
Fwd: Standards of Quality of Service for Wireless Data Services

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To: sroqos@gmail.com

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From: "Dr. Vrijilesh Rai" <vrij@rediffmail.com>
To: advqos@traf.gov.in
Cc:
Date: Thu, 24 Apr 2014 20:22:22 +0530
Subject: Standards of Quality of Service for Wireless Data Services
Dear Sir

There need to be set guidelines for Standards of Quality of Service for Data Services of all kinds.

Ever since TRAI mandated the 512kbps minimum guideline for broadband, SPs have been dishing out services at slower speeds without using the term broadband under the guise of 'high speed internet'.

Also, most ISPs advertise high speed internet but provide extremely low data volumes at that speed under the guise of Fair Usage Policy. This is across the board with respect to types of technologies, be it 2G, 3G, Wimax or broadband.

Hence, minimum speeds pre and post-FUP need to be mandated for the benefit of the customer.

As a minimum, I would recommend the following post-FUP speeds or basic minimum speeds:

2G /EDGE : 128kbps

3G: 1 mbps

WiMax: 1 mbps

Broadband: 2 mbps

Also as a strict guideline, post-FUP speeds should not be less than 25% of advertised maximum speeds.

Regards,

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