



**TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION
FUND (TCEPF)**

ANNUAL ACCOUNTS

2019 - 20

TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND

Balance Sheet as at 31 March 2020

| Particulars | Schedules | Amount in (Rs.) | |
|--|-----------|--------------------------|--------------------------|
| | | As at 31st March 2020 | As at 31st March 2019 |
| Sources of Funds | | | |
| Corpus | B | 73,57,42,611 | 68,35,85,913 |
| Total Funds Generated | | 73,57,42,611 | 68,35,85,913 |
| Application of Funds | | | |
| Bank Balances | C | | |
| —in Fixed Deposit Accounts | | 56,06,38,759 | 56,06,38,759 |
| —in Flexi Accounts | | 17,06,26,550 | 12,08,03,133 |
| —in Savings Accounts | | 1,86,701 | 9,86,463 |
| Loans and Advances | D | 5,79,277 | 13,26,546 |
| Other Current Assets | E | 37,38,924 | 31,14,272 |
| less : Current Liabilities and provisions | F | (27,600) | (32,83,260) |
| Total Application of Funds | | 73,57,42,611 | 68,35,85,913 |

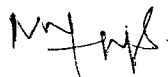
The accompanying schedules are an integral part of these financial statements

As per our report of even date

For RAPG & Co.

Chartered Accountants

FRN : 023603N



CA Neeraj Kumar


Partner

M.No: 518473

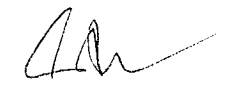
Place: New Delhi

Date: 09 Jan 2021

For Telecommunication Consumers Education and Protection Fund



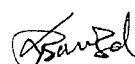
Secretary (PRAI)
(Ex-Officio Presiding member)



Pr. Advisor (CA & IT)
(Ex Officio Member)



Pr. Advisor (F&EA)
(Ex officio Member)



Advisor (CA)
(Convenor Member)

CAG Member (North)

CAG Member (East)

CAG Member (South)

CAG Member (West)

CAG Member (North-East)

COAI Member-I

COAI Member-II

ISPAI Member

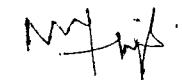
TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Income and Expenditure Account for the year ended 31st March 2020

| Particulars | Schedules | Amount in (Rs.) | |
|--|-----------|-------------------------------|-------------------------------|
| | | Year ended 31st March 2020 | Year ended 31st March 2019 |
| Income | | | |
| Interest on Fixed & Flexi Deposits | | 4,57,81,053 | 4,33,27,127 |
| Bank Interest from SB | | 2,50,725 | 9,841 |
| Excess provision written back | | 1,14,750 | - |
| A | | 4,61,46,528 | 4,33,36,968 |
| Expenditure | | | |
| Bank Charges | | 394 | 18 |
| Outreach Programmes Conducted by ROs. | | 37,17,065 | 35,91,396 |
| Workshop by TRAI | | 8,81,074 | 8,89,558 |
| Seminar by TRAI | | 21,48,394 | 22,69,242 |
| Consultancy charges | | 2,70,000 | 2,40,000 |
| Advertisement (Print Media & Audio Visual) and Printing expenses | | 66,06,935 | 2,00,32,595 |
| Advances (TDS) written off | | 7,22,326 | - |
| Consumer Awareness Programme by CAGs | | 3,99,310 | 1,39,100 |
| B | | 1,47,45,497 | 2,71,61,909 |
| Surplus of Income over Expenditure transferred to Corpus (A-B) | | 3,14,01,031 | 1,61,75,059 |

The accompanying schedules are an integral part of these financial statements

As per our report of even date

For RAPG & Co.
Chartered Accountants
FRN : 023603N

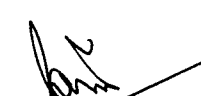
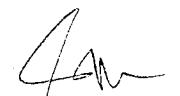
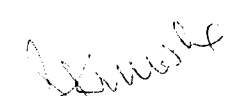
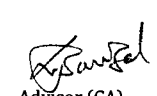


CA Neeraj Kumar
Partner
M.No: 518473

Place: New Delhi

Date: 09 Jan 2021

For Telecommunication Consumers Education and Protection Fund

| | | | |
|--|--|---|---|
|  Secretary (TRAI) (Ex-Officio Presiding member) |  Pr. Advisor (CA & IT) (Ex Officio Member) |  Pr. Advisor (F&EA) (Ex officio Member) |  Advisor (CA) (Convenor Member) |
| CAG Member (North) | CAG Member (East) | CAG Member (South) | CAG Member (West) |
| CAG Member (North-East) | COAI Member-I | COAI Member-II | ISPAI Member |

TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Receipt and Payment Account for the year ending 31st March 2020

| Particulars | Amount in (Rs.) | |
|---------------------------------------|-------------------------------|-------------------------------|
| | Year ended 31st March 2020 | Year ended 31st March 2019 |
| Balance B/d | | |
| Cash In Hand | - | - |
| Bank Balance | 9,86,463 | 1,48,554 |
| Receipts during the period | | |
| Money Received from Service Providers | 2,07,55,667 | 80,27,174 |
| Bank Interest from SB account | 2,50,725 | 9,841 |
| Interest on Fixed/Flexi Deposits | 4,51,56,401 | 4,32,05,135 |
| Advances received back from RO (Net) | 24,943 | - |
| Total | 6,71,74,199 | 5,13,90,704 |
| Payments during the period | | |
| Bank Charges | 394 | 18 |
| Advertisement Expenses | 93,44,431 | 1,61,43,001 |
| Designing and printing of handbooks | 3,13,662 | 1,97,153 |
| Work Shop Expenses | 9,28,684 | 8,89,558 |
| Expenses on CAGs for attending COPs | 4,43,952 | 1,39,100 |
| Investments made in FD/Flexi | 4,98,23,417 | 2,67,73,312 |
| Consumer Out Reach Programmes | 37,17,065 | 35,91,396 |
| Advances to RO | - | 1,61,461 |
| Remuneration expenses including TDS | 2,67,500 | 2,40,000 |
| Seminar expenses | 21,48,394 | 22,69,242 |
| TDS deposited | | |
| Balance C/d | | |
| Cash In Hand | - | - |
| Bank Balance | 1,86,701 | 9,86,463 |
| Total | 6,71,74,199 | 5,13,90,704 |

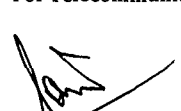
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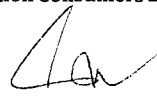
As per our report of even date

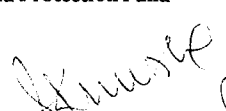
For RAPG & Co.
Chartered Accountants
FRN : 023603N


CA Neeraj Kumar
Partner
M.No: 518473

For Telecommunication Consumers Education and Protection Fund


Secretary (TRAI)
(Ex-Officio Presiding member)


Pr. Advisor (CA & IT)
(Ex Officio Member)


Pr. Advisor (F&EA)
(Ex officio Member)


Advisor (CA)
(Convenor Member)

CAG Member (North)

CAG Member (East)

CAG Member (South)

CAG Member (West)

Place: New Delhi

Date: 09 Jan 2021

CAG Member (North-East)

COAI Member-I

COAI Member-II

ISPAI Member

TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Schedules to the financial statements for the year ended 31 March 2020

| Schedule B - Corpus | Amount in (Rs.) | |
|------------------------------------|---------------------|---------------------|
| | 2019-20 | 2018-19 |
| Opening Balance | 68,35,85,913 | 65,93,83,680 |
| Add: | | |
| Receipts from Service Providers | 2,07,55,667 | 80,27,174 |
| Surplus of Income Over Expenditure | 3,14,01,031 | 1,61,75,059 |
| | 73,57,42,611 | 68,35,85,913 |

| Schedule C - Current Assets, Loans And Advances | Amount in (Rs.) | |
|---|---------------------|---------------------|
| | 2019-20 | 2018-19 |
| Cash In Hand | | |
| Bank Balances with Scheduled Bank | | |
| Fixed Deposit Accounts with Corporation Bank | 56,06,38,759 | 56,06,38,759 |
| with Corporation Bank - 140012 Flexi | 12,54,65,531 | 9,92,35,972 |
| with Corporation Bank - 140013 Flexi | 4,51,61,019 | 2,15,67,161 |
| | 73,12,65,309 | 68,14,41,892 |
| -in Savings Accounts | | |
| with Corporation Bank - 800800 | 52,821 | 8,49,007 |
| with Corporation Bank - 800803 | 1,00,000 | 1,03,558 |
| with Corporation Bank - 140012 | 18,304 | 15,861 |
| with Corporation Bank - 140013 | 15,576 | 18,036 |
| | 1,86,701 | 9,86,463 |

| Schedule D - Loans & Advances | Amount in (Rs.) | |
|--------------------------------|-----------------|------------------|
| | 2019-20 | 2018-19 |
| Tax Deducted At Source | - | 7,22,326 |
| Advances with Regional Offices | 1,36,518 | 1,61,461 |
| Advances with DAVP | 4,42,759 | 4,42,759 |
| Advance for Women empowerment | | |
| | 5,79,277 | 13,26,546 |

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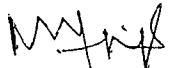
| Schedule E - Other Current Assets | 2019-20 | 2018-19 |
|------------------------------------|------------------|------------------|
| Interest Accrued on Fixed Deposits | 37,38,924 | 31,14,272 |
| | 37,38,924 | 31,14,272 |

| Schedule F - Current Liabilities & Provisions | 2019-20 | 2018-19 |
|---|---------------|------------------|
| Expense payable | | |
| Consultancy charges | 20,250 | 18,000 |
| Workshop expenses | - | 1,14,102 |
| Printing and Designing expense | | 32,957 |
| Advertisement expense | | 31,05,528 |
| CAP BY CAGs | 5,100 | 10,000 |
| TDS Payable | 2,250 | 2,673 |
| | 27,600 | 32,83,260 |

The accompanying schedules are an integral part of these financial

As per our report of even date


For RAPG & Co.
Chartered Accountants
FRN : 023603N


CA Neeraj Kumar

Partner
M.No: 518473


Place: New Delhi
Date: 09 Jan 2021

For Telecommunication Consumers Education and Protection Fund


Secretary (TRAI)
(Ex-Officio Presiding member)

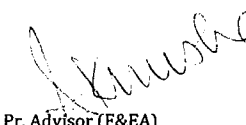
CAG Member (North)

CAG Member (North-East)


Pr. Advisor (CA & IT)
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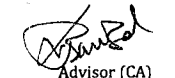
CAG Member (East)

COAI Member-I


Pr. Advisor (F&EA)
(Ex officio Member)

CAG Member (South)

