

Sub: Recommendations on Mobile Number Portability

TRAI has issued its recommendations on Mobile Number Portability. A copy of the same along with Press Release is enclosed

2. Mobile Number Portability (MNP) allows Mobile subscribers to change their service provider while retaining their subscriber number. Portability benefits subscribers and increases the level of competition amongst service providers, rewarding those operators having better customer service, network coverage, and service quality. Keeping in view the growth of telecom services in India, TRAI considers that it is now an appropriate time to initiate the process for implementing Mobile Number Portability for further enhancing competition among service providers in the Mobile sector and also to improve quality of service and customer satisfaction to the Mobile Subscribers.

3. Keeping the above in view, TRAI issued a Consultation Paper on Mobile Number Portability on July 22, 2005. Subsequently, Open House Discussions were held in Hyderabad, Kolkata, Mumbai and Delhi to know the stakeholders opinion on this issue. Based on the inputs received in the Consultation process and also its own analysis, TRAI has finalised its recommendations on Mobile Number Portability.

4. The recommendations on Mobile number Portability provide broad guidelines on implementation of MNP which Government may consider mandating service providers so as to make available the facility of MNP by 1 April 2007. It may be mentioned that some of the operators expressed their willingness to implement Mobile Number Portability. The costing models annexed to the recommendations are based on the information received from some of the service providers about their network status.

5. These recommendations have also been posted on TRAI's website (www.traigov.in)

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