.94	97.09
Drop Call Rate %	0.23	1.66	0.69
Call Setup Time-Average (Second)	3.62	2.77	3.72
Handover Success Rate %	99.83	99.71	97.51

Table-3: Summary of voice call performance in 3G/2G network mode only.

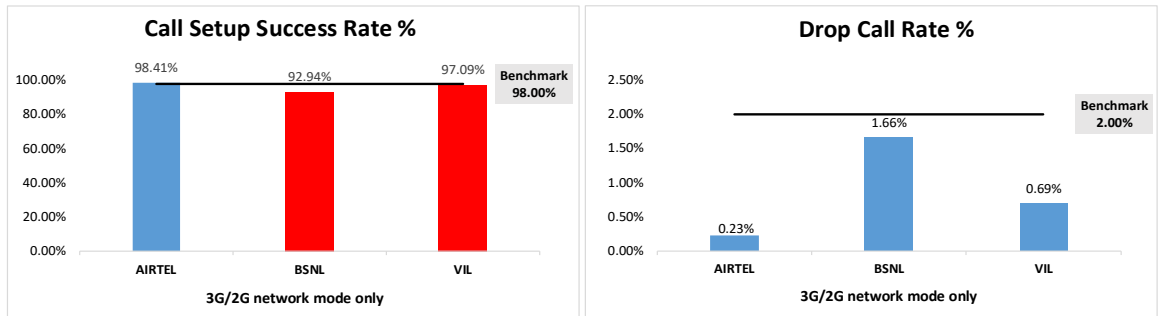


Figure-2: Call setup success rate and drop call rate performance.

Number of unique cell Id’s covered in Voice test- Technology wise			
Technology	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
3G	NA	NA	NA
2G	463	195	354

Table-4: Technology wise number of network cell Id’s latched during drive test.

Note-
<ul style="list-style-type: none"> RJIL does not have 3G/2G network. NA- Service provider doesn't provide services in respective technology.

(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	615	775	616	629
Call Setup Success Rate %	99.35	86.45	98.86	96.82
Drop Call Rate %	0.16	26.87	0.49	1.81
Call Setup Time-Average (Second)	1.92	7.23	0.63	1.70
Handover Success Rate %	99.85	99.42	99.88	100.00

Table-5: Summary of voice call performance in network auto-selection mode.

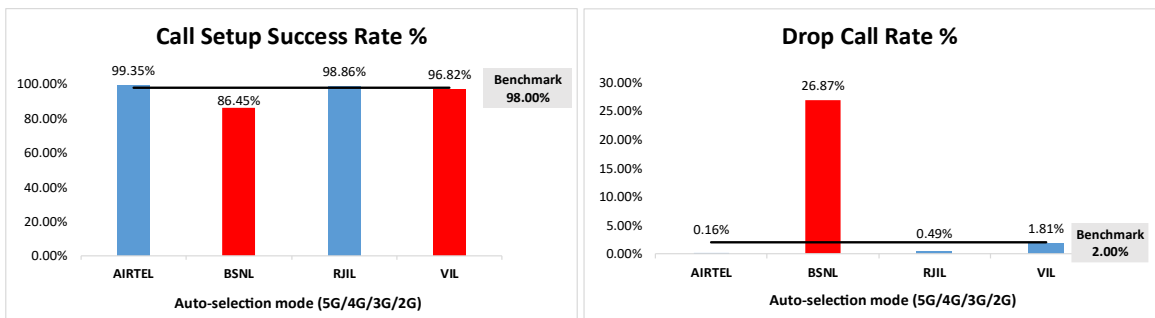


Figure-3: Performance for call setup success rate and drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	441	384	432	389
Number of silences call for >4 Sec	5	10	6	7
Silence Call Rate %	1.13	2.60	1.39	1.80
Number of silence instances for >4 Sec	5	10	7	7
Number of silence instances for >3 Sec	9	20	12	10
Number of silence instances for >2 sec	17	40	21	57
RTP Jitter (4G & 5G) in ms	4.26	7.06	15.28	3.17
Packet loss Rate Downlink %	0.40	1.98	1.45	0.89
Packet loss Rate Uplink %	0.35	1.40	0.99	0.84

Table-6: Summary of silence instances & packet loss rate for mobile to mobile calls.

Number of unique cell Id's covered in Voice test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	551	NA
4G	1118	394	501	347
3G	NA	NA	NA	NA
2G	0	66	NA	94

Table-7: Technology wise number of network cell Id's latched during drive test.

Note-
• NA- Service provider doesn't provide services in respective technology.
• 0- No cell Id's were found in respective technology.

(c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls table-6	3910	3051	3807	3426
Speech Quality (Average MOS)	4.02	3.72	4.48	4.60
Number of samples with MOS >=4 to <5 (Excellent)	3317	1961	3365	3184
Number of samples with MOS >=3 to <4 (Good)	512	446	259	146
Number of samples with MOS >=2 to <3 (Fair)	48	429	73	71
Number of samples with MOS >=1 to <2 (Poor)	33	215	110	25
%age of samples with MOS >=4 to <5 (Excellent)	84.83%	64.27%	88.39%	92.94%
%age of samples with MOS >=3 to <4 (Good)	13.09%	14.62%	6.80%	4.26%
%age of samples with MOS >=2 to <3 (Fair)	1.23%	14.06%	1.92%	2.07%
%age of samples with MOS >=1 to <2 (Poor)	0.84%	7.05%	2.89%	0.73%

Table-8: Summary of speech quality (MOS) samples.

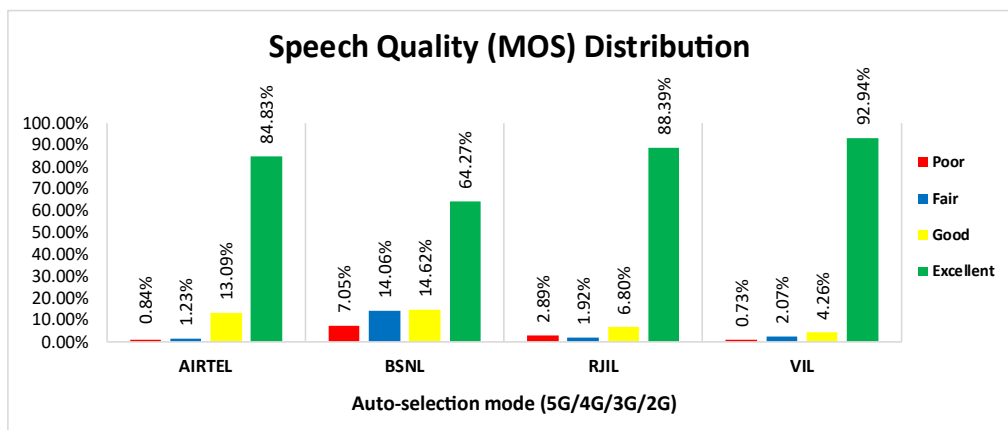


Figure- 4: Distribution of samples in MOS range.

(d) Inter-service provider voice call performance: To check the performance of inter-service providers call setup success rate, total 15 to 21 inter operator calls were attempted at one location which is Shantipada rail gate, Dibrugarh town. The call setup success rate and call setup time observation is as below.

Call Setup Success Rate %				
From Service Provider	To Service Provider			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	100.00	100.00	100.00
BSNL	100.00	NA	100.00	100.00
RJIL	100.00	100.00	NA	100.00
VIL	100.00	93.75	100.00	NA

Table-9: Call setup success rate across service providers

Note-
<ul style="list-style-type: none"> • NA- Only inter-operator calls were measured during test.

Call setup time average (seconds)				
From Service Provider	To Service Provider			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	3.96	1.38	1.51
BSNL	7.82	NA	7.27	7.61
RJIL	1.71	2.87	NA	1.73
VIL	1.56	3.78	1.73	NA

Table-10: Call setup time across service providers.

Note-

- NA- Only inter-operator calls were measured during test.

3.3 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	124.75	10.08	233.19	28.96
	80th Percentile	211.10	16.68	387.78	44.02
	20th Percentile	26.65	3.33	47.78	13.64
Upload Throughput (Mbits/s)	Average	28.28	6.32	16.76	7.66
	80th Percentile	52.95	12.22	31.32	9.70
	20th Percentile	4.39	1.23	2.02	4.57
Latency (ms)	50th Percentile	55.32	71.62	48.32	55.32

Table-11: Summary of data performance in network auto-selection mode.

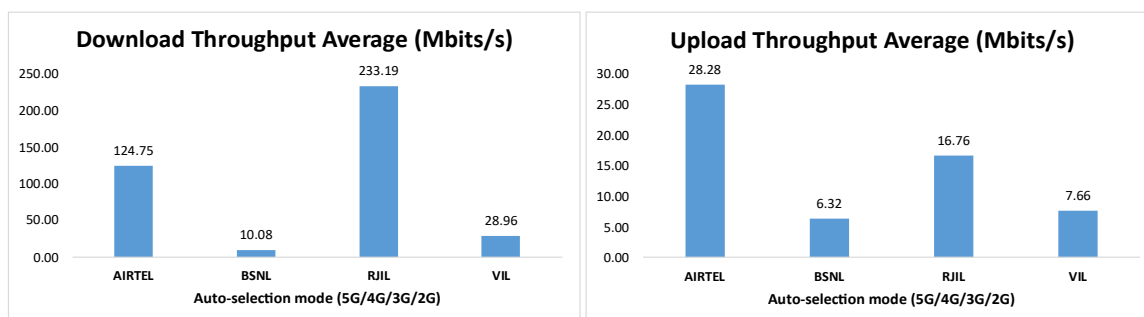


Figure- 5: Download and Upload throughput

Number of unique cell Id's covered in Data test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	444	NA
4G	1006	388	364	355
3G	NA	0	NA	NA
2G	0	42	NA	101

Table-12: Technology wise number of network cell Id's latched during drive test.

Note-

- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

Detailed QoS Performance Analysis

4. Detailed QoS performance analysis

4.1 Overview

This section covers analysis on performance of various categories of drives like city, hotspots and walk test for all telecom service providers, the results of drive tests conducted are shown individually for respective areas/locations.

4.2 City

Drive test has been conducted on 13th April 2026 to 17th April 2026 in Cities & adjoining areas of Dibrugarh and Tinsukia Districts. (Refer Table-1)

4.2.1 Drive test route

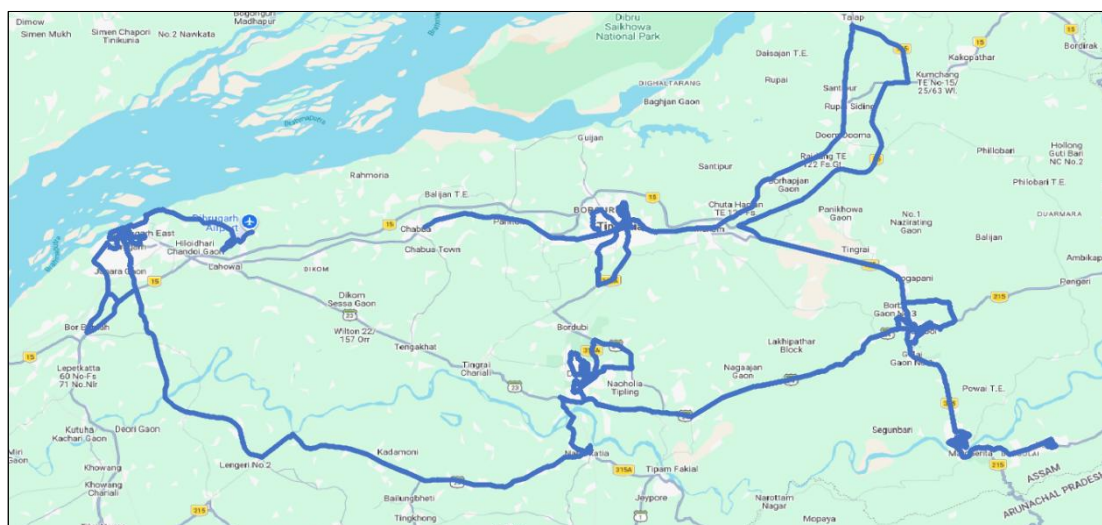


Figure- 6: Drive test routes

4.2.2 Areas covered

Dibrugarh Airport, Dibrujan, Boiragimoth, Marwari Patty, Amolapatty, Bor Baruah, Chring Gaon, Nij Khanikar Gaon, Halaguri Gaon, Naharkatia, Chalakataki No.2, Jaloni Naohalia, Duliajan No.1, Gelipung, Borbil Gaon No.2, Powai Forest Village, Ledo, Digboi, Ultapool, Lajum Gaon No.1, Tipuk TE 101 Fs., Doom Dooma, Makum, Tinsukia and Mereli Pathar etc.

4.2.3 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	440	453	446
Call Setup Success Rate %	98.41	92.94	97.09
Drop Call Rate %	0.23	1.66	0.69
Call Setup Time-Average (Second)	3.62	2.77	3.72
Handover Success Rate %	99.83	99.71	97.51

Table-13: Summary of voice call performance in 3G/2G network mode only.

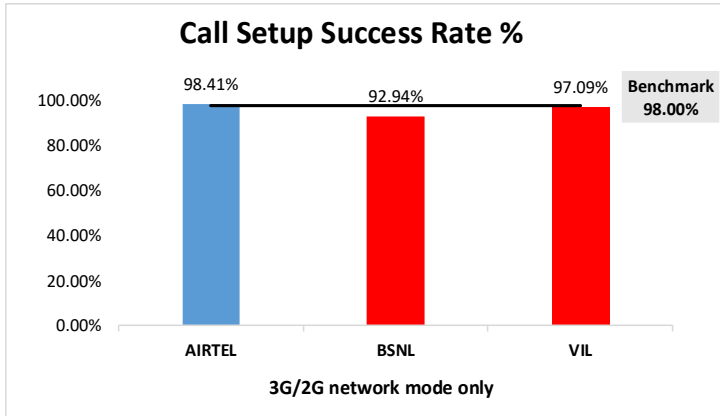


Figure-7: Performance for call setup success rate.

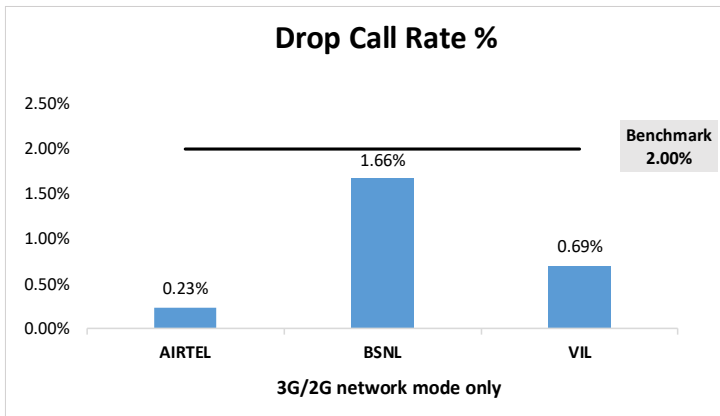


Figure-8: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider		
	AIRTEL	BSNL	VIL
3G	NA	NA	NA
2G	99.64%	99.42%	99.91%
Limited Service	0.36%	0.58%	0.09%

Table-14: Time spent on technology during drive test 3G/2G network mode.

Note-

- NA- Service provider doesn't provide services in respective technology.