COAI Member-II


Advisor (CA)
(Convenor Member)

CAG Member (West)

ISPAI Member

TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Details Of Outreach Programmes Conducted By Regional Offices For FY 2019-20

| S.N | Name of RO | Place of CoP | Date of CoP | Total Expenditure on CoP | Amount in (Rs.) | |
|-----|--------------|-----------------------------|-------------|--------------------------|-----------------|--------------------|
| | | | | | Payment to CAGs | Expenditure on COP |
| 1 | Bangalore | Shimoga (Karnataka) | 21-Jun-19 | 40,522 | - | 40,522 |
| | | Panji (Goa) | 06-Jun-19 | 32,762 | - | 32,762 |
| | | Davanagere (KTK) | 08-Aug-19 | 44,500 | 3,500 | 41,000 |
| | | Washim (Maharashtra) | 21-Aug-19 | 66,040 | - | 66,040 |
| | | Tumkur (KTK) | 13-Sep-19 | 50,979 | 3,500 | 47,479 |
| | | Kozhikode (KL) | 26-Sep-19 | 55,400 | 3,500 | 51,900 |
| | | Kottayam (Kerala) | 13-Nov-19 | 35,453 | 3,500 | 31,953 |
| | | Malappuram (KL) | 25-Nov-19 | 29,056 | 3,500 | 25,556 |
| | | Hasan (KTK) | 02-Dec-19 | 46,503 | 3,500 | 43,003 |
| | | Kolar (KTK) | 04-Dec-19 | 46,422 | 3,500 | 42,922 |
| | | Palghar (MH) | 12-Dec-19 | 31,600 | 3,500 | 28,100 |
| | | Kannur (KL) | 05-Mar-20 | 29,291 | 3,500 | 25,791 |
| | Total | | 12 | 5,08,528 | 31,500 | 4,77,028 |
| 2 | Bhopal | Raisen, Bareli (MP) | 10-May-19 | 36,710 | 3,500 | 33,210 |
| | | Hathras(UP) | 27-Jun-19 | 53,665 | 17,500 | 36,165 |
| | | Haridwar (Uttarakhand) | 20-Jun-19 | 43,153 | - | 43,153 |
| | | Kawardha (CG) | 21-May-19 | 37,705 | 3,500 | 34,205 |
| | | Orchha, Niwadi (MP) | 25-Jul-19 | 53,090 | 3,500 | 49,590 |
| | | Baloda Bazar (CG) | 22-Aug-19 | 31,668 | 3,500 | 28,168 |
| | | Fatehpur (UP) | 05-Sep-19 | 52,243 | 10,500 | 41,743 |
| | | Katni (MP) | 26-Sep-19 | 21,865 | - | 21,865 |
| | | Bahraich (UP) | 14-Nov-19 | 60,159 | 17,500 | 42,659 |
| | | Roorkee (UK) | 20-Nov-19 | 23,279 | - | 23,279 |
| | | Baikunthpur, Dt Koriya (CG) | 05-Dec-19 | 37,213 | - | 37,213 |
| | | Khajuraho (MP)-from 3rd Qtr | 08-Jan-20 | 41,079 | 3,500 | 37,579 |
| | | Jabalpur (MP) | 19-Feb-20 | 20,724 | - | 20,724 |
| | | Kanpur (UP) | 04-Mar-20 | 50,599 | 17,500 | 33,099 |
| | | Mahasamund (CG) | 13-Feb-20 | 25,523 | - | 25,523 |
| | Total | | 15 | 5,88,675 | 80,500 | 5,08,175 |

Shawls

| | | | | | | |
|--------------------------|--------------|------------------------|-----------|-----------------|-----------------|-----------------|
| 3 | Delhi | Ghaziabad | 02-May-19 | 48,960 | 14,000 | 34,960 |
| | | Leh | 27-May-19 | 34,047 | - | 34,047 |
| | | Rajouri (J&K) | 29-Jul-19 | 29,817 | 3,500 | 26,317 |
| | | Janakpuri, Delhi | 30-Aug-19 | 52,725 | - | 52,725 |
| | | Kangra (HP) | 15-Nov-19 | 56,863 | 3,500 | 53,363 |
| | | Gurgaon (NCR) | 29-Nov-19 | 36,583 | 3,500 | 33,083 |
| | | Noida (NCR) | 31-Jan-20 | 58,276 | 14,000 | 44,276 |
| | | Faridabad (NCR) | 24-Feb-20 | 32,826 | 3,500 | 29,326 |
| | Total | | 8 | 3,50,097 | 42,000 | 3,08,097 |
| 4 | Hyderabad | Nalgonda (Telangana) | 17-Jun-19 | 22,494 | 7,000 | 15,494 |
| | | Srikalahasti (AP) | 27-Jun-19 | 45,740 | 14,000 | 31,740 |
| | | Ongole (AP) | 18-Jul-19 | 73,915 | 14,000 | 59,915 |
| | | Vizianagaram (AP) | 01-Aug-19 | 53,730 | 10,500 | 43,230 |
| | | Coonoor (TN) | 08-Aug-19 | 77,480 | 17,500 | 59,980 |
| | | Puducherry (UT) | 29-Aug-19 | 75,000 | 17,500 | 57,500 |
| | | Bhubaneswar (Odisha) | 19-Sep-19 | 49,462 | 7,000 | 42,462 |
| | | Sangareddy | 26-Sep-19 | 52,229 | 7,000 | 45,229 |
| | | Karimnagar (Telangana) | 31-Oct-19 | 55,995 | 3,500 | 52,495 |
| | | Thirupathi (AP) | 20-Nov-19 | 73,866 | 14,000 | 59,866 |
| | | Chengalpattu (TN) | 20-Dec-19 | 60,880 | 17,500 | 43,380 |
| | | Rajamundry (AP) | 20-Feb-20 | 69,000 | 10,500 | 58,500 |
| | | Kurnool (AP) | 27-Feb-20 | 72,755 | 14,000 | 58,755 |
| | | Paloncha (Telangana) | 14-Feb-20 | 65,600 | 7,000 | 58,600 |
| Mahboobnagar (Telangana) | 12-Mar-20 | 51,609 | | | | |
| | Total | | 15 | 8,99,755 | 1,64,500 | 7,35,255 |

