Performance of QoS Parameters for Cellular Mobile Service Providers for Quarter Ending September 2024

	Annexure-I Details of performance reported by all the service providers for quarter ending September 2024														nnexure-II										
	Details of performance reported by all the service providers for quality of the servi														Customer Service Quality Parameters										
		Network Connection Establishment														Custome.	36: VICC Qu		time to the						
			work ability	Connection Establishment (Accessibility) Connection Maintenance (Retainability)								POI		M	letering and	l Billing		•	ner for	Termination of se					
																		assis	tance						
LSA Name	TSP Name	BS Accumu la-ted down- time (not availabl e for service) (%age)	Worst affected BSs due to down- time (%age)	Call Set- up Success Rate and Session Establis hment Success Rate for Circuit Switche d Voice or VoLTE as applica ble	SDCCH/ Paging Channel Congest ion/ RRC Congest ion (%age)	TCH, RAB and E- RAB Congest ion (%age)	Network QoS DCR Spatial Distribu tion Measure [Networ k_ QSD(90, 90)]	Networ k QoS DCR Tempor al Distribu tion Measure [Networ k_ QTD(97, 90)]	ons with good voice quality, Circuit Switched Voice Quality and	Down Link (DL) Packet Drop Rate or DL-PDR	Up Link (UL) Packet Drop Rate or UL-PDR	Point of Interco nnection (POI) Congest ion (on individu al POI) - No. of POIs not meeting the benchmark	Meterin g and billing credibility - post paid	g and billing credibili	of		Period of applying credit/ waiver/ adjustment to customer's account from the date of resolution of complaints	Accessibili ty of call center/ customer care	Percentag e of calls answered by the operators (voice to voice) within ninety seconds	Terminati on / Closure of service	Time taken for refund of deposits after closures				
		<=2%	<=2%	=>95%	<=1%	<=2%	<=2%	<=3%	=>95%	<=2%	<=2%	<=0.5	<=0.1 %	<=0.1 %	98% within 4 weeks	100% within 6 weeks	100% within 1 week of resolution of complaint	=>95%	=>95%	<= 7 days	100% within 60 days				
Andhra Pradesh	AIRTEL BSNL	0.28% 0.70%	1.64% 1.54%	99.56% 98.08%	0.16% 0.60%	0.21% 0.64%	0.80% 1.60%	1.00% 1.91%	96.38% 98.30%	0.16% 0.05%	0.17% 0.18%	0	0.02% 0.00%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	100.00% 96.08%	85.35% 16.60%	100.00% 100.00%	100.00% 100.00%				
Andina Pradesii	RJIL VIL	0.07% 0.20%	0.26% 0.84%	99.53% 99.59%		0.00% 0.32%	0.20% 1.39%	0.28% 1.82%	99.67% 97.41%	0.00% 0.08%	0.12% 0.24%	0	0.00% 0.00%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	99.49% 99.43%	99.20% 99.52%	100.00% 100.00%	100.00% 100.00%				
	AIRTEL	0.29%	1.26%	99.31%	0.15%	0.40%	1.71%	2.30%	96.44%	0.22%	0.24%	0	0.02%	0.00%	100.00%	100.00%	100.00%	100.00%	90.33%	100.00%	100.00%				
Assam	BSNL RJIL	1.88% 0.33%	0.65% 1.37%	98.96% 99.71%	0.65% 0.01%	0.99% 0.00%	1.98% 0.40%	2.39% 0.50%	97.74% 99.55%	1.35% 0.00%	1.13% 0.13%	0	0.02%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	58.47% 99.60%	5.04% 98.46%	100.00% 100.00%	100.00%				
	VIL	0.64%	1.44%	99.44%	0.25%	0.56%	1.81%	2.70%	97.56%	0.07%	0.11%	0	0.00%	0.00%	100.00%	100.00%	100.00%	98.38%	99.83%	100.00%	100.00%				
	AIRTEL BSNL	0.36% 1.86%	1.80% 0.63%	98.46% 96.32%	0.60% 0.40%	0.84% 0.31%	0.83% 1.74%	1.03% 2.04%	96.46% 97.00%	0.18%	0.28% 0.00%	0	0.02% 0.00%	0.00%	100.00% 99.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	90.15% 100.00%	100.00% 100.00%	100.00% 100.00%				
Bihar	RJIL	0.29%	1.37%	99.50%	0.03%	0.00%	0.32%	0.46%	99.59%	0.00%	0.15%	0	0.00%	0.00%	100.00%	100.00%	100.00%	99.51%	98.17%	100.00%	100.00%				