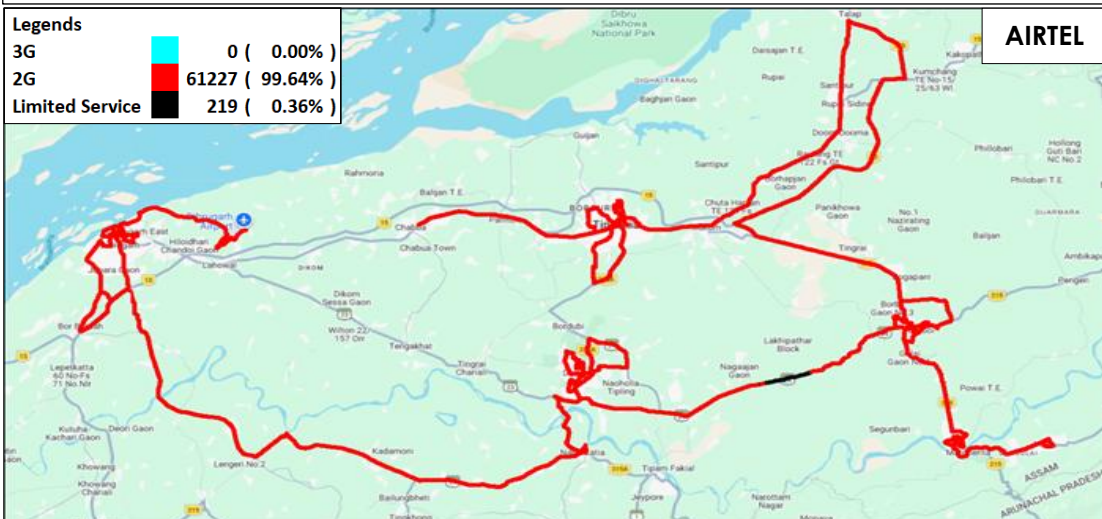


Figure-9: Serving technology plots 3G/2G network mode - AIRTEL

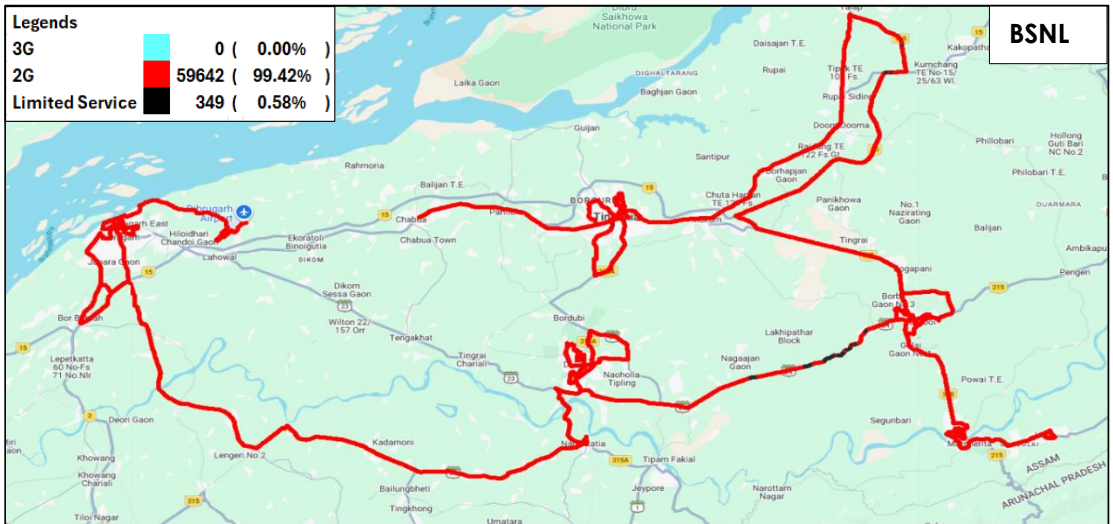


Figure-10: Serving technology plots 3G/2G network mode - BSNL.

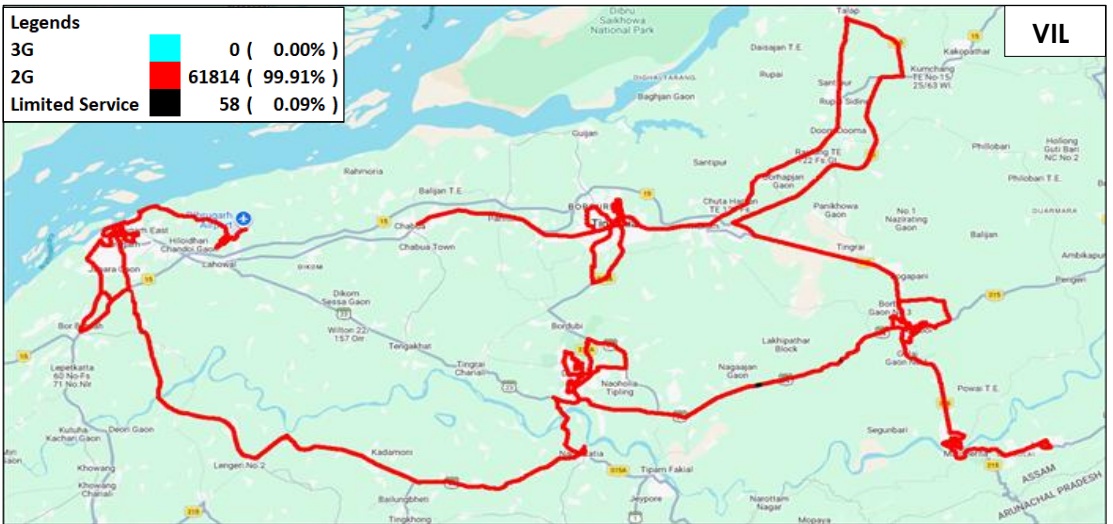


Figure-11: Serving technology plots 3G/2G network mode - VIL.

(c) Network Signal Strength Distribution: The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure- 39, 40 & 41 for map view)

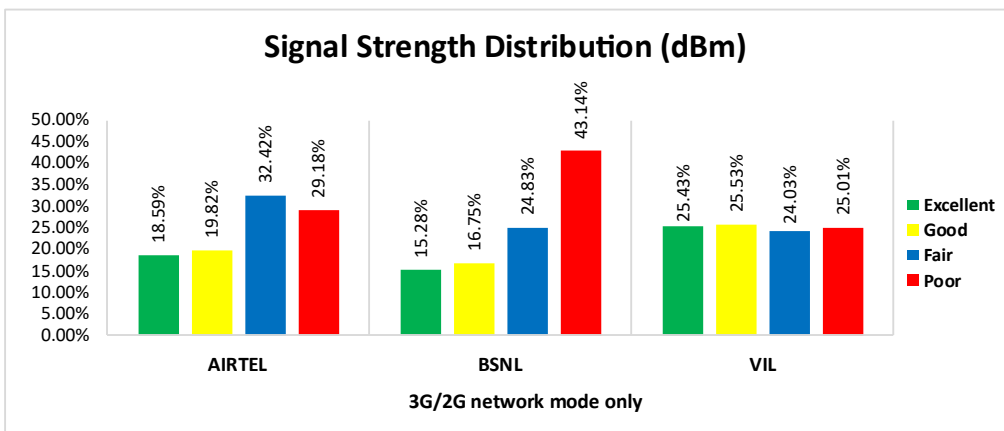


Figure-12: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 19% of samples falling in the excellent signal strength category.
- BSNL has 15% of samples falling in the excellent signal strength category.
- VIL has 25% of samples falling in the excellent signal strength category.

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	451	599	453	465
Call Setup Success Rate %	99.11	83.64	98.45	95.70
Drop Call Rate %	0.22	28.74	0.45	2.47
Call Setup Time Average (Second)	1.93	7.26	0.65	1.79
Handover Success Rate %	99.96	99.39	99.92	100.00

Table-15: Summary of voice call performance in network auto-selection mode.

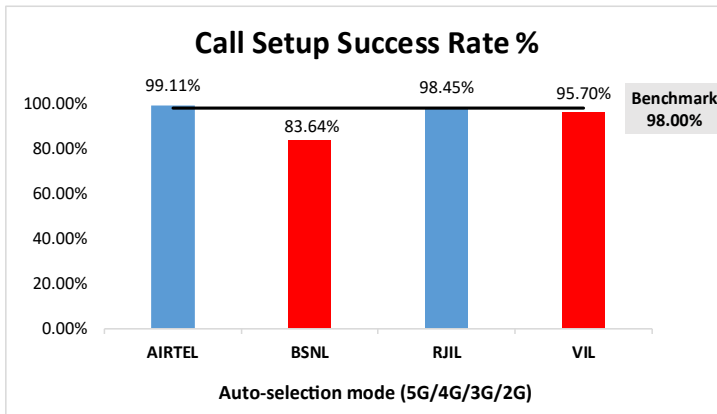


Figure-13: Performance for call setup success rate.

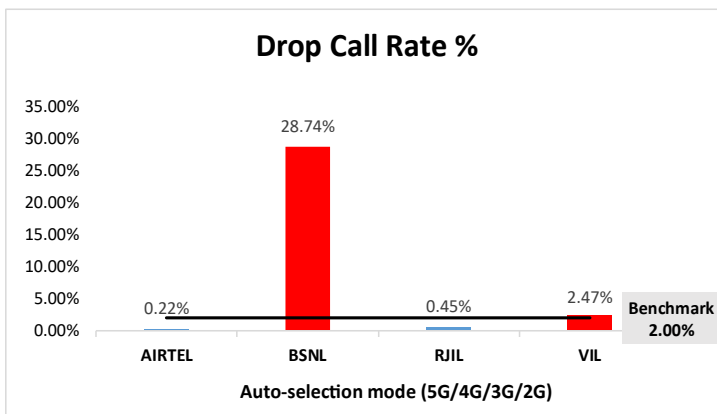


Figure-14: Performance for drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	441	384	432	389
Number of silences call for >4 Sec	5	10	6	7
Silence Call Rate %	1.13	2.60	1.39	1.80
Number of silence instances for >4 Sec	5	10	7	7
Number of silence instances for >3 Sec	9	20	12	10
Number of silence instances for >2 sec	17	40	21	57
RTP Jitter (4G & 5G) in ms	4.26	7.06	15.28	3.17
Packet loss Rate Downlink %	0.40	1.98	1.45	0.89
Packet loss Rate Uplink %	0.35	1.40	0.99	0.84

Table-16: Summary of silence instances & packet loss rate for mobile to mobile call.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS value means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls in table-16	3910	3051	3807	3426
Speech Quality (Average MOS)	4.02	3.72	4.48	4.60
Number of samples with MOS >=4 to <5 (Excellent)	3317	1961	3365	3184
Number of samples with MOS >=3 to <4 (Good)	512	446	259	146
Number of samples with MOS >=2 to <3 (Fair)	48	429	73	71
Number of samples with MOS >=1 to <2 (Poor)	33	215	110	25
%age of samples with MOS >=4 to <5 (Excellent)	84.83%	64.27%	88.39%	92.94%
%age of samples with MOS >=3 to <4 (Good)	13.09%	14.62%	6.80%	4.26%
%age of samples with MOS >=2 to <3 (Fair)	1.23%	14.06%	1.92%	2.07%
%age of samples with MOS >=1 to <2 (Poor)	0.84%	7.05%	2.89%	0.73%

Table-17: Summary of speech quality (MOS) samples.

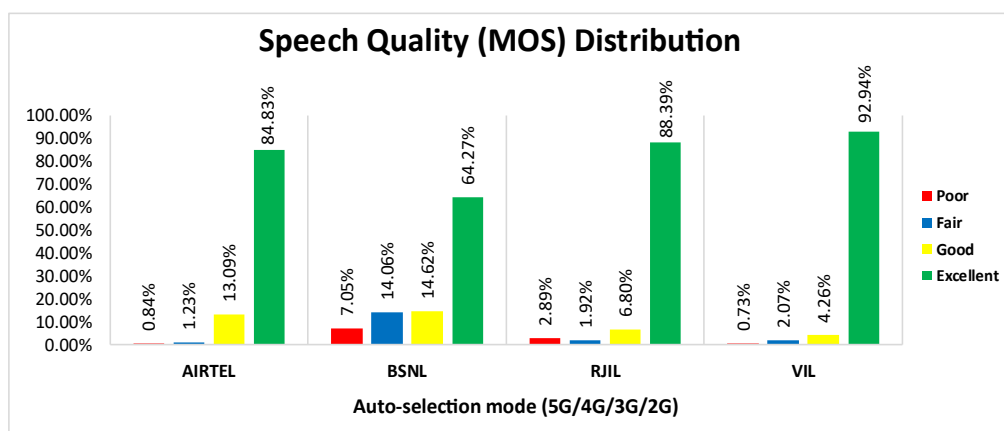


Figure-15: Distribution of samples in MOS range.

(f) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	1.72%	NA	74.26%	0.00%
4G	98.05%	83.41%	25.50%	80.35%
3G	NA	NA	NA	NA
2G	0.00%	14.77%	NA	19.04%
Limited Service	0.23%	1.83%	0.24%	0.60%

Table-18: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) voice.

Note-

- NA- Service provider doesn't provide services in respective technology.

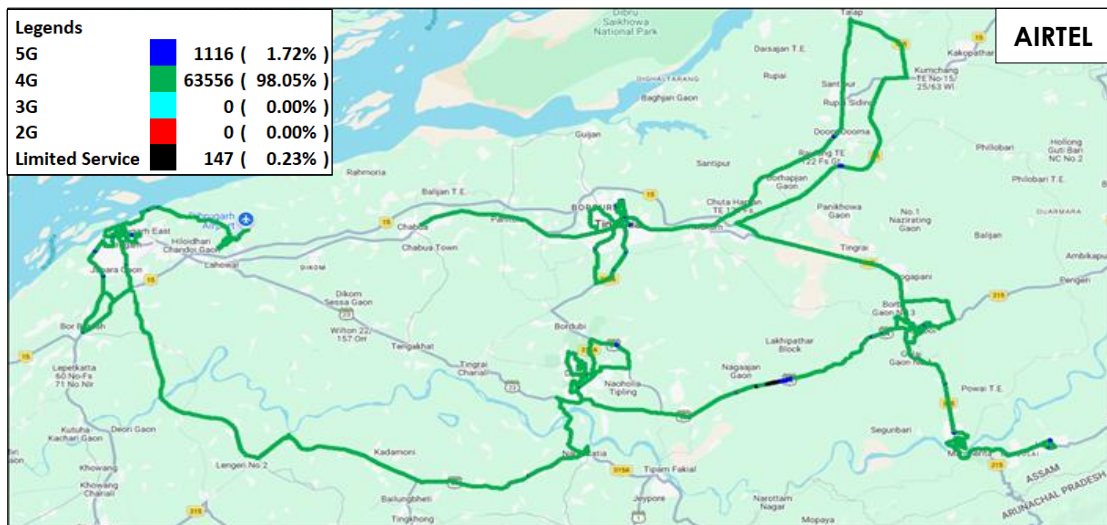


Figure-16: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.

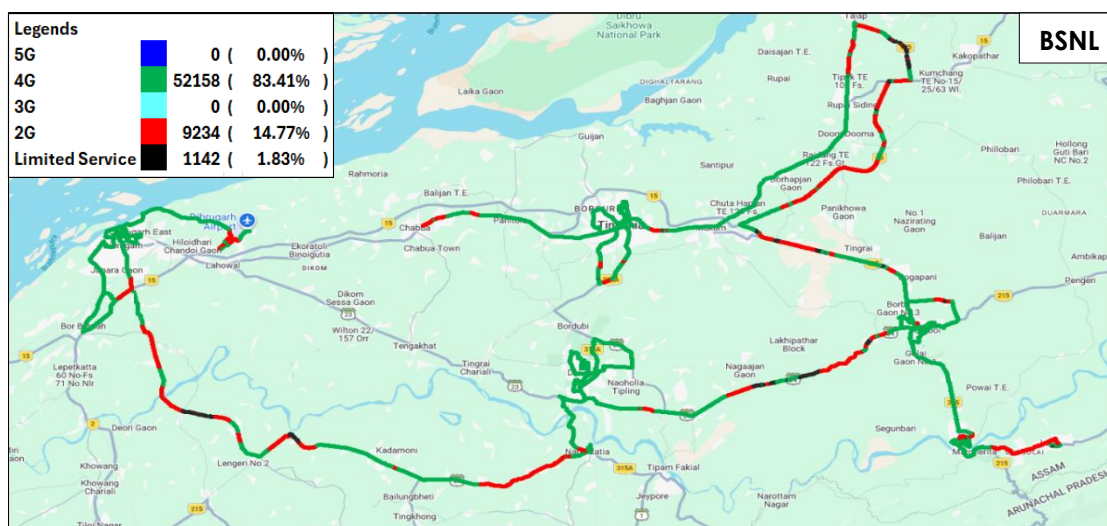


Figure-17: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - BSNL.

