9/21/23, 11:25 AM Email

Email Saumyata Bhargava

Fwd: Consultation Paper on Digital Inclusion in the Era of Emerging Technologies

From: S.M.K. Chandra <ja-cadiv@trai.gov.in> Mon, Sep 18, 2023 05:08 PM

Subject: Fwd: Consultation Paper on Digital Inclusion in the Era of

Emerging Technologies

To: Saumyata Bhargava <Saumyata.bhargava@trai.gov.in>

From: "A.K Singh" <advisorit@trai.gov.in> **To:** "S.M.K. Chandra" <ja-cadiv@trai.gov.in> **Sent:** Friday, September 15, 2023 12:36:50 PM

Subject: Fwd: Consultation Paper on Digital Inclusion in the Era of Emerging Technologies

From: innovation@aenbee.com

To: "A.K Singh" <advisorit@trai.gov.in>

Cc: "S.M.K. Chandra" <ja-cadiv@trai.gov.in>
Sent: Friday, September 15, 2023 12:11:32 PM

Subject: Consultation Paper on Digital Inclusion in the Era of Emerging Technologies

To whom it may concern;

I just wanted to submit a brief comment.

Feature phones, especially 4G feature phones like the Jio Bharat connect the unconnected well but no one types on it, although they offer Indian input. The Indian language support is just to satisfy regulators like you, without any knowledge of the real user. As most Indians are literate, in their native language, I suggest to incorporate usable keypad in all feature phones or any device shipped. For your information, Smartwatches even skirt the minimum regulation required by not being able to input Indian languages.

Yours sincerely, Anbu Kaveeswarar Selvaraju Founder, CEO and Member of the Management Board, Apayro OÜ

From: S.M.K. Chandra <ja-cadiv@trai.gov.in> Mon, Sep 18, 2023 04:23 PM

Subject: Fwd: Consultation Paper on Digital Inclusion in the Era of

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To: Saumyata Bhargava <Saumyata.bhargava@trai.gov.in>

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