	VIL AIRTEL	0.20% 0.34%	1.73% 1.87%	99.90% 99.50%	0.19% 0.12%	0.09% 0.22%	1.77% 1.20%	2.50% 1.65%	97.67% 95.32%	0.06% 0.23%	0.23% 0.23%	0	0.00% 0.04%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	98.49% 100.00%	99.91% 93.93%	100.00% 100.00%	100.00% 100.00%				
Delhi	MTNL	0.06%	0.19%	97.48%	0.31%	0.84%	1.26%	1.45%	98.05%	NA	NA	0	0.00%	0.00%	100.00%	100.00%	100.00%	99.97%	98.26%	100.00%	100.00%				
	RJIL VIL	0.16% 0.07%	0.46% 0.61%	99.50% 99.85%	0.07% 0.22%	0.00% 0.14%	0.25% 1.96%	0.34% 2.55%	99.59% 98.73%	0.00% 0.11%	0.16% 0.23%	0	0.00% 0.01%	0.00%	99.64% 100.00%	100.00% 100.00%	100.00% 100.00%	99.34% 99.89%	98.59% 99.17%	100.00% 100.00%	100.00% 100.00%				
	AIRTEL	0.28%	1.74%	99.44%	0.17%	0.24%	0.86%	1.39%	96.77%	0.11%	0.22%	0	0.02%	0.00%	100.00%	100.00%	100.00%	100.00%	91.86%	100.00%	100.00%				
Gujarat	BSNL RJIL	0.39% 0.30%	0.50% 1.23%	98.53% 99.64%	0.12%	0.35% 0.00%	1.68% 0.12%	2.04% 0.23%	98.50% 99.67%	0.08%	0.21% 0.11%	0	0.10% 0.00%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	99.02% 99.67%	96.56% 97.98%	100.00% 100.00%	100.00% 100.00%				
	VIL	0.10%	0.41%	99.31%	0.16%	0.45%	1.77%	2.13%	97.40%	0.13%	0.18%	0	0.01%	0.00%	100.00%	100.00%	100.00%	98.74%	99.33%	100.00%	100.00%				
	AIRTEL BSNL	0.19% 1.24%	1.29% 0.49%	99.64% 98.65%		0.09% 0.65%	0.99% 1.74%	1.25% 2.20%	96.28% 97.04%	0.14% 0.15%	0.16% 0.69%	0	0.01% 0.00%	0.00% 0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	100.00% 96.38%	92.41% 95.02%	100.00% 100.00%	100.00% 100.00%				
Haryana	RJIL	0.15%	0.59%	99.60%	0.01%	0.00%	0.19%	0.42%	99.72%	0.00%	0.12%	0	0.00%	0.00%	100.00%	100.00%	100.00%	98.48%	98.28%	100.00%	100.00%				
	VIL AIRTEL	0.14% 0.20%	0.67% 0.90%	99.57% 99.80%	0.24%	0.43% 0.10%	1.49% 0.96%	2.08% 1.10%	98.50% 96.97%	0.10% 0.21%	0.15% 0.16%	0	0.00% 0.02%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	99.54% 100.00%	99.84% 93.04%	100.00% 100.00%	100.00% 100.00%				
Himachal	BSNL	1.97%	0.64%	99.03%	0.59%	0.72%	1.88%	2.41%	98.47%	0.01%	0.02%	0	0.01%	0.00%	100.00%	100.00%	100.00%	99.69%	54.31%	100.00%	100.00%				
Pradesh	RJIL VIL	0.19% 0.37%	0.72% 1.15%	99.52% 99.58%		0.00% 0.19%	0.17% 1.43%	0.33% 2.38%	99.72% 96.57%	0.00% 0.14%	0.08% 0.19%	0	0.00% 0.03%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	99.37% 99.54%	98.53% 99.96%	100.00% 100.00%	100.00% 100.00%				
_	AIRTEL	0.14%	0.93%	99.81%	0.08%	0.09%	0.82%	1.06%	97.13%	0.17%	0.14%	0	0.00%	0.00%	100.00%	100.00%	100.00%	100.00%	94.40%	100.00%	100.00%				
Jammu & Kashmir	BSNL RJIL	1.74% 0.09%	0.13% 0.27%	98.98% 99.65%	0.69%	0.95% 0.00%	1.90% 0.16%	2.01% 0.32%	97.61% 99.76%	1.68% 0.00%	1.54% 0.08%	0	0.00%	0.00%	100.00% 99.90%	100.00% 100.00%	100.00% 100.00%	97.14% 99.16%	91.80% 99.81%	100.00% 100.00%	100.00% 100.00%				
Rusillilli	VIL	0.51%	1.64%	99.29%	0.22%	0.38%	1.30%	2.23%	97.90%	0.00%	0.18%	0	0.00%	0.00%	100.00%	100.00%	100.00%	99.89%	99.90%	100.00%	100.00%				
	AIRTEL BSNL	0.22% 1.40%	1.10% 0.49%	99.76% 97.88%	0.09% 0.50%	0.10% 0.43%	0.83% 1.51%	1.18% 1.64%	95.83% 97.90%	0.17% 1.09%	0.22% 1.17%	0	0.02%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	100.00% 92.72%	92.58% 16.54%	100.00% 100.00%	100.00% 100.00%				
Karnataka	RJIL	0.12%	0.57%	99.58%	0.06%	0.00%	0.21%	0.33%	99.69%	0.00%	0.12%	0	0.00%	0.00%	99.78%	100.00%	100.00%	99.57%	98.72%	100.00%	100.00%				
	VIL	0.11%	0.38%	99.85%	0.56%	0.29%	1.35%	1.79%	96.60%	0.07%	0.19%	0	0.01%	0.00%	100.00%	100.00%	100.00%	98.85%	98.92%	100.00%	100.00%				

