

GANGOTREE SOCIAL ORGANISATION

PLOT No- 1325/3037, k.b lane, old Town, Bhubaneswar, odisha

[Email—gangotreeorg@gmail.com](mailto:gangotreeorg@gmail.com), mob—9438464630

To

The secretary,

Telecom Regulatory Authority of India

New Delhi

Kind attention to: Shri Amit Sharma, advisor(F&EA)

Dear Sir,

Sub: Overview on consultation paper on Traffic issues of Telecom service, regarding

1. On the current situation the consumers are more emphasis on Data other than voice call. So, the data revenue will naturally increase than voice call.
2. The tariff plan is now changed by the TSP rapidly to attract more consumers, but it will more hamper of the consumer to decide which plan will more economically to use.
3. Now, some subscribers are using 2G in remote area and other subscribers are using 3G and 4G respectfully. On this status, how the authorities fix one floor price for the different categories of consumer?
4. All TSP will provide 4G services to the consumer on rural/urban area then, fixation of floor price only. Consider to convert all towers to 4G
5. On the CAP workshop organized by CAG member more complain are arises by the consumer on poor network coverage, call drop and Data speed. Some areas are not covered by the service provider till date.
6. Thus, on the tariff plan issues service provider will emphasis on Base line survey to the consumer consent, view, suggestion on tariff issues,

Our view is, it is not the right time on fixation of floor price by the service provider and consider the consumer grievance on this issues

Yours sincerely

Rabi narayan saho

CAG member, odisha circle