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| | | | | | | |
|-------------------------|--------------------|------------------------------|-----------|------------------|-----------------|------------------|
| 5 | Jaipur | Ahmedabad (Gujarat) | 22-Jun-19 | 32,495 | 10,500 | 21,995 |
| | | Dungarpur (Rajasthan) | 16-May-19 | 47,772 | 17,500 | 30,272 |
| | | Narnaul (Haryana) | 09-May-19 | 59,384 | 10,500 | 48,884 |
| | | Fazilka (Punjab) | 14-Jun-19 | 42,068 | - | 42,068 |
| | | Daman (UT) | 24-Jul-19 | 47,603 | 17,500 | 30,103 |
| | | Jhalawar (RJ) | 28-Aug-19 | 70,860 | 17,500 | 53,360 |
| | | Sri Muktsar Sahib (PB) | 04-Sep-19 | 24,646 | - | 24,646 |
| | | Junagarh (Gujarat) | 20-Sep-19 | 34,788 | 14,000 | 20,788 |
| | | Alwar (RJ) | 18-Nov-19 | 53,529 | 10,500 | 43,029 |
| | | Mansa (PB) | 04-Dec-19 | 57,000 | 14,000 | 43,000 |
| | | Gir Somnath (Gujarat) | 20-Dec-19 | 47,275 | 14,000 | 33,275 |
| | | Ambala (Haryana) | 09-Jan-20 | 41,340 | 7,000 | 34,340 |
| | | Jhunjhunu (Rajasthan) | 23-Jan-20 | 69,090 | 14,000 | 55,090 |
| | | Kurukshetra (Haryana) | 13-Feb-20 | 21,406 | 3,500 | 17,906 |
| | | Kapurthala (PB) | 26-Feb-20 | 49,050 | - | 49,050 |
| | Total | | 15 | 6,98,306 | 1,50,500 | 5,47,806 |
| 6 | Kolkata | Nalbari (Assam) | 31-May-19 | 29,440 | - | 29,440 |
| | | Nongpoh (Meghalaya) | 13-Jun-19 | 32,178 | - | 32,178 |
| | | Guwahati (Assam) | 27-Jun-19 | 67,215 | 3,500 | 63,715 |
| | | Balurghat (WB) | 16-Jul-19 | 46,578 | 10,500 | 36,078 |
| | | Bongaigaon (Assam) | 25-Jul-19 | 34,273 | - | 34,273 |
| | | | 21-Aug-19 | 46,240 | | |
| | | Seraikela Kharsewan (JH) | | | 3,500 | 42,740 |
| | | Medinipur (WB) | 04-Sep-19 | 55,908 | 10,500 | 45,408 |
| | | Kailasahar (Tripura) | 22-Oct-19 | 33,274 | - | 33,274 |
| | | Pasighat (Arunachal Pradesh) | 21-Nov-19 | 37,607 | | |
| | | | | | - | 37,607 |
| | | Katihar (Bihar) | 26-Nov-19 | 42,359 | - | 42,359 |
| | | Dibrugarh (Assam) | 03-Dec-19 | 42,362 | - | 42,362 |
| | | Howrah (WB) | 26-Dec-19 | 64,444 | 10,500 | 53,944 |
| | | Nalanda (Bihar) | 23-Jan-20 | 44,060 | - | 44,060 |
| Dumak (Jharkhand) | 06-Feb-20 | 39,633 | 3,500 | 36,133 | | |
| Bishnupur, Bankura (WB) | 20-Feb-19 | 56,133 | 10,500 | 45,633 | | |
| | Total | | 15 | 6,71,704 | 52,500 | 6,19,204 |
| | Grand Total | | 80 | 37,17,065 | 5,21,500 | 31,95,565 |

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TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Details of Workshop Expenses Conducted

| S. NO | Name of RO | Place of Workshop | Date | Amount in (Rs.) |
|--------------|------------|-------------------|-----------|-----------------|
| 1 | Delhi | Varanasi | 20-Sep-19 | 1,37,645 |
| 2 | Delhi | Pasighat | 31-May-19 | 1,78,575 |
| 3 | Delhi | Raipur | 19-Jul-19 | 1,59,661 |
| 4 | Delhi | Vishakhapatnam | 06-Dec-19 | 1,11,108 |
| 5 | Delhi | Rameshwaram | 24-Jan-20 | 98,391 |
| 6 | Delhi | Bikaner | 06-Mar-20 | 1,95,694 |
| TOTAL | | | | 8,81,074 |



TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Details of Seminar Expenses for the year ending 31-03-2020

| S.N | RO | Subject | Place of Seminar | Date | Amount in (Rs.) |
|-----|-----------|--|-----------------------|-----------|------------------|
| 1 | Delhi | Consumer Information, Protection and Rights in Digital Era | Shimla (HP) | 18-Jun-19 | 2,06,407 |
| 2 | Hyderabad | Future of OTT Services | Hyderabad (Telangana) | 23-Jan-20 | 2,88,890 |
| 3 | Kolkata | Cyber Frauds: General Awareness and Cyber security measures | Jamshedpur, Jharkhand | 26-Sep-19 | 2,58,517 |
| 4 | Kolkata | Emergence of Artificial Intelligence and Machine learning in Telecom Sector | Kolkata, WB | 13-Mar-20 | 3,18,024 |
| 5 | Bangalore | 5G-Technology | Bangalore | 29-Aug-19 | 3,13,272 |
| 6 | Jaipur | Empowerment through Community Radio Stations | Mount Abu (Rajasthan) | 20-Aug-19 | 1,97,563 |
| 7 | Jaipur | Privacy - Security and Smart Phones | Gandhinagar (Gujarat) | 09-Nov-19 | 2,09,437 |
| 8 | Bhopal | Digital India: A Platform for Economic Progress and Changing Social Life in Rural Area | Raipur (Chhattisgarh) | 15-Oct-19 | 1,98,738 |
| 9 | Bhopal | Enabling 5G in India | Indore (MP) | 24-Jan-20 | 1,57,546 |
| | | TOTAL | | | 21,48,394 |



TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Details of Advertising And Printing Expenses for the year ended 31 March 2020

| Date | Advertisements Expenditure | Amount in (Rs.) |
|-------------|---|------------------------|
| 20-04-2019 | Paid To Valuepoint Knowledge P. Ltd. Ch. No. 883096 | 1,48,200 |
| 20-06-2019 | To BOC for Advt in joint campaign with DoCA (50:50) on New B&CS Regulations | 12,50,000 |
| 22-08-2019 | To BOC (DAVP) for Advt on New Broadcasting Regulations | 25,00,000 |
| 04-11-2019 | To Bubna Advertising for Creative of Advt published on 25.08.19. Bill No. 19-2008/1883-A Dated 02.09.19 for Rs.27671/- | 27,671 |
| 26-09-2019 | To M/s Trikuta Communications (P) Ltd for production of one 3 minutes video (in Hindi and its dubbing in English) and one 30 sec video (In Hindi and its dubbing in 11 languages) vide Bill No. 10158 dt 02.09.2019 | 11,26,900 |
| 18-12-2019 | To Graphisads for development of Creative of Advt on Tower Fraud | 24,132 |
| 27-12-2019 | To BOC for Advt in joint campaign with DoCA (50:50) on 'Tower Fraud' | 12,50,000 |
| | Sub-total (A) | 63,26,903 |
| | Printing Expenditure | |
| 15-07-2019 | To M/s Ganesh Associates for printing of Caonumer handbooks in English (25000+500) and Hindi (15000+500) against Bill No.126 Dt 22.03.19 for Rs.207410/- | 2,06,939 |
| 07-08-2019 | Packing Charges of Handbooks sent to CAGs and Ros | 3,600 |
| 01-08-2019 | To Sr. Post Master as Advance for Despatch of Consumer Handbooks | 42,652 |
| 29-08-2019 | To Sr. Post Master as Advance for Despatch of Consumer Handbooks | 3,300 |
| 14-10-2019 | To M/s Bubna Advertising for Designing of Pamphlets in English and 10 Regional Languages against Bill No19-2008/1982-A Dt 06.09.19 for Rs.23,541/- | 23,541 |
| | Sub-total (B) | 2,80,032 |
| | Total (A+B) | 66,06,935 |

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TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Details of Consumers Awareness Programmes Conducted by CAGs during the year ended 31 March 2020