	Annexure-I Details of performance reported by all the service providers for quarter ending September 2024														nnexure-II						
								arameters		Customer Service Quality Parameters											
		Not	work	Campost							Response time to the Termination										
			work ability		ion Establ ccessibilit		Conn	ection Ma	intenance	(Retainal	oility)	POI		M	letering and	l Billing		custon		of se	
																		assis	tance		
LSA Name	TSP Name	BS Accumu la-ted down- time (not availabl e for service) (%age)	Worst affected BSs due to down- time (%age)	Call Set- up Success Rate and Session Establis hment Success Rate for Circuit Switche d Voice or VoLTE as applica ble	SDCCH/ Paging Channel Congest ion/ RRC Congest ion (%age)	TCH, RAB and E- RAB Congest ion (%age)	Network QoS DCR Spatial Distribu tion Measure [Networ k_ QSD(90, 90)]	Networ k QoS DCR Tempor al Distribu tion Measure [Networ k_ QTD(97, 90)]	Connecti ons with good voice quality, Circuit Switched Voice Quality and VoLTE quality	Down Link (DL) Packet Drop Rate or DL-PDR	Up Link (UL) Packet Drop Rate or UL-PDR	Point of Interco nnectio n (POI) Congest ion (on individu al POI) - No. of POIs not meeting the benchm ark	Meterin g and billing credibili ty - post paid	Meterin g and billing credibili ty - pre paid	Resolution of billing/ch arging complaint s- within 4 weeks	Resolution of billing/ch arging complaint s- within 6 weeks	Period of applying credit/ waiver/ adjustment to customer's account from the date of resolution of complaints	Accessibili ty of call center/ customer care	Percentag e of calls answered by the operators (voice to voice) within ninety seconds	Terminati on / Closure of service	Time taken for refund of deposits after closures
		<=2%	<=2%	=>95%	<=1%	<=2%	<=2%	<=3%	=>95%	<=2%	<=2%	<=0.5	<=0.1 %	<=0.1 %	98% within 4 weeks	100% within 6 weeks	100% within 1 week of resolution of complaint	=>95%	=>95%	<= 7 days	100% within 60 days
	AIRTEL	0.16%	0.81%	99.86%	0.12%	0.15%	1.15%	1.72%	97.14%	0.08%	0.21%	0	0.02%	0.00%	100.00%	100.00%	100.00%	100.00%	81.00%	100.00%	100.00%
Kerala	BSNL RJIL	0.59% 0.07%	0.37% 0.32%	99.27% 99.73%	0.20% 0.00%	0.54% 0.00%	2.16% 0.00%	2.56% 0.31%	98.38% 99.63%	0.05% 0.00%	0.21% 0.09%	0	0.00% 0.00%	0.01% 0.00%	100.00% 99.36%	100.00% 100.00%	100.00% 100.00%	97.10% 99.51%	47.66% 98.58%	100.00% 100.00%	100.00% 100.00%
	VIL	0.02%	0.14%	99.81%	0.21%	0.19%	0.46%	0.68%	98.50%	0.05%	0.15%	0	0.01%	0.00%	100.00%	100.00%	100.00%	99.22%	99.75%	100.00%	100.00%
Kalkata	AIRTEL BSNL	0.08% 0.28%	0.28% 0.64%	99.80% 98.51%	0.08% 0.27%	0.17%	0.59% 1.64%	0.91% 1.75%	97.28% 95.68%	0.10% 0.08%	0.26% 0.37%	0	0.03%	0.00% 0.01%	100.00% 99.00%	100.00% 100.00%	100.00% 100.00%	100.00% 95.32%	88.37% 95.32%	100.00% 100.00%	100.00% 100.00%
Kolkata	RJIL	0.02%	0.07%	99.53%	0.03%	0.00%	0.08%	0.19%	98.98%	0.00%	0.08%	0	0.00%	0.00%	100.00%	100.00%	100.00%	99.40%	98.40%	100.00%	100.00%
	VIL AIRTEL	0.04% 0.26%	0.08% 1.28%	99.74% 99.30%	0.18% 0.19%	0.26% 0.28%	1.44% 1.64%	1.96% 2.08%	98.20% 96.91%	0.09% 0.12%	0.18% 0.23%	0	0.01% 0.02%	0.00% 0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	99.33% 100.00%	99.41% 92.17%	100.00% 100.00%	100.00% 100.00%