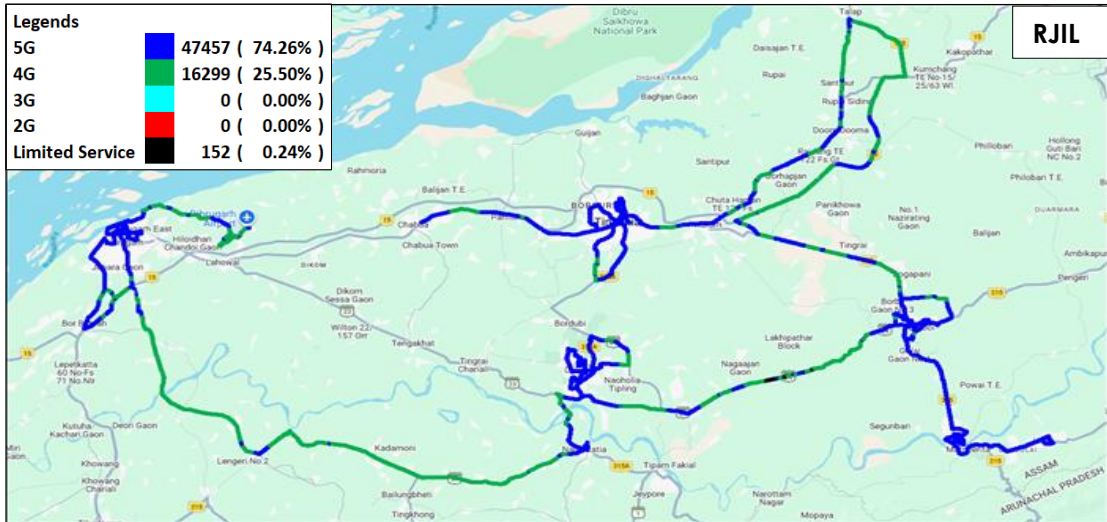


Figure-18: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - RJIL.

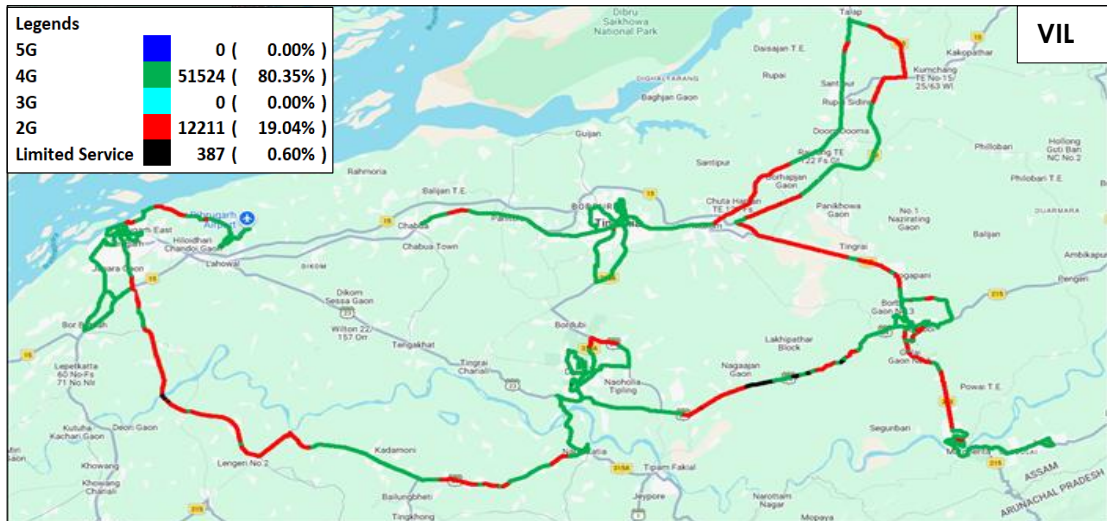


Figure-19: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - VIL.

(g) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) voice. (Refer figure-42, 43, 44 & 45 for map view)

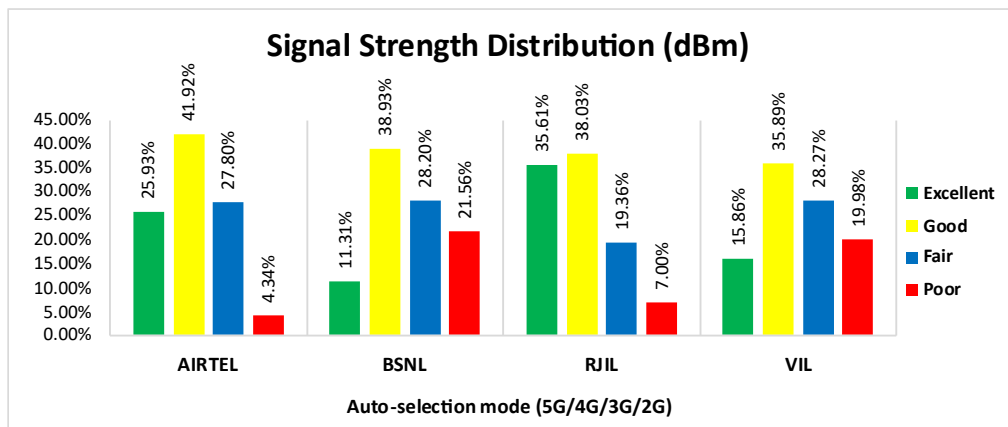


Figure-20: Signal strength distribution auto-selection mode (5G/4G/3G/2G) voice.

Observations:

- Airtel has 26% of samples falling in the excellent signal strength category.
- BSNL has 11% of samples falling in the excellent signal strength category.
- RJIL has 36% of samples falling in the excellent signal strength category.
- VIL has 16% of samples falling in the excellent signal strength category.

4.2.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	116.52	9.81	225.08	27.27
	80th Percentile	196.96	15.90	387.74	43.16
	20th Percentile	22.84	3.20	35.93	12.67
Upload Throughput (Mbits/s)	Average	26.18	5.71	16.19	7.37
	80th Percentile	47.67	10.44	31.11	9.70
	20th Percentile	3.95	1.22	1.82	3.84
Latency (ms)	50th Percentile	55.04	73.14	46.45	55.42

Table-19: Summary of Data performance in network auto-selection mode.

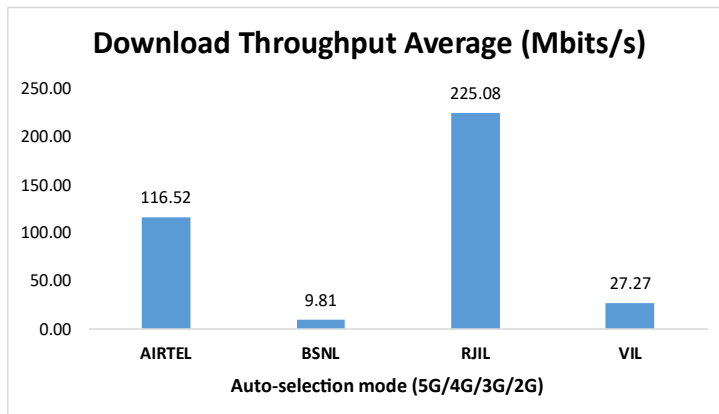


Figure- 21: Download throughput

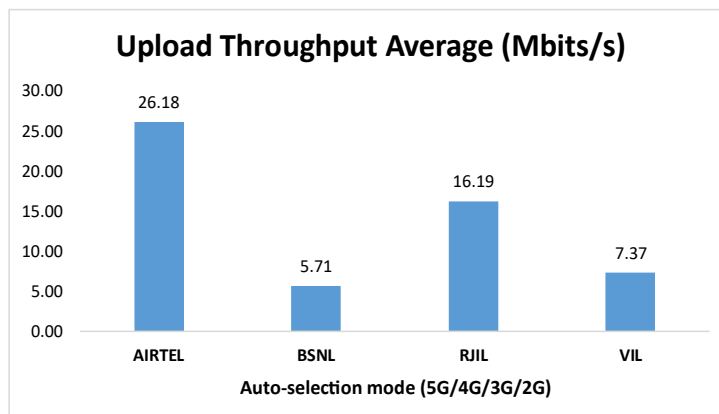


Figure- 22: Upload throughput

(b) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	67.66%	NA	78.39%	NA
4G	31.97%	93.01%	21.57%	84.78%
3G	NA	NA	NA	NA
2G	0.01%	2.34%	NA	12.37%
Limited Service	0.37%	4.65%	0.04%	2.85%

Table-20: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) data.

Note-

- NA- Service provider doesn't provide services in respective technology.

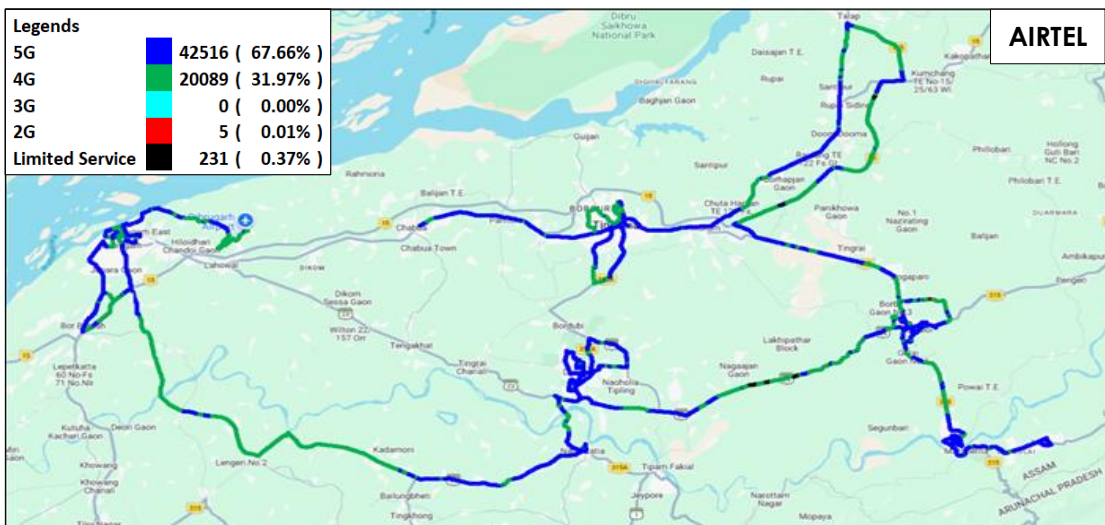


Figure-23: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - AIRTEL.

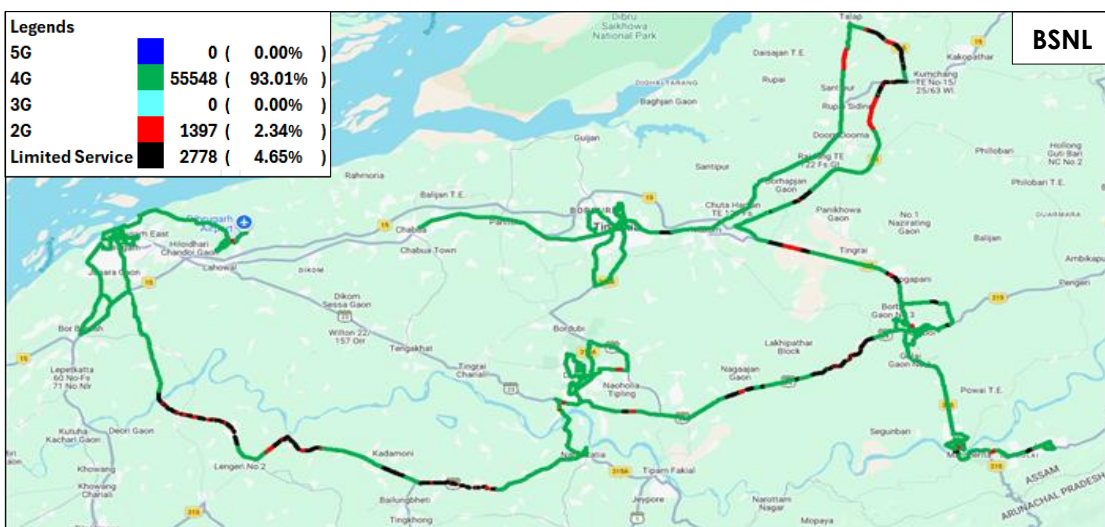


Figure-24: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - BSNL.

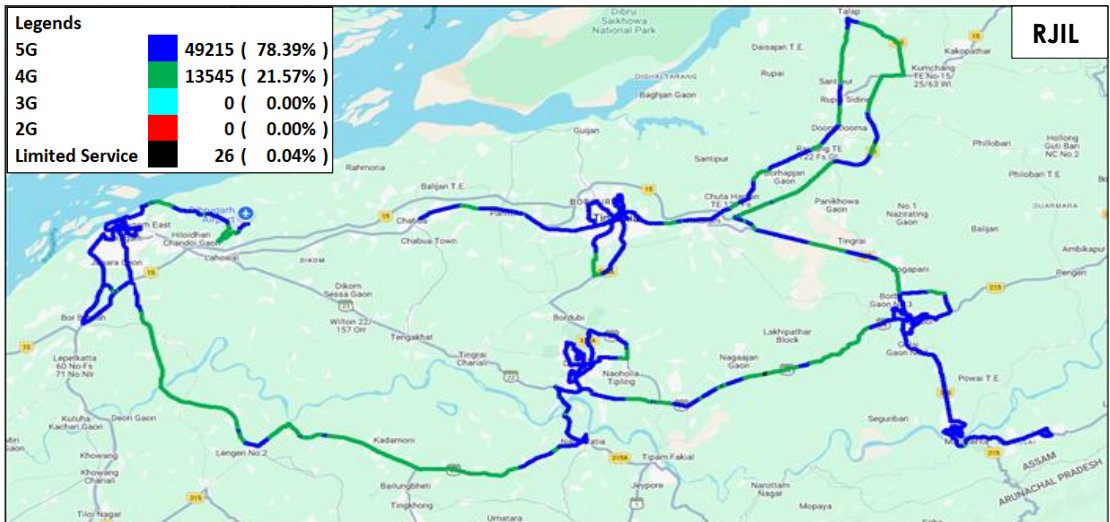


Figure-25: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - RJIL.

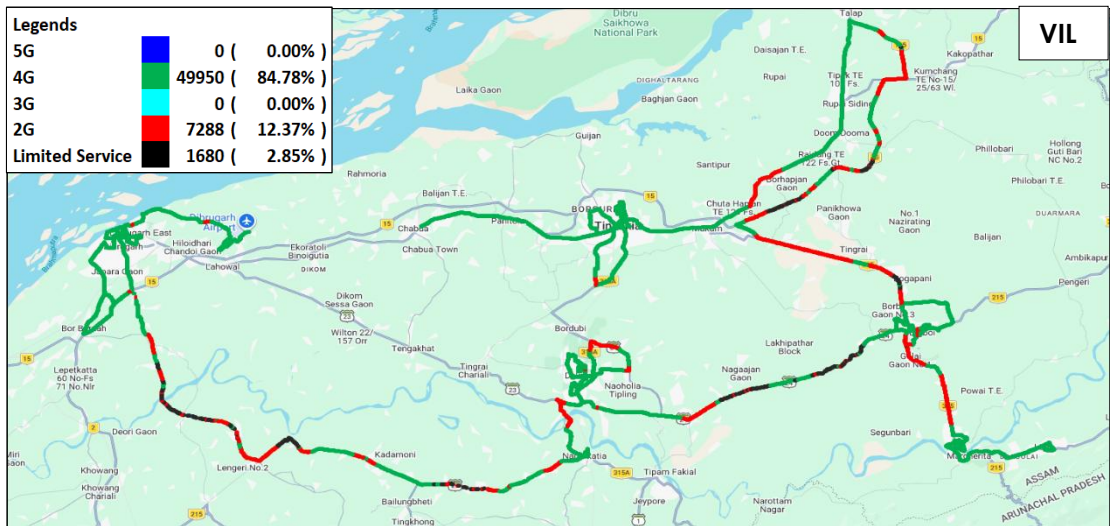


Figure-26: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - VIL.