| Sr. No. | Name of CAG | Address of CAGs | Contact Person | Concerned RO | Place of Event | Date of CAP | Participants | Amount in (Rs.) Expenditure |
|---|---|--|--|--------------|---|--------------------------------|--------------|--------------------------------|
| 1 | Rural Action for Social Service | Palasamudram Mandal Chittoor District- 517599 | Mr. P. Chittibabu Secretary | Hyderabad | Kavali, Dist Nellore (AP) | 09.08.19 | 114 | 10,000 |
| 2 | SAMARPIT Centre for Poverty, Alleviation and Social Research | 37, Geetanjali Enclave, Ring Road No. 2, Bilaspur (Chhatisgarh)-495001 | Dr. Sandeep Sharma President | Bhopal | Anganbadi Community Hall, GP-Binori, Blk Takhatpur, Dist Bilaspur (CG) | 12.09.19 | 45 | 4,500 |
| Panchayat Community Hall, GP-Barela, Blk Jarhagaon, Dist Mungeli (CG) | | | | | 13.09.19 | 46 | 4,600 | |
| Panchayat Bhawan, GP-Nandeli, Blk Pamgarh, Dist Janjgir Champa (CG) | | | | | 25.12.19 | 81 | 8,100 | |
| Vijay Vihar, North West Delhi | | | | | 30.12.19 | 51 | 5,100 | |
| 3 | Consumer Protection Association | Vishwakarmnagar, Himmatnagar, Distt. Sabarkantha-383001(Gujarat) | Dr. Kashyapnath, President | Jaipur | Divyachetna College of MSW, Himmatnagar-Idar Highway, Bhetali, Dt Sabarkantha (Gujarat) | 12.07.19 11.30 AM | 102 | 10,000 |
| Bhiloda, Dist Aravalli (Gujarat) | | | | | 21.09.19 9.30 AM | 130 | 10,000 | |
| 4 | Rajkot Saher Jilla Grahak Suraksha Mandal | 329, Popatbhai Sorathia Bhavan, 3rd Floor, Sadar Bazar, Rajkot-360001 (Gujarat) | Mrs. Ramaben Mavani President | Jaipur | Yashoda Girls Shaikshanik Sankul, Malviyanagar, Jasdan, Dt Rajkot | 29.07.19 10 AM | 127 | 10,000 |
| Visha Vanik Shrimali Hall, Morbi, Gujarat | | | | | 04.12.19 | 110 | 10,000 | |
| 5 | National Centre for Human Settlements and Environment (NCHSE) | E-5/A, Girish Kunj, Arera Colony, Bhopal-462016 (M.P.) | Dr. Pradip Nandi Director General | Bhopal | Manora Village Panchayat, Block Gyaraspur Dist Vidisha (MP) | 29.08.19 1PM to 4 PM | 102 | 10,000 |
| Barkheda Baramad Panchayat, Block Berasia, Bhopal (MP) | | | | | 17.09.19 -1 PM to 3 PM | 102 | 10,000 | |
| Gram Panchayat Ankamau, Block Babai, Dist Hoshangabad | | | | | 19.12.19 | 104 | 10,000 | |
| 6 | Upbhokta Sanrakshan Samiti, | 1/262, Nai Abadi, Ward No. 15, Sangaria, Dist Hanumangarh (Rajasthan) PIN-335063 | Sanjay Arya, President | Hyderabad | Sanskriti Bhawan, At/p-Tipuri, Dist-Puri | 15.11.2019 | 108 | 10,000 |
| Blind School Campus, Seva Vihar, Botupalli, Dist-Boudh, Odisha | | | | | 18.12.2019 | 102 | 10,000 | |
| 7 | Upbhokta Sanrakshan Samiti, | 1/262, Nai Abadi, Ward No. 15, Sangaria, Dist Hanumangarh (Rajasthan) PIN-335063 | Sanjay Arya, President | Jaipur | SNDB Govt College, Nohar, Dist Hanumangarh (Raj) | 10.08.19 | 120 | 10,000 |
| Khalsa Girls College, Sadulsahar, Sriganganagar (Rajasthan) | | | | | 14.09.2019 11.00 AM | 129 | 10,000 | |
| 8 | Consumer Unity & Trust Society (CUTs) | D-217, Bhaskar Marg, Bani Park, Jaipur-302016 (Rajasthan) | Mr. George Cheriyan Director | Jaipur | Rajiv Gandhi Seva Kendra, Ghasipura, Shahpura, Dist Jaipur (Raj) | 28.06.19 11 am to 2.30 pm | 110 | 9,910 |
| Gangrar, Dist Chittorgarh (Rajasthan) | | | | | 19.09.2019 | 160 | 10,000 | |
| 9 | Citizen Consumer & Civic Action Group, | New No. 246. Old No. 277-B, T.T.K. Road, Chennai-600018 | Ms. S. Saroja, Director-Consumer Advisory & Outreach | Hyderabad | Community Hall, Thottiyam Mankkal, Dt Trichy | 13.11.2019 10.15 am to 1.30 pm | 112 | 10,000 |