Madhya	BSNL	0.68%	0.37%	98.93%	0.53%	0.79%	1.82%	2.04%	97.70%	0.00%	0.00%	0	0.00%	0.00%	100.00%	100.00%	100.00%	98.81%	98.81%	100.00%	100.00%
Pradesh	RJIL	0.30%	1.27%	99.59%	0.01%	0.00%	0.36%	0.46%	99.42%	0.00%	0.15%	0	0.00%	0.00%	100.00%	100.00%	100.00%	99.71%	98.20%	100.00%	100.00%
	VIL AIRTEL	0.20% 0.62%	0.38% 1.76%	98.43% 99.36%	0.26% 0.27%	0.87% 0.34%	1.49% 1.38%	2.03% 1.78%	97.04% 96.99%	0.22% 0.10%	0.14% 0.19%	0	0.01%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	99.79% 100.00%	99.85% 89.82%	100.00% 100.00%	100.00% 100.00%
Maharashtra	BSNL	1.70%	0.62%	97.76%	0.57%	0.73%	1.79%	1.97%	98.20%	0.10%	0.24%	0	0.02%	0.00%	100.00%	100.00%	100.00%	96.45%	96.02%	100.00%	100.00%
Tidilal asilila	RJIL VIL	0.35% 0.14%	1.64% 0.61%	99.62% 98.74%	0.02% 0.42%	0.00% 0.99%	0.27% 1.59%	0.37% 2.17%	99.56% 97.59%	0.00% 0.22%	0.15% 0.13%	0	0.00% 0.01%	0.00% 0.00%	100.00% 99.43%	100.00% 100.00%	100.00% 100.00%	99.68% 99.78%	98.56% 99.61%	100.00% 100.00%	100.00% 100.00%
	AIRTEL	0.14%	1.61%	99.33%	0.42%	0.19%	1.36%	1.54%	97.06%	0.22%	0.13%	0	0.01%	0.00%	100.00%	100.00%	100.00%	100.00%	99.01%	100.00%	100.00%
Mumbai	MTNL	0.20%	1.80%	98.10%	0.30%	0.20%	1.92%	2.24%	98.19%	NA	NA	0	0.00%	0.00%	100.00%	100.00%	100.00%	100.00%	99.96%	100.00%	100.00%
· rambai	RJIL VIL	0.14%	0.59% 0.70%	99.58% 99.74%	0.03% 0.19%	0.00%	0.13% 1.53%	0.25% 2.04%	99.68% 99.25%	0.00% 0.16%	0.17% 0.23%	0	0.00%	0.00%	99.79% 99.91%	100.00% 100.00%	100.00% 100.00%	99.66% 99.18%	98.30% 98.08%	100.00% 100.00%	100.00% 100.00%
	AIRTEL	0.62%	1.60%	98.80%	0.19%	0.26%	1.30%	1.72%	97.05%	0.16%	0.23%	0	0.01%	0.00%	100.00%	100.00%	100.00%	100.00%	89.73%	100.00%	100.00%
North East	BSNL	8.77%	10.87%	97.85%	2.36%	1.08%	1.90%	1.94%	97.00%	0.24%	1.30%	0	0.00%	0.00%	100.00%	100.00%	100.00%	54.34%	38.69%	100.00%	100.00%
110.0.1.2000	RJIL VIL	1.15% 0.97%	1.31% 1.40%	99.64% 99.38%	0.00% 0.37%	0.00%	0.57% 1.92%	0.83% 2.33%	99.47% 97.44%	0.00% 0.12%	0.16% 0.12%	0	0.00%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	99.10% 98.84%	98.65% 99.90%	100.00% 100.00%	100.00% 100.00%
	AIRTEL	0.32%	1.86%	98.99%	0.37%	0.21%	1.23%	1.54%	96.90%	0.12%	0.12%	0	0.01%	0.00%	100.00%	100.00%	100.00%	100.00%	89.04%	100.00%	100.00%
Odisha	BSNL	1.29%	0.66%	96.50%	0.55%	1.31%	1.95%	1.98%	96.58%	0.00%	0.00%	0	0.00%	0.00%	100.00%	100.00%	100.00%	98.20%	36.48%	100.00%	100.00%
	RJIL VIL	0.23% 0.26%	1.10% 0.90%	99.61% 99.90%	0.03% 0.07%	0.00% 0.10%	0.27% 1.61%	0.37% 2.08%	99.52% 98.89%	0.00% 0.05%	0.15% 0.09%	0	0.00% 0.00%	0.00% 0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	99.66% 98.49%	98.69% 99.87%	100.00% 100.00%	100.00% 100.00%
	AIRTEL	0.13%	0.56%	99.65%	0.10%	0.21%	0.60%	0.80%	96.75%	0.12%	0.33%	0	0.02%	0.00%	100.00%	100.00%	100.00%	100.00%	93.88%	100.00%	100.00%
Punjab	BSNL	0.36%	0.48%	98.59%	0.53%	0.46%	1.73%	2.13%	97.14%	0.00%	0.02%	0	0.00%	0.00%	100.00%	100.00%	100.00%	97.07%	95.28%	100.00%	100.00%
	RJIL VIL	0.08%	0.19% 0.22%	99.59% 99.81%	0.01% 0.34%	0.00% 0.19%	0.07% 0.43%	0.21% 0.77%	99.75% 98.92%	0.00%	0.09% 0.06%	0	0.00%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	99.37% 99.96%	98.71% 99.34%	100.00% 100.00%	100.00% 100.00%
	V.L.	3.0370	J.22 /J	, , , , , , , , , , , , , , , , , , , ,	3.3170	3.1370	3.1370	, 5.,,,0	JU.JZ /0	3.0070	3.0070		3.00 /0	. 5.00 /0			200.0070	22.2070	22.2170	100.0070	100.0070

