Sir,

The amendment proposed by TRAI in reduction for Transaction and Dipping charge is welcome however, I hope TRAI is aware of that AIRTEL charges additional Rs. 250 as and when a Prepaid Mobile Number is ported to AIRTEL for Prepaid mobile connection. However, while porting a Prepaid mobile number if the customer switches it to Postpaid Number with Airtel, then Airtel adjusts this amount in next bill and thus eventually if customer switches to Postpaid Number, Airtel does not charges this Rs. 250.

My specific question is that whether this amount of Rs. 250 charged by AIRTEL from Prepaid Mobile Number customers is with the consent of TRAI and if yes, then for what services to the customer.

Thanks and Regards,

Dinesh Kumar Jain