(c) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) data. (Refer figure-46, 47, 48 & 49 for map view)

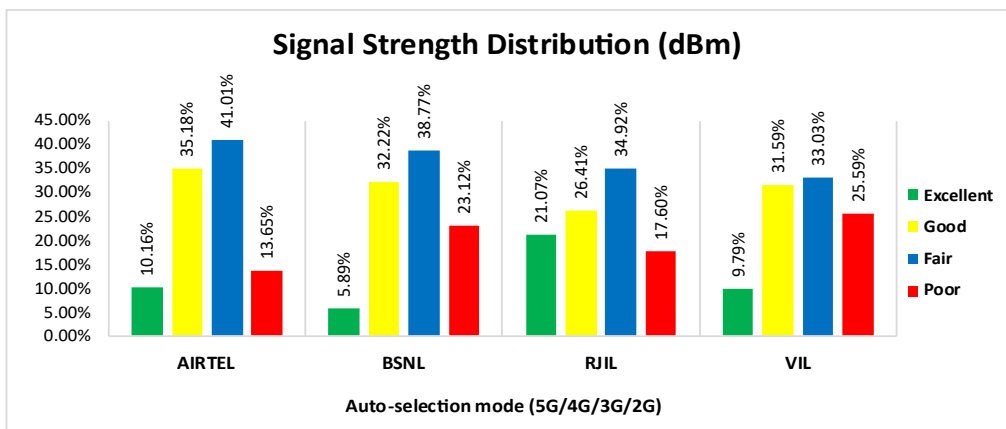


Figure-27: Signal strength distribution auto-selection mode (5G/4G/3G/2G) data.

Observations:

- Airtel has 10% of samples falling in the excellent signal strength category.
- BSNL has 6% of samples falling in the excellent signal strength category.
- RJIL has 21% of samples falling in the excellent signal strength category.
- VIL has 10% of samples falling in the excellent signal strength category.

4.3 Hotspots

Hotspot testing has been conducted from 13th April 2026 to 17th April 2026. Thirteen locations have been tested in Cities & adjoining areas of Dibrugarh and Tinsukia Districts. (Refer Table-1)

4.3.1 Locations



Figure- 28: Hotspot locations

4.3.2 Hotspot covered

1. Coal Heritage Park and Museum Margherita
2. Dibrugarh Railway Station Dibrugarh
3. Dibrugarh University Dibrugarh
4. Digboi College Digboi
5. District and Sessions Judge Court Dibrugarh
6. District Judicial Court Borguri Tinsukia
7. Duliajan College - 1 No. Duliajan
8. Duliajan New Bus Stand Hukuta Duliajan Oil Town Duliajan
9. Dibrugarh Head Post Office Rkb Path Dibrugarh
10. IOCL Digboi Refinery Main Gate IOCL AOD Private Rd Digboi
11. Tata Hospital and Research Centre Khailabari Bagan Gaon
12. Tinsukia Dist. Head Post Office Thana Rd Opposite of Sadar Police Station Tinsukia
13. Tinsukia Medical College and Hospital Luhari Bongali Gaon

4.3.3 Voice performance

Overall Voice Performance				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	130	130	130	130
Call Setup Success Rate %	100.00	96.15	100.00	100.00
Drop Call Rate %	0.00	20.80	0.77	0.00
Call Setup Time-Average (Second)	1.88	7.06	0.58	1.51

Table-21: Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Coal Heritage Park and Museum Margherita				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	80.00	100.00	100.00
Drop Call Rate %	0.00	12.50	0.00	0.00
Call Setup Time-Average (Second)	1.85	7.45	0.66	1.29

Table-22: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Dibrugarh Railway Station Dibrugarh				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	11.11	0.00	0.00
Call Setup Time-Average (Second)	1.90	7.19	0.50	1.20

Table-23: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Dibrugarh University Dibrugarh				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	10.00	0.00	0.00
Call Setup Time-Average (Second)	1.84	7.37	0.49	1.19

Table-24: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Digboi College Digboi				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	22.22	0.00	0.00
Call Setup Time-Average (Second)	1.92	7.38	0.50	1.14

Table-25: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

District and Sessions Judge Court Dibrugarh				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	40.00	0.00	0.00
Call Setup Time-Average (Second)	1.73	7.22	0.60	1.08

Table-26: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

District Judicial Court Borguri Tinsukia				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	50.00	0.00	0.00
Call Setup Time-Average (Second)	1.90	7.18	0.55	1.21

Table-27: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Duliajan College - 1 No. Dulia Duliajan				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	10.00	0.00	0.00
Call Setup Time-Average (Second)	1.98	7.38	0.53	3.83

Table-28: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Duliajan New Bus Stand Hukuta Duliajan Oil Town Duliajan				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	20.00	0.00	0.00
Call Setup Time-Average (Second)	1.78	7.92	0.51	1.27

Table-29: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Dibrugarh Head Post Office Rkb Path Dibrugarh				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	10.00	0.00	0.00
Call Setup Time-Average (Second)	1.87	7.33	0.54	1.29

Table-30: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

IOCL Digboi Refinery Main Gate IOCL AOD Private Rd Digboi				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	10.00	0.00	0.00
Call Setup Time-Average (Second)	1.95	7.36	0.52	1.24

Table-31: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Tata Hospital and Research Centre Khailabari Bagan Gaon				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	10.00	0.00	0.00
Call Setup Time-Average (Second)	1.87	3.49	0.54	1.14

Table-32: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Tinsukia Dist. Head Post Office Thana Rd Opposite of Sadar Police Station Tinsukia				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	50.00	0.00	0.00
Call Setup Time-Average (Second)	1.80	7.25	0.53	1.27

Table-33: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Tinsukia Medical College and Hospital Luhari Bongali Gaon				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	11.11	10.00	0.00
Call Setup Time-Average (Second)	2.09	8.02	1.07	2.42

Table-34: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

4.3.4 Data performance (Auto-selection mode 5G/4G/3G/2G)

Overall Data Performance				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	174.93	12.16	233.59	32.92
Download Throughput 80th Percentile (Mbit/s)	268.52	20.60	380.44	45.48
Download Throughput 20th Percentile (Mbit/s)	80.84	3.90	65.72	15.39
Download Session Setup Success Rate %	100.00	96.92	95.38	100.00
Upload Throughput Average (Mbits/s)	36.16	9.10	13.12	8.27
Upload Throughput 80th Percentile (Mbit/s)	78.88	14.43	19.51	9.69
Upload Throughput 20th Percentile (Mbit/s)	5.42	2.76	2.20	7.17
Upload Session Setup Success Rate %	100.00	95.45	100.00	98.46
Web Browsing Delay (Second)	4.12	3.50	4.44	3.86
Youtube Initial Buffer Delay (Second)	1.94	1.38	1.01	1.29
Latency (ms) - 50th Percentile	55.43	71.05	50.59	55.61
Jitter (ms)	15.64	91.27	20.54	10.07
Packet Loss Rate%	6.22	29.83	7.29	1.82
Packet Loss Rate- 90th percentile	14.90	73.50	19.40	4.10

Table-35: Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Coal Heritage Park and Museum Margherita				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	321.19	10.84	218.81	40.84
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	57.34	8.58	5.49	9.64
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.73	2.88	4.34	4.75
Youtube Initial Buffer Delay (Second)	1.60	1.02	0.90	0.68
Latency (ms) - 50th Percentile	53.34	66.87	56.62	57.16
Jitter (ms)	4.63	4.74	8.18	3.96
Packet Loss Rate%	0.00	2.40	0.20	0.00

Table-36: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Dibrugarh Railway Station Dibrugarh				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	131.98	20.60	196.45	17.57
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	11.05	6.72	8.53	8.71
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.76	6.46	3.70	2.09
Youtube Initial Buffer Delay (Second)	1.09	0.94	1.00	1.11
Latency (ms) - 50th Percentile	61.88	60.05	50.84	48.84
Jitter (ms)	12.73	3.15	15.70	13.75
Packet Loss Rate%	1.00	0.50	7.90	4.20

Table-37: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Dibrugarh University Dibrugarh				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	283.92	13.09	549.34	41.44
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	106.14	13.27	61.03	9.72
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	4.64	2.83	3.85	3.55
Youtube Initial Buffer Delay (Second)	1.30	1.73	0.91	0.73
Latency (ms) - 50th Percentile	48.02	81.01	41.44	58.93
Jitter (ms)	2.55	8.74	2.32	6.08
Packet Loss Rate%	0.10	12.10	0.00	0.20

Table-38: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Digboi College Digboi				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	158.31	2.77	253.92	43.42
Download Session Setup Success Rate %	100.00	80.00	100.00	100.00
Upload Throughput Average (Mbits/s)	9.46	21.20	14.30	7.31
Upload Session Setup Success Rate %	100.00	80.00	100.00	100.00
Web Browsing Delay (Second)	3.37	1.31	3.74	4.07
Youtube Initial Buffer Delay (Second)	0.91	0.92	1.01	0.80
Latency (ms) - 50th Percentile	62.57	57.21	50.80	53.91
Jitter (ms)	8.95	1.70	4.75	4.29
Packet Loss Rate%	0.60	33.60	0.00	0.10

Table-39: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

District and Sessions Judge Court Dibrugarh				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	147.09	23.36	324.20	10.68
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	25.09	14.60	14.45	8.83
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	4.50	7.05	3.70	2.11
Youtube Initial Buffer Delay (Second)	0.67	1.00	1.04	0.89
Latency (ms)- 50th Percentile	50.02	85.09	67.40	54.57
Jitter (ms)	41.86	6.95	13.49	5.26
Packet Loss Rate%	15.60	42.20	15.90	0.20

Table-40: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

District Judicial Court Borguri Tinsukia				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	89.40	4.46	173.58	43.45
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	6.36	2.15	6.54	9.69
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	4.17	2.12	3.61	1.88
Youtube Initial Buffer Delay (Second)	0.98	4.87	0.72	0.77
Latency (ms) - 50th Percentile	69.65	62.53	44.44	53.92
Jitter (ms)	6.04	17.89	5.46	4.45
Packet Loss Rate%	8.80	3.10	0.40	0.00

Table-41: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Duliajan College - 1 No. Dulia Duliajan				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	223.82	11.45	340.41	43.16
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	19.56	5.59	24.32	8.77
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	4.22	2.23	3.51	4.46
Youtube Initial Buffer Delay (Second)	0.78	1.22	1.00	0.82
Latency (ms) – 50th Percentile	51.03	82.36	45.82	53.59
Jitter (ms)	12.13	7.34	2.37	6.62
Packet Loss Rate%	2.90	30.90	0.10	0.60

Table-42: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Duliajan New Bus Stand Hukuta Duliajan Oil Town Duliajan				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	285.38	18.65	93.71	44.38
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	94.08	13.86	2.33	9.56
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	2.95	2.23	5.28	6.22
Youtube Initial Buffer Delay (Second)	3.68	1.11	1.61	1.43
Latency (ms) - 50th Percentile	50.67	82.59	47.68	53.66
Jitter (ms)	4.92	12.84	42.32	4.14
Packet Loss Rate%	0.10	45.70	9.20	0.00

Table-43: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Dibrugarh Head Post Office Rkb Path Dibrugarh				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	240.69	28.78	480.00	44.68
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	85.33	13.02	16.25	9.58
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.36	2.61	3.79	5.11
Youtube Initial Buffer Delay (Second)	1.88	1.18	0.99	0.80
Latency (ms)- 50th Percentile	47.11	80.71	56.21	57.74
Jitter (ms)	4.35	12.51	12.89	11.17
Packet Loss Rate%	0.00	37.10	11.50	1.30

Table-44: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

IOCL Digboi Refinery Main Gate IOCL AOD Private Rd Digboi				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	39.61	3.33	26.69	36.24
Download Session Setup Success Rate %	100.00	100.00	60.00	100.00
Upload Throughput Average (Mbits/s)	2.90	5.61	1.62	4.03
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	7.15	1.85	18.75	2.25
Youtube Initial Buffer Delay (Second)	7.94	0.86	-	1.59
Latency (ms) - 50th Percentile	63.53	58.90	51.03	57.84
Jitter (ms)	15.46	1.98	11.86	5.28
Packet Loss Rate%	6.80	2.30	2.20	0.50

Table-45: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- " " Youtube tests were failed.

Tata Hospital and Research Centre Khailabari Bagan Gaon				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	132.00	4.27	64.99	4.89
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	4.25	1.28	2.20	9.19
Upload Session Setup Success Rate %	100.00	66.27	100.00	100.00
Web Browsing Delay (Second)	4.73	4.72	8.58	2.89
Youtube Initial Buffer Delay (Second)	3.69	3.64	0.97	4.13
Latency (ms) - 50th Percentile	54.63	-	58.57	62.33
Jitter (ms)	32.76	-	61.01	42.48
Packet Loss Rate%	4.60	99.80	16.70	12.90

Table-46: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- Latency tests were failed.

Tinsukia Dist. Head Post Office Thana Rd Opposite of Sadar Police Station Tinsukia				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	205.91	7.30	184.38	43.41
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	45.31	11.99	11.90	9.61
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	4.12	1.36	3.87	1.74
Youtube Initial Buffer Delay (Second)	0.60	0.85	1.29	0.71
Latency (ms) - 50th Percentile	55.42	73.88	45.79	54.43
Jitter (ms)	6.65	1109.27	19.34	10.36
Packet Loss Rate%	0.30	29.60	10.10	0.40

Table-47: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Tinsukia Medical College and Hospital Luhari Bongali Gaon				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	14.80	6.05	0.87	13.86
Download Session Setup Success Rate %	100.00	80.00	80.00	100.00
Upload Throughput Average (Mbits/s)	3.22	1.23	1.68	1.45
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.42	11.76	5.94	9.12
Youtube Initial Buffer Delay (Second)	2.46	-	-	5.85
Latency (ms) - 50th Percentile	209.39	64.58	70.92	61.15
Jitter (ms)	50.53	35.94	69.59	13.48
Packet Loss Rate%	40.10	48.50	20.60	3.20

Table-48: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- Youtube tests were failed.

4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

Overall Data Performance					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	169.26	-	263.44	-
	Upload Throughput Average (Mbits/s)	40.90	-	16.21	-
4G	Download Throughput Average (Mbits/s)	30.31	16.57	40.89	31.29
	Upload Throughput Average (Mbits/s)	11.72	14.68	6.87	8.47

Table-49: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--"Respective technology was not observed during the test.

Coal Heritage Park and Museum Margherita					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	249.24	-	285.46	-
	Upload Throughput Average (Mbits/s)	60.33	-	5.12	-
4G	Download Throughput Average (Mbits/s)	31.27	24.35	20.08	45.01
	Upload Throughput Average (Mbits/s)	12.03	13.50	3.54	9.60

Table-50: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--"Respective technology was not observed during the test.

Dibrugarh Railway Station Dibrugarh					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	108.53	-	234.51	-
	Upload Throughput Average (Mbits/s)	6.61	-	10.89	-
4G	Download Throughput Average (Mbits/s)	29.89	16.41	14.69	13.97
	Upload Throughput Average (Mbits/s)	18.42	14.23	3.77	9.26

Table-51: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--"Respective technology was not observed during the test.

Dibrugarh University Dibrugarh					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	274.04	-	552.56	-
	Upload Throughput Average (Mbits/s)	105.29	-	56.69	-
4G	Download Throughput Average (Mbits/s)	44.46	29.73	113.24	41.42
	Upload Throughput Average (Mbits/s)	5.60	19.52	10.88	9.62

Table-52: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--"Respective technology was not observed during the test.

Digboi College Digboi					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	136.54	-	254.89	-
	Upload Throughput Average (Mbits/s)	12.89	-	14.43	-
4G	Download Throughput Average (Mbits/s)	11.22	2.66	48.23	37.59
	Upload Throughput Average (Mbits/s)	15.53	22.82	6.95	9.62

Table-53: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--"Respective technology was not observed during the test.

District and Sessions Judge Court Dibrugarh					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	157.22	-	270.42	-
	Upload Throughput Average (Mbits/s)	20.56	-	15.27	-
4G	Download Throughput Average (Mbits/s)	10.43	26.52	23.91	6.19
	Upload Throughput Average (Mbits/s)	9.68	15.12	4.54	6.70

Table-54: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--"Respective technology was not observed during the test.

District Judicial Court Borguri Tinsukia					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	97.18	-	186.24	-
	Upload Throughput Average (Mbits/s)	8.78	-	10.96	-
4G	Download Throughput Average (Mbits/s)	18.31	5.90	10.88	38.83
	Upload Throughput Average (Mbits/s)	8.63	16.46	3.92	9.71

Table-55: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--"Respective technology was not observed during the test.