						Deta	ils of nerf	ormance	renorted h	v all the	service ni	oviders fo	or quarter	r endina S	Sentember 2	024				А	nnexure-II				
	Details of performance reported by all the service providers fo Network Related Parameters													Customer Service Quality Parameters											
			work ability	Connection Establishment (Accessibility)			Connection Maintenance (Retainability)					POI	Res						time to the ner for tance	Termination / closu of service					
LSA Name	TSP Name	BS Accumu la-ted down- time (not availabl e for service) (%age)	Worst affected BSs due to down- time (%age)	Call Set- up Success Rate and Session Establis hment Success Rate for Circuit Switche d Voice or VoLTE as applica ble	SDCCH/ Paging Channel Congest ion/ RRC Congest ion (%age)	TCH, RAB and E- RAB Congest ion (%age)	Network QoS DCR Spatial Distribu tion Measure [Networ k_ QSD(90, 90)]	Networ k QoS DCR Tempor al Distribu tion Measure [Networ k_ QTD(97, 90)]	Connecti ons with good voice quality, Circuit Switched Voice Quality and VoLTE quality	Down Link (DL) Packet Drop Rate or DL-PDR	Up Link (UL) Packet Drop Rate or UL-PDR	Point of Interco nnection (POI) Congest ion (on individual POI) - No. of POIs not meeting the benchmark	Meterin g and billing credibili ty - post paid	g and billing credibili	of billing/ch arging complaint	Resolution of billing/ch arging complaint s- within 6 weeks	Period of applying credit/ waiver/ adjustment to customer's account from the date of resolution of complaints	Accessibili ty of call center/ customer care	Percentag e of calls answered by the operators (voice to voice) within ninety seconds	Terminati on / Closure of service	Time taken for refund of deposits after closures				
		<=2%	<=2%	=>95%	<=1%	<=2%	<=2%	<=3%	=>95%	<=2%	<=2%	<=0.5	<=0.1 %	<=0.1 %	98% within 4 weeks	100% within 6 weeks	100% within 1 week of resolution of complaint	=>95%	=>95%	<= 7 days	100% within 60 days				
	AIRTEL	0.31%	1.65%	99.46%	0.24%	0.34%	1.41%	1.79%	96.95%	0.22%	0.22%	0	0.02%	0.00%	100.00%	100.00%	100.00%	100.00%	92.83%	100.00%	100.00%				
