



Fwd: Response

RK Rajender Kumar Sharma • 🔍

↶ ↷ → | ▾

🚫 • 📄 12:52 PM • 🗨️

📧 POOJA RANI



==== Forwarded message =====
 From: Amit Sharma <advfea1@traigov.in>
 To: "Ajay Ashok" <ajay.ashok@traigov.in>, "Rajender Kumar Sharma" <rajender@traigov.in>
 Date: Wed, 14 Aug 2024 11:49:33 +0530
 Subject: Fwd: Response
 ===== Forwarded message =====

From: "sb comm" <sb_comm@aurobindo.du.ac.in>
To: "Amit Sharma" <advfea1@traigov.in>
Sent: Wednesday, August 14, 2024 11:22:10 AM
Subject: Response

*Question 1:
 No, current plans are not well-suited for seniors. They often use feature phones, which don't support advanced features like internet or apps. As a result, they don't need bundled plans with data, SMS, and extras. Instead, they require affordable voice-only plans for making and receiving calls. Unfortunately, such plans are scarce, leaving seniors with limited options that don't fully meet their needs.

*Question 2:
 Yes, there is a strong need for a voice-only pack. Given the specific requirements of elderly users and others who primarily use their phones for voice communication, telecom service providers should introduce at least one voice-only tariff plan. This would address the unmet needs of a significant segment of the population, ensuring telecom services remain inclusive and accessible to all users, regardless of their technological preferences or requirements.

Reply • Reply All • Forward • Edit as new

-
-
-
-