Duliajan College - 1 No. Dulia Duliajan					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	94.34	-	339.41	-
	Upload Throughput Average (Mbits/s)	10.77	-	25.87	-
4G	Download Throughput Average (Mbits/s)	32.88	32.55	93.82	43.03
	Upload Throughput Average (Mbits/s)	8.66	17.72	27.01	9.19

Table-56: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--"Respective technology was not observed during the test.

Duliajan New Bus Stand Hukuta Duliajan Oil Town Duliajan					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	310.24	-	116.50	-
	Upload Throughput Average (Mbits/s)	104.51	-	2.80	-
4G	Download Throughput Average (Mbits/s)	69.49	21.95	41.04	43.64
	Upload Throughput Average (Mbits/s)	28.83	12.63	6.56	9.59

Table-57: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--"Respective technology was not observed during the test.

Dibrugarh Head Post Office Rkb Path Dibrugarh					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	245.25	-	506.77	-
	Upload Throughput Average (Mbits/s)	87.85	-	20.92	-
4G	Download Throughput Average (Mbits/s)	58.35	26.47	87.99	45.05
	Upload Throughput Average (Mbits/s)	11.25	16.79	17.10	8.18

Table-58: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--"Respective technology was not observed during the test.

IOCL Digboi Refinery Main Gate IOCL AOD Private Rd Digboi					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	37.77	-	15.56	-
	Upload Throughput Average (Mbits/s)	1.61	-	3.94	-
4G	Download Throughput Average (Mbits/s)	5.32	2.88	16.67	38.93
	Upload Throughput Average (Mbits/s)	7.90	18.42	1.66	7.57

Table-59: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--Respective technology was not observed during the test.

Tata Hospital and Research Centre Khailabari Bagan Gaon					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	154.14	-	71.47	-
	Upload Throughput Average (Mbits/s)	14.26	-	2.01	-
4G	Download Throughput Average (Mbits/s)	26.11	7.25	15.41	4.53
	Upload Throughput Average (Mbits/s)	9.29	1.43	1.03	9.66

Table-60: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--Respective technology was not observed during the test.

Tinsukia Dist. Head Post Office Thana Rd, Opposite of Sadar Police Station Tinsukia					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	194.34	-	432.42	-
	Upload Throughput Average (Mbits/s)	41.17	-	31.50	-
4G	Download Throughput Average (Mbits/s)	39.35	9.95	44.50	36.41
	Upload Throughput Average (Mbits/s)	14.19	20.98	1.03	9.60

Table-61: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--Respective technology was not observed during the test.

Tinsukia Medical College and Hospital Luhari Bongali Gaon					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	28.06	-	1.18	-
	Upload Throughput Average (Mbits/s)	2.22	-	1.64	-
4G	Download Throughput Average (Mbits/s)	17.00	6.93	1.14	12.18
	Upload Throughput Average (Mbits/s)	2.39	1.28	1.25	1.77

Table-62: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--Respective technology was not observed during the test.

4.4 Walk Test

Walk test has been conducted on 13th April 2026 & 16th April 2026. Three locations have been tested in Dibrugarh and Tinsukia Districts. (Refer Table-1)

4.4.1 Walk test locations

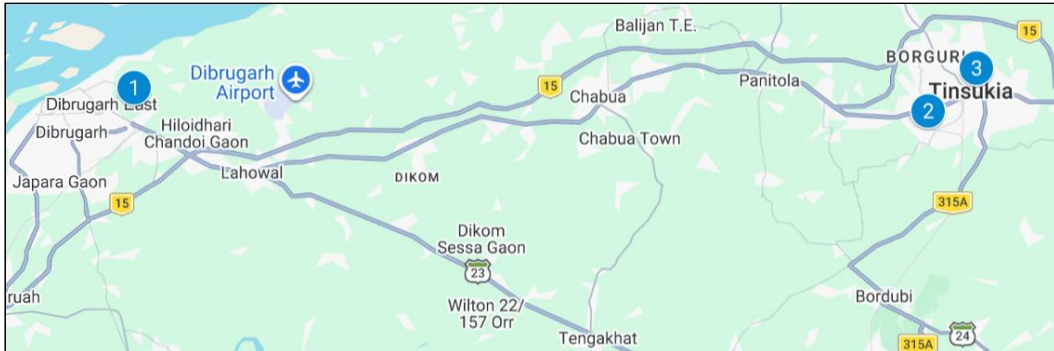


Figure-29: Walk Test locations.

4.4.2 Walk Test Covered

1. Assam Medical College and Hospital Dibrugarh
2. New Tinsukia Junction Railway Station Tinsukia
3. Tinsukia Civil Hospital Sector 1 Bordoloi Nagar Tinsukia

4.4.3 Voice Performance

i) Assam Medical College and Hospital Dibrugarh

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Assam Medical College and Hospital Dibrugarh				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	12	15	11	12
Call Setup Success Rate %	100.00	86.67	100.00	100.00
Drop Call Rate %	0.00	30.77	0.00	0.00
Call Setup Time-Average (Second)	1.93	7.36	0.62	1.12
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-63: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

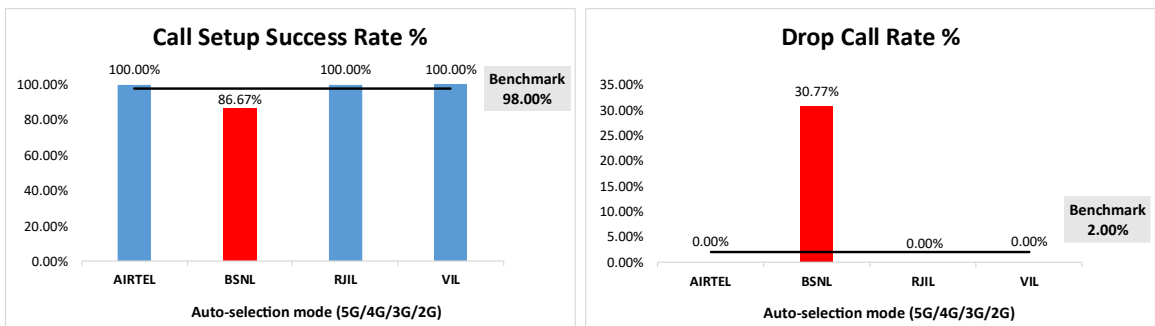


Figure- 30: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Assam Medical College and Hospital Dibrugarh				
Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	0.17%	NA	100.00%	NA
4G	99.83%	100.00%	0.00%	100.00%
3G	NA	NA	NA	NA
2G	0.00%	0.00%	NA	0.00%
Limited service	0.00%	0.00%	0.00%	0.00%

Table-64: Time spent on technology during walk test.

(c) Network Signal Strength distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).

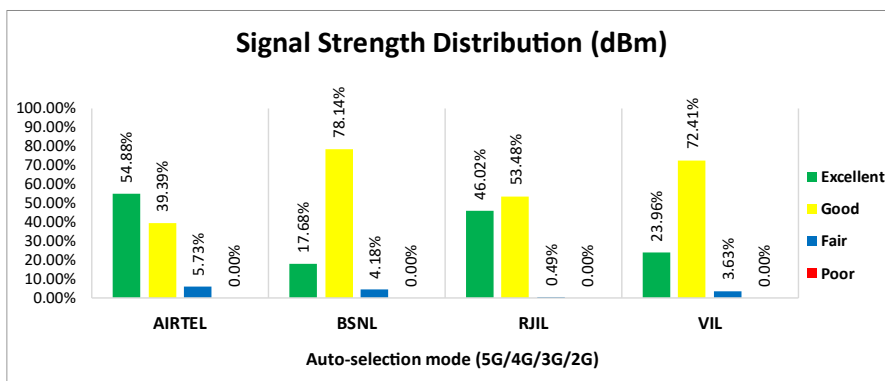


Figure-31: Signal strength distribution auto-selection mode (5G/4G/3G/2G).

ii) New Tinsukia Junction Railway Station Tinsukia

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

New Tinsukia Junction Railway Station Tinsukia				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	11	20	11	11
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	15.00	0.00	0.00
Call Setup Time-Average (Second)	1.92	7.41	0.51	1.34
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-65: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

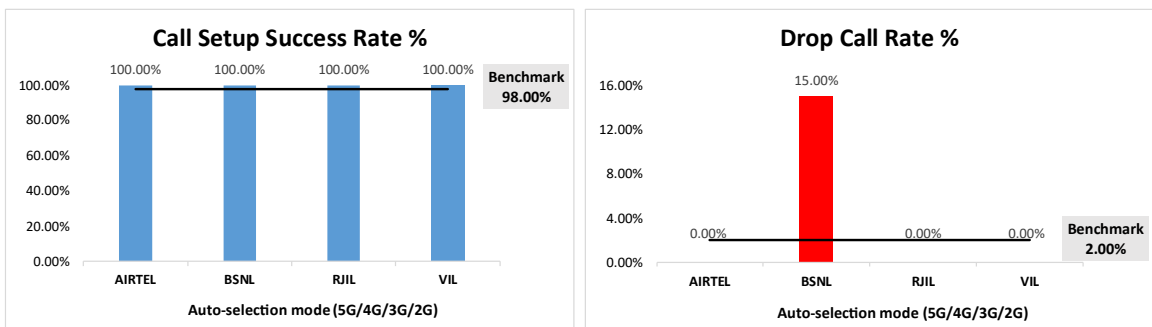


Figure- 32: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

New Tinsukia Junction Railway Station Tinsukia				
Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	4.09%	NA	100.00%	NA
4G	95.91%	100.00%	0.00%	100.00%
3G	NA	NA	NA	NA
2G	0.00%	0.00%	NA	0.00%
Limited service	0.00%	0.00%	0.00%	0.00%

Table-66: Time spent on technology during walk test.

(c) Network Signal Strength distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).

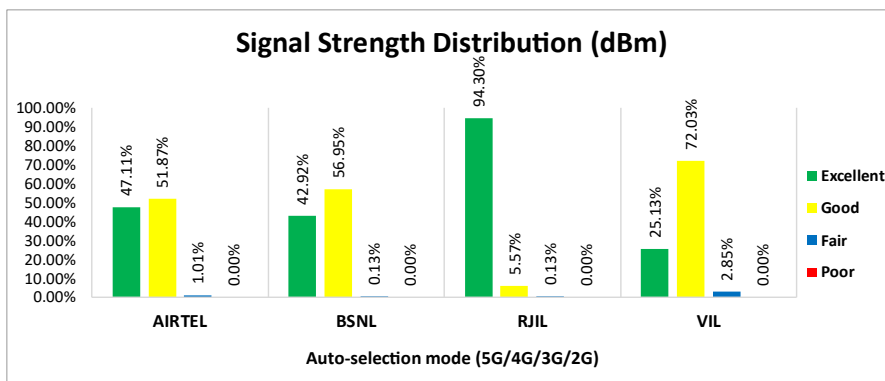


Figure-33: Signal strength distribution auto-selection mode (5G/4G/3G/2G).

iii) Tinsukia Civil Hospital Sector 1 Bordoloi Nagar Tinsukia

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Tinsukia Civil Hospital Sector 1 Bordoloi Nagar Tinsukia				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	11	11	11	11
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	27.27	0.00	0.00
Call Setup Time-Average (Second)	1.92	7.60	0.51	1.19
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-67: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

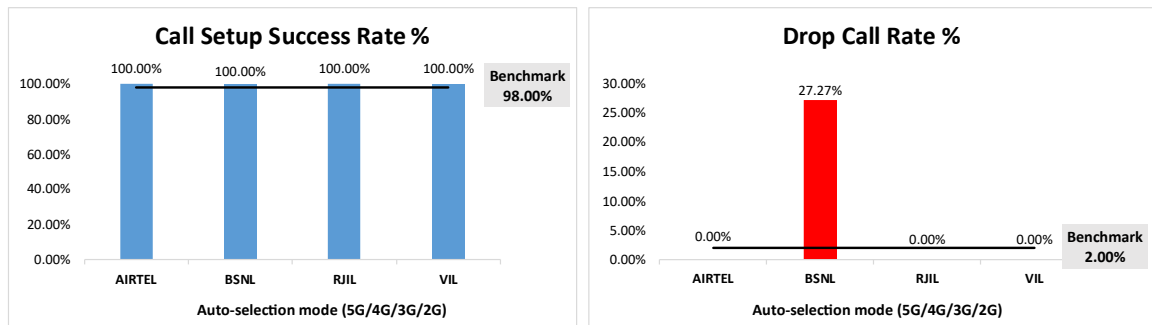


Figure- 34: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Tinsukia Civil Hospital Sector 1 Bordoloi Nagar Tinsukia				
Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	3.20%	NA	99.62%	NA
4G	96.80%	100.00%	0.38%	100.00%
3G	NA	NA	NA	NA
2G	0.00%	0.00%	NA	0.00%
Limited service	0.00%	0.00%	0.00%	0.00%

Table-68: Time spent on technology during walk test.

(c) Network Signal Strength distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).

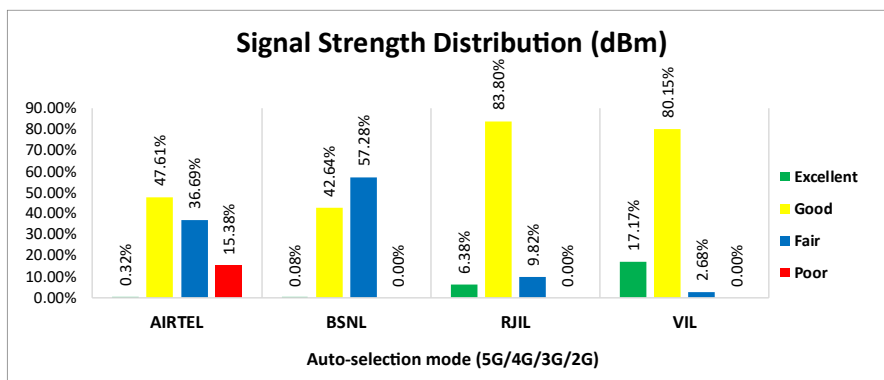


Figure-35: Signal strength distribution auto-selection mode (5G/4G/3G/2G).

4.4.4 Data Performance

i) Assam Medical College and Hospital Dibrugarh

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Assam Medical College and Hospital Dibrugarh				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	209.23	9.40	435.76	43.63
Download Throughput 80th Percentile	274.56	11.93	537.04	45.77
Download Throughput 20th Percentile	142.36	4.07	339.46	41.13
Download Session Setup Success Rate %	100.00	70.59	100.00	100.00
Upload Throughput Average (Mbits/s)	49.08	6.39	33.75	9.58
Upload Throughput 80th Percentile	64.25	7.04	35.84	9.78
Upload Throughput 20th Percentile	36.12	3.58	23.15	9.41
Upload Session Setup Success Rate %	100.00	62.50	100.00	100.00
Latency (ms)-50th Percentile	59.22	78.20	41.07	55.12

Table-69: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

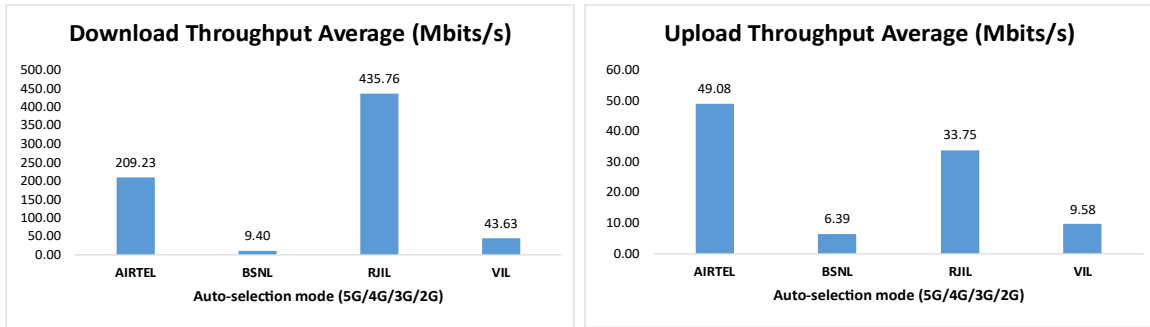


Figure- 36: Download and Upload throughput.

ii) New Tinsukia Junction Railway Station Tinsukia

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

New Tinsukia Junction Railway Station Tinsukia				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	79.90	13.52	284.48	34.68
Download Throughput 80th Percentile	103.73	17.84	330.78	40.53
Download Throughput 20th Percentile	42.54	9.85	242.76	28.96
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	64.38	16.26	42.26	10.50
Upload Throughput 80th Percentile	75.75	18.29	47.93	9.78
Upload Throughput 20th Percentile	55.15	13.49	36.20	9.58
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms)-50th Percentile	58.82	55.86	48.54	54.44

Table-70: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

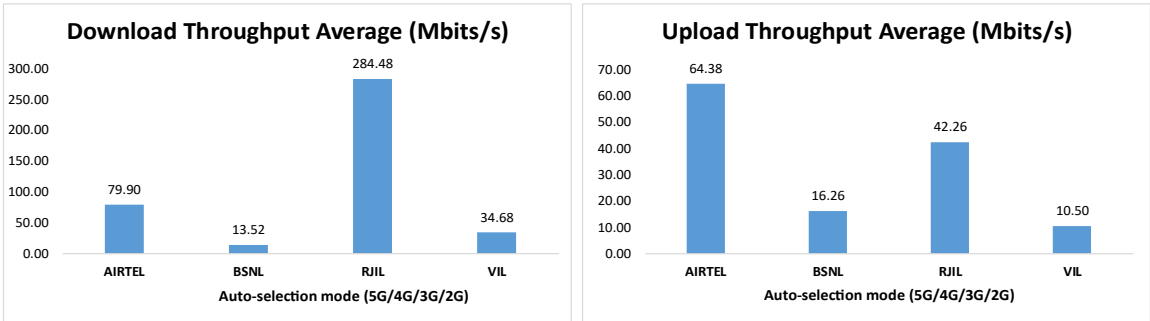


Figure- 37: Download and Upload throughput.