Rajasthan	BSNL RJIL	0.72% 0.18%	0.59% 0.68%	98.97% 99.60%	0.76%	1.03% 0.00%	1.50% 0.27%	2.00% 0.39%	98.49% 99.61%	0.00%	0.00%	0	0.02% 0.00%	0.00%	100.00% 100.00%	100.00% 100.00%	100.00% 100.00%	97.78% 99.66%	48.02% 98.14%	100.00% 100.00%	100.00% 100.00%				
	VIL	0.14%	1.76%	99.36%	0.26%	0.55%	1.77%	2.22%	96.92%	0.14%	0.25%	0	0.01%	0.00%	100.00%	100.00%	100.00%	99.20%	99.87%	100.00%	100.00%				
Tamilnadu	AIRTEL	0.10%	0.22%	99.82%	0.11%	0.11%	1.05%	1.32%	97.58%	0.14%	0.12%	0	0.02%	0.00%	100.00%	100.00%	100.00%	100.00%	78.56%	100.00%	100.00%				
including	BSNL	0.91%	0.57%	99.11%	0.18%	0.38%	1.72%	2.60%	98.41%	0.00%	0.00%	0	0.00%	0.00%	100.00%	100.00%	100.00%	98.26%	41.85%	100.00%	100.00%				
Chennai	RJIL	0.14%	0.66%	99.69%	0.03%	0.00%	0.14%	0.26%	99.75%	0.00%	0.10%	0	0.00%	0.00%	99.73%	100.00%	100.00%	99.50%	98.60%	100.00%	100.00%				
	VIL AIRTEL	0.22%	1.09% 1.57%	99.31%	0.40% 0.41%	0.69% 0.52%	1.39% 1.46%	1.89% 1.83%	98.16% 96.71%	0.07% 0.19%	0.14%	0	0.01% 0.02%	0.00%	100.00%	100.00% 100.00%	100.00% 100.00%	98.96% 100.00%	99.15% 89.88%	100.00% 100.00%	100.00% 100.00%				
Uttar Pradesh	BSNL	1.12%	0.52%	98.58%	0.41%	0.32%	1.67%	1.66%	98.49%	0.19%	0.32%	0	0.02%	0.00%	100.00%	100.00%	100.00%	95.87%	97.15%	100.00%	100.00%				
(East)	RJIL	0.26%	1.28%	99.61%	0.00%	0.00%	0.33%	0.47%	99.58%	0.00%	0.13%	0	0.00%	0.00%	100.00%	100.00%	100.00%	99.66%	98.21%	100.00%	100.00%				
· · · · · /	VIL	0.17%	1.01%	99.59%	0.22%	0.41%	1.63%	2.22%	97.20%	0.13%	0.27%	0	0.01%	0.00%	100.00%	100.00%	100.00%	98.75%	99.83%	100.00%	100.00%				
	AIRTEL	0.28%	1.62%	99.75%	0.14%	0.12%	1.95%	2.05%	95.43%	0.19%	0.17%	0	0.02%	0.00%	100.00%	100.00%	100.00%	100.00%	92.77%	100.00%	100.00%				
Uttar Pradesh	BSNL	1.23%	0.49%	98.65%	0.42%	0.43%	1.76%	2.00%	98.04%	0.00%	0.02%	0	0.00%	0.00%	100.00%	100.00%	100.00%	99.02%	53.45%	100.00%	100.00%				

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(West)

West Bengal

RJIL

VIL

AIRTEL

BSNL

RJIL VIL 0.23% 1.14%

0.57%

1.71%

0.42%

0.68%

0.61%

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99.65% 0.03% 99.52% 0.28% 0.00%

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