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| | | | | | | | | |
|----|---|---|---|-----------|--|--------------------------------------|-----|--------|
| 10 | Consumer Research, Education, Action, Training and Empowerment, | 2/84, Melachatram Street, Paramakudi, Ramanathapuram dist, Tamilnadu, PIN-623707 | Prof. Dr. P. Duraisingam Chairman | Hyderabad | Thangachimadam/ Rameshwaram. Dist Ramanathapuram (TN) | 21.11.2019 3.30 PM | 97 | 9,700 |
| 11 | Bhartiya Manav Kalyan Samiti, | 12, First Floor, Dharam Market, Atta, Sector-27, Noida (UP) | Shri S.C. Sharma, President | Bhopal | Bajidpur Village, Arniya Block, Dist Bulandshahar | 27.07.19 10.00 AM | 104 | 10,000 |
| 12 | Upbhokta Sanrakchhan & Kalyan Samiti | Upbhokta Bhawan, 119/354, Darshanpurwa Gumti No.5, Kanpur Nagar-208012 (U.P.) | Mr. Padam Mohan Mishra, Secretary | Bhopal | Pt. Tarachand College Sabhagar, V&P Sheoli, Kanpur Dehat (Ramabai Nagar) | 03.08.19 12.00 PM | 147 | 10,000 |
| | | | | | Swami Shantanang Saraswati College, Bahua, Dist Fatehpur UP | 05.09.19 12.00 PM | 126 | 10,000 |
| 13 | Consumer Guild | E-5/140 Rajaji Puram Lucknow (U.P.)-226017 | Mr. Abhishek Srivastava, Chairman | Bhopal | Shaheed Bhagat Singh Pub Inter College, Block Banda, Puwaiyan Tehsil, Dist Shahjahanpur (UP) | 20.08.2019 11.30 AM to 1.30 PM | 111 | 10,000 |
| | | | | | Vill & P.Ot Bahorikpur, Katehari, Akbarpur, Dist Ambedkarnagar | 08.09.2019 | 65 | 6,500 |
| | | | | | Village Mahawan, Madodha Block, Post Motinagar, dist Faizabad (UP) | 19.10.2019 | 85 | 8,500 |
| 14 | Rastriya Samuddeshiya Vikas Sansthan | office- Amit Vihar, Gali No. 2 (Mandir Wali Gali), Kukda, Muzaffarnagar (U.P.) | Punam Sharma, President | Bhopal | Swami Dev Kanya Inter College, Jansat, Muzaffarnagar (UP) | 31.08.19 11 AM | 125 | 10,000 |
| | | | | | Janta Inter College, Kotwali Block, Dist Bijnor (UP) | 30.09.19 11 AM | 104 | 10,000 |
| 15 | Islampur Ramkrishnapally Rural Welfare Society | At. Ramkrishnapally P.O. & P.S. Islampur Distt. Uttar Dinajpur-733202 (West Bengal) | Mr. Abdul Alim Parvej Secretary | Kolkata | Crescent Training Hall, E.B. High School, At Panjipara, Block-Goalpokher, Dist Uttar Dinajpur (WB) | 20.08.2019 1.00 PM to 5 PM | 108 | 10,000 |
| | | | | | Raina High School of Raina Block, Dist Purba Burdwan | 19.09.2019 1.00 PM to 5 PM | 122 | 10,000 |
| 16 | Federation of Consumer Associations, West Bengal | 39, Shakespeare Sarani, 7th Floor, Room No. 701, Kolkata-700017 (West Bengal) | Mrs. Mala Banerjee President | Kolkata | Haritala Mahila Unnayan Samity, Block: Nabadwip, Dist Nadia (WB) | 17.07.2019 2 PM | 115 | 10,000 |
| 17 | Deepalaya | 556, Dr. A.K. Paul Road, Kolkata-700034 (W.B.) | Shri Pranab Kumar Ghosh Secretary | Kolkata | Kulpi Community Centre, Uttar Bareberia, Kulpi, 24 Parganas (South) WB | 20.07.2019 2.30 PM | 112 | 10,000 |
| | | | | | Raghunathpur College, Raghunathpur, Adra, Dt Purulia | 24.08.2019 2.30 PM | 108 | 10,000 |
| 18 | Consumer Coordination Council (CCC) | Plot No. 89, 2nd Floor, Chilla Village Near Amity International School, Mayur Vihar, Phase-I Ext., New Delhi-110091 | Mr. S.C. Sharma Director Neetu Chauhan, Secretary | Delhi | Khoda, Dist. Ghaziabad (UP) | 15.03.19 | 81 | 8,100 |
| 19 | Consumer Protection Association | Vishwakarmanagar, Himmatnagar, Distt. Sabarkantha-383001(Gujarat) | Dr. Kashyapnath, President | Jaipur | Arrdekta Institute of Technology, Navi Metral, Khedbrahma | 13.03.19 | 140 | 10,000 |

| | | | | | | | | |
|----|--|---|---------------------------------------|-----------|---|----------------------|-----|----------|
| 20 | Vasundhara Sevarth Samajik Sansodhanani Vikas Seva Sanstha | At. Post- Nanand, Tq. Nilanga Distt. Latur (MH)-413521 | Shri Deelip Venketrao Patil Secretary | Banglore | Limgaon | 05.12.18 | 85 | 8,500 |
| 21 | Consumer Guidance Society of India | Block 'J', Azad Maidan, Opp. Cama Hospital, Mahapalika Marg, Mumbai-400001 (M.H.) | Dr. M.S. Kamath, Hon. Secretary | Banglore | Caliber Convent School and Junior College, Vangani (W), Badlapur, Dist. Thane (Maharashtra) | 30.01.19 | 104 | 10,000 |
| 22 | Gangotree Social Organisation | AT- Plot No. 1325/3037, K.B. Lane, Old Town, Bhubaneswar-751002 (Odisha) | Rabi Narayana Sahoo, Secretary | Hyderabad | At Jaleswarpur, Blk- Mahanga, Dt Cuttack | 25.03.19 | 104 | 10,000 |
| 23 | Consumer Unity & Trust Society (CUTs) | D-217, Bhaskar Marg, Bani Park, Jaipur-302016 (Rajasthan) | Mr. George Cheriyan Director | Jaipur | Phulera, Dist. Jaipur (Rajasthan) | 22.03.19 19.03.19 | 113 | 10,000 |
| 24 | Upbhokta Margdarshan Samiti "UMAS" | Near 12 & 10 Sector, Chopasni Housing Board, Jodhpur-342008 (Raj) | Mr. Liyakat Ali, Secretary | Jaipur | Baap Panchayat Auditorium, Dist Jodhpur (Rajasthan) | 15.03.19 10.30 AM | 79 | 7,900 |
| 25 | Federation of Consumer and Service Organisation | 5, 4th Street, Lakshmipuram, Trichy-620010 (T.N.) | Mr. M. Sekaran, President | Hyderabad | Kulithalai, Dt Karur | 28.03.19 5.00 PM | 79 | 7,900 |
| 26 | Federation of Consumer Associations, West Bengal | 39, Shakespeare Sarani, 7th Floor, Room No. 701, Kolkata-700017 (West Bengal) | Mrs. Mala Banerjee President | Kolkata | Dhulagor Mahila Samity, New Road, Howrah (WB) | 28.02.19 3 PM | 111 | 10,000 |
| 27 | Deepalaya | 556, Dr. A.K. Paul Road, Kolkata-700034 (W.B.) | Shri Pranab Kumar Ghosh Secretary | Kolkata | Ramkrishna Vedanta Ashram, Asuti-I Panchayat, Maheshtala Municipality, Dist. South 24 Parganas (WB) | 25.01.19 2.30 PM | 133 | 10,000 |
| | | | | | | | | 3,99,310 |