**iii) Tinsukia Civil Hospital Sector 1 Bordoloi Nagar Tinsukia
(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)**

Tinsukia Civil Hospital Sector 1 Bordoloi Nagar Tinsukia				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	144.49	3.95	300.58	45.11
Download Throughput 80th Percentile	207.94	5.32	380.85	46.48
Download Throughput 20th Percentile	113.81	2.51	256.34	42.87
Download Session Setup Success Rate %	100.00	81.82	100.00	100.00
Upload Throughput Average (Mbits/s)	10.48	3.84	12.90	9.83
Upload Throughput 80th Percentile	18.25	6.66	17.84	9.79
Upload Throughput 20th Percentile	2.81	1.20	7.82	9.59
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms)-50th Percentile	60.99	66.19	57.03	50.83

Table-71: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

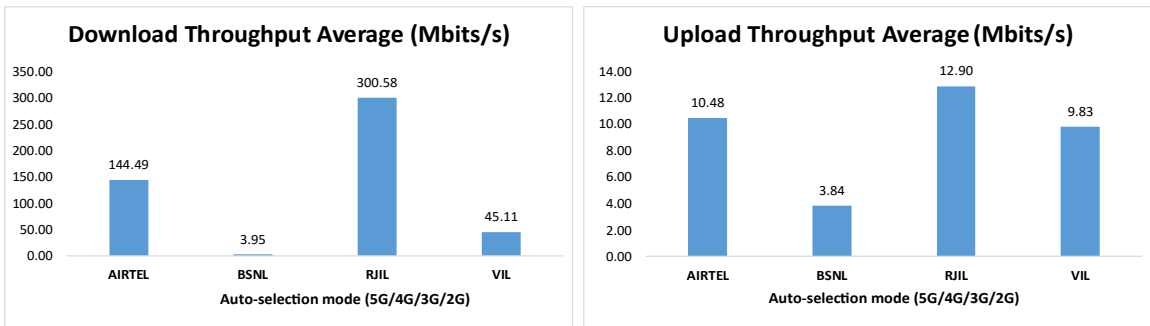


Figure- 38: Download and Upload throughput.

5. Voice & Data Key findings

5.1 Overall Voice

1. Call Setup Success Rate:

- a) Airtel, BSNL and VIL have 98.41%, 92.94% and 97.09% call setup success rate respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL and VIL have 99.35%, 86.45%, 98.86% and 96.82% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)
- c) Airtel, BSNL & RJIL have 100.00% call setup success rate while calling on peer service provider's network for inter-operator calls. (refer table-9)
- d) VIL had a 100.00% call setup success when calling Airtel and RJIL whereas call blocking was observed when calling BSNL. (refer table-9)

2. Call Setup Time:

- a) Airtel, BSNL and VIL call setup time is 3.62, 2.77 and 3.72 seconds respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL & VIL call setup time is 1.92, 7.23, 0.63 & 1.70 seconds respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

3. Call Silence/Mute Rate:

In packet switched network (4G/5G) Airtel, BSNL, RJIL and VIL have 1.13%, 2.60%, 1.39% and 1.80% silence call rate respectively. Further Airtel, BSNL, RJIL & VIL downlink RTP packet loss is 0.40%, 1.98%, 1.45% and 0.89% respectively. In uplink Airtel, BSNL, RJIL & VIL RTP packet loss is 0.35%, 1.40%, 0.99% & 0.84% respectively. (refer table-6)

4. Drop Call Rate:

- a) Airtel, BSNL and VIL drop call rate is 0.23%, 1.66% and 0.69% respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL and VIL drop call rate is 0.16%, 26.87%, 0.49% and 1.81% respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

5.2 Overall Data

1. Data download and upload performance (Overall i.e. LSA):

- a) Airtel, BSNL, RJIL and VIL average download speeds are 124.75 Mbps, 10.08 Mbps, 233.19 Mbps and 28.96 Mbps respectively. (refer table-11)
- b) Airtel, BSNL, RJIL and VIL average upload speeds are 28.28 Mbps, 6.32 Mbps, 16.76 Mbps and 7.66 Mbps respectively. (refer table-11)

2. Data download and upload performance (static i.e. while stationary):

- a) Airtel, BSNL, RJIL and VIL average download speeds are 174.93 Mbps, 12.16 Mbps, 233.59 Mbps and 32.92 Mbps respectively. (refer table-35)
- b) Airtel, BSNL, RJIL and VIL average upload speeds are 36.16 Mbps, 9.10 Mbps, 13.12 Mbps and 8.27 Mbps respectively. (refer table-35)

3. Data session setup success rate (static i.e. while stationary):

- a) Airtel, BSNL, RJIL and VIL have 100.00%, 96.92%, 95.38% & 100.00% download session setup success rate respectively. (refer table-35)
- b) Airtel, BSNL, RJIL and VIL have 100.00%, 95.45%, 100.00% & 98.46% upload session setup success rate respectively. (refer table-35)

5.3 Operator wise Key Findings

1. Airtel:

Voice

- 98.41% call setup success rate and 0.23% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)
- 99.35% call setup success rate and 0.16% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 99.11% call setup success rate and 0.22% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-63, 65 and 67)

Data

- Airtel has 124.75 Mbps average download speed & 28.28 Mbps average upload speed for LSA. (refer table-11)
- Airtel has 116.52 Mbps average download speed & 26.18 Mbps average upload speed across measured routes for city drive. (refer table-19)
- District Judicial Court Borguri Tinsukia, IOCL Digboi Refinery Main Gate IOCL AOD Private Rd Digboi & Tinsukia Medical College and Hospital Luhari Bongali Gaon have less download speed (less than 100 Mbps) out of total 13 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-41, 45 & 48)
- Dibrugarh Railway Station Dibrugarh, Digboi College Digboi, District Judicial Court Borguri Tinsukia, Duliajan College - 1 No. Dulia Duliajan, IOCL Digboi Refinery Main Gate IOCL AOD Private Rd Digboi, Tata Hospital and Research Centre Khailabari Bagan Gaon & Tinsukia Medical College and Hospital Luhari Bongali Gaon have less upload speed (less than 20 Mbps) out of total 13 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-37, 39, 41, 42, 45, 46 & 48)
- New Tinsukia Junction Railway Station Tinsukia have less download speed (less than 100 Mbps) out of total 3 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-70)
- Tinsukia Civil Hospital Sector 1 Bordoloi Nagar Tinsukia have less upload speed (less than 20 Mbps) out of total 3 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-71)

2. BSNL:

Voice

- 92.94% call setup success rate and 1.66% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-3 & 13)

- 86.45% call setup success rate and 26.87% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 83.64% call setup success rate and 28.74% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 96.15% call setup success rate and 20.80% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-21)
- 86.67% call setup success rate and 30.77% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Assam Medical College and Hospital, Dibrugarh walk test locations. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-63)
- 100.00% call setup success rate and 15.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at New Tinsukia Junction Railway Station, National Highway 37, Tinsukia walk test locations. Performance is not meeting the benchmark of 2.00% for drop call rate. (refer table-65)
- 100.00% call setup success rate and 27.27% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Tinsukia Civil Hospital, Sector 1, Bordoloi Nagar, Tinsukia walk test location. Performance is not meeting the benchmark of 2.00% for drop call rate. (refer table-67)

Data

- BSNL has 10.08 Mbps average download speed & 6.32 Mbps average upload speed for LSA. (refer table-11)
- BSNL has 9.81 Mbps average download speed & 5.71 Mbps average upload speed across measured routes for city drive. (refer table-19)
- Digboi College Digboi, District Judicial Court Borguri Tinsukia, IOCL Digboi Refinery Main Gate IOCL AOD Private Rd Digboi, Tata Hospital and Research Centre Khailabari Bagan Gaon, Tinsukia Dist. Head Post Office Thana Rd Opposite of Sadar Police Station Tinsukia & Tinsukia Medical College and Hospital Luhari Bongali Gaon have less download speed (less than 10 Mbps) out of total 13 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-39, 41, 45, 46, 47 & 48)
- Tata Hospital and Research Centre Khailabari Bagan Gaon & Tinsukia Medical College and Hospital Luhari Bongali Gaon have less upload speed (less than 2 Mbps) out of total 13 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-46 & 48)
- Assam Medical College and Hospital Dibrugarh & Tinsukia Civil Hospital Sector 1 Bordoloi Nagar Tinsukia have less download speed (less than 10 Mbps) out of total 3 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-69 & 71)

3. RJIL:

Voice

- 98.86% call setup success rate and 0.49% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 98.45% call setup success rate and 0.45% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.77% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-63, 65 & 67)

Data

- RJIL has 233.19 Mbps average download speed & 16.76 Mbps average upload speed for LSA. (refer table-11)
- RJIL has 225.08 Mbps average download speed & 16.19 Mbps average upload speed across measured routes for city drive. (refer table-19)
- Duliajan New Bus Stand Hukuta Duliajan Oil Town Duliajan, IOCL Digboi Refinery Main Gate IOCL AOD Private Rd Digboi, Tata Hospital and Research Centre Khailabari Bagan Gaon & Tinsukia Medical College and Hospital Luhari Bongali Gaon have less download speed (less than 100 Mbps) out of total 13 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-43, 45, 46 & 48)
- All hotspot locations have less upload speed (less than 20 Mbps) except Dibrugarh University Dibrugarh & Duliajan College - 1 No. Dulia Duliajan for auto-selection mode (5G/4G/3G/2G). (refer table-36, 37, 39, 40, 41, 43, 44, 45, 46, 47 & 48)
- Tinsukia Civil Hospital Sector 1 Bordoloi Nagar Tinsukia has less upload speed (less than 20 Mbps) out of total 3 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-71)

4. VIL: Voice

- 97.09% call setup success rate and 0.69% drop call rate have been observed in 3G/2G network mode for LSA. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-3 & 13)
- 96.82% call setup success rate and 1.81% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-5)
- 95.70% call setup success rate and 2.47% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-63, 65 & 67)

Data

- VIL has 28.96 Mbps average download speed & 7.66 Mbps average upload speed for LSA. (refer table-11)
- VIL has 27.27 Mbps average download speed & 7.37 Mbps average upload speed across measured routes for city drive. (refer table-19)
- Tata Hospital and Research Centre Khailabari Bagan Gaon has less download speed (less than 10 Mbps) out of total 13 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-46)
- Tinsukia Medical College and Hospital Luhari Bongali Gaon has less upload speed (less than 2 Mbps) out of total 13 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-48)

6. Annexure

6.1 Route wise coverage map

6.1.1 City

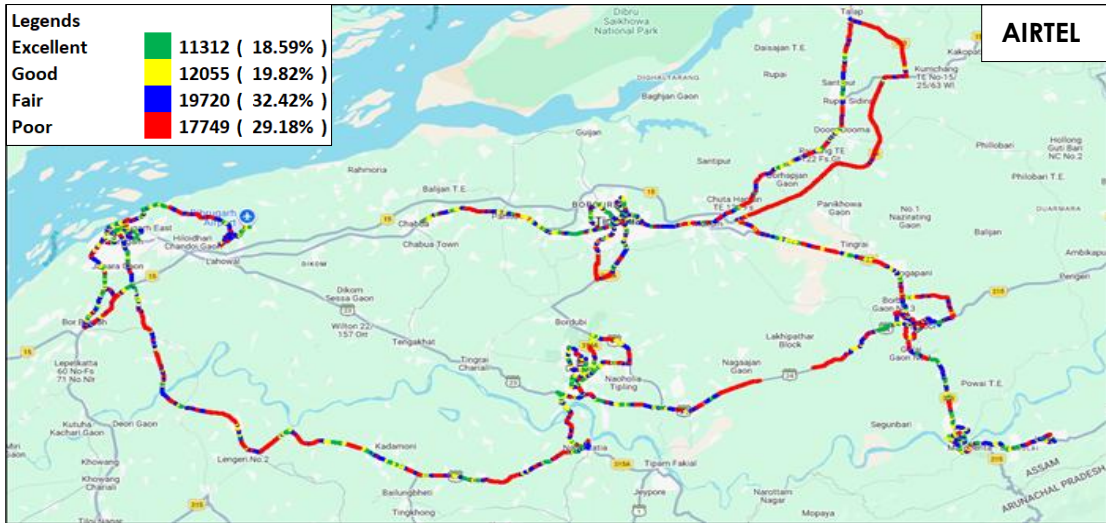


Figure-39: Signal strength 3G/2G network mode voice - AIRTEL.

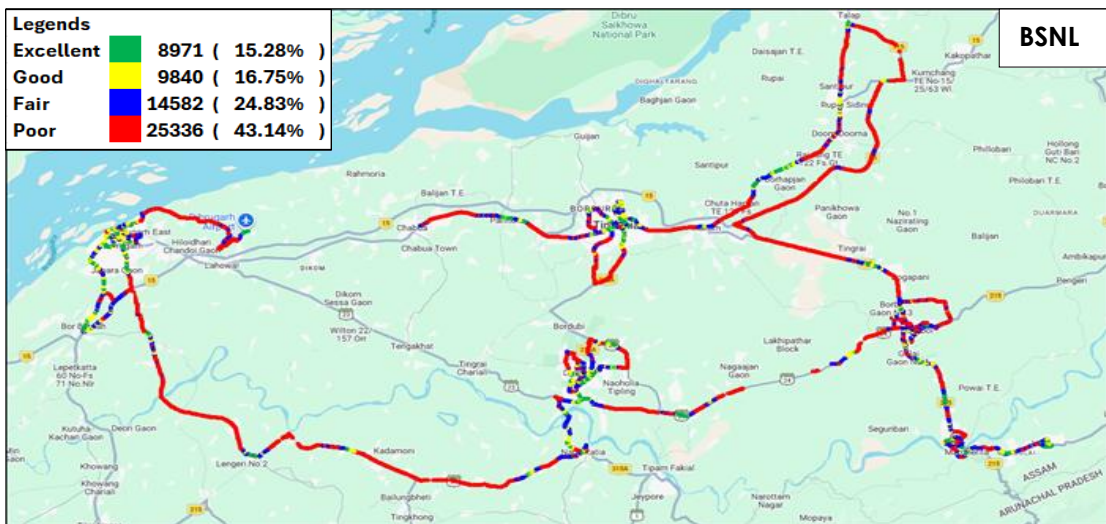


Figure-40: Signal strength 3G/2G network mode voice - BSNL.