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M-3/2/(1)/2021-CA
TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Schedules to the financial statements for the year ended 31 March 2020

Schedule A - Accounting Policies and Notes to accounts

i. ACCOUNTING POLICIES

a) Basis for preparation

The financial statements have been prepared on historical cost convention basis in accordance with the generally accepted accounting standards and principal formulated by the Institute of Chartered Accountants of India.

b) Accounting of Expenses

All expenses have been accounted for on an accrual basis.

c) Recognition of Receipts

The fund primarily has two different sources of receipts:

i) One of the sources is in accordance with the provisions of sub regulation (1) of regulation 3 of Telecommunication Education & Protection Fund Regulations, 2007 (6 of 2007). According to this regulation, every service provider is required to deposit the specified amount within the stipulated time as mentioned in the said regulation. These amounts are accounted for on a receipt basis. These amounts are added to Fund's corpus and cannot be utilized for any kind of payments/expenditure.

ii) The other source of receipt is Interest Income on the amounts received in accordance with the clause (b) of sub regulation (2) of regulation (5) of Telecommunication Education & Protection Fund Regulations 2007(6 of 2007)

(i) Interest on FDR's are accounted for on an accrual basis.

(ii) Interest on SB accounts are accounted for on a receipt basis.

d) Investments

The investments have been valued at cost.

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TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Schedules to the financial statements for the year ended 31 March 2020

ii. NOTES TO ACCOUNTS

a) **Formation of the Fund**

The fund has come into existence on 15th of June 2007 vide **Notification No. 332/4/2006-Qos (CA)** and is regulated by the "Telecommunication Consumers Education and Protection Regulations 2007", formulated by the Telecom Authority of India by exercising the powers conferred upon it under section 36 of Telecom Regulatory Authority of India Act, 1997 (24 of 1997).

b) **Corpus of the Fund**

The corpus of the fund consists of the receipts from the service providers and the surplus of Income over Expenditure. During the year, the fund has received Rs.2,07,55,666.78/- from the service providers.

c) **Source of Expenses**

During the year, the total expenses of Rs.1,40,23,171.44/- have been paid out of interest income received.

d) **Payment to Auditors**

The payment for the Audit of the Fund will be provided by the Telecom Regulatory Authority of India.

e) **Taxation**

The fund was established on 15th June 2007. The concern of "certificate of no tax liability" in favor of Fund was been taken up with the Central Board of Direct Taxes (CBDT), New Delhi vide letter dated 5th August 2008. After several correspondences & communications between TRAI, CBDT & Income Tax Department, CBDT vide its letter dated 10th July 2012 advised to obtain a separate PAN for the Fund and then proceed further for exemption certificate under Income Tax Act, 1961. Accordingly, a PAN has been applied in September 2012 under "Government" category. However, the Directorate of Income tax (Systems), New Delhi vide its letter dated 12th March 2014, informed that the fund is not covered under government category. Accordingly, PAN was allotted to the Fund in the category of "Trust".

As per the advice of the CBDT in their letter dated 10th July 2012 and instructions contained in CBDT letter dated 2nd June 2013, duly filled application form along with requisite documents, in prescribed format was submitted for granting exemption u/s 10(46) of the Income Tax Act, 1961.

Thus, no return of Income was filed nor provision for taxation has been made as management is hopeful that exemption u/s 10(46) of the Income Tax Act, 1961 will be notified since the inception of the Fund.



TELECOMMUNICATION CONSUMERS EDUCATION AND PROTECTION FUND
Schedules to the financial statements for the year ended 31 March 2020

However, the last application filed with CBDT for granting exemption has become time barred, fresh application for exemption is pending to be filed.

- f) Investments consist of Fixed Deposits with Banks.
- g) Receipts from Service Providers are subject to confirmations.
- h) The balance with DAVP is subject to reconciliations.

The accompanying schedules are an integral part of these financial statements
As per our report of even date

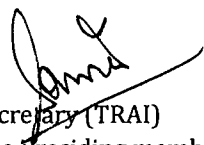
For RAPG & Co.
Chartered Accountants
FRN : 023603N



CA Neeraj Kumar
Partner
M.No: 518473


Place: New Delhi
Date: 09 Jan 2021

For Telecommunication Consumers Education and Protection Fund


Secretary (TRAI)
(Ex-Officio Presiding member)

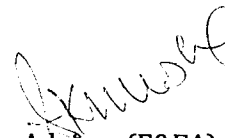
CAG Member (North)

CAG Member (North-East)


Pr. Advisor (CA & IT)
(Ex Officio Member)

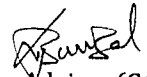
CAG Member (East)

COAI Member-I


Pr. Advisor (F&EA)
(Ex officio Member)

CAG Member (South)

COAI Member-II


Advisor (CA)
(Convenor Member)

CAG Member (West)

ISPAI Member