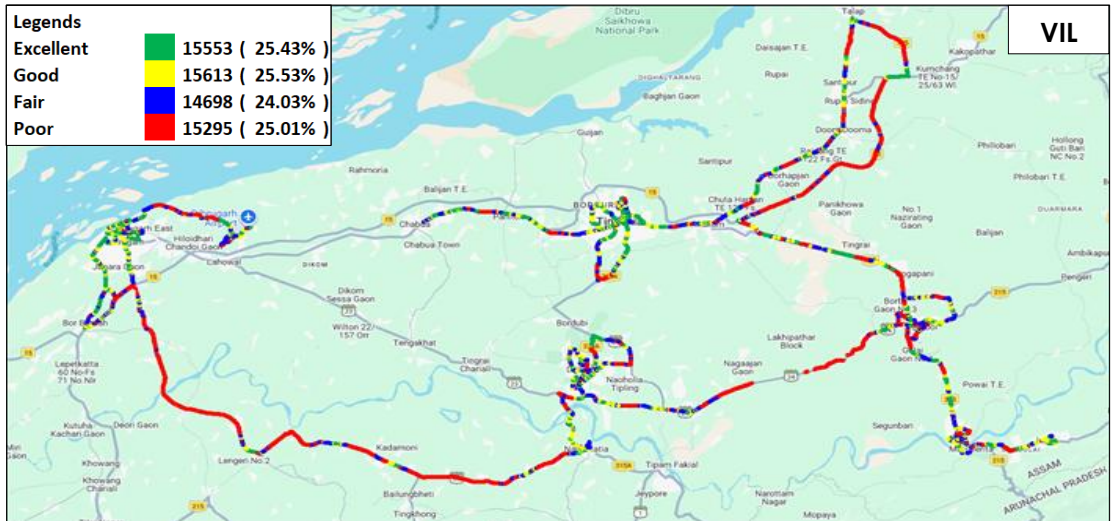


Figure-41: Signal strength 3G/2G network mode voice - VIL.

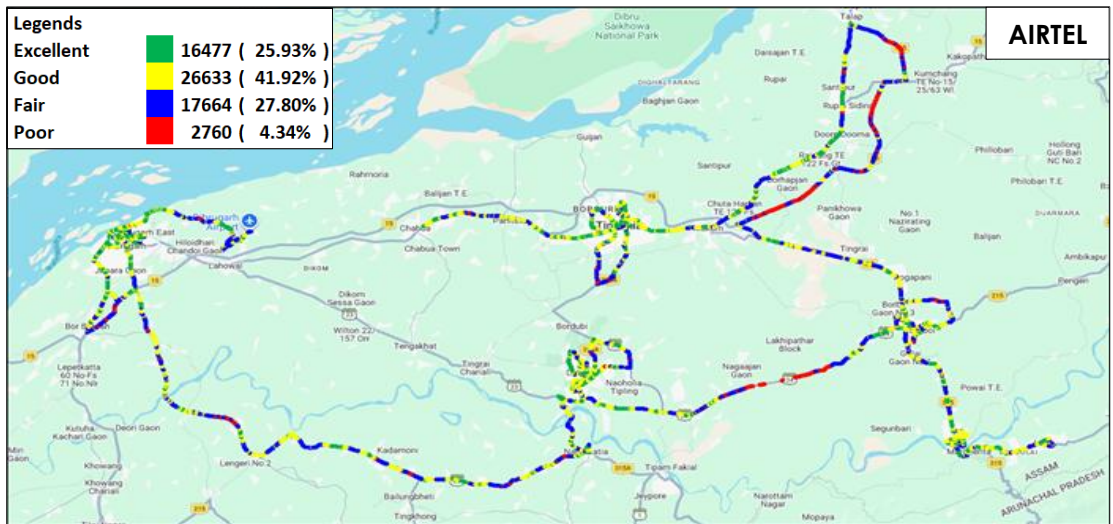


Figure-42: Signal strength auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.

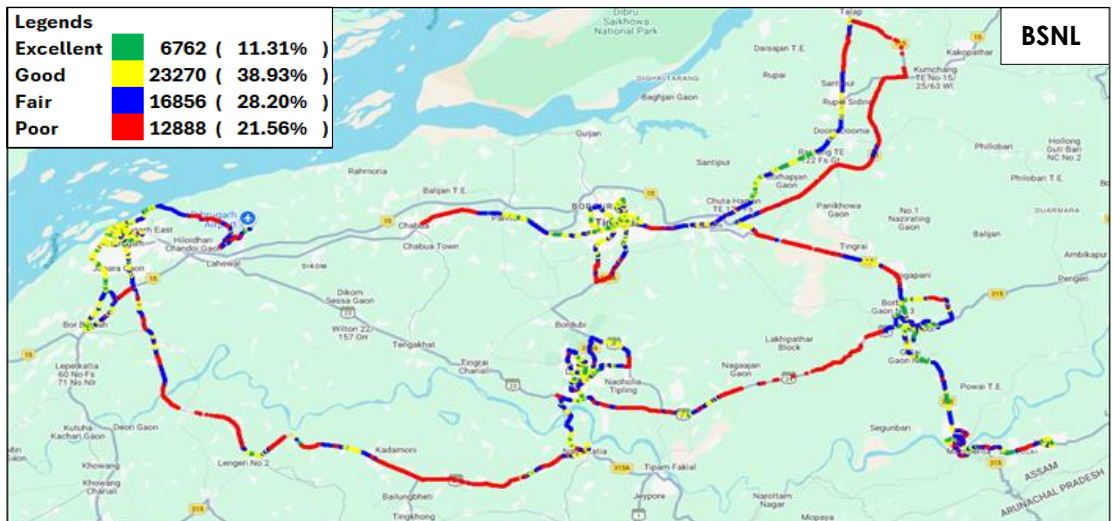


Figure-43: Signal strength auto-selection mode (5G/4G/3G/2G) voice - BSNL.

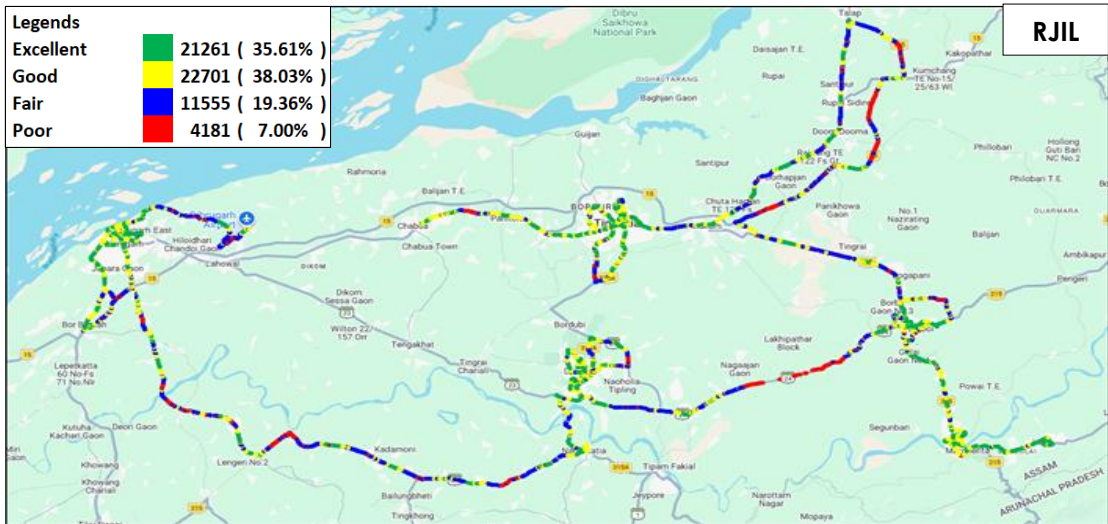


Figure-44: Signal strength auto-selection mode (5G/4G/3G/2G) voice - RJIL.

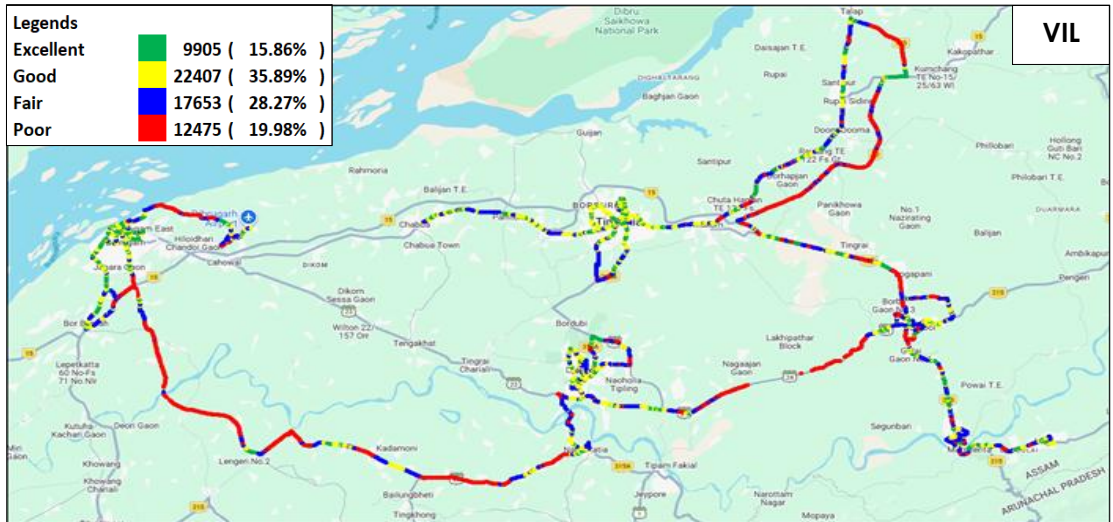


Figure-45: Signal strength auto-selection mode (5G/4G/3G/2G) voice - VIL.

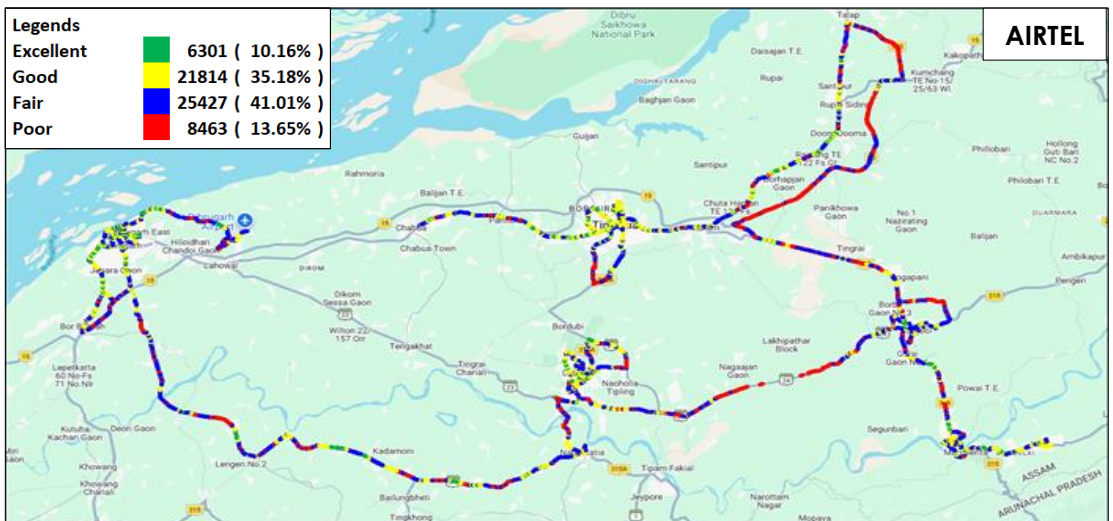


Figure-46: Signal strength auto-selection mode (5G/4G/3G/2G) data - AIRTEL.

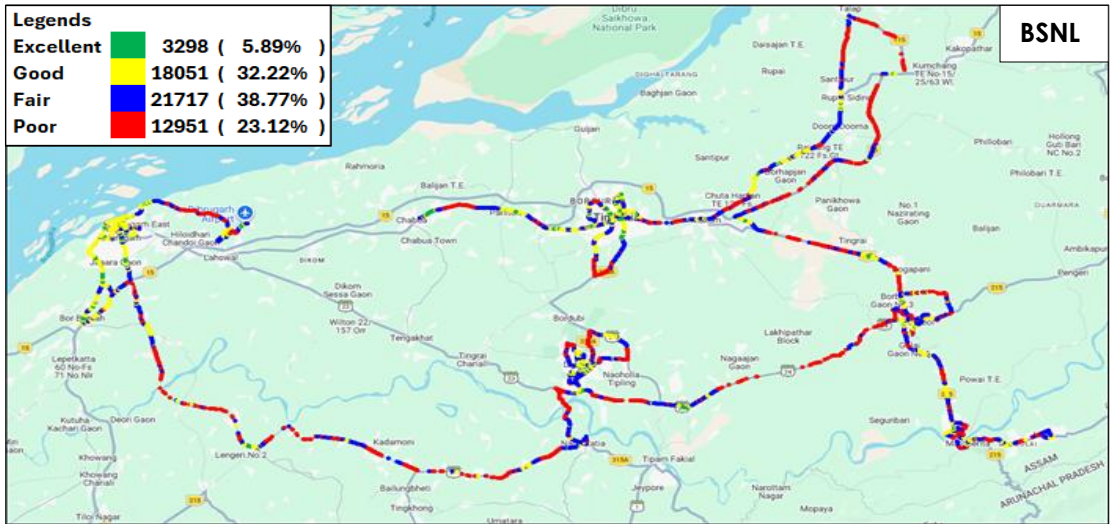


Figure-47: Signal strength auto-selection mode (5G/4G/3G/2G) data - BSNL.

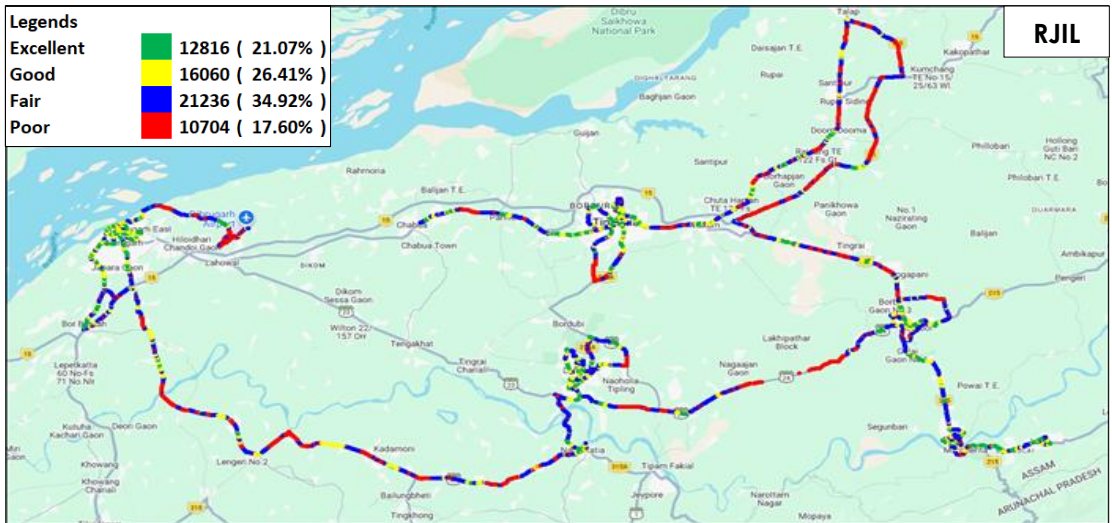


Figure-48: Signal strength auto-selection mode (5G/4G/3G/2G) data - RJIL.

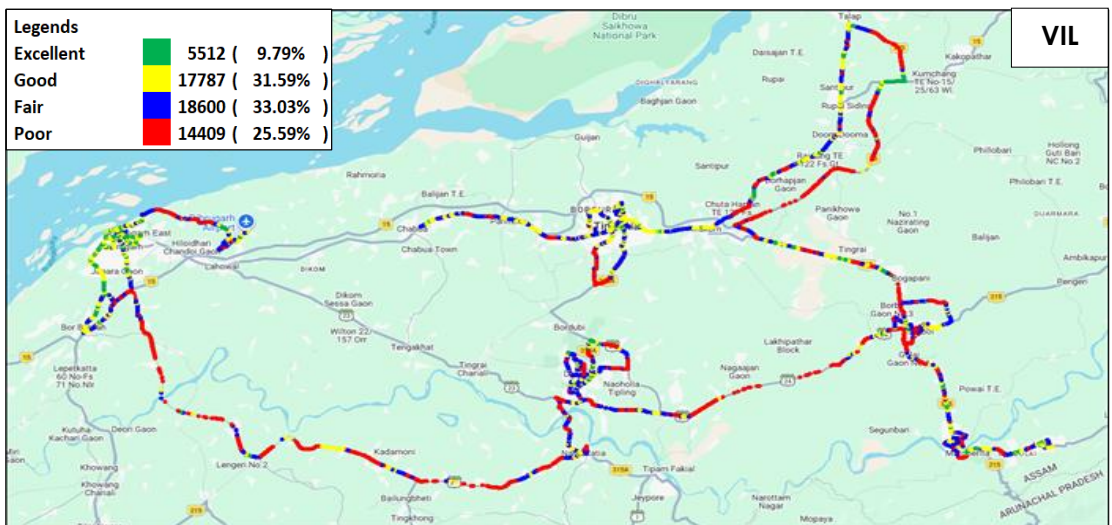


Figure-49: Signal strength auto-selection mode (5G/4G/3G/2G) data - VIL.

7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1:** OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2:** Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software:** Azenqos Engineering capable Applications to capture actual user experience.

7.1 Appendix-I

7.1.1 Drive test setup

Voice Call		
Call details	Technology	Detail
Call Setup Timeout	<ul style="list-style-type: none"> • 3G/2G auto mode- switch Call • 5G/4G/3G/2G auto mode- switch Call • 5G/4G MOS Call 	30 Sec
Call Duration		120 seconds
Wait/ Guard Time		15 Sec

Table-72: Voice test detail

<p>Note-</p> <ul style="list-style-type: none"> • There is 15 sec wait time after locking and before starting first call in 3G/2G call. • 10 calls to be made at each Hotspot location. • Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance. • Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.

Data Test		
Test Type	Technology	Detail
HTTP Download	5G/4G/3G/2G Auto Mode	500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
HTTP Upload		250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
YouTube Streaming		20 Sec Video & 25 sec Timeout (Only at Hotspot)
Web Browsing		3 popular websites (www.google.co.in , www.irctc.co.in , sbi.bank.in) 20 sec timeout (only at Hotspot)
Latency & Jitter (TWAMP-UDP)		25 count- Dynamic 500 count- Hotspot Payload- 512 bytes in all drive

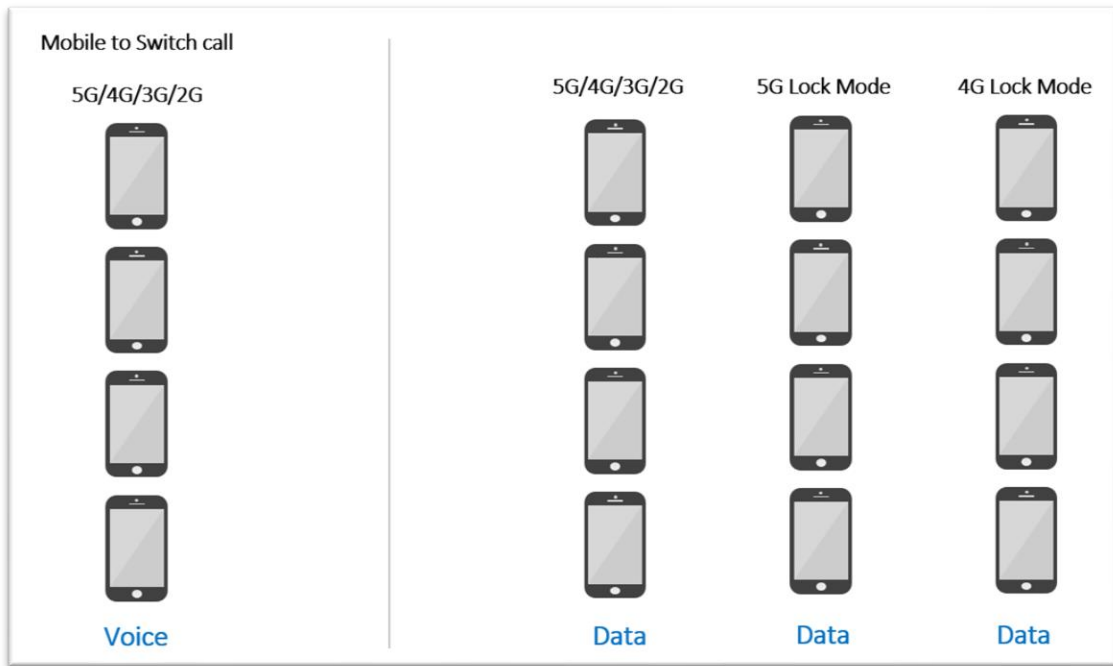


Figure-51: Number of handsets used in railway/metro/walktest/hotspot/coastal area.

Note- 5G & 4G Lock mode testing has been performed at hotspot locations only.

7.1.2 Drive test Methodology

(a) Dynamic voice testing (on the move)

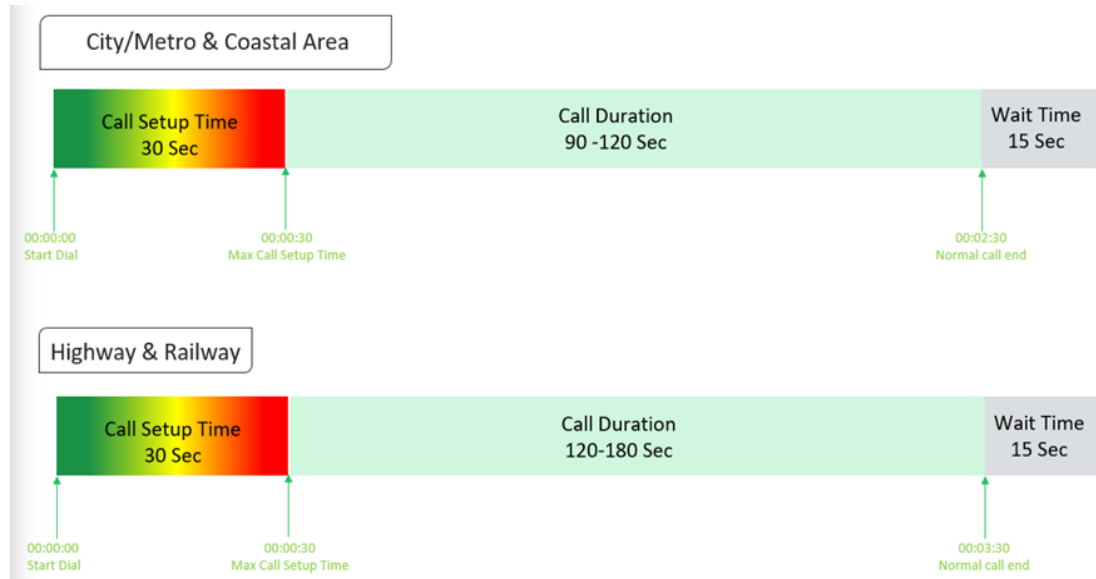


Figure-52: Voice test script for city/railway/metro/highway & coastal area

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

(b) Hotspot voice testing



Figure-53: Voice test script for walktest/hotspot

- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.

(c) Dynamic Data (internet) test

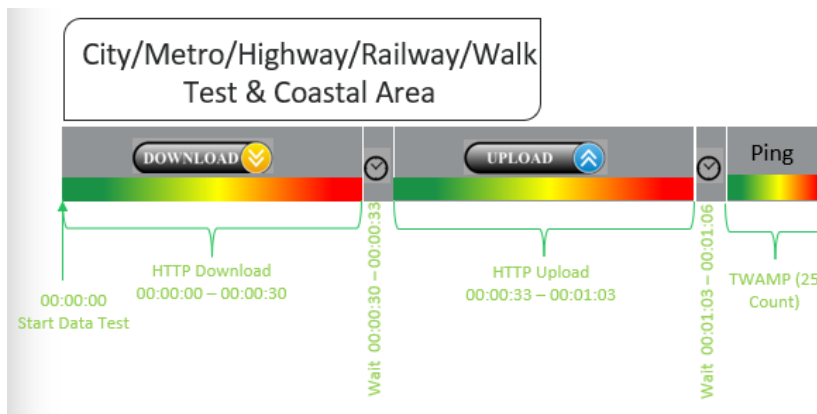


Figure-54: Data test script used in city/metro/railway/highway/walk test & coastal area

(d) Static Data(internet) testing

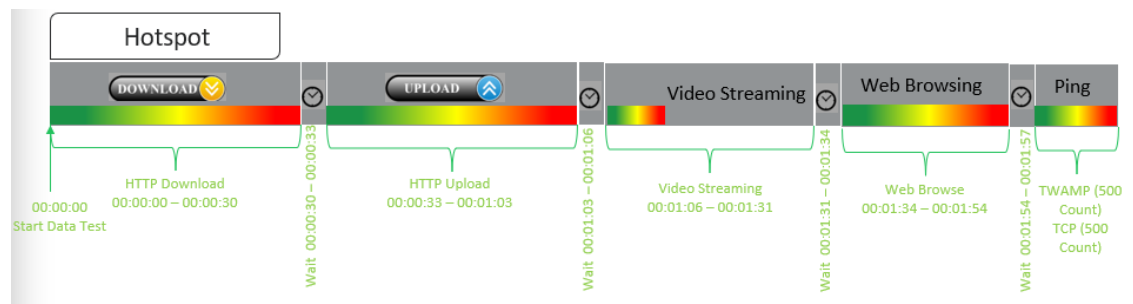


Figure-55: Data test script used at hotspot

- 5 Data iteration done at each hotspot location
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- One ping iteration (with 500 Count of each- TWAMP & TCP) done at hotspot location.

7.2 Appendix-II

7.2.1 Network Performance Parameters for Voice calls

Parameter Name	Definition
Call Setup Success Rate	<p>(i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup:</p> <ul style="list-style-type: none"> (a) Call attempt is made (b) The signaling channel is allocated (c) The call is routed to the outwards path of the terminating network (d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement. <p>CSSR = (Total Call Established/ Total Call Attempt) *100</p> <p>As per QoS Regulation 2024 benchmark value is >=98%</p>
Drop Call Rate	<p>Call drop represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network</p> <p>Drop Call Rate = (Total Call Drop/Total Call Established) *100</p> <p>As per QoS Regulation 2024 benchmark value is <=2%</p>
Call Setup Time	<p>Time taken from call initiate to call alerting/ringing.</p> <p>Call Setup Time = T2- T1</p> <p>T2- Ringing (VoLTE/VoNR) & Alerting (for WCDMA & GSM), T1- Invite (VoLTE/VoNR) & CM Service Request (for WCDMA & GSM)</p>
Voice Quality (MOS)	<p>Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as:</p> <p>Excellent: MOS ≥ 4 and < 5 Good : MOS ≥ 3 and < 4 Fair : MOS ≥ 2 and < 3 Poor : MOS ≥ 1 and < 2</p>
Handover Success Rate	<p>Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100</p> <p>Handover type which are considered- 2G Inter & Intra cell, 3G Soft & IRAT, 4G Inter & Intra frequency & SRVCC, 5G Inter & Intra frequency & 5G to 4G handovers.</p>
Silence Call	<p>A call which has ≥ 4 sec continuous RTP gap is considered as a Silence Call.</p> <p>Silence call rate = (count of silence call / Total calls established) *100</p> <p>If a call observes multiple silence count ≥ 4 sec in a particular established call it has been taken as one silent event.</p>

Jitter	<p>The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If S_i is the RTP timestamp from packet i, and R_i is the time of arrival in RTP timestamps units for packet i, then for two packets i and j the inter-arrival jitter D can be expressed as: $D(i,j) = (R_j - R_i) - (S_j - S_i)$</p> <p>The interarrival jitter is calculated continuously as each data packet i is received from source $SSRC_n$, using this difference D for that packet and the previous packet $i-1$ in order of arrival (not necessarily in sequence), according to the formula $J(i) = J(i-1) + (D(i-1,i) - J(i-1))/16$ or 8</p>																																		
Downlink Packet Drop Rate	<p>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).</p>																																		
Uplink Packet Drop Rate	<p>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).</p>																																		
Signal Strength	<p>Signal strength is the signal power level received by the wireless user.</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th rowspan="2">Parameter Name</th> <th rowspan="2">Technology</th> <th colspan="4">Signal Strength (dBm)</th> </tr> <tr> <th style="background-color: #90EE90;">Excellent</th> <th style="background-color: #FFFF00;">Good</th> <th style="background-color: #ADD8E6;">Fair</th> <th style="background-color: #FF0000;">Poor</th> </tr> </thead> <tbody> <tr> <td>Rx Level</td> <td>GSM</td> <td>0 to \geq -65</td> <td><-65 to \geq-75</td> <td><-75 to \geq-85</td> <td><-85 to min</td> </tr> <tr> <td>RSCP</td> <td>WCDMA</td> <td>0 to \geq -70</td> <td><-70 to \geq-80</td> <td><-80 to \geq-90</td> <td><-90 to min</td> </tr> <tr> <td>RSRP</td> <td>LTE</td> <td>0 to \geq -80</td> <td><-80 to \geq-95</td> <td><-95 to \geq-110</td> <td><-110 to min</td> </tr> <tr> <td>SS_RSRP</td> <td>NR</td> <td>0 to \geq -80</td> <td><-80 to \geq-95</td> <td><-95 to \geq-110</td> <td><-110 to min</td> </tr> </tbody> </table>	Parameter Name	Technology	Signal Strength (dBm)				Excellent	Good	Fair	Poor	Rx Level	GSM	0 to \geq -65	<-65 to \geq -75	<-75 to \geq -85	<-85 to min	RSCP	WCDMA	0 to \geq -70	<-70 to \geq -80	<-80 to \geq -90	<-90 to min	RSRP	LTE	0 to \geq -80	<-80 to \geq -95	<-95 to \geq -110	<-110 to min	SS_RSRP	NR	0 to \geq -80	<-80 to \geq -95	<-95 to \geq -110	<-110 to min
Parameter Name	Technology			Signal Strength (dBm)																															
		Excellent	Good	Fair	Poor																														
Rx Level	GSM	0 to \geq -65	<-65 to \geq -75	<-75 to \geq -85	<-85 to min																														
RSCP	WCDMA	0 to \geq -70	<-70 to \geq -80	<-80 to \geq -90	<-90 to min																														
RSRP	LTE	0 to \geq -80	<-80 to \geq -95	<-95 to \geq -110	<-110 to min																														
SS_RSRP	NR	0 to \geq -80	<-80 to \geq -95	<-95 to \geq -110	<-110 to min																														

Table-74: Network performance parameter and definition voice

7.2.2 Network Performance Parameters Data tests

Parameter Name	Definition
Download Speed (Mbps)	<p>The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device.</p> <p>Download Speed = Total bytes transferred during download / Total time for transfer</p> <ul style="list-style-type: none"> 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data
Upload Speed (Mbps)	<p>The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server.</p> <p>Upload Speed = Total bytes transferred during upload / Total time for transfer.</p> <ul style="list-style-type: none"> 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.
Download Session Setup Success Rate	<p>(total download session established (successfully connected to server)/ total download session attempt) *100. This KPI has been calculated for Hotspot only.</p>

Upload Session Setup Success Rate	(total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.
Web Page Download Time	Web browsing test is used to measure performance in terms of opening a web/HTTP page. Time taken to open the web page successfully is considered as web browsing delay/web page download time.
Video Streaming Delay	The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.
Latency (TWAMP-UDP)	Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again. The Latency is measured in milliseconds (ms). To calculate the one-way latency, we just do half of the round-trip time. 50th percentile of one-way latency has been reported.
Jitter (TWAMP-UDP)	Measure of variation in time in arrival of packets from a source to destination The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL $IPDV(i) = D(i) - D(i-1)$ then Stdvs of IPDV is considered as jitter.
Packet Loss Rate (TWAMP-UDP & TCP)	Number of packets lost out of total packet transferred during test. Packet loss rate = (Total packet lost / Total packet sent) *100 * Packet delay (using TWAMP-UDP & TCP) >90 ms considered as packet loss and included in packet loss rate. * Packet loss rate is calculated based on TWAMP-UDP & TCP. *90 th percentile for Packet loss rate has been reported in overall Hotspot performance summary.

Table-75: Network performance parameter and definition Data

Disclaimer: The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.